NA World Services

Conference Report

32nd World Service Conference 2014

We are reminded in *A Guide to World Services* that the World Service Conference is "where the voice of NA as a whole is brought to view and expressed on issues and concerns affecting our worldwide Fellowship. The World Service Conference is not just a collection of regions; its concerns are greater than just the sum of its parts. The Conference is a vehicle for Fellowship communication and unity: a forum where our common welfare is itself the business of the meeting."

No matter what we are facing as a fellowship, when we come together in service, we are connected by *the ties that bind us together*. This theme for WSC 2014 and for the cycle ahead transcends our passionate opinions; it leads us from a place of conflict and separation to the unity that underlies all of our service efforts. *The ties that bind us together* are stronger than any forces that could divide us, so we approach WSC 2014 in a spirit of unity and trust as a Fellowship, to focus on our common purpose and our shared vision.

> *In the unity that grows in trust, we are ready to work together for our common good.*
>
> *It Works: How and Why*, Tradition One

Whether your community is well along in the process of implementing ideas like group support forums and an inclusive annual planning assembly, or such concepts are not finding support in your local bodies, the Service System Proposals have piqued the interest and passion of NA members around the world. At this WSC, we will continue to discuss ways our service system could evolve—both in our local NA communities and in the efforts of a worldwide service body.

Reading this report is the best way to walk through the week as you prepare for the Conference itself. In addition to daily schedules and summaries, you will find a product update that spans the past two years and a status update on submitted project ideas. There is also a summary of the 120 regional reports submitted. This is a record number of reports—we received a handful of zonal reports as well—and we are grateful to all of you! Your data and feedback provide an important snapshot of the NA Fellowship.

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Regional & Zonal Reports are posted online separately

We have also included a couple of regional proposals in this *Conference Report*. Two regions asked us to print their proposals as they were originally submitted. (In one case, the region made revisions to their proposal to try to get the proposal *CAR*-ready, and the revised proposal is what was published in the *CAR* addendum.) These proposals are included on page 49 of this report.

The Conference officially opens on Sunday, 27 April, but participants can begin checking in at the registration desk as early as Friday, 25 April. We have a full day and evening of pre-conference activities planned for Saturday with support from local service committees.

We've outlined here the currently planned daily agenda; however, we are still developing the WSC schedule and things may change over the course of the weeks ahead or even during the Conference week itself. Those of you who came to WSC 2012 may remember old business discussion and decisions took much longer than we had anticipated, which resulted in a number of changes to the proposed schedule, including cutting sessions that had been planned. To ensure that everyone is on the same page, each evening we will provide a schedule for the next day. We'll also ask you to complete an evaluation form for each day's sessions.

As a direct result of your daily evaluations and feedback, every WSC sees some changes from the one before. At WSC 2010, the majority of participants supported eliminating a zonal report session as part of the Conference schedule, so we did not have a zonal report session at WSC 2012. The Conference did, however, support an idea suggested in 2012 to allow time for zonal videos to be shown throughout the course of the week at WSC 2014. We have only received a couple of videos so far, and we look forward to presenting whatever videos we receive.

We come together as a body on Sunday, to get to know one another and to orient ourselves to the week ahead. We will also talk about our recommendations for how the proposal process will work, including the related Motion to Suspend the Rules, included here on page 11, which we will be offering at the beginning of the formal business session on Monday.

We never seem to have enough time to cover all of the information and answer everyone's questions during the NAWS Report session. In 2012, we used two sessions and still didn't get through all of the questions. We are once again scheduling two sessions, and we hope that those sessions—combined with the Wednesday session on changes to *GWSNA,* as well as the budget and project plan presentation on Thursday—will allow enough time for us to provide you with the most complete information, and opportunities to answer all of your questions. Remember that the answers you're looking for may already have been given in *NAWS News*, or the *Annual Report*, or this report. We know there is a lot to read and absorb, but familiarity with these documents before the Conference will help us to stay focused on the business at hand once we are all together for the WSC.

There was a lot of feedback asking for a session on Issue Discussion Topics. This has historically been an opportunity for the Conference to choose IDTs for the upcoming cycle, and as a result of your feedback, we are adding an IDT session to the schedule.

We believe many of you are conducting Issue Discussion Topic discussions and workshops—in your regional reports, 87% of you reported that IDTs are helpful,—but we have not received as much input as we hoped; so we are not including a summary here, as we did in past years. We hope to have something to distribute at the Conference. Perhaps including an IDT session in the conference week will renew interest, and next cycle we will have more to report.

Unfortunately, however, we were challenged to find a time-slot in the schedule for a delegate-led workshop, which has been well-received during the past two WSCs. There is never enough time for everything we want to do, and so many of you prioritized the future of seating and the Conference as an issue, we felt that was the priority at this Conference.

The biggest change for WSC 2014 may be a series of sessions devoted to planning. We will be considering together the needs of the fellowship and the possible future of a worldwide service body, followed by a session about the role of zones. These were among the most frequently mentioned topics in your regional reports and delegate surveys when we asked you what you wanted to discuss at WSC 2014.

For many years, we have been trying to have a conversation about the future of a worldwide service body without much success. What we have no longer works, and trying to make small changes to adjust what we have won't fix it. The World Board has had multiple discussions over the course of several conference cycles about possibilities, yet ideas from those conversations have not been embraced by conference participants. The truth is we all own this problem, not just the World Board. We can't continue to leave this issue for future leaders to deal with. It is time for all of us to work together toward a shared vision.

Although all parts of our service structure affect and are affected by NA as a whole, only at this level do we find service bodies designed to deal with problems that involve our entire Fellowship.
A Guide to World Services

What better time, place, and participants than the World Service Conference to combine our experience, skills, and efforts? Conveying the unique perspective of your local NA community is key in your role as the connector between World Services and our worldwide Fellowship. And while you each represent your own region, the regional delegate's job description also includes "acting in the best interests of NA as a whole..." In the same way that our recovery process is a two-way street, serving NA worldwide means that in addition to carrying a local perspective, we also hear, respond to, and support the needs of all NA communities.

The Conference as a whole is the best team for this task, because together we can clearly see a picture of NA worldwide. And from there, we can agree upon the purpose of a worldwide NA service body and what needs it should fulfill.

In order to have discussions that move past brainstorming to actually build consensus and develop solutions we believe we need a fresh approach. Because this is a huge topic, we are taking the same approach that we take in strategic planning. We'll start with an introductory session to review our history and where we are today. Then, in three additional sessions, we'll begin together and then break out into smaller groups. After each small group discussion, we will synthesize the input from all of the groups to develop a WSC conscience, which will help to build the next session.

By the end of the conference week, we hope to have arrived at agreement on some broad possibilities for the future: our purpose as a body, and possible compositions and structures to fulfill that purpose. We have a shared responsibility, as a Conference, to flesh out these options collaboratively during the cycle ahead, and we need to agree upon a process to do that.

We are excited and honestly a little anxious about this. If it goes well, it will open new doors for us as a worldwide service body. We can see the potential for this process to have a tremendous impact on the strategic planning process, for instance. Using this format successfully could mean that we will be better able to use our time together to develop ideas from the ground up.

In NA recovery and service meetings around the world, the familiar words of our Twelve Traditions echo in our minds and hearts: *As long as* ***the ties that bind us together*** *are stronger than those that would tear us apart, all will be well.* We approach WSC 2014 in this spirit and carry it with us in our hearts as we ponder the details of the daily WSC schedule; feel the conscience of our Fellowship being expressed; and celebrate our recovery with hugs, support, love, and unity.

When we work to ensure the vitality of NA, we're not working just for ourselves, but for those yet to join us.
It Works: How and Why, Tradition One

Friday – 25 April 2014

Registration Desk **2:00 – 8:00 pm**

Conference participants can begin checking in Friday afternoon and early evening at the desk near the doors to the main conference room—Salons A through G. International travelers funded by NAWS can begin picking up expense money beginning at 5:00 pm Friday; just ask staff at the conference registration desk. All participants should check in before the Conference opens on Sunday.

Many of you who arrive Friday may want to check out a local meeting or find somewhere to eat. Local NA members will be available to help out throughout the Conference beginning Friday afternoon. A meeting space will also be available at the hotel if delegates want to plan a meeting.

Saturday – 26 April 2014

Registration Desk and WSC Office	9:00 am – noon; 3:00 – 9:00 pm
World Board Open Forum	10:00 am – noon
WSO Tour and Lunch	12:30 – 2:30 pm
Deadline for World Market Sign Up (to sell merchandise)	4:00 pm
Recovery Workshops	3:00 – 6:00 pm
Recovery Main Meeting	7:30 pm
World Market	to be determined
Dance	10:00 pm – 1:00 am

Registration

The Conference officially begins Sunday, but Saturday is filled with activity. Registration opens at 9:00 am, as does the onsite office. International travelers funded by NAWS can pick up their expense money from 10:00 am to noon and between 3:00 and 5:00 pm.

World Board Open Forum

The World Board Forum is a time for the Board to welcome everyone to the Conference and to answer questions. Conference participants have many opportunities to get answers during the conference week, but the Board Forum is the best place to ask a question of the Board as a whole. Because it is scheduled before the Conference officially begins, the Board Forum also provides an opportunity for members who are not conference participants to ask questions. If you are a conference participant and you're not able to make the open forum or you don't get a chance to ask your question here, there will also be time for Q&A during the NAWS Report sessions, and we encourage you to reach out to Board members at any point during the week.

NA World Services Open House

The day before the Conference starts we open the doors of the World Service Office for tours, fellowshipping, and food. We'll have buses at the Marriott beginning at noon to take members back and forth from the hotel to the office. All are welcome—conference participants and any other interested members. When you arrive, we invite you to take a tour of the building. Whether or not you've been here before, our historical displays and artwork from around the world are always changing and always interesting. We also have new warehouse space, and our printshop is pretty amazing as well. Most of our reports and an increasing amount of our literature is produced in-house on the "docusaurus" and the other equipment you'll see. Then help yourself to some Mexican food and join a table to meet some new faces. Who would have thought lunch in a parking lot could be so nice? The open house lunch is usually a high point in the conference week because it's a chance to break ~~bread~~ tortillas and get to know each other outside of the conference setting.

Deadlines

Conference participants can sell leftover merchandise from their home regions, areas, and conventions at the World Market this evening. The deadline to sign up to sell merchandise is 4:00 pm. You can sign up in the onsite office.

Get Some Recovery

After the open house, it's back to the hotel for recovery and workshops all afternoon, followed by a speaker meeting, and then a dance hosted by the local area service committee. This Unity Day celebration brings together conference participants and local members to celebrate *the ties that bind us together*. Workshops are scheduled from 3:00 to 6:00 pm, and then a main speaker meeting, where a number of delegates from around the world will share their recovery, begins at 7:30 pm.

There are also recovery meetings bright and early at 7:00 am each morning, Sunday through Saturday, by the hotel pool.

World Market and Dance

What better way to end the day than with dancing and shopping? The local area service committee and the regional youth committee are holding a dance at the hotel from 10:00 pm until 1:00 am and we also coordinate a World Market the night before the Conference begins. Regions sell merchandise to help fund their local services and fellowship development. There are always some real finds here—special items that will make people ask "Hey where did you get that?!" The World Market is a really popular event, and it can be hard for us to manage the lines and the crowds. Be sure to bring your patience as well as your wallet. Any NA service committee that wishes to sell merchandise at the market should contact Elaine@na.org or visit the onsite office in the Malibu room of the Marriott by 4:00 pm. Happy shopping!

Sunday – 27 April 2014

Start the week with recovery: *Every morning at 7:00 am, as well as in the evening when the Conference adjourns, there is an NA meeting poolside at the "Urban Oasis." We also have rooms available if you want to organize a meeting at the lunch break.*

Registration Desk	**open at 8:00 am**
First Things First: **Conference Opening and Introductions**	**9:00 – 10:30 am**
"The Ties that Bind Us Together"— **the 32nd World Service Conference**	**11:00 am – 12:30 pm**
Lunch	**12:30 – 2:00 pm**
Navigating the WSC: Orientation	**2:00 – 3:30 pm**
Process for Business Sessions at WSC 2014	**4:00 – 5:30 pm**
Break for the Day	**5:30 pm**
Deadline for Old Business, Nominations, and Resumes	**6:00 pm**

Conference Opening and Introductions

The Conference officially begins Sunday morning with a welcoming session. Part of this session includes a conference countdown so that participants who are new to the Conference can see who has WSC experience and vice-versa. If this is your first World Service Conference, don't be afraid to reach out to more experienced participants and ask questions. If you are a seasoned veteran, take note of the first-timers and try to help them feel welcome. It's become a tradition at this first conference session to close by reciting the Serenity Prayer in all of the languages spoken by conference participants.

"The Ties that Bind Us Together"— Coming Together for the 32nd World Service Conference

The conference week is long, and there is a lot of work ahead of us. It's important to take some time to get grounded and begin to get to know each other the first day. The theme for this Conference is "the ties that bind us together," and this session is focused on community-building and our common welfare.

This will be our first discussion where participants get used to talking together in small groups. We will use this format throughout the week, particularly to develop the discussion about the future of the Conference. In this session, new participants can get accustomed to the process while members introduce themselves and talk about their hopes for the conference week. This is a chance to share together on a more personal level.

Today's decisions may affect tomorrow's members. When we think of solutions to our current problems, it's not hard to consider the needs of our group, our area, our region, or even the worldwide fellowship. But it's also important to remember the "unseen members" in our discussions—the members yet to come. When we work to ensure the vitality of NA, we're not working just for ourselves but for those yet to join us.

It Works: How and Why, Tradition One

There is also usually some sort of writing assignment at this session that we can share during the week as an inspiring reminder of our purpose. We will focus our writing on the ties that bind us together, and then at times during the week, we read some of these into the microphone to remind us all of why we are here.

We also take group pictures of each table and post them on the wall. These group photos can serve as a "cheat sheet" during the week to help all of us put more faces to names and regions.

Navigating the WSC: Orientation

The orientation session focuses on an overview of the Conference. Once upon a time, we used to plod through a description of each session during this orientation, but you let us know through your conference evaluations that this was tiresome. We now take this time to remind you of deadlines, and to point out some of the highlights of the week. We will hand out an agenda at the end of each conference day that will give you the session-by-session description of the next day.

We will spend some time talking about how elections and the business process work, but we'll go into more detail about business processes in the next session. The World Board, the WSC Cofacilitators, and the Human Resource Panel will all be present for this session, and will be available for questions and answers.

We also cover expense reporting for funded participants during this session. All funded delegates receive an expense allowance. You do not have to submit receipts for items under $75/day, but you do need to account for how you spent the funds, turn in your itemized expense sheet, and return any funds you did not spend. Staff can answer additional questions about expenses at any point during the conference week.

Process for Business Sessions at WSC 2014

Talking about our process before beginning business or business discussion sessions helps us to use the time in those sessions more effectively. This orientation to business procedures is focused on making sure conference participants understand our decision-making processes and have time to ask any questions they have. The session will be led by a board member and one of the Conference Cofacilitators. The WSC Parliamentarian will be present as well.

As you know, we have been using a process that is a hybrid of formal business and consensus-based decision-making. Understanding how this works is the focus of this session. We utilize both motions and proposals as part of our decision making process. Before formal business begins, conference participants talk about the motions and proposals in a discussion session that doesn't have the restrictions on discussion imposed by formal rules, such as limiting discussion to three pros and three cons. Motions and proposals get discussed and straw polled. Motions can then be introduced into formal business by any conference participant for decision. Proposals are not voted on in the formal business session. Proposals that are supported in a straw poll

during the pre-business discussion session are brought up again on the closing day of the WSC so that we can make sure we agree, as a Conference, about how to move forward with these ideas.

This move to use proposals rather than motions is part of a shift toward a consensus-based conference, where ideally, we spend less time debating motions in formal business sessions and more time discussing proposals and coming to consensus about ideas.

DECISION-MAKING SESSIONS

WHEN	WHAT	WHO	HOW
Old business discussion	proposals	RDs only	informal voting
Formal old business procedure	*CAR* motions	RDs only	parliamentary
Elections	trusted servant elections	RDs and WB	ballot
New business discussion	proposals	RDs and WB	informal voting
Formal new business procedure	CAT motions	RDs and WB	parliamentary
Closing day	clarity on week's decisions and discussions	RDs and WB	informal voting

Background

For more than a decade, small group discussions and straw polling have been used at the Conference to gather a conscience on ideas outside of formal business.

During a straw poll at the close of WSC 2010, the Conference supported—with no opposition—trying an experiment for WSC 2012 whereby regions would not make motions but would instead make proposals in both new and old business. When the Board discussed how to implement this process at the Conference, they decided to extend the experiment to new business motions made by the Board as well—with the exception of the material that went out in the CAT. For WSC 2012 that was limited to motions to approve project plans and the budget. We plan a similar approach for this Conference. Although we do have additional issues to be decided related to the CAT material, including proposed revisions to *A Guide to World Services*, we feel these issues can be decided through discussion, proposals, and straw polls.

Of course we also need to discuss the future of WSC seating. As this *Conference Report* explains, we have a series of sessions devoted to the future of a worldwide service body and we hope it will be easier to develop a conscience on the issue of seating after those discussions.

The Proposal Process

After trying the proposal process at WSC 2012, participants agreed to continue the experiment to use proposals rather than motions for regional motions in the *CAR* and new business at WSC 2014.

The first motion in old business will be to adopt some exceptions to the WSC Rules of Order related to the proposal process. That motion will look much like the motion from the last WSC. We have included a draft of what we believe the motion will look like on page 11 of this report.

There are 16 kinds of motions listed in the WSC Rules of Order, but the process we are proposing would be limited to main motions and amendments to main motions. We are hopeful that we can address most of the procedural business that needs to be done through discussion. For example, we can use our discussion sessions to decide whether we need to commit a motion or divide a question, and come to consensus on such changes before formally entering business.

Once again, we are proposing trying this for just this Conference and then we will ask the

Conference how to approach decision making at future Conferences.

The Transition

We are in transition between rules-based decision making and consensus-based decision making.

What the Conference seems to want is a way to make formal decisions without having to use parliamentary rules, and we have been moving in that direction.

The use of proposals in the business discussion sessions has given us a way to discuss ideas and make decisions outside of a parliamentary session. However, it's also created some confusion because we are using this process as we are developing it, and defining the terms.

We've talked about "proposals" as an idea for discussion and "motions" as decisions made in formal business sessions, but the reality is that some of our decisions at this point don't fit neatly into either of those categories.

At the last Conference we used proposals not just as ideas for discussion, but also to make some firm decisions. For instance, we decided to include language on the front of service pamphlets explaining that they are service material and not to be read in meetings; and we decided that an RD need not leave the floor for an AD to speak. The Conference supported both of these ideas through straw polls and we treated each of them as a formal decision. But these sorts of "proposals" that lead to binding decisions aren't the same in nature as proposals that present broad ideas for discussion. We need to devote some time at this Conference to talking about these kinds of ambiguities and what the proposal process might look like at future WSCs. The *GWSNA* Changes session on Wednesday is one place where we plan to talk about conference decision-making processes.

Future of the Process

If you read the *Conference Agenda Report*, you know that we are recommending a return to regional motions in the *CAR* after this Conference. We believe, this makes sense from a general standpoint: Old Business is not so much about discussing and developing an idea as it is about approving or impacting work that has been done or is in process. This sort of decision seems better suited for motions. There was confusion about this distinction when regions submitted material for the *2014 Conference Agenda Report*. We have apologized for the confusion and poor communication in the January 2014 *NAWS News*, but we also need to make some changes to ensure that the process for submitting material to the *CAR* goes more smoothly in the future. We believe returning to regional motions will make the *CAR* and old business process more clear to everyone.

We do recommend keeping a process in place for discussing and straw polling new business proposals. That seems a much better arena for discussing and developing new ideas. These are ideas that will be discussed during the Wednesday *GWSNA* Changes session and again during new business discussion on Friday so that we can obtain direction from the Conference.

Perhaps in the future, as we become more familiar with the proposal process in new business, we may be able to develop a process for forwarding proposals for WSC consideration for the *CAR* or perhaps in some other vehicle. We do not believe we are there yet. We hope that discussions at this Conference, particularly in the *GWSNA* session, will help frame the future of our decision-making process.

Deadlines

The old business deadline is Sunday at 6:00 pm. This is also the deadline for nominations and resumes.

Zonal forums that wish to meet should sign up at the WSO onsite office by the end of the day on Sunday for meeting space on Wednesday night.

Here is a draft of the motion we will offer at the beginning of old business at the Conference. It is an updated version of Motion 7 from WSC 2012. As a motion to suspend the rules, this motion is not debatable and requires a 2/3 vote to pass.

MOTION:

To adopt for WSC 2014 only, the following exceptions to the WSC Rules of Order:

Formal Old Business Session

A. Main motions (*GWSNA*, page 60G) or amendments (*GWSNA*, page 59B) to main motions will be limited to the following:

- *CAR* motions,
- A motion "To approve the minutes from WSC 2012,"
- This motion "To adopt for WSC 2014 only, the following exceptions to the WSC Rules of Order:"

B. Changes to motions and proposals will be handled in the discussion portion of the old business session.

- Proposed changes to motions and proposals should be submitted on a proposal form by the old business deadline at 6 pm Sunday (or if the last session Sunday runs long, a half hour after that session).
- Changes that would previously have been addressed by making a formal amendment will be submitted by the deadline as "an idea for changing a motion, resolution, or proposal."

Formal New Business Session

A. Main motions (*GWSNA*, page 60G) or amendments (*GWSNA*, page 59B) to main motions will be limited to the following:
   - Motions to pass the project plans
   - A motion to approve the 2014-2016 NAWS budget

B. Any other new business will be treated as a proposal rather than a motion:
   - New business proposals, including proposed changes to motions, must be submitted on a proposal form by the new business deadline, 6:00 pm Wednesday night.

For the first time, we are including an essay from the WSC Cofacilitators in the *Conference Report*.

Cofacilitators' Note about WSC (and Robert's) Rules of Order

Like many Americans, the two of us rarely played soccer (futbol) growing up. In our neighborhoods in Chicago and Louisiana, all the kids played baseball, basketball, or American football. But we understand the basics of soccer enough to join you in a casual game:

1) The object is to get the ball into the opposing team's goal,

2) The ball must stay within the boundary lines,

3) Only goalies can use their hands.

We know that there are many other rules about things like "off-sides", or how the ball must be thrown back into play after it goes out of bounds, even though we don't know exactly how those rules work. You can let us know if we break those rules, or maybe you won't be so strict about them in our casual game.

If, during our casual game, one of us didn't understand which goal our team was aiming for, that might be problematic. You would probably get frustrated with us if we repeatedly picked up the ball and ran out of bounds. It can be frustrating for all participants to play a sport when some people know the rules and others do not.

A Guide to World Services in Narcotics Anonymous (*GWSNA*) includes the WSC Rules of Order (pages 57-61), which is what conference participants will use to make decisions during our formal business sessions. The WSC Rules of Order are based upon Robert's Rules of Order, and we decided to write this note because many countries and cultures represented at the WSC don't use Robert's Rules or similar "parliamentary" procedures for decision-making. Robert's Rules are far from intuitive, and we've more than once seen exasperated participants trying to grasp what they are, how they work, and *why on earth* the WSC or any other group would think it is a good idea to try to make decisions that way. To make matters more complicated, participants who are familiar with parliamentary procedure may arrive at the WSC with different understandings of Robert's Rules. This is not unlike everyone getting together for a game of soccer when some people have never played, while others play with different assumptions about what the rules are.

In NA, the use of Robert's Rules has sometimes been frustrating or confusing for members over the years, at the WSC and in regions, areas, and groups. Members have gotten discouraged, disappointed, or aggravated with the rules, and/or with others who are confused by them. Such experiences were part of what led the WSC to seek an alternative process. The Conference adopted an experimental decision-making process proposed by the World Board at WSC 2012. Regardless of how the Conference decides it wants to make decisions at WSC 2014, for the moment things may go a bit easier if we all understand a few of the same things about Robert's Rules.

Robert's Rules emerged in the U.S. about 140 years ago, and today their use is widespread throughout the country. An estimated 80% of United States gatherings large and small—from neighborhood associations and farmer's cooperatives to large government entities and corporations—use some variation of Robert's Rules when they need to make a collective decision. Few people who are not professional politicians, lawyers, or parliamentarians understand much beyond the basics. But those basics are usually good enough for most organizations most of the time.

There are three basic purposes to such Rules:

1. To expedite business
2. To ensure adherence to policies previously adopted
3. To allow consideration of the minority viewpoint

The Rules achieve these purposes via a few basic concepts:

1. One issue at a time gets addressed
2. One person at a time gets to speak
3. Discussion is heard from all viewpoints
4. Silence = consent

At the Conference, we'll explain these and other concepts more fully, and will have time for questions and answers about our rules and how our business sessions will be conducted. We look forward to seeing everyone at WSC 2014.

Monday – 28 April 2014

The Lie is Dead: *NA meetings are held poolside at 7:00 am, as well as in the evening when the Conference adjourns, each and every day!*

Old Business Discussion	9:00 am – 10:30 am
Old Business Discussion	**11:00 am – 12:30 pm**
Lunch	12:30 – 2:00 pm
Old Business Discussion and Decisions	**2:00 – 6:00 pm**
Dinner	to be determined

Old Business Discussion Session

Monday is devoted entirely to old business. It our sincere hope that old business will not last as long at this Conference as it did at WSC 2012. Most of us are passionate about at least some of the issues being decided in old business, but the truth is that most delegates are carrying a regional conscience on *CAR* matters and discussion will not change the outcome of the vote. There are so many discussions we need to have together during the week that we hope old business discussion and decisions will not take up any more time than they need to.

Number of times participants spoke during old business and old business discussion:

63 participants did not speak

29 spoke 1 time

15 spoke 2 times

5 spoke 3 times

6 spoke 4 times

4 spoke 5 times

3 spoke 6 times

1 spoke 7 times

1 spoke 8 times

1 spoke 11 times

Data taken from queues on overheads at WSC 2012.

Every minute at the Conference costs money. The total costs of WSC 2012, divided by 41 hours of sessions, led the cofacilitators to the calculation that the cost of WSC 2012 was roughly $200 per minute. Of course, spiritual integrity always comes first in NA. It takes time to develop a conscience and make decisions collectively, and the cost of that time is money well spent. All of us simply need to be mindful of the time and responsible to our Fellowship.

Business Discussion Process

The process for both old and new business discussion will be the same, roughly as follows:

1. A motion or proposal will be introduced and straw polled.
2. If an idea for changing the motion or proposal has been submitted by the deadline, it will be introduced and a straw poll will be taken to gauge initial support of the idea for change.
3. The idea for changing the motion/proposal will be discussed. [Note: During WSC 2012, the Conference sometimes opted for discussing all ideas for changing a particular motion/proposal together rather than one by one.]
4. The idea for changing the motion or proposal will be straw polled again. If the straw poll reflects support for the idea for change, the motion/proposal will now be considered revised. If the

poll reflects opposition to the idea to change, the original motion/proposal will remain unchanged.

5. The main motion or proposal (as changed or not) will now be discussed. After discussion, a final straw poll of the motion/proposal will be taken.

There are up to four straw polls in the process described above, and if there are a number of ideas for changing a given motion or proposal, there may be more. That can potentially be confusing, but the cofacilitators will help keep us on track and let us know where we are in the process. The advantage to the straw polls is they can help the body guide its own discussion. If there is strong support for a proposal, for instance, the body may decide to limit discussion to hear from a few participants who are opposed to the proposal. If hearing from those few participants does not change the outcome of another straw poll, the body may decide to close the queue to limit discussion. The cofacilitators will suggest ideas such as these throughout the process.

Straw Polls

When the body is straw polled, participants are asked whether they support or oppose a motion, proposal, or idea for change. The cofacilitators will call for those in favor and then those opposed. Then the cofacilitators will confer to make sure they agree and announce the overall Conference level of support using this language:

Unanimous support
Strong support
Support
Opposition
Strong opposition
Unanimous opposition

Proposals

Proposals will not be dealt with during formal business sessions. The final straw poll of a proposal during the business discussion session will indicate the level of Conference support for that proposal. Proposals with broad Conference support may be brought up again during the Moving Forward session on Saturday if it's necessary to gain clarity on how to proceed with the proposal.

During old business discussion we will discuss and straw poll proposals A-D, the proposals that were printed in the body of the *CAR*. The proposals in the appendix were included as an additional resource, not to be introduced into business discussion.

Participation Cards

Each delegate has a card with a number on it. If you wish to be added to the queue in formal business or business discussion, hold up the purple side of your card.

The yellow side of the card is to be used in formal business only. The motions listed on the yellow side of the card (appeal the facilitator, parliamentary inquiry, point of information, point of order, or point of privilege) are all in order in formal business when another has the floor; in other words, if you are making one of these motions, you go to the front of the queue. If you wish to make one of these motions please hold up the yellow side of your card so that the facilitators can recognize you.

Facilitation Ideas

Facilitating the Conference is a kind of balancing act between protecting the minority voice and facilitating the process (directing traffic) so that business gets done reasonably efficiently.

At WSC 2012, participants supported, through straw polls, a number of ideas to help facilitate business and business discussion. (see pg. 46 *GWSNA*):

- A two-minute limit for speaking
- Cofacilitators suggesting the queue be closed

- Limit initial discussion on old business, if the body's concurrence is sought for the specific limitations of debate/ discussion

Formal Business Process

After the discussion session, motions will be introduced into business to formalize the decisions made in the business discussion session. If a straw poll showed support for changing a motion during the discussion session, that motion will be introduced into formal business as changed; the changed version will be what we vote on in the business session.

Formal business will begin with the motion included on page 11 of this *Conference Report*. The next order of business will be to adopt the minutes from WSC 2012, a draft of which is included with this mailing to conference participants.

Voting Threshold for Motions

Motions 1-3 each require a two-thirds vote to pass because they either relate to approving literature (Motion 1) or changing policy (Motions 2 and 3). Motions 4–6 set a general direction and do not attempt to change policy or approve written material, and so they only require a simple majority—more than 50%—to pass. If Motions 4–6 fail to obtain a substantial majority, we anticipate a discussion together, as a Conference, about what that means and how we want to move forward.

Throughout the business session, our parliamentarian, Don Cameron, will be available to assist Marc G and Dickie D, our cofacilitators.

Tuesday – 29 April 2014

Together We Can: NA meetings are held poolside at 7:00 am, as well as in the evening when the Conference adjourns, each and every day!

