



# World Service Conference Report

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## WSC CHAIRPERSON

I'll start this report by discussing my attendance at the European Conference and Convention in July. As in past years, there was quite a bit of discussion in world services about the value of having the WSC chairperson attend this type of fellowship event. I, myself, have questioned the wisdom and necessity of the WSC chairperson's attendance at this event. Like others before me, I understand better after attending and participating.

While sharing some of my experience with participants in many different areas of service (PI, policy and structure, and H&I), I was able to get a first-hand sense of the needs of our European members by listening to the participants. Consequently, I have become more aware of some of the obstacles they face in attempting to carry our message. For years, I have listened to and read reports about NA's development in Europe, but there is no substitute for being there. The experience is similar to sharing one-on-one with an addict. Any one of us can hear or read information about another addict's experience, but when two addicts look into each other's eyes and talk about what it's like, a whole new realm of meaning comes alive.

For example, I have known for some time that NA members in Europe and elsewhere need literature in their own languages and that our service material won't help them, even if translated. I have not really known that shared service experience is what's needed and that this may not come in the form of North American conference-approved service manuals. I learned that NA in Europe is often viewed by their society as a "cult," and that sometimes we unknowingly contribute to this image by asking our members in Europe to do as we do. The World Unity Day seems straightforward on the surface, but, in reality, it can convey to an already suspicious society a cultish image of secret groups of people doing secret things in unison.

One obvious challenge is to help the European NA communities with PI work, but I am now aware that our best thinking won't necessarily do the job. We don't seem to ever have the funds to provide for direct involvement in joint efforts. I am concluding that WSC leadership absolutely must commit to more frequent and intensive communication which provides the opportunity for listening much more closely to all of the fellowship's needs.

While I was there, I also had the opportunity to discuss other current world service issues and the future direction of our world services with a couple of RSRs who were present and some of the other delegates. I believe that multiregional forums like the ECC can be a very effective link in our chain of communication. Participation allows

trusted servants at the world level to remain in touch with the needs of the fellowship and, at the same time, provides an opportunity for face-to-face communication of what world service boards and committees are attempting to do on their behalf.

I would like to share some of my other thoughts with you about multiregional forums. These are not to be confused with zonal forums. At the last WSC, the administrative committee attempted to gain permission to facilitate multiregional forums for this conference year. At the panel discussion held on this subject, there was almost unanimous support of the idea. However, when the motion was presented, it failed and, of course, this left us wondering why. Some have said it was due to violation of conference procedure; others have said the motion failed because RSRs did not want the WSC to facilitate these types of gatherings; and others say the plan presented was not specific enough. I feel it was probably a combination of all these things.

I would now like to ask for your input on whether or not the WSC Administrative Committee should present this idea to the conference again. Please write and let us know how you feel about this. It is my feeling that, just as areas and regions facilitate learning days and workshops for their groups and areas, the WSC should provide forums for sharing of experience, training of trusted servants, and communication with world services. I believe these events should be facilitated by the administrative committee, working with RSRs.

Zonal forums have been created by RSRs. These zonal forums represent an idea that is different from multiregional forums. The zonal forums are primarily meetings of RSRs, whereas multiregional forums include a much wider population as participants. Both exist today, and I believe they could work together in a mutually beneficial way. It is not the belief of the WSC Administrative Committee that we should run either type of forum. I believe that the WSC can provide the meeting space for the multiregional forums, and the zonal meetings of the RSRs could occur at the same time. Developing the forum agendas and facilitating of the RSR meetings would be the responsibility of the RSR participants. Participation by WSC board or committee members would then be determined by the agenda. Again, I ask you to send your thoughts about this issue to us. Thank you.

On to the WSC workshop meeting. The workshop will be held October 30 through November 1, 1992, in Cincinnati, Ohio. The site is the Clarion Hotel, 141 West 6th Street, Cincinnati, Ohio, 45202. The telephone number is (513) 352-2110. Room rates are \$59.00 per night for single/double/triple/quad, plus 10% sales tax (subject to change) for a total of \$64.90 per night. For more details about hotel arrangements, call WSO. A finalized agenda is not available at this time but will be distributed at the workshop. Most committees will begin meeting at 9:00 a.m. on Friday and will schedule some of their meeting time for committee open forums. A WSC general forum is tentatively scheduled for Saturday, October 31st from 1:00-6:00 p.m. WSC committee chairs will answer questions about committee projects. Time will also be allotted to discuss the WSO sales policy, the work of the WSC Ad Hoc Committee on NA Service, and the Fellowship Intellectual Property Trust. Some of the committees may choose to meet during parts or all of the general forum, depending on their work loads. We are fortunate to be in

Cincinnati on Halloween and have all been invited to the Freakers Ball, which will be held in the hotel.

The WSC Administrative Committee has had discussions about the possibility of having another WSC workshop in February. Our discussions have centered on providing the conference committees an opportunity to continue their work and facilitate more specific planning of their work for next year. We will be discussing this idea with the other members of the Interim Committee soon, so stay tuned.

Planning has been one of the most difficult tasks I have faced this year. I know I have stated it before, but let me whine for a bit. It is my continued hope that, through the Interim Committee, we will be able to develop a better process for world service planning. I hope that, when we leave the conference next year, not only will we know what we are going to do but when and who is going to do it. If you have any input on conference planning, please feel free to send it to me along with any input you may have on the conference format for '93.

Thanks for the opportunity to serve,

*Dave Tynes, Chairperson*

### **WSC SECOND VICE CHAIRPERSON**

It's September and no World Service Conference workshop has been held--this feels different! Yet a lot has been accomplished so far, and it appears as if it will be a very productive year. In June, the WSC Administrative Committee met during the World Service Board of Trustees meeting and began planning for the conference year. It was helpful to meet with the WSC committee chairs and vice chairs in attendance.

In June, I participated in the World Service Board of Trustees External Affairs Committee meeting, which seems to tie nicely into my responsibility as liaison to the WSC PI Committee. I am excited about working with the external affairs, H&I, and PI committees on the development of a long-term public relations policy for Narcotics Anonymous. On July 9, I met with Carrie R. (former WSC PI Committee vice chairperson) and members of the New York State Office of Alcohol and Substance Abuse Services (OASAS). This is a new state agency and the largest of its kind in the US. This new agency is eager to develop a relationship with NA based on cooperation, not affiliation. Rogan A. and Sue B. (WSC PI Committee) will be meeting with OASAS this fall. I am hopeful that our cooperation will have long-term benefits for the growth of Narcotics Anonymous.

