

# CONFERENCE APPROVAL TRACK

## THE THAT BINDS TIES US TOGETHER

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# WSC 2014

WSO CATALOG ITEM NO. 9141 [WWW.NA.ORG/710-ORDERLITERATUREONLINE-CONTENT](http://WWW.NA.ORG/710-ORDERLITERATUREONLINE-CONTENT)



## **NA World Services**

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**To:** WSC 2014 Participants  
**From:** World Board  
**Date:** 27 January 2014  
**Re:** WSC 2014 Conference Approval Track Material (CAT)

The Conference Approval Track material is contained in this packet. Any material contained in the Conference Approval Track (CAT) is considered new business. That means we have an opportunity for discussions during the conference week before we deal with any of these issues directly.

Included here are:

- 2014–2016 strategic plan and proposed project plans
- 2014–2016 proposed budget and budget cover
- Proposed revisions to the 2012–2014 *A Guide to World Services In NA (GWSNA)*
- WSC seating requests and cover memo

We will explain a bit about each of these items below. Specific motions are not outlined or spelled out here, but each section below explains what issues the conference will be deciding on.

In addition to the issues and decisions described below, we expect to have conference discussions on conference seating, the role of zones, and the future of state/nation/province service bodies.

### **2014–2016 strategic plan and proposed project plans**

The Conference Approval Track material always includes the NAWS Strategic Plan and proposed projects for the upcoming cycle. This cycle we are proposing four projects: Fellowship Issue Discussions, Service System, Traditions Book Project, and Public Relations. The project plans themselves explain the scope of the work, but it is worth mentioning here on the cover memo that there seems to have been some confusion about the Service System Project Plan. We have referred to this project plan as a “transition plan” because it outlines work World Services can do to support communities in the process of or thinking about transitioning to a new system. This is not a plan for local communities giving them instructions or guidance on how to move forward; it outlines the work NAWS could do, supporting those efforts over the next two years.

Decisions to be made will be motions to pass project plans.

### **2014–2016 proposed budget and budget cover**

The CAT material also always includes the proposed budget and a cover that explains the budget and the terminology we use. The budget cover should answer many general questions participants

have about the budget, and there is always time devoted at the conference to ask more specific questions.

Decisions to be made will be motions to pass budget and each of the project plans individually.

### **Proposed revisions to the 2012–2014 *A Guide to World Services In NA (GWSNA)***

We also include service material that is up for approval or revision in the Conference Approval Track material, and this cycle we are facing a number of possible revisions to *A Guide to World Services in NA*. A highlighted copy of *GWSNA* is included here along with a cover memo that describes the approach and possible changes to the text.

As that memo explains, we know *GWSNA* could really benefit from a holistic look at how to improve it rather than revising it in a spot by spot fashion, but the conference has important decisions to make about its future that would significantly affect *GWSNA* so we have held off on this work. One thing we would like to do during the upcoming cycle is draft a glossary to help those newer to the process understand terms.

Decisions will include: decisions related to “proposal experiment” and whether conference wishes to deal with motions or proposals in old business, approval to clean up policies described in *GWSNA* that are not in practice, decision requested from the HRP to remove language about when their leadership is selected.

Policies affected by Motions 2 and 3 are also indicated in the copy of *GWSNA* included here. Those decisions will happen in old business. Note that two of the items noted in *GWSNA* for Motion 2 and for Motion 3 were not included in the “Policy Affected” section of the *CAR* as they would be considered housekeeping if these motions are adopted.

### **WSC seating requests and cover memo**

The board is not offering any motions to seat new regions. As the seating memo explains, we feel that we need to come to a collective understanding about the future of the conference—what we would like the conference to look like in the future—and develop seating criteria based on that understanding.

The board is not offering any items for decision, but we do need to have a conference discussion about a collective vision for the conference’s future and how to move forward with seating.

### **An Introduction to NA Meetings**

The items included in the CAT material are all outlined above. *An Introduction to NA Meetings* is included in the *Conference Agenda Report* along with a motion for its approval as an informational pamphlet. We are mentioning it here because we wanted to let you know as soon as possible that we will be suggesting two small changes to the text at the conference. First, there is a typo in the draft that we would like to fix. The text mistakenly refers to *In Time of Illness* not *In Times of Illness*. (Page 48 of the *CAR*, first paragraph after the bullet points) Second, there is a potentially confusing reference to our “primary purpose” in the second paragraph of the text and we will be

recommending to the conference that the two dashes and three words “—our primary purpose—” are removed from the draft before approval. (Page 47 of the *CAR*, second paragraph).

### **Conference Prep**

All of the documents you will need to prepare for WSC 2014 including links to the *CAR* and CAT can be found on the conference page: [www.na.org/conference](http://www.na.org/conference). A PowerPoint for the CAT will be added to this site. We have also, for the first time, put together videos that give an overview of the *CAR*, and they are available here as well. The user name for the *CAR* and CAT is **wsc2014** and the password is **CP2014**.

We encourage you to get your regional and zonal written reports in by the 15 February deadline. They will all be published in the *Conference Report* and we use them to help plan the WSC.

See you in April!

Your World Board



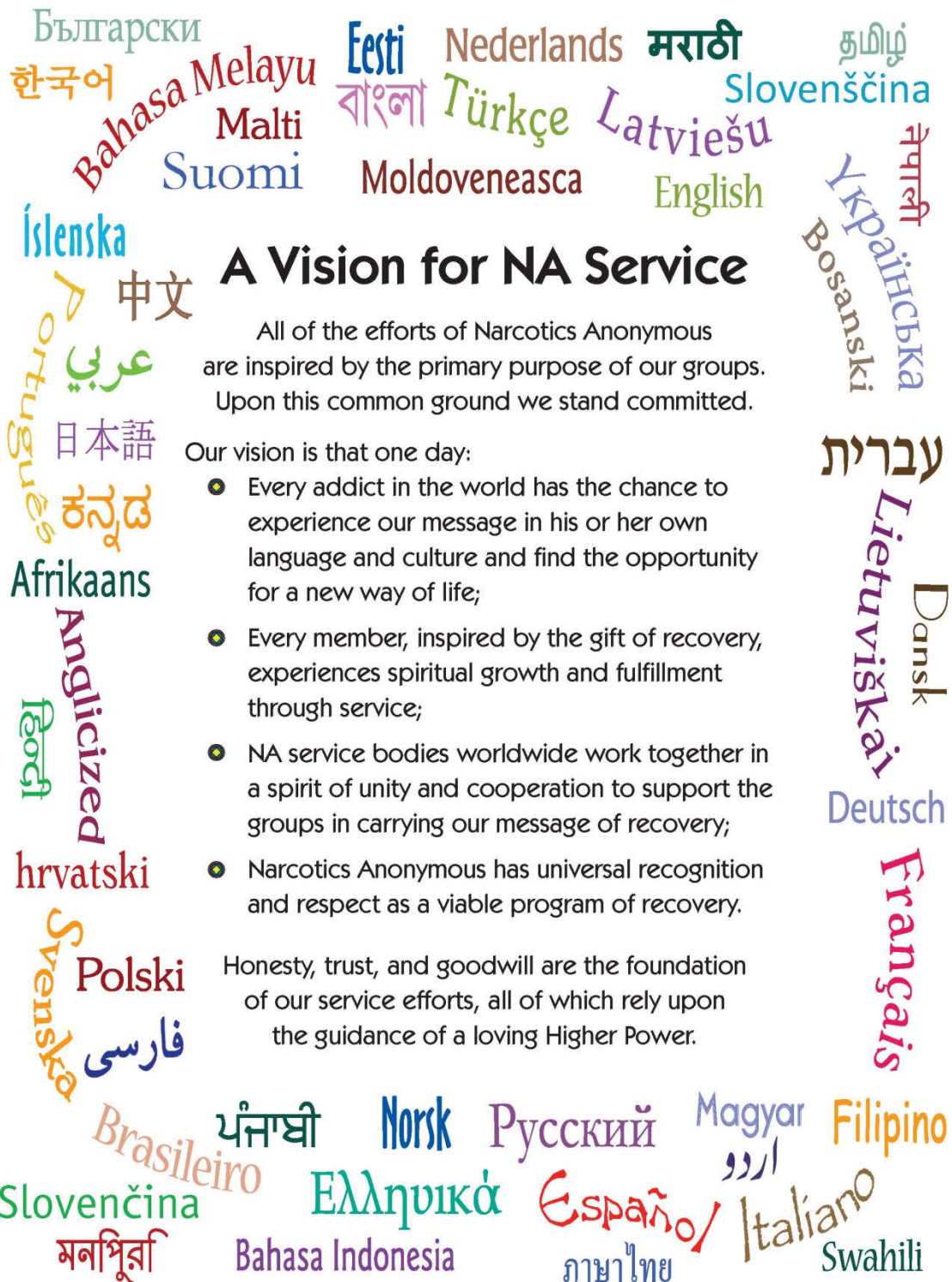
# Narcotics Anonymous World Services

- **STRATEGIC**
- **PLAN and**
- **PROJECT PLANS**

*2014 – 2016 Conference Cycle*







## A Vision for NA Service

All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups. Upon this common ground we stand committed.

Our vision is that one day:

- Every addict in the world has the chance to experience our message in his or her own language and culture and find the opportunity for a new way of life;
- Every member, inspired by the gift of recovery, experiences spiritual growth and fulfillment through service;
- NA service bodies worldwide work together in a spirit of unity and cooperation to support the groups in carrying our message of recovery;
- Narcotics Anonymous has universal recognition and respect as a viable program of recovery.

Honesty, trust, and goodwill are the foundation of our service efforts, all of which rely upon the guidance of a loving Higher Power.

## ♦ Introduction

The 2014–2016 Strategic Plan for NA World Services is one of the primary vehicles that will help us move forward toward our vision. The plan helps us focus on our common goals, not our differences or individual agendas, and keeps us focused on NA principles.

The strategic plan belongs to all of us. It represents the work and discussions of the World Board and NAWS staff over the past few conference cycles. The objectives and approaches it outlines, however, have been shaped through discussions between board members, delegates at the last WSC and other service events, and interested members of the fellowship through workshops and face-to-face and written contacts. The sessions at this conference will have the most significant impact on the strategic plan for the next cycle (2016–2018) as well as on the operational details of the projects we will undertake for the 2014–2016 cycle.

To make this document as accessible as possible, we have moved much of what used to be here in the front to the back. At the end of this document, you will find a glossary of terms and a diagram of the plan.

We look forward to envisioning future plans at WSC 2014.

## ♦ Key Result Areas

*To ensure progress toward NA World Services' long-term goals, growth is essential in the areas listed below. Sound organizational management is critical to realizing the services that will help us achieve our vision. This document does not intend to outline the entire range of world services' work or goals, but instead to help demonstrate the connection between good management of NAWS and the realization of our vision. The key result areas focus on areas that need change or areas that drive new change. These are always in addition to our ever expanding list of essential services.*

*The key result areas in the 2014–2016 NAWS Strategic Plan are:*

- **Communication and Technology**
- **Public Relations**
- **Trusted Servant Development**
- **Service System**
- **Sustainability of NA World Services**
- **Member and Group Support**



## **NAWS Long-term Goals**

*In a continuous effort to realize our vision, NA World Services strives to achieve these goals:*

1. NA is understood and accepted as a relevant, reliable, safe, compatible, and spiritual program of recovery.
2. A network of worldwide trusted servants acts as an effective, consistent NA resource for local governments, professionals, and the media.
3. NA is a truly global fellowship with increasing access to literature in all languages and a commitment by all to work together to support community development worldwide.
4. Technology is used more effectively to communicate in an timely manner, to provide easier opportunities for members to contribute and participate, and to support fellowship development efforts worldwide.
5. Members have better access to workshops, training, and service tools through greater use of technology and more effective use of zones.
6. Every member demonstrates commitment to the fellowship through contributions and willingness to serve.
7. A diverse mix of revenue streams generates greater resources that can be devoted to fellowship and literature development, improving our ability to carry the NA message.
8. More members are discussing and building consensus on issues at all levels, generating a greater sense of trust in the global decision-making process.
9. The components of the Service System work collaboratively to realize the NA Vision.

# Strategic Plan

**NOTE:** Yellow represents essential services or commitments for the cycle  
Blue represents second priority  
Orange represents third priority

## Key Result Area: Communication and Technology

### *Issue:* **Communication Channels**

Objective A: Continue to improve communication between NAWS and groups and individual members, by developing consistent, reliable ways to share information, ideas, and tools with each other, supplementing effective communication through the delegation stream.

#### Preliminary Outcomes by 2016

- More groups and members are participating in dialogs with NAWS.
- Members have a simpler and more convenient way to access existing information and resources and are more aware of what is available.

#### Approaches

1. Encourage the use of current IDTs, and produce a summary of results at the end of the cycle.
2. Develop key messages, and use interactive technology to encourage discussion of them and other issues important to the fellowship.
3. Develop a tool (FAQ, video tutorial, etc.) on how to get the most from NA.org as a resource.
4. Host IDT webinars.

### *Issue:* **Leveraging Technology**

Objective B: Provide guidance for the effective use of technology throughout NA.

#### Preliminary Outcomes by 2016

- Training and tools are available for local NA communities on effective use of technology, with consideration of NA members who are not tech-savvy.
- More members make informed choices about how they consider and protect anonymity online.

#### Approaches

1. Create tools and user-friendly training videos on the effective use of technology for use by service groups.
2. Raise member understanding of and attention to anonymity in online settings.
3. Create an IT Work Group or Think Tank that can meet virtually.

## Key Result Area: Public Relations

### Issue: PR Infrastructure

Objective C: Strengthen and improve the sustainability of local public relations efforts through training, mentoring and evaluation.

#### Preliminary Outcomes by 2016

- Use of technology provides greater access to training (e.g., webinars, audio-visual tools).

#### Approaches

1. Continue H&I and PR webinars, and increase participation.
2. Create PowerPoints (and tools using other media) from material in *The PR Handbook* and post on a PR resources site for member use.
3. Continue to build relationships by using local members to follow up after FD meetings.
4. Encourage neighboring communities to collaborate on PR efforts and support efforts to do so through ongoing communication and sharing of resources. This could range from simple sharing of experience between the leadership of committees to shared learning days or PR efforts.

### Issue: Clear, Consistent Understanding of NA

Objective D: Raise understanding of NA as a viable program of recovery among addicts and non-addicts.

#### Preliminary Outcomes by 2016

- Awareness among professionals (medical, treatment, etc.) is raised regarding NA as a valuable community resource for patients on DRTs.
- Awareness and credibility of NA has increased with government officials (police, criminal justice, etc.).

#### Approaches

1. Create a new PR pamphlet (similar to *Information about NA*) for professionals regarding medicalization of addiction treatment and the NA Third Tradition.
2. Continue attendance at professional events and coordination of cooperative events.

### Issue: External Relations

Objective E: Identify and develop cooperative relationships with researchers, medical professionals, and government officials.

#### Preliminary Outcomes by 2016

- Participation in PR roundtables includes a broader range of medical professionals (e.g., internal medicine, general practice).

- Cooperation with researchers has been enhanced.
- Awareness of NA is raised worldwide.

### Approaches

1. Continue to look for ways to interact more effectively with researchers.
2. Bring together representatives from medical, treatment, and research to raise awareness and foster new attitudes regarding relationships with NA.
3. Develop a focus and strategy for the creation of NAWS' governmental relationships.

## **Key Result Area: Trusted Servant Development**

### *Issue:* **Global Consensus Building Process**

Objective F: Increase involvement of the fellowship in issue discussions and use those discussions to help build a model/methods for consensus building

#### Preliminary Outcomes by 2016

- Consensus-based decision making is widely used among service groups.
- More NA communities and zonal forums include IDT discussions on their workshop agendas.
- A method is in place to track and report on the outcomes of issue discussions so those who contributed can see the impact of their input.

### Approaches

1. Develop and distribute models for IDT discussions that are appropriate for a range of cultures, languages, and levels of recovery and service experience.
2. Implement a means to report on the outcomes of issues discussed, so those who contribute can see the impact of their input.
3. Facilitate sharing between members and trusted servants regarding CBDM.
4. Create simple means (e.g., webinars, YouTube video, tools) for understanding, learning, and implementing CBDM, and working through any challenges that may arise.

### *Issue:* **Addressing Issues**

Objective G: Adopt a proactive approach to identifying, prioritizing, addressing, and tracking issues for discussion by the World Board that results in more timely decisions and solutions.

#### Preliminary Outcomes by 2016

- An improved issue/action tracking process is in place.

### Approaches

1. Identify Board members to take responsibility for capturing issues (e.g., through travel reports), and categorizing and shepherding issues through the discussion process.

2. Document issues to be addressed at a later time, and routinely assess their priority

**Issue: World Board Focus and Time**

Objective H: Improve World Board productivity during and in between meetings.

Preliminary Outcomes by 2016

- Structure and accountability for tasks to be accomplished between meetings are clear, improving follow-through and preparation for on-site meetings.

Approaches

1. Use technology effectively to communicate between meetings. Form subgroups of the Board to discuss identified issues and prepare for productive dialog with the full Board at meetings.
2. At the end of each Board meeting, summarize the issues identified and the decisions made.

**Issue: Access to Training Opportunities**

Objective I: Build an infrastructure of people, processes, and resources for the ongoing development and training of trusted servants.

Preliminary Outcomes by 2016

- Training and tools are more accessible to trusted servants at all levels of the service system (e.g., use of online training modules).
- Trusted servants and communities have opportunities to exchange experience, strength, and hope.

Approaches

1. Develop forums and other methods for trusted servants and communities to exchange experience, strength, and hope. (Utilize zonal forums where possible.)
2. Create training modules and modeling through a combination of virtual and in-person workshop sessions as appropriate. Start with evaluating the success of the video CAR.

## Key Result Area: Service System

**Issue: Support for the Transition from a Service “Structure” to a Service “System”**

Objective J: Transition from a service “structure” to a service “system” that is driven by unity in fulfilling our primary purpose and that is flexible in meeting the diverse service needs and goals of NA communities.



Preliminary Outcomes by 2016

- Members better understand the opportunities, benefits, and spiritual underpinnings of the service system model, generating enthusiasm and support during the transition.
- NA communities are using some form of group support forum to facilitate discussions around group issues.
- Local communities are using a plan-driven approach for appropriate services.
- NA communities are adapting ideas from the Service System Proposals to meet their specific local service delivery needs and challenges.
- Preparation is complete to test the state/nation/province component of the service system model.

Approaches

1. Develop and implement a new communications approach focused on the foundational aspects and spiritual principles of the Service System proposals.
2. Develop a means for NA communities to regularly share their experience in implementing ideas from the Service System Project. Capture adaptations and locally developed tools and make available as resources to others.
3. Collect those experiences and best practices from NA communities and use them to help put together some basics to help communities phase in a transition to group support forums and a local service conference and board.
4. Develop simple, translatable, and easily adaptable tools to support local implementation of the Service System models.
5. Develop the plan to field test the state/nation/province component/level of the System.
6. Advance the discussion on the role of zones, based on the outcome of the 2014 WSC discussion.
7. Advance the discussion on WSC seating.

## Key Result Area: Sustainability of NA World Services

**Issue: The Literature Distribution System**

Objective K: Revise current literature distribution policy to create a balanced, easily understood, and cost-effective worldwide literature distribution system.

Preliminary Outcomes by 2016

- Pricing is understood by members and is based on both sound business practices and NA's guiding principles.
- Pricing and shipping are reviewed and adjusted each cycle.

Approaches

1. Develop a new literature distribution policy, including the evaluation of variation in discounts offered to various NA communities.
2. Adjust pricing to reflect inflation.
3. Adjust shipping costs to counter losses.
4. Continue discussion about pricing in *NAWS News*.

5. Provide clear, simple information to members about pricing strategy.
6. Assess the viability of options for a global distribution system, including RSOs.

**Issue: Member Contributions**

Objective L: Better communicate members' personal responsibility for the cost of carrying the message locally and worldwide.

Preliminary Outcomes by 2016

- Direct member contributions have increased by 25% each year.
- Members are aware of and understand how to access a user-friendly contribution portal.
- An education process is underway about personal responsibility and our Seventh Tradition.

Approaches

1. Continue to solicit and promote individual member contributions.
2. Create a NAWS discussion board topic about individual member contributions.
3. **Develop or adopt a responsibility statement.**
4. Create a video (to include testimonials) showing the impact of contributions on carrying the message locally and globally.

**Issue: WCNA**

Objective M: Create a plan for a sustainable World Convention.

Preliminary Outcomes by 2016

- Registration pricing reflects the true cost of producing the Convention and pays for core expenses.

Approaches

1. **Set registration pricing to cover, at a minimum, core expenses of the Convention.**
2. **Consider packages that include options for hotel, meals, and registration.**
3. Explore alternatives to the "newcomer" package process.
4. **Discuss the future of World Convention.**

**Issue: Technology and Human Resources**

Objective N: Understand and plan for the technology and human resources required each cycle to deliver NAWS essential services.

Preliminary Outcomes by 2016

- A review is conducted evaluating technology and human resource needs each cycle.

- A plan is in place and is funded to replace or update hardware and software systems on a recurring basis.
- A strategy is in place to regularly review the training and development needs of NAWS human resources.

#### Approaches

1. Make the review of technology and human resource development needs a standard step in the cycle planning process.

## **Key Result Area: Member and Group Support**

### ***Issue: Delivery of the Message***

Objective O: Frame and communicate the NA message in a variety of ways to resonate with our widely diverse membership and potential members.

#### Preliminary Outcomes by 2016

- One or more alternative approaches to message delivery has been identified and tested.

#### Approaches

1. Use push technology, such as Twitter, to communicate a thought for the day or a reminder of available resources.

### ***Issue: Group Guidance and Support***

Objective P: Provide resources in a timely manner to help groups address practical issues of concern.

#### Preliminary Outcomes by 2016

- Regional reports provide more meaningful insight into group issues.
- An approval draft of the Traditions Workbook is prepared for the WSC.

#### Approaches

1. Prepare an approval draft of the Traditions Workbook.
2. Revise the regional report form to ensure communication of more current, focused, and valuable information.

### ***Issue: Responsibility for Community Development***

Objective Q: Foster a stronger sense of responsibility among members and groups for supporting development of NA as part of a worldwide fellowship.

Preliminary Outcomes by 2016

- Methods are in place to communicate in tangible ways the impact of a member's contribution on NA as a whole.
- The fellowship has begun dialog on how to welcome those who are not yet clean (Third Tradition).

Approaches

1. Use Twitter to announce accomplishments resulting from member contributions.
2. Report on Third Tradition workshop results.
3. Raise the "Third Tradition/welcoming potential members" topic to IDT level for 2014-2016.
4. Collect more experience, strength, and hope from members related to the Third Tradition similar in nature to that shared in "The Only Requirement" from the Sixth Edition Basic Text.

## Fellowship Issue Discussions

### Purpose and scope:

The Issue Discussion Topics (IDTs) selected at the World Service Conference have taken on more importance in recent years and we consider them a high priority. NA World Services facilitates fellowship-wide discussion of these identified issues and has continually strived to improve the dialogue, focus, and follow-up on these IDTs. Engaging the fellowship in local discussions about issues of worldwide importance has inspired action around current issues and helped members apply NA principles in their local service efforts. Topics will be presented to WSC 2014 for approval for the 2014–2016 conference cycle.

We believe we still have much to understand and discuss about our Third Tradition, and the discussions this past cycle about delegation, accountability, and group conscience are certainly not finished.

The IDTs are not just about the content of the discussion, but also the process. Objective A and Objective F in our Strategic Plan outline what we hope to do with Issue Discussion Topics in the upcoming cycle. The IDTs offer us an opportunity to continue working on communication within the fellowship and improving the channels of communication between World Services and members, groups, and service bodies. The IDT process also provides a good opportunity to work on models or methods of consensus building. All of the principles within the topics we are considering for the upcoming cycles contain ideas that affect us as a fellowship now, and building a common understanding would not only help us now, but could improve and inform the drafting of the Traditions Book as well as future work on our Service System.

We have submitted this project plan every cycle but we do not really capture these expenses like a typical project. We use standard NAWS reporting to forward these ideas and the IDTs do not incur enough additional direct expense that it makes sense to track separately. We believe this has become part of essential services.



*The objectives, outcomes, and approaches which led to this project plan are:*

### Issue: **Communication Channels**

Objective A: Continue to improve communication between NAWS and groups and individual members, by developing consistent, reliable ways to share information, ideas, and tools with each other, supplementing effective communication through the delegation stream.

#### Preliminary Outcomes by 2016

- More groups and members are participating in dialogs with NAWS.
- Members have a simpler and more convenient way to access existing information and resources and are more aware of what is available.

#### Approaches

5. Encourage the use of current IDTs, and produce a summary of results at the end of the cycle.
6. Develop key messages, and use interactive technology to encourage discussion of them and around other issues important to the fellowship.
7. Develop a tool (FAQ, video tutorial, etc.) on how to get the most from NA.org as a resource.
8. Host IDT webinars.



**Issue: Global Consensus Building Process**

Objective F: Increase involvement of the fellowship in issue discussions and use those discussions to help build a model/methods for consensus building

**Preliminary Outcomes by 2016**

- Consensus-based decision making is widely used among service groups.
- More NA communities and zonal forums include IDT discussions on their workshop agendas.
- A method is in place to track and report on the outcomes of issues discussions so those who contributed can see the impact of their input.

**Approaches**

1. Develop and distribute models for IDT discussions that are appropriate for a range of cultures, languages, and levels of recovery and service experience.
2. Implement a means to report on the outcomes of issues discussed, so those who contribute can see the impact of their input.
3. Facilitate sharing between members and trusted servants regarding CBDM.
4. Create simple means (e.g., webinars, YouTube video, tools) for understanding, learning, and implementing CBDM, and working through any challenges that may arise.

**Direct expense items:**

Distribution of material is covered under Publications and other line items in the NAWS Budget

**Direct expenses:**

## Service System

### Purpose and scope:

This project will be offered pending results of Motions 4–6 in the 2014 *CAR*. Those motions agree in principle to move in the direction of a service system with group support forums, local service conferences, and local service boards. This project is about how World Service can support that effort. As well as supporting transition efforts at a local level, we will continue to develop the ideas related to the rest of the service system—state/nation/province bodies, zones, and seating. Regardless of our decision on this project plan, we know we need to continue discussion on WSC seating.

As the 2014 *Conference Agenda Report* makes clear, “World Services has no ability to mandate or enforce how structures, processes, people, or resources are set up on a local level, nor do we desire such ability.” *A Guide to World Services*, explains, “The basic purposes of our World Services are communication, coordination, information, and guidance. . . . Although all parts of our service structure affect and are affected by NA as a whole, only at this level do we find service bodies designed to deal with problems that involve our entire fellowship.” (*GWSNA*, pg. 2). World Services has a crucial role, therefore, in any systemic changes to NA services.

This project is about how we can support communities in the transition to a new system as well as those that are still fact-finding and contemplating implementing some of these ideas. In this cycle:

- We plan to continue to develop tools and resources for local implementation of the service system ideas—planning, mentorship, group support, consensus-based decision making, project-based services, etc.
- We need to continue to collect input about how local communities are adapting the ideas that have come from the service system project to best meet their particular needs.
- We need to create opportunities for communities to share their struggles and successes with each other.
- And we need to collect those experiences and those best practices so that we can draft some general ideas to help communities with a transition to a new system.

Many communities feel like they do not know how to start; putting together some basics about how to phase in a transition will help those communities to not feel overwhelmed as they think about a transition from an area service committee to a local service conference and board along with group support forums. In all of this, we must try to leave enough room to allow for inevitable variation. Our guiding question is: How can we help the fellowship create its own future?

Of course, local services are only part of a service system as a whole. We also need to work to refine the ideas related to state/nation/province service bodies. This is a more challenging prospect, in some respects, than the field test for local services because for some regions, transition to an SNP body may involve reunifying with a neighboring region or regions. We need to come up with a plan for how to field test SNPs even if we are unable to find regions that are reunifying within the conference cycle.

We also need to continue fostering the discussion about the role of zones and future of World Service Conference seating. Discussions at WSC 2014 will help to frame what our focus will be with SNP's, WSC Seating, and the Role of Zones in the upcoming cycle.

As was the case in the last conference cycle, the World Board will maintain overall responsibility for the work of this project. We will not be creating another workgroup, but we may use focus groups to review tools and materials or try to leverage the experience from the communities that have field tested the ideas so that experienced members can take a more active role in helping communities new to these ideas. We plan to use webinars for at least the beginning phases of this support and sharing in order to maximize the potential audience and minimize the expense. We believe this may involve more face-to-face interaction later in the cycle. Most of the face to face interaction this cycle will involve more than simply service system so we have also increased the Fellowship Support line item in the 2014–2016 NAWS budget.



*The objectives, outcomes, and approaches which led to this project plan are:*

**Issue: Support for the Transition from a Service “Structure” to a Service “System”**

Objective J: Transition from a service “structure” to a service “system” that is driven by unity in fulfilling our primary purpose and that is flexible in meeting the diverse service needs and goals of NA communities.

Preliminary Outcomes by 2016

- Members better understand the opportunities, benefits, and spiritual underpinnings of the service system model, generating enthusiasm and support during the transition.
- NA communities are using some form of group support forum to facilitate discussions around group issues.
- Local communities are using a plan-driven approach for appropriate services.
- NA communities are adapting ideas from the Service System Proposals to meet their specific local service delivery needs and challenges.
- Preparation is complete to test the state/nation/province component of the service system model.

Approaches

1. Develop and implement a new communications approach focused on the foundational aspects and spiritual principles of the Service System proposals.
2. Develop a means for NA communities to regularly share their experience in implementing ideas from the Service System Project. Capture adaptations and locally developed tools and make available as resources to others.
3. Collect those experiences and best practices from NA communities and use them to help put together some basics to help communities phase in a transition to group support forums and a local service conference and board.
4. Develop simple, translatable, and easily adaptable tools to support local implementation of the Service System models.

5. Develop the plan to field test the state/nation/province component/level of the System.
6. Advance the discussion on the role of zones, based on the outcome of the 2014 WSC discussion.
7. Advance the discussion on WSC seating.

**Direct expense items:**

\$ 70,000

**Direct project expenses:**

**\$ 70,000**

## Traditions Book Project

### Purpose and scope of the project:

WSC 2010 adopted a motion to create a project plan for a Twelve Traditions working guide. The fellowship-wide literature survey that was conducted during the 2008–2010 cycle also indicated that this is an item that our members are very interested in: Over 80% of respondents said this was an item that was needed or very much needed.

The project plan adopted at WSC 2012 outlined an approach that spans two cycles: a first cycle to gain clarity and consensus on what the workbook would consist of, and a second cycle for the actual drafting and review. Based on the input and discussions that took place in the 2012–2014 cycle, the fellowship wants a book that is more than just a workbook, including questions, personal experience, best practices, essays about spiritual principles, and even scenarios that can be workshopped by groups or service bodies. The information and questions in these various formats will help with application of traditions both in personal affairs and in service efforts (at the group level and for other service bodies).

As the cycle progressed, we shifted our focus to gathering specific input and experience with each of the Twelve Traditions in order to have source material for use in creating the draft. We will continue to gather input on each of the Traditions through 2014. We are encouraging the fellowship to workshop a “tradition a month” (suggested minimum) through the calendar year. Once we begin to release draft material, the collection of input specific to each tradition will taper off.

A workgroup of 8–12 members will be created after this plan is approved. The expected duration of this workgroup will be from approximately June 2014 through September 2015.