Planning Our Future 1: History and NA Snapshot	**9:00 – 10:30 am**
Planning Our Future 2: Needs of NA Today	**11:00 am – 12:30 pm**
Deadline for Challenges to Nominations	**Noon**
Lunch / Women's Luncheon	**12:30 – 2:30 pm**
NAWS Report Part 1	**2:30 – 4:00 pm**
HRP Report	**4:30 – 6:00 pm**
Dinner Break	**6:00 – 8:00 pm**
NAWS Report Part 2	**8:00 – 9:30 pm**

Planning Our Future 1: History and NA Snapshot

As we mentioned in the introduction to this *Conference Report*, we have scheduled a series of sessions focused on the future of a global body in NA. This first session takes place in the risers as a full group. The goal of this session is to give us a historical perspective on the issues related to our service system and the WSC, and to paint a picture of NA today. By the end of the Conference, we hope to share a vision of where we are going. We are starting by talking about where we have been with the issues and where we are now as a Fellowship. We need to make sure the ideas we have about what a world body might look like will serve NA as a whole, and to do that we need to share a picture of what NA looks like today. We also want to learn from our collective history, so we will begin by reviewing some of the history of the service system, seating, and the Conference (where we have been), including background about past attempts to change the service system and the WSC.

Although the challenges with developing something that serves our Fellowship in the future can seem daunting, we have a tremendous opportunity. Over the last 30 years, a multitude of groups have addressed this question of how to improve our services in a variety of ways, and reported back to the Conference in a long series of reports. One of the most common reasons for resistance to change was fear. If we can find a way to set aside our resistance and hear each other, we might leave these discussions with some direction.

For local services, depending on the decisions with Motions 4-6, we have an opportunity to experiment and collect best practices. We may end up with a way or a variety of ways to frame our services—it is simply too early to tell.

For the future of World Services, it is up to us. There is no proposal to endorse or oppose, no frame from the WB—it will be up to us collectively to begin envisioning and creating our future. Clearly these underlying issues do not go away. Change is never easy, but without it we stagnate. We believe that we can learn from the experience of the past to benefit our future.

Each of the five sessions in this Planning Our Future series lays the foundation for the next. Step-by-step, we are hoping to build a vision of what we want our collective future as a conference to look like, and this is the first step in that process.

Where We Have Been

It's no exaggeration to say that we could write a report as long as this *Conference Report* devoted solely to NA's history of seating and service manuals. It's no wonder, given how much time and energy we've spent on these issues over the years, and how many members have been involved in the past, that many of us have learned partial or partisan versions of our service history.

Rather than reinventing this wheel, we offer the following history from the Resolution Group in the 1996 *Conference Agenda Report*. (We have posted the final report from the Resolution Group and the Transition Group report on Resolution A and their report to WSC 1998 at http://www.na.org/?ID=reports-mis for those of you who are interested in reading up on more of this history.)

History of the Inventory and Resolution Process from the 1996 Resolution Group report

The *N.A. Tree*, the first service manual for NA, was published in 1976. It contained a description of the service structure — or really a vision for a service structure that might develop. The first World Service Conference was held that year in conjunction with the World Convention in Ventura, CA. Over the next several years, other efforts to describe the developing service structure were undertaken in the form of a couple of service manuals, but any agreement on these was short-lived. Things were changing so rapidly in that era of phenomenal growth that any success in definitively nailing down a worldwide structure simply eluded us.

In 1983, one year after the publication of the Basic Text, the conference developed a document called *A Temporary Working Guide to the Service Structure*. As the name implied, this was intended to carry us over until we could agree upon a more permanent document. Today, some twelve years later, that *Temporary Working Guide*, or *TWGSS*, as we commonly refer to it, is still the service manual we go by.

A Select Committee was formed in 1983 in conjunction with the printing of the *TWGSS*. This group's charter was to put together a more permanent service manual. This process continued for several years. Other groups were formed as this effort evolved. Finally a product was delivered to the WSC in 1993 called *A Guide to Service in Narcotics Anonymous*.

The model for World Services described in the *TWGSS* had by that time become deeply entrenched. There was general agreement among the world services participants that serious structural and communications problems existed, but there was not general agreement about their cause or about any proposed solutions. Frustration was running high, and so was a deep and heartfelt commitment on the part of everyone involved to pull together and resolve these problems.

Rather than simply attempt to adopt the *Guide to Service* in 1993 without substantial consensus regarding the nature of our service structure's problems, the participants in that conference took a very dramatic action. They agreed that the world services inventory was going to be the single primary project of world services. This was extended for another year again in 1994. During this two-year period, a "Composite Group" made up of world level trusted servants surveyed the fellowship regarding the effectiveness of world services. They developed inventory tools for use by various boards and committees in performing their own self-assessment. They then compiled this

information and conducted small group sessions at WSC '94 so that the conference could assess its own effectiveness. These results were compiled and turned over to a consulting firm hired to analyze all of the inventory material and make recommendations. [Note: this is not the same consulting firm we now use.]

The results of all this were published in a couple of reports totaling several hundred pages. The material was very revealing, if somewhat overwhelming to absorb. The 1995 World Service Conference distilled from this material a prioritized list of key problems. World Services leadership developed and WSC approved a "Resolution Plan" which called for the formation of this Resolution Group to study the inventory material and make recommendations to continue this process of change in World Services. Accompanying the RG report in the 1996 *CAR* and adopted by the WSC were the NA World Services Vision Statement, the WSC Mission Statement, Resolutions B-G to frame the operations and structure of World Services, and the now-famous Resolution A to deal with the future of the WSC. Resolution A states:

- To approve *in principle* a change in participation at a new WSC to achieve the following objectives:
- 1. to reduce the total number of representatives;
- 2. to provide for equal representation from all geographic entities; and,
- 3. to encourage a consensus-based decision-making process

In 1997, with the approval of *A Guide to Local Services in Narcotics Anonymous*, "regional service representatives" became "regional delegates."

In 1998, the Resolution Group presented recommendations for Resolutions B-G that restructred the operations and corporations of World Services. These recommendations were adopted and created what we now know as NA World Services and the World Board. At the same time, this group presented four options for possible solutions to Resolution A, but the Conference was unable to come to consensus on what "a change in participation at a new WSC" looks like.

The new World Board brought the ideas from the Transition Group report back for discussion at WSC 1999 and 2000, with no real movement towards consensus.

In 2000, with the Conference's lack of will to act on Resolution A, the World Board presented motions to change the Conference from an annual to a biennial event, to fund all conference participants (rather than only funding invited international participants in what had become the "Development Forum"), and to approve the "Criteria for Recognition of New Conference Participants." In 2002, *A Guide to World Services in NA* was approved, with a new description of the focus and work between Conferences and consensus-based decision making.

In 2008, the WSC adopted a moratorium on considering seating of regions resulting from a split for two conference cycles. The 2008 CAT material explained: "The conference has discussed its own growth and how to deal with issues related to representation for years without coming to consensus. We all agree that the growth of NA is a positive thing, but we haven't yet come to an agreement about how to reconcile our growth as a fellowship with the need to conduct business effectively at the conference." WSC 2012 supported the continuation of this moratorium for one more cycle.

As a Fellowship, we have wrestled with how to improve our system for decades. We have a pattern of devoting significant resources to the issues, coming to the conclusion that we need to change, developing options, and then balking when we come to the decision point. The issues do not go away, we just keep "kicking the can" to the next group and going through the process again.

The last time a big picture view was taken of our worldwide service body was in the 1990s. Since the RG Report in 1996, we have seated 25 new regions at the WSC. We need to get back to the big picture view; that broad vision allows us to see and acknowledge what best serves our common

> One of the realities for all of the various bodies that have tried to develop criteria for conference recognition is that the criteria end up being aimed at controlling the proliferation of United States regions. This may not be a popular issue to raise, but it is one that we feel must be discussed. With all of the currently seated US regions, is it really possible that the sense and voice of our US members are not already represented at the conference? If a local community chooses to split from an already seated region because of local service needs, is there any reason why they could not continue to attend existing assemblies or participate in existing processes of the seated region for the purpose of voting on the CAR? We do not think so.
>
> While it may be true that establishing criteria will more immediately impact regions in the US, this will not always be the case, as our fellowship grows worldwide. Addressing the issue of criteria will always be uncomfortable for us because it will always seem to immediately impact some NA community more than another. As we focus on our vision and mission, we will keep being confronted with this issue until we address it.
>
> 2000 *Conference Agenda Report*

welfare. We hope that by developing a set of options together, as a whole Conference, we can create some ideas we are willing to invest in. We've come to the edge a number of times, but we believe we are ready for actual change.

The stresses we feel as a Conference are a result of our growth. How many times have we heard, "It's a process, not an event"? That is no less true for service systems than for personal recovery. We have worked through conflict as a Fellowship in the past, and that has led to revised literature, the *Fellowship Intellectual Property Trust*, and the restructuring of World Services. Some of our most difficult struggles have led to our most important accomplishments. Sometimes it feels impossible to move forward but we must, and we will. Together we can get past this place where we feel stuck.

Where We Are Now

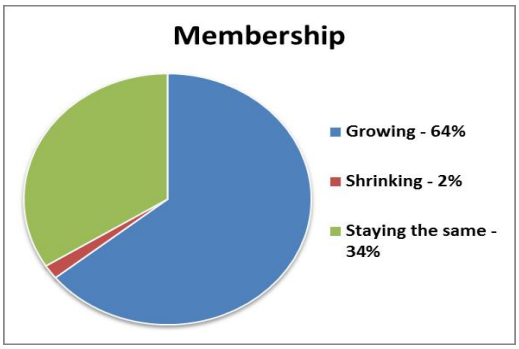
Again, we could fill this whole report, and more, painting a picture of the NA Fellowship today. In fact, many of the reports we offer at the Conference provide different snapshots of where we are at present: from fellowship development reports to the videos from zones, from our budget discussions to our PR summary. RDs are often overwhelmed with information about our present. But assembling all of this information into a big picture is a challenge.

This is something the World Board does every cycle. As part of our planning process NAWS collects and considers data about NA and about the trends in the world at large that could affect NA. We also get a wealth of information from all of you in regional reports, from your calls and emails, and the conversations we have with you when we are traveling.

We will spend part of this session highlighting information like the data below to create a snapshot of NA today.

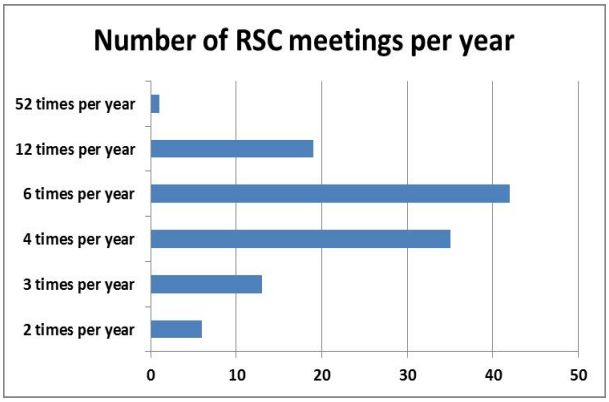
NA Membership

In your reports, you let us know whether membership in your regions was growing, shrinking or staying the same. Sixty-four percent report that they are growing, 34% report they are staying the same, and 2% report they are shrinking.



The good news is that fewer of you are reporting shrinking membership than in 2012—7% in 2012 and 2% in 2014. But that's the only bit of good news in the comparison: Only 14% of regions in 2012 reported that the size of their membership was staying the same, compared to today's 34%. And 79% of regions reported growth in 2012, compared to today's 64%. The figures reflect what we've known—that fewer places are reporting growth of the Fellowship. Of the 37 regions that reported static growth, 29 are within the US, which represents 45% of the 65 US regions that submitted reports in general.

Another thing you reported on in your regional reports was how often your RSC meets, and the answers were surprisingly diverse.



We asked for clarification from some of the regions who said they meet more than monthly and here are some of the replies:

Guatemala: They meet face-to-face twice a month, but each meeting has a different purpose. The meeting at the beginning of the month is used to submit reports and to follow up on projects in progress. During the second meeting, they do group support, which is to say that their model utilizes a number of ideas central to the proposed service system.

Nicaragua: This year they have been meeting face-to-face with the RCMs once a month. The service board of the RSC meets face-to-face twice a month.

El Salvador: In El Salvador, geographical distances are short and from the beginning, due to the fact that there was no set structure for H&I, PI, literature, and activities, trusted servants made the commitment to meet face-to-face every Saturday. They have been doing this since 2005.

Clearly, whatever system we use to do our service work in NA needs to be flexible.

There is more information throughout this *Conference Report* that begins to shape a picture of NA today. The NAWS Report section talks about translations, publications, and book distribution including free and subsidized literature. The regional report summaries capture a great deal of data about your regions. The PR section begins to report on the 2013 NAWS Membership Survey. We will use these kind of data in this session to lay the foundation for our collective plan for the future.

Planning Our Future 2: Needs of NA Today

Once we share a common understanding of the history of the issue and a picture of NA today, we are going to have our first small group session of the week to focus on the question: What do we believe the needs of the NA Fellowship will be for the next five years?

This is the session where we turn data (the picture of where NA is today) into information for the future (the needs of the Fellowship). For instance, because the growth of NA is stagnating in so many places, your group may talk about the need for better public relations, or the need to retain old timers in NA.

Ground Rules

We will go over the ground rules for discussion as a large group. Those of us who have participated in small-group discussions many times may fully understand the process, but there are many new participants here—and sometimes even the old hands can skip a vital step. Just as we read the same readings at nearly every NA meeting, going over the same ground rules reminds us why we are here and how it works.

When you are in your small groups, take the time to choose a facilitator and scribe. Make sure the small group is wisely and well facilitated. Some participants have let us know they feel run over when the small groups aren't well facilitated.

Be courageous. We may be afraid to participate in a process when we don't know the outcome, but we need to work together to build a road map for the future.

Discussion Process

We will set up this session together and then split into break-out groups in different rooms for the majority of the session. It is nearly impossible to have discussions that move ideas forward in a group of more than 200 participants. Even breaking into smaller groups will be a challenge, but we will use all available space. We will assign break-out rooms on-site. We plan to have one Spanish-speaking group, one or two groups of alternates, and two groups of delegates. Each break-out group will have some Board members present.

We decided to put alternates together in their own group because, ideally, participants will hear from as many perspectives as possible, and splitting alternates and delegates will help make that possible.

Discussion in these break-out rooms will begin in your small groups, where you will draft a list of NA's needs (not what we "need to do" as a Fellowship—the verb—but the "needs we have" as a Fellowship—the noun). As a small group you will choose what you think are the top priorities, and then the whole room will select top priorities.

At the end of this discussion we should have short lists of prioritized needs, one from each break-out room. The combined results of this discussion will form the basis for Wednesday morning's session.

Deadline

The deadline for challenges to nominations is 12:00 pm.

Women's Luncheon

We will take a slightly longer lunch break on Tuesday so that we have time for the traditional women's luncheon. If you would like to attend, you must purchase a ticket at the onsite office.

NAWS Report Part 1

Because we never get through all of the information we need to share and the questions you need to ask in one session, for this Conference we have divided the NAWS Report into two sessions. And we suspect that we'll be pushed to get through all of the information even in that amount of time.

This first NAWS Report session will focus more on corporate, financial, and legal issues, while the evening session will focus more on Board- and Conference-related material, including projects. We will also be addressing financial questions in the Budget session on Thursday.

Due to the nature of the Conference, there is simply never enough time to cover everything during our NAWS Report sessions. These sessions are meant to give both a recap of NAWS' activity during the past cycle and a look ahead for the coming cycle. Much of this information is also available in the NAWS *Annual Report*, and we encourage everyone to review that resource to supplement the items we have time to discuss in person at the Conference. Please do not leave the Conference without getting your questions asked—we encourage you to approach the WB and NAWS staff at any point during the week.

NAWS Strategic Plan

The NAWS Strategic Plan, which is included with the Conference Approval Track material each cycle, contains a great deal of information about the work of NA World Services. As the foundation for the work we do at World Services, it is an important item to talk about during the NAWS Report session. The material can be difficult to grasp for those who encounter it for the first time, but we strive to provide an overview that helps to make the plan easier to understand. The NAWS Strategic Plan outlines our long-term goals and objectives and gives rise to the project plans that we vote on at each Conference.

Those who have made use of *Planning Basics* in your local service efforts are likely to find the NAWS Strategic Plan somewhat easier to understand. Similar to the process outlined in *Planning Basics*, the strategic planning process focuses on making deliberate, informed decisions about how to prioritize our goals and objectives in a way that makes best use of available resources. The process includes a biennial "environmental scan" to identify the internal and external factors that affect our work at NA World Services and NA as a whole.

During the NAWS Report at the Conference we will talk further about the Strategic Plan and how it shapes the work of NA World Services for the cycle ahead. Most of what we do, however, falls under the category of "essential services" and that will be another focus of the NAWS Report.

FIPT issues

There have been some recent reports of the proliferation of illicit versions of NA literature. Only the NA Fellowship can protect its own property by saying this is okay or not okay. We do have a legal agreement—the *Fellowship Intelectual Property Trust*—that outlines the fact that NAWS has a fiduciary relationship and is responsible to protect NA's intellectual property. Groups are able to print literature for their own use when there is a clear need to do so, but service committees and individuals have no permission to do so. Groups also cannot use this ability to raise funds or to distribute outside of their group. And no one other than NAWS has permission to post NA recovery literature to the internet. We intend to address this issue in this session.

There are frequent occurences of well-meaning members and committees posting or distributing material. When we ask them to stop, and explain why, they do. What concerns us now is the purposeful actions of some of our members who seem motivated to do this for political reasons or

> *Everything that occurs in the course of NA service must be motivated by the desire to more successfully carry the message of recovery to the addict who still suffers. It was for this reason that we began this work. We must always remember that as individual service committees, we are not and should never be in competition with each other. We work separately and together to help the newcomer and for our common good. We have learned, painfully, that internal strife cripples our Fellowship; it prevents us from providing the services necessary for growth.*
>
> Basic Text, Introduction

out of simple resentment. They seem to ignore the many Fellowship decisions about this as well as our requests to stop.

The term "baby blue" typically refers to a copy of the Basic Text Third Edition, Revised that also includes the Fourth and Ninth Tradition essays from the Second Edition. It is not in itself a version of the text the Fellowship ever approved. While the *FIPT* does offer groups the limited ability to print NA recovery literature, this sort of editing and combining of different editions of the Basic Text described above is in direct conflict with the guidance offered in the *FIPT* and the clear conscience of the Fellowship.

Sometimes members use the term "baby blue" to identify locally printed copies of chapters 1-10 of the text, without any changes as described above. The *FIPT* does allow for NA groups (and only NA groups) to print copies for use in their meetings. Here are the criteria offered in *FIPT Bulletin* #1:

1. An NA group should only reproduce NA Fellowship-approved recovery literature when it has a clear need to do so.
2. NA Fellowship-approved recovery literature reproduced by an NA group should be distributed only within that group. Such materials should always be given away free of charge; they should never be sold to generate income.
3. The text of NA Fellowship-approved books and pamphlets reproduced by an NA group should not be altered or modified in any way.
4. The copyright for the item being reproduced should be shown prominently as follows: "Copyright © [year of first publication], Narcotics Anonymous World Services, Inc. Reprinted by permission. All rights reserved."

But as you can see, from #2 above, the Fellowship has not provided for the use of locally printed recovery literature beyond the group. Service committees do not have authorization to copy NA recovery literature for distribution in jails or other institutions, regardless of the edition. As a result of the discussions that brought about the *FIPT*, NAWS began to produce the booklet *An Introductory Guide to NA*, which includes Chapters Four (How It Works) and Ten (More Will Be Revealed) from the Basic Text, along with the text of ten IPs. The *Intro Guide* is designed and intended for use in jails and prisons. It is a low-cost option, and we encourage committees to use these when providing free literature to inmates. Incarcerated addicts are also able to write to NA World Services for support.

RSOs

We are trying to do what we can to help, but we have heard from some RSOs that have closed their doors that in some cases we have done too much. Since we operate from the premise that helping to get literature to members is always our priority, this has meant mounting debt for many offices; in a number of cases, the service committees they are accountable to were unaware of that debt. Right now we have a completely varied landscape—some places have RSOs, some don't; some RSOs are financially solvent, others are struggling; some have shut their doors. We continue to look

for what we can do to improve the situation. We have been using webinars to facilitate communication and support, but there is still more to be done to help the Fellowship find sustainable solutions for ongoing literature distribution.

In 2013, we had 18 large fellowship customers through offices or regions, representing 32% of our sales. All of these are in the US or Canada. By the end of 2014, we expect this number to be 14 or 15. Literature distribution is a major item of our 2014-2016 Strategic Plan and includes evaluating possible ideas and methods going forward.

2012–2014 NAWS Budget and Finances

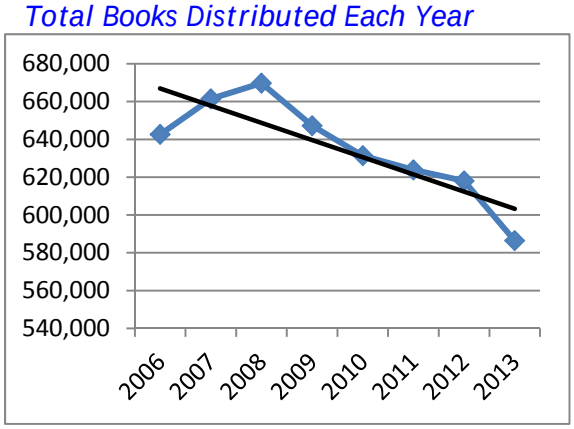
One of the more critical subjects of ongoing concern is that of NAWS' finances. Because the NA Fellowship is first and foremost a spiritual organization, we trust that we will always have the ability to continue carrying our message to still-suffering addicts regardless of our financial situation. However, when considering NAWS' ability to provide adequate support to the NA Fellowship, and in particular to the developing communities in most need of assistance, the question of financial stability takes on a different meaning. We strive to meet the needs of a growing fellowship even as the stability of our financial situation becomes more uncertain.

As of the beginning of January this year, we implemented a price increase of 10% on most of our literature items and a 5% increase on the Basic Text. The first quarter of this calendar year, we have had sales in January and March well over our previous six-month averages and more than $150K higher than our budgeted amounts. (The budget did not take a price increase into account.) However, February was more than $80K below the budget figures, our lowest income in over six months. Our fiscal year begins in July and our year-to-date totals at the end of March for gross literature sales are more than $687K higher than we budgeted. It is interesting to note that *Living Clean* sales were more than $570K for this same period, $285K over the budget amount. We also have over $45K in ePub sales that were not budgeted at all.

Contributions for the first quarter of 2014 have fluctuated. In January we received more than $104K; February was down to $67K; March came in at just $36K. We have budgeted to receive $62K per month. Year-to-date, nine months into our fiscal year, we are $50K over the amount forecasted by our budget at this point.

We expect this financial year to exceed budget expectation. We are grateful for that and what it reflects in the fellowship. What we continue to look at, and report, and try to engage you in discussions about is *sustainability*. Our reliance on literature income rather than contributions has not seemed to change, which forces us to look at what we see ahead.

This graph, taken from the 2013 Annual Report, shows the realities of our trends for book distribution. This reflects all books distributed, not just those that are paid for. More telling than any individual year, is the overall trend for the last eight years and what it indicates for the future.



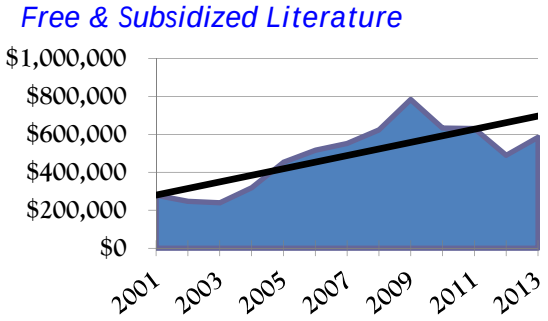
Our fiscal picture is better than it has been in recent years, but it is still worrisome. This has become a refrain for our *Conference Report* in recent years, and we don't see much that will change that picture in coming cycles. In past cycles, we have reported on cutting costs and reducing expenses in many ways, including reduction in staff, fewer workshops, less public relations activity, and so on. We are financially solvent at the moment because of those reductions and our reserves. We are not trying to "fix" a line item or put out a fire. At the same time, we believe

that any further reductions would change the nature of the service and support we provide the Fellowship. Still, we need to make difficult decisions about where to cut costs when faced with financial challenges. In this year's *Conference Agenda Report*, we have included two motions regarding the composition and funding of the World Service Conference. These measures are aimed at addressing the rising cost of the WSC as well as having a Conference that is the right size for accomplishing its purposes.

These Conference motions highlight an important consideration for all financial decisions made for NA World Services: How can we best align our budget with our priorities? To this end, we will have discussions about what factors make for an ideal WSC.

In addition to WSC expenses, there are a couple other main areas of fellowship support in the NAWS budget. One of these is workshop and fellowship support. We are still in a place financially where we must be selective about the travel requests we are able to agree to. While the level of activity has rebounded slightly, there are still many requests we must decline. These charts can be found in the recent *Annual Report*.

As we have written many times before, NA is not like an ordinary business. We differ from many outside organizations in that the areas most directly related to our primary purpose are often the areas that cost the most and have the least potential for financial return. We all know that the spiritual returns of these investments are much greater than any financial return could be, and yet we are still faced with difficult choices of how to use limited resources to meet unlimited need.



Although this graph is also in the Annual Report, it seems worth reproducing here. The graph above charts the amount of literature we have given away or subsidized in the last 13 years.

The amount we allocate to free and subsidized literature has doubled in that time. The figures for 2008–2009 are artificially inflated because we gave away so many Fifth Edition Basic Texts when we began publishing the Sixth Edition. Aside from that anomalous year, we have maintained a fairly consistent level of support through free and subsidized literature even as we have faced continuing financial challenges. We have continued to print literature in different locations, as well as to increase in-house literature printing for many inventory items, in order to decrease costs and to maintain that level of support.

Despite tough economic times, we are committed to fellowship development. The number of translated pieces of literature we publish has risen 6% or more each year for the last six years. We are rapidly approaching over 1,000 translated titles.

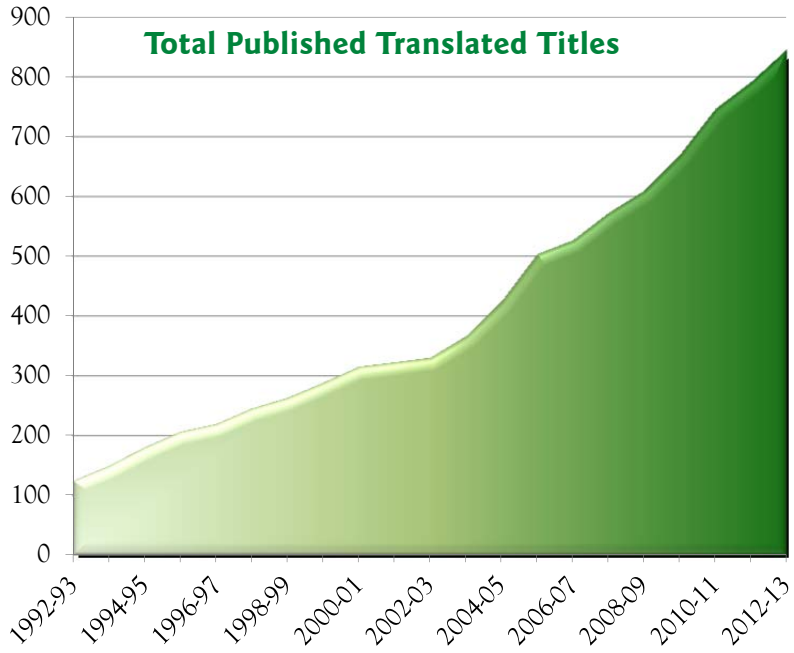
In 1998, when the World Board was created, our translated titles rose by 12%—an exciting increase for us because of what literature in someone's own language can mean. That 12% increase amounted to an increase of 26 titles in 1998—a little over two new pieces per month. In 2013, the 7% increase in translated titles for the fiscal year amounted to an increase of 54 titles—an average of 4.5 titles per month.

From a management perspective, this is our challenge with all essential services. We grow and develop, and increase what we offer. We rarely take anything away. What that means is the number of titles that we produce and distribute, and for which we handle revisions and updates, etc. is ever increasing, as is the demand for new materials.

NA now speaks 76 languages! A reality that very few could envision when the Basic Text was approved. We have IP #1 in 45 of those languages, and Basic Texts in 24. We still have much work to do.

Language	Active Projects	Language	Active Projects
Arabic	16	Korean	8
Bengali	5	Lithuanian	2
Bulgarian	2	Malaysian/Bahasa Melayu	1
Chinese - Simplified	7	Maltese	1
Chinese -Traditional	3	Nederlands/Dutch	22
Croatian	1	Nepali	6
Danish	28	Norwegian	41
Farsi	2	Polish	6
Finnish	15	Portuguese	35
French	5	Portuguese(Brazil)	31
German	23	Russian	12
Greek	2	Slovenian	3
Hebrew	1	Spanish	7
Hindi	1	Swahili	2
Hungarian	11	Swedish	4
Icelandic	14	Thai	25
Italian	22	Turkish	6
Japanese	10	**Total All Active LTCs:**	**380**

The table above includes both original translations and revisions to existing items. The status of these projects ranges from items that have an initial draft all the way to items that are going into production. These figures are current as of January 2014.



The cost of providing adequate translations support to non-English speaking communities continues to grow, as does the demand for more translated titles. The situation for each community and language is unique, but fewer and fewer communities have the resources to undertake book-length translations or to provide proofing and checking for consistent use of language in pieces that are being translated. As with so many other areas of expense, the task of keeping costs as low as possible becomes more challenging each year.

We have members in more than 130 countries speaking 76 languages. As is suggested above, many of the communities most in need of support are least able to contribute financially to World Services. The assistance we provide to those communities is directly related to our vision that "One day every addict in the world has the chance to experience our message in his or her own language and culture." In spite of ongoing resource limitations, we continue to strive to realize that vision. Our hope is that by helping members in all of our communities see what their financial contributions make possible, they will support the priorities set forth by our vision and our primary purpose.

WCNA

We had just over 19,100 people registered for WCNA 35 in Philadelphia, including 900 newcomer packages. Merchandise and speaker CDs or MP3s are still available from the convention: www.na.org/wcna.