The WSC chairperson has assigned me as liaison to the WSC Literature Committee. I have been in contact with Mary J. and Alden I. and am looking forward to attending the August WSCLC meeting.

David J. (WSC Outreach Ad Hoc Committee chairperson) will give the status of this ad hoc committee's work plan in another section of this *Conference Report*. I will be working closely with them and plan to join their committee meeting at the October quarterly.

The WSC Recognition Assistance Panel membership is Barbara J., Chuck L., Lib E., and Jim E.; I will be serving as chair. We are reviewing the information package currently being sent to newly forming regions. We are developing a process to compile and verify information and determine the appropriate vehicle by which to report to the conference (*Conference Agenda Report, March Conference Report, etc.*). We hope to accomplish this by communicating through the mail, phone, and possibly a conference call. As of this time, three requests for information have been received from within Michigan, Rhode Island, and Wyoming.

During my recent vacation in Europe, I attended the European Conference and Convention in Antwerp. Since I am serving as the WSC Administrative Committee's liaison to the World Service Translation Committee, I took the opportunity to attend some of the translation discussions at the ECC. These small group discussions were valuable to all who were involved. I am looking forward to learning more about the World Service Translation Committee's work.

Let me digress for a moment and tell you about my experience at the ECC. Of the four consecutive European conferences I have attended, this one was the most interesting. I am inspired by the progressive growth of NA in Europe, and I am confident that two-way communication will help all of us to provide better services.

I have also been assigned by the WSC chairperson to assist the WSO business plan team. The first draft of the business plan has already been distributed and is being reviewed. We will meet sometime in the next few months to factor in the input received from this draft.

See what I mean? Even without a WSC workshop, it still has been a busy and productive summer. Thanks again for letting me be of service. I wish you all well and will see you in Cincinnati in October.

*Mitchell Soodak, Second Vice Chairperson*

**WSC TREASURER**

Thank you again for the opportunity to serve. The 1991-92 World Service Conference year-end report is nearly complete and will be mailed in mid-August. There are two reasons this process has taken two months. Billings for expenses in May didn't all arrive at the accounting office of the World Service Office until the middle of July, and the restructuring and standardization of the WSC bookkeeping system was not completed until the end of July. Although these delays have caused the report to be

later than I had anticipated, there are significant benefits. The standardization of the WSC accounting system was given high priority at the June WSO board meeting, resulting in the WSO Support Services Team making more time available for assisting with WSC accounts. The treasurer, in the future, will serve more as an auditor rather than being required to design a new system each year, leaving more time to focus on projects such as alternate funding or assistance to segments of the fellowship in financial matters. The new computer accounting system will give a wide range of reporting capability which will aid in the provision of more accurate budget analysis and projection and help with quicker reintegration of unspent, budgeted funds. Thus, we will be able to accomplish more items on the discretionary funding list. This process has already begun.

### **SECOND QUARTER FUNDING**

On August 5th, during its regular conference call, the Interim Committee raised the 1992-93 World Service Conference budget to \$355,200, an increase of \$59,200, due to more accurate fund-flow projections. This increase will facilitate funding of the Discretionary Funding List to Item #16, WSC participation in zonal forums. If additional funds become available, or if first and second quarter budgets are not fully utilized, any resulting surpluses will continue to be reinserted into the budget. We will continue to fund projects according to the priorities set at the conference in April.

The total budgeted expenditures that were approved for the second quarter were \$125,575.

Even though the fund flow is slightly above projections, we are still approximately \$100,000 below the amount necessary to fulfill the desire of the conference shown and prioritized on the Discretionary Funding List. Your support is appreciated, and your continued support is essential to the completion of the tasks you have given to the conference. A successful Unity Day fundraising effort will help ensure that our goals are accomplished.

### **TREASURER'S HANDBOOK REVISION**

A seven-member ad hoc committee has been asked to input and update the *Treasurer's Handbook*. This committee will not travel but will input the work by mail and will perhaps have one or two conference calls to complete the work in time for inclusion in the *Conference Agenda Report*. Our intent is to insert or enlarge sections on theft of fellowship funds, working with banks, and a security-oriented purchase order system. Anyone wishing to input this work should contact me through the WSO and copies will be forwarded in time to impact the handbook. Other items being revised are the travel policy and reimbursement policy.

### CLEAN-TIME COUNT-UP

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This exciting new project will be completed by December 31, 1992. All conference participants will soon be receiving Clean-Time Count-Up forms in the mail for distribution throughout the service structure. We are asking every member of NA worldwide to complete and return them to the World Service Office listing first name, last initial (for anonymity), the region in which the member resides, and years, months, and days clean. Additional copies, which can be reproduced and distributed, will be included in all publications until the end of the year. Copies will also be included with every shipment from the WSO. Members will be encouraged, but not required, to also send a gratitude gift in any amount to celebrate their clean time. The accumulated clean time reported and gratitude gifts received will be reported, by region, at the '93 conference. I look forward to this exhilarating work. How much clean time do we really have???

It is a privilege to serve.

*Ron Sheppard, WSC Treasurer*

### INTERIM COMMITTEE

The Interim Committee has met twice since our last *Conference Report*. Six of our seven members were present at the June WSB meeting, so we met at that time and saved ourselves a conference call. That meeting was scheduled in addition to an already full trustee agenda and went very late. We met again on August 5, by conference call, to make decisions regarding the second quarter's funding requests. This call lasted a little over five hours.

Since trying to schedule Interim Committee meetings in addition to other meetings or by conference call does not seem to be serving us well, our next meeting is scheduled for the Thursday and Friday preceding the WSC quarterly in Cincinnati. This will allow us adequate time to review and make decisions regarding the third quarter's funding requests. We are also planning to review and make necessary changes to the travel policy, reimbursement policy, and budget review and utilization plan.

