

# Sunday, 28 April 2002

## INTRODUCTION

Instead of the traditional conference-style setting, the large meeting room was set in round tables, each seating ten participants. At the front of the room, where there was usually a series of risers and tables with staff and conference leadership busily working, this year there was simply a podium and a table.

Jane N (WB Chairperson) opened the first session of WSC 2002 at 9:10 am at the Warner Center Marriott in Woodland Hills, California, USA. Jane introduced herself and welcomed everyone to the 2002 World Service Conference of Narcotics Anonymous. She asked Bob L (RD, Connecticut) to read today's passage from *Just for Today: Daily Meditations for Recovering Addicts*. Andrew L (RD, New England) read Tradition One. Michael C (RD, Spain) read Concept One. Conference participants joined in the Serenity Prayer.

Roll call #1 (see Addendum A)  
Conducted by Jane N (WB Chair)  
112 participants are present  
94 regions are present

The first item Jane asked the body to deal with was the question of how to address Alaska's request to be reseated as a participant. Jane explained that the regional delegate from the Alaska Region was present and the question of Alaska retaining its seated region status would be considered at a later time during the week. She asked for participants' consent for Tim R (RD, Alaska Region) to participate in this morning's session. Conference participants concurred.

After several announcements, Jane introduced the Human Resource Panel: Garth P and Charlotte S. She also introduced John H (WSC Cofacilitator) and Steve R (WSC Cofacilitator).

## A VISION FOR A NEW WSC

Jane then explained that the focus for this first session would be A Vision for a New World Service Conference. She described some of the processes that brought us to this point in our evolution and some of the changes that have occurred as a result. There was a brief overview of the week ahead; underscoring that most of the conference's time would be spent in this informal style of meeting. For those who were new and might need some help, Jane asked participants to identify how many conferences they had attended by standing, sort of a WSC "clean time countdown."

The following groups of participants stood and were recognized:

- Those who have attended five conferences or more.
- Those who have attended three to five conferences.
- Those who have attended two conferences.
- Those here for their first conference.

Jane observed that a substantial portion of the participants were here for their first conference.

After a break, the first complete table to return received a recovery gift for their timeliness. Bob J (WB) read from the four-paragraph description of the World Service Conference in the *Temporary Working Guide to World Services*. He emphasized the purpose of the conference and the value of coming together. Bob then described the ground rules for group discussions, brainstorming guidelines, and other material found at each table. Each table was asked to choose a facilitator and a recorder, and was given their first charge for the week. Bob asked

each table to begin by engaging in a brief exchange of personal information. Groups were asked to exchange names, clean dates, residency, and an interesting fact or two about themselves. The groups entered into individual discussions for the next 20 minutes.

Bob brought the groups back together and, with their first experience with the small group discussion format behind them, the groups then were asked to discuss the following two questions: (1) what is your greatest hope for this week, and (2) what is your greatest fear for this week? Bob also asked the participants at each table to spend part of the next 45 minutes reviewing the agenda for the week, with a World Board member seated at each table, available to answer questions as they came up. With that, the groups entered into their discussions.

After a break, various members reported on their discussions of the two questions.

#### Group Responses

Individual representatives from each table reported on their discussions of the two questions. There were many common themes within the small groups as well as from group to group. Working together here at the conference and the growth of Narcotics Anonymous as a whole were the most common hopes expressed. Concern for the responsible use of time and resources, and fear of speaking in front of large groups were common fears. Bob summarized the session, pointing out these common thoughts, and with that the morning session ended.

### THE NEW WORLD SERVICE CONFERENCE: HOW TO MOVE FORWARD

David J (WB) introduced the topic for the afternoon session—the new World Service Conference and how to move forward. He began with a presentation on some of the World Board's work and changes in world services. He summarized the board's process for embracing their workgroup values, some of which are included in the brainstorming guidelines used by the conference's small groups. He also discussed the value of closing each board meeting with a sharing session allowing members to address any unfinished or never-addressed personal issues. David then talked about the development of the board's committees. He also commented on the general fellowship acceptance of the worldwide workshops. David also mentioned formation of the new participant seating group, the new approach to the *Conference Agenda Report*, facilitation training for board members, the new conference format, and development of a strategic plan for world services.

David asked the participants at each table to discuss the questions below: He asked each table to choose a facilitator and a recorder and reminded the groups of the brainstorming guidelines.

#### To Be Answered Individually

- What is my greatest hope for a new WSC?
- What can I do to help make that happen?

#### To Be Answered As A Group

- What can we do to make the description of a new WSC a reality?

#### Group Responses

After 30 minutes of discussion, various groups reported some of the points from their discussions. Answers included a broad spectrum of ideas. Some addressed concrete ways to change the conference, such as “include a Twelve Concept discussion” and “WB participation along with delegate participation in non-business sessions.” Others pointed to goals for world services such as “continue implementation of a PR plan” and “develop better

communication tools.” At least as prevalent, however, were answers that dealt with spiritual principles and not necessarily brass tacks: “we cannot stay the same and expect the WSC to change,” “lead by example,” “have trust and faith in the new process,” etc. Perhaps the most commonly repeated theme was that of the connection and communication among the groups and members and world services, with answers such as, “Generate partnership between groups and world services” and “To commit ourselves and work hard to improve communication between the members and world services.” [For a complete listing of responses in this session see Addendum B.]

David summarized the process used for these small group discussions and indicated that results from these discussions would be available to all participants at a later time. He stated that board members believe this type of process is valuable in our collective goal of reaching a consensus- and discussion-based conference.

David explained the Idea Tree and asked people to write answers to the following question and post them to the Idea Tree—What challenge or issue that faces the fellowship would you like to discuss as a conference? He also asked people to submit their ideas using the yellow sheets on their table.

The session ended at 5:30 pm.

## Monday, 29 April 2002

### APPROVAL OF RULES OF ORDER

John H (CF) called the meeting to order at 1:35 pm at the Warner Center Marriott in Woodland Hills, California, USA. He opened the session with a moment of silence to remember the still-suffering addict, followed by the Serenity Prayer. The Second Concept and the Second Tradition were read. The daily passage from *Just for Today: Daily Meditations for Recovering Addicts* was also read. Several announcements were made as well.

Roll call #2 (see Addendum A)  
 Conducted by Steve R (CF)  
 112 participants are present  
 95 regions are present  
 For old business,  
 64 represents a 2/3 majority  
 48 represents a simple majority  
 For new business,  
 75 represents a 2/3 majority  
 57 represents a simple majority

Steve R (CF) explained the process and general procedures for the business sessions, use of the numbered cards for recognition, use of the red side of the card for privileged motions, and Committee of the Whole procedures.

*It was M/C World Board, Motion #11:*

**“To approve the proposed WSC 2002 Rules of Order.”**

*Motion Carried by Voice Vote, after the following:*

*Amendment: It was M/S/F Don S (RD, San Diego/Imperial)/Greg I (RD, Pacific Cascade), Motion #13:*

**“To amend the Rules of Order for WSC 2002. The WSC will recognize multiple regional delegates’ alternates at WSC 2002. Seating on the floor will be limited to**

**two delegates from each region for formal and informal sessions. It will be the region's decision which 2 delegates occupy the two seats on the conference floor at any given time."**

*Motion Failed by Voice Vote, after the following:*

The first sentence of the motion as submitted was stricken, resulting in a revised *Motion #13*, after the following:

John H (CF) explained that the motion as written would be out of order, and he asked for a voice vote on whether to entertain the motion and the issue right now. The voice vote was inconclusive.

In response to a question, John H (CF) declared the revised *Motion #13* to be old business.

*It was M/S/F Michael McD (WB)/Roseann B-A (RD, Northern California):*

*"To appeal the decision of the chair."*

*The Decision of the Chair was Upheld by Voice Vote.*

*It was M/C World Board, Motion #16:*

**"To allow Le Nordet and Alaska to retain their conference seating by adding them to the list of seated and funded conference participants."**

*Motion Carried by Voice Vote.*

*It was M/C World Board, Motion #15:*

**"To approve the WSC 2000 draft minutes."**

*Motion Carried by Unanimous Voice Vote, after the following:*

Correction Noted: Kristin L (RD, Northern New England) asked that spelling of her name be corrected on page 13.

*It was M/C World Board, Motion #14:*

**"To approve the proposed WSC 2002 election procedures."**

*Motion Carried by Acclamation [originally reported as consensus; see below], after the following:*

*Amendment: It was M/S/C Lynn S (RD, Northern New York)/Bill L (RD, Arkansas), Motion #12:*

**"To amend the WSC Election procedures 2002 by replacing the language on page 2, Elections #5b with the following: 'The World Board nominees receiving the most votes above the required 60% majority will be elected to the available positions on the World Board.'"**

*Amendment Carried by Voice Vote.*

*It was M/C World Board, Motion #1:*

**"To replace the existing Group Treasurer's Workbook with the revised draft contained in Addendum A." (as found in 2002 Conference Agenda Report)**

*Motion as Amended Carried by Acclamation [originally reported as consensus; see below], after the following:*

*Amendment: It was M/C World Board, Motion #17:*

**"To amend the Group Treasurers Workbook presented in the 2002 Conference Agenda Report by adding the bulletins Direct Contributions, Theft of NA Funds, and The Generation of Funds (Fundraising) and the Seventh Tradition In Narcotics Anonymous, an arrow from the region to world services in the fund flow diagram found on page 54, changes to the Group Treasurers Record as shown in the Treasurers Handbook."**

*Amendment Carried by Acclamation* [originally reported as consensus; see below], after the following:

David J (WB) expressed concern about the thickness of the arrow on the diagram, and agreed to give it as input for printing.

*Amendment: It was M/C World Board, Motion #37:*

**“To change the Group Treasurer’s Workbook by amending the Group Treasurer’s Record**

**- To reflect the addition of a space for recording Prudent Reserves on all Treasurer’s Reports**

**- To add a master page for Daily Group Treasurer’s Reports**

**- To add a master page for Weekly Group Treasurer’s Reports**

**These same amendments would be made to the Treasurer’s Handbook.”**

*Amendment Carried by Voice Vote*, after the following,

Peter H (RD, South Florida) voiced his objection to hearing *Motion #37* at this time. *Objection Failed for Lack of 2/3 Majority by Voice Vote*, and then *by Standing Vote: Yes-51; No-36; Abstentions-5*.

John H (CF) explained his understanding of consensus as used in motions passed earlier today. Discussion revealed a lack of agreement about this understanding. It was agreed that the term “acclamation” is more appropriate in the motions passed earlier. The terminology “consensus” will not be used in relation to voting on motions for the remainder of this session.

*It was M/C World Board, Motion #2:*

**“To remove the selection of Issue Discussion Topics from future *Conference Agenda Reports*.”**

*Motion Carried by Voice Vote*, after the following:

*It was M/S/F Marc G (RD, Chicagoland)/Khalilah S (RD, Northern New Jersey),*

**“To postpone consideration of Motion #2 until after the evening discussion of the process.”**

*Motion to Postpone Failed by Voice Vote*. Maryanne L (RD, Connecticut) requested a standing vote. *Motion Failed by Standing Vote: Yes-27; No-65; Abstentions-1*, after the following:

Lynn S (RD, Northern New York) voiced his objection to the current proceedings because it sounds like a Committee of the Whole.

It was M/ Mark H (RD, Aotearoa New Zealand)

“To call the question.”

In response to a question from John H, participants agreed that they were ready to vote.

Dede R (RD, Show-Me) requested a standing vote, however, participants voiced their desire not to have a standing vote on Motion #2.

*It was M/S/Not Considered Greg I (RD, Pacific Cascade)/Rickey K (RD, Lone Star), Motion #3:*

**“To select two issue-discussion topics from the following list for discussion at the 2002 World Service Conference:**

- 1. WSC Issue Discussion topics, procedures and who picks topics.**
- 2. How do we learn to lead a meeting, service committee and how is leadership important in Narcotics Anonymous.**
- 3. Can we provide basic information on how to do service to NA members that are consistent with our traditions and concepts?**

4. How do we increase our awareness in how to do a 12th step call?
5. To fulfill our vision that 'no addict seeking recovery ever need die' how do we handle the growth of our fellowship on the group level to ensure we can follow through with this vision?
6. What can I do as a trusted servant to not become apathetic when I don't get the support from my area or region?
7. In a region that is small with few trusted servants how can we prevent burnout and still get the message to the addict in and our of our rooms?
8. Although it is true that the newcomer is the most important person in our meetings, how do we treat those who have relapsed, our old-timers and trusted servants?
9. What is our understanding of an appropriate atmosphere of recovery, and how do we treat those members in our groups that for different reasons alter the appropriate atmosphere of recovery?"

Don F (RD, Tri-State) objected to consideration of *Motion #3*.

*Objection failed For Lack of 2/3 Majority by Voice Vote.*

By request John H (CF) conducted a second voice vote and then asked for show of hands.

*Objection Carried by a Show of Hands. Motion #3 will not be considered at this time.*

Bob J (WB) made miscellaneous announcements and the session was recessed for dinner.

Steve R (CF) called the session to order at 8:00 pm with the Serenity Prayer.

Roll call #3 (see Addendum A)

Conducted by John H (CF)

109 participants are present

93 regions are present

For old business,

62 represents a 2/3 majority

47 represents a simple majority.

*It was M/S/F Cooper B (RD, Mountaineer)/Ron M (RD, Florida), Motion #10:*

**"To allow the WB to delay the Basic Text evaluations project until 2006 so that we can spend more time on development and review within the Sponsorship project."**

*Motion Failed by Voice Vote, after the following:*

A straw poll revealed that most participants do not support the motion.

*Carolyn H (RD, Greater New York) asked to call the question.*

No objections were voiced.

*Motion to End Debate Carried by Voice Vote.*

*It was M/S/F Chas N (RD, Greater Philadelphia)/Carolyn H (RD, Greater New York), Motion #8:*

**"That the Narcotics Anonymous World Services Literature Sales Policy for the United States and Canada be amended to reflect an increase of seven percent to the discount policy for all customers that engage in annual contracts with the World Service Office."**

*Motion Failed by Voice Vote.*

A Straw Poll was suggested. However, an objection was voiced and no straw poll was taken.

*It was M/S/C Maryanne L (RD, Connecticut)/Gene J (RD, Wisconsin),  
"To call the question."*

*Motion Carried by Voice Vote.*

Lynn S (RD, Northern New York) voiced an objection to calling the question for the purpose of stifling debate.

It was M/S/F Dede R (RD, Show-Me)/Pam H (RD, Mid-Atlantic), Motion #7:

**"To have a six-year moratorium of seating new United States regions."**

*Motion Failed by Voice Vote.*

*It was M/D Demetrius P (RD, Georgia), Motion #6:*

**"NA World Services shall organize, host and facilitate the first meeting of a new, Assembly of United States Regions in 2005. This assembly shall be a three day event conducted in the most cost efficient, centrally located city available in the United States so as to encourage as many Regions within the United States as possible to attend and participate. This assembly shall be a one-time responsibility of NA World Services. Each Region will be responsible for the cost of room nights and food for their respective participants as well as transportation to and from the assembly. Included in the agenda for the assembly shall be the following topics: Assembly Guidelines Discussion; Financial Responsibility for future assemblies; and Mission/Vision discussion."**

*Motion Died For Lack of a Second.*

*It was M/S/F Ron M (RD, Florida)/Walter B (Alternate RD, Free State), Motion #4:*

**"That the World Board investigates and researches some possible ways to gather and publish service experience from the NA fellowship for the purpose of helping NA members learn more about the functions of GSRs. The World Board will report the results of its investigation to conference participants."**

*Motion Failed by Voice Vote.*

A straw poll revealed that most participants do not support the motion.

Steve R (CF) recessed the meeting for the day at 9:50 pm.

## Tuesday, 30 April 2002

Jane N (WB Chair) opened the session at 9:00 am with a moment of silence followed by the Serenity Prayer.

Roll call #4 (see Addendum A)

Conducted by Cary S (WB)

111 participants are present

93 regions are present

Concept Three and Tradition Three were read. The daily passage from *Just for Today: Daily Meditations for Recovering Addicts* was also read.

### STRATEGIC FRAMEWORK FOR NA WORLD SERVICES

After several announcements, Jane N (WB Chair) opened the Strategic Framework discussion session. She introduced Jim DeLizia, a consultant that NA World Services has used to assist with strategic planning. Jim reviewed the WSC Vision Statement and shared his observation that energy, commitment, organization, and focus are all necessary to achieve any vision statement.

Jim talked about strategic planning and how it involves an ongoing process, a leadership role, and a means to action that moves the organization toward its vision. He then described the board's recent strategic planning process, which included gathering information, reviewing our foundation, setting goals, scanning the environment (analyzing our strengths, weaknesses, opportunities, and challenges), identifying key result areas, setting objectives, and finally developing the strategic framework.