Below is a **tentative schedule** for the 2014–2016 project cycle:

- October 2014: First R&I release—Outline, Introduction, and Tradition One
- 31 January 2015: First R&I deadline
- February 2015: Second R&I release—Traditions Two through Six
- 30 April 2015: Second R&I deadline
- May 2015: Third R&I release—Traditions Seven through Twelve and Conclusion
- 31 August 2015: Third R&I deadline
- 15 October 2015: Approval Draft Deadline



*The objectives, outcomes, and approaches which led to this project plan are:*

### Issue: **Group Guidance and Support**

Objective P: Provide resources in a timely manner to help groups address practical issues of concern.

#### Preliminary Outcomes by 2016

- Regional reports provide more meaningful insight into group issues.
- An approval draft of the Traditions Workbook is prepared for the WSC.

#### Approaches

1. Prepare an approval draft of the Traditions Workbook.
2. Revise the regional report form to ensure communication of more current, focused, and valuable information.



**Direct expense items:**

Workgroup and other project-related expenses	\$250,000
<b>Direct project expenses:</b>	<b>\$250,000.00</b>

## Public Relations

### Purpose and scope:

NA World Services has continued to further public relations (PR) activities directly through attending professional events and meetings such as the CA Correctional Advisory Committee, and participating in cooperative events coordinated by NAWS but carried out by local NA communities. This is covered in two places in the NAWS budget: in Literature Production and Distribution in the line item for marketing and in Fellowship Development in the line item for professional events. We consider Public Relations to be an essential service and critical to our ability to carry the message.

We have learned through local NA communities that there is a benefit to collaboration with neighboring communities for PR efforts as more members are able to participate, resources are shared and a broader audience is reached. We aim to encourage more communities to collaborate in this cycle via PR learning days and various PR efforts.

Additionally in this conference cycle, we plan to bring professionals in related fields together to better engage them in discussions about Narcotics Anonymous. In the 2012-14 conference cycle we held a gathering of addiction psychiatrists and heads of medical schools. In this cycle, we hope to expand to other medical specialties.

These same focused trainings or roundtables would be used to gather information for the development of material targeted for specific professional populations for PR purposes. This material would be World Board approved.



*The objectives, outcomes, and approaches which led to this project plan are:*

### Issue: **Clear, Consistent Understanding of NA**

Objective D: Raise understanding of NA as a viable program of recovery among addicts and non-addicts.

#### Preliminary Outcomes by 2016

- Awareness among professionals (medical, treatment, etc.) is raised regarding NA as a valuable community resource for patients on DRTs.
- Awareness and credibility of NA has increased with government officials (police, criminal justice, etc.).

#### Approaches

1. Create a new PR pamphlet (similar to *Information about NA*) for professionals regarding medicalization of addiction treatment and the NA Third Tradition.
2. Continue attendance at professional events and coordination of cooperative events.

### Issue: **External Relations**

Objective E: Identify and develop cooperative relationships with researchers, medical professionals, and government officials.

#### Preliminary Outcomes by 2016

- Participation in PR roundtables includes a broader range of medical professionals (e.g., internal medicine, general practice).

- Cooperation with researchers has been enhanced.
- Awareness of NA is raised worldwide.

Approaches

4. Continue to look for ways to interact more effectively with researchers.
5. Bring together representatives from medical, treatment, and research to raise awareness and foster new attitudes regarding relationships with NA.
6. Develop a focus and strategy for the creation of NAWS' governmental relationships.

**Direct expense items:**

Focus groups or roundtables \$ 38,000

**Direct project expenses: \$ 38,000**



## Status of Projects Adopted for the 2012–2014 Cycle

### ♦ Fellowship Issue Discussions

We had several Issue Discussion Topics this cycle: Group Conscience, Collaboration, and Supporting our Vision. Later in the cycle we added The Third Tradition. We did not receive as much input on these topics as we had hoped and may continue some of these discussions during the next conference cycle. This is an ongoing essential service. There is a project plan proposed for 2014–2016.

### ♦ Service System Project

This cycle we focused on field testing local services and producing tools for that field test. We have reported on the results of the field test in addendum B of the 2014 *Conference Agenda Report*. We have three motions related to this project in the *CAR*, and pending their approval, we will offer a project plan for our work in the upcoming cycle.

### ♦ Traditions Book

We focused this cycle on gathering the fellowship's ideas and experience to help frame the scope and purpose of a Traditions book. There is a project plan proposed for 2014–2016 to create a workgroup, draft the text and send it out for review, and ultimately publish an approval draft.

### ♦ Public Relations

This cycle attendance at professional events remained the same as the previous cycle and cooperative events realized marginal growth. Two professional panels, Criminal Justice and Treatment, were held at WCNA 35 in Philadelphia. PR and H&I webinars were initiated and will continue into the next cycle. We conducted a roundtable with medical professionals last cycle. We are proposing a PR Project Plan this cycle that again includes roundtables.

### ♦ *An Introduction to NA Meetings*

A draft of this service pamphlet was released for review and input this cycle. We revised the pamphlet based on the input we received and have included the approval draft of this IP as Addendum A in the 2014 *Conference Agenda Report*.

### ♦ Trusted Servant Support and Development

We were able to draft tools to help with the service system project this cycle including a Basic Facilitation Guide and Consensus-Based Decision Making Basics. None of the other items in this project plan were pursued due to limited human and financial resources. .

## How Do We Get There?

The diagram below illustrates how we get from our vision statement to an actual project plan and how the steps are connected. Each project is inspired by our vision, “our vision is our touchstone, our reference point, inspiring all that we do.”



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## ◆ Definition of Terms

### *A Vision for NA Service*

Adopted in 2010, this is our ideal image of the future we wish to create through our service efforts, the shared vision we work toward in our efforts to carry the message.

### *NAWS Long-Term Goals*

Description of world services in a future state, when we are operating at a level of performance required to fulfill our vision statement.

### *Strategic Planning*

In order to achieve our vision we need to be able to respond effectively to the changing landscape, both internally and externally. Strategic planning is the process by which we identify and prioritize areas where we need to focus our activity and draft outcomes we hope to reach within those areas.

### *Key Result Areas*

Strategic areas that require change—*strategic* because they are based on an assessment of external and internal factors. Action taken in these areas will move us closer to fulfilling our vision.

### *Objectives*

End results that must be accomplished within each key result area.

### *Outcomes*

The progress we hope to make on our objectives within the upcoming conference cycle using the approaches listed under each objective.

### *Approaches*

For the most part, these are the things we hope to achieve *within the next planning/conference cycle*. However, many approaches take more than one conference cycle to accomplish and are thus carried over to the next strategic plan. They are labeled here as “existing approaches to be carried over.” Some of these approaches, such as holding workshops or disseminating issue discussion topics, have become part of our regular essential work each cycle and are labeled as such here.

## **Narcotics Anonymous World Services, Inc.**

### **Proposed 2014–2016 Budget Description**

#### **Overview**

The draft budget described by this document is for the upcoming 2014–2016 conference cycle, but the budget actually covers the fiscal years ending in 2015 and 2016. The budget draft reflects the current standards for nonprofit financial statements. The draft shows operating income (gross sales minus cost of goods) before the four expense areas (Literature Production & Distribution, World Service Conference Support, Fellowship Development, and Events). The initial income and expense projections for the World Convention can be found at the end of the budget. A budget is a plan for how an organization intends to receive income and allocate funds for expenses in a given period.

The base of the 14–16 NAWS budget comes from our actual experience through the end of the previous fiscal year and then annualized or, more simply put, carried forward a few additional months to provide for better projections.

The first column of figures of this budget (titled 06/30/13 YTD Actual) provides you with the actual income and expense for the last fiscal year ending 30 June 2013.

The second column of figures (titled 7/1/12–11/30/13 Annualized) includes the actual income and expense from 1 July 2012 through 30 November 2013. All of the income and expense for these 17 months were added together and then divided by 17 to get a monthly amount and then the result was multiplied by 12 to show a twelve-month projection. These figures are a better forecast than using the previous budget because we have drastically reduced expenses in many areas and have had variations in income largely due to fluctuations in the world economy and reduced contributions.

The third column of figures (titled Proposed July 2014–June 2015) covers year one of the two-year budget cycle; the fourth column (titled Proposed July 2015–June 2016) covers year two; and the fifth column (titled Cycle Totals for Fiscal Years 2015 and 2016) shows the total proposed income and expense for the entire two-year cycle (1 July 2014 through 30 June 2016). This last column can have a slight variance due to rounding up or down to the nearest dollar.

In the past we have presented a budget proposal that took a conservative approach to projecting income and a more liberal approach to projecting expense. We did this because we exist in an environment of unpredictable cost factors, such as increases in transportation costs and cost of raw materials, that can impact our cost projections. Our approach was intended to accommodate the possibility of these types of effects. We would also project increases in income, which would typically allow us to accommodate all of our projected expenses.



The 14–16 budget proposal is based more on our actual expectation for income. We did not include the recent literature price increase in the first year of this plan since so many of our literature purchasers ordered large quantities of literature in December 2013. We forecast a 2.5% increase in income for the Basic Text in year two and 5% for all other literature related items. With our recent sales trends this seemed prudent. We also decreased the projected income for *Living Clean* by \$150,000 or 13%.

Our cost of goods has a forecasted increase of 2% each year. We have already received notification of increases for 2014 and expect this trend to continue. With our lowered quantities for many titles and the current trends in the publishing industry, we also see this as prudent.

We have projected an increase to other expenses by 1.8% in year one and 1% in year two. Costs continue to rise for most items, and our cost-cutting efforts over the last several cycles have already capitalized on most of the opportunities to decrease costs that we are presently aware of.

This proposed budget reflects an anticipated net loss in the second year of the proposal, and for the cycle, primarily due to the anticipated cost of the WSC. There are those that would suggest that we should not be proposing a budget that shows a net loss. It is our belief that this type of circumstance is exactly why we establish and maintain operating reserves; so we can cover the anticipated reality of utilizing more funds than we take in for a specific need. It is not something that we would plan to repeat, but at this time it is how we know we could cover these costs. Additionally, the allocation for the 2016 WSC uses the actual expenses for WSC 2012 as its basis for expense. Again, this seemed the most prudent approach at this point.

The World Board has already approved an additional expenditure of reserve funds for the upcoming cycle for new accounting software, transition of our entire system, and hardware such as new servers and computers. This was considered a business necessity since we currently use an accounting platform that is so dated that it is no longer supported. This will also give us a new shopping cart, which we know many of you have wanted for some time now. We will be discussing this more at WSC 2014.

The draft budget included in this packet covers all proposed world services activity from 1 July 2014 through 30 June 2016. We continue to work on better systems to capture the information needed to support the budget you approve, and ways to make the reporting of that information more easily understood.

The *Guidelines for the NA World Services Budget (GWSNA p 28)* calls for three classifications of funds:

- **Fixed Operational Funds**—funds allocated toward world service activities that are recurring in nature and have little to no functional change from budget year to budget year.
- **Variable Operational Funds**—funds allocated toward non-routine world service projects and/or activities that vary from budget year to budget year. This includes those items prioritized, primarily in project plans, by the World Service Conference.

- **Reserve Funds**—funds that are set aside to meet current and/or future financial needs. These funds are maintained in both short-term and long-term reserve accounts. Funds are also allocated toward the planned use of cash to offset the effect of depreciation, to improve asset value, to provide financial resources necessary to effectively address the intellectual property management called for in the *FIPT*, and/or to acquire any fixed asset that has a depreciable value. Additionally, these funds are used to address necessary expenditures, which are in excess of anticipated revenues.

Fixed and variable expenses are identified in the draft 2014–2016 budget. The proposed project plans included with the NAWS Strategic Plan correspond with the proposed variable operational expenses. Along with the fixed operational expenses we have also provided a brief explanation of some of the kinds of items contained in each line item. Although these are identified as “Fixed Operational Expenses,” in the past they have been called “Routine” or “Basic Services.” Today we refer to them as essential services.

### 2014–2016 World Services Projected Income

The income estimates for this budget are derived from the actual income received during the period described above.

**Recovery Literature**—Year one is estimated to provide no increase in income, and year two is estimated to provide an increase of 2.5% for the Basic Text and 5% for everything else over year one income. *Living Clean* is projected to have a \$150,000 or 13% decrease because it has now been available for almost two years. We believe these are realistic estimates.

We include a separate line item for [Literature Income \(Iran\)](#) in both income and cost of goods. We show this separately and call out the budget totals without Iran because, as we have repeatedly reported, these are not funds readily available to us.

**Other Inventory**—We have estimated the same overall increase as reported above for recovery literature.

**Shipping**—This income is based on the estimated literature sales and the annualized actual income and expense. Since the last shipping increase took place 1 July 2013 this may vary somewhat.

**Discounts**—This is based on estimated literature sales and the projected discount level for those sales. The discount level varies based on the customer and size of orders.

**Developmental Subsidies & Allowances**—This is the cost of subsidizing or reducing the price of literature (often free) provided to a growing worldwide fellowship. We are not projecting an increase in this proposal. Presently, to see the full value of this cost you have to add this amount to the line in the expense portion of the budget under Fellowship Development labeled “Developmental Literature” which includes the expenses for shipping, customs, and duties. This line item had increased between 7% and 25% each year for the previous seven fiscal years, but we were actually able to better stabilize our costs for this important service in the last fiscal year by printing in various alternative locations.

**Recovery Literature – Cost of Goods**—This section covers the cost of goods for recovery literature as defined under the *Fellowship Intellectual Property Trust* (generally all of the direct costs from manufacture to placing the item on the inventory shelf). Through staff efforts we have been able to avoid the standard increases in this area experienced by most publishers, but the publishing world is changing. Paper costs continue to rise worldwide, and we have forecast an overall increase in expense of 2% for year one and 2% for year two for all literature cost of goods. The exception(s) are the expense line item for *Living Clean*, which shows a decrease of 13% for year one and no increase for year two. This adjustment is due to the decrease in the number of books we are expecting to sell, which is reflected in *Living Clean* income.

**Other Recovery Literature**—This refers to the cost of goods for the remaining *FIPT* literature other than books (primarily recovery pamphlets and some booklets). Also reflects a 2% overall projected increase each year.

**Other Inventory Expense**—This section covers the cost of goods for all other items sold from inventory not considered as part of the *FIPT*. Also reflects a 2% overall projected increase each year.

**Fellowship Contributions**—We are forecasting that contributions will remain the same as the actual monies received this year. Since 2008, when we received almost one million dollars, contributions declined 17% in 2009, then decreased an additional 20% in 2010, increased 15% in 2011, and then decreased 10% in 2012. For the fiscal year ending 30 June 2013, we recouped some of that unprecedented decline and showed a 12% increase. There is no consistent trend here. We thank all of the members, groups, areas, and regions who responded to our appeal.

**Licensed Vendor Payments, Interest, and Miscellaneous**—This income estimate is conservatively based on previous actual experience.

**Event Specific Income**—In our ongoing effort to keep the direct income and expense effect of a world convention easy to see, we have placed the WCNA 36 convention budget at the end of the overall budget. Please remember that this is a working budget only, since many of the specifics about this event have not been finalized.

## **2014–2016 World Services Fixed Operations**

The term “Fixed Operational Expenses” refers to the activities of World Services that are ongoing and recurring in nature, and that do not change dramatically from year to year as a result of conference actions. All of these activities require planning, support, and follow-up from World Services staff.

The budget is divided into four major expense categories that represent our overall activity:

- **Literature Production & Distribution**
- **World Service Conference Support**
- **Fellowship Development**
- **Events**

Under each of these categories there is an allocation for accounting, personnel, overhead, and technology. The overall expense for these items is divided between the four categories based on focus of activity; the expense is derived mainly from hours of staff support and building space occupied. For this cycle we are keeping the same allocations we had for the last cycle. These remain as 35% of all NAWS activity allocated for Literature Production & Distribution, 21.5% for World Service Conference Support, 32% in year one and 34% for year two for Fellowship Development, and 11.5% in year one and 9.5% for year two for Events. The allocation for events is higher in the fiscal years when a World Convention is held.

The following is a list of the types of expenses that are included in each allocation (reflected in the budget in peach), followed by a simple breakdown of the fixed operations expenses under each budget category. All expense forecasts are derived from the actual expenses shown and reflect an increase in our expenses of 1.8% for year one and 1% for year two. Personnel shows a 5% increase in year one because of decisions that were implemented in this fiscal year but not reflected in the actual or annualized totals. We had cut expenses drastically in most areas over the past few years, and we realized that some of those reductions were starting to have a negative impact on our Fellowship Development and Public Relations activities, so we raised several of those expense areas.

**Accounting**—This contains professional services for annual audits and random forensic spot checks, costs associated with having an audit committee as required by the Sarbanes-Oxley Act, other professional services associated with financial management, and contract labor.

**Personnel**—This contains all wages and salaries, payroll taxes, health and workers compensation insurance, training, recruitment, relocation, and retirement plan expenses associated with employees at all five branches of the World Service Office. It also includes contract labor hired for specific purposes. There are no projected increases.

**Overhead**—This is the facility lease expense, maintenance and repair, telephone, utilities, postage, auto service and lease, office expense, general insurance, amortization, bad debts, depreciation, bank charges, and dues and fees associated with the five branches of the World Service Office. Bank charges continue to rise as use of the shopping cart and credit card sales increase.

These expenses rose in this past cycle due to the aging of our assets in Amortization and Depreciation, an increase in bad debts from a few RSO closures, increased postage costs in all branches, obtaining additional warehouse space in Chatsworth, and new equipment in production to allow us to produce more items in-house.

**Technology**—This is the expense for information services, computer leases, software, supplies, software application upgrades and updates, equipment leases and repair, and service contracts. Expenses associated with maintaining the na.org website; the expense associated with the database, online group data collection, and meeting information; as well as web and software fees for event registration are also included here. This category has increased, which is to be expected when you have an operation that is as dependent upon technology as ours, but is held in check by staff efforts.

As already mentioned, the major expense in the upcoming cycle to transition to a new accounting platform and related technology needs will come from reserve funds.

### **LITERATURE PRODUCTION & DISTRIBUTION**

This section of the budget covers the expenses associated with distributing NA literature to fellowship and non-fellowship customers. This currently occurs through the WSO in Chatsworth and its branches in Canada, Belgium, India, and Iran.

**Fixed Operational Expense**—All literature production and distribution costs that are not included under Total Cost of Goods sold.

**Marketing**—This covers the expense for attendance at and participation in professional events primarily related to corrections and treatment. Although we call this marketing, it is public relations-focused activity. These efforts are primarily conducted by staff with local volunteers. This includes the registration and preparation for events, travel, and follow-up for this activity.

**In-House Production**—This includes the lease for reproduction equipment to print most translated books, booklets, and IPs that are not outsourced (and not included in Cost of Goods)—primarily non-English recovery books, pamphlets, and booklets, service materials, publications other than English *NA Way*, and reports. We have brought more of this activity in-house which has given us greater flexibility and control of those items that we produce in small quantities.

**Translations**—This covers the direct expense for translations of recovery and service material into languages other than English that is not already captured under the COG for each specific project.

**Literature Distribution (Iran)**—This is the allocation for the literature that is sold in Iran.

**Shipping**—This expense is based on the shipping charges for estimated literature sales and announced or anticipated rate increases from our major carriers.

**Legal**—This is primarily the direct registration and legal expense associated with maintaining worldwide copyright and trademark registrations for Narcotics Anonymous, *The NA Way*, the NA Logo, the Group Logo, and the Service Symbol, as well as all recovery and service material. It may also include direct costs to defend our intellectual property.

**Business Plan Workgroup**—This is the allocation for a workgroup that focuses on the routine business operations of NAWS and makes recommendations to the board on business matters. Additionally, as required by law, a portion of this group fulfills the audit committee function. This workgroup's function and expenses have been moved into fixed operations with the concurrence of the conference.

**Literature Production and Distribution Travel**—This allocation allows us to interact directly with RSOs, in addition to the quarterly webinars we have been holding, as well as travel to branch offices as needed.

## **WORLD SERVICE CONFERENCE SUPPORT**

**Fixed Operational Expense**—This section of the budget covers the expenses associated with support to all World Service Conference-related activities.

**Publications**—These are the expenses associated with the production of the *Annual Report* once a year, and the *Conference Report*, the *Conference Agenda Report*, and Conference Approval Track material once each conference cycle, and *NAWS News* approximately four times per year. The expense for translating *NAWS News* and the *CAR* is also included here.

**World Service Conference**—These are the expenses for the site and equipment needed for the event; hiring the parliamentarian; funding for staff, World Board, WSC Cofacilitators, and the Human Resource Panel; and the travel expense for currently 115 delegates from around the world.

**World Board**—The World Board will meet a minimum of eight times in this conference cycle, plus during the conference itself. An orientation for new board members is included as a separate meeting at the beginning of the conference cycle. Additionally, in each conference cycle, training needs for the full board are included. With the election of a full board from more diverse locations, this expense has increased approximately 15%. The Executive Committee has been planning their meetings to coincide with a World Board or Business Plan meeting.

**Human Resource Panel**—This group is scheduled to meet a minimum of five times during the cycle to work on nominations and manage the World Pool. Part of one of these meetings will be used for orientation and training.

**WSC Cofacilitators**—The WSC Cofacilitators are scheduled to meet to prepare for the conference, with the parliamentarian and the World Board and HRP.

## **FELLOWSHIP DEVELOPMENT**

**Fixed Operational Expense**—This section of the budget covers the expenses associated with support to the fellowship.

**Publications**—These are the projected expenses for producing, publishing, and distributing *Reaching Out* four times per year and *The NA Way Magazine* four times per year in six languages. *The NA Way* is also translated into a seventh language, Farsi, but since WSO Iran charges for these issues, there is no expense. The conference decided at WSC 2010 that we did not have to automatically send paper copies of the *NA Way* to all registered groups; groups and members who wanted a paper copy of the magazine were asked to resubscribe. In the next conference cycle, we were able to save almost \$175,000 for this expense over the previous two-year cycle. Since then, the number of paper copies of the *NA Way* has continued to increase – by about 40% in fiscal years 2012 and 2013 and an estimated 24% in the current 2014 fiscal year.

We are happy to report that at the same time we have had an increase of 18% in subscriptions of the e-version of *The NA Way*. For the same period, paper subscriptions to *Reaching Out* also increased by 11%, and the subscriptions for

the e-version increased by 26%. We will be discussing this more in the *Conference Report* and at WSC 2014.

**Fellowship Support**—This is World Services' face-to-face interaction with the fellowship, primarily in workshops and forums. This includes interactions at zonal forums, worldwide workshops, and local fellowship development activities. In the past we have also had a line item for travel and workshops under World Service Conference Support, but all travel and workshop expense is now captured here. The distinction of tracking delegate-focused workshops separately in financial reports has been difficult since they often include fellowship development efforts. We have projected an increase in year two to discuss the Service System transition.

**Public Relations**—This is the expense for attendance at and participation in professional events, both NAWS and locally attended, that in some way address addiction and/or addicts. Some of these events have been the International Society of Addiction Medicine (ISAM), the World Federation of Therapeutic Communities (WFTC), the annual meeting of the American Society of Addiction Medicine (ASAM), the SouthEast Conference on Alcoholism and Drug Addiction (SECAD), the National Association of Alcohol and Drug Abuse Counselors (NAADAC), and some minor activity with the United Nations. These activities often overlap our marketing activity.

**Developmental Literature**—This is the cost to distribute free literature to a growing number of developing NA communities, to hospitals and institutions, and for public relations purposes. The amount also includes the expenses for shipping, customs, and duties. We are still working on better reflecting this activity in our financial reports. Presently, to see the full value of this provision, you have to add this amount to the line in the Income portion of the budget called "Developmental Subsidies & Allowances."

## **EVENTS**

**Fixed Operational Expense**—This section of the budget covers the fixed expenses associated with event planning and support to the fellowship.

**Future and Prior Conventions**—These are the expenses associated with planning up to five conventions at any time.

**WCNA 36 Event Specific**—The income and expense amounts are only a projection at this point. We are still in the planning process for the convention in Brazil.

The NAWS Strategic Plan has an objective about creating a plan for a sustainable World Convention. One outcome under that objective is "*Registration pricing reflects the true cost of producing the Convention and pays for core expenses.*" To support that goal, we are projecting WCNA 36 to be a break-even event.



## **2014–2016 World Services Variable Operations**

The *Guidelines for the NA World Services Budget* (GWSNA p 28) call for a specific process to be created for the consideration, evaluation, development, and approval of World Service projects and those activities that vary from year to year. Each project is included in the draft budget under the appropriate budget category and then under Variable Operational Expenses.

In any given conference cycle, we may or may not be able to accomplish everything that we propose. We believe that the spirit of the budget process adopted by the conference requires conference approval of the work of World Services. Therefore, we present all items that could possibly be worked on before the next meeting of the WSC, and we report our activity throughout the conference cycle. Please refer to the 2014–2016 Strategic Plan for the status of the 2012–2014 adopted projects as well as the proposed plans for 2014–2016.

### **Other Financial Notes**

We have no changes to recommend for the reimbursement policy so it will not require conference action to adopt. It will be distributed to conference participants for the upcoming conference.

The cash basis sheet for the proposed 2014–2016 budget will also be distributed at or before WSC 2014.

**NARCOTICS ANONYMOUS WORLD SERVICES, INC.**

**PROPOSED BUDGET FOR FISCAL YEARS 2015 and 2016**

	06/30/13 YTD Actual	7/1/12-11/30/13 Annualized	Proposed July 2014 - June 2015	Proposed July 2015 - June 2016	Cycle Total for Fiscal Years 2015 and 2016
<b>INCOME</b>					
<b>RECOVERY LITERATURE INCOME</b>					
BASIC TEXT: Hardcover English	\$1,960,668	\$2,056,652	\$1,960,668	\$2,009,685	\$3,970,354
BASIC TEXT: Translated	158,569	161,783	161,783	165,828	327,611
BASIC TEXT: Softcover	787,766	876,336	876,336	898,244	1,774,580
JUST FOR TODAY	919,614	891,983	891,983	936,582	1,828,566
IT WORKS: HOW & WHY	599,525	600,361	600,361	630,379	1,230,741
SPONSORSHIP BOOK	29,162	29,407	29,407	30,877	60,284
STEP WORKING GUIDES	684,983	704,636	704,636	739,868	1,444,503
LIVING CLEAN	1,244,786	1,129,891	979,891	1,028,886	2,008,777
ePUB BOOKS	60,426	58,092	58,092	60,997	119,089
LITERATURE INCOME (IRAN)	592,368	607,939	607,939	638,336	1,246,275
OTHER RECOVERY LITERATURE	1,245,546	1,283,672	1,283,672	1,347,855	2,631,527
<b>Subtotal</b>	<b>\$8,283,413</b>	<b>\$8,400,753</b>	<b>\$8,154,769</b>	<b>\$8,487,538</b>	<b>\$16,642,307</b>
<b>OTHER INVENTORY INCOME</b>					
MEDALLIONS	\$734,317	\$747,188	\$747,188	\$784,548	\$1,531,736
KEYTAGS & CHIPS	1,116,012	1,193,292	1,193,292	1,252,957	2,446,249
NON-FIPT INFORMATION BOOKLETS	58,017	65,653	65,653	68,936	134,589
HANDBOOKS	48,063	56,620	56,620	59,451	116,070
SPECIALTY ITEMS	68,109	77,679	77,679	81,563	159,243
GROUP/AREA MATERIALS	108,738	114,308	114,308	120,024	234,332
MIRACLES HAPPEN	26,078	26,855	26,855	28,198	55,053
<b>Subtotal</b>	<b>\$2,159,334</b>	<b>\$2,281,597</b>	<b>\$2,281,597</b>	<b>\$2,395,676</b>	<b>\$4,677,273</b>
SHIPPING	\$592,814	\$580,154	580,154	609,162	\$1,189,316
DISCOUNTS	(1,296,764)	(1,352,131)	(1,352,131)	(1,419,738)	(2,771,869)
DEVELOPMENTAL SUBSIDIES & ALLOWANCES	(169,498)	(203,838)	(203,838)	(214,030)	(417,867)
<b>Subtotal</b>	<b>(\$873,448)</b>	<b>(\$975,815)</b>	<b>(\$975,815)</b>	<b>(\$1,024,605)</b>	<b>(\$2,000,420)</b>
<b>Gross Literature Income (less discounts)</b>	<b>\$9,569,299</b>	<b>\$9,706,535</b>	<b>\$9,460,551</b>	<b>\$9,858,609</b>	<b>\$19,319,160</b>
Gross Literature Income (without Iran)	\$8,976,931	\$9,098,596	\$8,852,612	\$9,220,273	\$18,072,885
<b>RECOVERY LITERATURE COST OF GOODS</b>					
BASIC TEXT: Hardcover English	358,085	388,585	365,856	373,174	739,030
BASIC TEXT: Translated	31,852	29,952	30,551	31,162	61,713
BASIC TEXT: Softcover	95,335	105,623	107,736	109,890	217,626
JUST FOR TODAY	106,415	98,360	100,328	102,334	202,662
IT WORKS: HOW & WHY	101,322	96,929	98,868	100,845	199,712
SPONSORSHIP BOOK	5,899	5,961	6,080	6,202	12,282
STEP WORKING GUIDES	92,466	89,061	90,842	92,659	183,502
LIVING CLEAN	197,211	174,728	152,128	155,171	307,299
ePUB BOOKS	18,781	18,283	18,649	19,022	37,670
LITERATURE PRODUCTION (IRAN)	302,536	361,578	368,809	376,185	744,995
OTHER RECOVERY LITERATURE	199,775	203,936	208,014	212,175	420,189
<b>Subtotal</b>	<b>\$1,509,677</b>	<b>\$1,572,997</b>	<b>\$1,547,862</b>	<b>\$1,578,819</b>	<b>\$3,126,681</b>
<b>OTHER INVENTORY COST OF GOODS</b>					
MEDALLIONS	\$164,146	\$161,186	\$164,410	\$167,698	\$332,108
KEYTAGS & CHIPS	246,643	262,389	267,637	272,990	540,627
NON-FIPT INFORMATION BOOKLETS	8,272	9,560	9,752	9,947	19,698
HANDBOOKS	14,443	15,764	16,079	16,401	32,480
SPECIALTY ITEMS	28,769	29,132	29,714	30,309	60,023
GROUP/AREA MATERIALS	32,352	35,001	35,701	36,415	72,116
MIRACLES HAPPEN	3,605	3,761	3,836	3,913	7,749
<b>Subtotal</b>	<b>\$498,224</b>	<b>\$516,789</b>	<b>\$527,129</b>	<b>\$537,672</b>	<b>\$1,064,801</b>
<b>Total Cost of Goods</b>	<b>\$2,007,901</b>	<b>\$2,089,786</b>	<b>\$2,074,991</b>	<b>\$2,116,491</b>	<b>\$4,191,482</b>
Total Cost of Goods (without Iran)	\$1,705,365	\$1,728,208	\$1,706,182	\$1,740,305	\$3,446,487
<b>Net Literature Income</b>	<b>\$7,561,398</b>	<b>\$7,616,749</b>	<b>\$7,385,560</b>	<b>\$7,742,118</b>	<b>\$15,127,679</b>
Net Literature Income (without Iran)	\$7,271,566	\$7,370,388	\$7,146,430	\$7,479,968	\$14,626,398