We approved approximately \$125,000 in requests for the second quarter. We discussed fifty separate items; forty-two were approved, four needed additional information, and four were declined. This included all of our fixed expenses and items one through sixteen on the discretionary list. The items that we approved represent an ambitious amount of work and funding but, thankfully, the fellowship's donations have been at a level that we believe will meet the demand. Since this is more than we believed would be possible, we want to say thank you. If the current donation level continues, we will be able to accomplish much this year. The specifics of what was dealt with on this

call are included in the Interim Committee minutes, which are mailed regularly to all conference participants and to others upon request.

The requests and known needs for international trips are, as usual, more than our ability to fund. We plan to sit down in September and review all of the requests and needs that we are aware of. At that time, we will try to prioritize all of the requests and plan travel for the remainder of the conference year.

As always, if you have any questions or input for this committee, please let us know.  
We are all available personally for your questions or comments, or we can be contacted through Joe Gossett at the WSO.

*Becky Meyer, WSB Chairperson*

### WORLD SERVICE TRANSLATION COMMITTEE

Since our last report, the World Service Translation Committee met the weekend of June 12 at the World Service Office. We welcomed Silvia M. from the Germanspeaking Region to our committee as an ad hoc member. Her participation was a valuable addition to our discussions and planning for the year's work.

Our meeting was spent reviewing the status of all translation projects currently in progress (approximately 128 in twenty-two languages), reviewing the translation policy, and prioritizing our work in concurrence with the WSO Fellowship Services Team. The volume of translations that we expect to be completed this year is monumental, and includes two new translations of the Basic Text. With limited resources, it is an unpleasant but necessary task to determine which items and languages receive priority work first. With the addition of new conference-approved literature and the emergence of new NA communities, setting priorities will continue to be challenging.

In July, we asked local translation committees for their input regarding our translation policy. We plan to use this input to present a revised draft for the committee's review at our next meeting, which is set for November 13-15, 1992.

Representatives from our committee and the WSO Fellowship Services Team attended the European Conference and Convention July 24-26 in Antwerp, Belgium. This was an opportune time for us to sit down with members from local translation committees to review the status of their projects and talk about their needs. It was also quite helpful to have a member of the WSO translations staff, who has been working with these committees, available for the discussions.

As is often the case, it was the small meetings outside the official meetings of the ECC that proved the most beneficial. We had the opportunity to bring together representatives from three French-speaking regions and meet with members from Italy, Spain, Portugal, and the Germanspeaking Region. Translations are time-consuming, exacting work which require diligent commitment and dedication. It was obvious that the

members we met with expend an incredible amount of their time, energy, and love to make our message of hope available in their languages. Likewise, that same commitment and dedication is required from world services to carry our message worldwide. As always, we continue to appreciate your support and encouragement for our work.

*Vivianne Ronneman, Chairperson*

## **WSC HOSPITALS & INSTITUTIONS COMMITTEE**

Once again, it's time to report the whereabouts of the WSC H&I Committee. As I mentioned in my last report, we have broken the committee down into five working groups. I will give you an update on each:

### **OUTREACH AD HOC SUBCOMMITTEE**

The working group met on Saturday, July 25th during a campout sponsored by the Greater Danbury Area. Eight of eighteen members attended. This committee is working on a procedural pamphlet for isolated groups in a correctional setting and a presentation to groups in a correctional setting for use by area outreach subcommittees to adapt to meet their specific needs. They hope to have both of these pieces completed by the end of the October quarterly meeting in Cincinnati and approved by the full committee. Any draft material, information, documents, papers, etc., will be turned over to the WSC Outreach Ad Hoc Committee for them to develop as they see fit. Another issue being discussed within the working group is sponsorship in a correctional setting.

### **H&I SERVICE-RELATED MATERIALS AD HOC SUBCOMMITTEE**

The working group met again at a recording studio in Nashville on July 15th to record side two (orientation) of the audio tape. Side one of the tape was approved by the committee in April. Side two awaits committee approval in October. Upon committee approval, the transcript will be sent to conference participants to determine whether it's ready for inclusion in the Conference Agenda Report. Our hopes are that this audio tape will be approved by the conference as an addendum to the *Hospitals and Institutions Handbook*.

During the October meeting, the working group will also complete work on an in-depth outline to be reviewed with the WSC Literature Committee which we hope will result in a complete rewrite of the information pamphlet, *Hospitals, Institutions, and the NA Member*.

### EXTERNAL AD HOC SUBCOMMITTEE

The working group identified individuals within five US state departments of correction as first contacts for a future project. The list was turned over to the WSB External Affairs Committee which, in turn, gave the list to the WSC PI Committee to make phone contact and establish a path to follow. The individual responses will be reviewed at the September meeting of the WSB, at which time it will be noted whether additional assistance from the WSC H&I Committee will be needed.

In the meantime, the working group is reviewing input in regards to recognition and awards banquets hosted by correctional facilities. Using WSC H&I input and knowledge of the traditions, a member of the WSB External Affairs Committee has drafted a preliminary statement for review by WSC H&I. The draft will be reviewed at the September meeting of the WSB and, hopefully, completed for committee approval by October.

So far, the general consensus is that these banquets put on by correctional facilities are acceptable to attend as long as other organizations are invited as well. It seems appropriate for an individual to accept an award for the service we do in H&I, as long as it is awarded to an NA committee or group and not the individual.

### INTERNATIONAL AD HOC SUBCOMMITTEE

The working group is in the process of compiling and distributing information pertinent to individual H&I needs. It seems as though H&I goes through the same process we each go through in our personal recovery. The hopes are that we can "sponsor" new NA communities in the same manner in which we sponsor each other. Consequently, they may not have to go through some of the same problems most of us did. Today, we can learn from each other's mistakes.

### REACHING OUT SUBSCRIPTIONS

*Reaching Out* is a recovery-oriented newsletter of the WSC H&I Committee. It contains letters written by NA members who are either in hospitals and institutions or involved in H&I service. The newsletter is now available by subscription at \$28.00 per year for 20 copies mailed each quarter.

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Our ad hoc subcommittee chair is beginning to identify H&I meetings worldwide and is putting together a world map with colored pins to indicate where and how many H&I meetings exist. If you have any helpful information, please contact the H&I coordinator at the WSO.

Input is at a low right now. We are encouraging communication through the office and WSB members.