### **Envisioning NAWS 2007**

Jim asked the participants at each table to describe NAWS as they envision it to be on 30 April 2007. He asked them to think of organization, purpose, structure, capacity, actions, attitude, service, operations, etc., and focus on what might change from 2002 to 2007. He asked members at each table to share their ideas with the table next to them and identify common ideas. Also, he asked that participants identify those changes that would be the most important in helping NAWS to realize the vision

#### **Group Responses**

As with Sunday's small group discussion on making the description of the new WSC a reality, the whole group discussion comments encompassed both concrete and more conceptual visions of the future. Many of the comments dovetailed nicely with the NA World Services Vision Statement: "NA is everywhere it is needed," "PI efforts in countries that are not well acquainted with NA," "All that are seeking recovery can find it in their own language," etc. Other visions of the future included "improved donations," "We have a full World Board," "we trust the Steps, Traditions, Concepts, and our group's conscience," and many more. [For a complete listing of responses, see Addendum C.]

Tables chose their most important priorities, and while these spanned a variety of areas, a number of tables emphasized developing fellowship issues (including but not limited to translations, zonal offices, and more international representation at WSC); public relations (relationships with governments, NA being a household word, multinational PR, etc.); and fund flow (both having more funds and having funds exclusively from Seventh Tradition collections).

Jim asked various groups to report their top priorities. Group reports were dynamic, enthusiastic presentations of the potential NAWS of the future, some even included drawings. Notably, one presentation that talked to a large degree about international development was given in Japanese and then translated into Spanish. Jim DeLizia summarized many of the ideas, pointing out that communication, public relations, and translations were common ideas at all tables and this illustrates their importance in realizing our vision.

Jim indicated that the WB is developing its strategic plan to be used as a true managing tool in the following ways: the plan will have direction, it will be supported by committees/staff work, it will be supported by action and priority, and it will depend on resource alignment.

Jane N (WB Chair) shared that the board will be refining the plan and utilizing the input from today. The board will develop a way of measuring progress in implementing the plan and will revisit the plan for further development at regular intervals. As the plan develops further, it will be brought back to the WSC for presentation and input. She thanked everyone for their participation in this process, and the session ended.



## WORLD BOARD REPORT

After a break Jane N (WB Chair) introduced the members of the World Board and asked them to stand. She talked about the small group format and its value in forming a working partnership with each other to develop the new World Service Conference and work toward our vision statement. Jane gave a brief report for the board, pointing out that the written reports sent previously contain detail on all board activities. She indicated that an orientation and training for use of the NAWS bulletin board will be available on Wednesday. Many participants indicated their interest in this training. She shared that only 16 Regional reports have been received on site and asked that any others be turned in so that they can be made available. A participant asked for zonal reports on disk and Anthony E (WSO ED) responded that we are not certain that this can be supplied to everyone at this time. Jane also reported that WSC Seating Group would be giving a separate report. She shared that the Watershed issue is still not resolved and it's still with our attorneys.

A session followed in which the following questions and comments were included:

- What is the Watershed issue? Anthony explained that a treatment marketing company (Watershed) has registered itself with telephone companies as "Narcotics Anonymous Referral Services." One of the major 411 information services sold their directory all over North America and the listing has appeared in many parts of the country. Our attorney has succeeded in getting a written commitment from Watershed to help us resolve this problem. However, the phone books continue to be printed with these listings. There is one area in New Jersey that has dealt with this effectively in their local community and we've asked them to document their process so that we can share it with the rest of the fellowship. When we receive their documentation, we will be asking the fellowship to help us resolve this situation at the local level.
- What is Watershed doing exactly? It was explained that they refer people to their own treatment centers.
- Where did the name Watershed come from? Anthony responded that it's just their company name.
- What is the time frame for receiving the information on how the area has dealt with this? Anthony responded that the area is documenting their process in writing so that we can develop a useful tool.
- What do you do when a standing committee doesn't keep its word and commitment? Anthony explained that a committee blocked the work of a subcommittee for the next European Convention and the Italian Region is very angry. He asked, what can we do if this happens again? This situation is mentioned in the report from Italy. Jane responded that his communications have been received but not discussed by the whole board. She suggested that two World Board members, two EDM members, and the RD from the Italian Region meet to discuss the situation. Anthony explained that Walter (RD, Italy) is asking about his communications to the board concerning the relationship of the Italian region and the EDM. Anthony further explained that the World Board is encouraging them to resolve this and the board does not interfere in these situations.
- Jane responded to an inquiry about the board report, explaining that the report was very brief because all the information has been previously sent in writing
- What can my region do to help with the Watershed situation? Anthony explained that we as a fellowship may not always be able to prevent this from happening elsewhere, but it is always worthwhile to check your local telephone listing to make sure that no one is using our name without permission.

- Why is the World Board not utilizing the HRP to the fullest extent, and does the WB fully support the HRP? Why does the board sometimes ask for certain people from the pool? Jane explained that the board does use the HRP. However, sometimes the board needs specific skills that are not in the pool.
- Will there be a separate report on the Worldwide Workshop process? Jane responded no, that this information is included in many other sessions.
- Why were the regional reports mentioned? Anthony explained that all the regional reports are different in format and style and our hope for the future is to standardize a format for the regional reports so that in the future we can supply them in one package to everyone. The board is looking for input about this idea.
- Can the revised budget be received before tomorrow's session? Anthony responded yes, and that the differences will be highlighted and explained. Did Anthony speak with the attorney about the document to be distributed later in the week? Anthony explained that the attorney is working on the document.
- The perception in my region is that the board is not working with the HRP. Jane responded that the published report shows clearly that the World Pool is being used more and more all the time.
- A question was asked about the workgroup for the PI handbook project. It sounds like the board is doing the detail work on this project and doesn't need a workgroup. Is this true? Why hasn't a workgroup been utilized? Jane explained that the workgroup has not yet been activated. Jane explained that originally the board thought the project would only require editing but an assessment revealed that a complete rewrite is needed. Was a workgroup utilized to assess the project? Jane explained that it was.
- Experience, strength, and hope was asked for in dealing with the volatile behavior displayed at MARCLNA this year. Jane responded that the situation was about an individual and asked the delegate to talk to individual board members for suggestions.

Jane N (WB Chair) informed participants that the Events Committee had a brief report. Lib E (WB) made several announcements related to the Atlanta world convention.

### **WB Seating Group Report**

Michael McD (WB), David J (WB), Mukam H (New Jersey), Michael C (Spain), and Seth S (Rio Grande) gave a report for the WSC Seating Group. The group met in October 2001 and February 2002. Michael McD (WB) led the presentation. He began by emphasizing that the report does not have any impact on the validity of a region; it only speaks to the readiness of a region to participate and be seated at the WSC. He explained that communication has been very difficult in this work because many of the regions applying for seating are not English-speaking. Six communities (Greece, Poland, North Carolina, Arabian Gulf, Pakistan, and Turkey) met the deadline for application as indicated in the written report. Two regions (Chile and Venezuela) applied after the deadline. The group is recommending one community (Greece) for seating. A question and answer period followed, including the following topics:

- When will the recommended regions be seated? Michael McD (WB) answered that seating will occur during new business and take effect at the next conference. Any newly seated region will receive all information and material after seating.
- Is the evaluation both objective and subjective? Michael responded that the questions from the adopted criteria were used as a framework to develop a tool for evaluation.
- Does the board wait for a seating request or do they contact regions that are potentially going to request it? Michael answered that when the conference policy is explained in different places, e.g., at the EDM, they make contact with regions that are considering asking to be seated. The board's intention is to provide assistance to those communities

who are close to requesting seating. It was also asked why the group has not recommended Poland for seating. It is important to seat them because they are the first Eastern European country to know of NA. Michael explained that it took 4 or 5 months to establish contact with the Poland Delegate and this is indicative of a communication problem that will make functioning as a WSC participant difficult. He also explained that conference participants will have the opportunity to agree or disagree with the group's recommendations later in the conference week. The Seating Group believes that more time is needed to work with this region and assist it in becoming ready to become a conference participant.

- What is the problem with communication? Michael explained that the problem was a combination of establishing contact and also providing the necessary information. Language was not the problem in this case. Establishing a dialogue about the region and its structure was not possible.
- What about the Arabian Gulf and other communities not recommended for seating? Michael explained that communication indicated that an area exists but a region has not yet been formed. Turkey does not function as a cohesive service structure at this point.
- Does the communication with the perspective participant include verifying that the individual who would be funded is supported by their local structure? Michael answered that their evaluation is designed to establish this as part of the information they receive. Sometimes the application is from a person and not from a community and this needs to be discovered.
- What is the required level of service, and are any services denied to a region that has been around less than three years? Michael answered that no services are denied to a region that is not yet seated. He also explained that there is not an established standard for providing services but that the delivery of services is something that needs to be established and evaluated.
- Did the North Carolina region meet the deadline for this conference or the next conference? The answer was no. What about Chile and Venezuela who also applied late? Michael answered that these regions knew they missed the deadline, but it was still valuable for them to apply and establish contact and they probably will be eligible next time.
- How many people evaluate the information? Michael answered that the group consists of five people. Which of these regions were not present at the EDM in January? Michael McD (WB) answered that he doesn't know. Alaska was asked about and Michael explained the details of their situation again.
- Could a zonal forum fit into these criteria? Michael explained that this question is outside the purview of the WSC Seating Group. This is a larger philosophical issue. What is the necessity of a regional split to qualify a region? Michael explained that a regional split must result in a viable region and that's why the three-year criteria was established. Other situations would require further consideration.
- Page 4 of the report was asked about—where it says a region may send further information. Is the letter from North Carolina the only letter received? Michael said yes. What about the board recommendations: how should participants deal with them? Michael explained that participants will have the opportunity to say yes or no to each region that has applied. In doing so, participants can agree or not agree with the board's recommendations.

## BUILDING BETTER COMMUNICATIONS—A KEY AREA

Tony W (WB) opened the next session on building better communication. Tony described the purpose of this session as working together to develop ideas to improve how we communicate in the following ways:

- Question #1—In a two-year conference cycle, what communications would be helpful to you and what communication vehicles do you think will best meet your needs?
- Question #2—How do we improve the credibility of NA in the professional community and with governmental organizations?

He asked the participants at each table to discuss one of the questions above and record their ideas. Bella B (WB) explained that the need to improve communication is a result of our rapid growth in several areas. She stated that our fellowship development in many locations, our worldwide workshops, and the strategic plan framework are all dependent on efficient communication.

### Group Responses

A few groups reported ideas from their discussions, all of which focused on the second question, improving the credibility of NA. Bella indicated that all the answers from the small groups will be collected and put together into a report to be distributed later in the week. [See Addendum D for a listing of all group responses.]

Most of the participants' responses fit into some basic categories—areas in which we could improve our efforts:

- training/efforts with local members and fellowships,
- professionalism and reliability within our own efforts,
- cultural sensitivity,
- professional event attendance,
- acting as a power of example within meetings and other recovery events,
- research,
- suggestions for PI committees/NAWS workgroups,
- accessibility to professionals, and
- professional newsletters/videos/statements.

The list in Addendum D should be a helpful tool to generate ideas for any PI/PR efforts, whether on a local or world level. And with that, the session ended.

## FELLOWSHIP ISSUES AND CHALLENGES

Jon T (WB) and Giovanna G (WB) opened the session on Fellowship Issues and Challenges. They described the list of topics that resulted from the Idea Tree and the categories that the ideas fell into. Giovanna explained that the three most popular topics were communication, Seventh Tradition, and lack of involvement in service (apathy). Apathy in service was the subject for this session's small groups. Jon asked the participants at each table to brainstorm solutions for the problem of lack of interest in service. He asked people to discuss the question, "Our old answers haven't worked, so what can be some new solutions to an old problem?" He asked everyone to list their ideas in short, concise bullet points.

### Group Responses

After discussion time expired, each table turned in their lists to be compiled into one. All of the ideas were examined, and the most popular were identified as:

- Sponsorship
- Throw away *Robert's Rules of Order*
- Service medallions and/or pins
- Trust
- Concepts
- Workshops, picnics, events, food, fun
- Share personal rewards of doing service
- Role-modeling

Jon shared that, for NAWS, this discussion is connected to the Strategic Framework's key result area number five, building and implementing diverse tools for use in providing fellowship support. Some participants gave suggestions about how NAWS can help local NA communities. As with so many of the topics discussed over the course of the conference, participants' responses can be useful not just for world-level services, but for those on a local level. The attached list [Addendum E] has a host of ideas for generating interest on all levels of service. The session ended at 6:30 pm.

## HRP REPORT

Garth P (HRP) and Charlotte S (HRP) began the HRP Report at 8:40 pm. Charlotte thanked participants for their support. She reported the status of the World Pool: 574 total members, 140 members with 5–9 years, 250 members with 10–14 years, 140 with 15–19, 36 with 20–24, and 8 with 25 plus years clean. Geographical breakdown: 457 US members and 117 non-US members in the pool. She reported on the continuing use of the World Pool by the board and that the World Pool is the exclusive resource for nominations and the primary resource for world service projects. Garth reported on the new World Pool Information Form, indicating that it will be passed out after this report. Garth explained that, while the database is being populated with information from the new forms, we will experience a transition period during which the information from the old database will be utilized for board requests. The HRP anticipates that the new form will also be revised and improved as time goes on and the system becomes more developed. Garth reviewed the new form as it was displayed on the overhead.

Garth and Charlotte reported on the following subjects:

- The nomination process that was used for this conference cycle.
- Five potential nominees withdrew their names right before the interviews, two during the interviews, and two after the interview. The number of withdrawals was a surprise and was not anticipated. This is one of the factors that resulted in fewer nominees than were anticipated.
- Each HRP member was required to spend approximately twenty-four hours conducting telephone interviews. The HRP has declined requests from nominees wishing to update their resumes because it is important that conference participants receive the same info that was used by the HRP.
- Some of the challenges encountered in the process were outdated contact information and old reference information.
- The HRP has received several requests from people not nominated about why they were not. The importance of accurate and complete information on the resume form was emphasized because this information must speak for the individual.
- The HRP has a philosophy about regional nominations and the necessity to treat them differently. Five regional nominations have been received for the elections on Thursday.

- Two HRP members resigned during the cycle. Consequently, a project worker was added to help with the nominations process. This approach to filling the vacancy worked exceptionally well.
- The new HRP will discuss the requirement for the HRP to be present at the entire WSC meeting. She hopes this will result in better use of everyone's time in the future.

A question and answer session followed, including the following subjects:

- Should people already in the pool fill out the new World Pool Information Form? The answer is yes. How can people update their own form once it is submitted? Charlotte suggested that people update their information as often as needed.
- What about the cost of making all the phone calls? Information is not available at this time.
- What about the possible use of a "professional" to help with the screening process?
- Is the form complete?
- Will you explain active and non-active members of the World Pool? Charlotte explained the past policy and also that these designations have not been utilized during this conference cycle because the new form was being developed.
- What about the blind evaluation process, and in the future will staff be able to assist with this approach?
- Can we have a breakdown of the World Pool numbers by region or at least how many are in my region?
- Is knowledge of the steps, traditions, and concepts part of the process? Garth explained that the question was not on the resume or in the interviews.
- If two people resigned from the HRP why was only one project worker added? Charlotte explained that the resignations were not at the same time and that the project worker was added specifically to help with nominations.
- How are regional nominations handled differently? Charlotte explained the differences.
- It is hoped that an HRP member would always be present for the entire conference.
- Will updated resumes be supplied for regional nominations?
- What are the terms for the HRP? Garth explained that in June 2000, he volunteered for a two-year term but when one of the members resigned, he volunteered to fulfill a four-year term.
- What is the clean time requirement for the cofacilitator? Charlotte answered.
- Is a current home group position a factor? Garth explained that this was not a criterion but some people listed it voluntarily.
- Maybe include the new form with the *NA Way* mailing.
- Has the HRP considered lowering the score to make allowance for people who dropped out? Garth explained that this was done in some cases.
- Is a future relationship with regional Human Resource Panels seen as a future possible responsibility of the HRP? Garth indicated that this would be discussed in the future.
- What is the value of the references? Can non-addicts be listed as references? Charlotte responded that the references are the choice of the individual.
- Can material be created to explain the requirements and burdens of being a World Board member to potential nominees? Charlotte explained that this type of information is included in the initial letter to potential nominees and they plan to discuss it more. Garth shared that during the interviews this type of information is also conveyed.
- Did any of the regional nominees have their resume in the pool before the 1 September deadline, or is this information confidential? Charlotte indicated that the HRP would have to discuss this question.

- How can someone with many years of service and skills be included in the process but not make it to the interviews? Charlotte explained that not everyone who is qualified made it to the next stage because they had to pick the best qualified based on the information available. Some people had to be eliminated. The other parts of the resume can add to or detract from the service experience section.
- What about updating the information on the form? Charlotte explained that it is the member's responsibility to update the form.
- What's the HRP's relationship with the World Board and access to resources? Charlotte explained that there is a formal process for requesting resources and that no resources have been denied. She also said that the relationship has continually improved and she expects it to continue to do so.
- Why is the home-group level of service not included on the form? Garth explained that the most useful information had to be included. Personal recovery and group level service comes up in the interview stage.
- Can each voter be given more nominees/CPRs to review for elections so that the participants can have more of a role in creating a diverse and balanced set of trusted servants?
- What about the translation section of the form, and is information kept on what experience is available in each country? Also what are the specifics of the database for the World Pool? Anthony E (WSO ED) explained that the database is going to be custom built to suit the needs of the form.

The session ended at 10:35 pm.