WCNA 35 as of 31 January 2014

Event-Specific Income	2013 FY	2014 FY	COMBINED	BUDGET	VARIANCE
WCNA 35 Income					
Registration	$0	$1,565,032	**$1,565,032**	$1,135,156	$429,876
Special Events	0	620,025	**620,025**	483,270	$136,755
Newcomer Donations	0	25,132	**25,132**	0	$25,132
Merchandise	0	741,133	**741,133**	617,584	$123,549
Other Sales	0	40,414	**40,414**	0	$40,414
Rebates	(2,251)	91,033	**88,782**	71,680	$17,102
Total Event-Specific Income	*($2,251)*	*$3,082,769*	***$3,080,518***	***$2,307,690***	*$772,828*
Event-Specific Expense					
WCNA 35 Expense					
Registration	$4,991	$378,885	**$383,876**	$372,022	$11,854
Special Events	1,315	618,965	**620,280**	420,732	$199,548
Program	13,427	200,820	**214,247**	285,490	($71,243)
Merchandise	0	668,104	**668,104**	551,010	$117,094
Facilities	1,374	376,835	**378,209**	174,732	$203,477
Support Committee	380	23,609	**23,989**	11,225	$12,764
Administration	47,892	175,664	**223,556**	209,902	$13,654
Convention-Related Labor Requirements	0	358,823	**358,823**	0	$358,823
Total Event-Specific Expense	*$69,379*	*$2,801,705*	***$2,871,084***	***$2,025,113***	$845,971
Total WCNA 35 Excess Revenue/Expense	*($71,630)*	*$281,064*	***$209,434***	***$282,577***	($73,143)

Making money is not the goal of the World Convention, nor can we afford to hold an event that consistently loses money. Requiring registration did help us plan a convention that realized a profit.

The 2012 WSC adopted a change in WCNA rotation—to every three years instead of every two—which will go into effect following WCNA 36 in 2015. The next world convention after 2015 will be held in 2018.

The 2018 World Convention will be in the US, and we are in the process of finalizing our location. For 2021, we are scheduled to be in what the *GWSNA* refers to as "Asia, Middle East, and Africa." The existing convention zone map divides this zone and what is referred to as "Europe" with a line that runs through Turkey. We would like the ability to look at Turkey for this rotation. Almost one-third of all NA meetings are held in Iran, and for a number of reasons, our members there have never had easy access to a world convention. Turkey is both politically and geographically accessible for a significant number of Iranian members. We do not know yet if we can even make this work, but we would like your support to seek additional information.

We are busy planning WCNA 36 , which will be in Brazil in June 2015. We hope to see you all there!

NAWS Publications

We continue to publish three quarterly periodicals, as well as two biennial conference publications, and the *NAWS Annual Report* every fiscal year.

NAWS News

NAWS News is published after each Board meeting. It summarizes the board's discussions as well as the work of World Services since the last issue. A paper copy is mailed to conference participants and world-level trusted servants, and it is available to any interested member through electronic subscription.

We continue to encourage electronic subscriptions to *NAWS News* so members can keep up with conference- and project-related news. A *NN* e-sub is the easiest way to stay informed about what's going on at World Services.

NAWS News distribution: Paper subscription are similar to the last conference cycle at 1,109 copies and our e-subs have more than doubled to 20,127 (of the e-subs, 18,217 are English, 225 French, 127 German, 754 Portuguese, 732 Spanish, and 72 Swedish).

Reaching Out

Reaching Out is a quarterly publication intended to help incarcerated addicts connect to NA. The magazine is available for free to members who are incarcerated for six months or more, and multiple-copy subscriptions are distributed for free to areas for their H&I efforts.

Reaching Out distribution: 11,146 paper mailing to 6,042 addresses and 23,828 copies downloaded online for the January 2014 issue.

The NA Way Magazine

The NA Way Magazine has the largest distribution of any of our periodicals. It's a broad-based magazine with content ranging from members' personal sharing to updates from World Services. The magazine is published in English, Farsi, French, German, Portuguese, Russian, Spanish, and most recently, Japanese (translation and typesetting costs are paid for by the Japan Region).

The NA Way Magazine is available by both electronic and print subscriptions free to anyone who requests them. The numbers of electronic subscribers have increased and paper subscribers had decreased as of the last Conference, saving us more than $100,000 per year since the automatic print subscriptions were ceased in 2010. Since the last Conference our paper subscriptions have more than doubled. From when we began this new distribution in January 2011 the figures have more than tripled. We have a growing concern about this trend.

NA Way paper distribution for January 2014: 17,500 copies to 10,215 addresses (15,394 in English, 366 French, 58 German, 690 Portuguese, and 992 Spanish). We thank the many locations who have consolidated their subscriptions into one mailing address.

Almost 25,000 people downloaded the January 2014 issue of *The NA Way* (22,367 in English, 302 in French, 150 in German, 886 in Portuguese, 73 in Russian, and 1,111 in Spanish).

Also, the World Service Office in Iran sells 20,000-25,000 copies of the *The NA Way* in Farsi. [*The NA Way* is a paid publication in Iran.]

2014 Conference Agenda Report

The *Conference Agenda Report* outlines some of the issues that will be discussed and decided at the World Service Conference. It is published in English 150 days before the Conference, and translated versions are published 120 days before WSC.

This conference cycle we disributed 3,041 *Conference Agenda Reports* in all languages and 757 copies of the *Conference Approval Track.* Since we have changed servers our numbers for downloads of this material are not very reliable but seem to be increasing.

IT at NAWS

Adequate planning and resources are necessary components of our IT strategy. We

strive not only to maintan systems under constantly increasing demand, but also to develop effective and affordable solutions to the tech challenges that we face.

We provide a great deal of information about NAWS IT in the Annual Report, and we encourage everyone to review those statistics for an idea of our level of IT activity here. In this report, we'll focus on where we are heading in the coming cycle.

The major focus of our time and energy In the IT department in the upcoming cycle will be converting the "business" of NAWS from an antiquated accounting system to Enterprise Resource Planning software. This change will give us greater flexibility with multiple currencies and adaptability for the present and the future. We will also be able to improve the online shopping cart. It will all be good news—eventually—but it will require a tremendous amount of staff resources to make this change and adapt to new processes.

Some of the technology developments for conference projects and the work we do in support of local service bodies are easy to see. The use of webinars for conference participants is one easy example, but there are others. The "meeting finder" tool on the na.org website is another resource we have been working to improve in collaboration with some local trusted servants. As mobile users continue to make up a larger segment of our web traffic, it is increasingly important to have a meeting finder tool online that is both mobile friendly and up-to-date in terms of meeting information. We have also created apps for iOS and Android devices to help addicts find local websites and helpline information as well as to search our meeting database for local meeting information. The apps also display *Just for Today* readings.

eLit

One area where we have made advances in this cycle is in the availability of NA books in electronic formats. The platforms that offer us the ability to make electronic versions available while maintaining the copyright protection required by the *FIPT* are the Apple iTunes format and Amazon Kindle format. The demand for electronic versions of our literature seems to be among a small but devoted demographic within the fellowship. The titles currently available in these electronic formats include the Basic Text, *It Works: How and Why*, *Sponsorship*, and *Living Clean: The Journey Continues*.

Webinars

We have continued with our use of webinar technology to bring us together for focused meetings. This cycle we expanded on the electronic meetings we offered, including webinars for regional service offices, for step-writing for inmates committees, for PR, and for conference participants. We also used webinars to foster discussions among service system field testers. We see great possiblities for NA in this technology, and the webinars we've already hosted have ranged from presentations with questions and answers to small group discussions. We will continue to build on this foundation to cover other topics in the cycle ahead, including possible webinars for the Traditions Workbook Project.

Other uses of technology to improve communication

At WSC 2012, we had some discussion about the possibility of creating a push-only Facebook presence for NA World Services as a way to help members stay better informed about issues affecting NA as a whole. Unfortunately, the privacy settings we thought would alleviate concerns about anonymity were inadequate, and so we again decided to forego the effort to use Facebook as a medium of communication with the NA Fellowship.

We are continuing to look for ways to provide a "push-only" presence to communicate with our members. This may be Twitter or Facebook or some other technology in the future.

Our e-blasts are now successfully sent to over 100,000 addresses. We will continue to develop ideas on how to use these more successfully.

We would also like to find ways to more effectively hear from delegates between conferences. Providing feedback on IDTs is what allowed us to frame service pamphlets in the past and we would like to find a way to move discussions forward in the two years between face-to-face meetings. We expect to have conversations at the WSC about this.

NAWS Staff

We always take time during the NAWS Report to give you a glimpse of NAWS staff. The work of NA World Services wouldn't be possible without the staff in Chatsworth and the branch offices in Canada, Europe, Iran, and India. Most of you have had occasion to email with them or talk to them on the phone. We hope you'll have the opportunity to say hello face-to-face during the WSO open house or during the conference week.

HRP Report

Greetings from the Human Resource Panel. We hope this report finds everyone well. Like you, we are busy preparing for the upcoming WSC. We are looking forward to seeing everyone there. As a reminder, open positions for consideration at the upcoming WSC include two World Board positions, two Human Resource Panel positions, and one Cofacilitator position. In our nominations process we consider the wide range of skills, abilities, and experience that our collective experience has shown is needed to successfully fulfill each position. Below is our list of nominees for your consideration.

World Board		
Name	Region	RBZ Source, if any
Deb W	Southern California Region	Southern California Region
Gregory W	Arizona Region	Arizona Region
Junior B	Grande Sao Paulo Region	World Board
Roger S	Aotearoa New Zealand Region	Aotearoa New Zealand Region

Human Resource Panel		
Name	Region	RBZ Source, if any
Michael B	Volunteer Region	
Michael J	Indiana Region	Midwest Zonal Forum
Sherry V	Central Atlantic Region	Central Atlantic Region
William W	Ontario Region	

Cofacilitators		
Name	Region	RBZ Source, if any
Etta F	Central Atlantic Region	Central Atlantic Region
Laura B	Rio Grande Region	Rio Grande Region

CPR packets

For the second cycle, we are sending conference participants the Candidate Profile Reports (CPRs) for the 2014 HRP nominees. We cannot overstate these next points. You are being trusted with confidential information. The CPRs include personal and professional information, along with opinions and thoughts from the nominees that are intended for use only by conference participants to evaluate the nominee's ability to serve. This is not information that is intended for distribution beyond conference participants. And since some of the information is sensitive, any such distribution, especially over the Internet, could create long-term problems for the nominees. Each nominee has placed in your hands the trust that you will maintain their privacy and anonymity. Please honor that trust.

Do not distribute, digitize, or otherwise duplicate any of the materials included in the packet. Return the CPR packet in its entirety to the HRP at the WSC upon the close of the election session on Thursday, 1 May 2014. If you receive a CPR packet and are unable to attend the WSC for any reason, please contact Roberta at roberta@na.org or (818) 773-9999 x 121 for instructions on returning the packet of CPRs back to us.

The HRP Nominating Process

We understand that there is always interest in the details of our process, and as in the past, we will conduct a presentation at WSC 2014. We will provide all participants with a complete picture of nominations, including questions, scoring, and the evaluation process. In this way, we hope that participants will have the highest level of confidence when selecting nominees forwarded by the HRP.

It is important to remember that we will not make details of any individual's scores available. As we have said in the past, we believe there is no reasonable way to do that and still maintain the confidentiality required for a successful nominations process. We hope all interested conference participants will attend the HRP session.

The World Pool

There are currently 859 members in the World Pool. This cycle we contacted all World Pool members, asking those who had not updated their information in the past three years to do so. In accordance with the requirements set forth in *A Guide to World Services*, those members who did not update their information were removed from the pool.

We also asked those World Pool members who were interested in being considered for nomination (559 members) to respond to three recovery questions. "Do you have an NA sponsor? If no, please elaborate."; "Have you worked all Twelve Steps of NA? If no, please elaborate."; "Do you attend NA meetings on a regular basis? Please identify what you consider 'regular basis.' If no, please elaborate." 198 responded, 361 members did not, and as reported in a previous HRP report, were removed from our initial blind screening for this cycle. Unfortunately, even with five separate attempts to inform members of the need to respond to the recovery questions, including direct emails, some were unaware and did not respond.

Nominations from Conference Participants

Independent of the HRP's process and in accordance with procedures contained in *A Guide to World Services*, conference participants can make nominations at the World Service Conference. Anyone considering making a nomination must submit a completed Nominations From Conference Participants form, signed by the nominee. Nominees also have the ability to provide information which will be included in their Candidate Profile Report, distributed to conference participants at the WSC. Those forms are a part of the WSC 2014 Nomination Information packet, included with this mailing. Please note all completed forms must be submitted to the HRP by 6:00 pm (PDT), Sunday 27 April 2014.

In closing

We are committed to an HRP nomination process that maintains integrity and ensures the highest level of confidence of the WSC. We welcome any thoughts you have and encourage you to forward them to the HRP at hrp@na.org or by mail c/o NAWS. We look forward to seeing everyone at the World Service Conference.

NAWS Report Part 2

In an effort to maximize the information we can provide and allow time to answer questions, we have divided the NAWS Report into two sessions for this Conference. And we suspect that we'll be pushed to get through all of the information even in that amount of time.

Service System (local services)

Local Services

As a recap of what has taken place regarding local service delivery as it relates to the Service System Project, it's helpful to keep in mind that for decades, fellowship workshops have identified common challenges in local services. While some communities are able to make use of some parts of *A Guide to Local Services* in their local service efforts, the overwhelming message we have received in these decades of trying to support local services is that this surely isn't the best we can do. These were the very challenges that led to the creation of the Service System Project in the first place. The project developed some ideas that were field-tested in various communities during this conference cycle, and we know that these ideas need to be refined as we strive to make them available for "prime time." We have offered ideas about better supporting the groups, collaborating, planning, sharing services, etc. in order to carry the message to more suffering addicts. Regardless of the decisions that are made about Motions 4-6, surely we are not saying that what we have now is the best we can do.

Future of SNPs

Depending on the adoption of the Service System Project, this cycle will be devoted to the development of a plan to field test possible state/nation/province service bodies. These service bodies will not necessarily be linked to the question of conference seating. Regardless of the shape a worldwide service body begins to take in cycles to come, we need to talk about the future of SNPs, including sharing services, improving communication, etc.

Traditions Book Project

The work on the Traditions workbook for the 2012–2014 cycle consisted primarily of gathering input on both the overall shape of the book and input on each of the Traditions. As the project plan indicates, the second cycle for this project will involve drafting of material, review and input periods, and eventually the creation of an approval draft for consideration at WSC 2016. This is a lot to accomplish in a single conference cycle, but based on the ideas and input we have received so far, the task ahead of us seems reasonable. Here is the outline that has been created based on the input we received during this cycle:

Ties that Bind

I. Introduction
   A. Our Common Welfare
      - Introduction; essay on the principle of unity in relation to everything else
   B. Our Spiritual Foundation
      - Likewise, principle of anonymity
II. Each Tradition
   A. Brief intro of the tradition and principles associated with it
      - Essay form, more like *Living Clean* than the vignettes in Sixth Ed. BT
      - Identifies relationships between principles of Tradition and Steps, Concepts, etc.

B. For the Group
   - Workshop questions (may build on the "group mini workshops" model)
   - FAQs

C. In Service
   - "How do we use principles to arrive at a good decision?"
   - Workshop questions and some text
   - FAQs

D. In All Our Affairs
   - Questions for the individual member, and some text
   - How do my individual actions contribute to NA's practice of the Traditions?
   - How do the principles in this Tradition help me practice my personal program?
   - How do I apply the principles in my life outside of NA?

III. A closing statement on the order of "....all will be well."

Based on projected review and input release dates, we have established deadlines for the submission of front-end input on each of the Traditions. Here are those dates:

- 31 July 2014: Tradition One
- 31 November 2014: Traditions Two through Seven
- 31 March 2015: Traditions Eight through Twelve

We look forward to receiving more input from around the world, and also to the work in the cycle ahead pending project approval by the 2014 WSC.

Conference Participant Bulletin Board

This cycle has been an experiment with a new online discussion board for conference participants only. All WSC 2012 participants and anyone elected as an RD or RDA since then is eligible to sign up for the board. The eligible participants are in excess of 380, with 205 of that number signed onto the board.

Of the 205 registered for the board:

- 101 have not posted
- 138 have 5 posts or fewer
- 16 have posted more than 100 times
- 4 have posted more than 350 times

We asked about the bulletin board in the regional reports. Not everyone answered these questions but 69 seated regions that they use the board and 30 seated regions said they do not. Of those using the board, 53 said it was helpful and 10 said it was not. The ideas on how to improve this experience were fewer and included focusing discussions and threads, making the technology easier to use, opening the board, and translations. Fifty-six responses from seated regions said the board should be limited to conference participants and 32 said it should be open to all.

The future of this experiment will be discussed here and on Saturday at the WSC. We hope to focus this discussion to help us determine if we want to continue, if it is a priority for us, and ultimately decide how we want to proceed.

Travel Summary

The Fellowship Development section of this report gives a quick overview of some of the places we have traveled over the course of the last conference cycle. At the WSC, we will be providing a complete trip summary for 2012-2014.

Wednesday – 30 April 2014

Our Gratitude Speaks: NA meetings are held poolside at 7:00 am, as well as in the evening when the Conference adjourns, each and every day!

Planning Our Future 3: Reasons We Come Together	**9:00 – 11:00 am**
***GWSNA* Changes**	**11:30 am – 1:00 pm**
Offsite Lunch and Recovery Meeting	**1:30 pm**
Deadline for New Business Proposals	**6:00 pm**
Zonal Meetings (for those that choose to)	**6:00 pm**

Planning Our Future 3: Reasons We Come Together

This session is the third in the series of sessions to plan options for a future worldwide service body. This session is structured very similarly to the second Planning Our Future session: We will begin together in the conference room and then part way through the session we will split into break-out groups for small group discussion.

We will start this session by reviewing the combined results of our earlier break-out discussions—NA's needs for the next five years.

Then we will return to our break-out rooms to have a small group discussion. Each group will begin with the list of NA's needs and then ask themselves, "Imagine the Conference did not exist. What are the reason(s) we need to come together as a worldwide body to satisfy NA's needs and bring us closer to our vision?"

This session asks us to erase what we know about the WSC as it exists today and think instead about the purpose of a worldwide body. We are not asking small groups to answer the list of needs point-by-point, but instead to consider the collective needs of the fellowship and then come up with a list of reasons or roles for a world body.

We expect that the list we come up with may overlap some of the descriptions of the Conference in *A Guide to World Services* in *NA*, but the information in *GWSNA* is a patchwork put together over such a long period of time that it seems more constructive to see how today's conference participants see the role of a worldwide service body, and begin from there.

Again, our hope is for each of the break-out discussions to refine a list of about a half dozen weighted points. The combined results will form the basis for the following session.

GWSNA Changes

We included a highlighted version of *A Guide to World Services in NA* with the CAT material released in January. This session is focused on the changes we are proposing to *GWSNA* as well as on the process we use to make changes to *GWSNA*. This is not a decision-making session. It is an opportunity for us to talk together about how to approach revisions to *GWSNA*—the specific revisions suggested in this year's Conference Approval Track material as well as the general process of revisions and other binding decisions.

The Conference Approval Track material lists several kinds of possible changes to *A Guide to World Services in NA:*

- policy affected by *CAR* Motions 2 & 3
- parts of *GWSNA* that concern the motion- or proposal-making process
- text that was accidentally left out of 2012-2014 *GWSNA* in copyediting
- policies no longer in practice
- a change requested by the HRP

Some of these proposed changes, such as those to remove policies that we no longer follow, are well defined and may be well

suited for the clarity of a motion. There is no ambiguity in how the decision to remove these policies would affect the text in *GWSNA*.

Other kinds of changes, such as the possible shift back to the use of motions in the *CAR* and the continued use of proposals in new business, have a potentially more ambiguous impact on *GWSNA*. We only gather together as a conference every two years. We feel it is a more productive use of our time to make decisions about how we want to do business and what we would like to see in *GWSNA* (for instance, more guidance for regions submitting *CAR* material) rather than to wordsmith the specifics of how those decisions and changes are reflected in the text.

GWSNA changes every cycle. We think it makes sense to make decisions as a conference about what we want to see in *GWSNA,* including how we want business to take place but not to spend our brief time together crafting language. The proposal process is ideal for this sort of approach.

Conference policies explain that "*A Guide to World Services in Narcotics Anonymous* may be amended at any time by a two-thirds (2/3) majority vote of the World Service Conference." (*GWSNA*, page 24). However, we have, as a conference, taken a more liberal approach to revisions to *GWSNA* in recent conference cycles. We updated *GWSNA* last conference cycle to reflect our current experiment with the proposal process. We didn't hear any complaints about this approach to revising *GWSNA* to reflect our practices, and in fact, we believe many participants are relieved not to have to review the language in every change to the text. There are others, however, who would prefer to see any changes to the language in the text before it is printed. We are overdue to discuss these process issues as a conference.

Consensus-based Decision Making

No doubt about it—our World Service Conference is in the midst of an awkward adolescence. In transition to a discussion-based conference, we have created many more avenues for ideas to take shape and be worked out, but we are still developing the relationship between our discussions and our decision-making processes.

We have, as a conference, improved our ability to talk about and advance ideas outside of formal business. Participants can make proposals to put forward an idea for discussion and development. We straw poll to take the pulse of the body. We have many more opportunities for discussions that set general direction.

What we don't have is a clearly defined process to make concrete, binding decisions outside of parliamentary sessions, nor do we have the language to describe that process. The result can be confusing. We are calling two different things "proposals": ideas for discussion and items for decision.

We hope to use part of this *GWSNA* session to talk about how to make a discussion-based decision making process less murky. The desire seems to be to use the formality of parliamentary procedure as little as possible, but we need to talk as a Conference about how this can work more clearly and what our next steps will be.

Meanwhile, Back at the Ranch

It has become a tradition for us to spend an afternoon mid-week taking a break off-site. We've planned for lunch and some down time at nearby Calamigos Ranch. By Wednesday afternoon we all usually need a break from business to recharge and get to know each other more personally. We are a "Fellowship" after all, and the quality of our discussions and decisions improves when we take the time to fellowship away from the pressured atmosphere of the Conference floor.

There continues to be some discussion about the cost of our afternoon off-site, but when straw-polled, participants at WSC 2012 did not support the idea of discussing alternative ideas for an afternoon off to relax and fellowship. In evaluations, participants continue to highly value our Wednesday

afternoon at Calamigos, and we've planned a similar field trip for this Conference.

After the second session on Wednesday, buses will take participants to the ranch where we will enjoy a tasty barbeque lunch (vegetarian options will be available). Funded conference participants have already had $25 for the lunch deducted from their advances. We are asking alternate delegates to contribute $25 toward the cost of the lunch as well, which they can do in the onsite office.

After lunch, beginning at 2:30, the ranch will be open to all who want to attend, not just conference participants. You'll want to bring sunscreen and dress in comfortable clothes. We'll have a recovery meeting. Those who wish to will play football (soccer). There will be ice cream!

Deadlines

The deadline for new business is at 6:00 pm upon our return from Calamigos Ranch.

Zonal Forum Meetings

We have nothing formal scheduled for the evening after we return from the ranch. We do have rooms available for zonal forums that wish to meet. If you would like to reserve a room for your zonal forum meeting, just make sure you sign up at the WSC onsite office by Sunday so that we can ensure you have a room.

Thursday – 1 May 2014

Living the Program: NA meetings are held poolside at 7:00 am, as well as in the evening when the Conference adjourns, each and every day!

Planning Our Future 4: Options for the Future	**9:00 – 11:00 am**
Elections and Budget	**11:30 am – 1:00 pm**
Lunch	**1:00 – 2:30 pm**
Public Relations	**2:30 – 4:00 pm**
Planning Our Future 5: Where Do We Go from Here?	**4:30 – 6:00 pm**
Role of Zones	**TBD**

Planning Our Future 4: Options for the Future

Thursday morning begins with the fourth of the five sessions devoted to planning our collective future. This is the last of the break-out sessions. As with the previous two, we will begin in a large group in the conference room. We will review the combined results of the break-out groups—a weighted list of the reasons why we gather as a worldwide body.

Once the group as a whole understands the combined list, we will again break into smaller groups and frame actual options for a worldwide service body. Small groups will answer the question: Given the purpose or roles of a worldwide service body, what are some options for that body? Who needs to be present and how often do they need to come together? Each small group must come up with at least two options for a future worldwide service body.

It's important to remember this is not a discussion about limitations or policy. It's about how to meet the needs of the Fellowship and fulfill the purposes agreed upon at the beginning of this session.

Then each group will share their ideas and each break-out room will try to consolidate their ideas into three main options. Again, the facilitators will combine the results to use for the final Planning Our Future session. It may be helpful to ask the room to consider which option best matches the reasons outlined in the previous session, and the needs determined in the session before.

Elections, Budget, and Project Plans

During this session we elect trusted servants and discuss the budget and project plans.

At the beginning of this session, ballots will be distributed to RDs, who will then hand them back to the HRP when they are filled out. Delegates who complete their ballots before the allotted time has expired are welcome to take a break. We will give a five-minute warning for the final call for ballots.

Once elections have finished we will take a brief break and then return to the room for a presentation followed by questions and answers on the budget and project plans. Voting on the budget and project plans will take place in Friday's formal new business session.

Project Plans

We are only presenting four projects for the 2014–2016 conference cycle. In the past, the number of project plans has been much higher for a variety of reasons. For one thing, each cycle, the work we call "essential services" grows, and each cycle we seem to carry forward more commitments from the previous cycle. The Strategic Plan as a whole reflects some of those commitments. We expect a book-length project, the work associated with supporting service system

transition efforts, and holding PR roundtables will take up most of our available time and attention this cycle. We would also like to move the Issue Discussion process forward to be more productive this cycle. (See the Issue Discussion Topic section on page 46 of this *Conference Report* for more information.) Of course, finances continue to be tight for us, but time and human resources are a related challenge.

> *The principle of service, critical to application of our Eleventh Tradition, is not a passive principle. To be of maximum service to the still-suffering addict, we must energetically seek to carry our message throughout our cities, towns, and villages…we must take vigorous steps to make our program widely known. The better and broader our public relations, the better we will be able to serve.*
>
> *It Works: How and Why,* Tradition Eleven

We used to pass more projects than we ever believed we would work on—"just in case" we had more resources available than we'd anticipated during the cycle, but it's been so long since that was the case, we've changed our approach. The plans we are offering this cycle are all for projects we expect to work on if they are approved by the WSC.

We've had a few questions about some of the projects. Some of you have asked us if we have an outline for the Traditions Book or not. There is more information on this project in the NAWS Report section on page 34 of this *Conference Report*.

We've also gotten questions about the PR pamphlet on medicalization of treatment and our Third Tradition proposed in the Public Relations Project Plan. Some of you asked if that pamphlet could go through the same review process as the service pamphlets and we think that's a good idea. We plan to send a draft of the pamphlet out to delegates for a 90-day review as we have done with the service pamphlets.

As we reported in the March 2014 conference participant webinar, most of our members who filled out a membership survey report that they found NA through treatment. This reflects the ongoing success of our PR work at all levels of service and the importance of our continued efforts.

Perhaps the project we have received the most questions about is the Service System Project. Many of you have asked us about our plans for a service manual, and we continue to answer that we don't have any plans at present.

The project plan describes the ways in which we believe we can support local communities that are implementing or contemplating implementing ideas in the proposed service system:

- Developing tools and resources
- Collecting ideas and practices from communities adopting and adapting the SSP
- Creating opportunities for communities to share experiences

We have no pre-determined ideas about what the outcome will be. We may end up with a menu of choices, different adaptations, or ways of approaching local services. The truth is we will not know until we hear more from those trying new ideas. We would like to draft service material based on real-life experience, not a theory of how ideas might work, and the reality is we don't have enough of that experience yet. Our plan proposes to continue to gather experience, and to help communities try these ideas and share experience, strength, and hope with each other. It does not pre-determine what form a future service manual might look like or what would be included (or excluded) from it.

After we talk through the proposed projects for the cycle, we will discuss the 2014–2016 NA World Services budget, which will be voted on Friday.

Election results are announced at the end of this session.

Advance Distribution of CPRs

Once again the Human Resource Panel will be distributing information about candidates in advance of the Conference. This worked well at WSC 2012, the first time the HRP distributed that information in advance, and conference participants appreciated having more time to review Candidate Profile Reports (CPRs).

What we need to emphasize again, as we did in 2012, is that the information you receive about candidates is confidential. Please respect the anonymity and privacy of the candidates and do not share or distribute this information. As the HRP Report on page 32 of this *Conference Report* explains, "such distribution, especially over the Internet, could create long term problems for the nominees."

The HRP will collect these CPRs by the close of this session.

Public Relations

In this session we will have a PowerPoint presentation which will feature several aspects of our public relations efforts. We will illustrate local NA community PR efforts from video PSAs to carrying a helpline banner in a parade. We will highlight collaborative PR undertakings and governmental relationships. Members have become increasingly energetic in their efforts to make the public—professionals and potential members—aware that NA offers addicts an opportunity to experience freedom from active addiction. Member efforts are helping NA thrive in communities around the world.

WCNA 35—Philadelphia, Pennsylvania

There were two professional PR workshop panels at WCNA 35. One was geared toward criminal justice. These professionals offered their perspectives and passion for helping addicts who are incarcerated both in finding recovery "on the inside" and in their re-entry to society. Members in the standing-room-only session were able to interact with these professionals—asking questions and articulating their challenges. The second panel was focused on treatment. These four professionals were from Pennsylvania and represented various treatment philosophies. One of the panelists was the Secretary of Addiction Services for the Commonwealth of Pennsylvania.

The Unity Day call at the WCNA closing meeting on Sunday broke all records. There were 101 institutions on the call, which included 10,000 addict inmates who heard the NA message of recovery and joined our worldwide Fellowship in a recovery celebration. Several inmates thanked their administrations for the privilege and opportunity to participate. Other firsts for that call were the participation of a juvenile detention facility in Connecticut and a correctional institution in the United Kingdom. We had anticipated our first federal penitentiary participating; however, due to a situation within the institution that morning, they were unable to join.

NAWS Professional Events

Fortunately, we were able to attend a few professional events in this cycle; yet, these efforts seem to need to increase for NA to be considered a viable, stable, and credible program of recovery. Professionals who refer addicts are human beings and may succumb to the "out-of-sight, out-of-mind" attitude. They may not consider NA as viable when there other twelve-step fellowships present at conferences, along with a host of pharmaceutical companies, but NA is absent. When we are unable to participate in professional conferences, NA misses the

opportunity to interact with and inform professionals that we are an abstinence-based community resource for addicts. The NAWS staff who attended the 2013 National Association of Drug Court Professionals (NADCP) conference in Washington, DC, heard words of gratitude from judges who sought information about NA. Drug courts continue to emerge, and many of the professionals who work with these addicts genuinely want to help them find NA and to maintain their recovery.

We attended two conferences of the International Society of Addiction Medicine (ISAM) during this past conference cycle. In Geneva, Switzerland, in 2012, we had the opportunity to meet with pharmaceutical company representatives who offer medication to treat addiction. They were unaware of NA and NA meetings in Germany, and recognized that addicts who no longer take these medications need a place to continue their recovery. They thought physicians and community members in Germany needed to know about NA as a community resource.