	06/30/13 YTD Actual	7/1/12-11/30/13 Annualized	Proposed July 2014 - June 2015	Proposed July 2015 - June 2016	Cycle Total for Fiscal Years 2015 and 2016
<b>FELLOWSHIP CONTRIBUTIONS</b>					
BREAKDOWN BY DONOR TYPE					
Members	\$61,543	\$59,612	\$59,612	\$59,612	\$119,225
Groups	93,818	90,253	90,253	90,253	180,507
Areas	134,223	133,690	133,690	133,690	267,380
Regions	368,903	371,701	371,701	371,701	743,403
Events/Conventions	39,005	28,315	28,315	28,315	56,630
Unity Day	0	15,211	15,211	15,211	30,422
Zonal & Other Forums	49,864	64,234	64,234	64,234	128,468
<b>Total Contributions</b>	<b>\$747,356</b>	<b>\$763,017</b>	<b>\$763,017</b>	<b>\$763,017</b>	<b>\$1,526,034</b>
<b>MISCELLANEOUS INCOME</b>					
LICENSED VENDOR PAYMENTS	\$27,350	\$26,772	\$26,772	\$26,772	\$53,544
INTEREST	5,258	7,559	7,559	7,559	15,117
MISCELLANEOUS	(1,049)	(2,644)	0	0	0
<b>Total Miscellaneous Income</b>	<b>\$31,559</b>	<b>\$31,686</b>	<b>\$34,331</b>	<b>\$34,331</b>	<b>\$68,661</b>
<b>OPERATING INCOME (Not including event specific)</b>	<b>\$8,340,313</b>	<b>\$8,411,453</b>	<b>\$8,182,908</b>	<b>\$8,539,466</b>	<b>\$16,722,374</b>
<b>OPERATING INCOME (Not including Iran)</b>	<b>\$8,050,481</b>	<b>\$8,165,092</b>	<b>\$7,943,778</b>	<b>\$8,277,315</b>	<b>\$16,221,094</b>
<b>EXPENSE</b>					
<b>LITERATURE PRODUCTION &amp; DISTRIBUTION</b>					
<b>FIXED OPERATIONAL EXPENSES</b>					
MARKETING	\$2,296	\$2,478	\$2,523	\$2,548	\$5,071
IN-HOUSE PRODUCTION (not included in Cost of Goods)	85,207	93,424	95,105	96,056	191,161
TRANSLATIONS (not included in Cost of Goods)	28,130	25,282	25,737	25,994	51,731
LITERATURE DISTRIBUTION (IRAN)	90,088	95,229	96,943	97,913	194,856
SHIPPING	643,893	635,044	646,474	652,939	1,299,413
BUSINESS PLAN WORKGROUP	17,380	12,820	17,380	17,554	34,934
LEGAL	27,531	28,487	28,999	29,289	58,289
LITERATURE PRODUCTION & DISTRIBUTION TRAVE	3,902	4,216	11,000	11,110	22,110
ACCOUNTING	21,830	20,912	20,913	20,913	41,825
PERSONNEL (Includes amt budgeted to variable projects)	1,158,835	1,145,246	1,202,508	1,202,508	2,405,016
OVERHEAD	610,749	614,470	659,474	659,474	1,318,948
TECHNOLOGY	109,438	108,037	108,037	108,037	216,073
<b>Total Literature Production &amp; Distribution</b>	<b>\$2,799,279</b>	<b>\$2,785,644</b>	<b>\$2,915,093</b>	<b>\$2,924,335</b>	<b>\$5,839,428</b>
<b>total Literature Production &amp; Distribution (without Iran)</b>	<b>\$2,709,191</b>	<b>\$2,690,415</b>	<b>\$2,818,150</b>	<b>\$2,826,422</b>	<b>\$5,644,572</b>
<b>WORLD SERVICE CONFERENCE SUPPORT</b>					
<b>FIXED OPERATIONAL EXPENSES</b>					
PUBLICATIONS	\$19,590	\$26,219	26,691	26,958	\$53,649
WORLD SERVICE CONFERENCE BIENNIAL MTG	20,376	21,061	21,441	470,000	491,441
WORLD BOARD	271,836	308,374	313,925	317,064	630,988
HUMAN RESOURCE PANEL	8,211	11,134	11,334	11,448	22,782
WSC COFACILITATORS	275	194	198	200	397
ACCOUNTING	13,410	12,846	12,846	12,846	25,693
PERSONNEL (Includes amt budgeted to variable projects)	711,856	703,508	738,684	738,684	1,477,367
OVERHEAD	375,354	378,703	405,105	405,105	810,211
TECHNOLOGY	67,226	66,365	66,365	66,365	132,731
<b>Subtotal</b>	<b>\$1,488,134</b>	<b>\$1,528,405</b>	<b>\$1,596,589</b>	<b>\$2,048,670</b>	<b>\$3,645,259</b>

	06/30/13 YTD Actual	7/1/12-11/30/13 Annualized	Proposed July 2014 - June 2015	Proposed July 2015 - June 2016	Cycle Total for Fiscal Years 2015 and 2016
<b>VARIABLE OPERATIONAL EXPENSES</b>					
SERVICE SYSTEM	12,975	11,089	10,000	60,000	70,000
BOOK-LENGTH PIECE - TRADITIONS	1,720	1,445	160,000	90,000	250,000
FINISHED WSC PROJECTS	23,209	17,198			0
<b>Subtotal</b>	<b>\$37,904</b>	<b>\$29,732</b>	<b>\$170,000</b>	<b>\$150,000</b>	<b>\$320,000</b>
<b>Total World Service Conference Support</b>	<b>\$1,526,038</b>	<b>\$1,558,137</b>	<b>\$1,766,589</b>	<b>\$2,198,670</b>	<b>\$3,965,259</b>
<b>FELLOWSHIP DEVELOPMENT</b>					
<b>FIXED OPERATIONAL EXPENSES</b>					
PUBLICATIONS	\$78,057	\$71,608	72,897	73,626	\$146,523
FELLOWSHIP SUPPORT	262,019	233,965	268,176	300,858	569,034
PUBLIC RELATIONS	59,904	73,462	74,784	75,532	150,316
DEVELOPMENTAL LITERATURE	414,691	373,712	380,439	384,243	764,682
ACCOUNTING	21,206	20,315	19,120	20,315	39,435
PERSONNEL (Includes amt budgeted to variable projects)	1,125,725	1,112,524	1,099,436	1,168,151	2,267,587
OVERHEAD	751,060	714,646	602,948	640,632	1,243,579
TECHNOLOGY	106,311	104,950	98,776	104,950	203,726
<b>Subtotal</b>	<b>\$2,818,973</b>	<b>\$2,705,182</b>	<b>\$2,616,576</b>	<b>\$2,768,306</b>	<b>\$5,384,882</b>
<b>VARIABLE OPERATIONAL EXPENSES</b>					
PUBLIC RELATIONS ROUNDTABLES	26	32	20,000	18,000	38,000
<b>Subtotal</b>	<b>\$26</b>	<b>\$32</b>	<b>\$20,000</b>	<b>\$18,000</b>	<b>\$38,000</b>
<b>Total Fellowship Development</b>	<b>\$2,818,999</b>	<b>\$2,705,214</b>	<b>\$2,636,576</b>	<b>\$2,786,306</b>	<b>\$5,422,882</b>
<b>EVENTS</b>					
<b>FIXED OPERATIONAL EXPENSES</b>					
FUTURE (AND PRIOR) CONVENTIONS	\$18,055	\$23,497	\$23,920	\$24,160	\$48,080
LEGAL	-	-	-	-	-
ACCOUNTING	5,925	5,676	6,871	5,676	12,548
PERSONNEL (Includes amt budgeted to variable projects)	314,541	310,852	395,110	326,395	721,505
OVERHEAD	167,218	176,392	216,684	179,000	395,684
TECHNOLOGY	29,705	29,324	35,498	29,324	64,822
<b>Total Events (without event specific)</b>	<b>\$535,444</b>	<b>\$545,742</b>	<b>\$678,083</b>	<b>\$564,555</b>	<b>\$1,242,639</b>
<b>NAWS EXPENSE (without event specific)</b>	<b>\$7,679,760</b>	<b>\$7,594,737</b>	<b>\$7,996,341</b>	<b>\$8,473,866</b>	<b>\$16,470,208</b>
NAWS EXPENSE (without Iran)	\$7,589,672	\$7,499,508	\$7,899,398	\$8,375,953	\$16,275,352
<b>EXCESS REVENUE/EXPENSE (without event specific)</b>	<b>\$660,553</b>	<b>\$816,716</b>	<b>\$186,567</b>	<b>\$65,600</b>	<b>\$252,166</b>
EXCESS REVENUE/EXPENSE (without Iran)	\$460,809	\$665,584	\$44,380	(\$98,638)	(\$54,258)
<b>WCNA 36 INCOME</b>					
REGISTRATION			\$ 350,000		
SPECIAL EVENTS			\$ -		
NEWCOMER DONATIONS			\$ 28,000		
MERCHANDISE			\$ 440,000		
OTHER SALES			\$ -		
REBATES			\$ 21,052		
<b>TOTAL INCOME</b>			<b>\$ 839,052</b>	<b>\$ -</b>	
<b>EXPENSE</b>					
REGISTRATION			\$ 96,000		
SPECIAL EVENTS			\$ -		
PROGRAM			\$ 183,219		
MERCHANDISE			\$ 178,000		
FACILITIES			\$ 188,000		
SUPPORT COMMITTEE			\$ 44,000		
ADMINISTRATION			\$ 149,421		
<b>TOTAL EXPENSE</b>			<b>\$ 838,640</b>	<b>\$ -</b>	
<b>WCNA 36 NET REVENUE</b>			<b>\$ 412</b>	<b>\$ -</b>	
<b>EXCESS REVENUE/EXPENSE INCL. EVENT SPECIFIC</b>			<b>\$44,792</b>	<b>(\$98,638)</b>	<b>(\$54,258)</b>



## NA World Services

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**To:** WSC 2014 Participants  
**From:** World Board  
**Date:** 27 January 2014  
**Re:** **Proposed Revisions to the A Guide to World Services in NA (GWSNA)**

*A Guide to World Services in Narcotics Anonymous* is updated each conference cycle to reflect current deadlines and any relevant decisions made at the previous conference. Following this memo is a copy of the 2012–2014 GWSNA with proposed changes and policies that will be affected by the 2014 conference's decisions and discussions color-coded according to the key described below. *A Guide to World Services in NA* has not been majorly rewritten since 1998 when world services was restructured. In the 16 years since then, we have made cut-and-paste changes to the *Guide* and it shows. We have been waiting until decisions about the future of the conference are made to take on a major revision of this guide. In addition to capturing our policies and providing direction to the World Board between conferences, this guide should be helpful to conference participants. In its present form, it often lacks the clear guidance and information participants are looking for.

We are presenting the proposed changes to GWSNA described below as a temporary adjustment until a major revision can be accomplished. Rather than offering the replacement language now to all of the potential revisions listed below, we have highlighted the affected portions of the *Guide* in the document itself and explain here the purpose of our proposed revisions. We will develop specific language to offer for adoption at the conference before WSC 2014. In order to be prepared and have productive discussions, it would be helpful to hear your ideas prior to the conference.

There are a number of updates that would be made to the draft of the 12–14 GWSNA for the 2014–2016 cycle. These include decisions at the WSC and important dates. None of these types of changes have been made to this draft. It has become common practice for those changes to be made after the conference, instead of being distributed with the CAT material. Additionally, we typically distribute the Travel Reimbursement Policy for the upcoming conference cycle at the WSC. This is Addendum A in the attached GWSNA. We do not plan to make any recommendation to increase the US meal and incidental allowance of \$55.00 per day.

The potential revisions and our reasons for presenting them are as follows:

**Indicates policies affected by Motion 2 in the 2014 CAR.**

**Indicates policies affected by Motion 3 in the 2014 CAR.**

These portions of *A Guide to World Services* would either be removed or revised, based on decisions about Motions 2 and 3 from the 2014 CAR at WSC 2014.

**Legends:** **Motion 2** **Motion 3** **Motions/Proposals** **Copyedit** **Outdated Policy** **HRP**

Affected policies for Motion 2 are found on page 3 of the attached *GWSNA* in the section titled *NA World Services*, subsection *The Regional Delegate* – on page 24 in the section titled *World Service Conference Election Procedures*, subsection *Nominations* – on page 26 in the section titled *Elections*, subsection *Challenging a Nomination*, — and on page 57 in the *WSC Rules of Order*, Addendum D. Note that two of these items would be considered simple housekeeping if Motion 2 is adopted and were not included in the “Policy Affected” section of the *CAR*.

Affected policies for Motion 3 are found on page 7 of the attached *GWSNA* in the section title *The World Service Conference*, subsection *Meeting of the World Service Conference* — on page 24 in the section titled *Conference Policies*, subsection *Operational Guidelines of the WSC*, — and on page 28 in the section titled *Conference Policies*, subsection *Criteria for Recognition of New Conference Participants*. Note that two of these items were not included in the “Policy Affected” section of the *CAR*. One would be considered simple housekeeping if Motion 3 is adopted and the other is part of policy not currently in practice.

### **Indicates policies about motions or proposals included in the *CAR*.**

As you know, we are in the second cycle of an “experiment” to try having regions offer proposals rather than make motions. The green highlighted items in the attached *Guide* are the parts of the guide that describe policies related to *CAR* motions or proposals.

These green highlighted portions of the *Guide* are a combination of recent revisions made to reflect the use of regional proposals instead of motions in both old and new business, and some long held policies about motions in the *Conference Agenda Report*. Not all of these highlighted policies would need to be changed, but simply finding these policies scattered throughout the guide reflects part of our collective challenge using the *Guide*.

We have already reported in the *CAR* and elsewhere that we are recommending that we keep a less formal proposal approach to new business, but that we return to a more formal motion process for old business and the *CAR*. This recommendation is only intended to serve our immediate future. It is not that we think motions are the ideal way to make decisions or discuss issues. However, our experience over the last two cycles shows that simply changing the wording of existing policies about regional motions to read “proposals,” and not better thinking out the entire process, has not been effective. We are committed, as we believe most of the conference is, to developing ways to better frame both decisions and discussions for the fellowship in the *CAR*.

Items considered in old business for decision and included in the *CAR* have to be clear, indicate exactly what current policies they would affect, and include a financial impact from *NAWS* so that our over 61,000 groups can make informed decisions. Many of the existing policies for *CAR* motions came directly from delegate frustration in arriving at the *WSC* and receiving new information that their groups did not have or consider in their decision making process. We believe those concerns are still valid but they could be stated in a more clear and helpful way in the *Guide*.

Legends: **Motion 2** **Motion 3** **Motions/Proposals** **Copyedit** **Outdated Policy** **HRP**

When the conference decided that world services should not do all of the work to make regional motions CAR-ready and that the makers of the motions had to do the work and comply with existing policies, a portion of regional motions submitted each cycle simply never made it into the CAR. The makers were either unable or unwilling to do what was required. This is definitely not a new issue.

If the conference supports our recommendation to return to motions for the CAR, we would change the language that refers to “proposals” in GWSNA back to “motions.” We will also provide WSC 2014 a better explanation about using this process, following the already established policies for motions, which could be included in the *Guide*.

*Looking Ahead:*

The future challenge for all of us is how to have more fellowship-wide discussions that lead to a direction or decision. We have tried in past cycles to include discussion items in the CAR but we seemed to lack the ability to have effective discussions in the fellowship, gather ideas in any meaningful way, and forward them to the WSC. Until we move forward with this type of discussion and consensus-building, we believe we are forced to continue with a CAR that contains items that lend themselves to a yes/no type of decision.

As the *Guide* says: “It takes the ongoing involvement and participation of all conference participants in the two years between conferences to make this system successful. Ideas can build and grow and develop through ongoing discussion, and the Board will help participants in any way they can.” We believe for the present, this process can best be accomplished by continuing to explore ways to use both the *Conference Report* and proposals in new business to frame and craft ideas for discussion. The ideas that the conference supports can be further developed and discussed over the upcoming conference cycle.

The affected sections are scattered throughout the attached *Guide*. Again, rather than a change to “policy,” we are recommending that we return to motion language for anything appearing in the CAR and add a better description to the *Guide* that reflects our existing policies. We will also be discussing how we can frame future discussion based items.

**Indicates text left out of 12–14 GWSNA in copyediting.**

This is simply notice that this language will be put back into the *Guide*.

This omission can be found on page 7 of the attached *Guide* in the section titled *The Meeting of the World Service Conference*.

**Indicates policies not currently in practice.**

These items contain outdated information about zonal reports, WSC taping, and the use of terms like *News Flash* and bulletins that are no longer in use. The zonal reports at the WSC have been replaced by written reports in the *Conference Report* and the possibility

Legends: **Motion 2** **Motion 3** **Motions/Proposals** **Copyedit** **Outdated Policy** **HRP**



of submitting videos to the WSC. Although we do record the conference, we stopped distributing copies of recordings when the conference became more discussion based. We are recommending that these items be removed from *GWSNA*.

This should not be considered a complete list of outdated policies. There are many other items in *GWSNA* that are outdated. These are simply the ones that seem to cause confusion.

Originally we had added the distribution of conference minutes to this list. In recent years, distributing the conference minutes immediately following the WSC has been replaced by the Summary of Decisions, typically handed out at the closing of the conference. The draft minutes are then sent out before the conference in order to be adopted as part of the permanent record. We think it is a good idea to return to a more verified version of the conference minutes being distributed within ninety days of the close of the WSC.

These changes can be found on page 1 of the attached *Guide* in the section titled *The Narcotics Anonymous Service Structure*, subsection *Zonal Forums* – on page 24 in the section titled *Conference Policies*, subsection *Operational Guidelines of the WSC*, — and on Page 62, IDT Selection and Discussion, in Addendum E.

#### Indicates changes requested by the HRP.

This is a simple and straightforward request from the HRP to remove language from conference policy about when they select their own leadership. This would allow them to include this in their internal guidelines and determine for themselves when in the cycle this needs to occur.

This proposed change can be found on page 21 of the attached *Guide* in the *Human Resource Panel External Guidelines*, in the section titled *Decision Making, Panel Leadership, and Removal of Members*.

Material included in the Conference Approval Track is considered new business. That means we can talk about these issues throughout the conference week, with the exception of the policies related to Motions 2 and 3, which will be decided based on decisions in old business. Of course, if you have any questions about this material in the meantime, please write or call world services. We will be seeing many of you at CAR/CAT workshops in the upcoming months and look forward to your feedback.

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**Indicates policies affected by Motion 3 in the 2014 CAR.**

**Indicates policies about motions or proposals in the CAR**

**Indicates text left out of 12–14 GWSNA in copyediting**

**Indicates policies not currently in practice.**

**Indicate changes requested by the HRP.**

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## INTRODUCTION

This document reflects the current policies for Narcotics Anonymous World Services, adopted by the World Service Conference. *A Guide to World Services in Narcotics Anonymous* is updated to reflect actions approved at each WSC and sent to conference participants. Copies of this document are also available for purchase from the WSO.

### Dates for 2012–2014 Conference Cycle

Regions and conference participants should be aware of the following dates for the 2012–2014 conference cycle:

Travel requests (considered by quarter) (submit at least 45 days before each quarter)	15 November for January–March 15 February for April–June 15 May for July–September 15 August for October–December
World Unity Day 2012	1 September 2012
Deadline for regions not resulting from a split to request to be recognized as a new conference participant at WSC 2014	1 April 2013

**WSC 2010 and WSC 2012 agreed to experiment with having ideas considered rather than having regional motions in the CAR or at the conference. We tried this at WSC 2012 and are continuing to explore ways to accomplish this. We will keep you informed of our further discussions and plan to present revisions in the 2014 CAT.**

Regional proposal deadline	Proposals must be received by 1 August and be in CAR-ready form by 30 August 2013
Deadline for WPIF submission to be considered for WSC 2014 HRP nomination	30 August 2013
WCNA 35	29 August–1 September 2013 Philadelphia, PA, USA
Deadline for region, zone, and World Board candidate submissions to the HRP	31 October 2013
English <i>Conference Agenda Report</i> available	27 November 2013
Translated <i>Conference Agenda Report</i> available	27 December 2013
Conference Approval Track material available	27 January 2014
Regional report deadline	15 February 2014
World Service Conference 2014	27 April–3 May 2014

The deadlines for material for inclusion in the *Conference Report*, dates and locations for NAWS activities, and other World Services deadlines will be communicated throughout the conference cycle and posted to [www.na.org/conference](http://www.na.org/conference). We will post information to this location throughout the conference cycle.

The other document or policy that may be of interest to conference participants is the *Fellowship Intellectual Property Trust*. Publications of interest are the *Conference Agenda Report*, *Conference Report*, *NAWS News*, and the *NA World Services Annual Report*.

All of these items are provided to conference participants at some time during the conference cycle and are available upon request from the World Service Office. Many are also available on our website, [www.na.org](http://www.na.org). If you have any questions about any of these items or anything else related to world services, please contact the World Board in care of the WSO or at [worldboard@na.org](mailto:worldboard@na.org).

## THE NARCOTICS ANONYMOUS SERVICE STRUCTURE

The following is a brief description of the service units of Narcotics Anonymous. A more complete description of service on the local level, including groups, areas, metropolitan services, regions, etc., can be found in *A Guide to Local Services in Narcotics Anonymous*.

### The NA Group

NA groups are local, informal associations of recovering addicts. They are the foundation of the NA service structure. Groups are formed for the primary purpose of carrying the NA message of recovery, and all of their activities should reflect that purpose. Conducting Narcotics Anonymous meetings is the primary activity of an NA group. The group may conduct its own affairs in whatever way seems fit to its members, provided the group's actions are consistent with NA's Twelve Traditions and do not adversely affect other groups or the entire NA Fellowship. In the conduct of the affairs of NA as a whole, the groups delegate to the rest of the service structure the responsibility for the fulfillment of NA services. Group service representatives (GSRs) are elected to participate on behalf of the groups in the area committee and the regional assembly.

### The Area Service Committee (ASC)

The area committee is the primary means by which the services of a local NA community are administered. The area committee is composed of group service representatives, administrative officers (chairperson, vice chairperson, secretary, treasurer), subcommittee chairpersons, and the area's regional committee members. The area committee elects its own officers, subcommittee chairpersons, and RCMs.

### The Metropolitan Service Committee (MSC)

A metropolitan service committee (MSC) administers a single set of coordinated NA subcommittees in a city that has more than one ASC, eliminating duplication of services and providing greater effectiveness in carrying the NA message. With direct services consolidated citywide by the metro committee, the community's area committees are left free to facilitate group support.

### The Regional Service Committee (RSC)

Regional service committees exist to pool the experience and resources of the areas and groups it serves. The RSC is composed of regional committee members (RCMs) elected by the region's member-areas; these RCMs elect regional committee officers from among themselves. RSCs organize assemblies at which group service representatives (GSRs) and regional committee members discuss a wide range of service matters, including those likely to come before the World Service Conference. The region's delegate to the world conference is elected by the GSRs and/or RCMs at the regional assembly or RSC.

### Zonal Forums

Zonal forums are service-oriented sharing and/or business sessions that provide the means by which NA communities can communicate, cooperate, and grow with one another. Although not a part of NA's formal decision-making system, World Services and zonal forums interact in many ways. **Zonal forums are invited to provide reports on the floor of the World Service Conference and, when requested by the conference, may also answer specific questions or address the body.** In order to improve communications, they are provided with conference participant mailings and are requested to send their minutes to World Services. World Services typically attends zonal forum meetings, and may provide funding for some participants' attendance at zonal forums. Maintaining effective communication between the zonal forums and World Services is a high priority. In order to more effectively serve the Fellowship, World Services and zones should develop a partnership for the planning and conducting of the worldwide workshop system, and by

assisting each other in the coordination of a variety of service efforts such as professional events and fellowship development activities.

### **A Vision for NA Service**

All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups. Upon this common ground we stand committed.

Our vision is that one day:

- Every addict in the world has the chance to experience our message in his or her own language and culture and find the opportunity for a new way of life;
- Every member, inspired by the gift of recovery, experiences spiritual growth and fulfillment through service;
- NA service bodies worldwide work together in a spirit of unity and cooperation to support the groups in carrying our message of recovery;
- Narcotics Anonymous has universal recognition and respect as a viable program of recovery.

Honesty, trust, and goodwill are the foundation of our service efforts, all of which rely upon the guidance of a loving Higher Power.

## **NA WORLD SERVICES**

World services are those services that deal with the problems and needs of NA as a whole and that NA offers to its members, its groups, and to society. The basic purposes of our world services are communication, coordination, information, and guidance. We provide these services so that our groups and members can more successfully carry the message of recovery and so that our program of recovery can be made more available to addicts everywhere. Although all parts of our service structure affect and are affected by NA as a whole, only at this level do we find service bodies designed to deal with problems that involve our entire Fellowship.

### **World Service Conference**

The final part of our service structure is the World Service Conference (WSC). It is the nerve center of our Fellowship. Our conference is the one time and place where all of our world services come together. Unlike all other service bodies of NA service, the conference is not an entity, it is an event—the coming together. Every two years, regional delegates, the members of the World Board, and the executive director of the World Service Office meet to discuss questions of significance to the Fellowship of Narcotics Anonymous as a whole. The purpose of the World Service Conference is to be supportive of the Fellowship as a whole and to define and take action according to the group conscience of Narcotics Anonymous.

### **The World Board**

The purpose of the World Board (WB) of Narcotics Anonymous World Services, Inc., is to contribute to the continuation and growth of Narcotics Anonymous. The Board serves as a primary resource for the NA Fellowship by providing the support needed to carry our message while ensuring that the service and support provided are of the highest quality possible. The World Board manages all activities of World Services including oversight of the operations of the Fellowship's primary service center, the World Service Office.



## The World Service Office

The purpose of the World Service Office (WSO), our main service center, is to carry out the directives of the World Service Conference in matters that relate to communications and information for the Fellowship of NA, its services, groups, and members. The World Service Office achieves this purpose by maintaining correspondence with NA groups and service committees, by printing and distributing WSC-approved literature, and by maintaining the archives and files of Narcotics Anonymous.

## The Regional Delegate

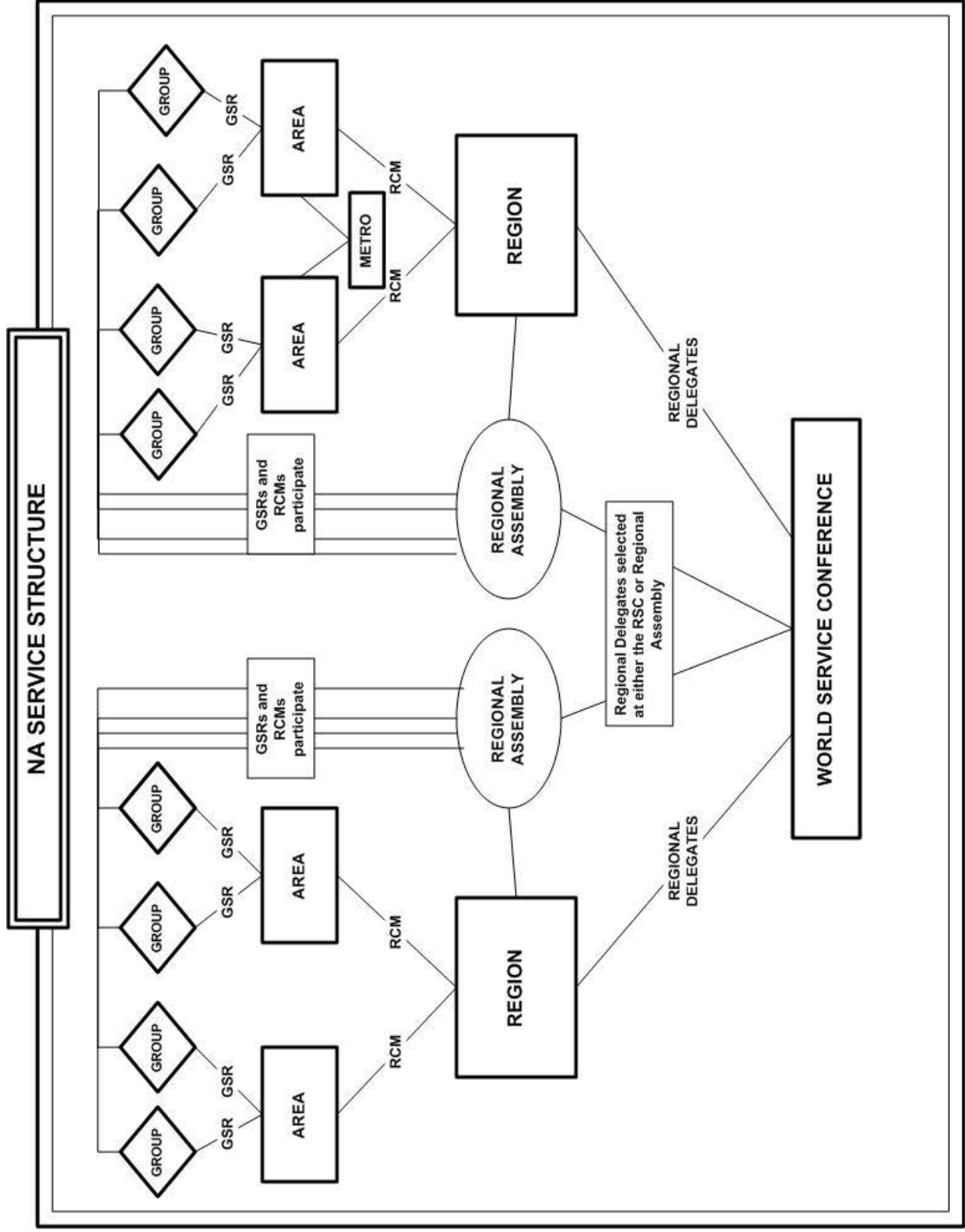
The regional delegate (RD) serves as the primary contact between NA's World Services and the local NA community. On one hand, the delegate provides information on current World Services projects to the regional committee. On the other, the delegate provides a local perspective to the work of World Services. During the delegate's term, he or she attends the World Service Conference as a fully active participant, for while the delegate is elected by and accountable to the regional assembly or RSC, he or she is not a mere messenger. The delegate is selected by the region's group representatives and/or RCMs to act in the best interests of NA as a whole, not solely as an advocate of his or her NA community's priorities.