## Wednesday, 1 May 2002

Jane N (WB Chair) opened the meeting at 9:00 am with a moment of silence followed by the Serenity Prayer. The Fourth Tradition and the Fourth Concept were read. The daily passage from *Just for Today: Daily Meditations for Recovering Addicts* was also read.

Roll call #5 (see Addendum A)  
 Conducted by Steve R (CF)  
 114 participants are present  
 96 regions are present  
 For old business,  
 64 represents a 2/3 majority  
 49 represents a simple majority  
 For new business,  
 76 represents a 2/3 majority  
 58 represents a simple majority

Jane N (WB Chair) explained to conference participants how the budget was developed prior to the conference and how the presentation will occur this morning. Anthony E (WSO ED) will present the budget; then Becky M (WSO, Asst ED) will present the project plans.

### NA WORLD SERVICES PROPOSED 2002-2004 BUDGET AND PROJECT PLANS

Anthony E (WSO ED) explained to conference participants the layout for the budget document. During his presentation, he pointed out the four types of activity and expense categories. The four activity categories identified were literature production, World Service Conference support, fellowship development, and events. Within each category he explained how the expenses were projected for the next two-year World Service Conference cycle.

**Project Plans—Introduction (Project Plan Prioritization follows)**

Then Becky M (WSO, Asst ED) reviewed project plans from the last conference cycle. She reviewed the worldwide workshop project and narrated a pictorial presentation of previous workshops: New Zealand, Chicago, Vancouver, and Brazil. In addition, she discussed World Board Publications Committee workgroups (sponsorship, visioning group, and Evaluation of the Basic Text and Little White Book), marketing to professionals, and non-NA events. Then Becky gave the following overview of the project plans published in the Conference Approval Track material:

Becky asked conference participants to fill out the draft Evaluation of the Basic Text and Little White Book survey and hand it back in by the end of the day. She then reviewed the specifics associated with the project plan associated with the evaluation of the Basic Text and Little White Book.

She explained the components of the historical data collection, the information management system, and literature distribution and convention workshop projects. The Public Relations Round Table project was explained to be a new project in order to further NAWS public relations efforts.

The sponsorship book project was the next item presented. Becky explained the need for the compressed timeline, which would allow for the approval of the new book and the revised IP in time for conference approval at WSC 2004.

The service material development project includes the various handbooks and guides being used by service committees throughout the fellowship. Ideally, the board would like a separate project plan for each handbook, but one of the limiting factors in planning this work has been the staff resource available. This is why no handbook has been prioritized over another and why the work has been delayed until this next conference cycle. She stated that the staff who would be the primary staff resource for such handbooks had been hired within the previous four months which meant that the work on these handbooks could not actually begin until this next conference cycle. WSO Executive Management is feeling more hopeful about this work since the recent staff additions.

The communication standards project would include a follow-up to the project completed two years ago by the Communications Task Force.

The final two project plans presented were the World Services Meeting and the worldwide workshops projects. Becky clarified that if the conference approved the worldwide workshop project plan, then the first worldwide workshop would be held in the UK later this year. A question-and-answer session followed, and the following topics were included:

- Concern about the accelerated timeline of the sponsorship book.
- Questions about historical data collection, Public Relations Round Table, and the WSM projects.
- Concern about the downturn in regional donations.
- How will the Evaluation of the Basic Text and Little White Book survey be distributed?
- Will the PI Handbook be available for approval at the next conference?
- Will the Public Relations Round Tables be an ongoing effort?
- What about the total cost of actually making changes to the Basic Text and Little White Book? It was explained that until the options that will be available to the fellowship could be developed the corresponding cost could not be estimated. It was further explained that the proposal from the World Board in the 2004 *Conference Agenda Report* will include the financial impact of all aspects of the project.



- What are the identified problem statements from the Communications Task Force final report?
- Can an international task force be put together to address fellowship development? Bob J (WB) clarified that fellowship development is a routine service not requiring a project plan because it is an ongoing service of NAWS.
- Clarification about the accounts receivable of all the branch offices was requested.
- Anthony E (WSO ED) was asked about the performance against budget process utilized.
- Is the theft of the \$296K reflected in the budget? Anthony clarified the special audit account line item shown on the 31 March 2002 combined balance sheet.
- Will the funds left over from the worldwide workshop budget for the current conference cycle be carried over to the next conference cycle?
- What about the bad debt line item in the budget?
- What about the historical data collection project?
- Please clarify whether we are supposed to complete the Evaluation of the Basic Text and Little White Book survey here or take it back to our region?
- What about the review of the entire sponsorship book before it goes into the 2004 *Conference Agenda Report*? Jane N (WB Chair) explained what is meant by a detailed outline.
- Concern was expressed about the Public Relations Round Table discussions not including local PI committees and about the status of the communications protocol between world services and local PI committees and doing non-NA events.
- Why does the proposed budget show the increase it does for the sales of the soft cover Basic Text?

At 12:35 pm., Jane N (WB Chair) adjourned the session for lunch until 2:00 pm. The question and answer session resumed with the following points:

- Does the WB have a back-up plan for the sponsorship book, if the fellowship doesn't like it?
- What about the historical data collection project?
- Let's see the budget prioritized.
- Why do some participants get to ask many questions and other participants don't get to speak at all? Why is the next worldwide workshop in the UK in September 2002?
- Are the worldwide workshops supposed to be for communication with the delegates in the off year? Anthony explained the purpose of the worldwide workshops.
- Why was there an expense associated with *Miracles Happen* during this next conference cycle?
- Let's see world services move to a complete utilization of available Internet technology.
- How will the decision about having a WSM in the next conference cycle be made?
- Will the funds that are not used in the previous conference cycle on a project be rolled over to the upcoming conference cycle?
- Fellowship development and fellowship support should be in the top two for world services.
- What's the very broad outline for the plans for long-term public relations?

After a short break, Jane announced the location of the various meetings for the zonal forums.

### **Issue Discussion Process and Topics**

Susan C (WB) then started the presentation on the issue discussion process. She outlined the process discussed in the March 2002 *Conference Report*. She had asked conference

participants if there were objections to adopting the process outlined for a period of two years. There were some questions and input provided. Conference participants did not object to trying the process for two conferences as outlined in the *Conference Report*. The two issue discussion topics for the next cycle were designated as: (1) Self-support and (2) Atmosphere of Recovery.

### OUR PRIMARY PURPOSE—RECOVERY LITERATURE—A KEY AREA

After a short break, Michael McD (WB) opened a full-group discussion about targeted recovery literature. A question-and-comment session followed the presentation. Myriad issues related to this topic were considered.

- Concern about the literacy level in the fellowship and the addict who still suffers.
- It will be difficult for NA to “get out of the box.”
- How do we develop targeted literature and keep the focus on our similarities rather our differences?
- There is need for education and a raised awareness of the aspects of this issue before asking the fellowship to make an informed decision.
- If we use the Basic Text more it would lessen the need for special needs literature.
- Meetings of individuals with specific needs could help to develop source material for their population.
- Perhaps we could consider the term “common needs” vs. “special interest.” By doing so, we can help to focus on our similarities rather than our differences.
- A desire that our literature focus on the spiritual core of our disease rather than the external identification.
- This topic should be raised at the worldwide workshops.
- Experience about attending meetings in Native American communities and a home group in a urban (inner city) setting—the success or failure of this topic moving forward will depend exclusively on how it is presented to the fellowship.
- The topic of spirituality that is as diverse as any other form of diversity should be explored.
- Developing targeted literature is in keeping with our primary purpose.
- How quickly would we turn out the new literature, and what targeted areas would be first?
- Concern that Latino/Hispanic members are not represented here—how quickly could literature on this issue be produced?
- Targeted literature will not only help the potential members or the members who are targeted but will not harm the general membership.
- There is a need for literature targeted to the Native American, as well as homeless vets.
- What would the criteria be for reaching those with common needs?
- Sharing of experience with grief in recovery, in particular, when a same sex partner dies, and the prejudice experienced.
- There’s also the issue of dual-diagnosis or the need to take medication and the prejudice experienced.
- The issue of language and culture. It is important to consider culture in considering how to achieve this bullet in our Vision Statement.
- We need to look at how we develop literature to better meet the needs of our fellowship—it should be a more flexible process that allows for a quicker development.

After they completed this session the conference ended the day at 6 pm in order to allow for zonal meetings to convene.

## Thursday, 2 May 2002

John H (WSC Cofacilitator) called WSC 2002 to order at 2:00 pm at the Warner Center Marriott in Woodland Hills, California, USA. He opened the meeting with a moment of silence to remember the still-suffering addict, followed by the Serenity Prayer.

### NEW BUSINESS

#### Elections

Charlotte S (HRP) and Garth P (HRP) explained the procedure to be followed for the elections today. A brief question and answer session was held.

Roll call #6 (see Addendum A)

Conducted by Charlotte S (HRP) for the purpose of distributing the ballots

111 participants are present

93 regions are present

For new business,

74 represents a 2/3 majority

56 represents a simple majority

Ballots were completed by participants

Roll call #7 (see Addendum A)

Conducted by Charlotte S (HRP) for the purpose of collecting the ballots

111 participants are present

93 regions are present

For new business,

74 represents a 2/3 majority

56 represents a simple majority

#### Project Plan Straw Poll Prioritization

After a break, John H (CF) opened the session with a moment of silence followed by the Serenity Prayer.

Jane N (WB Chair) explained that she would be asking for non-binding straw polls on each of the project plans in the budget proposal so that everyone could get a sense of participants' sentiment about each one.

For the Basic Text Evaluation project plan, a straw poll revealed 42 people feel that it is high priority, 14 people feel that it is a medium priority, and 27 people feel that it is a low priority.

For the Historical Data Collection project plan, a straw poll revealed 34 people feel that it is high priority, 39 people feel that it is a medium priority, and 15 people feel that it is a low priority.

For the Information Management System project plan, a straw poll revealed that 20 people feel that it is high priority, 30 people feel that it is a medium priority, and 29 people feel that it is a low priority.

For Literature Distribution and Convention Workshop project plan, a straw poll revealed that 9 people feel that it is high priority, 14 people feel that it is a medium priority, and 60 people feel that it is a low priority.

For the Public Relations Roundtable project plan, a straw poll revealed that 73 people feel that it is high priority, 14 people feel that it is a medium priority, and 7 people feel that it is a low priority.

For the Sponsorship project plan, a straw poll revealed that 73 people feel that it is high priority, 12 people feel that it is a medium priority, and 3 people feel that it is a low priority.

For Service Material Evaluation and Development project plan, a straw poll revealed that 23 people feel that it is high priority, 40 people feel that it is a medium priority, and 19 people feel that it is a low priority.

For Standards for World Service Communication with the Fellowship, a straw poll revealed that 38 people feel that it is high priority, 35 people feel that it is a medium priority, and 12 people feel that it is a low priority.

For the World Service Meeting project plan, a straw poll revealed that 15 people feel that it is high priority, 32 people feel that it is a medium priority, and 38 people feel that it is a low priority.

For the Worldwide Workshops project plan, a straw poll revealed that 59 people feel that it is high priority, 27 people feel that it is a medium priority, and 7 people feel that it is a low priority.

Summary of straw poll results with each project prioritized as either high, medium, or low priority (represented by the numbers to the right of each project).

<u>Project</u>	<u>high-med-low</u>
Basic Text Evaluation . . . . .	42-14-27
Historical Data Collection . . . . .	34-39-15
Information Management System . . . . .	20-30-29
Literature Distribution & Convention Workshop . . . . .	9-14-60
Public Relations Roundtables . . . . .	73-14-7
Sponsorship . . . . .	73-12-3
Service Material Evaluation and Development . . . . .	23-40-19
Standards for World Service Communication with the Fellowship . . . . .	38-35-12
World Service Meeting . . . . .	15-32-38
Worldwide Workshops . . . . .	59-27-7

**Elections**

After a short break, Steve R (CF) opened the session with a moment of silence followed by the Serenity Prayer.

Garth P (HRP) announced that two HRP members had been elected, two WSC Cofacilitators had been elected, and one World Board member had been elected. He did not announce the names at this time.

Steve R (CF) announced that discussion was in order. The following comments and questions were included in the discussion:

- Comment that re-opening elections could be very divisive.
- Question about what the options are and if what’s already happened could be changed. Steve R (CF) explained that an elections process has been followed and the results are legitimate. Steve further explained that the results must be accepted unless there is a flaw with the process.
- Participants expressed their desire not to continue discussing the results of the election.

Steve asked that those with questions be allowed to ask them. A show of hands revealed that participants were divided about proceeding in manner. Steve stated his intention to continue with questions.

Questions:

- Do the results reflect what the participants wanted?
- Is it possible to have a second round of elections?
- How many board members do we have as a result of the elections, and how many did we have before the elections? Steve answered fourteen and eighteen.
- Should we have a run-off election?
- Is what happened what the conference wants? In other words, is the process right or wrong?
- How will the board get their work done with fewer members?
- How did this happen? Did we use the correct method to vote?
- Is the conference prepared to trust what has happened and trust our Higher Power?
- Did only one board member receive more than 60%? The answer was yes. Are our standards too high?
- Did people know the candidates well enough?
- Does this give the HRP cause to re-examine their nominating process?
- How many nominees got more than 50% of the vote? The question was not answered.
- Should we change the election procedures now?
- Is it appropriate to set aside the election results and proceed with a new election until more board members are elected? Is there a mechanism to do this? The answer is that these election results must stand even if the procedures are changed.
- Can the board function with fourteen members? Jane N (WB Chair) replied that yes the board can function and she stated that the World Pool is available to them for projects.
- Can the World Board and the HRP come up with something different that can work? Steve asked that any relevant input be given to the WB and the HRP.
- Is there anything we can do to improve this process in the future? Steve suggested that those with ideas give specific input to the board for improving procedures.
- Is it possible to suspend the rules to re-open the elections? Don Cameron (parliamentarian) replied that there is no reason not to validate the results of the elections. He also stated that, under new business, a process could be suggested to have a second election to add more members to the board and this action would take a 2/3 majority of the conference to do it.
- What percentage of the vote did the top six vote getters receive? Don replied that answering this would be breaking the rules of the elections and we have agreed not to do that.
- How do we change the agenda to allow the World Board to report on the ramifications of this election? Steve replied that he is not sure.
- Will a fifteen-minute recess help the board? Jane stated that the ramifications are known and the board would be able to accomplish what they've set out to do.

Closing comments:

- Request for a show of hands of everyone present who has a resume in the World Pool.
- Participant stated his belief that the elections process is flawed.

After the Serenity Prayer, Garth P (HRP) announced the following election results:

World Board

Jim Buerer, Chicagoland Region

WSC Cofacilitator

Mark Hersh, Wisconsin Region

Tim Smith, Australian Region

HRP

Francine Bluteau, Quebec Region

Tali McCall, Hawaii Region

**Budget and Project Plan Approval**

After a break, John H (CF) opened the session with a moment of silence followed by the Serenity Prayer.

Roll call #8 (see Addendum A)  
Conducted by Steve R (CF)  
113 participants are present  
95 regions are present  
For new business,  
76 represents a 2/3 majority  
57 represents a simple majority

*It was M/C World Board, Motion #20:*

**“To approve the Basic Text Evaluation project plan for inclusion in the 2002–2004 Narcotics Anonymous World Services, Inc. budget.”**

*Motion Carried by Voice Vote*

*It was M/S/C Doug P (RD, Alsask)/John W (RD, Arizona)*

*To call the question.*

*Motion to End Debate Carried by Voice Vote.*

Michael McD (WB) suggested that it would be helpful to check the will of participants before going to 3 pros and 3 cons.

*It was M/C World Board, Motion #21:*

**“To approve the Historical Data Collection project plan for inclusion in the 2002–2004 Narcotics Anonymous World Services, Inc. budget.”**

*Motion Carried by Voice Vote*

*It was M/C World Board, Motion #22:*

**“To approve the Information Management System project plan for inclusion in the 2002–2004 Narcotics Anonymous World Services, Inc. budget.”**

*Motion Carried by Voice Vote*

*It was M/C World Board, Motion #23:*

**“To approve the Literature Distribution & Convention Workshop project plan for inclusion in the 2002–2004 Narcotics Anonymous World Services, Inc. budget.”**

*After an inconclusive voice vote, Motion Carried by a Show of Hands.*

*It was M/C World Board, Motion #24:*

**“To approve the Public Relations Roundtables project plan for inclusion in the 2002–2004 Narcotics Anonymous World Services, Inc. budget.”**

*Motion Carried by Voice Vote*

*It was M/C World Board, Motion #25:*

**“To approve the Sponsorship project plan for inclusion in the 2002–2004 Narcotics Anonymous World Services, Inc. budget.”**

*Motion Carried by Voice Vote, after the following:*

Comments: Cooper B (RD, Mountaineer) expressed his region’s lack of support for the motion.