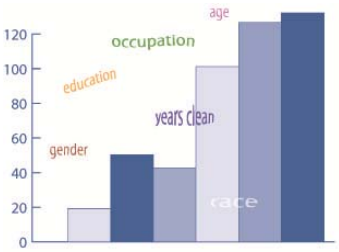
The 2013 ISAM conference was held in Malaysia. As a result of our interactions there, professors from the University of Malaysia requested presentations about NA, and offered NA meeting space at the university. Additionally, we met the chairperson for ISAM 2014, who asked NAWS to conduct a workshop at that event, and requested an NA meeting be held onsite during the conference to show professionals what happens in a meeting.

In this cycle we also attended the 2012 World Federation of Therapeutic Communities (WFTC) conference in Bali, Indonesia. At the request of the general who oversees Indonesia and his director of rehabilitation, four meetings were held with NA staff. These meetings centered on NA meetings in their aftercare programs in government-sponsored therapeutic communities. A year later, in 2013, addicts were able to attend NA meetings as a part of their aftercare program.

In October 2013, NAWS staff attended the International Federation of Non-Governmental Organizations (IFNGO) conference in Macau, a republic of China. The two United Nations delegates at the conference spoke of the effectiveness of NA in helping addicts recover. By the end of the conference, Macau's director of rehabilitation was holding meetings to implement NA in their therapeutic communities' aftercare programs in Macau.

From each and every conference attended, there are interactions with professionals who learn more about NA and who are willing to send their addict clients and patients to NA. NAWS' efforts may mirror the outcomes of local NA members who exhibit at health fairs and provide presentations. These efforts help the still-suffering addict find recovery in NA.

2013 Membership Survey



We will be highlighting the 2013 Membership Survey in the WSC PR session. We received a total of 16,750 responses, which is 4% fewer responses than the 2011 survey. From surveys distributed at WCNA 35, we received 7,082 responses and 9,663 online/mail/fax responses were collected. The predominant difference was a decrease with online/mail/fax responses. We thank members who did take the time to complete the survey and ask everyone to encourage NA friends, partners, and sponsees to participate in the 2015 survey.

We noticed that, although in NA we believe we can only keep what we have by giving it away, 87% of respondents have a sponsor while only 57% said they sponsor others. Fifty-two percent cited treatment/ counseling agency as the greatest influence to attend their first NA meeting. This seems to reinforce continuation of PR committees' work of informing agencies and professionals who can refer addicts to NA. Opiates have returned to

the "main drug used" status, which seems to mirror the trend of increasing opiate use in the US. The question regarding members currently taking medications. (a new question added to the survey in 2011) yielded a "yes" response from 53% (8,583) of survey respondents; of those, 59% report taking medications for health issues. We have provided a snapshot of the Membership Survey results in this report; the entire survey data will be shown at the WSC.

PR Roundtables

In March 2013, NAWS hosted a medical roundtable in New York City, New York. Nine physicians attended, along with a PhD candidate from Germany who was a guest of a New York University physician. These doctors were from the University of Minnesota and from Harvard, Virginia Commonwealth, Boston, New York, and Columbia Universities. Since the group held various perceptions of NA, the roundtable opened with a presentation about NA. Information about Iran brought many queries from physicians.

The roundtable moved to the question of how twelve-step programs work to help addicts change their behavior and thinking. Common points included working the twelve steps, sponsorship, collective action within NA meetings, unconditional love and acceptance, and spirituality and a relationship with a Higher Power. Some participants mentioned there are prominent physicians who perceive twelve-step programs as harmful religious cults which should never be mentioned by the medical community. However, one physician disagreed, stating that there is tangible, basic science in the twelve steps.

The afternoon discussion questions were "Where does the resistance lie within the medical community to use twelve-step programs to support a patient's ongoing recovery? Specifically, what is the resistance toward NA as an avenue to support a patient's recovery in the community?" We are familiar with a couple of the comments, such as the perception that people can buy drugs at NA meetings and "thirteenth-stepping" makes meetings unsafe. What we have also heard and stated is that medical practices are based in evidence, and NA needs more research and evidence. Again, finance is a factor as pharmacological treatment of addiction is currently a $1.4 billion industry. Additional obstacles include an addict's unpleasant temperament in early recovery, the stigma of being an addict, and healthcare professionals' fear of being manipulated by addicts for medication. In the wrap-up of this question, the largest hurdle discussed was lack of research to demonstrate NA's effectiveness, and the participants recommended that NA needs to consider taking action in this area to move forward. Even though these physicians ran the gamut from those who subscribe to pharmacological treatment to those who support abstinence, all physicians in attendance eagerly stated that they would attend a second roundtable and all offered to assist NA in its aims.

Planning Our Future: Where Do We Go from Here?

The last of our Planning Our Future sessions focuses on the consolidated results of our session from this morning and how we can move forward with these ideas over the course of the cycle ahead. We'll begin by presenting a synthesis of the options for a worldwide service body.

As we explain in the introduction to this report, this series of sessions is intended to frame some options, not make final decisions. We are trying a sort of experiment with co-creation in the hopes that this will provide us with a model we can use at future conferences to develop an idea together. By the end of the conference, we hope to leave with a set of options that we can develop together over the course of the next conference cycle. We will need to agree on the next steps together. How can we—the delegates and the Board—collaborate to move forward with these ideas, and not recreate the wheel every two years?

Role of Zones

After the series of five Planning Our Future sessions, we have scheduled a session on the role of zones.

Some of you may recall our post on the Conference Participant Bulletin Board in September:

As you all know, the role of zones is an ongoing discussion the Board is having. We hope that those of you with ideas about the ideal role zones should play will share them, not just here on the bulletin board, but also with the World Board directly (worldboard@na.org).

What has seemed key to us in our discussion of zones is the role they can play in fellowship development and leadership development. Here is a summary of some of our ideas about what zones would need to do to accomplish those objectives, as well as some other roles they could take on:

What is "Essential"

Fellowship Development (with the exception of PR) is the essential role of Zones (the hub of the wheel), along with a fostering of a sense of 'unity, connection, and shared understanding'. Related to this are the following functions:

o Resources and Training

o Exchange of Experience and Best Practices

o Planning

o Leadership Development

What is "Optional"

Flexible roles that can be performed as the opportunities present themselves:

o PR

o Translation

o H&I

o Conventions/events

o Communication opportunities for border communities with their own states

Some possibilities for the future of US zones (these are just some ideas that have come up in our Board meetings):

o Fewer, larger zones within the US to increase diversity and FD opportunities

o Combine zonal meetings with multi-regional service related events or create zones around such opportunities.

This is a conversation that we look forward to having with all of you at the next World Service Conference.

The World Service Conference may have felt very far away back in September, but now it is upon us. Many of you prioritized the role of zones as a discussion topic for this WSC, and we know you've been thinking about and talking about these issues in your regions and at your zones.

The sessions leading up to this one about the future of of a worldwide service body should help set the stage for a conversation about the role of zones, a related topic to be sure. Those conversations will provide a context to think about the future of zones, and hopefully we will be able to approach the subject creatively and see itwith fresh eyes.

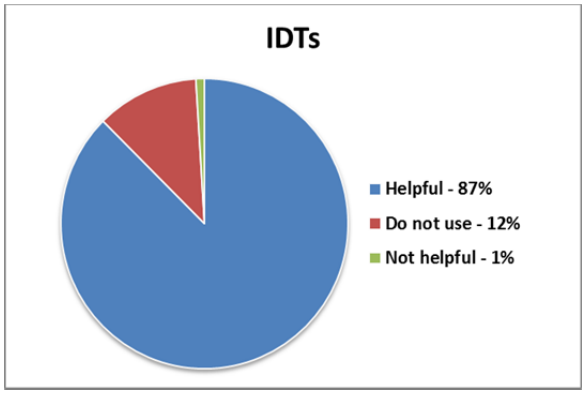
Friday – 2 May 2014

What Can I Do? NA meetings are held poolside at 7:00 am, as well as in the evening when the Conference adjourns, each and every day!

2014 – 2016 Issue Discussion Topics	**9:00 – 10:30 am**
Fellowship Development	**11:00 am – 12:30 pm**
Lunch	**12:30 – 2:00 pm**
WSC 2010 New Business Discussion & Decisions	**2:00 – 6:00 pm**
Dinner	**to be determined**

Issue Discussion Topics

As we mention in the introduction, in your regional reports, the vast majority of you identified the Issue Discussion Topics as helpful.

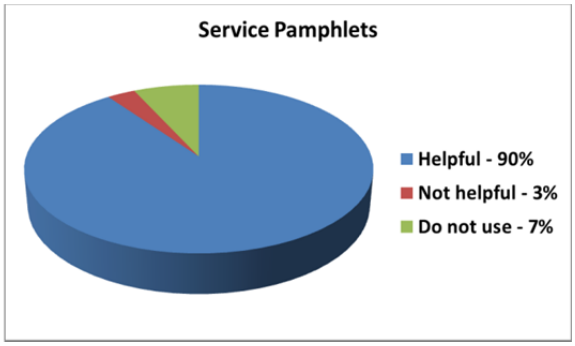


A number of you have asked that there be a session at the Conference devoted to IDTs and so we have scheduled one for this Conference.

We would like to spend time in this session talking about both the topics and the discussion process itself.

As we've reported, for this cycle we are recommending carrying over the Issue Discussion Topic on the Third Tradition, which was developed later in the 2012–2014 cycle. The Board will also have other ideas to present at the WSC, and we hope you will bring yours as well. Together, we will choose our IDTs for the coming cycle before we leave this Conference.

Ideally, IDTs can lead to fruitful discussions and generate useful outcomes. In the 2012 regional reports, 90% of you said that the service pamphlets were helpful to you. [We didn't ask that question this year.] We'd love to see some more IDTs that could be good raw material for service pamphlets. The SPs are widely translated and seem to be a well used and appreciated resource.



The Fellowship Issue Discussions Project Plan identifies a couple of different objectives for the IDTs.

- Improve communication within the fellowship between members, groups, service bodies, and NAWS
- Work on consensus-building models or methods

Just as we are trying a new process to build consensus at this Conference, we would like to work harder to develop ways to build consensus through the fellowship discussions. Ideally, we see this process as one that raises awareness of issues, talks through them as a fellowship, builds consensus, and leads to new resources. Let's talk together about how to move in that direction.

Fellowship Development

A picture tells a thousand words and this is a session that typically has a lot of pictures. Almost everything we do at NAWS is motivated by fellowship development – from literature development, distribution, and translations; to our website, service tools, correspondence, etc.

What we will try to highlight in this session is the activity in over 50 face-to-face interactions over these past two years. This is in addition to the SSP and PR interactions. No 90-minute session can cover all of this adequately, but we will try to highlight this important activity and some of the ties that bind us together.

New Business Discussion Session

New business is set up much the way old business is, with a discussion session preceding a formal business session.

Marc G and Dickie D will facilitate these sessions, just as they did the old business sessions.

If the proposed Motion to Suspend the Rules passes, the only motions in formal business will be the motions to pass the budget and project plans. Most of our time Friday afternoon and evening will be spent in new business discussion. Proposals will be grouped by topic and discussed by the body. Motions and proposals will be changed through the process described in old business on page 14. Rather than using amendments to change motions and proposals, participants will submit ideas for change on a proposal form and those ideas will be treated in new business discussion.

The Conference will show its level of support for a proposal through a straw poll at the end of discussion. Proposals that are supported will be mentioned again at the closing session of the Conference on Saturday and straw polled again if they need to be clarified in some way. Motions will be introduced into formal business and decided on through the vote in that session.

During formal business, projects will be approved one-by-one, as they have been in the past. After projects are voted on, the Conference will consider a motion to approve the budget.

This session will run as late as it needs to.

Saturday – 3 May 2014

Keep Coming Back: The last poolside meeting of the Conference will be held at 7:00 am.

Moving Forward with a Common Vision	**10:00 am – 12:00 pm**
Expenses and Break	**12:00 – 1:00 pm**
Lunch, Certificates and Good-byes	**1:00 – 3:30 pm**
Recovery Meeting	**7:30 – 9:30 pm**
World Market and Coffee House	**10:00 pm**

Moving Forward with a Common Vision

Our closing session in the conference room acts as a sort of summary session and a chance to make sure we share a common understanding of the decisions we've made during the week and the consensus we've developed about various issues.

This is our opportunity to refine our understanding of any proposals that were supported by the Conference during old or new business discussion. We need to make sure that we agree on how to move forward with those proposals, and straw polling during this session gives us that opportunity.

We make decisions on a number of other topics in this session—issues that came up during the week, things related to conference procedure, questions that need clarification, etc. We call the voting on thise things "straw polls," but really it's our way to make sure we understand the will of the body so that we know how to move forward with issues. We think of it as taking a pulse and we use that pulse to set direction on the specific items we ask about. We include the results of those straw polls in the Summary of Decisions.

Expenses and Break

After the Moving Forward session we will have a break so that participants can deal with their expenses. Staff will be available to help those with questions.

Lunch, Certificates, and Goodbyes

We will close the Conference with a lunch outside. Trusted servants elected by the Conference (World Board, HRP, and Cofacilitators) who are finishing their terms will have a chance to say goodbye. We will hand out certificates to participants. This is always an emotional session. Like a Russian novel, it is a bit long and many of us cry. This is where we get to say dasvidaniya—until we meet again, my friend.

Evening Activities

We are all happy to celebrate our recovery, plain and simple, after what is always a long week. We will break in the afternoon for our "disco naps" or to have quiet chats with our new fellows. Then in the evening we will have a closing speaker meeting followed by another World Market. If you plan to sell merchandise at the market please register by Friday in the on-site office.

Regional Proposals

Two regions have requested that we print their proposals as originally submitted in the *Conference Report,* and we are including them here.

California Mid-State

PROPOSAL
Place a moratorium on implementation of the Service System Project (SSP) & the World Board "Transition plan for implementation" for at least two (2) World Service Conference (WSC) cycles & form a Workgroup to explore ways to reduce the costs associated with the WSC through alternate means instead of the reduction of seated Regions at the WSC as proposed

INTENT
(1) To provide NA Groups, Areas and Regions (especially those in isolated areas) with additional time to learn about and understand how the SSP would affect them if implemented
(2) To allow any Group, Area or Region the opportunity to incorporate any ideas from the SSP into their current service structure if they so choose
(3) To have time to form a Workgroup that is tasked with the responsibility to find viable alternatives to reduce the cost of the WSC without dismantling Areas and Regions that were formed by need and group conscience; The Workgroup is to be comprised of NA members experienced in technology, budget reduction and cost-cutting practices, facilitated by a qualified World Board member and will not include a corporate consultant
(a) To allow for continued growth of the global Fellowship using group conscience as the primary criteria for service-related decisions

RATIONALE
It has become apparent that many members of the Fellowship, even those involved in service efforts, have not been properly informed about the SSP while others do not even know the SSP exists. For our Fellowship to have such drastic changes decided and put in place at the next WSC would be a disservice to all NA members. Our Traditions are the ties that bind us together and to disregard them will and has caused disunity. Final authority and autonomy resides with the NA Groups and it will not serve our Fellowship to ignore or override our non-negotiable Traditions by allowing any service body outside of Areas or Regions to decide what is best for them or to dismantle existing Areas and Regions as cost-reduction measures. We are a Fellowship with bright and creative members, led by group conscience and defined by the Traditions, who possess the knowledge and capability required to explore alternate ways to reduce expenses at the WSC. We will continue to learn, grow and evolve only by respecting and following our Traditions. To do otherwise is to ignore the spiritual principles that this program is founded upon.

Northern California Proposal

To place in the 2014 CAR for fellowship vote to move forward with the SSP or transition plan.

Intent: To provide and allow for a full discussion a, clear and decisive opportunity for the fellowship to voice support or non-support for the SSP, and allowing the fellowship to vote whether or not to move forward with the SSP or transition plan

NAWS Product Update

Arabic

- IP No. 12, *The Triangle of Self-Obsession*
- IP No. 24, *Money Matters*
- IP No. 28, *Funding NA Services*

Bengali

- IP No. 9, *Living the Program*
- IP No. 15, *PI and the NA Member*
- IP No. 22, *Welcome to NA*

Chinese

- IP No. 1, *Who, What, How, & Why*
- IP No. 5, *Another Look*
- IP No. 7, *Am I an Addict?*
- IP No. 16, *For the Newcomer*
- IP No. 22, *Welcome to NA*
- *Information about NA*

Chinese (Traditional)

- IP No. 1, *Who, What, How, & Why*
- IP No. 7, *Am I an Addict?*

Danish

- *The Group Booklet*
- IP No. 15, *PI & the NA Member*
- IP No. 17, *For Those in Treatment*
- IP No. 26, *Accessibility for …*
- IP No. 27, *For the Parents …*

English

- 30th Anniversary Basic Text
- *Just for Today*, Numbered Edition
- *Living Clean: The Journey Continues*, Hardcover & Softcover Editions
- *Living Clean* Commemorative Edition
- *It Works: How & Why*
  New Pocket-sized Softcover
- 2014 NAWS Calendar
- Basic Text Timeline Mug
- *Living Clean* Mug

eLit
Kindle & iTunes

- Basic Text
- *It Works: How & Why*
- *Sponsorship*
- *Living Clean: The Journey Continues*

Farsi

- Sixth Edition Basic Text

Finnish

- *The NA Step Working Guides*
- IP No. 24, *Money Matters*
- *NA Groups & Medication* (SP)

French

- *Information about NA*
- "A Vision for NA Service" Color Poster

German

- *It Works: How & Why*
- IP No. 24, *Money Matters: Self-Support in NA*
- IP No. 28, *Funding NA Services*
- *PR Basics*
- *Disruptive & Violent Behavior* (SP)
- *NA Groups & Medication* (SP)
- *Principles & Leadership in NA Service* (SP)
- *Social Media & Our Guiding Principles* (SP)

Greek

- Basic Text (5th Edition)
- *Disruptive & Violent Behavior* (SP)
- *NA Groups & Medication* (SP)

Hebrew

- *In Times of Illness*

Hungarian

- Basic Text (5th Edition)
- IP No. 5, *Another Look*
- IP No. 8, *Just for Today*
- IP No. 14, *One Addict's Experience…*
- IP No. 19, *Self-Acceptance*
- IP No. 23, *Staying Clean on the Outside*

Italian

- IP No. 24, *Money Matters*
- *Social Media & Our Guiding Principles* (SP)

Japanese

- *The NA Step Working Guides*

Korean

- IP No. 1, *Who, What, How, & Why*
- IP No. 7, *Am I an Addict?*
- IP No. 8, *Just for Today*
- IP No. 11, *Sponsorship*
- Keytags
  Welcome – Multiple Years

Nederlands

- IP No. 2, *The Group*
- IP No. 13, *By Young Addicts, For Young Addicts*
- IP No. 20, *H&I Service & the NA Member*
- IP No. 24, *Money Matters*
- IP No. 27, *For the Parents …*
- IP No. 28, *Funding NA Services*

Nepali

- IP No. 11, *Sponsorship*
- IP No. 19, *Self-Acceptance*
- IP No. 20, *H&I Service & the NA Member*

Norwegian

- Sixth Edition Basic Text
- *It Times of Illness*
- IP No. 28, *Funding NA Services*
- *Social Media* (SP)

Polish

- *It Works: How & Why*
- *NA: A Resource in Your Community*
- IP No. 6, *Recovery & Relapse*
- IP No. 9, *Living the Program*
- IP No. 11, *Sponsorship*
- IP No. 17, *For Those in Treatment*
- IP No. 23, *Staying Clean on the Outside*
- *Membership Survey*

Portuguese (Brazil)

- NA White Booklet
- IP No. 2, *The Group*
- IP No. 13, *By Young Addicts, For Young Addicts*
- IP No. 20, H&I *Service & the* NA *Member*
- IP No. 24, *Money Matters: Self-Support in* NA
- IP No. 27, *For the Parents … of Young People in* NA
- IP No. 28, *Funding* NA *Services*
- *Group Trusted Servants* (SP)
- *Disruptive & Violent Behavior* (SP)
- *Membership Survey*

Russian

- *Behind the Walls*
- IP No. 6, *Recovery & Relapse*
- IP No. 10, *Working Step Four in* NA
- IP No. 12, *The Triangle of Self-Obsession, Revised*
- IP No. 23, *Staying Clean on the Outside, Revised*
- *Disruptive & Violent Behavior* (SP)

Spanish

- *Living Clean: The Journey Continues*
- *Social Media & Our Guiding Principles* (SP)

Swahili

- IP No. 1, *Who, What, How, & Why*
- IP No. 7, *Am I an Addict?*
- IP No. 8, *Just for Today*
- IP No. 16, *For the Newcomer*
- IP No. 22, *Welcome to* NA

Swedish

- *Behind the Walls*

Thai

- IP No. 2, *The Group*
- IP No. 6, *Recovery & Relapse*
- IP No. 7, *Am I an Addict?*
- IP No. 9, *Living the Program*
- IP No. 11, *Sponsorship*
- IP No. 22, *Welcome to* NA

Turkish

- *An Introductory Guide to* NA
- IP No. 11, *Sponsorship, Revised*

Status of Project Ideas Submitted

Idea Submitted	Rationale	Decision
Service Material All ideas and material submitted for service and recovery material are kept on file. They are used both for ideas and as a resource if and when the topic is prioritized.		
Cartoon information geared towards children	To inform teenagers and children about NA	We have looked into a similar idea several times. It is not a current priority.
Add to the H&I handbook a section for Behind The Walls Step Writing Subcommittees	Include guidelines, suggestions, templates and information regarding how to start a Writing Steps for Recovery Behind The Walls subcommittee	All handbooks are on our priority list, but we are unable to devote resources at this time. We have held webinars with this focus to belter capture best practices and share experience.
IT Service Committee	A committee designated to use today's technology to help further NA with the 5th Tradition.	We are unclear if this is for a local or world level committee. We will keep the idea for local needs but have no plans to create new world level committee.
Flyer for PR campaign	Asking WSO to create a flyer for worldwide use with the ability to add local contact information.	We do not see a common flyer as a top PR priority. Many communities create flyers that seem to resonate with their local customs and culture. We leave space on several pamphlets to add local contact information.
New service material on NA Leadership	Our current SP, *Leadership in NA Service*, is too condensed on this matter and unknown in NA.	We are always looking for ideas for new SP's and will keep this idea for the future.
Recovery Literature and related Idea **All ideas of recovery literature are kept for future consideration**		
To create literature targeted at seniors or older members in or seeking recovery	To offer experience and hope to older addicts seeking a way out of the horrors of addiction.	This is currently on our list for potential literature development.
Basic Text study edition	A BT with blank lined pages opposite each page of text to keep notes and annotations organized.	There are no current plans to create a study edition of the Basic Text. The Basic Text e-pub format does allow you to annotate.

Idea Submitted	Rationale	Decision
Reprint 1st edition of Basic Text for our 60th Anniversary.	To provide a practical way for members to have access to a First edition.	The WSC has considered and declined this idea in the past. We have conference policy that only allows the printing of current editions of our recovery material.
IP on Codependency	Because addiction affects all areas of life, especially personal relationships.	All ideas are kept but this is not currently on our development list.
HOW A Message of Hope	A single recording about the practical application of the steps can be applied for those on the go.	All ideas are kept but to date we have not produced audio recordings of anything other than Fellowship-approved material.
Reprinting the first four editions of the Basic Text.	To produce commemorative editions to make obtaining history easier for all and those who want to support NAWS.	The WSC has considered and declined this idea in the past. We have conference policy that only allows the printing of current editions of our recovery material.
Update to IP 26, *Accessibility for Those with Additional Needs* and the Additional Needs Resource Information	By updating information, it will bring this into the awareness of groups and empower them to handle today's challenges for bringing the life saving message of NA to those with Additional Needs.	We agree that much has changed since this was written and will keep this idea for the future.
Create NA *Promises*	To show members that recovery in NA is more than not being obsessed by drugs.	All ideas are kept but this is not currently on our development list.
Create Just for Tonight	To help members when they leave a meeting and are vulnerable to wanting to use.	All ideas are kept but this is not currently on our development list.

Idea Submitted	Rationale	Decision
Contributions and Production Items		
Donation Greeting Card	A fundraising idea for a card that would reflect that a donation had been made to NAWS to celebrate someone's recovery anniversary.	We will keep this idea for future discussions about member contributions.
Honoring friends in recovery with gifts to NA	To help promote the idea to donate to NAWS to honor others.	As stated above, we will keep this idea for future discussions about member contributions.
Producing silver medallions	As a special order item for those who want them or provide contact for the vendor.	We are looking at alternate medallions but the silver, which we have produced in the past, is too expensive to be practical.

Regional Reports

Data Overview and Summary

Regional Reports Data **Overview**

The information in this summary was taken directly from the regional reports submitted. Some of the numbers are delegates' estimations, and some of the dollar amounts may not be completely accurate because they have been converted from other currencies. Because of these estimations and because data was not submitted by every region (although we did get reports from 120 regions, up from 112 at the last Conference), this summary is simply meant to provide a sketch of what's occurring in many regions throughout the NA Fellowship. Each entry should be considered with the qualification that it is a result of the data provided by the participating regions. We hope you find this information helpful and of interest.

Summary of Regional Figures

Number of regions submitting reports **122**

Number of seated regions submitting reports **107**

Number of seated delegates who have attended a WSC before **81**

Number of alternate delegates who have attended a WSC before **27**

104 delegates serve 2-year terms (many with the option to serve 2 terms), **12** delegates serve 4-year terms, and **2** delegates serve 3-year terms.

Number of areas according to reports submitted **1,110**

Number of groups according to reports submitted **28,881**

Number of groups not including Iran **24,381**

Number of groups from the SAME regions (not including Iran) according to NAWS database **25,690***

Meetings per week according to reports submitted **58,530**

Number of meetings not including Iran **40,330**

Number of meetings from the SAME regions (not including Iran) according to NAWS database **40,536***

The average number of **331** meetings per region (not including the figures from Iran) has increased slightly from 2012.

Number of H & I panels per week **6,127**

This figure represents a slight increase from 2012, but is not as high as the figure from 2010, suggesting that overall the number of H&I panels per region is fairly stable.

* The difference between the reported figures and the NAWS database figures from the same regions appears to indicate that our database contains groups and meetings that are no longer active or are duplicates. The discrepancy between our database numbers and the reported numbers has decreased from WSC 2012.

Contributions and Expenses

We asked where the RSC received its annual budget from between three income sources: group and area contributions, conventions and events, and literature sales. The responses demonstrate that there are many funding practices throughout NA, with the only clear trends being that well over half of our regions do not rely on literature sales to generate funds, and that over a quarter of our regions receive 90-100% of their funds from group and area contributions.

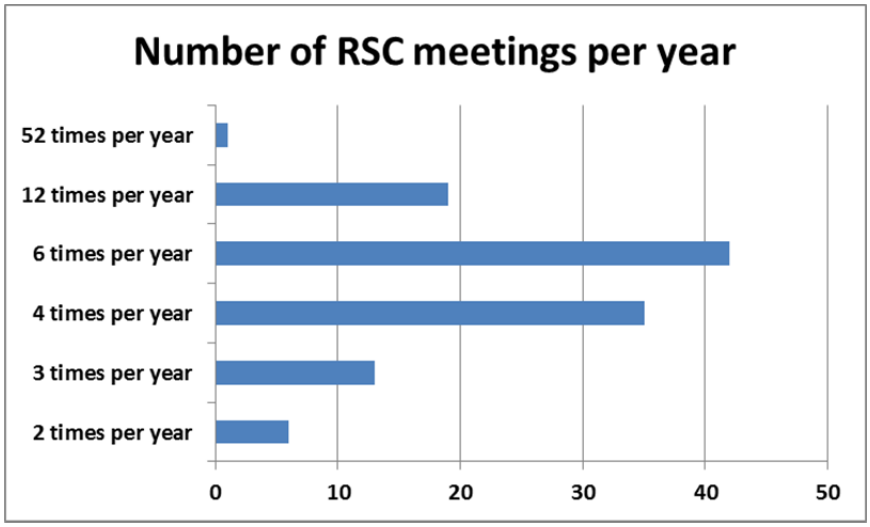
We also asked how each region's annual expenses were broken down across a range of categories and the responses reflected diverse practices. Most regions do not have one predominant expense category, but RD travel and RSC costs seem to account for the largest expenditure in many of the regions. Services

such as H&I, PR, workshops, and events seem to generally be the smallest. When we asked about other expenses we mostly heard about regional phonelines, insurance policies, website and IT expenses, contributions to NAWS, and legal or accountant fees.

Annual contributions from reporting regions to zonal forums in 2013 were $83,766.49, which is an average of $698.05 per region. This is a reduction in the per region figure for 2011 of $762.50.

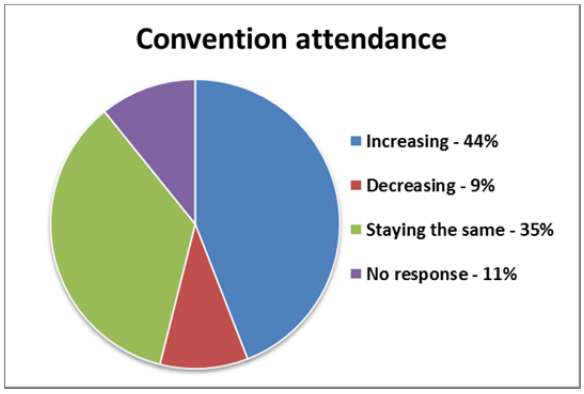
Regional Services, Activities, and Growth

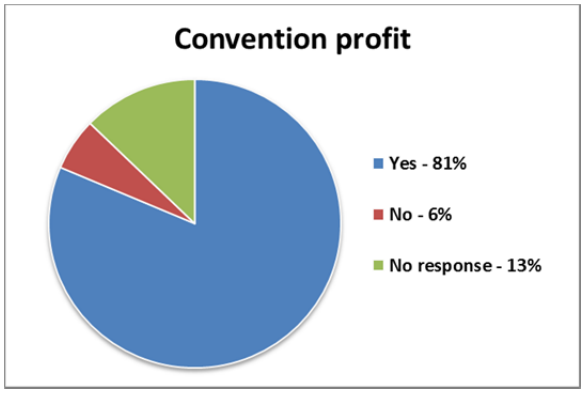
We asked a number of questions about regional meetings and services, and received the following responses.



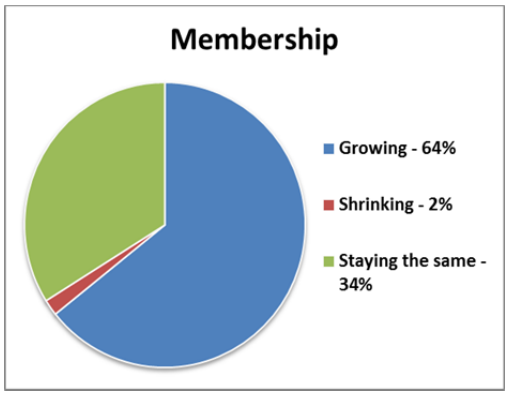
The majority of RSCs meet either four or six times per year, and 57% rotate their locations with varying degrees of frequency. For the purposes of this summary we only counted face-to-face RSC meetings, although it should be noted that four regions mentioned using different types of technology for RSC meetings.