### HANDBOOK/GUIDELINES AD HOC SUBCOMMITTEE

One issue that the full committee will be addressing in October is a motion to create a WSC H&I administrative subcommittee which will be able to make procedural and project decisions on behalf of the committee while the entire committee is not in session. This will allow us to complete our goals and objectives in the projected time frames before getting final approval from the committee as a whole.

Projects being worked in relation to the handbook are forensic units, a section on orientation programs, and a separate section for workshops and learning days.

So much for the ad hoc subcommittee assignments. **DON'T FORGET TO SUBSCRIBE TO REACHING OUT, NOW!!!!** A subscription form is enclosed. *Reaching Out* is going well; the stories are great. Pick it up and read it.

On a final note, one of the WSC H&I budget items is for participation at H&I learning days. To improve your chances of receiving funding for a WSC H&I voting member to attend:

1. Make sure it is a multiregional event.
2. Include a flyer with your request.
3. Include letters of support from surrounding regions.
4. If possible, be specific as to which voting member(s) you would like to attend.

Well, another report comes to a close. Looking forward to seeing many of you in Cincinnati at the end of October. Remember, it's Halloween weekend, and the Cincinnati Area always hosts the NA "Freakers Ball," so bring a costume.

*Ivan Faske, Chairperson*

### WSC LITERATURE COMMITTEE

? The WSC Literature Committee has not yet met this conference year, though we have commenced with our work on both the steps and the step writing guides. The working group for the first six steps met on August 7-9 to review the drafts that had been revised on the basis of fellowship input. We received a relatively large quantity of helpful input from the fellowship on Steps One through Six. We have found your review of the steps

to be thorough and thought-provoking. I need to express the gratitude we feel for the effort that members and groups of addicts working together have put into this project.

The working group is very pleased with the drafts resulting from this process. The trustees and the WSC Literature Committee will review these drafts at their meetings at the end of August. Following that review, the first six steps will be released in an approval form. You should receive this material in September.

The same process will be used to revise Steps Seven through Twelve, with that working group meeting in early October. A review by the literature committee of the resulting drafts will occur in late October, and the drafts will be released in late November. So far, everything is going according to the schedule we presented at the conference.

The approval form that will be sent out in November will contain all the book's components--introduction, steps, traditions, and index. Literature committees, conference participants, and other reviewers will then have an opportunity to decide whether or not *It Works: How and Why* is acceptable as conference-approved literature. The entire book will also appear in the *Conference Agenda Report*.

Because of the nature of the input, Steps One, Two, and Three may be more altered from the review form than the other steps. We received more general and line-by-line input for these chapters, suggesting that there was some additional work to be done on the way concepts in these steps were presented and the manner in which they were organized. I'm telling you this so that you will not be surprised if you find Steps One through Three more significantly changed than the rest of the book.

We also appreciate the efforts of the WSB Traditions Ad Hoc Committee. It seems obvious that their willingness to share their knowledge and insight on the traditions has cut the work in half, the time in half, and the expense considerably. Less obvious is the fact that we have been allowed to work together on this project, sometimes in very subtle ways through the staff team, sometimes in more obvious ways through developing a new literature development process in tandem. We have grown toward being mutually supportive as we have worked on this book.

With the assistance of some of our general members, we are also working on the step writing guides. The initial work has been divided among three teams, each with six members. These groups are determining questions which seem to appear consistently in the source material and in regional and area literature committee input. They are then adding any concepts which seem to be missing, using the Basic Text and the drafts of *It Works* as resources. Each member will submit a list of questions resulting from this process, along with ideas about inserting narrative material. These analyses and perspectives will be reported to the literature committee by Alden, the vice chairperson, and myself, and the WSCLC will finalize questions and begin outlining introductory or other narrative material at the August meeting. Although we will not have staff resources available to assist us with this project (with the exception of some editing), we believe that we can still have a review form of the guides prepared by the 1993 World Service Conference. We'll keep you posted on our progress with the project.

Other major items of business at our August meeting include a discussion of revisions, including revisions to the *Literature Handbook*, and a consideration of committed motions from WSC'92.

The dates of the quarterly workshop in October correspond with the dates on which the WSCLC was scheduled to meet to make final revisions to Steps Seven through Twelve. Because we need approximately two days to accomplish this, we will be meeting the Thursday before the workshop and during the first day of the workshop (Friday) in relative isolation to complete this task. We will not be able to participate with our general members and other interested members until Saturday of that weekend. I regret any kind of problems that may arise for you because of this situation, but it is necessary that we complete our work on the steps.

This is a very exciting year for us as a fellowship. Our unity in world services, our increasing worldwide awareness and representation, and the number of our projects coming to culmination make this an exceptionally rewarding time to be involved in NA service. Thank you for letting me continue to be a part of this.

*Mary Jensen, Chairperson*

### WSC POLICY COMMITTEE

Greetings from your WSC Policy Committee. As reported in the June *Conference Report*, we have two items on our working agenda this year: WSC election procedures and RSR participation.

### WSC ELECTION PROCEDURES

This work group was formed in response to a motion passed during WSC'92 directing the WSC Policy Committee and the World Service Board of Trustees Internal Affairs Committee to examine these procedures. It is felt that the current procedures don't include all qualified members of the fellowship and that the way we do things is sometimes in conflict with our principles. The WSC Policy Committee has done work on these procedures in the past, and that archive material has been collected and distributed to policy members. Input from these members and the WSB Internal Affairs Committee members is being collected for use by the work group. The work group has been funded to meet the last weekend in August to factor this input into a draft of an election procedures document. This draft will be sent to all policy members, internal affairs, and policy mail list members for additional input. We will then meet in October at the WSC workshop in Cincinnati to oversee the work as a full committee. We hope to walk out of Cincinnati with a complete or close-to-complete document which will probably be offered in the *Conference Agenda Report* for action at WSC'93. We



anticipate that the document will include the work internal affairs is doing on a nominations panel, which the WSC Policy Committee will also input. All input from any member or service committee is more than welcome at any time. Send it to the WSC Policy Committee in care of the World Service Office.

### RSR PARTICIPATION

This work group was formed in response to what we felt was an implied directive of the conference, i.e. a strong desire on behalf of participants to see RSRs utilized more effectively in world services. The work group is focused on how to accomplish that during the whole year, not just at the conference meeting as breakout groups. This work group has met once so far and will meet again the last week of August. The full WSC Policy Committee will oversee the work at our October meeting, and we expect to have something for the *Conference Agenda Report* as well as an issue paper presented in the December Conference Report for discussion at WSC'93.