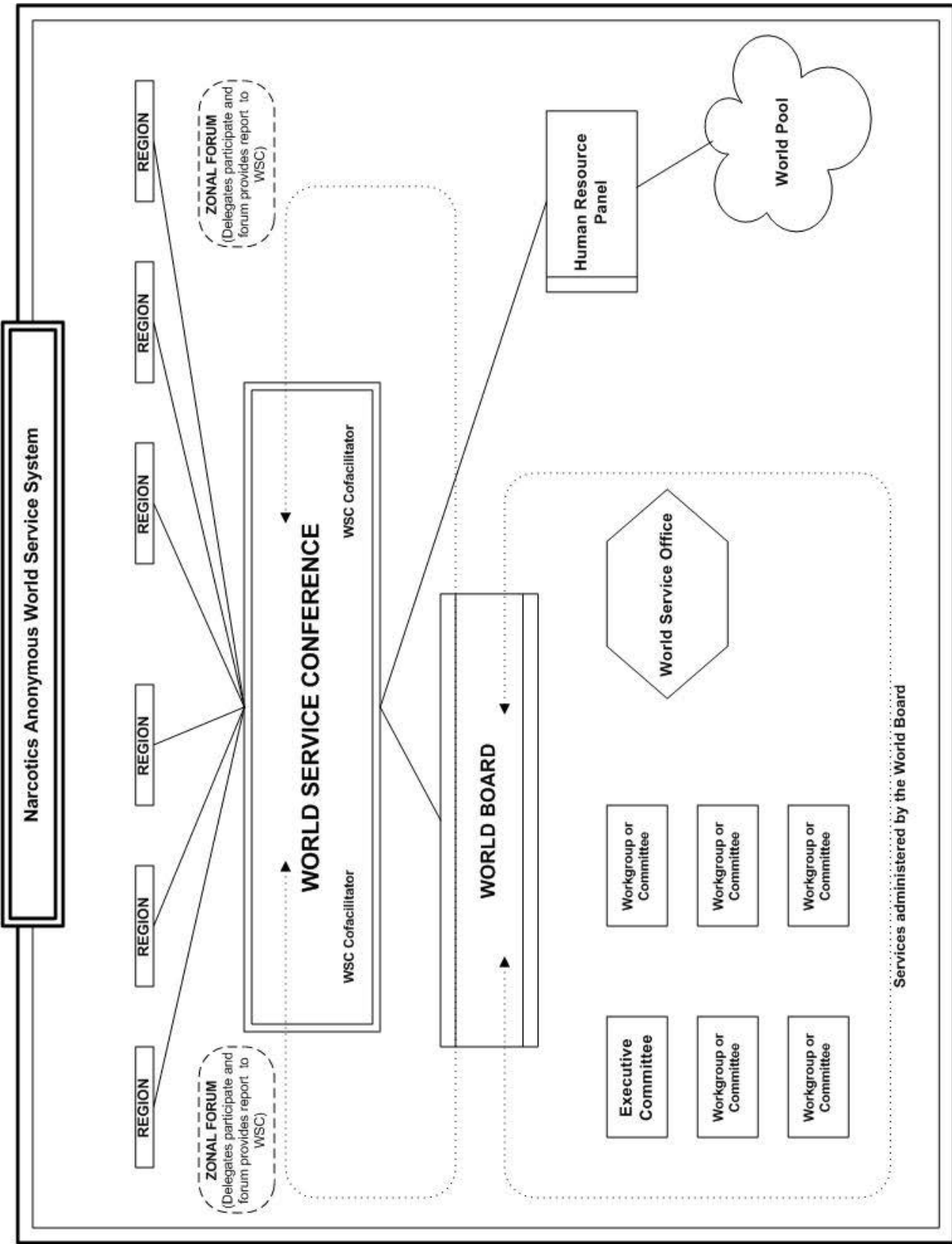
The regional delegate works closely with the region's **alternate delegate**. Like the regional delegate, the alternate is a full participant in the regional service committee. The delegate often consults with the alternate, asking for different perspectives on world service affairs and seeking to involve the alternate in helping to carry the workload. **Alternate delegates are welcome to attend the meeting of the World Service Conference in the company of their delegates; however, each region is recognized as one participant in any session of the World Service Conference. Seating on the floor of the conference will be limited to two—one delegate and one alternate per region.**

Although not participants at the World Service Conference, the conference has created two additional components to assist it in its responsibilities. They are:

The **Human Resource Panel** (HRP) who facilitates an election/selection process that will allow the World Service Conference to base trusted servant choices upon the principles of ability and experience, helps to allow members to be nominated from around the world without having to be present at the conference to receive due consideration, and create a more open opportunity for World Services to benefit from our collective resources by providing an established and recognized process by which to do so.

The **WSC Cofacilitators** who preside over the business meeting of the World Service Conference and communicate with the World Board as necessary in order to be prepared for the conference meeting.





## WORLD SERVICE CONFERENCE MISSION STATEMENT\*

The World Service Conference brings all elements of NA World Services together to further the common welfare of NA. The WSC's mission is to unify NA worldwide by providing an event at which:

- ◆ Participants propose and gain fellowship consensus on initiatives that further the NA World Services vision;
- ◆ The fellowship, through an exchange of experience, strength, and hope, collectively expresses itself on matters affecting Narcotics Anonymous as a whole;
- ◆ NA groups have a mechanism to guide and direct the activities of NA World Services;
- ◆ Participants ensure that the various elements of NA World Services are ultimately responsible to the groups they serve;
- ◆ Participants are inspired with the joy of selfless service and the knowledge that our efforts make a difference.

## THE WORLD SERVICE CONFERENCE

"Our common welfare should come first; personal recovery depends on NA unity." Nowhere in our service structure is this tradition more evident than at the meeting of the World Service Conference. Guided by our Twelve Traditions and Concepts, it is the one point in our structure where the voice of NA as a whole is brought to view and expressed on issues and concerns affecting our worldwide Fellowship. The World Service Conference is not just a collection of regions; its concerns are greater than just the sum of its parts. The conference is a vehicle for Fellowship communication and unity: a forum where our common welfare is itself the business of the meeting.

Conference deliberations serve the needs of a diverse membership of different languages and cultures and address the challenge of how to provide effective services to NA groups around the world. The conference works for the good of all NA, taking into account both present and future needs.

Narcotics Anonymous is a life-saving program. Our founders envisioned a worldwide fellowship of addicts when there was only one group and one meeting in the world. Our founders established a world service structure to help carry the message to addicts everywhere, at a time when Narcotics Anonymous existed in only one country unified by a single language and culture. With an unshakable faith and belief in Narcotics Anonymous, born out of personal experiences of recovery, the creation of the World Service Conference followed in 1976. Those members—dreaming of a better day for addicts everywhere—embarked on a mission to bring together those few NA groups, which existed at that time into a unified fellowship. Knowing from personal experience that the old lie, "once an addict, always an addict," was dead, that *we do recover*, our predecessors labored to ensure the continuation and growth of NA everywhere.

That vision continues. In each biennial meeting of the World Service Conference, our Fellowship comes together in one place at one time to share experience, strength, and hope with each other. The purpose remains to solve common problems among those already here and fortunate enough to have discovered this new way of life and—more importantly—to redouble our efforts to further our primary purpose: to carry the NA message to the addict who still suffers.

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\* Adopted 28 May 1996, subject to review and/or revision through the *Conference Agenda Report*.

## The Meeting of the World Service Conference

The World Service Conference is held every two years. It typically takes place the last week in April within seventy-five miles of the World Service Office. Regional delegates, together with members of the World Board and the executive director of the World Service Office, meet to discuss questions of significance to the Fellowship of Narcotics Anonymous as a whole. In addition, the conference meeting includes members of the Human Resource Panel and up to two WSC Cofacilitators. **All are fully funded to attend the weeklong meeting.**

For the purposes of decision making, conference participants are defined as regional delegates and World Board members. Regional delegates vote and make motions in all business sessions at the conference. World Board members vote only in election and new business sessions but may make motions in all sessions. The executive director of the World Service Office does not have a vote or the ability to make motions at the conference meeting.

The key to the effectiveness of each conference meeting depends on the preparation of all conference participants. The amount of information that must be read and understood is quite daunting, as the meeting is the culmination of a two-year process that begins at the prior conference. Months in advance, the *Conference Agenda Report* is published and distributed, containing issues and proposals to be considered at the meeting. Other essential information is also provided in advance. It is the responsibility of all conference participants to arrive at the World Service Conference familiar with the provided information.

Although the actual agenda may vary from conference to conference, certain sessions occur at every conference. The conference week begins with an orientation. One purpose of this orientation is to familiarize participants with the goals and objectives of each session scheduled for the week and the procedures utilized by the conference. This session is purposely informal to allow participants to become comfortable with what to expect throughout the upcoming week and to identify resources available to assist them. The second purpose of this session is to help establish a sense of community among the members gathered from around the worldwide Fellowship.

During the opening session, regions seated at the prior conference are welcomed and afforded the opportunity to address the meeting about their activities and growth. World Services **also provides information to assist participants in their discussions during the week.**

Throughout the week, there are sessions focused on fellowship development, public relations, and other issues of current interest to the Fellowship. At each conference, time is devoted to whole-group discussions, small-group discussions, presentations, and decision making. Elections, an HRP report, and a NAWS report are also scheduled during the week. Zones are also invited to create short videos of their activities for presentation during the conference week. [Details about the length and submission deadline will be announced.]

The discussions throughout the week help inform World Services' work—and service efforts in many regions, zones, and areas as well. Along with these discussions, more definitive or formal decisions are made in several different conference sessions. As we have shifted from a parliamentary body to a more consensus-based one, our mechanisms for decision making at the conference have increased. We describe them briefly here, with the understanding that we are still very much evolving; each conference brings changes in the way we conduct business.

## Decision Making at the WSC

We make decisions at the conference in both formal business sessions and in the discussion sessions preceding those formal business sessions, as well as during the elections session and the closing day of the conference.

### Sessions where decisions are made

WHEN	WHAT	HOW
<b>Old business discussion</b>	<b>proposals</b>	<b>informal voting</b>
Formal old business	CAR motions	parliamentary procedure
Elections	trusted servant elections	ballot
New business discussion	proposals	informal voting
Formal new business	CAT motions	parliamentary procedure
Closing day	clarity on week's decisions and discussions	informal voting

The old business session begins with the adoption of the minutes from the previous meeting. Presentation and discussion sessions about Fellowship issues and new project ideas precede the new business session.

During all business sessions, the World Service Conference utilizes an adapted and simplified form of *Robert's Rules of Order* which we call the *WSC Rules of Order*. These rules can be found in Addendum D of this guide.

## Consensus-Based Decision Making

While the *WSC Rules of Order* helps us to structure the voting process during the business sessions, the decision-making process of the conference is based on consensus. Consensus refers to the consent of the group, or, in other words, the willingness to move forward with a decision on the part of all members of a group, rather than a majority or a select group of representatives. Rather than a strict consensus process, which typically allows a lone dissenter to block a proposal, the WSC uses a form of consensus-based decision making (CBDM), which is based on a respect for all persons involved in the decision being considered, but does not necessarily mean the final decision is unanimous. (The word "consensus" derives from the Latin *cum*, meaning "with" or "together with," and *sentire*, meaning to "think" or "feel." The root of "consensus," therefore, means to think or feel together.) Consensus is based on the belief that each person has some part of the truth and no one person has all of it (no matter how tempting it is to believe that we ourselves *really* know best!). The consensus process is what a group goes through to reach an agreement. It is how we manifest the idea "together we can do what we cannot do alone" in a service setting.

This foundation is the very essence of what the conference is about. As stated above "the conference is a vehicle for fellowship communication and unity: a forum where our common welfare is itself the business of the meeting." In order for the conference to make decisions that serve a worldwide fellowship, it is critical that all points of view are heard, even if they are not all what we might individually prefer. Our Ninth Concept reminds us all that *All elements of our service structure have the responsibility to carefully consider all viewpoints in their decision-making processes*. Our commitment to a consensus-based process before a formal decision often means the conference comes to a higher-quality decision. What's more, participants are more likely to implement decisions they accept, and consensus makes acceptance more likely. The history of the conference reflects that only decisions that serve the Fellowship are actually embraced, accepted, and used by the Fellowship.



Much of the time spent at the conference is focused on building consensus on important agenda issues from the fellowship and World Services. While consensus building requires hearing and respecting all points of view, it does not necessarily mean that the discussion phase of decision-making becomes a kind of “sharing session” where all participants speak about how they feel. It is about finding the common ground that every participant can support, even when that common ground is not exactly as every participant may desire. Adequate discussion takes time and may occur in the conference meeting as a whole, in panels, or in small groups. Regardless of how these discussions occur, they require commitment from each participant to focus on the issues at hand as well as skilled facilitation to encourage that focus and lead the group toward consensus. The benefits or results of this process are a greater understanding of the proposals, agreement among participants to move forward, and, if needed, the modification of the proposals being considered to reflect the will of the body which has been clarified from the discussions. As the group moves into a decision, a facilitator can ask if there are any objections. If there are, the group can discuss those objections by topic and then move to a decision. Only after adequate discussion and consensus building has occurred does the conference enter a business session in order to formalize its decisions. Ideally, a decision can be reached by asking if there are any objections. If there are objections, a more formal process is used to determine the conference's decision.

The purpose of the old business session at the conference is to consider the issues and proposals contained in the *Conference Agenda Report*. Items from NAWS that appear in the *Conference Agenda Report* are usually the result of lengthy discussion and input at the previous conference and throughout the conference cycle. **Once arriving at the conference, the body is usually ready to make a decision. The old business session occurs early in the conference week. The items contained in the CAR are the culmination of the work from the previous cycle, and finalizing them allows the conference to spend the rest of the week having discussions and sessions that will frame much of the work for the next conference cycle.**

Each item is first reviewed by the conference to assess how much, if any, discussion needs to take place before the body is prepared to make a decision. If it appears that there is not a need for discussion, the conference will move on to other items. **An opportunity is provided for anyone who has something that they wish to say before the conference moves on. If the conference needs more discussion, then these discussions may take place by dividing the conference into smaller groups or focusing the discussions to see what the will of the body is on the underlying issues. Straw polls can give a sense of where the body is on a particular issue and can be used in a variety of ways. A straw poll can help to determine if any or further discussion is indeed necessary, to frame issues while discussion is occurring, and to determine if the body is ready to make a decision. These are not binding decisions and are simply a tool to aid in the consensus-based process. If a proposal has already received adequate discussion during the week, the conference may choose to have no further discussion at this time. When the discussions are finished, the conference comes together in a formal business session, using the *WSC Rules of Order*, in order to record the decision of the body.**

Formal business sessions are an important part of the process for the conference. As a body that only meets every two years, it is important that the conference be able to make decisions. *Robert's Rules* and formal voting can often be an adversarial process where there is a “winner” and “loser” or a “right” and a “wrong.” This is why the CBDM process that precedes voting at the conference is so important. It honors the importance we place on our common welfare and the value of all viewpoints—even when we agree to disagree.

New business sessions usually take a bit more work. They are scheduled late in the conference week to allow the discussions and ideas of the week to come to bear on the discussions and decisions. The new business session focuses on items contained in the *Conference Approval Track*—including the budget and project plans for the next cycle, seating of new regions, and approval of service material—as well as the ideas that conference participants have come to during the week. The discussion on these items typically requires a much more fluid process than items in old business. Ideas are discussed and are often adapted and changed as the discussion begins to frame the will of the body. This is especially true for items being considered for the future or still in some stage of development. This can seem uncomfortable or strange to those of us only familiar with more formal processes. Straw polls and questions are used frequently to try to mold and frame the ideas being considered. Often the conference chooses not to hold any discussion on those items it does not wish to entertain.

CBDM can be a very creative process that captures the ideas present in such a way that the result is something different and better than the original proposal. It is more time-consuming but ultimately a more effective process than simply voting.

The closing day of the conference is an opportunity for the conference to review its decisions of the week and their impact over the upcoming conference cycle. This session allows the conference participants to leave with a common understanding of the work ahead, the challenges of the next two years, and what may be expected at the next WSC meeting.

Throughout the week, each participant is challenged to really listen to what is being said, to consider with an open mind what will best serve the Fellowship worldwide, and often to surrender to what seems to serve the greater good. With over a hundred participants, respect, patience, and trust are required. But we think the effort is worth the investment, and our experience from over twenty five conferences has taught us a lot about what works and what does not. The commitment to consensus-based decision making is a part of the spiritual means by which we invite a loving God to influence our decisions.

### **The Work Cycle between Conferences**

The foundation of the conference work cycle is communication, in order to create an effective dialogue between world service's components, including delegates, and the Fellowship. Communications that encourage new ideas, open participation, and the opportunity for dialogue helps to build consensus and promote unity. To be successful, information must move smoothly and openly, back and forth. The responsibility for good communication falls on everyone.

Communication in between meetings of the conference prepares conference participants to act as fully informed conference members at the next meeting. It becomes as important, if not more so, than the time spent at each conference meeting. The cycle between conferences is when most of the work approved at the previous conference meeting is accomplished by World Services. Communication during the cycle takes three basic forms: reports, input into the process for new projects, and participation in the worldwide workshop system and other events.

The *Conference Report*, *NAWS News*, the *Conference Agenda Report*, and the *NA World Services Annual Report* are all periodic service publications published by World Services. These are designed to provide information about ongoing activities of World Services, updates on projects approved by the WSC, financial accountability, and upcoming issues and concerns of interest to conference participants and the Fellowship. (The specifics of these publications are described at the end of this section. NA World Services also publishes periodicals that are more Fellowship-focused such as *The NA Way Magazine* and *Reaching Out*.)



What makes these publications successful is not only the information they convey, but also the feedback received from delegates and other members of the Fellowship about the information. Ideas and suggestions are strongly encouraged and welcomed.

The ideas the World Board hears while traveling or in feedback from the Fellowship help to shape what happens at their meetings. The World Board discusses, evaluates, and refines ideas suggested to it between conference meetings. The “Process for New Projects” described later in this manual is one way of communicating ideas from individuals, groups, service committees, and the World Board throughout the two-year cycle. An email to the World Board at [worldboard@na.org](mailto:worldboard@na.org) can accomplish the same thing. The World Board considers all submitted ideas, proposals, and suggestions and reports its recommendations to conference participants. Many ideas that are received that fall under routine services or don’t require conference action may be acted on without developing a conference project; others may require the Board to submit a proposal to the WSC before proceeding.

In addition to the conversation consisting of written reports and feedback, World Services also works hard to make face-to-face contact possible with service bodies and NA communities around the world. World Services plans and coordinates worldwide and fellowship development workshops in various locations throughout the conference cycle, as well as attending zonal forums meetings, CAR workshops, and other fellowship events. These workshops and trips help World Services learn first-hand about Fellowship issues and concerns and, in turn, help local communities learn more about the work of World Services. In this way, they allow for genuine dialogue and exchange of ideas. They also provide an opportunity for training, for hands-on experience with new tools, for modeling issue discussion workshops, and more. Actual agendas vary and ideally are developed in concert with the appropriate delegates and/or zones involved to identify the goals, objectives, and issues to be addressed at each workshop.

**Delegates should not delay submitting their ideas until the deadline for the Conference Agenda Report. Using a regional motion to forward an idea is not the most effective way to have an idea discussed, and will likely postpone full consideration of their ideas as projects for at least two years. The conference has repeatedly voted to not have production issues related to literature, keytags, and medallions decided through the CAR. These types of issues should be sent directly to the World Board. A regional motion should only be used when all other avenues have been tried and exhausted. As described above, the conference is able to reach its best decisions only when adequate discussion of an idea has taken place. This takes place throughout a conference cycle.**

There are a number of more effective ways to communicate your ideas: We have an Issue Discussion Board as well as a Conference Participant Bulletin Board; the World Board attends many forums and fellowship events; and the World Board members can be contacted individually, or you can put your issue in front of the entire board. NAWS staff can also be contacted with questions at any time. Consensus-building takes communication and is only as effective as each participant makes it by their participation. It takes the ongoing involvement and participation of all conference participants in the two years between conferences to make this system successful. Ideas can build and grow and develop through ongoing discussion, and the Board will help participants in any way they can.

# 2012-2014 Conference Work Cycle

***(This diagram is meant to provide an overview only. Deadlines for each conference cycle are dependent on the date of the World Service Conference. The dates of conference-related deadlines will be published each conference cycle in this guide and in conference publications.)***

[illegible]

\* WSC 2010 and WSC 2012 agreed to experiment with having ideas considered rather than having regional motions in the CAR or at the conference. We are continuing to explore ways to accomplish this and will keep you informed of our discussions.

**World Service Conference Publications**

NA World Services produces several different publications in an effort to provide frequent and regular written communications. While each of these publications has a specific distribution list, copies are always available to any member by contacting the World Service Office and often also on the website, [www.na.org](http://www.na.org).

**NAWS News**

NAWS News is a short, easily translatable report that is published several times each year. It was created to allow the World Board to regularly report, particularly after its meetings. It is distributed to areas, regions, and conference participants in multiple languages.

**NA World Services, Inc., Annual Report**

The *NA World Services Annual Report* provides a summary of the activity of World Services for the prior fiscal year and includes the audited financial statement and all contributions received for that fiscal year. It is released around the end of the calendar year, as soon as possible after the audit is finalized. It is distributed to regions and conference participants.

**The Conference Report**

The *Conference Report* is released immediately before each World Service Conference. It contains information to conference participants about the activities of World Services in order to help them prepare for the biennial meeting. These reports contain information on the status of major projects, suggestions for new work, and problems and successes that have been encountered. Regional delegates may also write articles to be included, subject to editorial review by the World Board. The report is distributed to all conference participants and is posted on [www.na.org](http://www.na.org).

Regional reports are distributed in the *Conference Report*. These reports are submitted by delegates and contain information about their regions such as number of meetings and groups, types of PR efforts, and number of H&I panels; service activities being conducted by the region and/or the areas; challenges that the region is facing; and any specific experiences that may benefit another region and/or World Services. This information is important to the overall purpose and mission of the World Service Conference, and all delegates are encouraged to submit their reports before the published deadline. Zonal forums are also welcome to submit written reports for distribution.

**The Conference Agenda Report (CAR)\***

The *Conference Agenda Report* is distributed a minimum of one hundred and fifty (150) days prior to the opening day of the conference, with translated versions released a minimum of one hundred and twenty (120) days prior. The amount of material translated can vary, but minimally the front portion of the CAR (which contains the reports, proposals, and motions before the conference) is translated into as many languages as possible. The report contains the proposals and motions that the Fellowship is being asked to consider and form a fellowshipwide group conscience on. One copy of the report is mailed to each voting participant of the conference, each RD alternate, and the mailing address of each region. NA members may purchase additional copies from the WSO. The price established for the report may vary depending on the cost of production and distribution. The *Conference Agenda Report* also includes an easy-to-read glossary of terms.

**The Conference Agenda Report includes reports, proposals, and motions from the World Board and any proposals submitted from regions. (Regional proposals will be included in their own section and have the same number or letter when presented on**

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\* This section and others, including the *WSC Rules of Order*, will be rewritten to reflect the current conference practices and included in the 2014 CAT.

the conference floor.) Regional proposals must be submitted two hundred and forty (240) days prior to the opening of the conference. All proposals will include a written intent. Regions should briefly (in approximately 250 words) describe the reasoning behind, and consequences of, their regional proposals in the *Conference Agenda Report*. The World Board also includes a recommendation in order to provide the Fellowship with as much information as possible when considering the idea.

Statements of the financial impact of each motion appearing in the CAR will be included from the World Board. Reports may include a summary of events leading to the presentation of the proposals that are included. **Material presented to the Fellowship for approval will be written in a form that lends itself to a yes/no vote and specifies the conceptual changes involved to affirm and support this process.** Only material approved by the World Board is sent out to the Fellowship in “approval form.”

**All motions or proposals submitted to be placed in the *Conference Agenda Report* that attempt to change, amend, or delete WSC policies shall include those policies, or sections of those policies, which each motion attempts to amend. Further, it shall be the responsibility of the maker of the motion to provide this information along with the motion.**

### **The Conference Approval Track (CAT)**

The *Conference Approval Track* contains a variety of material to be considered at the upcoming World Service Conference that was not included in the *Conference Agenda Report*. This approval track was created over ten years ago as the result of years of input from members and groups regarding the types of issues they were being asked to review in the CAR. Having a separate approval track from the CAR allows for materials intended for committees and boards, such as handbooks or service manuals, to be distributed directly to conference participants 90 days before the WSC, allowing time for the regional delegates to workshop it in a manner that fits within their local community. Each local community can determine for itself how the material will be reviewed and how to direct their regional delegate. As the original idea that created the CAT states, “This frees up our members and groups to devote their attention to holding meetings and carrying the message of recovery, without having to ratify every decision made on their behalf at every level of service.”

Both Conference-approved and World Board-approved material is intended to show how to implement or put into practice the principles established by core NA philosophy and Fellowship-approved material. The World Board may decide that some change in Conference-approved service material is so significant that it should be included in the *Conference Agenda Report*, but the piece will still be designated as Conference-approved. This has happened in the past with both *A Guide to World Services in NA*, *The Group Booklet*, and *A Guide to Local Services in NA*.

Items that typically are included in the CAT include the proposed NAWS Budget and project plans for the upcoming cycle, seating requests, and recommendations from the World Board, as well as other service- or WSC-related material.

## **SERVICE UNITS OF THE WORLD SERVICE CONFERENCE**

### **World Board External Guidelines**

The World Board also operates with a set of Internal Processes and Procedures that provide more detail about the Board’s internal procedures and practices. The Internal Processes and Procedures of the World Board is a working document that is amendable by the Board and is available to anyone upon request. The World Board also functions legally under a set of corporate by-laws that reflect the policies provided in these External Guidelines. The External Guidelines are amendable only by action of the World Service Conference.

### **World Board's Mission**

The mission of the World Board is to contribute to the continuation and growth of Narcotics Anonymous. The Board serves as a primary resource for the NA Fellowship by providing the support needed to carry our message, while ensuring that the service and support provided are of the highest quality possible.

### **Accountability Statement**

The World Board is the service board of the World Service Conference. As such, it is accountable to the World Service Conference and ultimately to the final authority within our service structure as stated by our Second Concept—the groups, who retain the final responsibility and authority for all NA services. In accordance with the principle of delegation described in our Third Concept, the World Service Conference, on behalf of the groups, delegates to the World Board the authority to provide effective services.

### **Purpose of the World Board**

**The purpose of the World Board is to:**

- ◆ Carry the message of recovery to addicts who still suffer from addiction.
- ◆ Provide support to the Fellowship of Narcotics Anonymous in their efforts to provide the opportunity to recover from addiction.
- ◆ Oversee all the activities of NA World Services, including the Fellowship's primary service center, the World Service Office.
- ◆ Provide service to individuals or groups of addicts seeking recovery from addiction and assist the public in understanding addiction and the Narcotics Anonymous program for recovery from addiction. Such assistance may include direct and indirect communication with addicts, organizations, agencies, governments, and the public.
- ◆ Ensure that no resources generated from Trust Properties are utilized to engage in any activities or exercise any powers that do not further the primary purpose of Narcotics Anonymous, which is to carry the message to the addict who still suffers.
- ◆ Hold and manage in trust for the Fellowship the income produced by any World Services activities in a manner that is within the spirit of the Twelve , Twelve Traditions, and Twelve Concepts of Narcotics Anonymous.
- ◆ Hold in trust for the Fellowship of Narcotics Anonymous the rights to the exclusive control, use, printing, duplicating, sales, and use of all the intellectual properties, logos, trademarks, copyrighted materials, emblems, or other intellectual and physical properties of the WSC, or the Fellowship of Narcotics Anonymous as a whole in accordance with the will of the WSC.
- ◆ Control and manage the exclusive production, printing, manufacture, or reproduction of the properties, or the licensing for production, printing, or manufacture of the properties of the Fellowship of Narcotics Anonymous, and offer these properties for sale to the Fellowship and the general public.

### **General Duties**

The duties of the World Board shall be understood to be administrative in nature. So that it can fulfill its mission and the will of the WSC, the general duties of the World Board are to:

- ◆ Communicate all World Services activity to our membership in accordance with the principles embodied in our Eighth Concept.
- ◆ Oversee the operations of the Fellowship's primary service center, the World Service Office.
- ◆ Administer the activities necessary for the successful operation of the World Convention.

- ◆ Hold our Fellowship's intellectual properties in trust in accordance with the Fellowship Intellectual Property Trust.
- ◆ Provide support and administration for all World Services meetings.
- ◆ Plan and budget for basic service provision and project development.
- ◆ Be accountable for all World Services budget responsibilities.
- ◆ Select members for project development and completion.
- ◆ Oversee activities associated with how our Fellowship and service structure interact with society.
- ◆ Oversee development of new literature, periodicals, and translations.
- ◆ Develop and approve service-related information pamphlets and tools for distribution to the Fellowship.
- ◆ Address philosophical issues and questions about our Traditions and Concepts, developing position papers when necessary.
- ◆ Make necessary decisions affecting NA World Services when the World Service Conference is not in session, always mindful of the priorities previously established by the World Service Conference.

### **Membership**

The World Board will consist of up to eighteen members elected by at least 60% of the World Service Conference. These conference-elected members will have equal participation rights, including voting on the Board and at the World Service Conference. Board members may not, however, vote on items that have been submitted to the groups in the *Conference Agenda Report* or on any other items of Old Business at the World Service Conference.

### **Membership Qualifications**

In addition to the qualities expressed in Concept Four such as humility, integrity, trustworthiness, and strong commitment to open communication, the following qualifications for nomination and election to the World Board are written to express the variety of skills and experience necessary to the Board's optimum operation. A single individual may not have all of the qualifications listed below. These qualifications should not be viewed as a list of absolute requirements, but rather as an expression of the qualities and experience that will help the Board to best serve our Fellowship:

- ◆ History of both completing work independently and working well within a group.
- ◆ Familiarity with and commitment to the World Service Conference vision of a global fellowship demonstrated through world service or personal life experience.
- ◆ Familiarity with the Narcotics Anonymous service structure.
- ◆ Administrative skills.
- ◆ Experience with plan development and financial forecasting.
- ◆ Organizational and communication skills.
- ◆ Ability to donate sufficient time to attend meetings, travel, and to fulfill the additional commitments of Board membership.
- ◆ A working knowledge of the Twelve Steps, Traditions, and Concepts.

### **Cleantime Requirement**

All Board members must have a minimum of ten (10) years clean.

### **Terms**

The length of term for Board members shall be six years. All members of the Board are eligible for election for two consecutive terms.

If the World Service Conference chooses to elect more than eight (8) Board members at the same time, the term lengths will be determined by volunteers and then by random drawing at the first World Board meeting following the WSC.

### **Quorum and Decision Making, Internal Elections, and Removal of Members**

**Quorum and Decision Making:** The quorum for regularly scheduled meetings of the World Board equals one-half of all seated members plus one (e.g., were there eighteen seated members, quorum would equal ten: one half the seated members—nine—plus one). While the Board should strive for consensus, its process requires a minimum of a majority of seated Board members to vote in the affirmative to represent a decision of the World Board.

**Participation and Internal Elections:** All Board members shall have the right to full participation. All voting members of the Executive Committee of the Board will be elected by the Board. Election to any position on the Board will require a simple majority vote.

**Removal of Members:** Members may be removed from the Board by a two-thirds majority vote of the Board. Further, the conference may, by a two-thirds majority vote, direct the Board to do so for the following causes:

1. Failure to attend two meetings within a twelve-month period.
2. Relapse as defined by the Fellowship of Narcotics Anonymous.
3. Conviction of a felony or equivalent offense during their term of office.
4. Declared to be of unsound mind by a final order of a court.
5. Misappropriation of Narcotics Anonymous World Services funds.
6. Breach of statutory duties relating to a board member's standard of conduct as defined by the law of the state of incorporation.

Once removed from the Board, former members may only be reinstated by an action of the World Service Conference. Removed members retain no rights of attendance and/or participation until such time as they have been reinstated by the WSC.

In the event of vacancies on the World Board due to removal or any other cause, the World Board may not fill such vacancies. Only the World Service Conference can elect World Board members, and all vacancies will remain until the World Service Conference elections.

### **Internal Structure of the Board**

The World Board accomplishes much of its work through its committees and workgroups. The number and type of workgroups and committees vary each conference cycle, depending on the need. The Executive Committee always exists in order to provide consistent administration for NA World Services.

#### **Accountability**

Committees and workgroups are answerable and responsible to the World Board. In keeping with Concept Five, the World Board, in turn, is directly accountable to the World Service Conference, thus ensuring definite and direct lines of accountability across all World Services operations.

#### **Committee and Workgroup Makeup**

World Board members are assigned to workgroups or committees by the Executive Committee and confirmed by the Board. The number and experience of non-Board members chosen by the Board from the World Pool depends upon the projects assigned and prioritized by the WSC.



### The Executive Committee

The Executive Committee consists of the following members:

- ◆ The Chairperson of the World Board
- ◆ The Vice-chairperson of the World Board
- ◆ The Treasurer of the World Board
- ◆ The Secretary of the World Board
- ◆ The Executive Director of the WSO—in a non-voting capacity

**General Duties:** The Executive Committee upholds the duties of the corporation and its officers in accordance with all applicable laws; directs the activities and the annual performance review of the executive director of the WSO; retains responsibility for interacting with the executive director between board meetings; remains responsible for the general administrative duties of World Services; and makes necessary decisions affecting NA World Services when the World Board is not in session, always mindful of the priorities previously established by the Board.

**Election and Removal:** The Executive Committee, with the exception of the executive director of the WSO, is elected by a majority vote of the Board. Officers of the Board can be removed from office by the Board with a two-thirds majority vote.

### The World Service Office

Probably the single busiest part of our service structure is the World Service Office (WSO). The WSO is the main contact and distribution point.