Of the 116 regions that responded to the question, 46 have regional offices, which is the same number as in 2012; and 103 have regional conventions, which is almost the same as 2012. Attendance and profitability at these conventions are shown in the following graphs.





Of 108 responding regions, 66 have some form of corporation or entity with legal status as part of their structure, which represents a figure of 61% and is a slight reduction from 2012.



We asked whether the number of members in regions seemed to be growing, shrinking, or staying the same. Sixty-four percent report that they are growing, and 34% report they are staying the same. This last figure is a significant increase from the 14% reported in 2012. In 2012, 79% of regions said they were growing compared to today's 64%, suggesting a slowdown in growth.

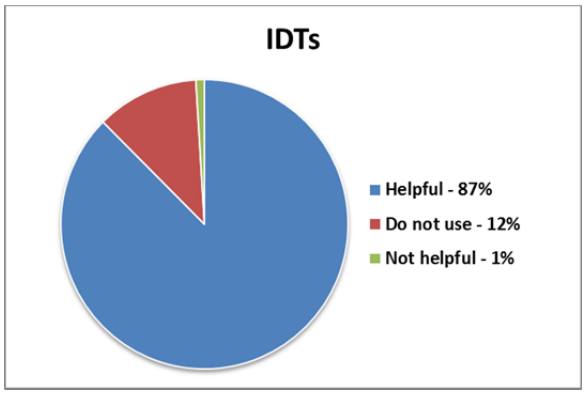
Twenty-nine of the 37 regions that reported static growth are within the US, which represents 45% of the 65 US regions that submitted reports.

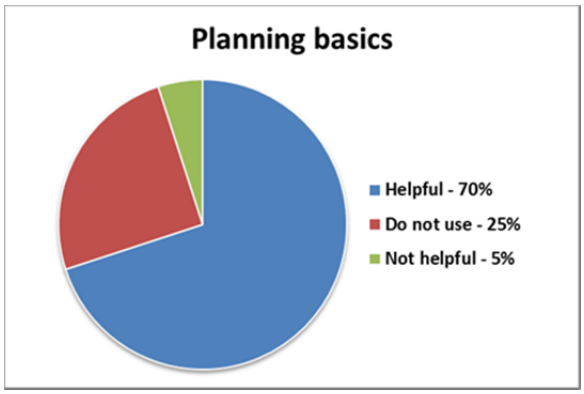
We asked what committees or workgroups regions had, and received responses from 98 regions. Conventions, H&I, PR/PI, and website committees proved the most common, with phoneline committees close behind. When we asked what other committees or workgroups regions had, we received a variety of responses, with policy and sponsorship behind the walls being the only two with more than one or two responses.

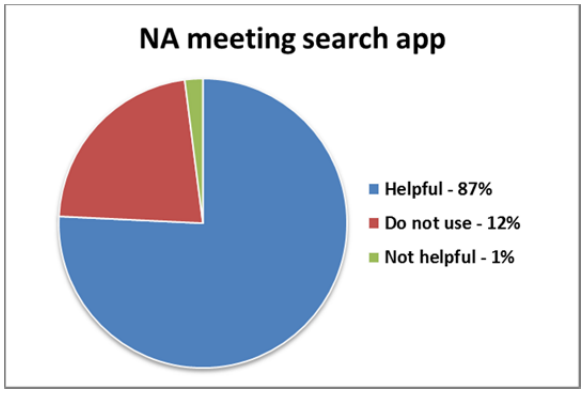
We also asked about regional websites: of 116 responses, 110 regions replied that they had a website. This figure has stayed the same at 95% of reporting regions since the 2010 and 2012 Conferences. Ninety-six of these regions reported that they keep their meeting information updated on their websites.

Resources

We asked whether a number of service tools were helpful, not helpful, or not used. These charts illustrate the number of responses to each. Generally, most communities reported these tools to be helpful, with very few responses deeming them unhelpful.



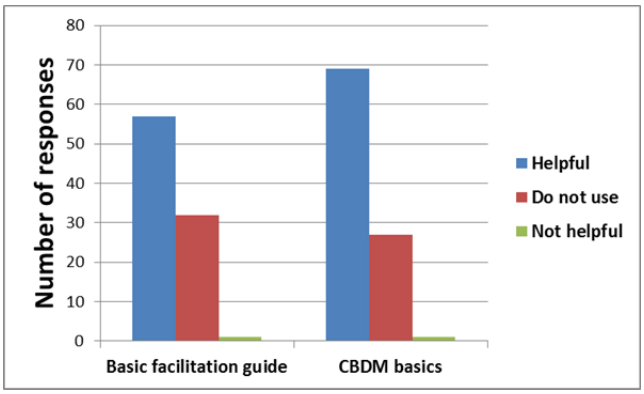




We also asked whether any locally developed tools were helpful. Some regions provided responses about the locally developed resources area on na.org, saying they found it helpful and had used PSAs, guidelines, and workshop materials from it. Others found it hard to navigate, or suggested that it would be helpful if it were updated more frequently.

Some regions shared about new tools developed locally. Primarily, these were guidelines for specific types of service, but also included Seventh Tradition reading cards, CBDM tools, rural recovery tools, meeting etiquette guides, PI tools, and newcomer orientation materials.

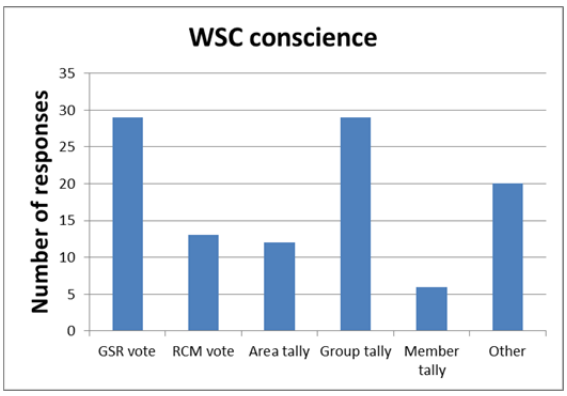
We also asked about the draft tools developed as part of the Service System Project field test. CBDM Basics was the tool about which most reports provided a response. Of the 97 responses, 71% stated that they found it helpful.



The GSF and LSC tools garnered fewer responses, between 66 and 77 for each tool. Between 25% and 47% of the regions that responded reported them as being helpful.

WSC Conscience

We asked how regions reached a conscience on WSC matters and received responses from 109 regions. Twenty-nine regions utilize a vote by GSRs at a regional workshop/assembly, and another 29 utilize a group tally, making these the most commonly used methods. Thirteen use a vote by RCMs at the RSC meeting, and twelve use an area tally. Six regions reported using a member tally.



The 20 regions that specified “other” in their response shared about using combinations of the different methods, or refinements of those methods. These practices included allowing absent groups to submit votes, holding an assembly where everyone has a vote and CBDM is used, and allowing a delegate to adjust their voting according to the result of WSC discussions. A few stated that there was very little involvement in the process from the groups in their regions.

Of the 101 regions that responded to the question asking whether they collected a conscience on the CAT material, 65 of those regions said they did.

We also asked how regions delegated authority to delegates to make decisions at the WSC, and whether for items in the *CAR* the decision is a mandate or is left to the discretion of the RD. Eighty-one regions responded, with 33 saying the decision was left to their discretion rather than being a mandate.

Conference Participant Bulletin Board

In response to the question, "Do you use the NAWS Conference Participant Bulletin Board?" 69 of the 99 seated regions that responded said they used the board. Only 63 seated regions replied to the question "Do you find it helpful," with 53 saying "yes."

Eighty-eight seated regions replied to the question, "Do you think it should be open to all or only conference participants?" Fifty-six replied, "Conference participants."

We also asked for ideas for how to improve the board. We heard several ideas to widen participation, with the main one being to allow all members to read the board but not post. We also heard several times that the board should be more closely moderated to avoid negative posts.

Regional Reports **Summary—WSC 2014**

As in previous years we have attempted to provide a brief overview of the wealth of material contained in the 120 regional reports submitted to the 2014 WSC. The bullet points have been extracted from the reports and have been edited for clarity.

Projects

Service System Project

The regional reports for this Conference seem to indicate that the Service System Project (SSP) remains the number one topic of discussion within the Fellowship. These discussions ranged from why we are even considering change, to struggles and progress with implementation. Many of you reported about service workshops focused on the project.

Of the 107 regions that responded, 52 answered "yes" when asked if any of their members, areas, and groups had experimented with any of the ideas in the Service System Proposals. We heard about many successes and challenges with implementing ideas from the project.

- They have retained some of the ideas from the SSP and made hybrids of some others, using the existing methods and mixing in some of the SSP methods.
- Group support units have worked hard to support groups and workshops were held regularly, some a little bigger, some smaller. With this model last year four festivals [of] steps, concepts and traditions were performed in different group support units, plus workshops [for] treasurers, secretaries, sponsorship.
- One area found experimenting with the SSP ideas very challenging, mainly because they were not using CBDM at the time, and did not really want to change away from Robert's Rules of Order. Another area tried it out, and they have kept using a number of the ideas. A third area is using both the GSF and LSC/LSB, and it is working great for them.
- What is going very well here are the intermediate bodies; the experience is great, but they are too new to say that they are going to last long.

The SSP was also frequently mentioned when we asked about the challenges regions had faced since WSC 2012, whether it was the challenge of communicating the material or implementing the ideas.

- Getting people interested in or wanting to know more about the SSP.
- To present an unbiased presentation to the fellowship. Members with strong opinions and opposition regarding the SSP.

We also heard about progress with ideas from the Service System Project when we asked about the successes regions have experienced.

- We currently have two intermediates and the experience shared is that the communication and service has improved; we also had some resources saved as some areas stopped travelling for regional meetings.
- The implementation of all the structural proposals and the principles and processes of the SSP in the local, regional, and national levels

Traditions Book Project

The Traditions Book Project was also mentioned numerous times as a topic of discussion, as well as the subject of many workshops. Many of these workshops took place at fellowship events, many others happened as a part of service meetings, and still more are being held as stand-alone events on an ongoing basis.

- We have decided to hold tradition workshops at our convention, and send the input to the Traditions Book Project.
- There have been 2 regional Traditions Book workshops, and 6 area workshops. We have a well-attended literature review committee in the Brooklyn area. They are hosting a workshop every month to meet the "tradition a month" challenge. Average attendance has been about 20 people.

Service Delivery and Best Practices

Training

When we asked what training or mentoring efforts are taking place we heard a lot about alternate positions, sponsorship, and attendance at service bodies such as zonal forums. We also heard about dozens of different types of workshops with topics like training for H&I, PR, IT, or phonelines; training in processes such as CBDM and planning; workshops on our Traditions and Concepts or the Issue Discussion Topics (IDTs); and some workshops focused on improving understanding of resources such as *In Times of Illness* and the *Fellowship Intellectual Property Trust (FIPT)*. Attendance ranged from a few members to a few hundred. As with the Traditions and Service System Project workshops, training happens at all types of fellowship events, although it does seem that there is an increased mention of workshops being held during regional or area service meetings. There were also several mentions of workshops held as a part of group support forum (GSF) meetings.

- At all RSC business meetings we have workshops. It's a good time to have all areas together and discuss community growth; the topics are chosen by the present members.
- We did not have any formal workshops but after a recovery meeting on Sundays some of us stayed and read the service materials and we prioritized H&I and PI services.
- In conjunction with the Plains States Zonal forum in January, we had a fantastic PI learning day that was attended by 30 professionals and 25 addicts. It was a huge success, and has opened the doors to many new avenues for carrying the message.

While much of our training efforts remain informal, some communities mentioned resources such as RCM and GSR training and orientation materials, or specific practices such as having regional trusted servants participate in area service meetings by conference call, or overlapping service positions.

Planning

We heard about planning efforts that range from simple budgets and timelines to strategic planning at the regional level.

- Strong focus on project orientated workgroups. Solid strategic planning carried out each ARSC cycle including prioritization of outcomes, action timelines, follow-up, and evaluation.
- We have used strategic planning, and were doing very well with it, but we lost momentum; when the current workgroup projects were completed, other things took precedence and we did not make time to re-scan and continue the planning process. We reverted back to doing things the same as in the past: reports and reactionary. We are still hoping to have a planning session within this next year, and continuing to address our main issues.
- Presently we are utilizing a one-year planning/budgeting cycle and we are just now beginning to use a more forward-thinking plan of at least a two-year planning cycle. This new planning springs out of the fluctuation in group/area donations and the uncertainty of regional convention income outcomes and other fundraising efforts.

CBDM

We asked if regions use CBDM to reach decisions and 57% of the 106 regions that responded stated that they do. We also asked if any areas use CBDM and 65% of the 104 regions that responded stated that some of the areas use it. Many reports referred to a "hybrid" decision-making method.

- Most of our areas use CBDM with 2/3rds being the threshold for acceptance of a proposal. However we attempt to find unanimity through the CBDM flowchart before committing to 2/3rds.
- Our region (as well as the areas using CBDM) is still trying to work it out. It is difficult for some of the members to refrain from making motions for every little item, and as a result, it gets a bit confusing.
- It works quite well by now. It was a little bit bumpy in the beginning but now it´s just better than the old Robert's Rules of Order. The participation has considerably increased in areas and in region since we introduced CBDM and removed the quorums.

Shared Services

There was some type of shared services in the regions of 62% of the 106 regions that responded. Some of this is statewide and is providing services such as H&I, PR, websites, and helplines. Other responses talked about neighboring areas working together to provide services such as recovery and service events.

- Separate Area phoneline services have gradually merged over the last few years, and we now have just one single service that also serves Public Relations.
- There are a number of areas that are now discussing sharing more services, namely PR, outreach and activities, for areas that are in close proximity
- In the Ceara state we have 4 ASCs. These ASCs have a State Wide Convention and they run the helpline. The Region through Outreach efforts is helping by having an Inter Area Forum which has the intention of unifying all other services
- Meeting list is shared between the Central Florida Area in our Region and the Orlando Area in the Florida Region. The Shark Coast area in our region works with the Suncoast area in the Florida Region to cover any open H&I meetings and works with the Peace River area in our region on joint activities.

Communication and Technology

Many communication successes continued to involve the use of technology such as discussions and information sharing via social media, internet communication tools like Skype for both service and recovery meetings, and revamped websites. Sometimes successes were as simple as using the phone more effectively.

- We Skyped in an area to a regional meeting.
- Communication for the RSC has improved because we use conference calls and emails to communicate urgent matters and gain opinions between RSC meetings.

Of course, we also heard about challenges, some with specific tools and some with "the old bugaboos."

- We have had a regional meeting using video conferencing but found it to be more of a check-in tool and not a productive way to do business with a larger group. A lot gets missed when we do not meet face-to-face.
- We have tried using a discussion board on our regional website which was only open to members with login capabilities, but very few members utilized the board.
- All of our area and regional services struggle with our communications efforts. RCM's are not conducting workshops and GSRs/members do not participate in Regional workshops

We also heard about successful GSR and regional assemblies, and tools such as reporting templates.

- We have borrowed the "RD summary report" from another region which was shared last n, and the RCMs love the report. They enjoy having a one-page point form sheet which they can share with all the GSRs of their groups.

Some reported successes in communication efforts to carry the message outside of NA.

- Professional Panel Presentations prior to our Regional Convention have nurtured communication with Federal & State Correctional Staff.
- We have sent information to the tribal agencies throughout our region. We have 7 reservations throughout the state. After the PI presentation, we have now been included on some of the resources lists utilized by the tribes. That is a huge step forward.

Public Relations

Participation by PR committees in over 200 statewide/national conferences was reported. Other PR activities reported range from familiar practices such as booths at substance abuse seminars to a number of innovative ideas.

- We carry a big poster in the field at soccer games.
- Handing out flyers to people in cars at traffic lights.
- Electronic advertising in city and metro stations.
- A (GLO) Government Liaison Officer to collaborate with Government.
- We have created a website (Arizona Region Public Relations website); it is expressly for presentation of the NA message to the general public geared more towards the public. This is in addition to our regular website that is geared more towards internal fellowship use.

We also heard about regions trying practices that were new to them with some success.

- During this cycle there was something new for us; prior to the regional convention in which we celebrated our first 30 years since the message arrived to our country, we had a PR activity with professionals from the fields of justice, psychology, therapists, law enforcement, and government to allow ourselves to be known, and we had about 75 people in attendance.
- For the 1st time NA put out PSA material in some of the other official languages in South Africa.

Fellowship Development and Outreach

We asked if regions had discussed where NA does not exist within their regions, and 64% of the 101 respondents said they have talked about this. Of the 103 regions that responded to the question about outreach efforts, 59% provide some type of fellowship development or outreach. Often this FD is as simple as a larger group traveling to support a smaller one, but we also heard about more organized efforts.

- The extension of our region and some areas are so big, sometimes it is very hard to attend everything. We have an experience which is working well, one ASC and the regional outreach together divided the area in 4 zones and have one person doing outreach work in each zone; these leaders report directly to the area outreach. This experience is very close to the SSP format and we are thinking of a plan to take it to other areas.
- Each area has a regional servant that is a sponsor. The servant has the function to keep in contact and visit the area. Last year the RD and AD went to all areas to show our faces and be available for area questions and to offer support.
- We are planning a workshop on "starting new groups" at the convention as we want people to go home to their towns and start a meeting.

- Bermuda and Bahamas have held learning days that the Florida RSC sent representatives to as opposed to an RCM attending our RSC meetings. It is a better use of NA funds and reaches more of the members in those areas and generates enthusiasm in those local communities.

Helplines

When asked if the region has any type of NA phoneline or helpline, 76% of the 116 regions that responded stated that they have one. Although there are many different ways of providing this service, the trend towards web-based providers that can service entire states or countries continues.

CAR Workshops

Of the 111 regions that responded, 93 (84%) said they had *CAR* workshops. Many of these were multiple events, meaning that there were hundreds of *CAR* workshops again this cycle. These are not just for reaching decisions on the motions in the *CAR*, as many reported that they are opportunities to create unity and to discuss solutions together.

Challenges

The number-one challenge shared by regions remains human and financial resources. Reports repeatedly mentioned apathy, a lack of trusted servants, inadequate funds, and theft of funds. Several reports also mentioned the challenge of delivering NA meetings to every part of a region.

- Starting meetings in the previously disadvantaged areas. There is a fear factor amongst members from the other communities going into these areas although we are aware that they would love to serve. We try to work with authorities to seek a safe meeting place and a safe time to have these meetings.

Highlights and Successes

The reports offered many successes, PR being one of the most frequently mentioned.

- Manning a booth with 2 people for 11 hours a day for 11 days. We have done this 3 years now. Having the Colorado prisons on the WCNA unity day call and on the line during our Sunday morning meeting.
- We have a good relationship with the prison/justice authorities and many of the drug treatment communities.

Fellowship development and growth was also mentioned, as were successful events and workshops.

- "UNITY DAY" in Brno with the Polish Fellowship—it was wonderful, 30 people attended!
- The successes of facilitating workshops at our rotating RSC meeting and witnessing more members get involved in service and return to the RSC.

Conference Input

When we asked if there was any additional information regions wanted to share with the WSC, we again received a wide range of responses. One theme that reoccurred was centered on the different aspects of fellowship development.

- We are a very rural community, with a population of less than 3 million people. The populated areas surround the borders of the state, with much agriculture in the middle, and much barren land. In those barren lands are located 7 Indian reservations. Natives are not being serviced by Narcotics Anonymous at this time, unless they are in jail, or in treatment at one of the facilities we have meetings. We don't have a lot of meetings, but we have a lot of heart. Two meetings may be started on the reservations, as they have asked for literature.

We also asked if there was anything in particular that regions wanted to discuss at the Conference and we again received a variety of responses. WSC seating was the most frequently mentioned, along with related issues such as the role of zones and the future of the WSC. Unsurprisingly, the Service System Project also produced a number of responses, including how to deal with future service manuals or revisions to *A Guide to Local Services in NA*, and how to better inform communities.

Delegate Experience

Finally, we asked what had worked well and what challenges delegates had experienced in their roles. Many of the responses centered on different aspects of communication, and how it affects our ability to carry the message.

- It seemed that building relationships with members in the local areas was the most useful.
- The challenge has been to make RSC a learning forum. It seems we continue to fall back into discussing business or conducting business. This type of service can be very taxing. Learning and fellowship are attractive, arguing is not attractive.
- Learning the use of technology and how important a role it can play/change in how well we can communicate. On the other side, getting groups and areas to use technology has been a challenge.
  The biggest challenge is getting passion for service ignited in others.
  Everyday I'm challenged to be a better listener, more appreciative, competently decisive, inclusive of others, and most of all KINDER.

Regional and Zonal Reports

A

ABCD
Adriatic Region*
Alabama/Northwest Florida
Alaska
AlSask
Aotearoa New Zealand
Argentina
Arizona
Arkansas
Australia

B

Baja Son
Best Little
Bluegrass Appalachian
Brazil
Brazil Sul
British Columbia
Buckeye
Bulgaria

C

California Inland
California Mid-State
Canada Atlantic
Carolina
Central Atlantic
Central California
Chesapeake and Potomac
Chicagoland
Chile
Colombia
Colorado
Connecticut
Costa Rica
Czech-Slovak

D

Denmark

E

Eastern NewYork
Eastern Pennsylvania
Ecuador
Egypt
El Salvador

F

Finland
Florida
Freestate

G

Georgia
Germanspeaking
Grande Sao Paulo
Greater Illinois
Greater New York
Greater Philadelphia
Greece
Guatemala

H

Hawaii
HOW Brazil

I

Indiana
Iowa
Iran
Ireland
Israel
Italy

J

Japan

K

Kentuckiana

L

Le Nordet
Lithuanian
Lone Star
Louisiana

M

Metro Detroit
Mexico
Michigan
Mid-America
Mid-Atlantic
Minnesota
Mississippi
Montana
Mountaineer

N

Nebraska
Nepal
New Jersey
Nicaragua
Nordeste Brazil
NERF
Northern California
Northern New England
Northern New Jersey
Northern New York
Norway

O

Occidente Mexico
OK
Ontario

P

Pacific Cascade
Panama
Paraguay
Peru
Philippines
Poland
Portugal

Q

Quebec

R

Red River
Region 51
Region del Coquí
Rio de Janerio
Rio Grande do Sul
Rio Grande

S

San Diego Imperial
Show-Me
Sierra Sage
SIRSCONA
South Africa
South Dakota
South Florida
Southern California
Southern Idaho
Spain
Sweden
Swiss

T

Tri-State
Turkey

U

UK
Upper Midwest
Upper Rocky Mountain
Uruguay
Utah

V

Venezuela
Volunteer

W

Western New York
Western Russia
Wisconsin

Zonal Forum

Afri-Can Zonal Forum
Brazil Zonal Forum
European Delegates Meeting
Latin American Zonal Forum
Plains States Zonal Forum
Rocky Mountain Zonal Forum
Western States Zonal Forum

Facts about: ABCD Region

Name of Regional Delegate ..... **Sandra M**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Patricia Hymes**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years Alternate, 2 Years Rd**
How many areas are in the region? **6**
How many groups are in the region? **235**
How many meetings take place each week in the region? **250**
How many H&I panels take place each week in the region? **50**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? .....
What percentage comes from conventions and events? .....
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **35%**
- Holding events? .....
- Expenses to hold and manage the RSC? **20%**
- Specify any other expenses? ..... **Donations to World**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **Monthly**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, Website, Regional Meeting Schedule, Regional Insurance are not committees but are services
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? .....
Do any of your areas use CBDM to reach decisions? ..... **Yes**
Most areas and region use a hybrid.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

Communication in NA service attended by about 50 members. CAR/CAT workshops are just starting. The regional assembly on the CAR/CAT had about 40 members

Does your region provide any other type of fellowship development or outreach efforts? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

Use of Alternates or reaching out to members who had the position previously.

Describe what kind of planning your region and/or its areas utilize.

Projects are planned. For example, one of our campouts has a time line scheduled at the beginning of the event so all members stay on top of their duties. Time line is reviewed at every subcommittee meeting to keep members on track.

Does your region or its areas have any shared services with other service bodies? .....

Has your region had discussion about where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas:

Well promoted regional assembly

Successes with utilizing technology in new ways within your region and/or areas:

Regional website and downloading material from the NAWS website for learning days.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

PR efforts are conducted at the regional level. Every area has either a PR or PI subcommittee with one exception. All areas have H&I separate from PR.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **Yes**

Regional helpline with volunteers from all Areas.

Do you have a regional website? **Yes www.abcdrna.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

One workshop will be conducted in each Area and one regional assembly. Attendance is good.

How does your region reach a conscience about WSC matters? ..... **Group tally**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Do Not Use**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    It is good to hear the perspective of others and to have a place, before the conference to share mine as well. I am a little clearer on the issues having reviewed everyone's posts.
  - Do you have ideas on how to improve it?
    None other than allowing all members to read it but not post.
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP particularly the S/N/P portion and Tradition violations. In addition, financial issues of NAWS received a lot of debate as many members who read the financial reports do not understand why NAWS is trying with so many motions to cut WSC when NAWS is making significant profits every year. In addition, the moratorium on seating new Regions is troublesome to many.

Please describe the most significant challenge your region has faced since WSC 2012

That WSC and NAWS are interfering in their affairs with SSP and changes in WSC seating. As a Region, we function well. We had a few glitches with our website and we have had new groups join with H&I commitments in their locale that are not being served but we are working that out internally. It is the outside influence that has caused a lot of distraction and debate.

Please describe some highlights or successes your region has experienced since WSC 2012

We started a Regional H&I partially designed to serve a community in need of that service. We reconfigured our website. Our Region continues to grow. We have many new members everyday and our over 20 years clean group is now a significant portion of our membership.

What additional information would you like to share with other conference participants?

We believe the S/N/P is a violation of our Traditions. There is no higher rank in NA than 'member'. Traditions are violated when some members feel they are more important than other members. Our members do not want S/N/P and it should not be forced upon them and they should continue to keep their seat at WSC.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Regions cannot put proposals or motions in the CAR for the fellowship to consider and this is frustrating. WB should be limited to 2 project plans per year. The more WB does, the harder the

position is for the RD because there is more information to absorb and to disseminate. It would also be nice if WB would speak on World issues only at the zonal forum so there is only one meeting to attend. There is entirely too much travel for duplicitous sessions. What has worked well is the tremendous support the team has received from our Region.

Facts about: Adriatic Region*

Name of Regional Delegate ..... **Goran B**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate ..... **Jelena S**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **5**
How many groups are in the region? **9**
How many meetings take place each week in the region? **26**
How many H&I panels take place each week in the region? **3**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **20**
What percentage comes from conventions and events? **80**
What percentage comes from literature sales? .....
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **20%**
- H&I? **20%**
- Holding workshops and service meetings? **30%**
- Traveling delegates or other trusted servants to service meetings and workshops? **30%**
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **once a month**
Does your RSC meet in the same place each time? **No**

10 RSC skype meetings per year 1 at the summer convention in Trogir 1 at the winter convention, always held in different place (country)

Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?

FD/Outreach, many of listed is done at area levels, for the specifics of our region - 5 different countries!

Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? .....

We try to reach unanimous decision, whenever possible. If not, we agree only when we reach 80% of the votes, (4 to 1). The only exception of the rule are elections for service positions.

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We did about 5 workshops last year, on service, traditions, atmosphere of recovery, sponsorship etc. Average attendance is 15 members.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**
Bigger groups outreach and travel to support the smaller ones. We help smalleer communities to do H&I panels, PR presentations etc.

What kind of training and mentoring efforts take place in your region and/or its areas?
We learn a lot from our zonal forum, the EDM. We learn from visiting more experienced members. We mentor each other.

Describe what kind of planning your region and/or its areas utilize.
We are small community, and we plan in general, from month to month.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
It gets spontanious from time to time. Active members get involved in service efforts at many levels. We try to avoid conflict of interests, of course.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:
Skype recovery meetings proved to be very successful.

Successes with utilizing technology in new ways within your region and/or areas:
Skype recovery meetings, skype service meetings.

Please describe the different types of public relations efforts (PR/PI) carried out in your region
- PR presentations for professionals - distributing flyers, putting stickers all around cities

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **3**

Does the region have any type of NA phoneline or a helpline? **Yes**
NOTE: Each area has one!!!

Do you have a regional website? **Yes Again, we have 5 area websites:**
Do you keep your meeting information updated on the website? .....

Has your region hosted CAR workshops .....

How does your region reach a conscience about WSC matters? .....

Does your region engage in gathering a conscience for CAT material? .....

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature?
- Do you use the NAWS Conference Participant Bulletin Board? .....
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .....

Some questions truncated to save space

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

FD tasks. Organizing regional convention. Means to organize ourselves better and find more willing servants.

Please describe the most significant challenge your region has faced since WSC 2012

Split up and conflicts between groups in one of our areas.

Please describe some highlights or successes your region has experienced since WSC 2012

New meetings, new community (country) on the horizon! :)

What additional information would you like to share with other conference participants?

Sometimes we get stuck. But we believe in our way. Help us grow. Welcome to our meetings!

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

We strongly object to the fact there has been a registration fee charged to non-members at NA conventions! We disapprove of that and believe this is totally against our principles, and if fact amazed this is going on!!

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Wow... what to answer here? It has been a work in progress and learning experience, with all its upsides and downsides. I believe it's all been for the better, not for worse, for our whole community as it was for myself. :)

Some questions truncated to save space

Facts about: Alabama NW Florida Region

Name of Regional Delegate ..... **Chris M**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Reed H**
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **11**
How many groups are in the region? **126**
How many meetings take place each week in the region? **460**
How many H&I panels take place each week in the region? **65**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **28**
What percentage comes from conventions and events? **72**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **15%**
- H&I? **0%**
- Holding workshops and service meetings? **1%**
- Traveling delegates or other trusted servants to service meetings and workshops? **9%**
- Holding events? **24%**
- Expenses to hold and manage the RSC? **49%**
- Specify any other expenses? ..... **AREA SUPPORT=2% WORLD SERVICE=0%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **QUARTERLY**
Does your RSC meet in the same place each time? **No**
WE ALTERNATE BACK AND FORTH BETWEEN NORTHERN AREAS AND SOUTHERN AREAS FOR OUR RSC
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

WE HAVE LEARNING PRESENTATIONS AT EVERY RSC

Describe what kind of planning your region and/or its areas utilize.