This project was not prioritized by conference participants, nor did any motion concerning the issue receive enough support to pass. We believe very strongly that no action was taken simply because the motions and discussions were not developed fully, not because the idea is unimportant. Nevertheless, it has been very difficult for the Interim Committee to fund much of our work. We all understand this situation and are pleased that some of the travel expenses will be reimbursed for the work group meeting in August. It does, however, bring up a larger issue that we have been discussing for the past two years: the principle of funding all WSC committee and board trusted servants' activities.

The WSC Policy Committee believes that the way we fund the WSC committee system is irresponsible. The following brief summary is meant to illustrate the point. The World Service Board of Trustees is fully funded to meet four times each year to work on a variety of projects, some from conference motions, some not. The WSC Literature Committee has conference-approved guidelines that provide for fully funded committee meetings. The other conference committees use a hodgepodge of WSC funds, regional funds, and personal funds to work on their projects. At times, members of conference committees are unable to participate in full committee meetings or work group meetings because they can't obtain regional funding and can't afford to pay out of their own funds to be of service. Most of the WSC committees will only meet once before the *Conference Agenda Report* deadline and possibly one more time before WSC'93. For the most part, only those committee work groups involved with projects which come from a high priority ranking or motions at the conference will be funded.

The situation summarized above has developed from a series of well-motivated attempts by conference participants to provide the services deemed most important by the fellowship. For example, literature projects have been a priority for several years, thus the WSC endorsed full funding for the WSCLC. A perceived desire for more guidance from the WSB has led to at least four fully funded meetings on the basis of the statement made in the *Temporary Working Guide to our Service Structure* that the board

meets four times a year. All this, combined with a shortage of funds in general, has produced a hit-and-miss system that we use to evaluate projects, work plans, and WSC committee goals for the purpose of making funding decisions.

The WSC Policy Committee recognizes that, in times of low funds, we may not be able to fund the conference as we would like. We also see that nearly everyone is searching for a process for making responsible funding decisions. But, unfortunately, we are all operating in a system that is unclear, unequal, and not well supported. Our present system elects people, asks them to do a job, and then seems to force a hurry-up environment that produces a little bit of excellent work and a lot of work that is little better than mediocre.

 Due to the conference's actions, it seems that we, as a fellowship, believe the WSB committee system is more important than the WSC committee system. Conference participants and/or the fellowship may believe just that, or may not believe that at all. Shouldn't we all at least clarify this point?

 We believe, as a principle, that all conference activities and trusted servants should be funded by the conference. We have not yet discussed this principle at length in any forum, but we hope to. Therefore, the WSC Policy Committee plans to offer this as an issue for panel discussion at WSC'93, and/or possible Conference Agenda Report material. We look forward to receiving your input on this issue.

Grateful to be able to serve anywhere, in any capacity,

*Bud Kenney, Chairperson*

### WSC PUBLIC INFORMATION COMMITTEE

This year has shaped up to be an exciting one for public information in Narcotics Anonymous. We have some projects being developed for the 1993 *Conference Agenda Report* that we believe will impact the growth of NA significantly.

### CONFERENCE AGENDA REPORT ITEMS

This year the WSC PI Committee will, depending on our progress, be submitting three items for fellowship approval: *A Guide to Phonenumber Service* (revised), revision to our committee's conference policies, and proposal to do an internal fellowship survey. The planning process and development are slow and tedious, but I believe we are well on our way to completing these projects for the conference this year.

*A Guide to Phonenumber Service* should provide a direct impact on the nature of phone services in Narcotics Anonymous. This has been a long-awaited revision and should prove very beneficial to the fellowship.

The conference policies have needed a revision for some time and will further reflect the recent developments of the committee's structure.

The proposal to do an internal survey of the NA Fellowship has been developed in response to a fellowshipwide cry for accurate information to give to professionals who can help addicts get to NA. In addition, we hope to provide NA with more information about itself so that we can gear our services to more effectively carry the message to addicts worldwide. The end product of this survey will provide NA with its only scientific-based data of our membership.

Since the real purpose of public information is to inform the society at large about our fellowship, we have been seeking to communicate our message to those professionals in the field of substance abuse who have contact with addicts. Our premise for targeting professionals is that we haven't had enough dialogue in the past with them, and, in some eyes, we are not a credible organization. NA must be seen as a viable source of recovery in order for us to grow. I have heard numerous times from NA members that we aren't a "secret society," but the fact is we are known to only a few in the large market of substance abuse professionals.

We have gained direction and insight into the proposed survey from a variety of sources. We have continued our discussions with the General Service Office of AA this summer. We've made contact and discussed surveys with two other twelve-step organizations. We have talked with an outside consultant about the development process of this project. Fortunately, we have some NA members who work in this field who will be assisting us in this effort. What we are asking from the NA Fellowship is support for this project and the understanding that this project will benefit the NA Fellowship as a whole.

### OTHER ITEMS

There are five other items that the committee has undertaken this year. One area of work that is shaping up nicely is worldwide public information development. We are seeking to assist emerging regions and areas in doing their own PI work. There has been a need to translate some basic PI materials into other languages, and we hope to see this happen in the near future. Development of a briefer version of *A Guide to Public Information* is also in the works.

Holding workshops to educate volunteers on how to do PI would be wonderful for countries outside of the US. Unfortunately, we missed an excellent opportunity to do this at the European Conference and Convention in July. We had requested to attend and hold a public information workshop, but the request wasn't granted due to a lack of pre-planning. We hope to pursue this at next year's ECC.

Revisions to *A Guide to Public Information* have been initiated. Though fellowshipwide understanding of PI has developed, the guide has remained essentially unchanged. It is time to update the guide to reflect this growth.

Our basic PI working group is working to revitalize efforts at the group, area, and regional levels of service. For some time, there has been a lack of enthusiasm for PI

work in general. We have recognized that PI work starts at the group, area, and regional level, and without the strength of these levels of service, the fellowship suffers. Initial efforts will be published in the *PI News*. Input for this project is welcomed.