*It was M/C World Board, Motion #26:*

**“To approve the Service Material Evaluation and Development project plan for inclusion in the 2002–2004 Narcotics Anonymous World Services, Inc. budget.”**

*Motion Carried by Voice Vote*

*It was M/C World Board, Motion #27:*

**“To approve the Standards for World Service Communication with the Fellowship project plan for inclusion in the 2002–2004 Narcotics Anonymous World Services, Inc. budget.”**

*Motion Carried by Voice Vote*

*It was M/C World Board, Motion #28:*

**“To approve the World Service Meeting project plan for inclusion in the 2002–2004 Narcotics Anonymous World Services, Inc. budget.”**

*Motion Carried by a Show of Hands*

*It was M/C World Board, Motion #29:*

**“To approve the Worldwide Workshops project plan for inclusion in the 2002–2004 Narcotics Anonymous World Services, Inc. budget.”**

*Motion Carried by Voice Vote*

*It was M/C World Board, Motion #30:*

**“To approve the 2002–2004 Narcotics Anonymous World Services, Inc. budget.”**

*Motion Carried by Voice Vote, after the following:*

Comments: Roseann B-A (RD, Northern California) expressed her concern for the world convention possibly losing money in two years. Emmanuel K (RD, France) expressed his concern about the amount of resources allocated to the world convention. Anthony E (WSO ED) announced that the \$7,290 error has been found and participants will receive a corrected copy of the budget that is approved.

*It was M/S/C Carolyn H (RD, Greater New York)/Don S (RD, San Diego/Imperial)*

To call the question.

*Motion to End Debate Carried with no Objections Voiced.*

## ZONAL FORUM REPORTS

After a dinner break Steve R (CF) announced that the session was open for zonal reports and the following zones would give a report: Rocky Mountain Zonal Forum, Southeast Zonal Forum, Asia Pacific Forum, Western States Zonal Forum, Plains States Zonal Forum, Autonomy Zone, European Delegates Meeting, Southern Zonal Forum, Latin American Zonal Forum, Canadian Assembly, and Midwest Zonal Forum.

Liz P (RD, Utah) gave a report to the conference on behalf of the Rocky Mountain Zonal Forum.

Donna W (RD, Carolina) gave a report to the conference on behalf of the Southeast Zonal Forum.

Ramesh, APF chairperson, gave a report to the conference on behalf of the Asia Pacific Forum.

Rex S (RD, Washington/N. Idaho) gave a report to the conference on behalf of the Western States Zonal Forum. They are requesting WS participation at the Western States Zonal Forum, which is scheduled to take place August 2–4, 2002.

Rod (RDA, Iowa) gave a report to the conference on behalf of the Plain States Zonal Forum.

Steve R (RDA, Greater Philadelphia) gave a report to the conference on behalf of the Autonomy Zone.

Uzi L (RD, Israel), Luc C (RD, Quebec), and Bo A (RD, Sweden) gave a report to the conference on behalf of the European Delegate Meeting.

Dickie D, SZF chairperson, gave a report to the conference on behalf of the Southern Zonal Forum.

Andres T, LAZF chairperson, gave a report to the conference on behalf of the Latin American Zonal Forum.

Dieter J (RD, Upper Midwest) gave a report to the conference on behalf of the Canadian Assembly. WS has been invited to participate at the upcoming Canadian Assembly meeting.

Mark H, MZF chairperson, gave a report to the conference on behalf of the Midwest Zonal Forum.

John H (CF) adjourned the meeting for the day at 9:18 pm.

## Friday, 3 May 2002

John H (CF) called WSC 2002 to order at 9:05 am at the Warner Center Marriott in Woodland Hills, California, USA. He opened the meeting with a moment of silence to remember the still-suffering addict, followed by the Serenity Prayer. The Sixth Concept and the Sixth Tradition were read. The daily passage from *Just for Today: Daily Meditations for Recovering Addicts* was also read.

### NEW BUSINESS

Roll call #9 (see Addendum A)

Conducted by Steve R (CF)

114 participants are present

96 regions are present

For new business,

76 represents a 2/3 majority

58 represents a simple majority

*It was M/C World Board, Motion #31*

**“To approve the summary (see Conference Approval Track material) of The Narcotics Anonymous Service Structure for inclusion in *A Guide to Local Services in Narcotics Anonymous*.”**

[from the Summary (*Underlined words added by amendments below*)]

The regional service committee (RSC)

Regional service committees exist to pool the experience and resources of the areas and groups it serves. The RSC is composed of regional committee members (RCM's) elected by the region's member-areas; these RCMs usually elect regional committee officers from among themselves. RSCs organize regional assemblies at which GSRs and RCMs discuss a wide range of service



matters, including those likely to come before the World Service Conference, and may elect a regional delegate and alternate delegate to the WSC.

*Motion as Amended Carried by 2/3 Majority Voice Vote, after the following:*

*It was M/F Lynn S (RD, Northern New York)*

Objection to consideration of the motion.

Lynn cited his belief that *GTLS* is used by the group and this motion should be in the *Conference Agenda Report*.

*Objection Failed for Lack of 2/3 Majority by Voice Vote.*

Don S (RD, San Diego/Imperial) asked about the origin of Motion #31. Jane N (WB Chair) explained that Motion #31 originated from a committed motion at WSC 2000.

Greg I (RD, Pacific Cascade) asked if this material contains anything new. Jane N (WB Chair) responded no.

*Amendment: It was M/C Roseann B-A (RD, Northern California)*

**To add the word “may” to the last line of the description of the regional service committee (see above).**

*Conference participants accepted this as a friendly amendment.*

*Amendment: It was M/S/C Tim R (RD, Alaska)/Larry M (RD, California Inland)*

**To add the word “usually” to line #3 of the RSC description (see above).**

An objection was voiced to accepting this as a friendly amendment.

*Amendment Carried by a Show of Hands, after the following:*

*It was M/S/F Cooper B (RD, Mountaineer)/D'Etta C (RD, Volunteer):*

“To commit the amendment to add the word “usually” to the World Board.”

*Motion to Commit Failed by Voice Vote, after the following.*

*It was M/C Dede R (RD, Show-Me):*

“To call the question on the motion to commit.”

*Motion Carried with No Objections Voiced.*

*It was M/S/F Cooper B (RD, Mountaineer)/Sabine R (RD, German Speaking):*

“To commit Motion #31 and all proposed amendments to the World Board.”

*Motion to Commit Failed by Voice Vote.*

*It was M/C John W (RD, Arizona):*

“To call the question on the motion to commit.”

*No Objections were Voiced.*

*It was M/C Betty P (RD, Mid-America):*

“To call the question on the main motion.”

*No Objections were Voiced.*

After a break, John H (CF) opened the session with several announcements.

John H (CF) explained that the only amendments to *Conference Agenda Report* or Conference Approval Track Material that are acceptable at this time are those that were submitted through the established process.

*It was M/C World Board, Motion #32:*

**“To approve the revised version of the *Treasurer’s Handbook*.”**

*Motion as Amended Carried by 2/3 Majority Voice Vote, after the following:*

Rex S (RD, Washington/N. Idaho) objected to taking straw polls about how people feel about the motions. He suggested instead taking a straw poll on whether people are ready to vote.

*Amendment: It was M/S/C Ken D (RD, Region of the Virginians)/Chas N (RD, Greater Philadelphia), Motion #46:*

**“To add to the *Treasurer’s Handbook* and *The Group Treasurer’s Workbook* under the section, ‘Guidelines for Group Treasurer,’ the following definition of what a prudent reserve is as adapted from page 33 of the *Treasurer’s Handbook* under ‘Guidelines for the Area or Regional Service Committee.’ #7.**

**#9 All funds in excess of the prudent reserve (i.e., all money in excess of monthly expenses) should be sent on to the other levels of service according to your group’s practice as discussed in the information pamphlet, *Self-Support: Principle and Practice.*”**

*Amendment Carried by Voice Vote, after the following:*

A straw poll revealed that most participants are ready to vote on Motion #46.

*It was M/S/C Odilson F (RD, Brazil)/Don S (RD, San Diego/Imperial):*

“To call the question.”

*Motion to End Debate Carried by 2/3 Majority by Voice Vote.*

*Amendment: It was M/S/F Jim D (RD, UK)/Marc G (RD, Chicagoland), Motion #36:*

**“We propose that the revised *Treasurer’s Handbook*, regarding fellowship fund flow, should include an extra square for zonal forums as they are recognized as sharing and business meetings. Funds should be shown to also flow from regions, areas and groups to square.”**

*Amendment Failed by Voice Vote, and then a Show of Hands. Also, the Motion Failed by Standing Vote: Yes-45; No-55; Abstentions-6, after the following:*

Jon T (WB) asked that the straw polls ask how people feel about the motion rather than whether they are ready to vote.

*It was M/S/C Gene J (RD, Wisconsin)/Doug P (RD, Alsask):*

“To call the question on Motion #36.”

*Motion to End Debate Carried by Voice Vote.*

John H (CF) announced that we would move to a vote on Motion #32.

An objection was voiced.

It was M/C

“To call the question on Motion #32.”

*Motion to End Debate Carried by a Show of Hands.*

*It was M/C World Board, Motion #33:*

**“To approve the revised version of *A Temporary Working Guide to Our World Service Structure* (TWGWSS) with inclusion of the 2002 WSC Rules of Order and Election Procedures as amended and rename this handbook to *A Guide to World Services in Narcotics Anonymous.*”**

*Motion as Amended Carried by a 2/3 Majority Show of Hands, after the following:*

*Amendment: It was M/S/C Roseann B-A (RD, Northern California)/Robert L (RD, Southern California), Motion #60:*

**“To amend *A Temporary Working Guide to Our World Service Structure*, page 1 ‘The Regional Service Committee.’ ‘The region’s delegate to the world service conference is elected by the GSRs and/or RCMs at the regional assembly.’ to add the words ‘or RSC’ and to add to Page 3 the following underlined words ‘The Regional Delegate’ ‘During the delegate’s term, he or she attends the World Service Conference as a fully funded active participant, for while the delegate is elected by and accountable to the**

**regional assembly or RSC, he or she is not a mere messenger.’ Further that *A Guide to Local Service in Narcotics Anonymous* reflect the same conceptual changes at its next printing.”**

*Amendment Carried by Voice Vote, after the following:*

A straw poll revealed that most participants support the motion.

*Amendment: It was M/S/F John S (RD, Minnesota)/Marc G (RD, Chicagoland), Motion #48:*  
**“To amend *A Guide to World Services in Narcotics Anonymous* by replacing the language on page 88 of the Conference Approval Track Material under the heading ‘Composition’ with the following, ‘The Human Resource Panel consists of six (6) individuals elected by a simple majority of the World Service Conference.’”**

*Amendment Failed by Voice Vote, after the following:*

A straw poll revealed most participants do not support the motion.

*Amendment: It was M/S/C Lynn S (RD, Northern New York)/Bill L (RD, Arkansas), Motion #52:*

**“To amend *A Guide to World Services in Narcotics Anonymous* by replacing the language on page 25, Elections #5c with the following: ‘All nominees to the Human Resource Panel receiving the most votes above the required 50% will be elected to the available positions on the Human Resource Panel.’”**

*Amendment Carried by Voice Vote, after the following:*

A straw poll revealed that most participants support the motion.

After a lunch break, Steve R (CF) called the session to order at 1:45 pm with a moment of silence followed by the Serenity Prayer. He announced that we are on Motion #33 as amended.

*Amendment: It was M/S/F Louis P (RD, Free State)/Chas N (RD, Greater Philadelphia), Motion #56:*

**“To add to *A Guide to World Services in Narcotics Anonymous*, (page 22 section 6) to the HRP Guidelines that two or more candidate profiles be required for each open position on the World Board, Human Resource Panel, or WSC Co-Facilitator.”**

*Amendment Failed by a Show of Hands, after the following:*

A straw poll revealed most participants do not support the motion.

*It was M/ Robert L (RD, Southern California):*

“To suspend the order of the day.”

*Motion Ruled Out of Order.*

Peter H (RD, South Florida) stated that because of new information, he is offering an amendment that was not submitted before the deadline.

*Amendment: It was M/S Peter H (RD, South Florida)/Bob D (RD, Colorado)*

**“To strike the words ‘and elections procedures as amended’ from Motion #33.”**

*Amendment Ruled Out of Order, after the following:*

A straw poll revealed that participants are divided in their support for the motion.

In response from a request from Michael McD (WB), Steve R (CF) stated that there is no “new information” and the amendment is out of order because it did not follow our established procedure.

*It was M/S/F Dieter J (RD, Upper Midwest)/Peter H (RD, South Florida):*

“To appeal the decision of the chair.”

*The Decision of the Chair was Upheld by a Show of Hands.*

Michael McD (WB) suggested that participants simply ask the World Board to hear their concerns and examine the election procedures for possible improvement during the next conference cycle.

Steve R (CF) announced that we are now on Motion #33 as amended again.

*Amendment:* It was M/S/F Dale B (RD, Nebraska)/Tim A (RD, Iowa), Motion #40:  
**“That the WSC Rules of Order for 2004 in voting, that consent to a motion be an option.”**

*Amendment Failed by Voice Vote.*

*Amendment:* It was M/S Joseph M (RD, Eastern New York)/Liz P (RD, Utah), Motion #67:  
**“That the World Board define consensus and develop guidelines for consensus-based decision making to be inserted into the WSC Rules of Order.”**

*Amendment Ruled Out of Order because it is not an amendment to the document.*

*It was M/S Jim M (RD, Chesapeake/Potomac)/Louis P (RD, Free State):*  
 “To divide the question after: ‘Rules of Order’.”

The two new motions would be:

“To approve the revised version of *A Temporary Working Guide to Our World Service Structure* (TWGWSS) with inclusion of the 2002 WSC Rules of Order and rename this handbook to *A Guide to World Services in Narcotics Anonymous*.” And, “To approve the revised version of *A Temporary Working Guide to Our World Service Structure* with inclusion of Election Procedures as amended and rename this handbook to *A Guide to World Services in Narcotics Anonymous*.”

*Motion to Divide the Question was Ruled Out of Order.*

Steve R (CF) called for discussion on Motion #33 as amended.

*It was M/S/C John W (RD, Arizona)/Tracy D (RD, Western New York):*  
 “To call the question.”

*Motion to End Debate Carried by a Show of Hands.*

*It was M/S/F Robert L (RD, Southern California)/Tim R (Alternate RD, Lone Star)*  
 “To suspend the order of the day for the purpose of holding a special election to fill the remaining seats of the World Board.”

*Motion Failed by a Show of Hands*

*It was M/C Jane N (WB Chair): Motion #34:*

**“To ratify the World Board’s request to continue printing *Miracles Happen* with the proposed revisions.”**

*Motion Carried by a 2/3 Majority by a Show of Hands, after the following:*

A straw poll revealed that most participants were divided in their support of this motion. Objections to voting at this point were voiced.

*Amendment:* It was M/S/F Peter H (RD, South Florida)/Antoinette (Tony) S (RD, Buckeye):  
 “To substitute Motion #44 for #34.”

Motion #44 reads: “NAWS will stop all printing and sales of the *Miracles Happen*, coffee table book until a thorough review process by the fellowship has taken place, in accordance with TWGWSS, page 33, Approval Process for Recovery Literature, Section A, *Review-form literature, 1&2.*”

*Motion to Substitute Failed by a Show of Hands, after the following:*

A straw poll revealed that most participants want to consider Motion #34.

*It was M/S/C Michael McD (WB)/Dede R (RD, Show-Me):*

“To call the question on the motion to substitute.”  
*Motion to End Debate Carried by a Show of Hands.*

Steve R (CF) announced that discussion of Motion #34 is in order.

*It was M/S/C Mark H (RD, Aotearoa New Zealand)/George L (RD, Central California):*  
 “To call the question on Motion #34.”  
*Motion to End Debate Carried by a Show of Hands.*

*It was M/C Jane N (WB Chair), Motion #70:*

**“To accept the recommendations for seating in the WSC seating report and recognize Greece as a seated World Service Conference participant beginning at the close of WSC 2002.”**

*Motion Carried Unanimously by Voice Vote.*

*It was M/S/Committed Paul C (RD, North East Atlantic)/Greg I (RD, Pacific Cascade), Motion #54:*

**“That the World Board initiate a workgroup to investigate options to utilize the Internet to provide service, recovery, and information to the fellowship, professionals, and interested individuals. A report from this workgroup shall be made available no later than WSC 2004.”**

*Motion Committed as follows:*

A straw poll revealed that most participants do not support this motion.

*It was M/S/C Cooper B (RD, Mountaineer)/Don S (RD, San Diego/Imperial)*  
 “To commit Motion #54 to the World Board.”  
*Motion to Commit Carried by a Show of Hands.*

*It was M/S/C Joseph M (RD, Eastern New York)/Cooper B (RD, Mountaineer) Motion #67:*

**“That the World Board define consensus and develop guidelines for consensus-based decision making to be inserted into the WSC Rules of Order.”**

*Motion as Amended Carried by a Show of Hands, after the following:*

A straw poll revealed that most participants support the motion.

*Amendment: It was M/S/C Michael McD (WB)*  
**“To change the language to read ‘define consensus for the WSC.’”**  
*Amendment was accepted as friendly without objection.*

*It was M/S/F Maryanne L (RD, Connecticut)/Jose Luis A (RD, Region Del Coqui)*  
 “To substitute Motion #69 for #67.