ANNUAL BUDGETS & SETTING GOALS FOR UPCOMING YEAR

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

SHARING WITH FLORIDA REGION ON OUR OUTREACH AND H&I

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

HAVE BEEN ABLE TO INTERFACE WITH ALL AREAS PHONELINES AND WEBSITES. ALSO WITH FLORIDAS' WEBSITE

Please describe the different types of public relations efforts (PR/PI) carried out in your region

SET UP NA BOOTH AT OUR STAE WIDE SUBSTANCE ABUSE SEMINAR

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phoneline or a helpline? **Yes**

HAVE 800 FOR ALL MEETINGS IN REGION WITH ABILITY TO DIRECT TO AREA PHONELINES

Do you have a regional website? **Yes WWW.ALNWFL.ORG**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

CURRENTLY HAVE PRESENTED 5 CAR WORKSHOPS WITH AN AVERAGE OF 20 IN ATTENDANCE

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? .....
    IS SOMEWHAT HELPFUL IN THAT I HEAR FROM OTHER RDs. BUT FIND THE SAME ONES STARTING THREADS AND SHARING THE SAME THING OVER AND OVER. I STARTED ONE THREAD WITHOUT MUCH RESPONSE. SO I CHOSE TO READ AND BE QUIET
  - Do you have ideas on how to improve it?
    OPEN THE DISCUSSION BOARD TO RSC ADMININSTRATORS
  - Do you believe it should be open to all or only conf. parts.? .....**All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

WHY ARE WE STARTING A NEW SERVICE SYSTEM? HOW IS THIS NEW SYTEM GOING TO CHANGE APATHY OF MEMBERS OR INCREASE PARTICIPATIONS? THE TRADITION WORKBOOK. WHY WEREN'T THE REGIONAL PROPOSALS INCLUDED IN THE CAR?

Please describe the most significant challenge your region has faced since WSC 2012

FINANCES, GETTING ENOUGH ADDICTS TO ATTEND ALL THE NEEDED H&I MEETINGS IN OUR STATE AND FEDERAL PRISONS. HOW TO DEAL WITH THE COURT SYSTEM SENDING PEOPLE TO OUR MEETINGS. GETTING INFORMATION ABOUT THE SSP TO OUR REGIONAL MEMBERS.

Please describe some highlights or successes your region has experienced since WSC 2012

INCREASED AWARENESS OF OUR MEMBERS OF THE SSP, THE NEED FOR MORE GLOBAL THINKING AND A INCREASE OF MEMBERS WILLING TO SERVE.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

ALLOWING NEW REGIONS TO BE SEATED OR JUST LIFTING THE MORATORIUM. HOW TO MAKE IT EASIER FOR REGIONAL PROPOSALS TO BE INCLUDED IN OUR CAT.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

HAD MANY PEOPLE IN OUR RSC WILLING TO HELP AND GIVE ME TIME TO LEARN THE POSITION. ELAINE AT WSO ANSWERED AND HELP ME A LOT IN GETTING THE MATERIAL AND INFORMATION I NEEDED. WB MEMBERS ASSIGNED TO ME SEEMED TOO BUSY TO HELP. IN FAIRNESS I DID NOT ASK MANY QUESTIONS OF THEM BECAUSE THEY SEEMED TO HAVE A VERY BUSY LIFE AND SO DO I. THE OTHER FACTOR I HAVE IS THAT I AM DONE WITH THIS SERVICE COMMITMENT AFTER WSC 2014. I AM PRETTY SURE I AM "ONE & DONE" I MAY CHANGE MY MIND ANYTHING IS

POSSIBLE. I JUST CANNOT GET USED TO ALL THE DISAGREEMENT WHILE BEING DISAGREEABLE I HAVE SEEN EXHIBITED ON THE RD CHATROOM. HOPEFULLY, IT WILL BE DIFFERENT WHEN WE ARE FACE TO FACE. I HOPE SO AT LEAST. I AM GLAD TO HAVE HAD A CHANCE TO SERVE AT THIS LOW LEVEL. I AM JUST NOT SURE IF I CAN KEEP WHAT LITTLE SERENITY AND PEACE I HAVE AND CONTINUE TO SERVE AS A DELEGATE

Facts about: Alaska Region

Name of Regional Delegate..... **Doug P**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate..... **Tony L**
Have you attended a WSC before? How many ..... **Yes -3**
How long is the RD term in your region?..... **2 years. (full term is 4 yrs; 2 as ARD, 2 yrs as RD.)**
How many areas are in the region? . **4 - Anchorage, Kenai, Golden Heart (Fairbanks Area), and Juneau**
How many groups are in the region?..... **44**
How many meetings take place each week in the region? **86**
How many H&I panels take place each week in the region? **14**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **10%**
What percentage comes from conventions and events?..... **90%**
What percentage comes from literature sales?..... **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **10%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **45%**
- Holding events? .....**Seed money for the convention is $6000. Always profitable%**
- Expenses to hold and manage the RSC? **10%**
- Specify any other expenses?..... **Phone line is 15%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .....

Your Regional Service Structure

How often does your RSC meet?.....
Erratically last year, nominally each quarter, we may be going to bi-monthly.
Does your RSC meet in the same place each time? **No**
No. telephonically
Does your region have a regional office?..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, PR/PI ; outreach is part of PI, Literature Review (yes to literature committee, more like newsletter – unfilled)
Is there a corporation or an entity with legal status that is a part of your RSC?.....
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
H&I

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?
Not much

Describe what kind of planning your region and/or its areas utilize.
2-year budget

Does your region or its areas have any shared services with other service bodies? **Yes, A couple of the Areas use Regional Phone Lines**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phoneline or a helpline? **Yes**
It is an answering service who forward callers to members in a given area.

Do you have a regional website? **Yes AKNA.org**
Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops .....**Not yet. We will host four maybe 5**

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Do Not Use**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Do Not Use**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
    I found it overwhelming.
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2012
Disunity over decision to charge kids to the 2012 convention.

Please describe some highlights or successes your region has experienced since WSC 2012
Fairbanks Convention (regional convention hosted by Fairbanks) made a profit. Kenai evincing lots of unity and fundraising.

Some questions truncated to save space

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?
Have you read or used any of the SSP tools? **No**

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

There are so many jobs at the Regional and Area level that need to be addressed, while this type of planning seem not very germane. I believe we can use some of the ss tools.

Facts about: Al Sask Region

Name of Regional Delegate ..... **Richard B**
Have you attended an WSC before? How many ..... **Yes -6**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Ken M**
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region? ..... **4 Years**
How many areas are in the region? **7**
How many groups are in the region? **181**
How many meetings take place each week in the region? **188**
How many H&I panels take place each week in the region? **2**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **80**
What percentage comes from conventions and events? **20**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **20%**
- H&I? **20%**
- Holding workshops and service meetings? **20%**
- Traveling delegates or other trusted servants to service meetings and workshops? **25%**
- Holding events? **5%**
- Expenses to hold and manage the RSC? **10%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **3000**

Your Regional Service Structure

How often does your RSC meet? ..... **3 times a year**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Project Based Workgroups, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We have an annual GSR Assembly every year to plan our action plan for the next year
Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Some questions truncated to save space

We will send liturature when requested or PI events if needed

What kind of training and mentoring efforts take place in your region and/or its areas?

Chair\Vice chair, RD\RDA,

Describe what kind of planning your region and/or its areas utilize.

Regional planning tool

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

We help the Zonal forum when needed CANA

Has your region had discussion about where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas:

The GSR assembly has gsr's from all the areas to share ideas. The region fund this

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

We have a phoneline that will direct any addict to the nearest meeting

Do you have a regional website? **Yes alsaskrsc-na.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

This year there will be 6 done by the RD and RDA. Average attendance 15

How does your region reach a conscience about WSC matters? ..... **Area tally**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**

    I chose not to post my opinion but I read how the other Regions feel about issues
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2012

Continues to grow. Membership is younger

Please describe some highlights or successes your region has experienced since WSC 2012

Added another area

What additional information would you like to share with other conference participants?

Some questions truncated to save space

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - GSF in at least 2 areas**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I am in my second term as RD\RDA so I have seen the changes over the 6 conferences. I was gone for a decade so when I came back it was a huge change. The RDA position is very important to this position

Some questions truncated to save space

Facts about: Aotearoa New Zealand Region

Name of Regional Delegate ..... **Roger S**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Sharon K**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years (After 2 Years As Alternate)**
How many areas are in the region? **3**
How many groups are in the region? **112**
How many meetings take place each week in the region? **112**
How many H&I panels take place each week in the region? **10**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **55**
What percentage comes from conventions and events? **45**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **6%**
- H&I? **1%**
- Holding workshops and service meetings? **7%**
- Traveling delegates or other trusted servants to service meetings and workshops? **20%**
- Holding events? .....
- Expenses to hold and manage the RSC? **21%**
- Specify any other expenses? ..... **Web/phoneline server 22%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **1200**

Your Regional Service Structure

How often does your RSC meet? ..... **3 times a year**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, Literature Distribution, Phoneline, PR/PI, Regional Service Office, Website, Translations
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
Open discussions, followed usually by a motion to formalise any decisions.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

Workshops on The Traditions, Group Conscience, H&I, Fifth Tradition, Group Inventories. Attendances typically between 10 and 20

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Mentoring of Alternate Delegate, RCM Alt, newer members of committees (e.g. Web Committee, Fellowship Service Office)

Describe what kind of planning your region and/or its areas utilize.

Annual regional budgeting, Area budgeting, Fellowship Service Office business plan, Regional Assembly planning sessions, goal setting, PR priorities session

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Separate Area phoneline services have gradually merged over the last few years, and we now have just one single service that also serves Public Relations. Email lists are offered by the Regional web committee to all Areas and committees/workgroups.

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

The phoneline service is working extremely well (described more fully below). A couple of facebook groups are well-utilised for various communications. The Fellowship Service Office is sending flyers and newsletters with updates on key developments or new literature. Some statements have been composed that can be read out during business announcements in meetings, so that there is a clear and consistent message and supporting newer members who may not know how to speak about a particular service-related topic.

Successes with utilizing technology in new ways within your region and/or areas:

Facebook groups for communications. Phoneline service as described below. Business banking (2-factor authentication, dual authorizing of transactions) is being used by the service office and one Area, and the RSC is exploring this option now.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Presentations to medical students, probation services, A&D services, mental health services, prisons. Stalls at festivals and a major A&D professionals' conference. Ongoing relationship with a newly established Drug Court.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **Yes**

Callers hear some basic information and have an opportunity to leave a message that is emailed to an email list, the message can be heard by any member of that list, and a member will volunteer to call the person back, then briefly outline the conversation with the email list so that everyone knows the message has been responded to, and others can learn about ways to respond.

Do you have a regional website? **Yes www.nzna.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

One Area workshop and one Regional Workshop scheduled to take place prior to WSC in March and April

How does your region reach a conscience about WSC matters? **GSR votes at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**

Some questions truncated to save space

- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    Indispensable for learning, staying informed, getting the perspective of other fellowships, appreciating the diversity and different ways of doing service and providing services, supporting and receiving support or ideas to/from other delegates
  - Do you have ideas on how to improve it?
    Promote further to get better membership and use by more delegates. Remind everyone to be nice to each other and be less tolerant of insulting comments.
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Funding the RD Alt to WSC for the first time

Please describe the most significant challenge your region has faced since WSC 2012
Vacant trusted servant positions, ongoing apathy for service and the resulting high workload placed on a small number of trusted servants

Please describe some highlights or successes your region has experienced since WSC 2012
Fellowship service office is addressing the discount or region has historically received for literature from NAWS and has developed a business plan to change the model of literature supply, reduce costs and ultimately no longer receive any discount. We are now aware that we are not fully self supporting since the cost to fund our RD to travel to WSC is more than our contribution. Our contribution to NAWS has increased in recent years and we are exploring ways to contribute more to both NAWS and APF.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - One Area has been using a Group Support Forum & LSF model for 3 years. This has taken some time to learn about and introduce but is starting to work very well.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Helpful**

- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Having attended a WSC as RD Alt was invaluable. The ease with which relationships can be started, developed or maintained online via facebook or the NAWS forum is fantastic, I can be far better prepared as a result.

Facts about: Argentina Region

Name of Regional Delegate ..... **Hector B**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Osvaldo A**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years As An Rd And 2 Years As An Rda**
How many areas are in the region? **19**
How many groups are in the region? **250**
How many meetings take place each week in the region? **780**
How many H&I panels take place each week in the region? **5**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **80**
What percentage comes from conventions and events? **20**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **5%**
- Holding workshops and service meetings? **5%**
- Traveling delegates or other trusted servants to service meetings and workshops? **25%**
- Holding events? .....
- Expenses to hold and manage the RSC? **5%**
- Specify any other expenses? .....
  25 for helpline,office expenses are approximately $15.000 UDS per year are financed by literature sales and this budget is managed by the ofiice subcommittee

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **4 times / year**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, PR/PI, Regional Service Office, Website, Human Resources
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? .....

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

We do learning days and workshops I different area once a month on the average. In the regional convention in 2012 we did a SSP workshop with the World Board

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

For the last 6 years we have 3 service forums per year in areas that are under development, where we do different workshops during a weekend.

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? .....

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

In the last 4 or 5 years areas have been created in far away locations and 20 groups were opened in far away locations

Successes with utilizing technology in new ways within your region and/or areas:

the website, Internet, e-mails, Skype groups

Please describe the different types of public relations efforts (PR/PI) carried out in your region

radio and TV national campaign which is a service provided by the government for organizations that help the welfare of the public. Signs in public area, communication with professionals, recovery centers, and the SEDRONAR which is a national entity that deals with addictions

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **6**

Does the region have any type of NA phoneline or a helpline? **Yes**

Do you have a regional website? **Yes www.na.org.ar**

Do you keep your meeting information updated on the website? .....

Has your region hosted CAR workshops .....

How does your region reach a conscience about WSC matters? .**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **through workshops and forums in the whole region**
- Are you aware of our electronic literature? **No**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

problems in the areas, development of areas and of far away groups

Please describe the most significant challenge your region has faced since WSC 2012

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants? **SSP**

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**
Have you read or used any of the SSP tools? **No**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference? **SSP**

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The development of the multiregional meeting Cono Sur with the regions of Paraguay, Bolivia, Chile and Uruguay

Facts about: Arizona Region

Name of Regional Delegate ..... **Jim Blazi**
Have you attended an WSC before? How many ..... **Yes -4**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Ken F**
Have you attended a WSC before? How many ..... **Yes -2**
How long is the RD term in your region? ..... **4years, (2 as Alternate 2 as Delegate)**
How many areas are in the region? **10**
How many groups are in the region? **192**
How many meetings take place each week in the region? **391**
How many H&I panels take place each week in the region? **64 panels total, No Regional panels, all panels are done at the Area level. South Central 5 panels, Phoenix 27 panels, Navapache 1 panel, Verde Valley 6 panels, Yavapai 4 panels, South East 17 panels, South West 4 panels,**

Our Regional H&I does "Sponsorship behind the Walls". We are currently sponsoring 45 members in institutions with a sponsor by mail, and each are provided with a Basic Text, It Works, and a Step Working Guide.

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **89.8%**
What percentage comes from conventions and events? **10.2%**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10.53%**
- H&I? **4.37%**
- Holding workshops and service meetings? **5%**
- Traveling delegates or other trusted servants to service meetings and workshops? **16.56%**
- Holding events? **2.59%**
- Expenses to hold and manage the RSC? **7.48%**
- Specify any other expenses? ..... **Board of Directors (Insurance for Groups) 19.44%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **$0**

Your Regional Service Structure

How often does your RSC meet? ..... **6 times per year**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, PR/PI, Website, Literature Review, Meeting Directories, Board of Directors, Policy
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Some questions truncated to save space

Most of our areas use CBDM with 2/3rds being the threshold for acceptance of a proposal. However we attempt to find unanimity through the CBDM flowchart before comitting to 2/3rds.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

All of our Areas hold Trusted Servants Learning Days at least annually. One of our Areas holds theirs in the local detox center, and uses it as an introduction to NA as well as a TSLD. The Delegate team hosted: 1 workshop in Verde Valley Area on Group Conscience, Group Basics, and PR Basics. and an NA Town hall meeting. 15 addicts were in attendance. 2 workshop in South West Area, NA 101, Lit Review on Traditions Book, Group Conscience, Group Basics, PR Basics, H&I Basics, Service System Project. 50 - 60 addicts in attendance. (Special note) Every time we hold these at this Detox Center we have members come up to us and let us know they got involved with NA as a direct result of the workshops. The Delegate team held; 6 Regional Assemblies this Conference cycle. We covered Supporting our Vision 2 times, Group Conscience 2 times, Traditions Book 3 times, Tradition 3, 1 time, Tradition 5, 1 time. Fund flow and how our services are supported (Tradition 7) 1 time, Consensus Based Decision Making, 2 times, H&I 1 time, PR Basics 2 times, Regional overview by committee (mock planning Assembly) 1 time, Mock GSF 2 times, NA Town hall (informal GSR forum) 3 times. Fellowship Intellectual Properties Trust Bulletins, 1 time. Attendance varies usually 45 - 70 addicts in attendance.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

We hold a workshop at the Regional Convention. Our last one was on the SSP. attendance was light. Our next will be covering the results of the WSC

What kind of training and mentoring efforts take place in your region and/or its areas?

2 Areas hold GSR orientations prior to their ASC. 1 Area holds a GSR forum prior to the ASC. Most of our areas host an annual Trusted Servants Learning Day. 3 of the 4 largest Areas send H&I and PR Chairs to the Western Service Learning Days, along with our Regional PR and H&I Chairs. Our RSC holds an RCM forum for 1 hour prior to each RSC meeting for the purpose of collaboration cross education, and area problem solving. Regular business is kept to the RSC meeting.

Describe what kind of planning your region and/or its areas utilize.

RCM Forum, Area and Regional inventories.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

We have 1 metropolitan help line that covers 3 Areas. It is anchored in 1 Area, but meetings and workshops rotate. We also have 1 Area Convention that spans 3 Regions and 2 nations (the Mexico, Arizona and California Convention of NA) or MACNA.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

We publish a Regional Meeting Directory every 2 months we believe this is our primary PR tool because it shows our presence statewide better than any other tool.

Successes with utilizing technology in new ways within your region and/or areas:

We have created a website (Arizona Region Public Relations website); is expressly for presentation of the NA message to the general public geared more towards the public. This is in addition to our regular website that is geared more towards internal fellowship use. We have an

active PayPal account linked to shopping carts for Convention Registrations and also Regional Donations.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

2 areas did PSAs (radio), 1 area did bus shelter posters. 2 areas are working with drug courts and probation departments. 2 areas do the Hope Fest (homeless outreach) . 3 areas have done High School presentations.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **3; 1 was Arizona Problem Solving Court Conference, the Art of Recovery. Veterans Stand Down**

Does the region have any type of NA phoneline or a helpline? **Yes**

We have 8 Help lines (1 is shared)

Do you have a regional website? **Yes http://www.arizona-na.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops .....

How does your region reach a conscience about WSC matters? ..... **Other**

At Workshops/Assemblies and with a Group tally form submitted by groups not in attendance.

Does your region engage in gathering a conscience for CAT material? **No not per our guidelines but yes informally at the CAR voting Assembly**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? **Growing; (the shrinkage of our meeting database is due to better reporting on active meetings in our region, bad information has been removed in a more timely fashion)**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The afternoon at the Ranch (disapprove), Executive Director, and Assistant, with full names posted speaking for NA full faced in a public media interview. (disapproved) The SSP changing from a mandated to recommended (cautionary approval) Regions not being seated. (moratoriums not a reasonable solution)

Please describe the most significant challenge your region has faced since WSC 2012

Presenting materials for the SSP

Please describe some highlights or successes your region has experienced since WSC 2012 **See above**

What additional information would you like to share with other conference participants?

Participants on the bulletin board, need to read service materials like GTLS, GTWS, FIPT prior to presenting an argument for or against an issue. Too much time is wasted discussing things on erroneous information. This makes the boards unpleasant to follow. Our delegates need to be

our most informed members. before they can serve as the communications link for their Regions.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - In workshop form only, i.e. mock GSFs, mock planning meetings.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet
- LSC second and third meeting agendas **Helpful**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

YES, I would like to discuss making the SSP materials an additional resource available in the Guide to local services rather than a replacement for the current tools available in GTLS.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Removing the MANDATE from the SSP materials has made our job much easier. Although I didn't initially see value in the Zonal Forums, I now believe them to be a great tool for gaining a better perspective on Regional issues and attitudes. It creates a personal bond with fellow trusted servants that will help pave the way at the Conference. Being mindful of my position as Delegate at all times has been a challenge. Learning to explain everything fully, and referencing the proper materials, repeatedly because the audience changes so often has been hard to learn, but has shown great rewards. I learned long ago not to play devils advocate. However my greatest difficulty in the position of Delegate has been in dealing with other Delegates that haven't learned this lesson. Our World Service Conference would have a much greater impact if more time were spent on solving the problems in front of us, and less time spent on timelessly arguing the same point from every possible angle. The videos on CAR materials were very helpful. They took the focus off of the presenter and placed it firmly on the issues being discussed. The World Board needs to pay closer attention to how it presents itself to the fellowship. The message being communicated is greatly affected by the delivery of that message. I've heard it said, and have noticed myself, that individually our WB members are amiable. But collectively come across as aloof and condescending. Most of the problems with the

things presented have been in their delivery. And our World Boards past and present never seem to learn this lesson. Some of the things that work well for me personally as a Delegate are; I remind myself regularly that I will have more of an effect if I place my focus on furthering the work done by previous Delegates at previous conferences. When I do want to recommend change, I research it in our service materials first, to see if a precedent has already been set elsewhere. I avoid looking for nefarious motives, because this colors my view, and doesn't allow me to be objective. I realize that any decisions made as a Delegate are transitory, no matter how permanent I think something is, it is always subject to change. And finally I try to think of how the decisions we make will affect all of the Groups I have participated in in my recovery. Jim B RD Ken F RDA Arizona Region USA

Facts about: Arkansas Region

Name of Regional Delegate ..... **Matthew F**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Marvin D**
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region? ..... **4 Years**
How many areas are in the region? **7**
How many groups are in the region? **44**
How many meetings take place each week in the region? **186**
How many H&I panels take place each week in the region? **16**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **75**
What percentage comes from conventions and events? **25**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **5%**
- H&I? **5%**
- Holding workshops and service meetings? **3%**
- Traveling delegates or other trusted servants to service meetings and workshops? **50%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **30%**
- Specify any other expenses? **7%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **206.14**

Your Regional Service Structure

How often does your RSC meet? ..... **quarterly**
Does your RSC meet in the same place each time? **No**
Rotates from Area to Area
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
perfectly

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

planning Basics Meeting etiquette Around 30

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Flyers Booths at Health days

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **10**

Does the region have any type of NA phoneline or a helpline? **Yes**

Phone line

Do you have a regional website? **Yes arscna.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

number and attendance varies

How does your region reach a conscience about WSC matters? ..... **Member tally**

Does your region engage in gathering a conscience for CAT material? ..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Apathy in service

Please describe the most significant challenge your region has faced since WSC 2012 **none**

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Helpful**

Some questions truncated to save space

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Making the CAR more readable for people who are not real familar

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

i became RD 1 mo before conference.

Facts about: Australian Region

Name of Regional Delegate.....**Nathanael M**
Have you attended an WSC before? How many .....**Yes -1**
Is your region planning to send an Alternate Delegate? .....**Yes**
Name of Alternate Delegate.....**Sue K**
Have you attended a WSC before? How many .....**No**
How long is the RD term in your region?.....**2 Years**
How many areas are in the region? **17**
How many groups are in the region?.....**380**
How many meetings take place each week in the region? **447**
How many H&I panels take place each week in the region? **70**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **92**
What percentage comes from conventions and events?.....**75**
What percentage comes from literature sales?.....**0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **0%**
- Holding workshops and service meetings? **5%**
- Traveling delegates or other trusted servants to service meetings and workshops? **29%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **56%**
- Specify any other expenses?.....**IT/Website development%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **4500**

Your Regional Service Structure

How often does your RSC meet?.....**three times a year**
Does your RSC meet in the same place each time? **No**

90% of the time we have a fixed venue, periodically we hold 'roving' RSCs meaning that we travel to Areas that successfully apply.

Does your region have a regional office?.....**Yes**
Does your region have a regional convention? .....**No**
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?

FD/Outreach, PR/PI, Project Based Workgroups, Regional Service Office, Website, IT (Information Technology) - website/phoneline/list-server / NA Today magazine / Policy subcommittee

Is there a corporation or an entity with legal status that is a part of your RSC?.....**Yes**
Does your region use CBDM to reach decisions? .....**Yes**
Do any of your areas use CBDM to reach decisions? .....**Yes**

Effectively. We have developed guidelines and have certainly increased time management and increased effective outcomes.

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
***Unity/diversity/service *Forward Planning *CAR *SSP *many general service workshops**

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**
Outreach has multiple programmes including Pen Pal Programme, Online meetings, mail-outs, assistance and communications.

What kind of training and mentoring efforts take place in your region and/or its areas?
Mentoring and discussions/ discussions held on developing leadership. IT training. Learning days and workshops on service deliveries such as H&I and PR.

Describe what kind of planning your region and/or its areas utilize.
Strong focus on project orientated workgroups. Solid strategic planning carried our each ARSC cycle including prioritisation of outcomes, action timelines , follow up and evaluation.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
The Fellowship Service Office is our legal arm, It secures liability insurance for venues used by meetings. It also is our primary literature distribution centre. The FSO carries out many other services and functions for the Australian Fellowship.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:
Nothing new to report other than there has been an increase in online meetings and the use of facilities such as Skype for several service committee meetings.

Successes with utilizing technology in new ways within your region and/or areas:
Yes - we are investing in a professionally built website that will be compatible with smart phones and be a platform for many other mediums. We have a meeting locator hone application.

Please describe the different types of public relations efforts (PR/PI) carried out in your region
***We have met with two state governments, delivered PR seminars with several universities and had academic research/surveys completed and published and of course many others.**

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **3**

Does the region have any type of NA phoneline or a helpline? **Yes**
We have a national number that has a menu orientated delivery. It is prerecorded but provides the option of taking down members numbers to call directly.

Do you have a regional website? **Yes www.na.org.au**
Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**
The main workshop will be held at our March ARSC.

How does your region reach a conscience about WSC matters?.....**Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Helpful**
- Locally developed tools **Some Areas have developed local banners. The ARSC has developed and new 7th Tradition reading card.**
- Are you aware of our electronic literature? **Yes**

Some questions truncated to save space

- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Supporting Indigenous Communities with the NA message. Developing IT platforms.

Please describe the most significant challenge your region has faced since WSC 2012

None specifically

Please describe some highlights or successes your region has experienced since WSC 2012

Completion of Forward Planning for this cycle. Approving funding for professionally developing and potentially out-source the management of our website. Service workshop delivery.

What additional information would you like to share with other conference participants?

We have a strong commitment to the Asia Pacific Zonal Forum and supporting the communities within. We are continuing to recovery and carry the message. We are supportive of the Traditions Workbook project and the SSP.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

We are very interested in the SSP and are looking forward to continued discussions relating to such including the role that Zones may play.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Using visual aides during presentations and workshops such as powerpoint, videos (NAWS) and photos. Having a busy life has been a challenge for me!

Some questions truncated to save space

Facts about:

Name of Region **Baja Son Mexico** .....
Name of Regional Delegate **Carlos Orrego** .....
Have you attended an WSC before? ✓ yes ☐ no How many? **Two** .....
Is your region planning to send an Alternate Delegate? ..... ✓☐ yes ☐ no
Name of Alternate Delegate **Valentin** .....
Have you attended a WSC before? ☐ yes ☐✓ no How many? .....
How long is the RD term in your region? **Two Years alternate and Two Years for RD** .....
How many areas are in the region? **14 areas** .....
How many groups are in the region? **150 Groups** .....
How many meetings take place each week in the region? **1,050** .....
How many H&I panels take place each week in the region? (Please count panels facilitated by all service bodies, not just the RSC.) **79** .....

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **15 %** .....
What percentage comes from conventions and events? .....
What percentage comes from literature sales? .....
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **1,500.00 dollars** .....
- H&I? **50.00 dollars** .....
- Holding workshops and service meetings? **1,300.00 dollars** .....
- Traveling delegates or other trusted servants to service meetings and workshops? **5,000.00 dollars** .....
- Holding events? **300 dollars** .....
- Expenses to hold and manage the RSC? **500.00 dollars** .....
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **300.00 dollars** .....

Your Regional Service Structure

How often does your RSC meet? Monthly .....
Does your RSC meet in the same place each time? ☐ yes ☐✓ **no**? If no, please explain **different areas** .
Does your region have a regional office? ..... ☐ yes ☐✓ **no**
Does your region have a regional convention? ..... ☐✓ yes ☐ no
If yes, is attendance: ☐✓ increasing ☐ decreasing ☐ staying the same
Did your regional convention make a profit this year? ☐ yes ☐✓ no
What committees or workgroups do you have at your RSC?

☐✓ Convention/Events	☐ ✓FD/Outreach	☐ ✓H&I
☐ Human Resources	☐ ✓Literature distribution	☐ Literature Review
☐ Parents and Carers	☐ Phoneline	☐ ✓PR/PI
☐ Project Based Workgroups	☐ Regional Service Office	☐ Translations
☐✓ Website	☐ Youth	☐ Other …….

Is there a corporation or an entity with legal status that is a part of your RSC? ..... ☐✓ yes ☐ no

Some questions truncated to save space

Does your region use CBDM to reach decisions? ..... ☐ yes ☐ ✓ no

Do any of your areas use CBDM to reach decisions? ..... ☐ yes ☐✓ no

Comments about how that works .....

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc. .

Does your region provide any other type of fellowship development or outreach efforts?

☐ ✓ yes ☐ no If yes, please describe. Travel to areas and far away groups facilitating workshops so they can learn.....

What kind of training and mentoring efforts take place in your region and/or its areas? In each regional meeting we facilitate: H&I and PR workshops and during the regional assembly we facilitate learning type workshops .....

Describe what kind of planning your region and/or its areas utilize. .....

Does your region or its areas have any shared services with other service bodies? ☐ yes ☐✓ no If yes, please describe.....

Has your region had discussion about where NA does not exist in your region? ..... ☐✓ yes ☐ no

If you have had any particular successes with communication strategies in your region and/or its areas please share them.....

If you have had any particular successes with utilizing technology in new ways within your region and/or areas please share them. Some areas are too far and we communicate via **Skype** .....

Please describe the different types of public relations efforts (PR/PI) carried out in your region We have approximately 15 PI modules in different communities.....

How many statewide/national conferences per year does your PI/PR committee participate in/exhibit at? 2 .....

Does the region have any type of NA phoneline or a helpline? ☐ yes ☐✓ no If yes, please describe these phoneline/helpline service efforts. The region doesn't have helplines but the majority of the areas have a helpline**.** .....