Our publications working group has been slow to develop. We have always needed a group with significant writing and publishing skills within the committee. The *PI News*, *NA Update*, and other PI publishing efforts (e.g. periodicals, newspapers, intrafellowship bulletins, etc.) are examples of the work that this group will be doing.

### COOPERATIVE PROJECTS

The H&I/PI working group has also been slow to develop. There has been some progress made with regard to working with institutions, but a specific plan has yet to be developed for achieving the desired goals. This project is being pursued in conjunction with the World Service Board of Trustees External Affairs Committee.

The NA video project is moving along rapidly. The production plan has been developed and is currently on schedule. This item will be reported in another section of this *Conference Report*.

A project being worked on by the World Service Board of Trustees External Affairs Committee (this committee includes both Susan B., WSC PI Committee vice chairperson, and myself) is the development of a public relations policy or plan for interacting with the public. Such a plan would be important in charting a course for growth of NA. Thus far, it appears that we as a fellowship react to public relations opportunities as they arise rather than planning for our interaction with the public. This practice of having to scramble at the last minute to ascertain the "proper" response to a media, government, or civic organization request can leave us appearing unprofessional. The question of whether such responses are "tradition violations" inevitably arise. By having a clear and concise policy that deals with such public interaction, we hope to avoid some of these pitfalls.

Furthermore, we believe that, through some diligent work on a public relations policy, we can help initiate some much-needed exposure for NA. Just as companies spend millions of dollars on marketing plans for their products, we hope to come up with our own marketing plan for recovery the NA way (although without spending millions of dollars). Some good work has already been completed on this project by members of the WSC PI Committee and the external committee, and we hope to continue this work throughout the fall.

It is clear that the majority of conference participants continue to prioritize "internal projects" over external projects. Until we (WSC PI) can communicate the need for more external priorities, we will be faced with the same dilemma: excellent ideas that are never acted upon. There is a real problem convincing the majority of the fellowship to fund anything that doesn't appear to directly benefit the average group member (e.g. literature, guidebooks, etc.). I believe we will see a decline in the growth of our fellowship if we continue on this path.

I've been advocating some basic changes in the way we go about prioritizing certain projects but, when all is said and done, we have a basic fear about putting our resources where we are not assured of some specific, direct result. To me, this is what public information is all about: putting time and money into informing the public about Narcotics Anonymous. There are no guaranteed results, but our experience has proven that well-laid plans bear fruit. Our responsibility is to educate the fellowship, get more members involved in PI work, and carry the NA message to as many people as possible. I am confident that, if we keep on plugging away, things will change. Thank you for letting us be of service to you and all of Narcotics Anonymous.

*Rogan Allen, Chairperson*

### **WSC AD HOC COMMITTEE ON NA SERVICE**

The WSC Ad Hoc Committee on NA Service has met twice since the conference. In those meetings, we were able to complete our work on the following *Guide to Service* chapters: the group, the area service committee, dividing area committees, metropolitan services, regional service, local service centers, and developing NA communities. We were also able to complete the following addenda: the new group worksheet, the new group registration form, sample rules of order, sample meeting format, and sample service committee meeting format. The committee also gave the staff team directions to prepare diagrams showing how the different parts of the service structure relate to each other and how the structure would look with all units in place. The staff was also given direction to prepare a glossary of NA service terms.

As you can see, the committee was able to accomplish a lot of work in these meetings and, I believe, the quality of the work is very good. The items we have left to complete for the *Guide to Service* are the national and/or world chapter(s) and the introduction. The committee will also make some decisions about whether or not to include a charter and a chapter on the NA member.

Our plan for the next quarter is to have a small working group meeting in August to come up with a proposal for national/world services. This proposal will be presented to the World Service Board of Trustees for input, and then the proposal and the board's input will be presented to the committee at our October meeting. In October, we will also review the responses to the questionnaires sent to all conference participants. Using the proposal and all the input received, we will then direct the staff team to draft the appropriate chapter(s) based on the committee's conclusions.

At our second meeting, one of our members asked why we were not sending out the chapters that we have already completed. It was the committee's feeling that we did not want to create any concern that we were attempting to get the *Guide to Service* approved at next year's conference. I have spoken to a couple of RSRs and have read

reports from others who think that the *Guide* will be presented for approval at WSC'93. I can assure you that our committee will not be presenting a motion to approve *A Guide to Service in Narcotics Anonymous* and would be strongly opposed to any such motion being presented by anyone else. As previously mentioned in other reports, we will be presenting the finished *Guide* to WSC'93 without any process for approval or recommendation for any such process. If you feel that this approach is irresponsible or confusing and would like to see us propose or recommend an approval process or options for approving the *Guide*, please let us know.

We have presented a funding request to the Interim Committee for our October meeting that includes funding for two members from outside North America. We plan to offset the additional cost by only bringing eight members to the December meeting rather than the ten which were previously planned for. It is our hope that these two members will add a much-needed perspective to our discussions regarding national and world services.

In closing, I would like to thank Marjorie K. and Floyd B. for participating in our first two meetings and sharing their experience with metropolitan services as well as their input on the group, area, and regional chapters of the *Guide*. On behalf of the entire committee, thanks to everyone for the continuing support.

*Dave Tynes, Chairperson*

<b>WSC OUTREACH AD HOC COMMITTEE</b>
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Greetings from the WSC Outreach Ad Hoc Committee. This committee was created by a motion during new business of WSC'92, and the conference chairperson has appointed me to serve as committee chairperson. Other members of the committee are Lucie G. (Al-Sask Region), Scott A. (San Diego/Imperial Region), Pat M. (Mid-America Region), and Tony W. (Carolina Region). We all would like to thank the conference for its support and belief in the need for the committee.

Already, there seems to be some confusion as to what outreach is and what this committee is intended to do. We believe that outreach was born from the idea that every NA group (and areas) should be able to receive guidance and support, despite barriers. "Guidance and support" implies the opportunity to participate in NA's service structure. The barriers may be geographical, institutional, cultural, language-related, or others yet to be identified. There may even be barriers in our own NA communities. Simply put, outreach efforts can provide communication between the groups (and areas) which need support and those able to provide it. As with most things, it is turning out to not really be that simple.