One of the most important functions of the WSO is to link our widespread groups and members into a single, cohesive fellowship. The WSO stays in close contact with our groups, areas, and regions. This contact is maintained through correspondence; our quarterly journal, *The NA Way Magazine*; and through the delegates within our service structure. The WSO offers considerable aid to new groups worldwide, existing groups with special problems, institutional groups, members who travel extensively, and loners. This aid is in the nature of sharing the experience that other groups and members have reported to the WSO and putting those who seek aid in touch with other groups or members within our Fellowship.

The World Service Office publishes *The NA Way Magazine*, our Fellowship's international journal. The magazine provides both a forum for sharing about NA recovery, unity, and service, as well as information about World Services. The magazine is edited by WSO staff and an editorial workgroup appointed by the World Board.

Another major function of WSO is the publication and distribution of literature, which includes the printing, warehousing, and distribution of all existing literature. The WSO publishes a quarterly newsletter and numerous other periodicals, all World Service Conference material, and new literature in English and other languages. Additionally, we make available a number of kits, such as the group starter kit. In order to provide these publications, the WSO needs financial support.

In order to provide communications, coordination, information, and guidance services, the WSO must keep extensive files of correspondence and other records. These files include letters to and from those who have contacted the WSO; a file of all correspondence with each NA group; a record of all starter kits sent out; the name, address, and telephone number of all GSRs, RCMs, and RDs; and the addresses of all general service committees and their officers. Along with these files and records, the WSO keeps the archives of NA's history. These archives contain relevant documents, newspaper articles, photos of original meeting places, etc. Records such as these are necessary so that we may learn from our past mistakes, stay in contact with all of NA, and serve our Fellowship.



One of the most difficult jobs of the World Service Office is dealing with public anonymity breaks. Due to the nature of our Fellowship, no part of our service structure should ever serve as a disciplinarian. This would not be in keeping with our basic principles. When public anonymity breaks do occur, the WSO functions in an educational role. We try to explain to the individual or group and the media involved that actions of this type are in violation of our Traditions and that this type of publicity can potentially cause grave problems that could threaten the survival of our Fellowship. It is never our place to attempt to punish—we can only try to prevent the recurrence of this type of problem.

The final WSO function we shall discuss is that of public relations. Much of our mail consists of requests for information from individuals, agencies, and other drug programs. It is our policy to answer each inquiry; however, we stress that our function is not informational or referral. Our program is comprised of principles and people. Our relationship with those outside our Fellowship is cooperative, and our Traditions make it clear that we must stay unattached if we are to survive.

The World Service Office is our Fellowship's main service center. To meet our needs as a growing fellowship, our services need to operate as efficiently and effectively as possible within the spiritual principles of the NA program.

The World Board of Narcotics Anonymous World Services, Inc., directly oversees all World Services activities, including the World Service Office. Narcotics Anonymous World Services, Inc., is a registered, nonprofit corporation in accordance with the laws of the State of California and the United States federal government. Within the bylaws, specific sections state the purpose and relationship of Narcotics Anonymous World Services, Inc., to the World Service Conference of NA and our Twelve Traditions. These bylaws further acknowledge the right of the conference to make specific recommendations to the World Board regarding its general operations.

### **Human Resource Panel External Guidelines**

The Human Resource Panel uses these guidelines as well as a set of internal guidelines that provide more detail about the panel's internal procedures and practices, and a process and criteria for the selection of nominees to forward to the World Service Conference. The internal guidelines and selection process are amendable by the Human Resource Panel. The External Guidelines are amendable only by action of the World Service Conference.

### **Accountability and Cooperation Statement**

The Human Resource Panel is accountable to the World Service Conference. When the World Service Conference is not in session, the World Board oversees all activities of NA World Services. The Human Resource Panel strives to support a cooperative working relationship with the World Board.

### **Purpose of the Human Resource Panel**

The purpose of the Human Resource Panel is to identify NA members whose skills, talents, and experience support their ability to be most qualified as NA world service trusted servants. The panel is responsible for forwarding to the World Service Conference a list of those most qualified candidates (nominees) for consideration and selection by the WSC. The Human Resource Panel also administers the World Pool, a resource for identifying potential candidates for NA world service trusted servant positions, and World Board projects, workgroups, or other NAWS assignments.

### **General Duties**

The duties of the Human Resource Panel are to develop, maintain, and implement a nominations process that results in the identification of the most qualified candidates for consideration for service by the World Service Conference. In support of this, the Human

Resource Panel will cooperate with all of NA World Services to maintain current descriptions of the skills, talents, and experience necessary to successfully fulfill the tasks of WSC elected positions.

The Human Resource Panel utilizes various NAWS publications to communicate with NA members worldwide in an effort to keep members up to date on the panel's activity and any pending nominations process deadlines. The panel welcomes input from all interested members on any aspect of their work.

As a part of the nominations process the Human Resource Panel will:

- Screen information of eligible members of the World Pool to identify those most qualified to be considered for election to NA world service trusted servant positions.
- Inform qualified members of the World Pool and service bodies who can forward names for consideration to the Human Resource Panel (NA regions, NA zones, and the World Board) of the current descriptions of the skills, talents, and experience necessary to successfully fulfill the positions of World Board member, WSC Cofacilitator, and Human Resource Panel member.
- Interview all potential candidates who meet the cleantime requirement for each position and are forwarded for consideration by NA regions, NA zones, or the World Board, independent from and after any other initial screening process.
- Provide the World Service Conference with a list of nominees best qualified for election to the World Board, WSC Cofacilitator, and Human Resource Panel. These lists, for the purposes of election at the World Service Conference, will not be governed by any minimum candidate-to-open position ratio; the maximum ratio should be limited to no more than two (2) candidates to each open position.
- Facilitate the Elections Session of the World Service Conference.
- Be available throughout the meeting of the World Service Conference to answer participants' questions about the nominations process, without violating the confidentiality of World Pool members, potential candidates, nominees, or their references.

### **Membership and Participation**

The Human Resource Panel will consist of up to four members elected by majority vote of the World Service Conference. While elected at the World Service Conference, panel members are not conference participants and do not have the ability to participate at the World Service Conference beyond their defined role. Human Resource Panel members are often invited to participate in discussion or presentation sessions at the World Service Conference.

### **Membership Qualifications**

In addition to the qualities expressed in Concept Four such as humility, integrity, trustworthiness, and strong commitment to open communication, following are qualifications for nomination and election to the Human Resource Panel:

- Ability to protect confidential information held in the World Pool and revealed during the Human Resource Panel nominations process.
- History of both completing work independently and working well within a group.
- Familiarity with the Narcotics Anonymous service structure.
- Organizational and communication skills.

- Ability to donate sufficient time to attend meetings and to fulfill the additional commitments of Human Resource Panel membership.
- A working knowledge of the Twelve Steps, Traditions, and Concepts.

### **Cleantime Requirement**

All Human Resource Panel members must have a minimum of eight (8) years clean.

### **Terms**

The term of office for the Human Resource Panel member will be two (2) conference cycles. Panel members cannot serve two consecutive terms. The Human Resource Panel cannot nominate an outgoing Human Resource Panel member to any NA World Service trusted servant position. Once off the panel, former members are eligible for nomination consideration.

### **Decision Making, Panel Leadership, and Removal of Members**

**Decision making:** The Human Resource Panel should strive for consensus. When a vote is required, a minimum of a majority of seated Human Resource Panel members represents a decision of the Human Resource Panel.

**Panel leadership:** ~~Approximately halfway through each conference cycle, the~~ Human Resource Panel will select a panel leader. The Panel Leader will act as a liaison from the Human Resource Panel at the World Service Conference, and in interactions with the World Board and NAWS staff.

**Removal of Members:** Members may be removed from the Human Resource Panel by a two-thirds majority vote of the Human Resource Panel, and with concurrence of the World Board. Cause for removal includes, but is not limited to, the following:

1. Failure to attend two meetings within a twelve-month period.
2. Relapse as defined by the Fellowship of Narcotics Anonymous.
3. Misappropriation of Narcotics Anonymous World Services funds.

Once removed from the Human Resource Panel, former members may only be reinstated by an action of the World Service Conference.

### **The World Pool**

The World Pool is a database or compilation of information about NA members willing and qualified to be considered for service. The World Pool will be utilized as a resource for identifying potential candidates for NA World Service trusted servant positions, and World Board projects, workgroups, or other NAWS assignments.

Members of the World Pool who have expressed an interest in serving as an NA world service trusted servant will be evaluated by the Human Resource Panel. Generally, evaluations will be based on:

1. Skills, talents, and experience necessary to successfully fulfill the tasks of the position.
2. NA World Service experience.
3. Overall NA recovery and service history.
4. The need for balance between rotation and continuity in NA world service efforts.
5. The level of maturity, character, integrity, and stability.
6. A history of commitment.
7. Diversity, when all other considerations are equal.

Members of the World Pool who have expressed an interest in serving on World Board projects, workgroups, or other NAWS assignments are available for consideration by the

World Board. The process for identifying those best qualified for these assignments may include a search of the World Pool using specific criteria applicable to the assignment. The World Board is not limited to using the World Pool for its projects and assignments, and may ask for input from Regional Delegates regarding the identification of potential candidates.

### **Cleantime Requirement**

World Pool members must have a minimum of five (5) years clean.

### **World Pool Membership**

NA members must complete and submit a World Pool Information Form to the Human Resource Panel to enter the World Pool. In an effort to maintain the most accurate information, pool members will be required to update their World Pool information a minimum of once in a three (3)-year period. Members who have not updated their World Pool information within that time period will be contacted and asked to confirm the accuracy of their World Pool information. Any World Pool member who does not respond to this request within sixty (60) days will be removed from the World Pool. Anyone who has been removed from the World Pool may resubmit their information at any time.

### **World Pool Member Qualifications**

Having the required cleantime and submitting a completed World Pool Information Form are the most basic requirements for becoming a member of the World Pool. However, it is important to note that the NA Fellowship has long considered it a high priority that members of the World Pool possess the skills, talents, and experience necessary to most likely successfully complete world-level positions and assignments. With this high priority in mind, following are recommendations that may be helpful when considering entering the World Pool.

NA members who wish to be considered a potential candidate by the Human Resource Panel for an NA world service trusted servant position should first thoroughly review the above list and the applicable duties and qualifications listed in this guide as a form of self-evaluation. It is also recommended that members discuss their desire with members of the NA committee where they most recently served, in an attempt to further evaluate their interest in entering the World Pool.

NA members considering becoming a potential candidate for World Board projects, workgroups, or other NAWS assignments may find it more challenging to self-evaluate, since each assignment may have unique duties and qualifications.

### **Administrative Policy for the World Pool**

The World Pool is administered by the Human Resource Panel. All information in the World Pool is kept in the strictest of confidence. Increasing effective membership of those in the World Pool whose skills, talents, and experience are most applicable to the current needs of each world-level position is a high priority. Maintaining accurate World Pool information is also a high priority.

As part of their planning for projects, workgroups, and other NAWS assignments, the World Board has the ability to access the World Pool. The Human Resource Panel may, as a result of their nominations process, identify and forward to the World Board information about members whose skills, talents, and experience may qualify them for consideration for World Board projects, workgroups, or other NAWS assignments.

### **The WSC Cofacilitators**

The WSC Cofacilitators are two (2) individuals elected by a simple majority of the World Service Conference. The purpose of the WSC Cofacilitators is to preside over the business meeting of the World Service Conference. WSC Cofacilitators must have a minimum of eight (8) years cleantime. The term is two (2) conference cycles. WSC Cofacilitators may not serve

two full consecutive terms. WSC Cofacilitators are accountable to the World Service Conference.

The duties of the WSC Cofacilitators are to:

- ◆ Preside over the business meeting of the World Service Conference.
- ◆ Communicate with the World Board as necessary in order to be prepared for the conference meeting.

The qualifications for the WSC Cofacilitators are:

1. A demonstrated ability to preside over business meetings.
2. A working knowledge of WSC conference policies and procedures.
3. A working knowledge of *Robert's Rules of Order* and general parliamentary procedure.
4. Demonstrated organizational skills.
5. Holding no other World Services positions or responsibilities at the time of assuming the Cofacilitator's duties.
6. A working knowledge of the Twelve Steps, Traditions, and Concepts of Narcotics Anonymous.

## CONFERENCE POLICIES

### Amendments to the Guidelines

*A Guide to World Services in Narcotics Anonymous* may be amended at any time by a two-thirds (2/3) majority vote of the World Service Conference.

### Operational Guidelines of the WSC

1. Minutes of the conference meeting are distributed to conference participants within ninety (90) days of the close of the conference.
2. **Motions submitted or committed to the World Board will include a written intent provided by the maker.**
3. **It is the policy of the WSC to make tapes of the conference available for sale.**
4. **The World Service Conference funds the attendance of a delegate from each seated region to the meeting of the WSC, which is held every two years. This funding includes travel, lodging, and meal expenses only. This policy would cover all previously seated regions that have attended one of the past three conferences.**

### World Service Conference Election Procedures

#### Nominations

1. Information about World Board, Human Resource Panel, and WSC Cofacilitator positions will be communicated to conference participants in the orientation packet.
2. The Human Resource Panel (HRP) nominates qualified candidates for the positions of Cofacilitator, Human Resource Panel member, and World Board member. HRP nominations do not require a second.
3. In addition to the HRP, seated regions can make a nomination, and conference participants can make or second nominations.
  - a) These nominations require a second by another conference participant.
  - b) Regional nominations require the recognized conference participant of that region to sign their regional nomination.
  - c) **An Alternate Delegate cannot make or second nominations except when serving as a Regional Delegate.**
  - d) A nomination form must be used for all nominations.
  - e) Individuals accepting a nomination must sign the nomination form.
4. The HRP reviews all information and nomination forms, verifying that the nominee meets the cleantime requirement for the position (as of the end of the conference) and validates the nomination. Nominees who do not meet the stated requirements of the position for which they are nominated will be removed from the ballot.
5. Nominees for World Services positions do not have to be present for elections.

#### World Pool Information and Nomination Forms

1. A separate World Pool information and nomination form must be completed and turned in for each nomination.
2. World Pool information and nomination forms can be mailed or faxed, in advance of the conference meeting, to the HRP in care of the WSO.
3. Designated WSO staff members at the nomination table will accept all information and nomination forms brought to the conference meeting.

4. The time periods for acceptance of information and nomination forms, including all deadlines, will be communicated to conference participants in the WSC orientation packet.
5. Additional World Pool Information and Nomination forms can be obtained through the WSO and on the NA World Services website, [www.na.org](http://www.na.org). The forms may be reproduced. However, they may not be altered.
6. Candidate Profiles will be distributed to each conference participant at registration. These documents will provide a standardized report for all candidates who are nominated by the HRP.
7. A candidate information package, arranged by position, of all qualified nominations will be distributed to voting participants during the conference.
8. Challenges to a nomination must be submitted in writing to a WSC Cofacilitator. (See Challenging a Nomination)

### **Elections**

1. The list of nominees, including the maker and second, if required, for the World Board, Human Resource Panel, and the WSC Cofacilitators will be posted before elections.
2. The day and time of elections will be listed in the WSC Agenda, distributed in the orientation packet.
3. Ballots
  - a) Three separate ballots will be handed out by a single roll call.
  - b) Each ballot will be a different color.
  - c) One ballot will list the nominees for World Board.
  - d) One ballot will list the nominees for the Human Resource Panel.
  - e) One ballot will list the nominees for the WSC Cofacilitators.
4. No introductions or question-and-answer period will be held.
5. Voting
  - a) Voters may vote for as many or as few nominees as they wish.
  - b) The World Board nominees receiving the most votes above the required 60% majority will be elected to the available positions on the World Board.
  - c) All nominees to the Human Resource Panel receiving the most votes above the required 50% majority will be elected to the available positions on the Human Resource Panel.
  - d) The Cofacilitator nominees receiving the most votes above the required 50% majority will be elected as the WSC Cofacilitators.
  - e) In order to keep the ideal of one-third of World Board seats, one-half of the Human Resource Panel, and one Cofacilitator rotating every two years, open positions at the conference on the World Board above eight, on the HRP above two, and Cofacilitators above one will be considered vacancies. If the conference chooses to fill a vacancy, the same majority is required for these positions as listed above, but the World Board or the HRP or the Cofacilitators, respectively, will determine the term length after the election.

## 6. Tabulation

- a) Ballots will be collected by a roll call. This roll call is not considered an official roll call of the conference.
- b) Results will be calculated based on the total number of ballots collected for each position. Blank ballots that are collected, indicating a choice for none of the nominees, will be counted in the total number voting. Ballots not turned in will signify a choice not to participate and will not influence the totals required for election.
- c) All information provided about candidates must be returned at the time of the final ballot collection.
- d) Election results will be announced as soon as available.

### Challenging a Nomination

A concern regarding a nominee's integrity and its impact on the nominee's ability to effectively serve if elected is to be addressed through this procedure. The petitioner must be a conference participant.

The purpose of this policy is to preserve the integrity of the election process by effectively addressing issues directly related to a nominee's ability to serve in a respectful and responsible manner. The procedure to challenge a nomination is:

1. The conference participant completes an Assistance Request Form and submits it to a WSC Cofacilitator. This form must be submitted before the deadline listed in the WSC agenda distributed in the orientation package.
2. If there is not sufficient time to resolve the conflict prior to the scheduled election, a WSC Cofacilitator may ask the conference to postpone the election until after resolution occurs.
3. A WSC Cofacilitator will request one member be assigned from the Human Resource Panel and one member be assigned from the World Board, and will assign a Regional Delegate **or Alternate** to participate in a mediation panel. This panel will review the request and meet with the petitioner to establish clarity, discuss his/her concerns, and assess if further action is appropriate.
4. The panel will contact the nominee to apprise him/her of the stated challenge, obtain a response from the nominee, and determine a course of action.
5. If the question is that of misrepresentation and further action is deemed necessary for resolution, the panel members will arrange a meeting, by phone or in person, between the nominee and petitioner, for the purpose of resolution. The panel may select a panel member to facilitate. The panel may utilize other members whose experience may help resolve the issue.
6. The panel may ask the petitioner to withdraw the challenge or request the nominee to withdraw from consideration. If there is no agreement on action, the panel will present the issue to the conference floor for resolution.

### Criteria for Recognition of New Conference Participants

*When WSC 2008 approved a moratorium on this conference policy until after WSC 2012, the policy was removed from this Guide. When straw polled, WSC 2012 supported (73-20) continuing the spirit of the moratorium for one more conference cycle, until WSC 2014. The World Board will continue to make recommendations to the conference on all regions requesting seating who do not result from a split from an already-seated conference community. Although we consider the following policy to be "on hold", we have included it here as a reference. If you need more information, please contact the World Board.*



1. *A new region is eligible to apply for recognition as a conference participant after having functioned as a service body for at least three years. For regions forming out of an already existing region, the newly formed region has to have functioned as a separate body for at least three years.*
2. *New regions should conform to established geographic boundaries, equivalent to state, territorial, provincial, or national boundaries, unless there are certain conditions to the contrary. A region forming out of an already existing region may be seated at the conference by demonstrating that it meets the specific conditions that necessitate separation. From time to time, local service delivery needs arise in existing regions that result in the establishment of multiple regions. These circumstances should be reserved for situations caused as a result of large NA populations, great geographic distances, or such diversity of language or custom so as to impede effective, direct communication between the service committee and the Fellowship.*
3. *A region that meets these criteria may then initiate its request to be recognized as a conference participant by submitting a letter of intent to the World Board not less than one year before a World Service Conference.*
4. *Upon receiving notification from the region, the World Board will request that the region provide information on the current and past history of the service delivery within the region. The Board will inform the region of the type of information that should be submitted.*
5. *If the region is forming out of an already existing region, the new region should also provide information as to the nature of the extraordinary circumstances that precipitated the formation of the new region, and summarize the consideration and decision-making processes used to create the new region. This statement should also address what special circumstances exist that would preclude the new region from continuing to have its voice heard at the conference by simply participating in some form of shared services (regional assemblies, workshops, or any form of participation in collecting group conscience) with the old region.*
6. *All regions will also be asked to answer questions such as:*
  - *Why do you want to become a conference participant?*
  - *Do you believe that the voice of your NA community is not currently being heard at the WSC? If so, why?*
  - *Do you believe your community has enough NA service and recovery experience to be a positive contributor to the global decision-making process for the Fellowship? If so, explain how.*
  - *Will participation at the conference affect your local NA community? If so, how?*
  - *Do you believe that your region adds a voice or a value to the conference that does not exist in the current conference body?*
7. *The World Board reviews the information provided using a group of conference participants—World Board members and regional delegates—as a workgroup, who are involved throughout this process, while working directly with the region to obtain any further information. Interactions between the Board, its workgroup, and the region may continue until the Board is satisfied that it has collected all the information needed. The Board, with the assistance of the workgroup involved, will produce a final report with recommendations for the upcoming conference. The requesting region will see the report before it is distributed to conference participants and may include any additional information it believes is relevant for the conference to consider. A report of the information will then be distributed to conference participants prior to the WSC. Due to*

*the complex nature of regional development, each application is considered on a case-by-case basis, rather than through some arbitrary criteria that establishes minimum sizes and structure of regions in order to address local service issues.*

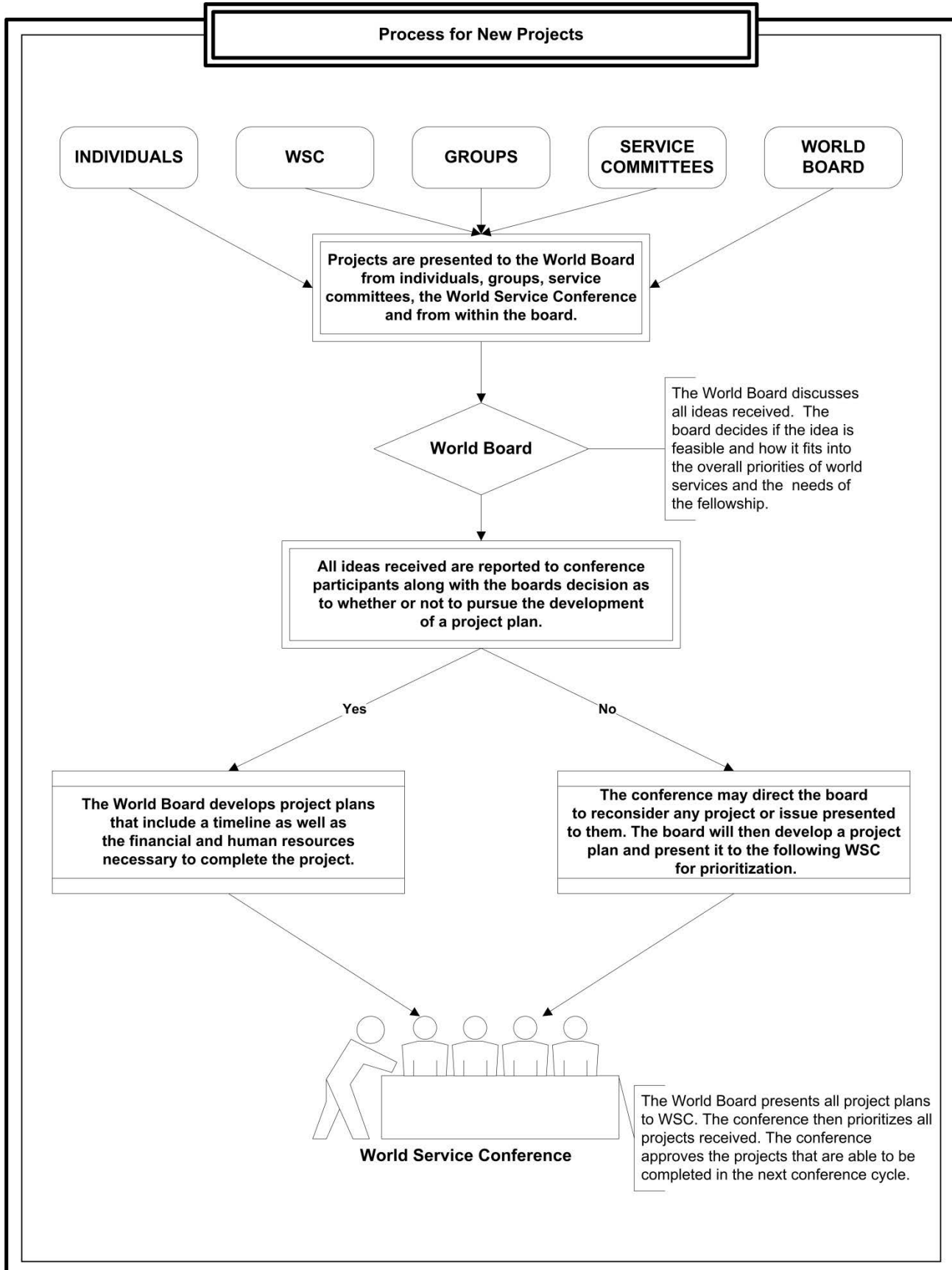
8. *Upon the presentation of information to the WSC, the conference will consider the request. Formal recognition as a conference participant requires a two-thirds vote of approval by the conference. There is no need for the region to be present at the conference at which their request is being considered and funding for attendance will not be provided.*
9. *The addition of the new region will take effect upon the close of the World Service Conference at which its application is approved. Upon approval, the newly recognized region's delegate is automatically funded to the next WSC.*

### Guidelines for the NA World Services Budget

- The budget is built around two types of activities: routine operations and variable or non-routine items. "Routine" refers to World Services activities that are directly connected to day-to-day operations.
- Any new non-routine World Services project will have been thoroughly planned with an accompanying budget and timeline, and be prioritized and approved by the World Service Conference. No prospective project may be prioritized by WSC participants unless it has been accompanied by a project timeline and budget. Projects created for the routine operations of World Services are reported to the conference but are not presented for prioritization and approval.
- In order to reflect the realities of our service delivery system, all items submitted for budget consideration must be accompanied by an expense estimate that includes a staff time component.
- In the budget, provisions are made for the maintenance of a World Services operational reserve fund.
- A three-tiered accounting process is used in which funds are designated as:
  1. **Fixed Operational Funds**—funds allocated toward World Services activities that are recurring in nature and have little to no functional change from budget year to budget year.
  2. **Variable Operational Funds**—funds allocated toward non-routine World Services projects and/or activities that vary from budget year to budget year. This includes those items prioritized by the World Service Conference.
  3. **Reserve Funds**—those allocations that are set aside to meet current and/or future financial needs. These funds are maintained in both short-term and long-term reserve accounts. Funds are also allocated toward the planned use of cash to offset the effect of depreciation, improve asset value, provide financial resources necessary to effectively address the intellectual property management called for in the *FIPT*; and/or to acquire any fixed asset that has a depreciable value.
- The fiscal year end for Narcotics Anonymous World Services, Inc., is 30 June.
- New project proposals can be forwarded from the Fellowship and from the Board itself. (See the Ideas for World Service Projects Submission Form in Addendum B.) One of the duties of the World Board is to develop project plans, which include budgets and timelines for all prospective non-routine World Services projects. The World Board reports to the conference on all ideas that they receive and chooses to propose some of those ideas to the conference for further discussion and eventual prioritization. The Board decides which items they believe are desirable, practical, and achievable, and

develops project plans for these items. These are forwarded to conference participants prior to the WSC for eventual prioritization at the conference. No project proposal will be considered for prioritization or action during the same WSC as it was originally proposed.

- All project ideas submitted to the Board from the Fellowship are considered, and the Board's decisions as to which projects will be further developed are reported to conference participants. In the event that conference participants do not agree with the Board's decision to not develop an item for prioritization, the conference may provide direction that a project plan be developed and presented to the *next* World Service Conference for prioritization.
- While there is no minimum or maximum number of projects that may be offered and/or prioritized, all project-related decisions will, of course, be limited by available resources, both human and financial. For the purposes of budget development and oversight, the World Board is responsible for determining basic services, which appear under "Fixed Operational Funds" in the budget proposal. The conference then prioritizes projects based on available resources that appear under "Variable Operational Funds" in the budget proposal, and finally reviews and adopts the budget for the upcoming conference cycle. At the WSC, project plans are approved individually with the remainder of the budget (fixed operational and reserve funds) approved as a whole. The World Board will inform the conference of any adopted project that it wishes to eliminate.



## World Services Travel Guidelines

### Purpose

The Executive Committee of the World Board makes decisions about the necessity, goals, and activities related to travel at the world level of service in Narcotics Anonymous.

### Goals

1. To help to ensure that world service travel produces the highest quality results.
2. To help to ensure that world service travel is planned, evaluated, and followed up in a way consistent with the philosophy of the Fellowship of Narcotics Anonymous.

### Planning Procedures

The Executive Committee reviews all requests based on where they have been placed in the funding priorities set by the World Service Conference. Additionally, during the two years between conferences, the World Board also establishes priorities that may affect travel. Availability of world service funds and resources are also considered when planning travel.

All requests for world service participation will be considered. The section on “Types of Travel” covers some of the issues that are considered by the EC. For requests from the Fellowship, a World Service Participation Request Form (see Addendum C) is needed. Additional information that would assist in evaluating the request is also helpful.

Travel requests are considered on a quarterly basis. Forty-five days before each quarter is the minimum necessary to consider a request but it is never too early. Requests should be submitted as early as possible. Forty-five days prior means a deadline of 15 November for the January to-March quarter, 15 February for the April-to-June quarter, 15 May for the July-to-September quarter, and 15 August for the October-to-December quarter.

Whenever possible, known worldwide fellowship trips and non-NA events will be considered on a conference-cycle basis. This assists in the effectiveness of planning and prioritizing for these trips.

### Reporting Procedures

The Executive Committee regularly reports its routine decisions to WSC participants. These reports include the trip, purpose, and travelers. Any discussions of a philosophical nature are included in the *Conference Report*. A summary of travel decisions for the cycle is presented before each meeting of the WSC.

### Types of Travel

Funding is typically approved for world service travel to the following types of events (these may change from year to year, depending on the priorities set at the WSC): the World Service Conference, world service workshops, World Board meetings, World Board committee and workgroup meetings, World Convention site visits, non-NA events, and Fellowship requests.



#### Note

*Due to limited funding and personnel, preference must be given to multiregional events and forums. Requests for attendance at convention workshops are usually not approved due to limited time available on the convention agenda. Requests for assistance in problem resolution, particularly in isolated or emerging NA communities, will be considered a priority. With all requests, the nature of the event and the needs of the requesting NA community are considered.*

### Guidelines for Travel Plans

#### Two Travel Together

Most world service travel will include teams composed of at least two participants. Two-member teams stand a better chance of effectively communicating with the many types of

people encountered in world service travel. Such teams also help dispel the perception that any one person can or should speak for World Services. Each member of a team can also provide emotional and spiritual support to the other while trying to accomplish the purpose of the trip. Although two-member teams are preferred, there are times when this will require assessment.

#### **Choose from Current Participants**

Current members of the world service team—WSO administrative and coordinating staff, members of the World Board and its committees and workgroups, and RDs—are already familiar with the critical discussions currently taking place in the world service community. Because of their positions, they are already either directly or indirectly responsible to the World Service Conference. Because of these two factors, current world service participants are the first to be chosen when composing travel teams. However, if current participants are not available for a given trip or the needs of the team indicate otherwise, former participants may be asked to travel.

#### **Combine Trips**

To maximize the benefits received from world service travel expenditures, trips are planned in such a way as to fulfill multiple purposes whenever possible. To accomplish this, long-range planning is required.

#### **Prepare Carefully**

Informed, prepared travelers taking well-planned trips produce the benefits our Fellowship expects from world service travel expenditures. The Executive Committee of the World Board will do whatever it can to ensure that adequate planning and preparation occur.

#### **Lodging only in commercial facilities**

It is preferred that travel teams plan to stay in commercial facilities. The nature of world service travel trips, perceptions of a preference for a particular local member and their views, and past experience have all proved that this is the most effective type of lodging.