Motion #69 reads: ‘That guidelines be created for consensus-based decision making to be used at WSC. These guidelines will be inserted into the Rules of Order for approval at WSC 2004.’”

*Motion to Substitute Failed by a Show of Hands.*

*Amendment: It was M/S/F John S (RD, Minnesota)/Dede R (RD, Show-Me)*  
**“To insert the words ‘to be presented to the World Service Conference no later than 2006.’”**

*Objections were voiced to accepting the amendment as friendly.*  
*Amendment Failed by a Show of Hands.*

Peter H (RD, South Florida) asked if the World Board would let the conference examine and discuss their definition before inserting it into the Rules of Order. Jane N (WB Chair) responded yes.

It was M/S/F Carolyn H (RD, Greater New York)/Jim M (RD, Chesapeake/Potomac), Motion #45:

**“To direct the World Board to amend the annual contract section of NAWS Literature Sales Policy for the United States and Canada as follows:**

Combine levels 3, 4, & 5 to one level and reflect a 5% additional discount to levels 1, 2, & 3.

Current:

Level 1	—	\$80,000–\$104,999	—	17%
Level 2	—	\$105,000–\$129,999	—	18%
Level 3	—	\$130,000–\$374,999	—	21%
Level 4	—	\$375,000–\$599,999	—	22.5%
Level 5	—	\$600,000 & up	—	24%

Proposed:

Level 1	—	\$80,000–\$104,999	—	22%
Level 2	—	\$105,000–\$129,999	—	23%
Level 3	—	\$130,000 & up	—	26%

*Motion Failed by a Show of Hands.*

*It was M/ Maryanne L (RD, Connecticut):*

*“To object to consideration of the motion.”*

*Steve R (CF) Ruled the Objection Out of Order.*

*It was M/S/C Don F (RD, Tri-State Region)/Doug P (RD, Alsask Region):*

*“To call the question on Motion #45.”*

*Motion to End Debate Carried by a Show of Hands.*

*It was M/S/Committed Emmanuel K (RD, France)/Siman-tov (Miko) N (Alternate RD, Israel), Motion #53:*

**“An International Fellowship Development and Support workgroup for 2002–2004 be created. This workgroup will focus its work on putting together an international fellowship development strategy.”**

*Motion Committed as follows:*

*It was M/S/C Peter H (RD, South Florida)/Cooper B (RD, Mountaineer):*

*“To commit Motion #53 to the World Board.”*

*Motion to Commit Carried by a Show of Hands, after the following:*

Saul A (WB) asked for clarification from the maker of the motion. Steve R (CF) ruled the request out of order. Pam H (RD, Mid-Atlantic) appealed the decision of the chair.

*The Decision of the Chair was Upheld By a Show of Hands.*

*It was M/S/Committed Ruben M (RD, Peru)/Alejandro R (RD, Mexico), Motion #47:*

**“That NAWS produce a soft cover of *Miracles Happen*.”**

*Motion Committed as follows:*

A straw poll revealed that most participants do not support the motion.

*It was M/S/C Cooper B (RD, Mountaineer)/Antoinette (Tony) S (RD, Buckeye):*

*“To commit motion #47 to the World Board.”*

*Motion to Commit Carried by a Show of Hands.*

*It was M/S/F Louis P (RD, Free State)/Cooper B (RD, Mountaineer), Motion #57:*

**“To have the HRP make a report listing the objective and subjective criteria used and the weight given each criteria to qualify the candidate profiles used for HRP recommended nominations for World Board, HRP, and Co-Facilitator.”**

*Motion Failed by a Show of Hands, after the following:*

*It was M/S/F Don F (RD, Tri-State)/Tracy D (RD, Western New York):*

“To object to consideration of the motion.”

*Motion to Object Failed for Lack of 2/3 Majority by Standing Vote: Yes-67; No-30; Abstentions-2.*

After review and more discussion (see below) Steve R (CF) announced that the objection may have carried but was ruled as failed. Steve R (CF) asked that people simply vote against Motion #57 if they don't support it.

Janet R (RD, Kentuckiana) requested a roll call.

Roll call #10 (see Addendum A)

Conducted by Steve R (CF)

111 participants are present

94 regions are present

For new business,

74 represents a 2/3 majority

56 represents a simple majority

Bob J (WB) asked if objection to consideration is a procedural motion and should therefore take 2/3 of those voting yes or no to pass. Steve R (CF) responded yes.

*It was M/S/C Seth S (RD, Rio Grande)/Dylan J (RD, British Columbia):*

“To call the question on Motion #57.”

*Motion Carried by a Show of Hands.*

*It was M/S/Committed Antoinette (Tony) S (RD, Buckeye)/John W (RD, Arizona), Motion #39:*

**“That the World Service Office maintain a toll free line to their offices.”**

*Motion Committed as follows:*

*It was M/S/C Randy D (RD, South Dakota)/Maryanne L (RD, Connecticut)*

“To commit the motion to the World Board.”

*Motion to Commit Carried by a Show of Hands.*

*It was M/S/F "Walter" P (RD, Italy)/Uzi L (RD, Israel), Motion #55:*

**“That the worldwide workshop in Europe doesn't take place one month before and one month after the European Delegates Meeting and ECCNA.”**

*Motion Failed by a Show of Hands.*

*It was M/S/C Dave C (RD, Mississippi)/Don F (RD, Tri-State):*

“To call the question.”

*Motion Carried by a Show of Hands.*

*It was M/S/F Demetrius P (RD, Georgia)/Ron M (RD, Florida), Motion #42:*

**“Direct the World Board to direct the WSO to remove all web links to any web page with Narcotics Anonymous copyrighted material posted on their page until this material is removed from their web page.”**

*Motion Failed by a Show of Hands.*

*It was M/S/F Debbie D (Alternate RD, Southern California)/Maryanne L (RD, Connecticut), Motion #63:*

**“To dissolve the Human Resource Panel as it exists.”**

*Motion Failed for Lack of a 2/3 Majority by a Show of Hands.*

*It was M/S/F John W (RD, Arizona)/Dave C (RD, Mississippi), Motion #43,*

**“To add the following question to the HRP new World Pool Information Form:**

Do you have a working knowledge of the following?

- 12 Steps of NA
- 12 Traditions of NA
- 12 Concepts of NA”

*Motion Failed by a Show of Hands, after the following:*

*It was M/S/C Don F (RD, Tri-State)/Kersey (Albert) N (RD, Louisiana):*  
 “To call the question.”

*Motion Carried by a Show of Hands.*

*It was M/S/F Jim D (RD, UK)/Paulo R (RD, Portugal), Motion #41:*

**“The Conference Agenda Report be sent out early enough that RDs receive it 180 days before the WSC.”**

*Motion Failed by a Show of Hands*

*It was M/S/Forwarded Chas N (RD, Greater Philadelphia)/Louis P (RD, Free State), Motion #59:*

**“The World Board commit to forming a workgroup during the conference cycle 2002–2004, to study the NAWS sales policies. This workgroup is to include World Board members and regional and/or area customers.”**

*Motion Forwarded to the World Board as Input by a Show of Hands, as follows:*

*It was M/S/C Jon T (WB)/Don F (RD, Tri-State):*  
 “To forward Motion #59 to the World Board as input.”

*Motion Carried by a Show of Hands.*

*It was M/S/C Jane N (WB Chair)/Ken D (RD, Region of the Virginians)*

“To close the new business session.”

*Motion Carried with No Objections Voiced.*

The meeting recessed for the day at 6:30 pm

## Saturday, 4 May 2002

Jane N (WB Chair) called WSC 2002 to order at 9:08 am at the Warner Center Marriott in Woodland Hills, California, USA. She opened the meeting with a moment of silence to remember the still-suffering addict, followed by the Serenity Prayer. The daily passage from *Just for Today: Daily Meditations for Recovering Addicts* was read. The Ninth Concept and the Twelfth Tradition were read.

### FRAMING ISSUE DISCUSSION TOPICS FOR 2002–2004

- Roll call #11 (see Addendum A)
- Conducted by Jane N (WB Chair)
  - 103 participants are present
  - 85 regions are present
- For new business,
  - 69 represents a 2/3 majority
  - 52 represents a simple majority

Lib E (WB) opened the discussion session for framing issue topics for the 2002–2004 conference cycle. Ron H (WB) asked participants at each table to brainstorm subtopics for the subject of “self support” and record the most popular ideas. After twenty minutes of discussion, Ron asked participants to brainstorm subtopics for the subject of “atmosphere of recovery” and record the most popular ideas. Lib asked each table to pass their notes to the next table and then discuss the first two points on each sheet. After discussion time elapsed, she asked



several tables to report two ideas from their discussions. [For a complete list of responses, see Addendum F.]

## MOVING FORWARD WITH A COMMON VISION 2002 TO 2004

After a break, Jane N (WB Chair) began the wrap-up session. Tony W (WB) announced that copies of the categorized input from the discussion sessions will be handed out to each participant. Bella B (WB) thanked everyone for their participation and asked them to please send any further input or feedback on how to keep the dialogue going to the World Board in writing.

Jane asked several delegates to share what they had written earlier as their hopes and/or fears for the week. She summarized the week, sharing that our business sessions seemed to lose the energy and enthusiasm that we experienced in the small group discussion settings. She asked how many people found the room setting for the business sessions to be useful and productive. Most participants indicated that they did. Anthony E (WSO ED) shared his observation that a new partnership has developed during the week between himself, the World Board, and the regional delegates.

Anthony announced distribution of the regional donations list, conference participant contact information, and a summary document of information about the embezzlement. He asked that no one distribute the embezzlement information in writing or email because it is a pending legal issue. He encouraged people to simply use the information to answer questions from other members.

A feedback session included the following subjects: simplifying the language used to describe our business motions and our budget, finding a way to eliminate parliamentary procedure, and finding a way to state simply the impact of proposed motions.

Anthony stated that input received indicated that public relations, sponsorship, and worldwide workshops were priority concerns of participants. He also reported that motions committed to the board will be examined but will not receive a higher priority over the approved project plans. Most participants agreed with this understanding. Peter H (RD, South Florida) shared his observation that the committed motion about the literature sales policy seemed to receive less support than other committed motions.

Jane asked participants to express their understanding of the following:

The committed motions concerning the literature distribution workshop, Internet workgroup, and fellowship development are all understood to be a lower priority than the project plans that were passed and prioritized as high, medium, or low. Confusion was expressed by participants, and not everyone understood this point the same way.

After a break, Anthony explained that the board heard the following:

- The strategic plan will be the focus of much energy.
- Public relations round tables and sponsorship projects are high priorities.
- We need to look at Sales Policy and Literature Distribution.
- We need to look at the election procedures and the overall process.
- We need to look at the possibility of providing 1-800 access.
- Fellowship development is important and should be at the forefront of the board's thinking.
- We should look at the Internet and how to use it effectively.
- All these things do tie into the strategic framework.

After a lunch break, Jane opened the session with a reminder to turn in expense reports. Anthony also reminded the participants that the embezzlement letter is for the delegates and alternates only.

Cary S (WB) gave an overview of the expense reimbursement form and asked that receipts be turned in for all non-meal expenses.

Certificates of recognition were given to all conference participants, the HRP members, and WSC Cofacilitators. The session on Saturday finished with recognition of those who were leaving world services after completing their service commitments.

After closing ceremonies, It was M/C Michael McD (WB)

“To adjourn the 2002 World Service Conference.”

No objections were voiced.

Hearing no further business, the meeting was adjourned at 4:00 pm.

The WSC 2002 ended with the group forming a circle and the Serenity Prayer.

### Addendum A: Roll Calls

<b>Roll Calls</b>	<b>#1</b>	<b>#2</b>	<b>#3</b>	<b>#4</b>	<b>#5</b>	<b>#6</b>	<b>#7</b>	<b>#8</b>	<b>#9</b>	<b>#10</b>	<b>#11</b>
WB - Bella B	X	X	X	X	X	X	X	X	X	X	X
WB - Bob J	X	X	X	X	X	X	X	X	X	X	X
WB - Cary S	X	X	X	X	X	X	X	X	X	X	X
WB - Claudio L	X	X	X	X	X	X	X	X	X	X	X
WB - Craig R	X	X	X	X	X	X	X	X	X	X	X
WB - Daniel S	X	X	X	X	X	X	X	X	X	X	X
WB - David J	X	X	X	X	X	X	X	X	X	X	X
WB - Giovanna G	X	X	X	X	X	X	X	X	X	X	X
WB - Jane N	X	X	X	X	X	X	X	X	X	X	X
WB - Jon T	X	X	X	X	X	X	X	X	X	X	X
WB - Larry R	X	X	X	X	X	X	X	X	X	X	X
WB - Lib E	X	X	X	X	X	X	X	X	X	X	X
WB - Michael McD	X	X	X	X	X	X	X	X	X	X	X
WB - Ron H	X	X		X	X	X	X	X	X	X	X
WB - Saul A	X			X	X	X	X	X	X		X
WB - Susan C	X	X	X	X	X	X	X	X	X	X	X
WB - Tom McC	X	X	X	X	X	X	X	X	X	X	X
WB - Tony W	X	X	X	X	X	X	X	X	X	X	X
Alabama/NW Florida Region	X	X	X	X	X			X	X	X	X
Alaska Region			X	X	X	X	X	X	X	X	X
Alsask Region	X	X	X	X	X	X	X	X	X	X	X
Aotearoa New Zealand Region	X	X	X	X	X	X	X	X	X	X	X
Argentina Region	X	X	X	X	X	X	X	X	X	X	X
Arizona Region	X	X	X	X	X	X	X	X	X	X	X
Arkansas Region	X	X	X	X	X	X	X	X	X	X	X
Australian Region	X	X	X	X	X	X	X	X	X	X	X
Baja Son Region	X	X	X	X	X	X	X	X	X	X	X
Best Little Region	X	X	X	X	X	X	X	X	X	X	X
Brazil Region	X	X	X	X	X	X	X	X	X	X	X
British Columbia Region	X	X	X	X	X	X	X	X	X	X	X
Buckeye Region	X	X	X	X	X	X	X	X	X	X	X
California Inland Region	X	X	X	X	X	X	X	X	X	X	X
California Mid-State Region	X	X	X	X	X	X	X	X	X	X	X
Carolina Region	X	X	X	X	X	X	X	X	X	X	X
Central California Region	X	X	X	X	X	X	X	X	X	X	X
Chesapeake/Potomac Region	X	X	X	X	X	X	X	X	X	X	X
Chicagoland Region	X	X	X	X	X	X	X	X	X	X	X
Colombia Region	X	X	X	X	X			X	X	X	
Colorado Region	X	X	X	X	X	X	X	X	X	X	X
Connecticut Region	X	X	X	X	X	X	X	X	X	X	X
Costa Rica Region	X	X	X	X	X	X	X	X	X	X	
Eastern New York Region	X	X	X	X	X	X	X	X	X	X	X
Ecuador Region		X			X	X	X	X	X	X	X



Region 51	X	X	X	X	X	X	X	X	X	X	X
Region Del Coqui	X	X	X	X	X	X	X	X	X	X	X
Region of the Virginians	X	X	X	X	X	X	X	X	X	X	X
Rio Grande Region	X	X	X	X	X	X	X	X	X	X	X
San Diego/Imperial Region	X	X	X	X	X	X	X	X	X	X	X
Show-Me Region	X	X	X	X	X	X	X	X	X	X	X
Sierra Sage Region	X	X	X	X	X	X	X	X	X	X	X
South Dakota Region	X	X	X	X	X	X	X	X	X	X	X
South Florida Region	X	X	X	X	X	X	X	X	X	X	X
Southern California Region	X	X	X	X	X	X	X	X	X	X	X
Southern Idaho Region	X	X	X	X	X	X	X	X	X	X	X
Spain Region	X	X	X	X	X	X	X	X	X	X	X
Sweden Region	X	X	X	X	X	X	X	X	X	X	
Tejas Bluebonnet Region	X	X	X	X	X	X	X	X	X	X	X
Tri-State Region	X	X	X	X	X	X	X	X	X	X	X
UK Region	X	X	X	X	X	X	X	X	X	X	X
Upper Midwest Region	X	X	X	X	X	X	X	X	X	X	X
Upper Rocky Mountain Region	X	X	X	X	X	X	X	X	X	X	X
Uruguay Region	X				X	X	X	X	X		X
Utah Region	X	X	X	X	X	X	X	X	X	X	X
Volunteer Region	X	X	X	X	X	X	X	X	X	X	X
Washington/N. Idaho Region	X	X	X	X	X	X	X	X	X	X	X
Western New York Region	X	X	X	X	X	X	X	X	X	X	X
Wisconsin Region	X	X	X	X	X	X	X	X	X	X	
<b>Total participants present</b>	<b>112</b>	<b>112</b>	<b>109</b>	<b>111</b>	<b>114</b>	<b>111</b>	<b>111</b>	<b>113</b>	<b>114</b>	<b>111</b>	<b>103</b>
<b>Number of regions present</b>	<b>94</b>	<b>95</b>	<b>93</b>	<b>93</b>	<b>96</b>	<b>93</b>	<b>93</b>	<b>95</b>	<b>96</b>	<b>94</b>	<b>85</b>

**New Business**

<b>2/3 majority</b>	<b>75</b>	<b>75</b>	<b>73</b>	<b>74</b>	<b>76</b>	<b>74</b>	<b>74</b>	<b>76</b>	<b>76</b>	<b>74</b>	<b>69</b>
<b>Simple majority</b>	<b>57</b>	<b>57</b>	<b>55</b>	<b>56</b>	<b>58</b>	<b>56</b>	<b>56</b>	<b>57</b>	<b>58</b>	<b>56</b>	<b>52</b>

**Old Business—only RDs vote**

<b>Number of regions present</b>	<b>94</b>	<b>95</b>	<b>93</b>	<b>93</b>	<b>96</b>	<b>93</b>	<b>93</b>	<b>95</b>	<b>96</b>	<b>94</b>	<b>85</b>
<b>2/3 majority</b>	<b>63</b>	<b>64</b>	<b>62</b>	<b>62</b>	<b>64</b>	<b>62</b>	<b>62</b>	<b>64</b>	<b>64</b>	<b>63</b>	<b>57</b>
<b>Simple majority</b>	<b>48</b>	<b>48</b>	<b>47</b>	<b>47</b>	<b>49</b>	<b>47</b>	<b>47</b>	<b>48</b>	<b>49</b>	<b>48</b>	<b>43</b>

**Seated Regions not present:**

- ABCD Region
- Finland Region
- Ireland Region
- IRF Region
- Le Nordet



## ADDENDUM B: SEEKING SOLUTIONS—DISCUSSING THE NEW BIENNIAL CONFERENCE

This addendum contains responses from small group sessions. These responses were copied verbatim from post-it notes written by the groups and have not been copyedited.