Do you have a regional website? ☐✓ yes ☐ no If yes, please include the URL www.bajason-na.org .....

If yes, do you keep your meeting information updated on the website? ..... ☐✓ yes ☐ no

Has your region hosted CAR workshops? ☐ yes ☐ no? If yes, please describe these efforts, such as number of workshops and average attendance: 3 workshops per year **75 GSRs and RCMs** .....

How does your region reach a conscience about WSC matters?

☐ At Workshops/Assemblies ☐ At the RSC ☐✓ By Area or RCM vote

☐ Group tally ☐ Member tally ☐ Other …….

Does your region engage in gathering a conscience for CAT material? ☐✓ yes ☐ no

How does your region delegate authority to you as a delegate to make decisions at the WSC? For items in the *CAR*, is the decision left to your discretion or is it a mandate? ☐ My discretion ☐✓ Mandate

Which of the following tools have you made use of and do you find them helpful?

	Helpful	Not Helpful	Do not use
➢ Issue Discussion Topics	✓☐	☐	☐
➢ Planning Basics	☐	☐	✓☐
➢ NA Meeting Search App	✓☐	☐	☐

➢ Locally developed tools (please describe).....

➢ Are you aware of our electronic literature (eLit)? (BT, IWHW, Sponsorship, LC) ☐✓ yes ☐ no

- Do you use the NAWS Conference Participant Bulletin Board? ☐✓ yes ☐ no
  - If yes, do you find it helpful? ☐✓ yes ☐ no Please explain .....
  - Do you have ideas on how to improve it?.....
  - Do you believe it should be open to all or only conference participants? ☐ All ☐ ✓Conf. Parts.

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ☐ ✓growing ☐shrinking ☐ staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle? .....

Please describe the most significant challenge your region has faced since WSC 2012: The geographical distance between the areas .....

Please describe some highlights or successes your region has experienced since WSC 2012 : outreach.....

What additional information would you like to share with other conference participants? .....

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the Service System Proposals (SSP)? ☐✓ yes ☐ no If yes, please elaborate : some areas have tried the GSUs.....

Have you read or used any of the SSP tools? ☐ ✓yes ☐ no

Service System Tools	Helpful	Not Helpful	Do not use
Facilitation Tools			
• Basic facilitation guide	☐	☐	✓☐
• CBDM basics	☐	☐	✓☐
GSF Tools			
• GSF agenda	☐	☐	✓☐
• Group report form (from groups to GSF)	☐	☐	✓☐
• GSF basics	☐	☐	✓☐
• GSF report form (from GSF to LSC)	☐	☐	✓☐
LSC Tools			
• LSC planning assembly agenda	☐	☐	✓☐
• Planning Basics handout	☐	☐	✓☐
• LSB task list pre-planning assembly	☐	☐	✓☐
• Planning Assembly Survey	☐	☐	✓☐
• LSC basics	☐	☐	✓☐
• LSB project plan worksheet	☐	☐	✓☐
• LSC second and third meeting agendas	☐	☐	✓☐
• LSB basics	☐	☐	✓☐

Is there anything in particular you want to discuss at the conference? .....

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate? .....

.....

!

Some questions truncated to save space

Facts about: Best Little Region

Name of Regional Delegate ..... **Joseph H**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **James S**
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **4**
How many groups are in the region? **26**
How many meetings take place each week in the region? **143**
How many H&I panels take place each week in the region? **11**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **25**
What percentage comes from conventions and events? **75**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **5%**
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? **70%**
- Holding events? **15%**
- Expenses to hold and manage the RSC? **0%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **We have just decided to send a donation to the zonal forum.**

Your Regional Service Structure

How often does your RSC meet? ..... **every 2 months**
Does your RSC meet in the same place each time? **No**
We travel to the other areas of the Region though we are spread out about around the west Texas from Abilene to Brownwood to Midland and Odessa to Amarillo to the north with also having Hobbs, NM west of Odessa.
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
H&I, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? .....
It works well with the RSC but do not know how it is working in the Areas

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Regional H&I and a Regional Inventory after we came back from the last WSC.

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?
Well we are trying to get a CAR workshops going and what others would like to get going.

Describe what kind of planning your region and/or its areas utilize.
We lack in this function though I believe other areas have been getting a little more pro-active in this area.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
Our area has a literature office that works with the Big Country

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:
We have discussed it and just try and see how we can go and help the areas that NA is not started or is just getting started.

Successes with utilizing technology in new ways within your region and/or areas:
We are re-doing the website which seems to get the word out to the other areas all though it is difficult to get that groups to send in the information to keep it up.

Please describe the different types of public relations efforts (PR/PI) carried out in your region
In the Diamondback Area they have created some PR spots that go through the Lubbock city

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **Yes**
We have one for the Region then we each have one for each of the Areas

Do you have a regional website? **Yes www.blrna.org**
Do you keep your meeting information updated on the website? ..... **No**

Has your region hosted CAR workshops ..... **Yes**
Going to hold one on 2/14/2014 in Big Country Area have held some in Diamondback Area and will hold one in the Unity next weekend.

How does your region reach a conscience about WSC matters?.....**Member tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **None at this time**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    I watch and listen although I do not get involved with some of the mudslinging that I have seen go on.
  - Do you have ideas on how to improve it?
    Not at this time.
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Some questions truncated to save space

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The SSP is still a hot topic.

Please describe the most significant challenge your region has faced since WSC 2012

Staying connected with the areas and also having problems with trusted servants.

Please describe some highlights or successes your region has experienced since WSC 2012

Have gotten some of the members with multiple years get back into service to help some of us to see things some one with more years has experienced.

What additional information would you like to share with other conference participants?

Just looking forward to seeing everyone again and working on my recovery.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **No**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Have not heard of anything at this time and wanted to get this in to be a part of the statistics being formulated with this form.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

With being in a Region that has a expanse of I would say about 500 to 600 square miles it is difficult to be able to help the way I believe a delegate should be getting involved with the region. What works well is that we do the best with what we have.

Facts about: Bluegrass Appalachian Region*

Name of Regional Delegate ..... **Jackie G**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate .....
Have you attended a WSC before? How many .....
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **4**
How many groups are in the region? **131**
How many meetings take place each week in the region? **260**
How many H&I panels take place each week in the region? **10**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **20**
What percentage comes from conventions and events? **80**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **0%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **80%**
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **every other month**
Does your RSC meet in the same place each time? **No**
We rotate to each area, and choose different towns within each area during the rotations.
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
FD/Outreach, PR/PI, Project Based Workgroups, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
There is mixed opinions about CBDM. It works very well at our region and allows us to have conversational, open discussions from all attendants. The RCMs vote when a vote is needed; the chair only votes in case of a tie.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

RD presented area workshops on GSF and traditions book project. RD was incapacitated most of cycle, but utilized phone, email, and social networking to provide information to groups and members. RD chaired SSP workshop Oct 2012 at regional convention. Areas held H&I learning days; Survivors Area held PI learning days. Average attendance at workshops and learning days is 10-30. SSP workshop was largest with approx 50 attending. First regional assembly scheduled for this Jan.25th.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Region seeks to contact outlying groups. Areas seek to contact and invite outlying groups to join. Cumberland Area has outreach chair who travels to many outlying groups which do not come to area.

What kind of training and mentoring efforts take place in your region and/or its areas?

Training and mentoring continues to be through sponsorship, example, and willingness of experienced members to help new trusted servants. There is an open welcome to any addicts wishing to serve. Our problem is lack of willingness on the part of experienced members who are qualified to serve but do not.

Describe what kind of planning your region and/or its areas utilize.

Our region has been fiscally challenged for a number of years. However, in Oct 2012. we received a large amount of funds from the successful regional convention. It has only been since then that we have been planning and funding new travel and projects. We are meeting Jan.25th to set a project plan for the entire 2014 year.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Emails, texting, and social networking has improved our fellowship's abilities to connect. Our updated website is a promising source of information.

Successes with utilizing technology in new ways within your region and/or areas:

Email continues to be a vital and growing success in communicating with other trusted servants throughout the region and state.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Oct 2013, our region funded the first statewide PI project with a nursing association. Efforts were made in person to include the Kentuckiana Region in the project. Our region fulfilled the deadline and made contact with 300 professionals in one day. It is the first statewide conference we participated in.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes www.barcna.com**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

CAR workshops are held prior to each WSC. The RD presents the information. Groups are given the option, not requirement of course, to respond by tally sheets. Average attendance at these workshops is 30.

How does your region reach a conscience about WSC matters? .....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**
How does your region delegate authority to you to make decisions at the WSC? .....
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
  - **I find the experience of the WSC participants on the site inspires me. Being in a non-seated region, there is a tendency to feel isolated or somehow disconnected. By sharing online with seated participants and WB, I am able to gather information and other ideas that would not be as easily accessible anywhere else. The site is also valuable to my region in that we still believe the seating issue to be of paramount concern to our fellowship. One area, the Unity Area in northeastern KY, seceded from our region saying we did not have representation at WSC, and they would not be a part of KY until we did. So, while our region is open to reunification with the seated region Kentuckiana, Kentuckiana has rejected the state-level body model. Thus, having contact with the WSC participants allows my region to have a voice, and to continue to bring the issue to those who represent other regions who may be able to help us with solutions for representation. Even if our representation goes to a zonal model at some point, having direct real-time contact with other seated region trusted servants will keep my region in the know about progress in the service system changes. On a personal level, the encouragement found among others who are RDs is invaluable.**
  - Do you have ideas on how to improve it?
  - **Allow non-participants to petition for membership on the site. Membership might be read-only, or it could be interactive, as I've been able to do this cycle. I do not think it should be an open-anything-goes site. I do think there should be some non-seated participants for means of education and support. Including non-seated regions, or those who are considering splitting from a region, could be a positive influence on emerging regions. By having direct contact with seated, stronger regions, they might be able to understand unity and how splitting could be detrimental and a failure to fulfill our traditions. In other words, we could help those who are thinking of splitting by being available for conversation in a setting in which unity is strong and available through the ESH of participants. Therefore, I must choose "All" in the next question, though my idea is to only include "some" other than conference participants.**
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SEATING and our struggle to have a voice with or without Kentuckiana Region.

Please describe the most significant challenge your region has faced since WSC 2012

Lack of services

Please describe some highlights or successes your region has experienced since WSC 2012

Our region approved a motion to re-unify with the seated region through a state-level body. Even though Kentuckiana rejected this offer, our region was openminded about healing the split. I believe that spiritual action by our region strengthened our unity and willingness to grow and carry on. Our convention in 2012 was fiscally successful. Our first statewide PI project Oct 2013 Our new website updated and inclusive of neighboring regions

What additional information would you like to share with other conference participants?

Our region has been a growing region since 2002. The regional split occurred due to the seated region, Kentuckiana's, inability to provide services to central and eastern Kentucky at that time. We have made efforts to re-unify with the seated region. That effort was denied by Kentuckiana. We had applied for seating at WSC in the past. It was denied. It seems illogical that we cannot be called a region and have representation at WSC as other seated regions. However, we have been accepting of reality, and have tried in both directions to find our seat. We are grateful for the open communication and acceptance of other regions at our zonal, as well as throughout the fellowhip. We are grateful and acknowledge the efforts of NAWS and WB to respond to any requests or needs we have. However, there is still a disconnect in representation. A joke was made more than once that Kentuckiana is willing to carry our CAR and CAT conscience from our home groups, but only if we are in agreement with their region's conscience. We are seeking to improve communications and are hopeful that Kentuckiana or a nearby region will carry our home groups' conscience to the WSC. Regardless of seating, it has been stated a number of times at our regional meetings that our primary purpose is here, and we are devoted to helping the still suffering addicts. However, it would be wonderful if the seating issue were resolved soon. It has been an issue for us for 12 years now.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - 2010-2013 Ad-hoc workshops including members of both our regions participated and culminated in an identical motion to both regions to form a state-level body as described in our SSP. We tried for 3 years to foster unity and promote improvements in our services and representation through the state-level model. It failed in 2013.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet **Helpful**

Some questions truncated to save space

- LSC second and third meeting agendas **Helpful**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

If WSC approves that RDAs be no longer participants at WSCs, I would hope that the gallery would still be intact, and that the conference would realize that the gallery might need to be increased in size.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I don't take anything personally. That works very well. The greatest challenge has been physically traveling to all the areas. I have been ill during 2012 and 2013, and was willing to step down as RD. No one would serve. What worked well was doing what I could, which was to utilize communications at hand - phone, email, social networking, mail, and travel when I could. It has been a great challenge being an RD of a non-seated region and trying to work well with the RD and RDA of the seated region in KY. It has also worked well for me to have the invaluable asset of immediate contact with RDs of seated regions on the participants' site. It has been a challenge to encounter experienced members who are anti-NAWS and anti-WB, to listen to their anger, and to engage in conversations that were uncomfortable during workshops and service. What has worked well is to remember my voice is important in our fellowship, and to be courageous in the face of adversity and the slow motion that we seem to move in sometimes as a fellowship. The challenge in my role as RD is that I can see a bigger picture, and I continue to dream; the challenge is to accept the slow progress and know the dream will come true. Someday, we will have NA in every county in our state, and every suffering addict who seeks recovery will know there is a program called Narcotics Anonymous, and they will know how to find us on the day they become willing to open the door to a new way of life.

Facts about: Brazil Region

Name of Regional Delegate ..... **Nelson DL**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Francelle S**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **Two Years**
How many areas are in the region? **16**
How many groups are in the region? **283**
How many meetings take place each week in the region? **632**
How many H&I panels take place each week in the region? **20**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **15**
What percentage comes from conventions and events? **85**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **30%**
- H&I? **20%**
- Holding workshops and service meetings? **30%**
- Traveling delegates or other trusted servants to service meetings and workshops? **15%**
- Holding events? **5%**
- Expenses to hold and manage the RSC? .....
  Funding H&I and helpline, ADM meetings, Rd travel to ASC and Brazil zonal forum%
- Specify any other expenses? ..... **Accountant, Registration of documents**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **U$ 1.500,00**

Your Regional Service Structure

How often does your RSC meet? ..... **THREE TIMES PER YEAR**
Does your RSC meet in the same place each time? **No**
OUR MEETING IS ITINERANT, DUE SIZE OUR RSC
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Project Based Workgroups, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? .....
Do any of your areas use CBDM to reach decisions? ..... **Yes**
WE HAVE HAD DIFFICULTY BECAUSE THIS METHOD IS NEW FOR US

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
WE HADSEVERAL WORKSHOPS IN THIS CYCLE, AND THAT IN OUR 16 WERE MADE SEVERAL AREAS AND REGIONAL FORUMS AREA, AND OTHER EVENTS RELATED SERVICES SSP, DEBATES THEMES AND OTHER ISSUES OF WSC

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**
WE HAVE ENCOURAGED THE DEVELOPMENT OUR AREAS REPASSING RESOURCES, PEOPLE, LITERATURES

What kind of training and mentoring efforts take place in your region and/or its areas?
AREA FORUMS, REGIONAL FORUMS, WORKSHOPS

Describe what kind of planning your region and/or its areas utilize.
EACH COMMITTEE MAKES YOUR PROJECT, AND THE RSC EVALUATES AND AVAILABLE RESOURCES FOR HOLDING OF THIS PROJECT

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
WE HAD PARTICIPATE IN THE BRAZILIAN ZONAL FORUM

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:
YES, WE HAVE HAD. WE MET AND MAKE WORKSHOPS BY SKYPE FOR EXAMPLE

Successes with utilizing technology in new ways within your region and/or areas:
IDEM

Please describe the different types of public relations efforts (PR/PI) carried out in your region
OUR AREAS MAKE TOPS ON, OUTDOORS, PRESENTATIONS,...AND OTHER SERVICES

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes www.nabrasil.org.br**
Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**
IN THIS YEAR WE HAVE DONE CAR WORKSHOPS BY SKYPE AND IN THE OUR REGIONAL MEETING WITH PARTICIPATION OF A WORLD BOARD MEMBER

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Do Not Use**
- Locally developed tools **NO**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    I FINDED HELPFUL IN SEVERAL LITERATURES, BULLETINS,...
  - Do you have ideas on how to improve it?
    NO
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Some questions truncated to save space

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

GROUP CONSCIENCE

Please describe the most significant challenge your region has faced since WSC 2012

THE DIVISIONS THAT ARE HAPPENING IN OUR REGION. AT THE LAST WSC WE HAD 402 GROUPS AND 921 WEEKLY MEETINGS AND NOW WE HAVE 283 GROUPS AND 632 WEEKLY MEETINGS, BECAUSE SINCE WSC 2012 TWO MORE REGIONS WERE CREATED IN BRAZIL THAT CAME OUT OF THE BRAZIL REGION: A NORTHEAST REGION AND CENTRAL BRAZIL REGION.

Please describe some highlights or successes your region has experienced since WSC 2012

ALTHOUGH OUR SIZE, WE ARE GETTING MEET ALL OUR AREAS THAT TODAY ARE 16, WITH H & I, FD/Outreach, AND P.I. PROJECTS BEING CARRIED AROUND OUR REGION AND WITH THIS THE OUR MESSAGE IS BEING CARRIED

What additional information would you like to share with other conference participants?

TODAY, OUR REGION IS CONTRIBUTING FOR N.A.'S GROWING AROUND OF THE BRAZIL

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - GSF'S HAVE BEEN CREATED IN MORE THAN ONE AREA OF OUR REGION**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet **Helpful**
- LSC second and third meeting agendas **Helpful**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

NO

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

WHAT HAVE USED A LOT IN OUR REGION ARE THE TOOLS OF INTERNET COMMUNICATION AS SKYPE AND EMAIL GROUP THAT HAS HELPED ENOUGH IN OUR SERVICE . AND WHAT MOTIVATED ME ENOUGH WAS WE CAN HAVE BEEN MADE MORE THAN 10 WORKSHOPS AROUND OUR REGION BY SKYPE HOW FACE TO FACE . HAVE PARTICIPATED ALSO FOR SKYPE IN EVENTS OF OTHER REGIONS AROUND BRAZIL ... I KEEP MOTIVATED ENOUGH ON MY CHARGE, DESPITE BEING HOW SERVING HOW DELEGATE SINCE 2011 AND THIS IS MY SECOND WSC

Some questions truncated to save space

Facts about: Brazil Sul Region

Name of Regional Delegate ..... **Miguel K**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? .....
Name of Alternate Delegate ..... **Cristiano D**
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **15**
How many groups are in the region? **185**
How many meetings take place each week in the region? **411**
How many H&I panels take place each week in the region? **46**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **90**
What percentage comes from conventions and events? **10**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **10%**
- Holding workshops and service meetings? **45%**
- Traveling delegates or other trusted servants to service meetings and workshops? **30%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **5%**
- Specify any other expenses? **0%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **417**

Your Regional Service Structure

How often does your RSC meet? **3**
Does your RSC meet in the same place each time? **No**
we meet 3 times a year, one in each state. we are a 3 states region.
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, PR/PI, Translations, our PR commitee do HI, PI and outreach services.
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

workshops about IDT´s, HI, PI, PR, phonelines, translations, communication, RD-RCM-GSR, planning basics. We held those workshops in the regional meetings and local events. Always we had a good number of members, between 30 to 60.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

each area has a regional server that is a sponsor. The server has the function to keep in contact and visit the area. last year we went to all areas to show our faces and be avaliable to area asks and offer support.

What kind of training and mentoring efforts take place in your region and/or its areas?

workshops, learning days, we give guides and material to areas.

Describe what kind of planning your region and/or its areas utilize.

the region and a few areas do planning assembly when the cycle is over. we follow the APT.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

phonelines

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

facebook group improve the communication and integration. we do virtual meetings with paltalk. each area has a regional sponsor and that practice improve communication and unity.

Successes with utilizing technology in new ways within your region and/or areas:

we do less presencial meetings and start virtual meetings. we have some difficulties with technology, some rcm´s cannot acess sometimes, but we will keep that practice.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

wall paintings, radio spots, posters, plastic posters in health offices, cooperation with terapheutic justice, delivery meeting lists, plates in public places. we pass a big poster in the field in soccer games. PI pannels to different publics. videos on TV and colleges. workshops to form new servers.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

The region does not have the service help line. The areas have the following helplines: There are two lines shared by areas that make up the Rio Grande do Sul Both help, meet with a landline and mobile phones. The service works with trained volunteers through a grid service. In SC and Paraná all areas have their helpline. Most of them operate on mobile, with volunteers trained in a grid service. In all cases the service works 24HS.

Do you have a regional website? **Yes nabrasilsul.org.br**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

we already did 2 CAR workshops and more 2 are scheduled, one with WB participation. the average attendance was 40.

How does your region reach a conscience about WSC matters? .....

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**

Some questions truncated to save space

- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

we start to change the regional structure, the number of servers and the system of meetings. Brazilian zonal forum. improve communication with less costs. IDT´s

Please describe the most significant challenge your region has faced since WSC 2012

communication and areas interests in regional issues. a full calendar of events. miss of donations some areas with a few servers

Please describe some highlights or successes your region has experienced since WSC 2012

PR services, training, materials, unity between areas, translations, stadual structures. input in national and world issues.

What additional information would you like to share with other conference participants?

our region is big. we create a structure in each state to do PR services in the stadual level. we will do more services with less costs, will be easier to servers participate because the distances will decrease. the region focus will be world and national issues, regional convention, translation and unity.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - GSF - some areas create the GSF´s and in a few time that areas experienced improve in number of servers, unity and services being made.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

wsc seating

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The main challenges are : the language, the great demand for information and the need to exchange information with areas faster, have a challenge too many trips due to the size of our region. Works well the interaction between the RD and RDA that previously had been the DR region, the division of responsibilities and actions have been of great importance to the proper functioning of the charges.

Some questions truncated to save space

Facts about: British Columbia Region

Name of Regional Delegate.....**Deb N**
Have you attended an WSC before? How many .....**Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate..... **Unknown at this time (previous delegate resigned)**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region?.....**2 years with a possibility of a second term**
How many areas are in the region? **15**
How many groups are in the region?.....**254**
How many meetings take place each week in the region? **322**
How many H&I panels take place each week in the region? **approximately 28/week: this includes Detox, Treatment centers, and Institutions (adult and youth, federal/provincial)**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **59%**
What percentage comes from conventions and events? **20%**
What percentage comes from literature sales?..... **21%**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **15%**
- H&I? ..... **included in PR**
- Holding workshops and service meetings? **13%**
- Traveling delegates or other trusted servants to service meetings and workshops? **12%**
- Holding events? **1%**
- Expenses to hold and manage the RSC? **4%**
- Specify any other expenses?..... **Outreach 5%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **$12,000**

Your Regional Service Structure

How often does your RSC meet?.....**Quarterly**
Does your RSC meet in the same place each time? **No**

We have been meeting in the same location for each meeting for about 5 years now, but we have the option for one rotating meeting per year (going to a local area). For the first time in a long while, we will be holding our regional meeting at a local area for our May/14 meeting.

Does your region have a regional office?..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: **Attendance at our regional convention is strictly location dependent**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, Literature Distribution, PR/PI, Project Based Workgroups
Is there a corporation or an entity with legal status that is a part of your RSC?..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

CBDM works very well for a number of our areas, a few of the areas were actually using it prior to the region adopting the practice. The biggest challenge we face is when ideas are sent back to

Some questions truncated to save space

the areas for a group conscience, and how the areas can best bring forward any changes that they have come up with. Also, RCMS for the areas that do not reach decisions using CBDM have a harder transition when they attend the regional meetings.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We have held a lot of Workshops over the past two years, most of them held during our regional meeting weekends. At our regional convention we held: • Principles Before Personalities (self made): attendance around 20; • Self Support: attendance 4; and • Service and Communication: attendance around 15. At our regional meetings we have held the following workshops: • Service System twice; attendance about 20 • Group Conscience: attendance about 20 • Traditions Book: ongoing, held 2 workshops at regional meeting: attendance 20, 2 at area meetings, attendance 30-35, and two at CAR events: attendance 30 – 40. We have also held 3 CAR workshops throughout our region.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Our Outreach subcommittee stays in contact with isolated areas and ensures they receive all information even if they are unable to attend the regional meetings.

What kind of training and mentoring efforts take place in your region and/or its areas?

All positions have alternates, and each RCM is assigned a mentor (typically an RCM with experience) to help the newer member.

Describe what kind of planning your region and/or its areas utilize.

We have used strategic planning, and were doing very well with it, but we lost momentum; when the current workgroup projects were completed, other things took precedence and we did not make time to re-scan and continue the planning process. We reverted back to doing things the same as in the past: reports and reactionary. We are still hoping to have a planning session within this next year, and continuing to address our main issues.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Our region does not share services with other regions, but our areas do share services, mainly phoneline and newsletters. There are a number of areas that are now discussing sharing more services, namely PR, outreach and activities, for areas that are in close proximity

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

We have tried using a discussion board on our regional website which was only open to members with login capabilities, but very few members utilized the board. Last cycle we reported on having moved towards "service email", each position has a specific email address which stays with the position not the person; this is working very well, as most trusted servants have embraced it. We do have problems with the changeover though, in that trusted servants lose all of their personal service work history when it get passed to the next person, if they don't copy the information to another email account before it is handed over. We have borrowed the "RD summary report" from another region which was shared last conference, and the RCMs love the report. They enjoy having a one page point form sheet which they can share with all the GSRs of their groups.

Successes with utilizing technology in new ways within your region and/or areas: **See above info**

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have attended a number of national conferences this past cycle. Also, we have started a book

drive to get our literature into all of the penitentiaries in our region. Our local areas support a number of H&I commitments, and they have done a number of school panels. PR takes care of the regional phoneline, and the regional website.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **10**

Does the region have any type of NA phoneline or a helpline? **Yes**

We have setup a 1-800 number for the region and the options we have are a meeting locator which will forward you to the area's helpline, and there is a "if you need help now" option. Each of our areas have their own phone system, some encompassing a few areas which are situated close together.

Do you have a regional website? **Yes www.bcrna.ca**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We have held three CAR workshops; each location was chosen to be geographically centered to as many areas as possible. The first workshop (in our largest city with many suburbs and areas) had attendance of 60, and the following two workshops had average attendance of 35-40.

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? I **can't really answer this with either of the options provided. We are given direction from the groups on which way to vote based on the group tally forms, but we are also given direction to consider any new information and base our decisions on how our region feels about the issues.**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful; I have personally used this tool, but cannot answer this for my region, as we have our own database for meetings**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    I did find it helpful initially, to discuss common issues with other delegates. As it got closer to the conference, the quality of the posts were less focused on the issues at hand.
  - Do you have ideas on how to improve it?
    I believe that having moderators, that are not a WB members, might be beneficial, to keep members on topic. Friendly reminders about what the purpose of the board is and is not for.
  - Do you believe it should be open to all or only conf. parts.? **All, As long as only participants can post**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

- **The proposed Service System and what it might mean for our local areas.** • **Another hot topic in our region has been our election process. We do all business using CBDM, but with elections it is still a vote. We currently allow all members elected to the regional table to have a**

vote in elections, but this has been very controversial, and has been a discussion topic for the past year; our body is almost equally divided on two sides: everyone elected (including admin, subcommittee chairs, RCMS and RCM alts) having a vote, and the other side is only RCMS being able to vote. The discussion is ongoing.

Please describe the most significant challenge your region has faced since WSC 2012

• A continued atmosphere of apathy in service with very few new members becoming involved; it is the same faces taking different positions year after year. • We have had challenges staying focused on our strategic plan; it has become the background, not the main focus of our body. • The difference between a proposal and a motion: these have come to look exactly the same, just with a different name attached to it. We are working on identifying the specific differences between the two.

Please describe some highlights or successes your region has experienced since WSC 2012

• We have updated our policy document to no longer be policy, but be guidelines. We are still working towards task based service delivery. • We have reinstated two Trustee positions. These members will share equally the responsibility of ensuring that our guidelines are followed, and they will be the main contact for mentorship for the regional members. • We have also implemented a Saturday night function during our regional meetings; these were previously unscheduled. Currently, we are holding a mini Traditions workshop followed by a recovery meeting, and they are proving to be unifying and inclusive.

What additional information would you like to share with other conference participants?

We regularly use Power point visuals to help with many of our discussions, and we make use of a projector for most all things during our regional meetings. Having a visual of the items being discussed, whether it is a budget or the agenda is making it much easier for our members.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - Three of our areas have tried out different aspects of the SSP. One area found it very challenging, mainly because they were not using CBDM at the time, and did not really want to the change away from Robert's Rules of Order. Another area tried it out, and from what I understand, they have kept using a number of the ideas. The biggest challenge they came up against was members with experience not embracing the change. From what I was told, the processes worked fine, it was the members not embracing the processes that caused the challenges. The third area is using both the GSF and LSC/LSB, and it is working great for them.**

Have you read or used any of the SSP tools? **Yes; I have only used one of these tools myself, the Planning Assembly Survey. I have read the rest, but do not know if my regions have used them or not.**

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Conference seating: where do we go from here to be more inclusive. • The difference between motions and proposals: can we set down some language to discern the specific differences between the two.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

It is challenging to continually build awareness that NA is more than just our home group, area or region; to inform about emerging communities that either don't have NA literature as yet or NA at all yet. That we need to support more than just our own back yard. • Having my region's AD step down 3 months prior to the conference was a challenge, not knowing at the time of submitting my report who would be the AD, or if there would be one. • Sharing all communication with both the RD and the AD works well when both positions are filled. • Sharing the RD team summary report with our areas works well.

Facts about: Buckeye Region

Name of Regional Delegate.....**Thomas G**
Have you attended an WSC before? How many .....**Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate.....**Kevin K**
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region?.....**2 Years**
How many areas are in the region? **8**
How many groups are in the region?.....**210**
How many meetings take place each week in the region? **210**
How many H&I panels take place each week in the region? **40**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **30**
What percentage comes from conventions and events?.....**70**
What percentage comes from literature sales?.....**0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **0%**
- Holding workshops and service meetings? **15%**
- Traveling delegates or other trusted servants to service meetings and workshops? **30%**
- Holding events? .....**10 to 15%**
- Expenses to hold and manage the RSC? **5%**
- Specify any other expenses?.....**Majority of funds used for helpline**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **50**

Your Regional Service Structure

How often does your RSC meet?.....**Every 2 months**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office?.....**No**
Does your region have a regional convention? .....**Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Project Based Workgroups, Website, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC?.....**No**
Does your region use CBDM to reach decisions? .....**No**
Do any of your areas use CBDM to reach decisions? .....**No**
We believe procedural matters are decided by RCM's any matters affecting the Region and its served are ant up to the Area's for a Group Conscience

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

The Activities Sub-Comm. held one learning day (on Reg. Sub-Comm. responsibility and accountability. The Lit Comm. held approx.10 workshops on the Trad. workbook newsletter input and Lit. review (Learning day approx. 100 attendees, Lit. Comm. averaged 6 to 8)

Does your region provide any other type of fellowship development or outreach efforts? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

Thur effective sponsorship , one on one training,and most importantly open participation one of inclusion, this started about 3 years ago when only 3 areas at most would attend thur these efforts we now have a Reg. Comm. meeting averaging @) to 30 attendees who are willing to participate

Describe what kind of planning your region and/or its areas utilize.