### **Personal Expense Allowance and Reimbursement for World Service Travel**

World service travelers may claim reimbursement for specified expenses for each day of travel on an approved world service trip. Typical expenses allowed under the policy are for meals, transportation and ground transportation, parking fees, tolls, and tips. Allowance limitations are established by the US Internal Revenue Service for business travel in the US and by the US State Department for business travel outside the US. Those limitations as published are used to administer this policy. The daily maximum for meals in the US is provided in the budget proposal approved at each World Service Conference. (See the WSC Travel Reimbursement Policy in Addendum A.)

At each WSC, newly elected and continuing trusted servants are given a written description explaining all processes and procedures to be followed by World Services travelers. Included in the package are the kind of expenses that can be reimbursed, the limits of reimbursement, which items require receipts, expense forms, advances, and how to submit claims for reimbursement.

Air transportation is reserved and ticketed through the WSO or its agent whenever possible. Travelers should make air travel arrangements as far in advance as possible. Travelers are responsible for their tickets once they have been received. The use of other modes of transportation is permitted, but only the most economical mode of transportation will be reimbursed.

Reimbursement for lodging is typically for double occupancy. Single accommodations may be arranged to accommodate individual needs or concerns, if presented and approved by the

EC. This may not be determined by the individual traveler. NA World Services does not reimburse for companion accompaniment.

Fraudulent claims or violations of the policy and/or procedures can result in one or more of the following actions:

- Request for repayment of all unauthorized expenditures.
- Rejection of reimbursement for submitted expenses.
- Rejection of request for travel advance.
- Suspension of trusted servant from office.

### **Credit Cards**

In recent years, we have found it productive to use credit cards to facilitate the service responsibilities of specific individuals in World Services. NA World Services maintains a policy on the use of credit cards for employee responsibilities, and has since their initial use. It seems responsible to apply those parameters to credit card use for WSC responsibilities. These policies ensure that credit card use conforms to a standard set of guidelines.

### **Distribution of Cards**

- A. The issuance of credit cards *for WSC responsibilities* is subject to the approval of the Executive Committee of the World Board. Each person approved for credit card issuance shall be provided a Conditions of Authorized Use form, which must be completed, signed, and on file prior to issuance of a credit card.
- B. Board or committee members who reside outside the continental United States may be issued credit cards to facilitate the fulfillment of their service responsibilities, at the discretion of the Executive Committee.
- C. Board or committee members may be issued credit cards on a temporary basis for a designated trip or function. All cards issued under this criterion must be returned to the WSO by registered mail within thirty days of completion of the trip or function. All invoices or other accompanying documentation should be returned at the time of card surrender.
- D. All cards must be returned within thirty days of the closure of the term of office of the cardholder. All invoices or other accompanying documentation should be returned at the time of card surrender.
- E. WSO executive management have the authority to cancel all cards on the closure of a term of office based upon the surrender criteria outlined above.

### **Credit Card Expenditures**

All expenditures on the credit card must be substantiated by the receipts issued at the time of card use. Individuals utilizing the credit cards should submit an expense statement accompanied by the invoice(s) resulting in card use—not the credit card slip, but the actual hotel bill, car rental agreement, etc. All receipts should be attached to the permanent record of the trip or function. World service credit cards should not be used to cover personal expenses not directly related to the trip or function, even though the individual may intend to repay the conference for the expenditures. The Executive Committee of the World Board conducts quarterly audits and/or reviews of WSC credit card activity by all trusted servants and reports such findings to the Fellowship in the *Conference Report*.

### **Credit Card Misuse**

Any alleged inappropriate and/or unauthorized credit card use, or persistent failure to submit appropriate documentation of credit card use, requires a thorough investigation by the committee. The committee will review all necessary documentation and request written statements of explanation from the individual involved and anyone else who may have knowledge of the situation. A determination will be made by the committee and reported to the



Fellowship. The determination of the committee can result in one or more of the following actions:

- Reinstatement of credit card privileges, if previously removed.
- Revocation of credit card privileges.
- Request for repayment for all unauthorized expenditures.
- Rejection of reimbursement for submitted expenses.
- Suspension of trusted servants from office.

### **Theft**

Those traveling with NA World Services' equipment should leave a list of the items they are taking with the World Service Office, including serial or identification numbers and other information that may be necessary in making reports to police or transportation companies. The theft of equipment belonging to NA World Services should be reported to the WSO not later than the next working day. When in doubt, contact the WSO immediately.

NA World Services will not assume any financial responsibility for the loss of travelers' personal items unless the loss is the result of actions beyond the control of the traveler, such as loss caused by transportation company personnel. Claims for such losses should be made in writing within thirty days of the loss and should include a detailed report of the items lost and their value.

### **Accident, Injury, and Liability**

Non-employees who may from time to time travel at the expense of NA World Services do so voluntarily. It is mutually understood that NA World Services does not assume any liability for personal injury or loss of personal property to non-employees traveling at the expense of NA World Services. Furthermore, NA World Services does not assume any liability for personal injury or loss of property to others who may suffer loss of property or become injured as a result of non-employee travel.

### **Health Insurance**

World Services does not carry blanket health coverage for travelers. If a trusted servant planning to travel outside his or her home country does not have personal health coverage, she or he should inform the World Board Executive Committee prior to accepting any travel assignment. If you have any questions or concerns about accident, injury, liability, or health coverage, please call the WSO before accepting or planning a World Services trip.

## **World Services Translations Policy**

### **Purpose**

The purpose of this policy is to assure the development and production of quality translations of NA Fellowship-approved literature.

### **Objectives**

1. Provide assistance for translation of NA Fellowship-approved literature.
2. Ensure that translations of NA Fellowship-approved literature maintain the spirit of the NA message as well as the integrity of the Twelve Steps and Twelve Traditions.
3. Assure that all legal documentation, copyright releases, etc., needed to protect the translation of NA material are collected.
4. Ensure that the final approval of the translations be done by the local communities.

### **Approval of Translations**

The World Service Conference does not actually approve translations of literature. It delegates that responsibility to the World Board. All literature that has been translated and approved for printing will have, as part of the publishing legend, the wording, "This is a



translation of NA Fellowship–approved literature." This wording indicates that the translation itself has not been approved by the World Service Conference, but that it is a translation of NA Fellowship–approved literature.

### **Service Material**

The development and approval process for translated versions of existing service manuals may differ from that outlined for Fellowship-approved recovery literature. Some NA communities may decide to translate only those parts that are most helpful or applicable to them. Local communities are encouraged to develop sections for these manuals that reflect local practices. Copies of these drafts should be sent to the World Board so that they can be shared as a resource with others. Condensed versions of several manuals are available through the World Service Office.

### **Basic Text and Little White Book Personal Stories**

Our experience has shown that creating, collecting, and approving personal stories is a difficult task. With the adoption of the Sixth Edition Basic Text, we now have a collection of personal stories that reflects the global nature of the Narcotics Anonymous Fellowship. The personal stories in the Basic Text communicate the NA message to those who are looking for help, to NA members, and to anyone who picks up a Basic Text. Because of the difficulty we have seen with local development of personal stories, we believe that only the stories approved by the Fellowship in the Sixth Edition, either in their entirety or a selection of them, should appear in translated versions of the Basic Text.

If a local NA community with a history of successful translation efforts wishes to develop local stories, they may do so for the Little White Book. We ask that these communities contact NA World Services before they begin this process so that we can work together in the process of creation and approval. We hope that this communication will help to minimize some of the issues we have had with approving personal stories sent to us in the past.

Existing translations of the Basic Text are not affected by this change. We will continue to publish translated Fifth Edition versions of the Basic Text until the local community has translated and signed-off on the new material in the Sixth Edition for publishing. These versions now include a variety of material, from no personal stories to some selection of Fifth Edition personal stories, to locally developed and World Board–approved local stories. These versions will continue to be published as Fifth Edition Basic Texts. NA communities that wish to have the first ten chapters now titled “Our Program” published while they work on translating some or all of the Sixth Edition personal stories will continue to be able to do so. These partial translations would also be published as Fifth Edition Basic Texts.

### **Other Original Material**

Other original material is referred to the World Board for recommendation and/or consideration.

### **Approval Processes for NA Material**

There are three types of approval processes for NA World Services and they are noted on each piece when it is published. Those three processes are called Fellowship-approved, Conference-approved, and World Board-approved. The conference typically establishes the approval process to be used when it approves the project plan at the WSC.

#### **Fellowship-Approved**

As covered in the following section on the approval process for recovery literature, all NA recovery material is Fellowship-approved. This means that it is developed by NA World Services, sent out to the Fellowship for review and input, and ultimately sent out for approval by the Fellowship in the *Conference Agenda Report*. The specifics for each piece of

Fellowship-approved recovery literature are covered in the project plan for each piece that is presented and approved by the World Service Conference before work is begun. This applies to all recovery books, recovery booklets, and recovery pamphlets as well as material that establishes or changes philosophical position or NA principles. Fellowship-approved recovery material is typically the only thing that is read in NA meetings.

### Conference-Approved

NA Handbooks and service booklets are Conference-approved. This means they may or may not have been sent out for review and input according to the specifics of the project plan presented to the WSC and are always included in the *Conference Approval Track* material for approval at the upcoming WSC. These pieces tend to convey NA's fundamental ideas about certain areas of service. Both Conference-approved and World Board-approved material is intended to show how to implement or put into practice the principles established by core NA philosophy and Fellowship-approved material. The World Board may decide that some change in Conference-approved service material is so significant that it should be included in the *Conference Agenda Report*, but the piece will still be designated as Conference-approved. This has happened in the past with both *A Guide to World Services in NA*, *The Group Booklet*, and *A Guide to Local Services in NA*.

Adopted at WSC 2000, this designation came about partly as the result of years of input from members and groups regarding the types of issues they were being asked to review in the CAR. Establishing Conference-approved material as a separate approval track means that materials intended for committees and boards, such as handbooks or service manuals, are distributed directly to conference participants 90 days before the WSC, allowing time for the regional delegates to workshop it in a manner that fits within their local community. Each local community can determine for itself how the material will be reviewed and how to direct their regional delegate. As the 2000 CAR explains, "This frees up our members and groups to devote their attention to holding meetings and carrying the message of recovery, without having to ratify every decision made on their behalf at every level of service."

### World Board-Approved

At WSC 2006, the conference decided that the World Board could approve and publish a number of informational pieces. This included revisions to Chapters 10–13 of the *PR Handbook* and the Area Planning Tool, as well as development and approval of service-related informational pamphlets and tools. At WSC 2008, Chapters 5–9 of the *PR Handbook* were also made adaptable by the World Board. These service-related informational pamphlets and tools contain practical experience gathered from the Fellowship about how to apply some of the principles contained in NA Fellowship- and Conference-approved material. They are usually the result of the Fellowship Issue Discussions or contain a compilation of material already being distributed to the Fellowship upon request, which was the case with the Area Planning Tool.

All service-related informational pamphlets, whether Conference-approved or World Board-approved, are easily distinguishable from recovery pamphlets by their appearance and should be used by members, groups, and service committees as a resource rather than being read in an NA meeting. Before approval and distribution, Service Pamphlets will be sent out to conference participants for a 90-day review-and-input. Service tools, PR material, bulletins, and other material will continue to be developed and approved by the World Board. The World Board has long been able to approve bulletins, but these bulletins only had limited distribution to those who knew that they were available. The advantage of this approval process for informational pamphlets is that material is made readily available, and can be easily changed or pulled from inventory if there are concerns.

## Approval Process for Recovery Literature

*Note: Policies regarding recovery literature are also contained in the Fellowship Intellectual Property Trust (FIPT). The FIPT was adopted in 1993 after conference action at WSC 1991 that affirmed that what was then the World Service Office, Inc. (now NA World Services, Inc.) was the exclusive authorized publisher and distributor of NA's literature and that they hold in trust for the Fellowship the ownership of all NA-related copyrights and trademarks. Conference action also instructed the WSO to take legal action against any infringement of this trust at their discretion. The FIPT lays out the operational rules of this trust. It is available upon request.*

Most Fellowship questions about the *FIPT* and the use of the NA literature and copyrights can be found in NA Intellectual Property Trust Bulletin #1, *Internal Use of NA Intellectual Property*, which can be found as an addendum in this guide.

### A. Review-form Literature

1. Literature developed by the World Board is sent out for a review period before the development of an approval-form draft. The time and method of this review, considering translations, is determined by the World Board based on the needs of the Fellowship and the piece in development.
2. Review-form literature is not for use or display in NA meetings.

### B. Approval-form Literature

1. Approval-form literature is prepared by the World Board and is distributed for a period of time, considering translations, determined by the World Board of not less than one hundred fifty (150) days. The length of this approval period is determined by the World Board based on the needs of the Fellowship and the piece being considered for approval.
2. Approval-form literature should not be read during NA meetings, although it may be sold and made available to members at NA meetings.

### C. WSC Approval

1. The conference shall not vote on any proposals to change existing Fellowship-approved NA recovery literature unless such changes have appeared in the *Conference Agenda Report*.
2. All literature submitted to the conference for approval requires a two-thirds majority vote of regional delegates, and it also takes a two-thirds majority vote to withdraw current NA literature from the category of approved literature.
3. Literature approved under this process is marked as Fellowship-approved.

## Changes to NA's Twelve Steps, Twelve Traditions, Twelve Concepts or NA's Name, Nature, or Purpose

Any WSC proposal or action to change NA's Twelve Steps, Twelve Traditions, and Twelve Concepts for NA Service or NA's name, nature, or purpose should be approved directly by the groups through a group tally process, administered according to the following guidelines:

- A registration period, sufficient for non-English-speaking NA communities to translate proposals or actions (by local translation committee or WSO) will be held to allow all groups who choose to participate, to register for the tally with WSO.
- At the close of the registration period, the WSO will announce the total number of registrations to all WSC participants.

- At the WSC, the World Board will provide the conference with a motion to consider the validity of the database based on a comparison between the group tally database and the group service database.
- Numbered ballots requesting a yes, no, or abstention response will be mailed to each registered group with addressed envelopes. The groups will be provided sufficient time to return their ballots. The WSC may recommend the utilization of an outside resource to receive and count the ballots.
- In order for the tally to be valid, 75% of the groups who registered in the above-named period must participate by responding.
- For each decision to pass, 75% of the groups who respond must vote in the affirmative.
- Ballot results will be reported to the Fellowship.
- If the group tally affirms the decision(s), a motion will be placed in the next CAR for RD affirmation per the FIPT.

## PUBLIC RELATIONS STATEMENT OF PURPOSE

### Public Relations and the NA Member – Why Public Relations Is Important

The Narcotics Anonymous message is “that an addict, any addict, can stop using drugs, lose the desire to use, and find a new way to live.” Our relations with the public enable us to share this message broadly so that those who might benefit from our program of recovery can find us. We perform public relations service to increase the awareness and credibility of the NA program. We share our message openly with the public at large, with prospective members, and with professionals. Maintaining an open, attractive attitude in these efforts helps us to create and improve relationships with those outside the Fellowship. Establishing and maintaining a commitment to these relationships can help us to further our primary purpose.

The spiritual principles of our Steps, Traditions, and Concepts guide us in pursuing our public relations aims and our efforts to enhance NA’s public image and reputation. These principles apply to our community and service efforts as well as to the personal behavior and attitude of individual NA members.

### Informing Professionals and the Public

*The following statement can be used to inform members of the public about NA:*

Narcotics Anonymous is a global, community-based organization with a multilingual and multicultural membership. NA was founded in 1953, and our membership growth was minimal during our initial twenty years as an organization. Since the publication of our Basic Text in 1983, the number of members and meetings has increased more dramatically. Today,\* NA members hold more than 61,800 meetings weekly in 129 countries. We offer recovery from the effects of addiction through working a twelve-step program, including regular attendance at group meetings. The group atmosphere provides help from peers and offers an ongoing support network for addicts who wish to pursue and maintain a drug-free lifestyle.

Our name, Narcotics Anonymous, is not meant to imply a focus on any particular drug; NA’s approach makes no distinction between drugs, including alcohol. Membership is free, and we have no affiliation with any organizations outside of NA including governments, religions, law enforcement groups, or medical and psychiatric associations. Through all of our service efforts and our cooperation with others seeking to help addicts, we strive to reach a day when every

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\* As of May 2012.

addict in the world has an opportunity to experience our message of recovery in his or her own language and culture.

## WORLD CONVENTION GUIDELINES

### Purpose

The primary purpose of the World Convention of Narcotics Anonymous (WCNA) is to provide a special celebration of our recovery, a reflection of our diversity, and a demonstration of our unity.

### World Convention Zone Rotation Plan

Historically, the World Convention has usually been held the first weekend in September, which is the Labor Day holiday weekend in the USA. However, the World Board retains the right to set the date of the World Convention as appropriate. WCNA will be held every three years.

Year	Zone	Actual Site
2013	Eastern North America and the Caribbean	Philadelphia, PA, 29 Aug–1 Sept 2013
2015	Central and South America	
2018	North America	
2021	Asia, Middle East, and Africa	
2024	North America	
2027	Europe	
2030	North America	
2033	Central and South America	

The current rotation plan will either continue or a new rotation plan will be presented to the conference in sufficient time for planning for the site of the 2036 World Convention.

There are zones in North America, Asia-Pacific-Middle East-Africa, Europe, and Central and South America. Rotation for WCNA is based on every other convention being held outside of North America.

### Site Selection for the World Convention

During the initial phase of the site selection process for a particular zone, the Board notifies the Fellowship through world service publications that the site selection process has begun. The cities that are being considered are reported. Any region also has the ability to request that the WB consider a specific city in their region. All such cities will be subject to the site selection process as described in these guidelines.

The World Board considers many factors during the site selection process. The potential effect of a world convention on the local NA community, the desire and ability of the local community to host a world convention, and the sites of previous world conventions are all important considerations. Other factors that are considered during the site selection process are the availability of facilities for convention activities, aspects of the city that add a unique local flavor to the convention, and anything else that would make the overall package more attractive to our members.

The World Board has the responsibility to research, negotiate, and approve all potential sites for the World Convention. The planning period for the World Convention will vary from zone to zone. The first step in the selection process is to identify and list all cities in the zone that meet the following ideal, standardized criteria:

**For USA and Canadian cities**

- One million population in the metropolitan area.
- One hundred groups/meetings in the region.
- International airport.
- Sufficient number of hotel rooms and meeting space available for time needed.

**For all other cities**

- A half million population in the metropolitan area.
- Fifty groups/meetings in the region/NA community.
- Twenty-five groups/meetings in the city itself.
- International airport.
- Sufficient number of hotel rooms and meeting space available for time needed.

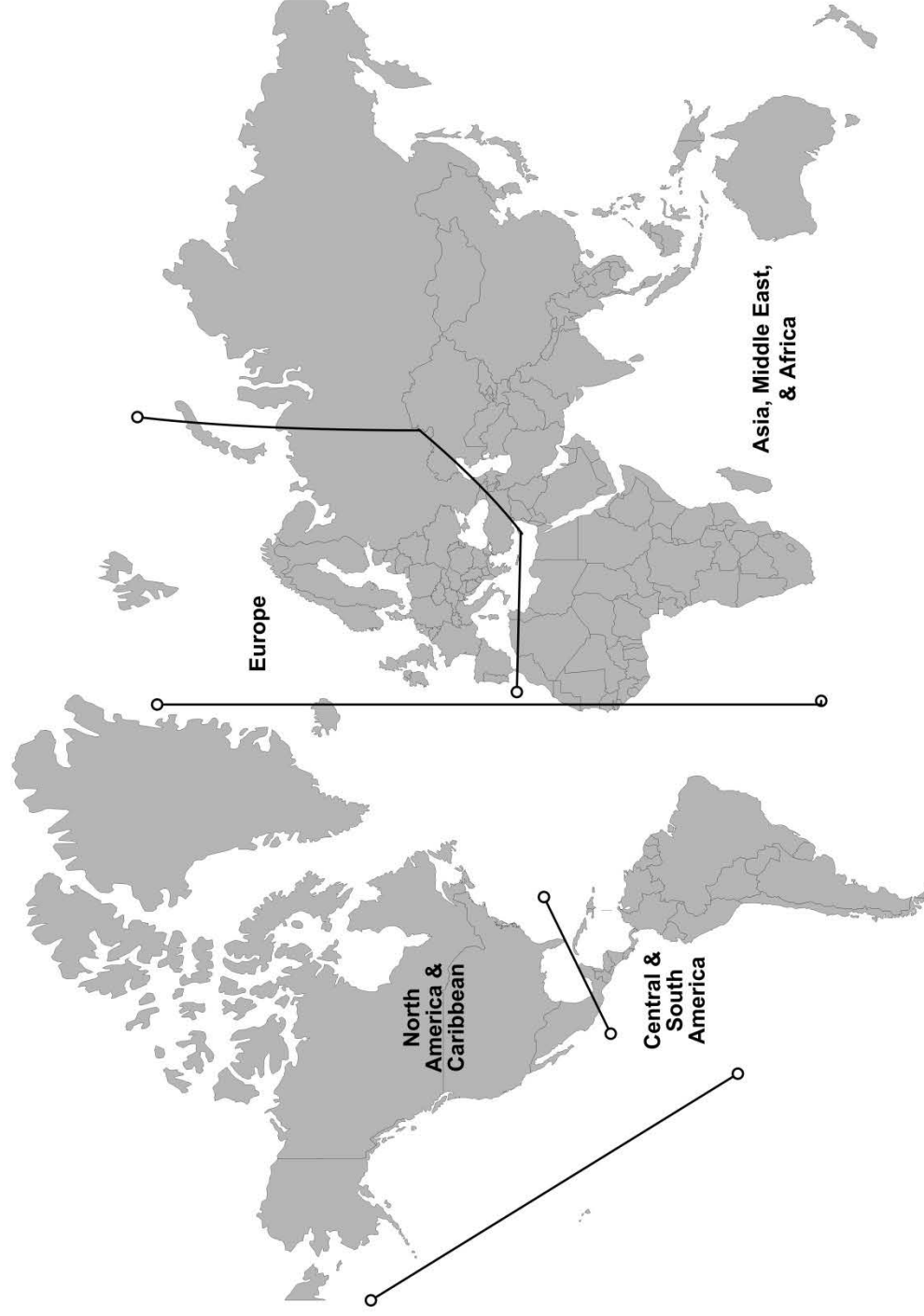
The initial list of eligible cities is then reviewed by the Board in light of achieving the objectives of the corporation and the anticipated needs of the event. A feasibility study of the remaining cities is then conducted. Based on this study, cities are identified for negotiations, and reports on these negotiations are developed for review by the World Board. The Board then makes its final decision or conducts further negotiations until a final decision is made and reported to the Fellowship.

**WCNA Workgroup****Purpose**

Although the World Board has the responsibility for the World Convention, the WCNA Workgroup plays an important role in its success. The purpose of the WCNA Workgroup is to support the World Board in specific areas of planning and implementation by providing input, volunteers, and assistance.

The direction and focus is set by World Services. The World Board will provide each WCNA Workgroup with a list of its responsibilities.

**World Convention Zones**



## SIGNIFICANT WSC ACTIONS AND AMENDMENTS TO A GUIDE TO WORLD SERVICES IN NA

*Editorial note:* On the following pages is a partial list of relevant World Service Conference actions that could not easily be factored into the text or may be of interest to conference participants.

### 1984 WSC New Business

- That each area be requested to hold a fundraiser for the benefit of WSC in July of each year and send the proceeds of such fundraiser to world services; the first to be during July 1984.

### 1987 WSC Old Business

- That the current funding practices of the fellowship's H&I committees, in particular the "H&I can," be removed from all NA meetings and functions, and that the NA service structure provide for the needs of all H&I service efforts.

The intent of this motion is to return the responsibility for H&I funding to the service structure of NA as a whole in order to allow H&I to operate within our Twelve Traditions, and to ensure funding accountability for H&I service efforts. This will allow H&I committees to operate within the existing service structure.

### 1991 WSC Old Business

- To reaffirm and ratify that the ownership of all of NA's intellectual and physical properties prepared in the past, and to be prepared into the future, is held by Narcotics Anonymous World Services, Inc., which holds such title in trust on behalf of the fellowship of Narcotics Anonymous as a whole, in accordance with the decisions of the World Service Conference.
- To reaffirm that Narcotics Anonymous World Services, Inc. is the exclusive publisher and distributor of all World Service Conference-approved and Fellowship-approved literature, including all books, pamphlets, handbooks, and other intellectual and physical properties, as directed by the Fellowship of Narcotics Anonymous through the World Service Conference.

### 1991 WSC New Business

- The voting participants of the 1991 World Service Conference, after much discussion and consideration of several motions, voted to issue the following statement to the fellowship:  
*"The Basic Text, Fifth Edition, is the only edition of the Basic Text that is currently approved by the World Service Conference of Narcotics Anonymous for publication and sale. The World Service Office Board of Directors is entrusted with the responsibility for protecting the fellowship's physical and intellectual properties, including the Basic Text, and at the board of directors' discretion, shall take legal action to protect those rights against any and all persons who choose to infringe upon this literature trust."*

*WSC 2008 approved the Sixth Edition Basic Text. It is now the only edition approved for NAWS production with the exceptions called out in the Translations Policy.*

### 1992 WSC New Business

- That the World Board coordinate a World Unity Day.
- Resolved that, as Narcotics Anonymous is a worldwide fellowship whose primary purpose transcends national boundaries, cultural barriers, and linguistic differences:
  1. For both the general purposes of NA World Services and the specific purposes of the World Service Conference of Narcotics Anonymous, there are neither "foreign" languages nor "foreign" countries.

Legends: **Motion 2** **Motion 3** **Motions/Proposals** **Copypedit** **Outdated Policy** **HRP**



2. The World Service Conference has elected to use English as the working language of its plenary and committee meetings, records, and primary reports.
- That the WSC confirms the use of contract writers who are NA members and who work within our literature development process to draft and edit NA literature.

**1993 WSC New Business**

- That the World Service Conference solicit oral or written histories from members with substantial cleantime regarding history of NA, to be held at the World Service Office in the archives until a history project is approved.

**2000 WSC Old Business**

- The World Service Conference funds the attendance of a delegate from each seated region to the meeting of the WSC held every two years. This funding includes travel, lodging, and meal expenses only.
- Limited seating on the conference floor to one delegate and one alternate per region.

**2000 WSC New Business**

- That the “NA World Services Vision Statement” and “The World Service Conference Mission Statement” be included regularly as a component of the *Conference Agenda Report*. (WSC 2010 approved “A Vision for NA Service” which replaced the “NAWS Vision Statement.”)
- Requested that the criteria for site selection of Narcotics Anonymous World Services events (i.e., worldwide workshops, world service meetings, world conventions, etc.) include strong preference for nonsmoking facilities, so that all members of NA be able to attend the functions.

**2002 WSC Old Business**

- Ratified the World Board’s request to continue printing *Miracles Happen* with the proposed revisions.

**2004 WSC New Business**

- Approved a system for identifying candidates for World Service positions that includes the opportunity for RSCs, zonal forums, and/or the World Board to forward potential candidates to the HRP separately from and after the HRP’s initial blind screening process.

**2006 WSC Old Business**

- *Changed the time frame for approval form recovery literature from the current minimum of 150 days to a minimum of one year for book-length pieces; the World Board may exercise its discretion to set a shorter period for shorter pieces of literature, but that period will not be less than 150 days. (The policy for a one-year approval period for book-length pieces was removed at WSC 2010 in new business.)*
- Adopted Chapters One through Nine, the Preface, and the Conclusion of the proposed *Public Relations Handbook* as a replacement for the current *A Guide to Public Information*.
- Adopted Chapters 10–13 of the *Public Relations Handbook*. These chapters are adaptable and revisable with World Board approval. At WSC 2008, Chapters 5–13 were made adaptable by the World Board.
- To allow the World Board to approve the resource material used as Addenda in the *Public Relations Handbook* on an ongoing basis, including preface, foreword, glossary of terms, and appendix, etc.

- Adopted the proposed Area Planning Tool, which is adaptable or revisable with World Board approval.

### 2006 WSC New Business

- Directed the World Board to inform conference participants of any adopted project it wishes to eliminate.
- To remove the *Convention Guidelines* from the world services inventory.

### 2008 WSC Old Business

- Unanimously adopted all changes offered in Motions 1–3 to create a Sixth Edition Basic Text.

To replace the existing stories in the Fifth Edition Basic Text, *Narcotics Anonymous*, with those contained in Addendum B.

To approve the remaining revisions to the Fifth Edition Basic Text, *Narcotics Anonymous*, as represented in Addendum B. This includes

- the Preface to the Sixth Edition,
- the titles “Our Program” and “Our Members Share,” which would replace the titles “Book One” and “Book Two,” respectively,
- the Introduction to Our Members Share,
- the abstracts,
- the reflections, and
- the titles and descriptions for the sections “Beginnings,” “Coming Home,” “Regardless of . . .,” and “Life on Life’s Terms.”

To allow the World Board to approve updates to the statistical information (the numbers of meetings, countries, and so on) in the Preface to the Sixth Edition Basic Text, *Narcotics Anonymous*, regularly with an “as of” date in the footnote.

- Adopted a revised index for the Sixth Edition Basic Text.
- Approved two specific copy edits to the Basic Text, *Narcotics Anonymous*: First, to replace the name “N.A.” (with periods after the two capital letters) with “NA” (with no periods). Second, to remove the footnote in Tradition Eleven that mentions *A Guide to Public Information Newly Revised*.
- Unanimously adopted approving the removal of the specific source citations in *Just for Today* for versions of literature no longer in print and to include, at the beginning of the book, an explanation that quotes without a citation are from previous versions of NA literature. Also to approve the use of a footnote in the foreword to *Just for Today* to update the reference to the Fifth Edition of the Basic Text.
- Unanimously adopted replacing the existing IP #13, *Youth and Recovery*, with the revised draft contained in Addendum C and change the title of this IP to *By Young Addicts, For Young Addicts*.
- Approved the draft of *For the Parents or Guardians of Young People in NA*, contained in Addendum E as IP #27.

### 2008 WSC New Business

- Adopted a moratorium on the current *Criteria for Recognition of New Conference Participants* from *A Guide to World Services in NA* until WSC 2012. The World Board would continue to make recommendations to the conference in 2010 and 2012 concerning regions that did not result from a division of a conference seated community.

Legends: **Motion 2** **Motion 3** **Motions/Proposals** **Copiedit** **Outdated Policy** **HRP**

**2010 WSC Old Business**

- Unanimously adopted “A Vision for NA Service,” stated below, to replace the existing “NA World Services Vision Statement”

**A Vision for NA Service**

All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups. Upon this common ground we stand committed.

Our vision is that one day:

- Every addict in the world has the chance to experience our message in his or her own language and culture and find the opportunity for a new way of life;
- Every member, inspired by the gift of recovery, experiences spiritual growth and fulfillment through service;
- NA service bodies worldwide work together in a spirit of unity and cooperation to support the groups in carrying our message of recovery;
- Narcotics Anonymous has universal recognition and respect as a viable program of recovery.

Honesty, trust, and goodwill are the foundation of our service efforts, all of which rely upon the guidance of a loving Higher Power.

- Adopted *Money Matters: Self-Support in NA* to replace the existing IPs #24, *Hey! What's the Basket For?* and #25, *Self-Support: Principle & Practice*.
- Adopted *Funding NA Services* as a Conference Approved pamphlet.
- Unanimously adopted revisions to *In Times of Illness*.

**2010 WSC New Business**

- Removed specific policy language about *The NA Way Magazine* that dealt with automatic distribution and specific languages.