### Sunday 28 April 2002

What can we do to make the description of a new WSC a reality?

- The WSC be equal and that all ideas are good ideas
- Generate interest at group level so that they care about what we do here
- Generate partnership between groups and world service
- To arrive at results that help carry our message to new geography
- Brainstorming of regional issues and accumulating common concerns of regions facilitating regions to share their experience strength and hope
- Educate the delegate to think outside the box
- Have trust and faith in the new process
- Be willing to learn
- Generate some excitement at fellowship level using flyers
- To commit ourselves and work hard to improve communication between the members and world services
- To speak positively and educate about the “we” to make NAWS vision statement and WSC mission become a reality
- Our dream of a consensus-based, principle-centered WSC—in which majorities and minorities successfully work together towards our common welfare—can be best realized through the development of a greater willingness to be flexible and open-minded, to take risks, and to accept changes in discussion models, in networking with professionals through PI, H&I and literature development, and in communication with our constituent regions and areas
- Simplify the process we use
- To reflect our multilingual population
- Establish priorities consistent with our vision and mission statements
- Use what you learn at WSC back home
- Act with integrity and apply spiritual principles
- Lead by example
- Solicit issues from registered groups
- Change terminology to help consensus based decision making
- Implement consensus based decision making locally
- Improve system to implement the feedback from delegates to the WSC
- Use communications as a spiritual process
- Develop better communications tools.
- Promote better awareness of the 7th tradition
- Continue implementation of a PR plan
- Choose our leadership wisely
- Better wrap up of the conference
- The board should consider how their actions will be perceived by the fellowship
- Replace the CAR process with a new format
- We can not stay the same and expect the WSC to change

- Include a Twelve Concept discussion
- Work selflessly and be patient selflessly
- WB participation along with delegate participation in the non-business sessions



## ADDENDUM C: ENVISIONING NAWS 2007

This addendum contains responses from small group sessions. These responses were copied verbatim from post-it notes written by the groups and have not been copyedited.

### Tuesday 30 April 2002

Participants were asked to describe NAWS as they envision it to be on April 30, 2007.

Underlined ideas were identified by the group as most important in helping NAWS realize the vision.

- Trusted servants will be chosen based on life experiences. Example: Accountants will be treasurers.
- More mature attitudes toward balancing ideals with reality. Know that we all have different gifts.
- More translated service materials so there is less confusion. Literature translation is our number one priority.
- Equal representation.
- PI efforts in countries that are not well acquainted with NA.
- The NA fellowship no longer looks to NAWS to solve its problems.
- Most NA groups have an interest and an investment in NAWS and its goals.
- The North American fellowship had gained a global perspective of NA and has stopped looking in and started to look out.
- We have a full World Board.
- The U.S. will be equal in numbers of members as the rest of the world (not more).
- We can break some of our communication barriers.
- NA has inspired a true global recovery.
- Equal representation from around the world.
- The World Board is diversified.
- Conference and fellowship can learn to communicate and have empathy with one another.
- World pool utilization.
- NA is everywhere it is needed.
- All those seeking recovery can find it in their own language.
- More "WE" based fellowship.
- We trust the Steps, Traditions, Concepts, and our group's conscience.
- Use technology to improve our way of carrying the message.
- Don't settle for less than excellence from staff. Employee reviews linked to objectives of strategic plan.
- Improved donations.
- Beginnings of WSO-Asia.

**Table A**

- Shorten WSC
- Representation –Global<Multicultural, Multilingual
- Full World Board
- Communication—Translation technology<faster and easier
- More Workshops Worldwide and US
- Full Rotation of service
- CAR—9 months before the WSC
- Twelve Step Call—IP or booklet
- Technology—video conference/meeting, cyber region

**Table B**

- Zonal Office in 5 areas: South America, North America, Europe, Africa, and Asia
- Communication—needs of different cultural issues
- Maintain and develop particular projects
- Inverted pyramid—homegroup at the top
- No CAR—Workshops drive the fellowship
- Feed to NAWS. Focus on primary purpose
- Group driven, not WSC and World Board driven
- Communication-Government Agencies and NPO's
- Penal/Psych institutions NA in these
- Free access to all of the World for NA
- NAWS funded by the 7<sup>th</sup> Tradition, not literature sales
- Literature available free and electronically
- NA is a worldwide fellowship in every city over 50,000 in any language is a respectable, and not seen as a cult, etc.
- More projects, less structure—more local, less global
- More global structure by cross function.
- IP own media TV in different languages. Language and culture e.g. higher power with cultures who have many Gods. Direct Participation on Internet (for groups) proactive prospect to siege time future new drugs—different members. Image.
- Manage this better
- WSC held in Paris, France
- Issue discussion group/area
- More friendly for all addicts--?

**Table C**

- NAWS—America, NAWS—Latinoamerica, NAWS—Africa, NAWS—Asia, NAWS—Oceania, NAWS—Europa
- Fellowship/confraternidad
- Staff/empleado
- Forums
- FZLA, FZA, FZE, FZNA, FZJ, FZAP
- Service delivery/entrega de servicios: Literature, Reports, Group Packets, etc.
- Shipping... drawing of a space ship delivering orders to our members outer space
- Drawing of a large world with NA within
- Drawing: large world with lines going across, up, down, etc. indicating the creation of indigenous literature...

- Drawing with a head and arrows going in and out indicating better communications/mejor comunicaciones (i.e. in and out)

#### **Table D**

- Consensus Based
- Sufficient fund flow to achieve all goals
- No intolerance or prejudices (no pain no gain)
- Less expensive literature, more translations
- You must put as much in the 7<sup>th</sup> Tradition basket as much as you spend on Starbucks each day
- Capacity building of trusted servants
- No more *us* and *them* mentality ? get along
- NA within a heart
- Service structure that allows all elements of NA fellowship who wish to participate in decision making process to do so
- No more parliamentary procedure. Consensus in business sessions
- Our literature review process remains intact
- NAWS exists primarily as a support and training function for zonal forums that then provide many basic services performed by NAWS today
- Drawing: a heart and the NA logo within
- Drawing: peace sign

#### **Table E**

- Become a consensus based organizations
- They *they's* and *we's* have become *I*
- World Board /WSO
- World Service Conference
- Actions & Attitudes
- Resource Pool
- Translation Committee—World Pool Resource—Public Relations
- World Pool Member—Professional Pool Members (members & non members)—Translations Pool
- (Lawyers, Journalists, Developmental specialist)
- Resources are gathered and managed by Pool Resource Committee
- Positive things: spiritual foundation
- Committee of NO Power—leave room, anyone to serve humbly—never government. Spirit of rotation
- Humility in all structures
- Farmer digging soil (knows about NA)
- Administration of diversity, innovation, attraction worldwide
- Online complete, all literature available – download in own language

#### **Table F**

- US Office will double in size – at least
- Offices on every continent
- Fellowship Development primarily, concentrated outside of North America
- Better information geographically
- Local Service improvement
- \*Translations & cultural improvement!

- Less blank spaces on the map
- PR energy
- NA to be more known and accessible!
- More viable solution to professionals

### **Table G**

- NAWS utilizes more than 50% of resource on Outreach, PI and growth
- Attitude of quality throughout all NA
- Vastly improved Translations, worldwide origin of NA>local literature developed by own language culture
- Utilize technology for translations communication
- Local non-US develop of literature supported by NAWS
- Encourage/facilitate Outreach to sub cultures within existing NA communities
- \*WSC teleconferenced worldwide
- Fair share of resource services
- Define and utilize consensus when appropriate

### **Table H**

- Training Process - formatted – each RD, every level
- Technology—advanced
- Set safeguards for money flow
- 1<sup>st</sup> China convention
- Communication with harmony
- Donation funded by the fellowship (free Basic Text)
- Compassion
- Public awareness within the fellowship of service structure
- Total social acceptance
- Universal – beyond our planet
- Group level participation and support
- Universal Awakening

### **Table I**

- Immediate translations
- Instant meeting updates (web)
- Truly a we program
- Internet WSC with full translations
- Leadership, business like and spiritual qualities
- Internet technology – service and recovery
- Work, Steps, Serve, Live
- \$52 million as NAWS annual income
- 1<sup>st</sup> WSC in NYC at the UN with full translations in 28 languages
- WSC participation bulletin board—quarterly input from RSC's
- Money issues never contention with PR purpose
- Media blitz are proactive internat.
- NA is a household word
- Prejudice eliminated
- 7<sup>th</sup> Tradition supports us and literature price goes down
- Equal and global WB representation – racially and culturally

**Table J**

- Literature translated to a much larger number of languages and coherent with its cultural
- Different NAWS offices around the world
- Stronger participation of the zonal forums in NAWS
- Stronger PR efforts to have been developed
- Staff and fellowship—have constant training programs (planning process)
- Wider recognition by government agencies
- WSC everybody has a translation device
- System: technology, Human Resources, communication means, different worldwide offices, communication with fellowship=NAWS as a whole
  - Workshops
  - Forums
  - Etc.
  - Internet
  - Mail & telephone

**Table K**

- Communication—translations>all written, creativity, literature
- Direct with members
- Self supporting—truly
  - 7<sup>th</sup> Tradition –not sales
- Culture/diversity
- Different approaches to providing services
- Trust of leadership
- Vision of decentralization with globalization
- Picking up (the phone) helps you stay clean
- Globalization

**Table L**

- Pictures: telephone reaching out to members and being a household word
  - Globe with meetings all over the world
  - Zonal representation at the World Service Conference
  - NAWS and the judicial system
  - NAWS—prisons
- AA merges with NA
- Financial stability
  - Reduce Basic Text cost to \$5 for US

**Table M**

- Mission and vision statement “that the name NA be a household word for all people in all languages.
- That any person in recovery knows recovery from drug addiction is synonymous with NA.

**Table N**

- Less participants, smaller conference
- More relaxed atmosphere and attitude
- WSC has become a “weekend” event

- More progressive thinking members
- Primary focus is on training groups to open new meetings
- NAWS has opened an office in China and is expanding in Eastern Asia
  - NAWS Fellowship Develop Support General Resources
    - Canadian Office
    - Brussels Office
    - African Office/NA Africa
    - NA Asia
    - NA South America
    - NA North America—Washington DC
- Ten (10) year action plan
- Free literature to all addicts in the world
- NAWS only coordinates services and regions provide them!
- 7<sup>th</sup> Tradition now pays for all expenses

#### **Table O**

- Translations>2 way street/Basic Text in 40 languages
- Stop creating new literature in English
- More people involved in service
- Access
- Equality
- Billboards
- 3 day WSC
- Cultural “Diversity with the fellowship: multinational PR and Marketing Campaign. Strengthening relationships
- 140 Regions
- Move more towards equality in communicating
- Better focus intent of worldwide workshop
- Drawing: of members/people standing together and the words *spiritual anonymity in Action not just talk*
- NA growth... drawing of a small diamond and the logo NA within with arrows towards a larger diamond with logo NA within

#### **Table P**

- Basic Text in every language
- Created literature in indigenous language
- NA recognized as a viable program of recovery worldwide
- Fully interactive database
- Service office on all contents
- Fellowship relying less on ? generated by fundraising events and literature
- More effective flow of communication
- Established Public Relations—Policy and Vision
- Fully funded (interactive) conference

#### **Table Q**

- Awareness of NAWS throughout the fellowship
- All services completely funded via group donations
- Literature development in non-English
- Non traditional communication methods (visual aids)

- More effective training tools
- WB more administrative
- More utilization of CP, WP throughout the conference cycle
- Consensus based decision making
- Smaller conference
- Drawing: WSC, WSO, WB in the middle of a diamond, arrows coming out towards the NA Way, medical member, homegroup, Worldwide Workshop, professional institutions, area, region, zonal, governments, still suffering addict, treatment
- Drawing: the words *dawning* and *awareness* with the words regions, addicts, NAWS, Public Relations, groups, zones, areas, and non-addicts.

#### **Table R**

- Better communications: include translations “super machine”
- Identifying resources within the NA community
  - HRP
  - Training

#### **Table S**

- Old with the old and in with the new
- Consensus vs.
- Most contents translated literature
- Socially accepted dispelling myths
- Every continent has 2 branch of the WSO-literature service items for those members in their language
- World Pool qualified
- Focused on previous visions, accomplished and to plan the future with the same enthusiasm
- Literature—local problem solved, locally groups realize vision group to help in the vision
- PR service structure reaching out to train trainers
- RD, Alternate & Translators funded
- Better with NAWS and local fellowship
- WSO Europe – National WSO
  - WSO needs to meet
- Better vehicle to meet our vision...

#### **Table T**

- Office in South America, maybe Asia
- Translations: Basic Text in every language where there is an NA meeting
- Literature production decentralized to make it more affordable
- Our services fully self-supporting through 7<sup>th</sup> Tradition
- Strong publications everywhere in the world
- Meeting/contact information globally available
- NA is willing to trust and delegate to our trusted servants
- All members feel a part of and equal
- Just trust
- Smaller conference (WSC)
- Zones have clear purpose and function
- WSC has reached consensus based decision process

**Table U**

- Zonal service office
- More PI literature
- Basic Text available in every language with local ? literature
- NA is global: China, Russia, Africa (all continents/all countries)
- Zonal forums play larger role: i.e. zonal service office
- Strong relationships with PR/PI... international governments and organizations
- CAR 20 pages and in all languages



## ADDENDUM D: BUILDING BETTER COMMUNICATIONS, A KEY AREA

This addendum contains responses from small group sessions. These responses were copied verbatim from post-it notes written by the groups and have not been copyedited.

### **Tuesday 30 April 2002**

How do we improve the credibility of NA with the professional community and governmental organizations?