The motion that carried at the conference begins by talking about acting as a resource to outreach subcommittees, designing simplified summaries of existing service

materials, and working closely with the World Service Office to assist in the formation of new outreach subcommittees. Right now, the committee does not plan to work on summarizing existing service manuals or handbooks. This is a project that will require extensive discussion and consultation with others before even designing a work plan.

Four specific tasks were outlined in the motion: To gather information on outreach efforts in NA and pass along this information to areas and regions requesting it; to register area and regional outreach subcommittees, providing a network for outreach communication; to develop and maintain an outreach handbook; and to coordinate outreach subcommittees in their efforts to help NA communities develop.

The committee will have its first meeting at the October 30 workshop. We plan to complete our assessment of the motion, refine and finalize our overall work plan, and begin hands-on work. In preparation for our meeting, we have each been studying source material (WSO files, a draft booklet on outreach, input from individuals, and some WSC H&I subcommittee input) with the goal of identifying how it can be used in our work. Also, each member of the committee will have written their ideas and suggestions for the handbook project.

It's interesting to note that one of the first forms of outreach may have been when a couple of addicts jumped into a car and traveled twenty or thirty miles to support a meeting. Since then, we have found many ways to help groups/areas in need develop services, whether it's providing information to incarcerated addicts on how to form a group or helping a newly formed area get in touch with other areas and or a region. It seems that we have all come to realize that outreach is a global concern and that, with the many new regions forming around the globe, language and cultural barriers abound. We need to provide them with information on crossing those types of barriers so that all of our experience will not have been in vain.

To these ends, the WSC Outreach Ad Hoc Committee is requesting that all regional and area outreach committees register with the WSO (Attn: Steve Sigman). Also, please pass along any information, guidelines, minutes, etc. from your outreach committee. Another way to help is to please jot down any questions you have for us and send your input for the committee's work. With your help, I believe we can accomplish something very useful for the fellowship.

*David Jones, Chairperson*



**WORLD SERVICE BOARD OF TRUSTEES**

Our first meeting of the conference year took place over the weekend of June 18-21. We began on Thursday morning to finalize the approval form of Traditions One through Six. The regular board meeting began Thursday evening. Our June meeting seemed to be the most logical time to include the leadership of world services, as requested in the

JAC motion that was passed at this year's conference. This allowed us to discuss and plan projects together rather than separately by board and committee. This meeting was one of our busiest and most productive ever.

Attendance by the chairs and vice chairs of the conference committees was mutually beneficial to us all. Their participation during both the full board meeting and in trustee committees broadened the perspective of our discussions. Each trustee committee decided to include the chairs and vice chairs as members of their respective committees. Overall, everyone felt a tremendous positive benefit from their participation.

A major portion of our meeting was spent developing a priority list for our work over the next year. We developed two lists: one for trustee-generated work/projects, and one for work/projects from other boards or committees requiring trustee review or input. We made priority decisions about all our projects according to committed motions, conference mandates, whether the project originated from the WSB or WSC, and possible time lines for development. Each of these items were then assigned either to the full board for further development or to trustee committees. The following priority lists were developed after trustee committee meetings were held all day Friday and part of Saturday.

#### **TRUSTEE PROJECTS**

1. Traditions review
2. Development forum
3. Fellowship Intellectual Property Trust
4. Committed motions from WSC'92

#### **NONTRUSTEE PROJECTS**

1. Steps review
2. *A Guide to Service*
3. WSO business plan
4. WSO sales policy
5. WSO logo use policy

The priority lists we developed will apply to full board time and requests for WSO staff assistance. The remainder of our projects will continue to be developed by trustee committees. These projects include tax alternatives, our public relations policy, a network support article, funding NA services, American Sign Language videos, an additional needs handbook, WSC format, election procedures at the conference, articles on prejudice and on HIV, WSB internal systems, basic service materials, the roles of WSB and WSC committees, our literature development process, and review of the PI video and the translations policy. We agreed to postpone prioritizing these other projects until our September meeting. For a more complete discussion of these other projects and projected time lines, please refer to our June minutes, which also include all the trustee committee minutes.

By the end of our weekend, we realized that our demand on world services cannot work well within the current conference-year process. We realized that for us to adequately discuss topics, develop projects, allow time for review/input and revisions to projects, and approve them for inclusion in the *Conference Agenda Report* (if necessary) does not fit in the timeframe we have set for ourselves. We came out of the conference with several committed motions along with other projects already in some stage of development. When we realistically compared our projects to the available time we have

for project development, we only have about six months, from June to the first week in December. Anything that has to be in the *Conference Agenda Report* must be completed within this timeframe. We also had to evaluate the time we expect will be necessary from staff to help us in completing projects and consider staff availability. The recent WSO staff reorganization also impacts our work and must be taken into consideration. Consequently, we see it as our responsibility to report our need to change how we plan and implement world services projects over a longer period of time, perhaps eighteen months or even a multi-conference-year project-development process. These changes would allow us to give projects the time and attention they need. We feel it is a disservice to the fellowship we serve if we continue being in a rush to complete projects.

A special WSB meeting, scheduled for August 20-23, will be attended by the WSC Literature Committee chair and vice chair. We will finalize the approval forms of Traditions Seven through Twelve and review all Twelve Steps and the introduction to *It Works: How and Why*. The approval form of Traditions One to Six was mailed to conference participants in mid-July. At the conclusion of this meeting, we will return our portion of this project to the WSC Literature Committee. They will present a motion to the 1993 WSC for approval of the entire *It Works* book. Information about the release of the approval version can be found in the WSC Literature Committee report. We are very grateful for the support and trust given to us and the WSB Traditions Ad Hoc Committee for the past two years. It has been a rewarding experience for everyone involved in this project. We feel the process used to plan and develop this book will prove of value in future literature projects.

Planning for the WSC Development Forum remains a priority for world services. At our June meeting, we decided to assign a management team to bring those plans back to the full board for discussion and approval. We have the added advantage this year of having the leadership from the conference committees at our board meetings to assist in planning for this event. On August 15, a planning meeting to brainstorm ideas for the agenda and funding criteria will be held. We ask that you send your ideas for discussion topics, suggestions for how to schedule the agenda, or any other input pertinent to the WSC Development Forum to the trustee coordinator at the WSO. We see NA's worldwide development as the responsibility of all the members of world services, not just the trustees, so we are actively soliciting your assistance and input on this topic. The sooner we start planning, the better we can serve the fellowship worldwide.