**Agreements Reached without Motions**

- To include some information about the *Fellowship Intellectual Property Trust (FIPT)* in this guide.
- To include some information about the *Conference Approval Track (CAT)* in this guide.
- Agreed to the WB looking for ways for regions to have ideas considered rather than forwarding regional motions to the *CAR* or new business for WSC 2012.
- Supported the idea of soliciting donations to offset the cost of *The NA Way Magazine*.
- Restricted the ability to post to the conference participant bulletin board to current and immediately past participants.

**2012 Old Business:**

- Unanimously approved *Living Clean: The Journey Continues*.
- Approved the following changes to the Operational Rules of The Fellowship Intellectual Property Trust:
  - To allow the World Board to make non-substantive corrections which fix typographical errors, obsolete references, references to outdated literature, and

- other similar corrections. The World Board will announce such corrections not less than 120 days in advance of publication.
- To allow the World Board to bundle, excerpt, and repackage the texts themselves. The World Board will announce these actions not less than 120 days in advance of publication.
- To allow the World Board the ability to create and approve enhanced electronic or digital versions of texts that include supplemental materials or connections to other NA materials. The World Board will announce such enhancements not less than 120 days in advance of publication.

### Agreements Reached without Motions

- To continue the experiment begun at WSC 2012 – to use proposals rather than motions for regional motions in the *CAR* and new business at WSC 2014.
- A two minute limit for speaking
- Cofacilitators suggesting the queue be closed
- Limit initial discussion on old business, if the body's concurrence is sought for the specific limitations of debate/discussion
- To develop a push only NAWS Facebook page
- Provide a 5-10 minute video opportunity for all zones at the WSC (If submitted by a given date, would be played during breaks and sessions at the WSC.)
- That Service Pamphlets be clearly marked on front "Service Related Material and not intended to be read during recovery meetings."
- That an RD not need to leave the floor in order for an AD to speak

### 2012 Service System Items

The following resolutions were passed in Old Business:

- Resolution 1: To Approve in Principle: Our service efforts will be carried out through a system that includes structure, process, people, and resources.
- Resolution 2: To Approve in Principle: The service system is group-focused and includes a local-level body dedicated exclusively to addressing group concerns.
- Resolution 3: To Approve in Principle: Training and mentoring of trusted servants are essential functions of the service system.
- Resolution 4: To Approve in Principle: Service bodies are purpose- and vision-driven.
- Resolution 5: To Approve in Principle: Service bodies work together to utilize planning processes to organize and coordinate their efforts.
- Resolution 6: To Approve in Principle: Service bodies make decisions by consensus.
- Resolution 7: To Approve in Principle: The service structure includes local service bodies, state/nation/province service bodies, and intermediate bodies if needed. Service bodies follow established geographic boundaries. They are not self-determined, but are formed, based on need, through a collaborative planning process and agreement with other affected service bodies at the next level of service.
- Resolution 8: To Approve in Principle: State/national/province boundaries are the primary criterion for seating consideration at the World Service Conference.

The following straw polls were supported:

**Straw Poll a** There is a small, neighborhood-sized body devoted to group needs. This group forum, which is typically not part of the delegation stream, is informal in nature and operates through conversation not formal decision making.

**Straw Poll b** Groups send a delegate quarterly to a local service planning meeting. One of those quarterly meetings is a general assembly where all interested members are encouraged to attend and input is given to help plan service activities for the cycle.

**Straw Poll c** Services are coordinated by a local service board and carried out by members, committees, and project workgroups who report to that board.

**Straw Poll d** Local service bodies follow county, city, or town boundaries, where practical. (They are much larger than the group forums mentioned above and in many cases larger than the current ASCs.)

**Straw Poll e** The boundaries of those local service bodies are agreed to at the state or national level.

**Straw Poll f** Planning cycles are synchronized from level to level (local to state to global) as well as across each level.

**Straw Poll g** When service needs cannot be accomplished effectively by local service bodies and state/national/province bodies, an intermediate level of service can be added.

**Straw Poll h** Most states, provinces, or countries have one state-, province- or nationwide service body that is responsible for state- or national-level public relations and coordinating efforts such as training across local service bodies.

**Straw Poll h** Most states, provinces, or countries have one state-, province- or nationwide service body that is responsible for state- or national-level public relations and coordinating efforts such as mentoring across local service bodies.

**Straw Poll i** Zonal boundaries are decided through a collaborative process with neighboring NA communities, other zones, and the WSC.

<p style="text-align: center;"><b>TRAVEL REIMBURSEMENT POLICY</b> <b>CONFERENCE CYCLE 2012–2014</b></p>
-------------------------------------------------------------------------------------------------------------

This package will attempt to answer most questions you may have concerning reimbursement and advances for expenses you may incur while fulfilling your world service commitment.

Enclosed you will find a copy of the World Services Travel Guidelines. You should attempt to familiarize yourself with this document. The most commonly asked questions are addressed here.

### **Seven Basic Rules to Keep in Mind**

1. All requests for funds must be submitted on a Reimbursement Request. A copy is included.
2. All reimbursement requests must be submitted no later than sixty days after the last travel day of a trip or event. Submissions after ninety days will be automatically denied. Any advances not accounted for within this time period must be returned. Please note that any advances not accounted for will become accounts receivable and reported to the conference.
3. You will only be reimbursed for travel on the days you were scheduled to travel or attend an event. International travelers will frequently need an extra day on either end of an event. This is anticipated. All other extensions must receive prior approval on a case-by-case basis or they will not be reimbursed.
4. All requests must include a receipt for each reimbursable item, with the exception of meals.
5. Send all original documents (including receipts) to the WSO.
6. Travel expenses are typically reimbursable for portal-to-portal expenses.
7. The Internal Revenue Service does not allow for personal phone calls as a reimbursable expense.

### **MEALS**

Maximum meal and tip allowance is \$55 US per day (including travel days). If you are traveling outside the US, you will be notified prior to departure of the approved Daily Meal and Tip Allowance for the particular country to which you are traveling. This is the maximum you will be advanced/reimbursed for meals and tips. It is not necessary to save or turn in your meal receipts.

### **TRAVEL**

You must turn in receipts for all travel expenses; airfare, cab fare, shuttle service, mileage, or other ground transportation, parking, and tolls are reimbursable. If normal receipts are unavailable, a hand-written, signed receipt must be included. It is generally expected that the most economical means of transportation safely available will be used. Occasionally, travelers may wish to pool their resources and rent a car. This can frequently save money; however, in most cases this must receive prior approval. Please note that when using your own car, you must include your odometer reading from the point of origin to the point of destination and the purpose of the trip on the reimbursement request. This reimbursement request will serve as the necessary receipt for mileage reimbursement. The

reimbursable mileage rate for 2012 is \$0.555 per mile. These rates change each year and are established by the IRS.

For meetings held at the WSO-Chatsworth, ground transportation, including car rentals, do not require prior approval. The maximum allowable ground transportation from Los Angeles area airports is \$35.00 per person each way, including tips. Any ground transportation that exceeds this amount requires prior approval.

### **Travel Reservations Procedure**

Air transportation will be reserved through the WSO or its agent whenever possible. Travelers making reservations through their own travel agents must fax or email a copy of their itinerary to the WSO at the time the ticket is booked. All travelers are required to make their travel arrangements at least twenty-one days prior to the scheduled travel. In cases when this is not possible, travelers must request special consideration for their travel by notifying the WSO prior to the twenty-one day deadline. The WSO will then ask for a decision from the designated member of the World Board. Their decision may be any of the following:

1. To approve the travel request
2. To ask the traveler to pay the difference between the ticket price and the twenty-one day advance purchase price
3. To offer an alternative mode of travel including but not limited to the use of other airlines, or air travel certificates
4. To reject the travel request

### **SAMPLE REIMBURSEMENT REQUEST**

The following scenario is examined: Sam (could be Samantha) Service is funded to attend a workshop at a zonal forum meeting in Dallas for three days. Sam lives in Wisconsin. Sam purchases airline tickets (after checking with the WSO travel agent for a quoted rate) from a local travel agent. *Note:* In most cases, the WSO travel agent will be the least expensive. However, occasionally, a local agent may be able to save money. A local agent should only be utilized as a means to secure a lower fare, never as a convenience. Remember to always purchase your tickets a minimum of twenty-one days prior to departure in order to qualify for the lowest fare. Sam then drives to the airport (twenty-seven miles from home) and parks at the economy parking lot. Usually, the hotel room is booked by the WSO; however, that was not possible on this occasion. The shuttle to the hotel costs \$14.00, and Sam tips the driver \$2.00. Sam attends the event, imparting great wisdom to the local NA community, returns by shuttle (\$16 with tip) to the airport and flies home. The parking bill is \$21. Sam saves all receipts. An advance of \$165 was requested and granted. The meal allowance is \$55/day. What is reimbursable, and how does Sam fill out a request?

Refer to the sample request attached.

- Airfare—yes, with receipt and itinerary faxed to the WSO.
- Drive to airport—yes; the beginning and ending odometer readings and the purpose of the trip must be provided. Compute mileage at \$0.555 per mile ( $27 \times \$0.555 = \$14.99$ ).
- Shuttle (with tip)—yes, with receipt.
- Meals—Maximum meal and tip allowance is \$55 per day (includes travel days); no receipts needed.
- Hotel—yes, with receipt. *Note:* Only room rate and tax is reimbursable; anything else charged to your room (meals, movies, phone calls, etc.) is your responsibility. Single accommodations may be planned to accommodate travelers from different time zones and/or individual personal habits like smoking, etc. This is arranged in the meeting

planning and may not be done by the individual traveler. Any travelers with other special requests for single accommodations or plans to stay with a non world service traveler will be expected to pay for one half of the room. The WSO staff will let travelers know how to arrange payment.

- Parking—yes, with receipt.

Fill out the Reimbursement Request as shown and mail the signed original to the WSO. You may fax a copy to the WSO to help expedite your approval, but all originals *must* go to the office.

After approval, the balance of Sam's request (after deducting the \$165 advance) is mailed in the form of a check on the next weekly run. Because Sam filled out the request correctly and included the proper documentation (receipts), within a week (two at the most) Sam has been reimbursed for the above expenses.

## ADVANCES

If you receive an advance, you **MUST** submit a reimbursement request, even if no money is due you. This is done to account for the funds. Include any unused funds (by check). No funds will be advanced or reimbursed to you until any previous advances that are outstanding for sixty days or more have been accounted for. Again, please note that any advances not accounted for will become an account receivable and will be reported to the conference.

## A WORD TO THE WISE

If, after reading the World Service Travel Guidelines and this package, you are uncertain about some particular item and whether or not it is or would be reimbursable, please contact the WSO for clarification. A good rule of thumb to use is this: if something is not addressed clearly in the World Service Travel Guidelines, it most likely will require prior approval if you plan on requesting reimbursement. As with all policies, there are times when travelers may need to seek an exception. The World Board Executive Committee has the ability to consider these requests on a case-by-case basis.

We hope this has been helpful. Again, please submit your requests as soon as possible. It will help you be reimbursed more quickly and greatly aid in the administration of our travel budget.



**Reimbursement for Non-Travel Trusted Servant Expenses**

Most expenses incurred in order to fulfill your service commitment are reimbursable. All require receipts and must be submitted within ninety days of purchase (in the case of supplies) or date of bill (phone/fax).

**2012–2014 Communications Policy**

The IRS does not allow personal phone calls as a reimbursable expense. Only telephone calls that are directly related to a specific business purpose are a reimbursable expense. Telephone, internet, and fax expenses incurred by world service trusted servants in the course of authorized or necessary world service business are reimbursable using the following procedure.

- ◆ Allocations are determined by project, activity, or assignment. These allocations will be for monthly expenditures unless otherwise authorized.
- ◆ Telephone credit cards may also be issued when authorized.
- ◆ All phone and fax expenses must be substantiated using a phone log sheet. Phone log sheets should include the purpose of the call, dates, approximate time, cost of call (including tax), and phone/fax number of the party being called. Total the cost of all calls and submit for reimbursement.
- ◆ Individuals' phone logs must be submitted to the WSO each month. (In cases where telephone billing does not occur on a monthly basis, the log and bill is to be sent to the WSO within thirty days of the date of the bill.)
- ◆ If you have been approved by World Services to install a dedicated line for internet, the installation and the monthly line charge are reimbursable (with receipts) or in some cases, may be directly billed to NAWS. These connections are provided to ensure reliable communications with World Services.

**MISCELLANEOUS**

Postage, copy/fax paper, fax cartridges, etc. are reimbursable. Submit under "other" on a "Reimbursement Request" and include receipt(s). These expenses must fall within the project, board, or committee budget allocation as stated above.

**SAMPLE REIMBURSEMENT REQUEST**

Name: Sam Service Date of Request: 1 July 2012  
 Event/Purpose: Zonal Forum Workshop Dates of Event: 04-06 Aug 2012  
 Location: Dallas, Texas, USA

**Maximum meal and tip allowance is \$55 per day**

3 # of Days X \$55.00 \$165.00

Days	Travel	Lodging	Meal/Tip	Other	Notes	Daily Total
<b>Thursday</b>						
<b>Friday</b>	\$292.00 \$14.99* \$30.00**		\$30.00		Airfare *27 miles **Shuttle	\$366.99
<b>Saturday</b>			\$40.00			\$40.00
<b>Sunday</b>	\$14.99* \$35.00** \$21.00***	\$181.50	\$55.00		*27 miles **Shuttle ***Parking	\$307.49
<b>Monday</b>						
<b>Tuesday</b>						
<b>Wednesday</b>						
<b>Totals</b>	\$407.98	\$181.50	\$125.00			\$714.48
<b>Advance</b>						\$165.00
<b>Balance</b>						\$549.48
Make & Model of Vehicle	2006 Prius		License Number	123XXX		
Odometer reading at beginning of trip	62300		Odometer reading at end of trip	62354		

**I hereby certify the above is true and correct.**

Signed \_\_\_\_\_ Date \_\_\_\_\_

Approved \_\_\_\_\_ Date \_\_\_\_\_

Legends: **Motion 2** **Motion 3** **Motions/Proposals** **Copyedit** **Outdated Policy** **HRP**

**REIMBURSEMENT REQUEST**

Name: \_\_\_\_\_ Date of Request: \_\_\_\_\_  
 Event/Purpose: \_\_\_\_\_ Dates of Event: \_\_\_\_\_  
 Location: \_\_\_\_\_

**Maximum meal and tip allowance is \$55 per day**

# of Days X \$55.00

\_\_\_\_\_

Days	Travel	Lodging	Meal/Tip	Other	Notes	Daily Total
<b>Thursday</b>						
<b>Friday</b>						
<b>Saturday</b>						
<b>Sunday</b>						
<b>Monday</b>						
<b>Tuesday</b>						
<b>Wednesday</b>						
<b>Totals</b>						
<b>Advance</b>						
<b>Balance</b>						
Make & Model of Vehicle		License Number				
Odometer reading at beginning of trip		Odometer reading at end of trip				

**I hereby certify the above is true and correct.**

Signed \_\_\_\_\_ Date \_\_\_\_\_

Approved \_\_\_\_\_ Date \_\_\_\_\_

**IDEAS FOR WORLD SERVICE PROJECTS SUBMISSION FORM**

Narcotics Anonymous World Services  
PO Box 9999  
Van Nuys, CA 91409 or email to worldboard@na.org

**For use by any member, group, board, or service committee**

**DATE:** \_\_\_\_\_

**SUBMITTED BY:** \_\_\_\_\_

**CONTACT NAME:** \_\_\_\_\_

**CONTACT INFO:** \_\_\_\_\_

**PHONE:** \_\_\_\_\_

**EMAIL:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

\_\_\_\_\_

**PROJECT OR IDEA IS (check one):**

☐ Printed Material

☐ Audio/Visual

☐ New

☐ Revision to existing material

**PROJECT IS FOR USE BY (check one):**

☐ Members

☐ Groups

☐ Service Committees

☐ Outside the Fellowship

**NAME OF PROJECT OR IDEA:** \_\_\_\_\_

**DESCRIPTION OF PROJECT OR IDEA:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**WHY IS THIS PRODUCT NEEDED:** \_\_\_\_\_

\_\_\_\_\_

**WHAT IS THIS MEANT TO ACCOMPLISH:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

*Please attach any background information that would assist the World Board  
in their consideration of this idea.*



## WORLD SERVICE PARTICIPATION REQUEST FORM

This form **must** be completed and submitted when requesting NA World Services participation at an event. Once completed, it can be emailed to [Elaine@na.org](mailto:Elaine@na.org), faxed to 818.700.0700, or mailed to NAWS, attn: Elaine Wickham. Please note that request submission deadlines are published in *A Guide to World Services in NA*. Please make your requests as early as possible to allow for adequate planning.

### EVENT INFORMATION

Name of event (full name and acronym):

\_\_\_\_\_

Type of event: (i.e. zonal forum, *Conference Agenda Report* workshop, PR workshop, regional assembly) :

\_\_\_\_\_

Dates and times of event: \_\_\_\_\_

Location of event: \_\_\_\_\_ Phone: \_\_\_\_\_

Language of the event: \_\_\_\_\_

Estimated number of attendees: \_\_\_\_\_ From where? \_\_\_\_\_

Contact person name: (for ongoing communication in planning) \_\_\_\_\_

Email address: \_\_\_\_\_ Phone: \_\_\_\_\_

Secondary contact person name: \_\_\_\_\_

Email address: \_\_\_\_\_ Phone: \_\_\_\_\_

### NA WORLD SERVICE SESSION INFORMATION

For the 2012-14 conference cycle, even as we have found it necessary to greatly reduce our travel budget, we continue to make good use of the zonal meetings as an opportunity to interact and communicate with RD teams from many regions in a single setting. With this diminished capacity for funding travel, or holding larger workshops to reach broader portions of the fellowship, we want to explore greater partnerships with zones as a way to reach more local members. For example, one idea is to work with zones to plan larger fellowship-oriented workshops on Friday evening and all day Saturday, and using Sunday for a more formal meeting of the zone.

In any case, because of the time and resource commitment required to attend events, generally we ask that we are able to conduct a minimum of six to eight hours of sessions. We can do more, but generally to do less does not warrant the expense of travel from NAWS. Our experience at

conducting workshops is that it is also not productive if there are concurrent workshops or activities. We ask that scheduling considerations are made so that most attendees are able to attend NAWS sessions. And if NAWS is unable to attend the event, we have many tools available to help you facilitate your own workshops.

**How much time is available in your agenda for NAWS?** \_\_\_\_\_

**How many sessions would you like NAWS to facilitate?** \_\_\_\_\_

**What other activities are planned for the same time frame?** \_\_\_\_\_

**Please offer session topic ideas.** In determining the session topics, it is helpful to consider who will be attending the event. Following are some ideas for workshop topics for this cycle: Service System Project, one of the current Issue Discussion Topics (Inspired by our Vision – Collaboration – Group Conscience, Accountability, & Delegation). These are our primary focus for this cycle as well as the literature projects which will occur in 2013. We are also prepared for other topics of interest to local members such as Building Strong Home Groups, Social Media, Planning Basics, Current NAWS activities, Fellowship Development, Facilitation Training, or Public Relations. These are just a few ideas; feel free to forward any topics that serve your event and community or to contact us for ideas about what might be best tailored to the event and attendees.

Proposed session topics and reason for each session (more information is better here, please feel free to attach an additional sheet if the space below is not enough.):

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### BACKGROUND AND ADDITIONAL COMMENTS

Please provide us with any other relevant details about your region(s), zone, or issues of concern that your NA community may be experiencing. This information will support our success in framing sessions and also in selecting NAWS travelers for the event.

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### FUNDING INFORMATION

**Will the hosting region/forum/committee be making a contribution to NAWS for the traveler(s) expenses?** Yes \_\_\_\_\_ No \_\_\_\_\_

If a trip is approved, NAWS will handle and pay for all travel related expenses. In the principle of self-support, we ask that your committee do its best to make a contribution.

**GO TO [WWW.NA.ORG](http://WWW.NA.ORG) AND COMPLETE THIS FORM ONLINE**

Legends: **Motion 2** **Motion 3** **Motions/Proposals** **Copyedit** **Outdated Policy** **HRP**

## WSC RULES OF ORDER

When meeting in a business session, the World Service Conference uses the following *WSC Rules of Order*. Discussion sessions are typically held before each business session. The time for dialogue and debate is in these discussion sessions. Once the conference enters into a formal business session, discussion and debate are very limited. Mutual trust and respect should be the basis for all decisions. In keeping with that spirit, the World Service Conference strives to base its decisions on consensus. These rules of order should be utilized in concert with the previous discussion on consensus-based decision making.

In cases that are not adequately covered by these rules, the latest edition of *Robert's Rules of Order, Newly Revised* will be used. If there is a conflict or discrepancy, WSC Rules take precedence over Robert's. The conference uses a parliamentarian to guide us in our efforts and to help us avoid getting into debates over process. The guiding principles of NA, including the *Twelve Concepts for NA Service*, are foundational in all our service efforts.

### WSC Rules

- 1. Each conference participant has only one vote. RD alternates are considered to be the same "member" as their respective RD when acting as a participant.**
2. No member may speak on a motion more than once until others who wish to speak have had a chance to do so.
3. Members may speak for a maximum of three minutes each time they are recognized by the facilitator. The facilitator may extend the time limit when they believe such action is warranted. Otherwise, a motion to extend debate must be adopted in order to extend time limits.
4. Debate is limited to no more than three speakers in favor of and no more than three speakers opposed to any motion. Debate only occurs if necessary. The discussions about a motion should have occurred before entering into the formal business session. The facilitator may extend that number if they believe such action is warranted.
5. Every main motion must be presented in writing on a WSC Motion Form. Motions and their intents should be stated in a clear and concise manner. The names of the members proposing and seconding the motion must be listed on the form. Motions presented by the World Board do not require a second. Motions must be submitted before the member speaks to the motion. When the motion has been introduced and seconded, it will be displayed so that it is visible to all members. At that point, the motion belongs to the conference and must be disposed of in some manner.
6. Once a motion belongs to the conference, debate follows only if necessary and if the motion is debatable. Other motions, as appropriate, may be applied to the main motion and must be disposed of in some manner. Debate should focus on the merits of the motion and bring up points that were not made in the earlier discussion session. Members should speak to a motion only after being recognized by the facilitator.
7. The conference may decide to replace or amend motions that have been presented based on prior discussions. When the motion is presented, the facilitator may recognize any participant offering a replacement or amendment, or offer a suggestion to the conference. If supported by a majority of the conference, the replacement/amendment will be accepted. The facilitator may interrupt this simplified process at any time they believe such action is warranted.

## 8. Adoption of Motions

- a. Unless otherwise stated in these rules, a majority present and voting in the affirmative is required to pass a motion.
  - b. To pass a motion on matters of policy, such as approval, removal, or change of previously adopted literature, or change to *A Guide to World Services in NA* (or subsequent service document), affirmative votes are required of two-thirds of the registered members present and voting.
  - c. Regarding the addition of property to the Fellowship Intellectual Property Trust, deletion of property from the Trust, or the revision of the contents or nature of Trust Properties, only NA groups through their Regional Delegates may vote. To adopt, affirmative votes are required of two-thirds of the Regional Delegates recorded as present at the most recent roll call.
9. A quorum (the number of voting members who must be present in order to conduct business) for the WSC is a majority of all eligible voting members.

## Voting

After debate on a motion has ended, the conference decides the issue by a vote. The following rules apply to voting at World Service Conference business sessions:

1. Voting occurs in one of the following three ways:
  - a. Voice vote - The facilitator first asks if there are any objections to the motion. If none are voiced, the facilitator declares that the motion passes by unanimous consent. If there is any objection, the facilitator asks those in favor of the motion to respond by saying "aye," then asks those opposed to the motion to respond by saying "no," and then asks those abstaining to respond by saying "abstain." The facilitator then announces if the motion was approved or rejected. When the result is announced, any member can challenge the accuracy of the facilitator's determination and request a standing or roll call vote. The facilitator will ask the body if that is what they wish and then announce a decision.
  - b. Standing vote - The facilitator asks those in favor of the motion to stand and remain standing while their numbers are counted. Those in favor are then asked to be seated, and the process is repeated for those in opposition, and then for those abstaining. Upon completion of the vote, the facilitator announces the number of votes in favor, the number of votes opposed, the number of abstentions, and then if the motion was approved or rejected.
  - c. Roll call vote - The facilitator calls the name of each participant registered at the most recent roll call. When called, the participant responds by stating either "yes," "no," or "abstain." Participants who do not wish to participate in the vote may answer as "present" to be reflected in the record but to not affect the vote. After all responses are tabulated, the facilitator announces the number of votes in favor, the number of votes opposed, the number of abstentions, and then if the motion was approved or rejected.
2. Voting generally takes place by voice, unless a request is made and approved by the conference for a standing or roll call vote. A majority of those present and voting is required to adopt a motion ordering a standing or roll call vote. The facilitator may ask for a standing vote if a voice vote is unclear.



3. In a standing or roll call vote, participants may choose to not affect the decision at all by being present but not participating in the vote. This means that they will not be counted in the total of the vote for that motion and do not impact the decision. This differs from an abstention. An abstention does impact the outcome of a vote because it is effectively counted as not being in support of the motion.
4. A majority vote is more than half of the total voting body, and a two-thirds vote is at least two-thirds of the total voting body.
5. An adopted motion takes effect at the conclusion of the conference, unless otherwise stated in the motion.
6. Motions included in the *Conference Agenda Report*, and any amendments to those motions, are considered in the Old Business session. All other items are considered in the New Business session. An adopted amendment that significantly alters an Old Business motion could move the amended motion to the New Business session.
7. Only Regional Delegates are eligible to vote on Old Business motions.
8. Regional Delegates and World Board members are eligible to vote on New Business motions.

### **Motions Commonly Used by the WSC**

The following is an alphabetized list of the most commonly used motions and some of their characteristics, along with an alphabetized chart of those motions further describing their use and characteristics. In order to allow Consensus Based Decision Making to be used as the basis for conference decisions, it is important to remember that these motions and rules are here only to help the body. The facilitator should be allowed to help the conference get through its business without the conference trying to use the following motions to complicate the proceedings.

A. Adjourn - The motion to adjourn ends the conference immediately upon approval. The motion would only be appropriate when the body is ready to end the conference.

B. Amend - This motion modifies the wording of a pending motion before that motion is acted upon. The motion to amend is not amendable and must be resolved before another amendment can be considered. In the spirit of consensus building, the facilitator may choose to allow other ideas to be discussed before the conference decides what they wish to act on.

C. Appeal the Facilitator – A motion to appeal, when seconded, directs the conference to make a decision regarding a ruling made by the facilitator. When this motion is seconded, the facilitator explains the rationale of the ruling and the maker of the motion explains the reason for the appeal. No further discussion is allowed. The motion is then stated so those voting in the affirmative uphold the facilitator's ruling and those voting in the negative uphold the appeal.

D. Commit or Refer to Committee - The motion to refer to committee allows the conference to ask for further study of a motion in lieu of a decision. Such matters would be referred to the World Board unless otherwise directed. Any further instructions, such as a deadline date for reporting back to the conference, must be included in the motion to commit.

E. Division of Question - Motions sometimes contain more than one part, and members may wish to vote separately on the various parts of a motion. A motion to divide the question should state how the original motion should be divided. If approved by majority vote, the various parts of the original motion are then acted upon individually.

F. Limit or Extend Debate - This motion means the conference can exercise special control over the total time of debate, the time each member will be allowed to speak, or the number of speakers allowed on any pending motion. This motion must indicate the manner in which debate is limited or extended.

G. Main Motion - This motion brings new business before the conference. Main motions may only be introduced when no other motions are pending.

H. Parliamentary Inquiry - This motion allows a member to ask the facilitator a question about parliamentary procedure or the rules of order. The facilitator's answer disposes of the motion.

I. Point of Information - A member may ask the facilitator, or another member through the facilitator, for information about the business under consideration. The information sought should be unrelated to parliamentary procedure or rules of order, but should be necessary or helpful to reaching a decision regarding the topic under consideration.

J. Point of Order - When a member believes the rules of the conference are being violated, a point of order can be raised. Normally, this is to call the facilitator's attention to an error that has occurred, usually inadvertently, and the matter is resolved by the facilitator's response. If the member disagrees with the facilitator's response, they may move to appeal the facilitator.

K. Postpone - If a member wishes to delay the decision of a motion before the conference to a later time, they may offer this motion. Reasons may include, for example: The motion needs more study before a vote, the conference is tired after a long day, or many concerned members are currently absent. The motion should specify a time to take the motion up again.

L. Previous Question or Close Debate - This motion is used to close debate and bring the pending motion to an immediate vote. If this motion is approved by a two-thirds vote, the motion before the conference must be put to an immediate vote without further discussion.

M. Point of Privilege - This motion is used to gain the facilitator's attention if, for example, a member cannot hear the speakers, or if the room is uncomfortably warm or cold, or for any other reason unrelated to the merits of the motion. The issue is usually resolved by a response from the facilitator. If not, members may move to appeal the facilitator.

N. Recess - This motion allows for a short intermission in the conference's proceedings. This does not close the session. After the recess, business will be resumed where it was interrupted.

O. Reconsider - Sometimes information becomes available after a motion has been decided and a member believes that the new information would have affected their vote. The motion to reconsider permits the reintroduction of a motion previously disposed of, but only under certain circumstances. The person making the motion must have voted on the prevailing side, any action indicated in the approved motion must not have been implemented, and the motion must be introduced on the same or the next day as the original vote. If the motion is approved by a two-thirds majority, the original motion comes before the conference in the same form as before the original vote and is handled as though the vote had never been taken.

P. Suspend the Rules - When the conference wishes to do something during a meeting that would violate one or more of its own regular rules, it can adopt a motion to suspend the rules. The proposed action cannot be in conflict with any of NA's guiding principles. Any suspension of the rules requires a two-thirds vote for approval.

	<b>IN ORDER WHEN ANOTHER HAS FLOOR</b>	<b>SECOND REQUIRED</b>	<b>DEBATABLE</b>	<b>AMENDABLE</b>	<b>VOTE REQUIRED TO ADOPT</b>
Adjourn	No	Yes	No	No	Majority
Amend	No	Yes	Yes	Yes	Majority
Appeal the Facilitator	Yes	Yes	1 Pro/1Con; Con is facilitator	No	Majority in negative
Commit or Refer to Committee	No	Yes	Yes	Yes	Majority
Division of Question	No	Yes	No	Yes	Majority
Limit or Extend Debate	No	Yes	No	No	Majority
Main Motion	No	Yes	Yes	Yes	Majority
Parliamentary Inquiry	Yes	No	No	No	No vote
Point of Information	Yes	No	No	No	No vote
Point of Order	Yes	No	No	No	No vote
Postpone	No	Yes	Yes	Yes	Majority
Previous Question or Close Debate	No	Yes	No	No	Two-thirds
Point of Privilege	Yes	No	No	No	No vote
Recess	No	Yes	Yes	Yes	Majority
Reconsider	No	Yes	Yes	No	Two-thirds
Suspend the Rules	No	Yes	No	No	Two-thirds

### Issue Discussion Topics—Selection and Discussion

At WSC 2002, the following process was approved for use for two conferences. We continue to refine the IDT process each conference cycle.

**INITIATION AND CHOOSING TOPICS:** The WSC meeting is the best place to initiate Fellowship discussions. Without the efforts of all conference participants when they leave the conference, the Fellowship would not be aware of what these issues are or why they are important.

The conference may select Issue Discussion Topics through any combinations of the following:

1. The World Board can come to WSC with a variety of topics, derived from many sources, for participants to either rank or choose from. The sources for topics would include reports from the worldwide workshops, WSO Fellowship Services' correspondence, topics submitted from regions or members, world convention workshops, etc.
2. The World Board can come to WSC with one or two topics already chosen for the next conference cycle. These topics would come from the same sources mentioned above.
3. Conference participants can generate topics throughout the week and choose one or two from a compiled list near the end of the week.