#### **Training – Local Members/Fellowship**

- Select people with good public presence to establish and maintains these contacts
- Carry message frequently, receives would be hospitals in by government, book sales
- Firstly thru a well-trained PI/PR sub committee ensuring that members realize that when they are identified as members of NA by the public they will formalize how we are viewed. Realizing that if I wear an NA key tag or t-shirt and speed or act negatively it can do damage and hurt how others view NA. This ties in with disruptive behavior at meetings
- All members need to remember their action are a reflection of NA
- We must be attractive to newcomers and teach/show them the steps, tradition, showing them integrity, perseverance and commitment
- Educate the sub committees on the do and don'ts
- Communicate what we are as a fellowship
- By educating our new members on the importance of their behaviors when in public settings (act like were in recovery)
- Keeping commitment we make
- Area involvement in presentation
- Develop internal training programs with certification criteria
- WSO inform regional PI use regional people in presentations
- Web based interactive training programs for various service activities to work in conjunction with face to face presentation for training for any service work
- Zonal forums and the WSO
- Provide tools to prepare us for effective PR or PI presentations, communications and relationship
- Teach the teachers
- Identify members and non members who can represent NA at professional events
- Train facilitators
- Effective PR
- Personal behavior integrity
- Choosing trusted servants wisely
  - Public speaking
  - Leadership
  - Knowledge with Twelve Traditions
- Educating groups
- Seamless delivery of service
- Educate the fellowship on how to present themselves and NA in a professional manner
- Provide training on how to use presentation techniques including ASC, RSC, etc.
- To be proactive, prepared, demonstrate consistency in our community
- Try to have stable members doing the communicating
- Establish a written format to use in all contacts

- Let the addicts that have been around for a while go to these people and tell them what NA is and how it works and that one person does not represent NA.
- Only offer what we can deliver training in PI, return correspondence in a prompt time period. Stick with the basics, keep it simple, keep the information current
- We need to educate people fully the PI effort because they will be the ones that will come in contact with the professional community and government agencies. What is NA, How it works, how to get in touch with NA
- IP on how to behave or workshops
- More community learning days
- Don't promise what we can't deliver
- Don't evangelize NA
- Support professional who are also members
  - Don't expect them to do our PI
- Make service fun and interesting
- Carefully choose spokespeople (no loose cannons) and rely on them to do interface with public
- Encourage responsive and constant to public communications
- Health fair attendance with training
- Be able to handle response
- Electing responsible trusted servants, follow our concepts
- One on one with professionals we know
- Doing combined H&I and PI work
- Personnel presentation
- If there is a local (area, regional) PI committee, ensure that they are sufficiently organized to be able to effectively communicate with professionals
- Select from HRP the resources (individuals and team); multilingual and multicultural resources; train the resources with NA members specialized in communications
- Education (training): workshops, seminars, panel
- Elevate public image and public interface—presentation of self and our fellowship
- Make sure we have well trained PI subcommittee staff
- Attempt to encourage newer members to behave in a more mainstream way
- Make PI programs easily trainable so people can learn and use them in different contexts
- Show subcommittee the do's and don'ts of PI & H&I, how we do things in NA
- Mobile PI panels
- For members, a deeper understanding of traditions to make it feasible for us to carry our message to professionals and governments
- Think globally, acting locally at street level
- Access to no effective tools written our regions—helping each other improve our public image locally
- Educate new members on our public image—how they behave in public reflects NA

#### **Professionalism Within Our Own Efforts – Reliability**

- Improve credibility, establish contact and consistently attend to them
- Individuals who take leadership have to have good social manners
- By showing what NA is and how much is a viable source in communicating and how many places we are in we need to show how professional we are and we make a difference with government agency more efforts more showing at important events.
- Become more educated about who we are intending to communicate with in a timely manner

- Use references and credentials
- Follow through
- At the area level communicate without side organizations. With realistic goals and commitments and accurate information
- World up to date contacts and referrals and Data Services / meeting lists
- Professionalism—fulfill commitments
- H&I panels—fill slots and openings
- Personal one-on-one contact (continuity) and follow through
- Deliver what we promise (never promise if can't deliver), don't bite off more than we can handle
- Keep your word and show up on time
- Text in every judges chambers
- Dress appropriate
- More WSO resources to PR/professionals
- Stability and reliability, point of contact
- Elect our experienced trusted servants to relate in our service relationships with outside entities who are responsible and punctual
- Invite professionals in and out of recovery to be key speakers
- Put PSA's in professional journals
- Be professional with professionals
- H&I, PI be more accountable and reliable
- Consistent presentations between presentations
- Program of attraction, not promotion
- Improved communications with professionals
- Showing up on time for appointments
- Participating in more health fairs and community workshops
- Take full advantage of resource/reference
- Maintain a local mailing address to which professional can correspond with us—and check it regularly
- Be proactive i.e. compile lists of professional contacts and initiate communication
- Ensure that H&I meetings especially are well-run, dependably-manned, and show our fellowship in a good light
- Maximize and leverage High level network portfolio of NA members in government and professional community
- Attend community organizations events
- Attend national and world professional events
- Make professional level contact with professional organizations and governments—make website user friendly for them
- Participate at all relevant conferences and PI events
- Our behavior reflects NA
- Participate more in PI—set up booths at appropriate events, visit schools
- At the regional level make sure and follow up to make sure to make sure given information is correct

### **Cultural Sensitivity**

- Enlist people in different cultures and develop and implement Outreach in their ?
- It seems difficult to contact Japanese government. It's possible world service may be the good organization to approach Japanese government. It is of course important for us to approach them. It seems that drug addicts are looked down more than Alcoholics in Japan

- Make programs easily ? to local communities so that they can be more effective in the USA but international would be to learn how to cross those boundaries and be more knowledgeable about how to do that basic team to do that
- By presenting NA with a unified consistent message of recovery by meeting a PI presentation in their own cultural diversities without offending religious boundaries
- Personal and local
- Utilize the language of NA during contacts
- Be our eyes and ears for each other
- Show the rest of the community that we are an open viable, successful source of assistance to addicts
- Rely on those from other cultures to translate what we do here and adapt it to the way things operate in their culture
- Teams of people travelers with PI here and those from the cultures working together to make these adaptations feasible—to design them and implement them
- Individual leaders must have good social manners—this leader should not be a newcomer
- Get and sell books that are approved for the a specific culture/language community
- World Services may be able to approach the government-it is ? to approach them
- In Japan drug addict looked down on more than alcoholics—stigma is a problem
- Information in each regions language: Developmental projects for SMNA
- Learn to make PI presentation in our own language and communities boundaries with out offending religion and ?

#### **Professional Event Attendance**

- When meeting of professional/government happens actively participate
- Make programs easily ? to local communities so that they can be more effective in the USA but international would be to learn how to cross those boundaries and be more knowledgeable about how to do that basic team to do that
- Participate in more PI activities
- Develop mailing list and send free packets of NA—create a position paper
- Area involvement in presentation
- WSO inform regional PI use regional people in presentations
- Professional personal touch
- To have more professional organizations come to a PI presentation and inform their subordinates of the knowledge of recovery that we have
- Actively seek out opportunities to make presentations locally, nationally and globally. Heightening awareness and understanding within ourselves about the important of public relations
- Expand to other organizations other then prisons and treatment centers
- Develop and continue (sustain) personal relationship/attend conferences/be included in mailing list of any organization that deals with addiction
- Presence at large national, multinational conference on addiction, public health
- Participate at conference when event occurs
- World wide workshop exercise include ? government professional

#### **Power Of Example – Meeting/Recovery**

- Succeed at local levels with recovery-envelope those who want to establish meetings to do so
- Stay clean
- At the group level open meetings on time
- Conduct ourselves respectfully in public

- Lead by example—especially in public
- Avoid disruptive behavior and develop skills for coping to help deal with disruptive behavior
- Actions reflect NA
- Be attractive to the newcomer and ? to teach them steps and traditions
- Up to us to show newcomers integrity, perseverance and commitment
- Maintain ? consistent atmosphere of recovery so that those who visit aren't inevitably shaken by our conduct

### **Research**

- Surveying in the fellowship regarding how many meetings a week, how many individuals have 1 year clean, 3 years clean, etc. ? set work requiring his/her clean time, this is to be presented
- Have records showing some success rates of addicts staying clean today
- Awareness of professional and governmental needs
- Provide and measure and sustain NA information to more professional organizations
- Provide statistical info on NA to professionals
- Consider resource prior to commitment NAWS/WB create guidelines for credibility “create statistics to recovery success
- Utilize short surveys about NA interface with 2<sup>nd</sup> level care givers
- PI and PR projects—stats about recovering addicts “tool on how to” H&I, PI work
- Research target for PI and H&I work and track the responses—saving information to create a data base
- Collect information about our successes and methods in order to inform the professionals and government
- Survey fellowship regarding number of meetings per week, how many member with multi years clean, etc.
- For addicts what kind of human network was necessary to support recovery
  - Results of survey be presented at PI gatherings, at the right conferences, etc

### **PI Committees/Workgroup NAWS**

- Re-institute World PI Committee
- Workgroup from World Pool made up of professionals and government workers to develop criteria for determining their needs
- Follow through at all levels of service
- Keep current/ongoing PO Box
- Make follow up contacts, as well as annual calls
- We need to make sure to take care of our insides before we take care of our outsides.
- Build on what has already been started
- Develop and furnish PI handbooks locally
- Combine H&I and PI and call it “Hipi”
- Be better prepared for the newcomer
- Find a way to share info between PI/H&I
- H&I and PI giving information and working together
- World H&I/PI contacts/committees
- World Service Office and World Board to work at a governmental level to facilitate development of NA meetings, i.e. China
- Work together; support the WSO to continue communications
- Encourage local PI to do same—regions, NAWS communications
- Utilize WS experience for advice
- Create / prepare response for phonenumber callers (mail out)

- Create chain of command phonenumber or contact person for individual category response
- To produce up to date meeting lists, and intro guides (better quality)
- By doing more volunteer work within the community—mentoring with kids, adapt a highway, clean up beaches and parks
- Ensure that the meeting list accurately reflects the local meeting schedule
- NA with a unified and constant message of recovery
- Have better communications between each other
- Have more tools (example: internet) so communication will informal image of

### **Accessibility to Professionals**

- Rely on people with familiarity with the system—formal and informal aspects those that know the policy, the parole officers, the officials, etc. to tell us who to contact and how to contact them
- Participate in public events e.g. law enforcement, mental health, family welfare, UN, etc. to help develop public image and public understanding
- Open communication with judicial system
- Workshop for professionals, newsletters for professionals
- Develop and direct professionals to an in-depth website
- Pursue further credentialing at UN
- Develop further co-operating with soc for addiction and any other medical/psychological ? NA as a resource
- Streaming video (Just for Today) on website
- Real time interaction between professional and PI on web
- Vehicle...
  - Email
  - Website
  - Air mail
- Post [www.na.org](http://www.na.org) address in groups
- Develop professional relationships
- Invite professionals to attend workshops/learning days
- Multi-lingual H&I/PI info on web
- Improve web presence—user friendly with section separate for in depth researches
- Network with non-NA key leaders; leverage their credibility
- Stay clean
- Communicate with organizations, government, professional who and what we are e.g. we are addicts trying to get clean
- Refine PI plan so (it is) cosigned to ? needs and outside organizations instead of “addict speak” learn to speak to professional and government in their language not WS I.e. speak to them so they understand
- Redesign NAWS web page to have member and non-member parts. Give professionals easy access.

### **Professional Newsletters/Videos/Statement**

- Use media entertainment ? contact to use NA in places to generate interest
- Newsletters for professionals
- Create film about NA for Public Relations geared towards professionals
- Literature development projects
- NA Way, NAWS News, etc.
- Effective PR Statement geared toward professional community
- Utilize all internal / external resources appropriately
- Coordinated PR efforts with updated materials

- Building relationships with outside organizations
- Higher quality of PR materials
- Developing and maintaining consistent ongoing relationship with organizations
- Targeted literature to be used as a marketing tool to demonstrate the diversity for courts, schools, treatment centers, etc
- Create a fellowship poster for sale at office for use in home groups that states "You may be the only image of NA that the public sees"
- Marketing and targeting within the community
- During the convention open meeting for professionals and family to learn and understand the program of recovery
- We need to upgrade our literature in a professional way
- Provide the addicts with more effective tools in dealings with the public
- Build a database that collects a public term
- Send information about NA on a regular basis
- Seek professional guide in marketing-create more literature for PI presentations
- Put together a communications strategic project focused on this issue
- Communication Procedures: PI, flyers, TV radio video, infiltrate civic and professional groups boards
- Develop PR statement
- Develop presentation tools for PI committees use
- Mass mailing from NAWs to government and professional organizations
- Let professionals know more about who we are
- Difficult ? Japanese government effectively if possible
- Proactive public information policy
- Update PI Handbook

#### **Miscellaneous**

- Become more unified as a fellowship
- Communicate responsibly
- Respect the facilities and rules of the localities or individuals that allow us to meet or hold activities
- Higher priority PR use of resources
- Set real reachable goals
- Thank you letters
- Build a database that collects a public term
- Not offer our opinions on their (outside) issues
- Improve 7<sup>th</sup> Tradition and improve meeting facilities to be seen as open that underground
- Don't over commit
- Target identification of strategy of 5
- Speak the government organizations language and know the rules of the game
- Systematic follow up and leveraging
- Review PI and HI Handbooks
- Translated PI handbook, the way multi regional ? operates now
- Carry good message frequently to hospitals system
- Don't use and go to meetings





## ADDENDUM E: FELLOWSHIP ISSUES AND CHALLENGES: APATHY & COMPLACENCY IN SERVICE WORK

This addendum contains responses from small group sessions. These responses were copied verbatim from post-it notes written by the groups and have not been copyedited.

### Tuesday 30 April 2002

Our old answers haven't worked, so what can be some new solutions to an old problem?

Most common answers:

- Sponsorship
- Throw away Robert's Rules of Order
- Service medallions and/or pins
- Trust
- Concepts
- Workshops, picnics, events, food, fun
- Share personal rewards of doing service
- Role-modeling

Other ideas reported were:

- Recovery based service
- Filling positions with skilled people
- Training
- Trusted leaders
- Stop gossiping
- Practicing skill of listening and respect
- Proactive approach
- Presentation of service
- Rotation of service
- Sponsorship into service
- Express a need
- Understanding of the 12<sup>th</sup> step
- Having a positive attitude
- Rewards of team work
- "It's your turn"
- Lead by example
- Sponsorship
- Mentoring the newcomer (if you want what I have you need to do what I do)
- Fun
- Busy with service no time to use
- Service and recovery are bound together
- Those doing service need to set example
- Service is a privilege
- First time GSR coin (service medallions or pins)
- IP on service
- Cards with service positions available at groups and areas
- Speaking with respect about the service position you are leaving

- Training pamphlets
- Pass service basket (put in a way you can contribute on a piece of paper in the basket)
- Poster or card for newcomers (visual aids)
- Conference (combination of convention and conference)
- New reading or chapter on service
- A traveling service team (go around to regular meetings and ask for 5 minutes to discuss some service topic)
- Make it attractive, food, fun,
- Study steps, traditions and concepts
- Share benefits of service
- Address negativity with individual members who perpetuate it
- Training sessions for trusted servants
- Activity—build community
- Food with area service meeting like a picnic
- Change terminology
- Service book
- Beautiful experience
- I only keep what I have by giving it away
- Gratitude in action
- Story in Basic Text
- Talent search contest
- Make it fun for trusted servants
- End of service commitment
- Gift to ASC benefits of service
- Consensus based ASC and RSC
- Locally developed pamphlet titled welcome to area service and leave it in home groups
- Service and gratitude posters in home groups
- We are NA
- Sponsorship
- Do not fill vacant seats if no one is qualified
- Workshops, picnics all fun activities
- Do it simple
- Lead with example
- Gratitude
- Old timers example
- Trust in trusted servant
- Fun and dynamic workshops
- How service influence your recovery spirituality and professional life
- Encourage members by leading by example and speaking positively
- Invite people to accomplish short term projects
- Educate about spiritual principles and concepts
- Stop the entrenchment: encourage rotation
- Talk positively about service positions at meetings
- Sponsorship
- Stop talking about isn't working and talk about what is
- Some folks are tired of talking about this topic—surrender it will be ok
- Personal contact—ask folks individually to get involved
- Rotate RSCs meet in different locations

- Except the fact that participation for everything is low (volunteers, civic groups etc)
- Its about attraction
- Role modeling
- “Throw out the seeds and nurture-growth must be organic”
- Thank people who are in service
- Serve food
- Lead by example
- Don’t discourage others
- Don’t be negative about service
- Speak positively about service
- Topic at a recovery meeting
- “Positive results of service”
- Service awareness workshop
- Stress to home groups their importance in the process
- Don’t call it service work it is service (take out the word work)
- Teach/educate on concepts
- Don’t minimize the importance of different service
- Try different avenues of service
- Engage members in service outside their comfort zone or what they are comfortable with
- Keep our reports brief, but do them often; consider making them interactive and fun and giving them at recovery meetings instead of just at ASCs/RSCs
- Court potential service workers, and continue to do it consistently; especially honor service activities which don’t put their workers in the spotlight. Demonstrate thanks when their job is finished
- Share our enthusiasm for service; what’s in it for me?
- Re-orient service people from a “structure” orientation to one based on performing specific and efficient projects
- Rotate responsibilities among the service participants for one time only
- Implement the HRP on a regional and zonal level
- Try things for only one time; don’t assume a rigid “forever” approach to service projects.
- Introduce fun activities to service meetings: water pistols, food, move meetings to group locations, etc
- Promote better communications by frequent e-mail and phone contact
- Summary: If we honor and encourage our service workers by words and deeds while they are doing their jobs-and when they finish them-more addicts will want to serve
- Show love
- Sharing positive emotional service experiences
- Literature about emotional, spiritual, and difficult service experience
- Powerful positive examples for example sponsorship
- Less Robert’s Rules and more consensus based decision making
- Use most experienced members as resource
- Realizing the investment we have in NA working
- Manipulation
- Keeping services focused
- Do the work
- Weaving the thread of recovery through service from individual and world
- Contest-if you attend 4 out of 6 workshops and get your card stamped you get into the dance

- Contest on acronyms
- Keep it attractive
- Learn how to deal with conflict/resolution through service – at the end you can still hug
- Filling out why I don't do service surveys
- Personal invitations-approach people so they feel needed
- Attitude—ours towards service and ours toward others not in service
- Don't fill positions with unqualified people
- Proper training
- More effort in bonding with new members and small groups
- Reflect benefits of service in our recovery
- Broadening our concept of service (greeter, pick up trash, give rides)
- Thanks for service efforts
- New key tags for service time
- Deal with abuse of our trusted servants
- Make service exciting
- Service is a privilege
- Service as a part of recovery
- Literature on the benefits of service
- Express service as a personal joy
- Sponsorship by example—service is not an option
- Staying involved in service regardless of clean time
- Holding addicts accountable
- Make service fun
- Share about fun in service
- Don't accept unacceptable behavior at committee meetings
- Throw away Robert's Rules
- Make service committee meetings more relaxed
- Service mentoring
- Create positions for new people who may not have required clean time
- Don't fill a position simply because it's available
- More fellowship discussion
- Approach individuals and ask them to serve
- Lead by example
- Acknowledge and recognize service
- Ego, behavior, and attitude about service—power of example
- Change expectations—not everyone will be involved—those involved show and give respect
- Experience nurture desire to serve
- Groom and search for new replacements
- Repetition about the need to be of service
- Sponsorship influence
- Sharing joy of service/positive messages
- Personal invitation to do service
- Incorporate fun activities
- Avoiding the martyr complex about service
- Inviting people to do the footwork and live in the solution not the problem
- Stop trying to control and surrender to the process
- Term limits, sharing service
- Moving toward more consensus and less parliamentary manipulation

- Get off the cross—we need the wood
- Leadership by example
- Have a positive attitude
- Enthusiasm
- Have fun
- Positive reinforcement
- Recruitment—personally ask, encouragement, be patient, give them a job they can do
- Service through step work
- Share enthusiastically about service
- Gratitude toward our service
- Be accountable for who you elect
- Trust our trusted servants
- Lower our expectations—reduce work load, trial period before committing, committees more administrative, delegate
- Creativity in advertisement of service opportunities
- Sponsorship
- Mentoring the newcomer
- Fun
- Busy with service no time to use
- Service and recovery are bound together
- Those doing service need to set example
- Service is a privilege
- Coin for first time GSR
- Service medallions or pins
- SIP on service
- Cards with service positions available at groups and areas
- Service information pamphlet at group level
- Speaking with respect about the service position you are leaving
- Training pamphlets
- Acceptance of problem is the solution
- Ask a new question—how do we get by with what we have?
- Define goals-purpose-vision for commitments
- Avoid burdening individual—groups and committees take on tasks
- Rotate/train/lead by example
- Bring food
- Change how committees run
- Use pools at area region
- Get commitments by project not terms
- Ask people why they don't participate
- Regional HRP
- Talk up service is fun
- Trusted servants make service attractive
- Involve more people through consensus decision making
- Sharing responsibilities and commitments
- Effective leadership
- Be more selective
- Group presentations from regions/area committees to the groups
- Supply food

- Utilizing the steps and traditions to attract people to responsibility through service
- Vehicle of service, loving respectful
- Encourage newcomers that they are important and valuable in the process
- Value people who do service, get rid of term "service junkie"
- Encourage mentor training

## ADDENDUM F: FRAMING ISSUE DISCUSSION TOPICS

This addendum contains responses from small group sessions. These responses were copied verbatim from post-it notes written by the groups and have not been copyedited.