The Fellowship Intellectual Property Trust is another high-priority item. When the WSB requested that the trust be committed back to us for one more year, we also asked for a five-member RSR working group to "solicit, review, and factor in, where appropriate, additional input." Although a separate mailing has been done, we want to remind everyone that the input deadline is October 1. The RSR working group will be meeting on October 10 and 11 with members of the WSB to accomplish their task. At that time, they will also be reviewing a "use policy" currently being developed by the WSO board regarding the use of our logo, trademark, and other intellectual properties. If you have any personal input or are given input from your local committees, please

forward this to the trustee coordinator at the WSO for distribution to all of the members of the working group. We plan to hold an open forum at the WSC quarterly in Cincinnati to discuss the trust document and the use policy. We also want to remind everyone that two trustee bulletins are available about the history and development of the trust: Bulletin #24, "A report on the NA literature trust," and Bulletin #26, "Questions and answers to the proposed Fellowship Intellectual Property Trust." These are available free of charge from the WSO at your request.

As noted in our priority list, *A Guide to Service* is second on our list of nontrustee projects to review. During our September meeting, we plan to spend an entire day discussing the national and world sections of the *Guide*. The WSC Ad Hoc Committee on NA Service will be drafting rough outlines of the proposed national/zonal/world structure for us to review. We feel it is more responsible to provide our input to the ad hoc committee while they are working on this project than to wait until their work is almost completed before reviewing it. Our experience shows that, for our input to have a positive impact, it needs to be given early in the development process.

As you can see, we have a very busy agenda for this year. Regular updates will be included in our reports during the year. A report on the trip made by myself and another trustee to the 1992 European Conference and Convention will be included with our next board minutes. We are grateful for the opportunity to serve. Thank you for your patience, support, and encouragement in our efforts this conference year.

*Becky Meyer, Chairperson*

### NA VIDEO WORKING GROUP

The video working group is pleased to report that we have made great progress since our last meeting in June. As per our project plan, we sent requests for proposals (RFPs) to twenty-five production companies on August 1, 1992. Through extensive research, we were able to select companies we felt were qualified to bid on our project. We are anxiously awaiting their bids, which we intend to start reviewing by mid-September. In addition, we have notified the fellowship through *The NA Way Magazine* and a special mailing to conference participants and all registered area and regional service committees. If any member of the fellowship would like to submit a bid, please contact the WSO Conference Services Team for a copy of the RFP. The deadline for the receipt of bids is October 15, 1992.

Our next meeting is scheduled for mid-October. We plan to review all bids received as well as accompanying demo tapes. We are pleased that we have maintained our schedule thus far and look forward to our project completion date of April 1993.

*Susan Blaue, Chairperson*

<b>WSO BOARD OF DIRECTORS</b>
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**"JUST FOR TODAY" IS HERE!**

Our newest inventory item, *Just For Today: Daily Meditations for Recovering Addicts*, is currently available in soft cover at a retail price of \$6.95 or in a hard cover limited first edition at \$25.00. Only 2,000 limited first editions have been printed, and sales to date indicate we will sell out soon. The soft cover edition is also being well received, with excellent 1992 sales anticipated.

*Twelve Concepts for NA Service* and *In Times of Illness* are also now in our inventory and available for immediate delivery.

The financial status of the office has only improved slightly in recent weeks, but our immediate future looks much brighter. Limited cash availability means low inventory levels which means frequent backorders. We apologize for the inconvenience backorders cause. This problem has been frustrating for everyone, but should be resolved by October 1 of this year. Immediate sales of the limited edition of *Just For Today*, volume sales of the standard *Just For Today*, and continued tight controls on expenses will result in our office being on solid financial footing by December 31, 1992.

While immediate financial concerns are being addressed, we are also developing long range planning ability. The initial input draft of our business plan is currently being reviewed by the WSC Administrative Committee, the World Service Board of Trustees, and the WSO Board of Directors. Within a few weeks, their input will be factored in and an input draft will be sent to all conference participants soliciting their views.

The first meeting of our new board of directors took place the last weekend in June and began with the formal election of officers and members as follows:

Mary Kay Berger, Chairperson	Randy Jones, Vice Chairperson
Walter Johnson, Treasurer	Tim Banner, Secretary
John Burnet, Member	Bob Feneran, Member
Tom Logan, Member	Tom Rush, Member
Chris Chambliss, Member	Chuck Lehman, Member
Bob MacFarlane, Member	

All WSO board members have received majority support (over 50%) from the WSC, and they are both willing and able to address the responsibilities given them.

Three WSO board members and three staff members met with representatives of regional service offices to obtain input on the WSO sales policy. The meeting was held in Orlando, Florida, on August 7, 8, and 9. Literature distribution philosophy, discount structure, pricing, credit, and payment terms were discussed, but a recommendation of a specific approach has not yet been developed. One opportunity to provide input on our sales policy will be provided at the quarterly in Cincinnati, scheduled for the last weekend in October. Input may also be provided directly to the board of directors for consideration at its meeting on November 14. All input is welcome.

We are pleased to announce the relocation of WSO-Europe from London, England to Brussels, Belgium. We have reduced our operating expenses and look forward to an improved ability to serve the fellowship throughout Europe. A telephone line has been installed (32 2346 1400), and two part-time employees have been hired. During the next ninety days to six months, we will be concentrating on literature distribution efforts in Europe and working closely with all our customers there.

We made a proposal to the delegates attending the European Conference and Convention for creating a committee of the WSO Board of Directors to assist with the management of WSO-Europe. The committee would include some present board members and also four European delegates. The proposal will be taken back to the European NA communities for discussion and will be considered again at the January meeting of European delegates.

The plaintiff in a lawsuit filed against WSO just prior to April's WSC meeting died in mid-July, leaving the status of the suit uncertain. The suit claimed that WSO had not met its part of an agreement reached in January 1991 with the plaintiff, who at that time was being sued by the office for alleged infringement of NA literature copyrights.

Our next scheduled meetings will be on September 26-27 and November 14-15. On behalf of the WSO board, I would like to express our continued gratitude for the opportunity to serve Narcotics Anonymous. As always, your comments and questions are welcome.

*Mary Kay Berger, Chairperson*