**CONFERENCE PARTICIPANTS AND FELLOWSHIP INVOLVEMENT:** The general steps below provide for wide participation of conference participants and members of the Fellowship.

Conference participants, in small groups, can generate points to help establish the type of information in **the “News Flash” for each topic**. [Note: While we no longer publish *News Flashes* we do include information on the IDTs in *The NA Way* following the conference and post that information online as well.]

**The WB can finalize the News Flashes after** the WSC meeting and distribute them widely.

The WB will invite input from the Fellowship discussions. It will be important to actively encourage members and committees to share their experience, strength, and hope instead of asking for their opinion or “position” on the topic. Our recovery is built on this kind of sharing of experience rather than taking a position.

**FINALIZATION:** The World Board will provide feedback to the Fellowship in the form of a synopsis or report on the input received. This could be in *The NA Way*, *NAWS News*, a special report, on the website, etc. The input might or might not be usable as input for a **bulletin** or even for a new project plan.

The approach outlined above delivers what is hoped to be an inclusive process that has a definable outcome. It outlines the selection of Issue Discussion Topics, and the initiation and finalization of discussions. It allows for the Board to draw from staff, worldwide workshops, convention workshops, member ideas, regional submissions, and Board correspondence. The *News Flash* idea that was so well received during the last conference cycle is utilized, the selection process is taken out of the CAR, and “position papers” are discouraged in favor of shared experience.

This approach also preserves the value of holding Fellowship discussions in many different settings while creating the sense of building community among the discussion participants.

## INTERNAL USE OF NA INTELLECTUAL PROPERTY

A statement of the NA Fellowship's policy on the reprinting of copyrighted NA recovery literature and the use of registered NA trademarks and service marks by NA groups, service boards, and committees.

*NA Intellectual Property Bulletin #1 was approved by the Fellowship of Narcotics Anonymous as given voice by its groups through their regional service representatives at the World Service Conference on 27 April 1993, applicable as of 1 May 1993. It was amended at the World Service Conference in 1997 and 1998. This bulletin supersedes all previous bulletins and policies pertaining to the use of copyrighted literature and registered trademarks and service marks by NA groups, service boards, and committees.*

The Fellowship Intellectual Property Trust (FIPT) describes in detail how NA's name, trademarks, and recovery literature are protected and administered by Narcotics Anonymous World Services, Inc. (NAWS). It covers NA's name, trademarks, and recovery literature in all forms, including translations, and all mediums, whether printed, electronic, or in any other media that may be developed in the future. Additional guidelines contained in this and the other intellectual property bulletins for the use of NA's intellectual properties by the fellowship are presented as an adjunct to the FIPT. The guidelines are based partly on legal considerations and partly on the nature of NA. By following these simple steps, the fellowship will help ensure that NA's name, trademarks, and recovery literature will always be available to fulfill our primary purpose.

All matters not specifically addressed by the Intellectual Property Bulletins will be considered under the conditions of the Fellowship Intellectual Property Trust. Any questions or concerns about the bulletins should be directed to NA's World Service Office.

This bulletin reflects the policy affecting the use of NA intellectual property within the NA Fellowship. Use of the fellowship's trademarks and recovery literature is a commitment to comply with these guidelines. Usage inconsistent with the guidelines is improper. Usage disputes are dealt with in Intellectual Property Bulletin #5.

### **Use by NA groups**

These guidelines outline the appropriate uses of NA logos and recovery literature by NA groups. The guidelines also lay out criteria a group can use to avoid improper use. A description of the NA group--its nature, function, and role in the NA Fellowship--can be found in current NA service manuals. You are encouraged to review those sections describing groups prior to attempting use of the guidelines described below.

### **Use by NA service boards and committees**

Service boards and committees created directly or indirectly by NA groups may use NA logos and recovery literature in the ways described in these guidelines so long as they register with NA World Services.

### **Use by individual NA members or others**

Guidelines in this or other Intellectual Property Bulletins do not grant individual NA members or those outside NA permission to use NA trademarks or intellectual property. Individual NA members or others who wish to use NA's trademarks or copyrighted recovery literature should write directly to NA World Services.

## **GUIDELINES FOR USE OF NA TRADEMARKS**

Some of the NA Fellowship's registered trademarks are the name "Narcotics Anonymous," the stylized NA initials, the diamond in a circle, the original NA group logo, and the "PR stamp," all shown below:



Narcotics Anonymous®



### Guidelines for use

Use of Narcotics Anonymous trademarks should always reflect the seriousness of our primary purpose and our spiritual foundation of anonymity. The Narcotics Anonymous name or trademarks should not be used by an NA group, service board, or committee in any way that would imply legal liability or financial responsibility by or to another part of the fellowship, service structure, or outside enterprise.

Narcotics Anonymous trademarks should not be used in any way that would serve to endorse, finance, promote, or affiliate the NA Fellowship with any outside enterprise.

Narcotics Anonymous trademarks should not be used in conjunction with any law enforcement, political, medical, or religious slogans, themes, or other related materials.

Narcotics Anonymous trademarks should not be used or displayed in such a manner as to possibly offend or disrespect the sensibilities of other organizations, groups, or NA as a whole.

Narcotics Anonymous trademarks should not be used in any manner that could draw us into public controversy.

Narcotics Anonymous trademarks should not be used on locally developed recovery literature.

### “NA Fellowship Approved” trademark

The “NA Fellowship Approved” trademark is used to indicate that a piece of recovery literature has been approved by the Fellowship of Narcotics Anonymous as given voice by its groups through their regional delegates at the World Service Conference. The “NA Fellowship Approved” trademark may not be used on any other materials.



### Marking trademarks

Either the capital letter “R” or a “TM” should be placed inside a small circle to the right of all NA trademarks every time any of them are used. By doing so, we are showing that these logos are legally owned or registered trademarks. This is one way in which we help preserve the fellowship’s legal right to ownership of its trademarks.

### Protecting artwork

Whenever an NA group, service board, or committee has an artist create original artwork, drawings, designs, or screens using any NA trademark, the NA body should always be sure the artist signs a document releasing to the NA body his or her rights to the artwork, including the original rendering. By doing so, we ensure that neither the NA logos nor any artwork that has been created for the benefit of the fellowship can later be used to benefit a private individual or an outside business enterprise.

### GUIDELINES FOR REPRODUCTION OF NA RECOVERY LITERATURE

NA World Services acts as the publisher of all NA Fellowship-approved recovery literature. As such, it has been entrusted with the responsibility to obtain copyright protection for these items on behalf of

the fellowship. This ensures that the fellowship's message as presented in our books and pamphlets is not tampered with.

Narcotics Anonymous World Services is largely dependent on the income generated from the sale of NA recovery literature. This income is used to cover the costs of publishing as well as the expenses associated with other services provided to the World Service Conference and the NA Fellowship at large. A large part of NA World Services' income comes from NA groups that purchase recovery literature to distribute at their meetings. Many groups consider their purchase of NA Fellowship-approved recovery literature as one way in which they contribute to the unity and growth of NA as a whole.

#### **Use by NA groups**

As a general rule, no one has the authority to reproduce NA Fellowship-approved recovery literature without prior written permission from Narcotics Anonymous World Services. However, given the nature of our fellowship, our experience indicates that NA groups *and only NA groups* should have the authority to reproduce fellowship-approved recovery literature in certain instances. When preparing to reproduce NA Fellowship-approved recovery literature, NA groups should discuss the Fourth Tradition and follow all of these general guidelines:

1. An NA group should only reproduce NA Fellowship-approved recovery literature when it has a clear need to do so.
2. NA Fellowship-approved recovery literature reproduced by an NA group should be distributed only within that group. Such materials should always be given away free of charge; they should never be sold to generate income.
3. The text of NA Fellowship-approved books and pamphlets reproduced by an NA group should not be altered or modified in any way.
4. The copyright for the item being reproduced should be shown prominently as follows: "Copyright © [year of first publication], Narcotics Anonymous World Services, Inc. Reprinted by permission. All rights reserved."

#### **Use by registered NA service boards and committees**

Registered NA service boards and committees that wish to quote or reprint portions of NA Fellowship-approved recovery literature should always include the proper notation or credit identifying the origin of the quote or reprinted portion they wish to use. Generally speaking, the length of a reprint or quote should not exceed 25% of the original piece. In the case of NA books, reprints or quotes should not exceed 25% of a single chapter or section. In the case of an article from *The NA Way Magazine*, the entire piece may be used if the source is fully cited.

Any use of NA's name, trademarks, or recovery literature that is not specifically covered is reserved to NAWS, Inc. The use covered in the Intellectual Property Bulletins does not create any other right or claim by the user to any of the fellowship's marks under any theory of law, fact, or equity.

*This is the document identified by name in the Fellowship Intellectual Property Trust Operating Rules, Article V, Section 1. It was approved by the Fellowship of Narcotics Anonymous as given voice by its groups through their regional service representatives at the World Service Conference as Trustor of the Fellowship IP Trust on 27 April 1993, and revised by the regional delegates at the World Service Conference on 30 April 1997 and 27 April 1998. It may be changed only by the Trustor.*

**To register, or for more information, contact NA World Services,  
PO Box 9999, Van Nuys, CA 91409 USA, Tel: 818.773.9999, Website: [www.na.org](http://www.na.org).**







## NA World Services

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**To:** WSC 2014 Participants  
**From:** World Board  
**Date:** 27 January 2014  
**Re:** WSC Seating Requests and the WB recommendation

This memo is intended to very briefly remind conference participants about where we stand, as a conference, with the issue of seating in general, and to inform conference participants about specific seating requests or inquiries.

### Recent Conference Decisions about Seating

WSC 2008 passed by voice vote the following motion, adopting a moratorium on the consideration of regions resulting from a regional split for two conference cycles. That motion is:

To place a moratorium on the current *Criteria for Recognition of New Conference Participants* from *A Guide to World Services in NA* until WSC 2012. The World Board would continue to make recommendations to the conference in 2010 and 2012 concerning regions that did not result from a division of a conference seated community.

WSC 2010 considered the following amendment to the moratorium, which failed by standing vote 80/40/1/0 (yes/no/abstain/present) [The amendment required a 2/3 majority of voting members to pass, in this case, 81.]

To revise the conditions of the moratorium adopted at WSC 2008 as follows:

To place a moratorium on the current *Criteria for Recognition of New Conference Participants* from *A Guide to World Services in NA* until WSC 2012. ~~The World Board would continue to make recommendations to the conference in 2010 and 2012 concerning regions that did not result from a division of a conference seated community.~~  
No regions will be considered for seating at WSC 2012.

Intent: To allow the conference time to discuss WSC seating and the attendant policies without the added consideration of new regions requesting seating for this one conference only.

WSC 2012 considered the following questions about seating for this conference:

Do you support the WB recommendation to not consider any region for seating at WSC 2014? Straw Poll Results: 41 in favor — 55 opposed

Continue the spirit of the existing moratorium for one cycle. (Do not consider regions resulting from a split.) Straw Poll Results: 73 in favor – 20 opposed

## Moving Forward

These results indicate that this is an issue upon which the conference has not yet reached consensus. We took the straw poll to continue the spirit of the existing moratorium as clear indication that we would not be considering requests that came as a result of a regional split, but the conference appears much less resolved about how to handle requests from new regions at this time.

We have held lengthy discussions as a board about the future of seating at the WSC. Since this is an issue about which we (the board and the conference) are still not resolved, we do not believe that this conference, or the affected regions, benefit from seating any regions at this time. We believe we need to take the time to envision a new future together with participants who have some understanding of the conference and what it could be.

We have offered two motions in the *CAR* that could affect the conference, but as we report there, we feel like these ideas are just a start. Once those motions are decided, we can have discussions about how to move forward together. We are planning sessions for WSC 2014 about the purpose of the WSC, WSC seating, and the role of zones.

This is not a simple issue. Together we have to find a workable solution for at least our near future that satisfies the needs of the affected regions and the WSC, and that we are able to sustain. One of the things that has challenged us as a board is that any solution that we have discussed has raised its own set of challenges. We appreciate the suggestions from some of you about both cost and space but this issue is about so much more.

As stated in *GWSNA*, “the conference is a vehicle for fellowship communication and unity: a forum where our common welfare is itself the business of the meeting.” A week focused on our fellowship’s common welfare seems to be what everyone wants to see from the WSC, but the current size of the body makes this a challenge. The conference has agreed to and supported ideas to move us more toward discussions, consensus-based decision making, and the sharing of challenges and experience. We know we still have much progress to make in the direction of a conference focused on discussion and consensus-building, and the decisions we make about seating and related issues at WSC 2014 will influence this direction.

We look forward to discussing these issues with you further at the conference.

## Seating Requests and Inquiries

We followed the established deadlines and protocols for this cycle: We requested information from regions seeking seating by the 1 April deadline established in *GWSNA*. By that deadline we received seven requests for seating.

Five of those requests were from regions that resulted from division of a conference seated community. They include the Occidente region in Mexico, and the regions of HOW, Rio de Janeiro, Grande Sao Paulo, and Rio Grande do Sul in Brazil. Due to the clear direction from WSC 2012, we did not, as a board, discuss the details of any of these five regions’ requests.

We received only two requests by the 1 April deadline for seating from regions that did not result from a division of a conference seated community. Those requests were from the Dominican Republic and Turkey.

As we explain above, we were challenged in our discussions about any new conference seating at this time. We continue to believe that the conference needs to first come to a shared vision of what the future of the WSC looks like before new participants can responsibly be seated. Our recommendation to not seat anyone at this time is not a reflection on any of the requesting regions. Once we collectively agreed that we could not recommend seating new participants as being in the conference's best interest at this time, we did not consider the individual requests, regardless of how we may have felt personally about these communities.

This recommendation is a call to action. We have held discussions about changes to the conference going back to Ad Hoc NAS in the early 1990s; then the composite, resolution, and transitions groups; and more recently the seating moratorium and service system proposals. This is a highly charged, emotional issue that we, as a conference, have not advanced in any significant way in all of that time. There have been many ideas for the future of the WSC but the conference as a whole has yet to come to an agreement on a direction. Every possible solution will have its own set of challenges. It is our collective challenge at WSC 2014 and beyond to envision a future for the WSC that will best serve a worldwide fellowship and is sustainable.

At its essence, the purpose of the WSC is to help us better realize our Vision Statement. What has resulted from the decades of discussions is a *Guide (A Guide to World Services in Narcotics Anonymous)* that has many, many statements about the purpose of the WSC. These many statements seem to be used by each of us to forward our own personal beliefs about both the purpose of the WSC and who should be represented. We believe that together, at WSC 2014, we can hold discussions that will result in a direction for the future. This seems to be one of the most important issues for WSC 2014 to discuss and decide.

Once the conference has resolved the direction for the future of seating, there does not have to be any real delay in bringing regions that fit that vision to future conferences. The World Board has been given the discretion, which was reaffirmed at WSC 2010, to bring regions seeking seating to the conference as non-voting participants.. We've done so in the past to good effect, and once we determine where we are going with seating, we can continue the practice.

We honor the efforts of all seven requests that we have received. Rather than a protracted debate and vote to seat or not to seat at WSC 2014, we are recommending that we respond to each of these regions by saying we cannot recommend seating for any new regions at this time but we offer you a commitment of support from NA World Services – particularly until the issue of WSC seating is resolved. Obviously this commitment is limited by the available human and financial resources at any particular time but we can offer a higher than normal level of attention and dialogue. For Siberia and the Far East, who requested seating at WSC 2012, this has involved a conversation about their needs and a developmental trip from World Services and a discussion and agreement about supplying their literature needs. We have also made a future commitment to follow up these discussions at the next Russian zonal meeting in the next conference cycle. We did this with the support of the WSC and would like to have the support of the conference to take a similar approach in discussions with all seven of these regions.

Our interaction with the four regions in Brazil is and will be increased due to the planning of the next world convention. NAWS attended the Brazilian Forum recently and has plans to attend two *CAR* workshops in Brazil before WSC 2014.

We are including the information we received from the Dominican Republic and Turkey.

## Dominican Republic application for WSC Seating

### 1. General Essay Questions

- Please list the names and service positions of the individual(s) who are completing this WSC Seating Information Profile.

**EDUARDO DANIEL SÁNCHEZ TOLENTINO. MAIN REGIONAL DELEGATE OF QUISQUEYANA / REPUBLICA DOMINICANA REGION**

- What process is your community using to complete this profile?

**WE SENT A SEATING REQUEST FOR THE WSC ON TIME, WE RECEIVED THIS FORM, AND NOW WE ARE FILLING IT IN ORDER TO BE A PART OF THE NA REGIONS SEATED IN THE WSC.**

- Will participation at the conference affect the region's NA community? If so, how?

**YES, IT WILL AFFECT OUR REGION IN A POSITIVE WAY, BECAUSE WE WILL BE A PART OF THE WHOLE SERVICE STRUCTURE OF NARCOTICS ANONYMOUS, AND WE WILL GROW AS A REGION**

- Does the region believe that it adds a voice or a value to the conference that does not exist in the current conference body?

**YES, WE BELIEVE WE AS A NA REGION ARE A VALUABLE RESOURCE TO NA AS A WHOLE, IT WILL BRING MORE DIVERSITY, IT WILL BRING A WIDEST VISION.**

- What success has your region experienced over the past few years?

**WE HAVE GROWNED, WE HAVE HAD CELEBRATED 12 CONVENTIONS, 1 LATIN AMERICAN CONVENTION, WE HELPED TO OPEN THE FIRST NA MEETING IN HAITI IN COLABORATION WITH THE LATIN AMERICAN ZONAL FORUM AND NAWs.**

- What issues has your region struggled with in the past few years?

**WE HAVE STRUGGLED WITH THE BAD MANAGE OF FUNDS; WE HAVE A BIG DOUBT WITH NAWs AROUND 10,000 DOLARS OF LITERATURE MONEY AS A RESULT OF A TRUSTED SERVANT OF THE REGION BAD MANAGED OUR LITERATURE FOUNDS. WE ALSO STRUGGLE AS AN NA GROWING COMMUNITY WITH INSIDE CONFLICTS.**

- How can NA World Services assist your community in your efforts for regional development, with the eventual goal of being a conference participant?

**NAWS CAN HELP US ALLOWING US TO BE A PART OF THE WSC, SO WE WILL HAVE AN OPPORTUNITY TO GROW HAVING ALL THE MATERIAL SHARED IN THE FELLOWSHIP.**

## 2. Regional Formation / Trusted Servants

- A. What is the name of the region? QUISQUEYANA / REPUBLICA DOMINICANA
- B. What was the date of the regional formation? 27 ENERO 2008
- C. When did the region begin to administer services? 27 ENERO 2008
- D. What year did NA recovery meetings begin in the region? 27 ENERO 2008 (IN THE COUNTRY IN 1994)

E. Please list the following information for current regional trusted servants:

Name	Service Position	Contact Information
Eddy Aquino	CHAIRPERSON	809-260-4369 eddyhazel@hotmail.com
Aldrin Fernandez	LITERATURE AND RSO CHAIRPERSON	809-659-1146 <a href="mailto:aldrinfernandez@hotmail.com">aldrinfernandez@hotmail.com</a> adernandez29@gmail.com
Salvador Cedano	H&I CHAIRPERSON	829-923-7908 ursu.topo@hotmail.com
Jose Luis Abreu	PI CHAIRPERSON	849-351-2808 joel_hasbum@hotmail.es
Martín Pereyra	TREASURER	1-829-755-6369 martin.pereyra2009@hotmail.com
Tita	SECRETARY	829-527-0737
Eduardo Sanchez	MAIN REGIONAL DELEGATE	<a href="mailto:edsanchezt@hotmail.es">edsanchezt@hotmail.es</a> 809-996-2287/ 809-482-9882
Jose Luis Abreu	ALTERNATE REGIONAL DELEGATE	849-351-2808 joel_hasbum@hotmail.es

## 3. Numbers of Meetings, Groups, and Areas

Please give actual or approximate figures. When using approximate figures please use the letter A along with the figure (example A25)

	2008	2009	2010
A. Number of meetings each week	<b>A80</b>	<b>A90</b>	<b>A100</b>
B. Number of groups in the region	<b>A40</b>	<b>A50</b>	<b>A60</b>
C. Number of areas in the region	<b>3</b>	<b>3</b>	<b>4</b>

**RIGHT NOW WE HAVE AROUND 72 GROUPS IN THE REGION.**

#### 4. Hospitals & Institutions Activities

If the region has H&I activities or an H&I committee, what year did it begin? **2005**

Please give actual or approximate figures. When using approximate figures please use the letter A along with the figure (example A25)

	2008	2009	2010
A. H&I services to hospitals, clinics or jails each week	<b>A2</b>	<b>A2</b>	<b>A2</b>
B. Annual number of H&I committee meetings	<b>0</b>	<b>0</b>	<b>0</b>
C. Annual number of H&I workshops or learning days	<b>A3</b>	<b>A3</b>	<b>A3</b>
D. Annual amount of NA literature distributed to hospitals, clinics, jails (please measure using US dollars)	<b>A500</b>	<b>A500</b>	<b>A500</b>

#### 5. Public Information Activities

If the region has PI activities or a PI committee, what year did it begin? **2004**

Please give actual or approximate figures. When using approximate figures please use the letter A along with the figure (example A25)

	2008	2009	2010
A. Annual number of PI committee attendance at non NA related events	<b>A3</b>	<b>A3</b>	<b>A3</b>
B. Annual number of PI workshops or learning days	<b>A3</b>	<b>A3</b>	<b>A3</b>
C. Any PI committee presentations to professionals	<b>A24</b>	<b>A24</b>	<b>A24</b>
D. Annual amount of NA literature distributed to professionals, i.e. medical, legal, governmental, educational. (please measure using US dollars)	<b>A1,200</b>	<b>A1,200</b>	<b>A1,200</b>

## 6. Service Office Information

If a general service office exists, what year did it begin? **2004**

Please describe the services provided by the service office **LITERATURE SELLS, HELP LINE, SAFE THE PROPERTIES(COMPUTER, CHAIRS, ETC) OF THE REGION.**

## 7. Finances

	2008	2009	2010
<p>A. Did the region have an annual income and expense reports (for example, a treasurer's report). If yes, please include copies.</p> <p><b>He have had annual income and expense reports, but the treasures of the region (before the current one) didn't had a good ability with communication and accountability, so the informs are not organized, we don't have them in the RSO, they used to keep those files in their houses and only made annual informs, we also have boxes in the RSO that may have "some" informs.</b></p> <p><b>We only have an exact inform of the last year: October 2012 – September 30 2013.</b></p> <p><b>Incomes: RD\$ 299,446 = 5,464 dollars (Calculating 1 dollar as 42 pesos).</b></p> <p><b>Expenses: RD\$ A215,000 = 5,119 dollars (Calculating 1 dollar as 42 pesos).</b></p> <p><b>The incomes and expenses of the past years can be calculated decreasing a 10% of the incomes and decreasing a 5% of the outcomes. Is necessary to keep in mind that the value of the dollar in this country is in a constant change, and it affects our incomes and outcomes since we buy the literature in \$US.</b></p>	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
<p>B. Please note any years the region has had any theft or embezzlement of fellowship funds. If yes, please include details.</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes (A trusted servant robbed around 5,000 dollars of literature money) <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
<p>C. Please note the years in which the region made a donation to NA World Services</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No



## 8. Conventions

If there is a regional convention, what year did it begin? 2001 FIRST AREA CONVENTION, **2008 FIRST REGIONAL CONVENTION.**

Who governs or is responsible for the convention? **CONVENTION COMMITTEE**

(For instance, a convention committee, a regional or area service committee or a regional service office.)

Please give actual or approximate figures for attendance. When using approximate figures please use the letter A along with the figure (example approximately 25 would be written A25)

2008	2009	2010
<b>A200</b>	<b>A250</b>	<b>A320</b>

## 9. Regional Conference Agenda Report Workshops / Regional Assemblies

Please check Yes or No

	2008	2009	2010
A. Have there been (or are there plans for) any assemblies or workshops to review the Conference Agenda Report (CAR)?	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
B. Have there been (or are there plans for) any other types of regional assemblies or forums? If yes, please explain. <b>We have an annual regional assemblies where we discuss our NA community situations, we have the regional servants elections (if is necessary or the servants time finished), we look for new ways to carry the message or how to improve our ways.</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No

## 10. Other Significant Activities, Events & Records

A. Please tell us about any other regular regional activities (for instance, attendance at or hosting of zonal forums or other types of networking events)

**This year we hosted and attendance the XI Latin American Convention and Latin American Forum Ordinary Meeting.**

**December 2012 we went to Haiti with the help of the Latin American Forum and NAWS and opened the 1st NA Group in Haiti.**

## 11. General Comments

Please tell us about any other regional information or comments regarding the region's experience with the seating process.

**The last RD sent the request for the seating at the WSC(in May 18 2012), I continued the process and we are right now on it.**

## Turkey application for WSC Seating

### 1. General Essay Questions

- Please list the names and service positions of the individual(s) who are completing this WSC Seating Information Profile.

Neslihan (Area Chair), Umur (Area Vice Chair), Ao (Area Treasurer), Baris (Regional Secretary), Halil (Regional Delegate), Dogukan (Alternate Delegate), Oral (H&I Committee Chair), Filiz (PI Committee Chair), Veysel (LTC Chair), Mustafa, Levent ve Hasan (Members)

- What process is your community using to complete this profile?

We studied the paper, informed the region and we organized a workgroup and had a meeting with SC and subcommittee chairs.

Will participation at the conference affect the region's NA community? If so, how? we feel like a part of the whole of NA, as a fellowship aged 20 years old. Also we will be a part of decision-making process of NA. NA Turkey will have more responsibilities for CAR processes such as reports and workshops.

- Does the region believe that it adds a voice or a value to the conference that does not exist in the current conference body?

The conference will get to know Turkish Fellowship and NA's history in Middle East & Europe as well as bringing the experience of 20 years of a fellowship. And also, for the first there will be a Turkish speaking fellowship. We can also bring a viable and functioning LTC experience.

- What success has your region experienced over the past few years?

We attend EDM regularly and actively participating in FD efforts, we celebrated our 20 years, also we hosted the first ever NA Middle East Convention (2010) and we also hosted the Winter EDM two years later (2012). Locally, We contacted with the Ministry of Justice and we started to work with probation offices regularly and we hold the first ever panel in prisons. We started to hold our own regular regional workshops. We also translated the unapproved "It Works: How and Why" and "12 Concepts of NA Services" in the last 2 years. The number of members, meetings and HI Panels are multiplied. We also filmed the first ever PSA video.

- What issues has your region struggled with in the past few years?

Drug replacement therapy has been active for the last two years legally and our main challenge is to have a legal entity as a foundation.

- How can NA World Services assist your community in your efforts for regional development, with the eventual goal of being a conference participant?

As the previous support of NA fellowship (NAWS, EDM), NA Turkey established a functioning Region, now we need to be in contact and attend the WSC.

## 2. Regional Formation / Trusted Servants

- F. What is the name of the region? **NA Turkey**
- G. What was the date of the regional formation? 2003 December
- H. When did the region begin to administer services? 2004 March
- I. What year did NA recovery meetings begin in the region? October 6<sup>th</sup> 1993
- J. Please list the following information for current regional trusted servants:

Name	Service Position	Contact Information
Neslihan	Chair	<a href="mailto:ykb@na-turkiye.org">ykb@na-turkiye.org</a>
Umur	Vice Chair	<a href="mailto:ykby@na-turkiye.org">ykby@na-turkiye.org</a>
Baris	Secretary	<a href="mailto:sekreter@na-turkiye.org">sekreter@na-turkiye.org</a>
Ao	Treasurer	<a href="mailto:muhasabe@na-turkiye.org">muhasabe@na-turkiye.org</a>
Halil	R Delegate	<a href="mailto:delegate@na-turkiye.org">delegate@na-turkiye.org</a>
Dogukan	RD Alt	<a href="mailto:Alt_delegate@na-turkiye.org">Alt_delegate@na-turkiye.org</a>

## 3. Numbers of Meetings, Groups, and Areas

	2011	2012	2013
D. Number of meetings each week		16	22
E. Number of groups in the region	6	6	7
F. Number of areas in the region	1	1	1

## 4. Hospitals & Institutions Activities

If the region has H&I activities or an H&I committee, what year did it begin? 1994  
Please give actual or approximate figures.

	2011	2012	2013
E. H&I services to hospitals, clinics or jails each month	2	3	5

F. Annual number of H&I committee meetings	12	12	12
G. Annual number of H&I workshops or learning days	1	-	-
H. Annual amount of NA literature distributed to hospitals, clinics, jails (please measure using US dollars)	-	-	-

### 5. Public Information Activities

If the region has PI activities or a PI committee, what year did it begin? 1994

Please give actual or approximate figures. When using approximate figures please use the letter A along with the figure (example A25)

	2011	2012	2013
E. Annual number of PI committee attendance at non NA related events	1	8	13
F. Annual number of PI workshops or learning days	-	-	-
G. Any PI committee presentations to professionals	-	3	14
H. Annual amount of NA literature distributed to professionals, i.e. medical, legal, governmental, educational. (please measure using US dollars)	-	-	-

### 6. Service Office Information

If a general service office exists, what year did it begin? \_\_\_\_N/A\_\_\_\_

### 7. Finances

	2011	2012	2013
D. Did the region have an annual income and expense reports (for example, a treasurer's report). If yes, please include copies.	Yes	Yes	Yes
E. Please note any years the region has had any theft or embezzlement of fellowship funds. If yes, please include details.	No	No	No
F. Please note the years in which the region made a donation to NA World Services	Yes	Yes	Yes

### 8. Conventions

If there is a regional convention, what year did it begin? \_\_\_\_2003\_\_\_\_

Who governs or is responsible for the convention? \_\_\_\_Convention Committee

Please give actual or approximate figures for attendance. When using approximate figures please use the letter A along with the figure (example approximately 25 would be written A25)

2011	2012	2013
A110-120	A110-120	A110-120

### 9. Regional Conference Agenda Report Workshops / Regional Assemblies

Please check Yes or No

	2011	2012	2013
C. Have there been (or are there plans for) any assemblies or workshops to review the Conference Agenda Report (CAR)?	No	No	No
D. Have there been (or are there plans for) any other types of regional assemblies or forums? If yes, please explain.	Yes	Yes	Yes

*\* Keep in mind that there are no right or wrong responses, and we are not suggesting changing or increasing services based on these questions.*

### 10. Other Significant Activities, Events & Records

- B. Please tell us about any other regular regional activities (for instance, attendance at or hosting of zonal forums or other types of networking events)
- Regular attendance to EDM, Hosting NAMEC 1 (2010), NAWS ME Workshop (2010), Hosting Winter EDM (2012), NAWS Workshop (2012)
  - NA Turkey has started to pay its literature expenses since the first quarter of 2013
  - Literature Translation Committee: Functioning and experienced LTC in the region ( Approved literatures are Basic Text, A Introductory Guide to NA, White Booklet and 16 IP's)
  - New Year Activities

### 11. General Comments

Please tell us about any other regional information or comments regarding the region's experience with the seating process.

NA Turkey applied for WSC attendance at 2001 for the first time then the process stopped at 2002 and re-started the application process at 2012. You can find enclosed documents of communication.

# **World Service Conference**

## **Mission Statement**

The World Service Conference brings all elements of NA world services together to further the common welfare of NA. The WSC's mission is to unify NA worldwide by providing an event at which:

- ◆ Participants propose and gain fellowship consensus on initiatives that further the NA World Services vision;
- ◆ The fellowship, through an exchange of experience, strength, and hope, collectively expresses itself on matters affecting Narcotics Anonymous as a whole;
- ◆ NA groups have a mechanism to guide and direct the activities of NA World Services;
- ◆ Participants ensure that the various elements of NA World Services are ultimately responsible to the groups they serve;
- ◆ Participants are inspired with the joy of selfless service, and the knowledge that our efforts make a difference.