### Saturday 4 May 2002

#### Atmosphere of Recovery

How do we provide for addicts who relapse? Our oldtimers? Our trusted servants? What is an atmosphere of recovery? How do we help members who interfere with an atmosphere of recovery?

Underlined ideas were identified by the group as most important in helping NAWS realize the vision.

#### Table A

- Do we shoot our wounded
- How do we carry the message through it all? E.g. disruptive members, disinterested members, distractions
- What is the focus of recovery meetings?
- How do we measure desire?
- How do we balance tolerance?
- How do we keep our message clear?
- How do we replace desperation with desire?
- Are we compassionate or judgmental?
- What does clean mean?

#### Table B

- Knowledge of the Twelve Traditions, Twelve Concepts and apply them
- Being a good example
- Respect the differences
- Prepared coordinators (GSR's) for running a good meeting
- Fifth and First Tradition
- Love, tolerance, compassion, and more compassion
- Integration events help to create a good atmosphere
- Group inventory

#### Table C

- How do we educate members about appropriate behavior
- What is the balance between enabling and tough love with relapses
- How do we treat our meeting facilities?
- What are the barriers of mistrust
  - Newcomers for the group/process
  - Trusted servants
  - Authority issues
  - Oldtimers (respect vs. reverence)

#### Table D

- What is the appropriate way to address a disruptive member?

- Should we write an IP directed at those who relapse, or discuss the philosophy about how to share at meetings?
- Is there a spiritually correct way to remove a disruptive member from a meeting?
- What is appropriate behavior in a NA meeting?
- How do we make NA attractive to all levels of clean time?
- How do we generate respect towards our trusted servants?
- How does group growth affect the atmosphere of recovery?

#### **Table E**

- Strict meeting format
- Talk to member after meetings? E.g. don't humiliate but treat with respect
- Relaxed meeting format?
- Speak to members who have relapsed as a newcomer—how do we treat with respect and talk to members after meetings?
- Allow everyone to have a bad day, including Oldtimers—how do we allow everyone to have a bad day
- Prevent all types of violence in meetings

#### **Table F**

- Are we keeping our meeting locations clean (police the area)
- Are you requesting that all pagers, cell phones, etc. be turned off during the meeting?
- Are we treating each other with unconditional love and respect, regardless of clean time or service position?
- Are we educating our NA members about Drug Courts, work release centers, treatment centers, and signing court cards and assignment sheets?

#### **Table G**

- HUGS!!!
- Show the Oldtimers we need them here to show the newer members it still works
- Give tokens to newer members doing service

#### **Table H**

- How do we train our leaders?
- How do we offer an atmosphere of equality and inclusion?
- Do we reach out to the chronic relapser effectively?
- Should groups have greeters?

#### **Table I**

- Am I aware of how my actions affect the atmosphere of recovery?
- Can we love the person thru the disease?
- Do we provide the same concern for an Oldtimer that we did for the newcomer?
- Do we show respect and express gratitude to our trusted servants?

#### **Table J**

- How do we attract?
- How do we take advantage of the Oldtimers experience?
- How do we support our trusted servants?
- Does our attitude promote service?



- What elements promote the atmosphere of recovery, e.g. acceptance, respect, unity, tolerance, love, order, discipline, cleanliness, and good coffee
- How do we make them come in with reason?

#### **Table K**

- Relapse: Tough love  
Ask: "What did you learn?"  
"What will you do differently?"  
"Are you done?"
- Honesty: Share your feelings
- Reserved seating up front
- Be non-judgmental
- Gratitude: Just for today, it wasn't me
- Relate personal experience
- Set personal boundaries
- Involve them in meetings and activities-fun
- Call them
- Oldtimers: develop literature
  - Share feelings and perspectives
  - Reserve the right to feel as "new" as you choose
  - Remember they are human too

#### **Table L**

- What attitude do we have towards people who relapse?
- How do we promote an attitude of respect in meetings?
- How can we "educate" newcomers and members in appropriate meeting etiquette?
- How does the group take responsibility for creating and maintaining an atmosphere of recovery, e.g. conduct, sharing time)

#### **Table M**

- Sexual predators – 13<sup>th</sup> Steps – what do we do
- Develop guidelines about dealing with those who interfere with the atmosphere of recovery
- Are we respectful to our elders?
- How do we avoid rotating our elders out the door?
- Oldtimers are addicts too
- Children in meetings

#### **Table N**

- Do we value the Oldtimer? (Why and why not?)
- How do we treat members who relapse?
- What is our worldwide definition of recovery?
- Do we maintain a loving environment?
- How do we encourage a practice of principle over personality?
- Do we put too much emphasis on the newcomers?
- Is the atmosphere of recovery an inside or outside job?

#### **Table O**

- How do we face our fear and confrontations?

- How do we support parents with small children?
- How do we support members with special needs?
- Who do we look to help maintain an atmosphere of recovery?
- How do we maintain an atmosphere of equality?

#### **Table P**

- Develop literature that speaks to the difference between socializing and recovering trouble?
- How do we reduce or eliminate prejudice of members with issues other than just addiction?
- Disruption
- How do we treat releasers?
- How do we fix meetings with a disruptive atmosphere?
- Social acceptability does not=recovery
- How do we promote an atmosphere an atmosphere of recovery where oldtimers can share?

#### **Table Q**

- How do you structure your meeting to promote an atmosphere of recovery?
- How do you as a member or a home group take responsibility for your meetings? Your meeting place?
- Ho do you/we add to the atmosphere of recovery?
- How do we embrace the newcomer?

#### **Table R**

- How do we carry the message as a group? (Newcomer, Oldtimer and trusted servant together)
- How important is the chairperson/leader of the meeting in keeping the atmosphere of recovery?
- How do we decide what is our atmosphere of recovery?
- Who is responsible for the atmosphere of recovery at your home group?
- Is it ok for oldtimers to be honest when they share? (When they act out or want to use)
- How do we keep oldtimers and new comers together at meeting s with multiple formats at one meeting?
- Does our group have problems with prejudice?

#### **Table S**

- Diversity
- How do we create a positive/negative atmosphere with our behavior?
- Discussing during recovery meetings as a topic
- Do we treat all members with respect?
  - Talking about A.o.R (?) after meetings
- Language
- Members taking meetings hostage
- Being involved in personal recovery
- Group conscience/inventory relating to A.o.R
- Demonstration—leading by example
- One-on-one sharing
  - Step meetings

- Cross talk
- Safe meeting place
- Remember the oldtimer might need help too!
- Tradition and Concept discussion
- Don't curse or raise voice in meetings
- The effect of children in meetings
- The effect of rehab attendees
- Disruptive behavior—physical setting
- Inform the courts/RX centers of proper behavior
- Prejudices
- Principles before personalities
- Teach members how to chair or lead meetings
- More Tradition One discussions
- Shutting off phones and pagers
- Start and end on time
- Control the size of groups by splitting into smaller groups – greeters
- Sit and stay during meetings



### **Self-Support**

How can we speak to the big picture of the Seventh Tradition? How do we decrease our reliance on monies from conventions, fundraisers, and literature? How do we embrace self-support with the Seventh Tradition?

Underlined ideas were identified by the group as most important in helping NAWS realize the vision.

#### **Seventh Tradition:**

- Freedom of knowing we have relied on ourselves
- (Confidence) (Unity) area/region/personal recovery
- Inflation of expenses
- Merchandise sales (controversial?) (Unreliable)
- Meeting attendance down; Donation up/per member
- No affiliations for money (\$)
- Money is for other things than only the rent.
- Use flyers/diagrams to show fund flow with cover letter about gratitude
- Showing gratitude for our recovery
- Education/Motivation
- Donate our energy as well as money
- Use "Just For Today" 7<sup>th</sup> Tradition page to motivate

#### **Are we self-serving or self-supporting?**

- Do we let the funds flow?
- What is the dollar (\$) value of my recovery?
- What is the principle – privilege/responsibility
- Is a "buck," still a "buck?"
- What is wrong with NA anyway?
- Is it responsible to gamble/risk NA funds?
- How can we be self-supporting without money?
- "Grass roots?"
- Fun-raising vs. fund-raising
- Do refreshments carry the message?

#### **Seventh Tradition – Decrease reliance on conventions, etc.**

##### **Self-Support:**

- Spiritual growth
- How do we staff subcommittees
- How do we establish solid group foundations
- Real honesty
- Personal responsibility
- Conventions focused on recovery, not fundraising
- Education of monetary effects of conventions vs. 7<sup>th</sup> Tradition
- Internal motivation vs. guilt
- Spiritual understanding of money
- Literature on recovery based giving
- Sponsorship duty
- Spirituality, honesty, giving, duty, education, responsibility, understanding, and motivation

**Is self-support more than \$?**

- Should we utilize event \$?
- How can we create info about self-support at group level?
- Is there a spiritual principle of poverty implicit in the 7<sup>th</sup> Tradition?
- How do we personally take responsibility for self-support?
- Can we send out self-support pamphlet with all literature orders?
- Can there be a correlation between clean time and \$ donated?
- Can we make direct online donations?
- How can we better protect the income generated?

**Self-support:**

- How can we an example? (in a sense of money and service work we do?)
- Fund-flow tape?
- Where does the money go?
- Stop “how does that apply to me?”
- Could we do more local workshops?
- How do we modernize 7th tradition? (i.e., What would be the effect of \$2 from each group/week for one year?)
- How do we elect our trusted servants?

**Self-support:**

- Is it possible to combine our financially struggling meeting into a group?
- Do you take 7th Tradition inventory, @ least once a year, to convey information as to how 7th tradition is being utilized @ all levels of service?
- Do you have IP topic meetings (e.g., Self-Support IP)
- Is all your merchandise being sold at conventions/functions, begins sold by a NAWS approved vendor?

**Self-support:**

- What have we done to carry out our vision statement? (NA saved our lives what can we do to save NA?)
- What can we do to increase our donations in the basket?

**Self-support:**

- How is our gratitude expressed through the 7<sup>th</sup> Tradition?
- What is the importance of regular meeting attendance?
- How much is your recovery worth?
- How do we have non-profit events?
- How do we educate members that service is part of the 7th Tradition?

**Self-support:**

- Does the 7<sup>th</sup> Tradition mean anything more than financial support?
- How do we equate the concept of self-support in our own lives?
- What principles other than financial support are involved in the 7th Tradition?
- Direct support thru donations
- Are we willing to make larger donations?
- What are we willing to give up in our personal lives?
- Living the 7<sup>th</sup> Tradition in our daily lives

**Self-support:**

- How do we fill the basket?
- How do we have fun and contribute?
- How do we appreciate our anniversaries?
- How do we show our gratitude?
- What example are we?
- How do we demonstrate our economic independence?
- Is the 7th Tradition a special moment in our meetings?

**Self-support:**

- What are the spiritual principles of self-support? Accountability, Autonomy, Freedom, Responsibility, pride
- How do we increase 7th donations? Education = Tradition studies, literature study meetings, group business meeting
- Remember that the 7<sup>th</sup> is much more than just \$. Time, service, sponsorship.

**“Get-A-Job”:**

- How can we utilize the prudent reserve principle properly in the Home Group?
- How does the principle “you only keep what you have by giving it away” apply in self support?
- What information do we use in adequately explaining the 7th Tradition in the home group?

**Self-support:**

- What is the relationship between sponsorship and freedom?
- How do we practice the principles of H.O.W. in our financial affairs from group level to NAWS?
- How much is being clean worth?
- Do you know what the meeting costs?
- How important are the spiritual principles especially gratitude?
- Are you aware of the spiritual principles behind the obvious self-support?
- Would it help to share experience as the pot is passed
- Why is it important to rely on one form of self-support than another?
- Why can't people who supported their habits support their recovery? Recovery is a habit, how do you support it?
- Do your contributions progress as your recovery does?

**Self-support:**

- Is this a realistic question?
- Exactly what is the basket for?
- Do we educate our Fellowship enough?
- Educate the Fellowship about inflation
- Why is it so difficult to fill the basket?
- If we only use the basket, how far can we go today with our services?

**What does self-support mean?**

- Are we self-supporting through our sales or through contributions?
- What are the dangers of relying on fundraisers and events?

- As a fellowship have we lost sight of our purpose? Are we more interested in having a big part than caring the message?
- How much should I be putting in the basket?

**Self-support:**

- How do we increase individual member donations?
  - Education on inflation
  - Leaders stepping forward
  - Calculate average donation per group member
  - Reminding members of the cost of addiction
  - Eliminate/reduce fund
- How do we utilize and increase human resources?

**Self-support:**

- Do you know what the money is used for?
- What is your recovery worth?
- Could your group send more money on?
- How do we educate people about fund flow?
- How does your group develop its budget?

**Self-support:**

- Why should we increase our donation?
- How can we increase our personal donation?
- Do you know how the 7<sup>th</sup> Tradition helps carry the message?
- How do we deal with the apathetic members?
- How does the 7<sup>th</sup> Tradition tie to my personal recovery?
- As I've grown in recovery has my income increased, has my contribution to the 7th Tradition increased in portion to my income?
- How much of your income goes to the 7<sup>th</sup> Tradition?
- How do we educate our members about the "whole" picture of the 7th Tradition?

**Self-support:**

- Support the fellowship, not outside entities
- Why?
- Do we believe the "have's" give to the "have nots?"
- How much is enough to put in basket?
- Who do we elect to take care of our money?
- Spiritual principles with relation to group, area, and region's costs.
- What is the purpose of convention and events?
- Is it important to the fellowship?
- How do I set an example?
- Educate members on needs
- How do we budget?
- Amount of time required to do service
- Better financial reporting (and volunteers)
- Donation with relation to C.O.L.
- Spiritual principles
- Not being so anonymous to the fellowship about the 7<sup>th</sup> Tradition



- What do we use the basket for?
- Backbone of the fellowship
- How do we make events fun not just fundraisers?
- What does it mean to developing communities?
- Definition of self-support?
- What is meant to start-up of groups, areas, regions, committees, etc.?
- How many people give up personal time (vacations, etc.)

**Self-support:**

- How does the spiritual principle of giving relate to self-support?
- What happens to funds left over from events? (as it relates to carrying the message)
- Do we discuss 7<sup>th</sup> Tradition at recovery meetings?
- Are we still putting the same amount in the basket?
- How much would using be costing me?
- Are we effective with the use of NA funds? (e.g., WSC, RSC, ASC, & conventions)
- Why are groups in fear about "passing on" money?
- Does 7<sup>th</sup> Tradition always-mean just money? -- What else.
- Should we **budget** funds to pass on in our groups?
- Are we at WSC giving value for money as participants?
- How does money from conventions & fundraisers, relate to the principal of giving & the 7<sup>th</sup> Tradition.