Mainly one of open participation

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Since BRSCNA and ORSCNA split into 2 regions 25 yrs. ago we have rotated the Ohio Convention North to South. Our H&I Comm. regularly share Info, The Cleveland Areas (3 GLASCNA, LEGS and WAGS) jointly host the Tri-Area Conv. Last year TASCNA and NEOASCNA thur a joint effort held the OCNA

Has your region had discussion about where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas:

Yes a policy of open participation seems to provide the best results

Successes with utilizing technology in new ways within your region and/or areas:

Yes we have a web (www.nabuckeye.org) that is continually updated by our Sub-Comm.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Properly our biggest weakness

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **Yes**

Its a paid answering service that keeps an updated phone list of our Areas and passes the callers ph # on to an addict who calls back, each area is responsible on keeping their list updated and Addicts trained the Guides for training vary from area to area (clean time req. what to say and what not to say,how to handle 12 step calls and ect.)

Do you have a regional website? **Yes www.nabuckeye.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

At the Reg. meeting the RD and RD(A) present the CAR/CAT with a brief presentation. The RD and RD(A)then travel to any Area requesting an in depth presentation

How does your region reach a conscience about WSC matters?.....**Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App
- Locally developed tools **Open participation with input from many sources**

Some questions truncated to save space

- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    Mainly to read usually do not post
  - Do you have ideas on how to improve it?
    Yes open reading to all, Conference Participants only be able to post
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The expense in the SSP when most of what is being written has been in use for many years (under different names) rather than try and rewrite the Service Structure try adding to it giving different option to the Groups, Areas and Regions

Please describe the most significant challenge your region has faced since WSC 2012

Our PR/PI is properly the biggest lack

Please describe some highlights or successes your region has experienced since WSC 2012

More participation from Areas we grew from 2 areas and 2 TS to having 8 area participate and a full compliment of TS by being inclusive to all.

What additional information would you like to share with other conference participants?

If you use the 12 Trad. as your basic guide (in particular the 9th) people will participate when that happens we will grow

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - Over the last 20 to 25 years we have tried most of the ideasith some success and some failure just like personal recovery we use what works and leave the rest one size does not always fit all**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The 12 Traditions

Some questions truncated to save space

BULGARIA

Community Report

Number of groups and meetings:

3 meetings a week , each meeting has its own name but the members are the same

Current service structure and subcommittees:

Even though we are the same group, we have different chairs / secretaries, treasurers, coffee/tea , literature set up members.

Recent activities:

Helge organized an international Skype workshop on the Traditions with different speakers each week. We had regular attendance from different countries all over the world and 3- 4 members from Bulgarian fellowship. This workshop has been of great positive influence, giving us an understanding if the traditions and acceptance of where we are in our development.

Planned activities:

Hopefully we can discuss near and future plans while at EDM in Porto, along we the issues we are facing.
Also Yoel will be visiting Bulgaria after EDM and he has agreed on sharing with us his ESH and spending some time depending on the interest we receive locally.

Current financial status and donations:

530 EU status
30 EU donation

Questions to the other delegates:

1. **What is the reason NA meetings disappear and how often does it happen, is there any statistic of such?**
2. **Which Traditions are usually not kept in such meetings ?**
3. **Do you have experience with meetings influenced by rehab/therapy centers where the NA message is not so clear and there is more of a therapy / different literature feel?**
4. **How to keep the NA message and NA program strong and clear in such meetings or should we open new meetings instead?**
5. **If the group agrees, can we use funds from the current meetings to help NA grow and open new meeting/s to start up for initial rent or do we need to start from scratch?**

Some questions truncated to save space

Nominations for FD or SC (when relevant): N/A Maybe someday when we grow up ☺
Additional information:
Delegate/alt delegate contact information: gia.irena@gmail.com

Some questions truncated to save space

Facts about: California Inland Region

Name of Regional Delegate.....**Giner L**
Have you attended an WSC before? How many .....**Yes -3**
Is your region planning to send an Alternate Delegate? .....**Yes**
Name of Alternate Delegate.....**Rollie S**
Have you attended a WSC before? How many.....
How long is the RD term in your region?.....**2 Terms 4 Years Total**
How many areas are in the region? **6**
How many groups are in the region?.....**112**
How many meetings take place each week in the region? **234**
How many H&I panels take place each week in the region? **13**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **2**
What percentage comes from conventions and events?.....**98**
What percentage comes from literature sales?.....**0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **2%**
- H&I? **7%**
- Holding workshops and service meetings? **1%**
- Traveling delegates or other trusted servants to service meetings and workshops? **40.5%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **49.5%**
- Specify any other expenses?.....**0%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?.....**Monthly**
Does your RSC meet in the same place each time? **No**
Every other month we hold our RSC in one of our 6 areas by rotation. We go dark in July for out Regional Convention Event
Does your region have a regional office?.....**Yes**
Does your region have a regional convention? .....**Yes**
If yes, is attendance: .....**Increasing**
Did your regional convention make a profit this year? .....**Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, PR/PI, Regional Service Office, Website, Outreach Committee
Is there a corporation or an entity with legal status that is a part of your RSC?.....**No**
Does your region use CBDM to reach decisions? .....**No**
Do any of your areas use CBDM to reach decisions? .....**No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

Held 3 CAr/CAT workshop at three different Area ASCs out of 6 areas total. 2 were not interested and the LDA reported there RCM would be holding there CAR/CAT workshop. Regional H&I Committee holds 2-4 Learning Day/Workshops through out our Region.

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

We try as a fellowship to support and mentor each other, however some fall short and end their terms or leave there position before this can be done. We do have several PI & Booth Sitting guidelines Trainings

Describe what kind of planning your region and/or its areas utilize.

the RSC supports it's subcommittees in all there H&I, P&I, Outreach, efforts. We have no set schedule planned for the year, we do have a Regional Convention Yearly around New Years, that our RS goes dark for (July)

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

CIRNA boundaries cross over to So Cal Region and the IEW has reached out one of our areas to collaborate and help each other with an H&I panes,they are working together to keep a panel at the local Dept of Corrections Rehabilitation

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

the City of Blythe is very far and we / I often wonder what region they would fall under. Still no efforts have been made as of this writing

Successes with utilizing technology in new ways within your region and/or areas:

One of our areas created there own app to direct the user to find and print meeting and to get more information about NA.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

WE have two very successful NA Booths per years, we will be celebrating 18 years the San Bernardino County Fair, please come out and see us from May 18-31, 2014 and in La Quinta, CA it will be our 4th year at the WCSAD West Coast Symposium Addiction Disorder for 4 days at the end of May 2014

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

6 areas in CIRNA, one regional website www.cirna.org one Area has their own website www.gma-na.org and also have an app. 4 of the 6 areas have hotlines, and one Regional Directory as well as each area has there own directories.

Do you have a regional website? **Yes www.cirna.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

2 areas were not interested in the CAR/CAT. One area reported there RCM would be holding there CAR/CAT workshop and we the RD Team held 3 CAR/CAT workshop at three different ASC's

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**

Some questions truncated to save space

- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **No**
    the notifications are extremely annoying, even though we can turn them off, it would be nice to somehow be able to see the subjects that are being discussed. Also to many people abuse the site by posting what we shared there onto social media like Face Book, as a delegate I do not feel safe in that forum.
  - Do you have ideas on how to improve it?
    continue to educate the RD teams on the purpose of the site, adding video section to want over training me trials or won load training material that are only available to the RD teams,
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
SSP

Please describe the most significant challenge your region has faced since WSC 2012 **SSP**

Please describe some highlights or successes your region has experienced since WSC 2012
The RD Team was given two time slots at our Regional Convention to do SSP presentation with Q & A and also we hosted our first Western States Zonal Forum in January 2014.

What additional information would you like to share with other conference participants?
We are glad to be part of such a wonderful journey, and may this week be filled with joy, excitement and history We love you all, Service Enthusiast, RD Team CIRNA Giner & Rollie

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**

- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Moving forward with or with out the SSP what is next Zonal Roles RD Roles Collaboration between Regions & Areas

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

After 4 years as AD, I was not prepared as much as I would have liked to have been, however in the past two years as RD (6 years so far 4 AD, 2 RD) I am learning my role, I think when it comes to the voting process on the CAR/CAT that WB/NAWS provide us with a standard ballot, the challenges I had were there were so many to choose from, I must have read over 9 ballots and was not sure which one to use and right when you think you have the right one, someone challenges your decision. Especially with the SSP being the hottest topic, it would have been easier had one been provided for us. Maybe in the future WB can post one as an option to use. I really like the CAR Videos, I felt they were well made and felt that the information was better understood by the members still giving the RD Team room to add and answer questions. the biggest hurdle that I had to face is the push back received by those members who are against the SSP. The SSP and the folks who are not for it have made it very difficult for me to be of service, we are looked at as the enemies at times, and are confronted always by whats our opinion. This has been a growing year for the RD Team, however it has been exciting and rewarding and I would do it over and over again. Giner L. RD CIRNA

Facts about: California Mid-State Region

Name of Regional Delegate..... **Clif G**
Have you attended an WSC before? How many .....**Yes -2; 2008 & 2012**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate..... **Julie R**
Have you attended a WSC before? How many..... **Yes -1; 2012 as a Gallery Viewer**
How long is the RD term in your region?..... **2 years**
How many areas are in the region? **8**
How many groups are in the region?.....**300**
How many meetings take place each week in the region? **400**
How many H&I panels take place each week in the region? **Only the Area Sub-committees provide Panels**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **100%, except in Convention years, (Even #rd years.)**
What percentage comes from conventions and events? **Our bi-ennial Regional Convention provides varying amounts of financial contribution, usually around $5,000.00 USD or less**
What percentage comes from literature sales?.....**0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses?.....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .....
Zero, the Western States Zonal Forum does not operate in that manner. Member Regions host the annual meetings, that is the extent of the financial contribution.

Your Regional Service Structure

How often does your RSC meet?... **Monthly in various locations throughout our Regional boundaries.**
Does your RSC meet in the same place each time? **No**
Every third month the RSC meets in a hosting Area, the other months are divided between two regular meeting locations.
Does your region have a regional office?..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes, Small Amount in 2012**
What committees or workgroups do you have at your RSC?
Convention/Events, Regional Information Coordinator
Is there a corporation or an entity with legal status that is a part of your RSC?..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes, Modified Form, Still Count Votes**

Some questions truncated to save space

Do any of your areas use CBDM to reach decisions? **Yes; Some Areas use Modified Form, Still Count Votes. All Members are Encouraged to Participate in the Discussion, when the time comes for a vote, the tally is usually one side or the other (Yes / No), The discussion continues as long as the members desire, the time to move on is usually obvious.**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes Regionally Sponsored Learning Days by Area Request, Bi-ennial Regional Assembly Odd # Years, Bi-ennia Regional Convention Even # Years, Professional Panel Presentations Prior to our Regional Convention.**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Professional Panel Presentations Prior to our Regional Convention have nurtured communication with Federal & State Correctional Staff.

Successes with utilizing technology in new ways within your region and/or areas:

Several Areas utilize a Web Based Virtual PBX Phoneline System resulting in cost-reduction.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

One Area PI Subcommittee provides a monthly presence at the "Baby" PACT meetings for people exiting the County Jail. Several Areas have a long standing presence at their local Health & Safety Fairs. Also there are several Areas that maintain communication and interaction with the Correctional Facility Staff in their local Area, (State & Federal level).

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **ZERO at those levels at this time**

Does the region have any type of NA phoneline or a helpline? **No, Several Areas utilize a Web Based Virtual PBX Phoneline System resulting in cost-reduction.**

Do you have a regional website? **Yes www.calmidstatena.org**

Do you keep your meeting information updated on the website? **Yes, Each Area's web site is linked to the Regional Web Site. They maintain their meeting information**

Has your region hosted CAR workshops ..... **Yes Three (3) This Cycle, Average Attendance = (11)**

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? **A blend of direction from the members at the CAR Workshops, RSC / RCM Input and my discretion on items that are clarified at the WSC**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Do Not Use**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**

- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    Reading the different RD Team perspectives helps identify common challenges and solutions. The Board also provides a communication tool that helps with formulating a clearer understanding of discussion items.
  - Do you have ideas on how to improve it?
    Allow Access to All Members, at least for viewing.
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The World Board's mismanagement and alteration of the Regional Proposal submitted by California Mid-State Region after review by (45) GSRs and all (7) Active Area Service Committees, with the RCMs voting to move it forward for publication in the CAR 2014. The SSP overall has occupied much discussion time, but, the World Board proposal of Not Allowing AD Attendance at the WSC and Seating at the WSC has created quite a negative atmosphere

Please describe the most significant challenge your region has faced since WSC 2012

Loss of Confidence in the World Board

Please describe some highlights or successes your region has experienced since WSC 2012

We still continue to trust the process and participate, especially with the publication of our original proposal in the Conference Report.

What additional information would you like to share with other conference participants?

We feel that the investment of so much money, time and energy into the SSP that is causing so much disunity is not a prudent use of the Fellowship's funds. The move to change our basic foundation in order to provide tools that may or may not assist at the local level of service needs to move at a very slow pace to ensure effectiveness and member buy-in, otherwise we will continue to have this disunity that is counter to the "take what you can use and leave the rest" that was offered in the beginning.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - Several Areas have provided time at their monthly ASC meetings specifically for Group reports and discussion. At one ASC, all business stops one hour before the end of the ASC meeting to allow Groups their discussion time.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

We can agree with options offered as a choice, we cannot agree with, "this is the way it will be done". Local service delivery should be left to the service committees that are actually providing local services, not mandated by others from a distance. We are not a "cookie-cutter", "one-size-fits-all" Fellowship!

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The increase in communication and participation of long time members in response to the SSP has been encouraging. Also very encouraging is the publication of our original Regional Proposal in the Conference Report. The sometimes clumsy method of presenting the SSP "details" exhibited by the World Board as a unit is sometimes challenging. The recognition that "you are we" is difficult for members to believe.

Facts about: Canada Atlantic Region

Name of Regional Delegate ..... **Marcel P**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate .....
Have you attended a WSC before? How many .....
How long is the RD term in your region? ..... **2 years**
How many areas are in the region? **7**
How many groups are in the region? **100**
How many meetings take place each week in the region? **150**
How many H&I panels take place each week in the region? **10**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **100**
What percentage comes from conventions and events? **0**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **5%**
- H&I? **5%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **65%**
- Holding events? **10%**
- Expenses to hold and manage the RSC? **5%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **1644.12**

Your Regional Service Structure

How often does your RSC meet? ..... **4 times a year**
Does your RSC meet in the same place each time? **No**
Once a year we rotate to a different area
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **No**
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
H&I, Phoneline, PR/PI, Project Based Workgroups, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
Great "It Works", very time saving, more unity

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

Traditions book, regional assembly, CAR report, PR, collaboration

Does your region provide any other type of fellowship development or outreach efforts? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

Unity/service learning days

Describe what kind of planning your region and/or its areas utilize.

"**Strategic Planning**"

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

CANA-ACNA Zone - FD, phoneline, PSAs, translations

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

We skyped in an area to a regional meeting

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

one national conference per year four provincial conference per year in each of the regions four provinces

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **5**

Does the region have any type of NA phoneline or a helpline? **Yes**

CANA National Phoneline/ multiple area phonelines

Do you have a regional website? **Yes www.carna.ca**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

One workshop per CAR = 75 members

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    Valued opinions and facts!
  - Do you have ideas on how to improve it?
    More user friendly home page - refinding threads
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

New Service System

Please describe the most significant challenge your region has faced since WSC 2012 **Financial**

Please describe some highlights or successes your region has experienced since WSC 2012 **Workshops**

What additional information would you like to share with other conference participants?

We must stay close to jimmy K's vision! and grow with love!

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - One area has a GSF/LSC/LSB**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Helpful**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

1) Future NA growth 2) Why would we attempt to change service structures and the way we do business at the WSC at the same time

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

1) Our Canadian Zonal Forum works great 2) Regional assembly "Rotating Regional assembly" works great 3) CAR and CAT should be combined into one document! "The CART" - Section 1 motions and proposals, Section 2 projects and financials

Facts about: Carolina Region

Name of Regional Delegate ..... **Don L**
Have you attended an WSC before? How many ..... **Yes -3**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Bill H**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? **2yrs**
How many areas are in the region? **24**
How many groups are in the region? **480**
How many meetings take place each week in the region? **970**
How many H&I panels take place each week in the region? .....

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **100**
What percentage comes from conventions and events? **0**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **3%**
- H&I? **2%**
- Holding workshops and service meetings? **55%**
- Traveling delegates or other trusted servants to service meetings and workshops? **10%**
- Holding events? **5%**
- Expenses to hold and manage the RSC? **5%**
- Specify any other expenses? ..... **WSC%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **250**

Your Regional Service Structure

How often does your RSC meet? ..... **quarterly +**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **No**
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
H&I, PR/PI, Website, Literature Review, Policy
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
Still working on the transition to a total CBDM process

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We hold quarterly Service Day workshops in addition to our RSC

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

none

Describe what kind of planning your region and/or its areas utilize.

Yearly Regional Assembly Cycle planning efforts are conducted

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

All of our area and regional services struggle with our communications efforts. RCM's are not conducting workshops and GSR's/members do not participate in Regional workshops

Successes with utilizing technology in new ways within your region and/or areas:

We use a FB page to communicate many of our regional workshops along with email blasts. We alos use conference calls for regular financial planning and allocation.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have not had a functional PR committee at the Regional level in several years

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes www.crna.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We have 8 Area workshops and 1 Regional workshop planned and conducted to inform our members of the CAT and CAR content and provide input

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    Collaboration and fellowship pulse on IDT's and Projects
  - Do you have ideas on how to improve it?
    Make the WSC Participant Discussion Board open for the fellowship to view and put an end to the secrecy.
  - Do you believe it should be open to all or only conf. parts.? .....**All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Service System Proposals

Please describe the most significant challenge your region has faced since WSC 2012

Service Participation on Regional level.

Please describe some highlights or successes your region has experienced since WSC 2012

We have successfully transitioned from a RSO failure and have gotten back on track with our local membership regarding financial planning and reporting

What additional information would you like to share with other conference participants?

Our local fellowship is not prepared to transition to a new Service System

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

WSC Policy regarding Regional Motion/Proposal submission and development processes. WSC Seating and future of WSC

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Give me a couple hours of your time to discuss...

Facts about: Central Atlantic Region

Name of Regional Delegate ..... **Donna Lee P**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Eddie W**
Have you attended a WSC before? How many ..... **Yes -2**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **17**
How many groups are in the region? **410**
How many meetings take place each week in the region? **561**
How many H&I panels take place each week in the region? **62**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **90**
What percentage comes from conventions and events? **10**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **56%**
- H&I? **8%**
- Holding workshops and service meetings? **21%**
- Traveling delegates or other trusted servants to service meetings and workshops? **15%**
- Holding events? .....
- Expenses to hold and manage the RSC? ..... **included in above 21%**
- Specify any other expenses? ..... **5% rd team assistance**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **every two months**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Decreasing**
Did your regional convention make a profit this year? ..... **No**
What committees or workgroups do you have at your RSC?
H&I, Phoneline, PR/PI, Project Based Workgroups, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? .....
most areas use Roberts rules and the region mostly uses Roberts rules on an occasional basis

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

How to be an effective RCM/GSR done at region and locally, CAR workshops, avg attendance for it was 20. IDTs and CBDM at 2 day event attendance was about 50. PR/H&I tours around the area helping w/local efforts about 10 to 20 per workshop

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

PR H&I goes around the region to support local efforts. Have had conference calls for their meetings. Roundtable discussions on H&I PR at 2 day event.

Describe what kind of planning your region and/or its areas utilize.

Planning basics, Area planning tool adapted for the region but that was a couple of years back.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Several areas share meeting lists and phone lines.

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Conference calls for regional workshops.

Successes with utilizing technology in new ways within your region and/or areas:

Conference calls for regional workshops.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Region attends the Summer Institute in Williamsburg every year. Attendance at healthfairs public and institutional.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline?

Do you have a regional website? **Yes car-na.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

one so far with 20 in attendance, 3 more to follow in march, rotating around the region.

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **CBDM power point we created**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    Helps me to express pros and cons to business points and motions to attendees at the workshops.
  - Do you have ideas on how to improve it?
    Make it easier to stop notifications to your email. Very frustrating.
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012

We are overall doing pretty well. Most postitions are filled. I would say we have poor attendance of RCMS several areas are not represented.

Please describe some highlights or successes your region has experienced since WSC 2012

Good attendance at our GSR assemblies. Good usage of the Delegate team around the region.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - Almost Heaven uses an LSC. modified version**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Overall it has been a very beneficial experience in so far as skills developed and personal recovery enhancement. Being a people person has helped. Welcoming and introducing myself to all attendees of events has broadened my base and allowed me to hear one on one how my region feels about the issues. It has been challenging dealing with the SSP. Some members have felt we are trying to sell them something because our delivery style is enthusiastic so I am toning it back a bit this year in the CAR workshops. I dont want to appear biased. Thanks for the experience.

Some questions truncated to save space

Facts about: Central California Region

Name of Regional Delegate.....**Rex Jarrett**
Have you attended an WSC before? How many .....**Yes -3**
Is your region planning to send an Alternate Delegate? .....**Yes**
Name of Alternate Delegate.....**Mike H**
Have you attended a WSC before? How many.....**Yes -4**
How long is the RD term in your region?.....**2 - 2 Year Terms**
How many areas are in the region? **5**
How many groups are in the region?.....**275**
How many meetings take place each week in the region? **333**
How many H&I panels take place each week in the region? **186**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **100**
What percentage comes from conventions and events?.....**0**
What percentage comes from literature sales?.....**0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **6%**
- Holding workshops and service meetings? **7%**
- Traveling delegates or other trusted servants to service meetings and workshops? **2%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **3%**
- Specify any other expenses?.....**Liability Insurance 33%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?..... **quartly**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office?.....**No**
Does your region have a regional convention? .....**Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
H&I, Project Based Workgroups, Website
Is there a corporation or an entity with legal status that is a part of your RSC?.....**Yes**
Does your region use CBDM to reach decisions? .....**Yes**
Do any of your areas use CBDM to reach decisions? .....**Yes**
Region is true consensus 2 areas use a form of CBDM with a vote mechanism t o move proposals forward.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We do a off conference year assembly, where we did workshops on the SSP, Traditions Book, Collaboration, 3rd Tradition, CBDM. At our RSC we done SSP, CAR. At the areas SSP & CAR

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Areas do GSR training with in their ASC's. Region does an orientations for GSR's at the assembly.

Describe what kind of planning your region and/or its areas utilize.

We did a regional inventory 3 yrs ago and plan on doing another inventory immediately following the conference.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We recently change from Go Daddy to Weebly. This will lower our annual expense by 50% and have the ability to host 10 different website. We have made this available to the areas, which will eliminate the annual cost to host a local website.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **Yes**

The regional doesn't have a helpline, but each area does

Do you have a regional website? **Yes http://www.ccrna.net/**

Do you keep your meeting information updated on the website? ..... **No**

Has your region hosted CAR workshops ..... **Yes**

5 area workshops - attendance 20-50

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **No**
    nothing new or productive, too much bulling. It's become as bad as any of the FB forms.
  - Do you have ideas on how to improve it?
    close it!
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012 **CBDM**

Please describe some highlights or successes your region has experienced since WSC 2012

Gone to total CBDM at RSC this include selection of trusted servants. Convention is badge only.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - Kern County Area was a field tester**

Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet **Helpful**
- LSC second and third meeting agendas **Helpful**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Training the RCM's

Facts about: Chesapeake and Potomac Region

Name of Regional Delegate ..... **Leon Parks**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Cheryl D**
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region? ..... **2 Yrs Rd + 2 Yrs Ad**
How many areas are in the region? **11**
How many groups are in the region? **374**
How many meetings take place each week in the region? **404**
How many H&I panels take place each week in the region? **385**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **100**
What percentage comes from conventions and events? **0**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **30%**
- H&I? **7%**
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? **30%**
- Holding events? **10%**
- Expenses to hold and manage the RSC? **7%**
- Specify any other expenses? ..... **events,legal fees, misc.%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **zero, our Zone is not in the fund flow**

Your Regional Service Structure

How often does your RSC meet? ..... **six times a year**
Does your RSC meet in the same place each time? **No**
meetings rotate between the 11 Areas
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Decreasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, PR/PI, Website, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
H&I Learning Days, PR/PI Workshops, and Helpline Training Workshops

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

Most Areas have a workshop to orient new GSRs. From time to time Areas host workshops to review/explain/act out trusted servant positions.

Describe what kind of planning your region and/or its areas utilize.

The C&P Region is a long standing entity with an annual turnover of trusted servants (although sometimes trusted servants serve up to 2 terms). Each new administrative committee begins with a budget/planning analysis of the entire RSC.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **3**

Does the region have any type of NA phoneline or a helpline? **Yes**

Do you have a regional website? **Yes www.cprna.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

5-6 workshops with an average attendance of 40-45 persons per workshop.

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

restructuring our existing corporation, possibly incorporating the Region

Please describe the most significant challenge your region has faced since WSC 2012

Better accountability of funds as to reduce or eliminate theft and place us in a position to be able to have regular audits of funds.

Please describe some highlights or successes your region has experienced since WSC 2012

Hiring a CPA to help us with accountability and compliance with federal & state requirements.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**
Have you read or used any of the SSP tools? **No**

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: Chicagoland Region

Name of Regional Delegate..... **Louis H**
Have you attended an WSC before? How many ..... **Yes -3**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate..... **Joe A**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region?..... **2 Years**
How many areas are in the region? **14**
How many groups are in the region?..... **400**
How many meetings take place each week in the region? **400**
How many H&I panels take place each week in the region? **60**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? .....
What percentage comes from conventions and events? .....
What percentage comes from literature sales? .....
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses?.....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .....

Your Regional Service Structure

How often does your RSC meet?..... **monthly**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office?..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Decreasing**
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, PR/PI, Regional Service Office, Website
Is there a corporation or an entity with legal status that is a part of your RSC?..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **No**
Region uses and 80% consensus. It works great.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Service system, Traditions book source material, CAR workshop

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Random, non formalized

Describe what kind of planning your region and/or its areas utilize.

annual budget, but no serius planning.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We attend a couple of professional events every year.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

It's excellent. 24/7, every call is answered by an addict.

Do you have a regional website? **Yes www.chicagona.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

Usually 1 regional event, lightly attended.

How does your region reach a conscience about WSC matters? ..... **Other**

everyone gets a vote. One time 30 members gave their votes.

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Service system

Please describe the most significant challenge your region has faced since WSC 2012

Regional Service Office is nearing the end of paying off a large balance to NAWS

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Some questions truncated to save space

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Visiting the ASCs and being an effective facilitator.

Facts about: Chile Region

Name of Regional Delegate ..... **Rommy M**
Have you attended an WSC before? How many ..... **Yes -4**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate ..... **No Alternate Elected**
Have you attended a WSC before? How many .....
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **5**
How many groups are in the region? **44**
How many meetings take place each week in the region? **152**
How many H&I panels take place each week in the region? **3**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **40**
What percentage comes from conventions and events? **35**
What percentage comes from literature sales? **25**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **15%**
- H&I? **5%**
- Holding workshops and service meetings? **0%**
- Traveling delegates or other trusted servants to service meetings and workshops? **10%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **70%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **250 USD**

Your Regional Service Structure

How often does your RSC meet? ..... **once a month**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

Two learning days in different dates and areas, 30 to 70 members or trusted servants attended, we cover different IDTs and fellowship projects such as group conscience, vision ,collaboration etc) in April 2014 we will have a mini workshop about the Traditions Book, CAR, and information and evaluation of the SSP(the region is not interested in applying it yet)

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

we deliver the necessary human and financial resources

What kind of training and mentoring efforts take place in your region and/or its areas?

Learning days

Describe what kind of planning your region and/or its areas utilize.

CBDM

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

lately we have sent a flyer by e-mail

Successes with utilizing technology in new ways within your region and/or areas:

Implementation and management of Na group lists for constant communication and sometimes Internet NA service meetings

Please describe the different types of public relations efforts (PR/PI) carried out in your region

NA PI signs with different types of media such as PSAs with radio stations, newspapers and PR and PI presentations with professionals in the health, judicial, education and religion fields. Post NA posters and distribute NA flyers, in different places, in Santiago Chile. redesign the website and constant updating of the website: www.nachile.cl

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phoneline or a helpline? **Yes**

2 helplines which operate 24/7 78-200 monthly calls, calls diminish in January and February

Do you have a regional website?

Do you keep your meeting information updated on the website? .....

Has your region hosted CAR workshops ..... **No**

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **we rely on our internal procedures guide, and on some NA service manuals, on meetings and assemblies and work and service forums and workshops about different NA topics**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Some questions truncated to save space

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
SSP

Please describe the most significant challenge your region has faced since WSC 2012 **SSP**

Please describe some highlights or successes your region has experienced since WSC 2012
We debated the SSP without any success

What additional information would you like to share with other conference participants?
The updating of the Guide to Local Services

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?
nothing at this time

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?
the communication, updating and modification of written and verbal information that is handed out in the RSC and ASC meetings and workshops

Some questions truncated to save space

Facts about: Colombia Region

Name of Regional Delegate.....**Jorge B**
Have you attended an WSC before? How many .....**Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate..... **Valentin G**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region?.....**2 Years**
How many areas are in the region? **6**
How many groups are in the region?.....**100**
How many meetings take place each week in the region? **350**
How many H&I panels take place each week in the region? **6**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **3**
What percentage comes from conventions and events?.....**34**
What percentage comes from literature sales?.....**63**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **4%**
- Holding workshops and service meetings? **5%**
- Traveling delegates or other trusted servants to service meetings and workshops? **15%**
- Holding events? **20%**
- Expenses to hold and manage the RSC? **41%**
- Specify any other expenses?.....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .....**591 USD**

Your Regional Service Structure

How often does your RSC meet?..... **every 2 months via Internet and every 6 months in person**
Does your RSC meet in the same place each time? **No**
The meeting takes place in the State of Antioquia sometimes in Medellin, in Guarne and in La Ceja, always looking for a comfortable, economical space for the meeting
Does your region have a regional office?..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website
Is there a corporation or an entity with legal status that is a part of your RSC?..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
The CBDM process in our region has been delayed by the idea of being of service against each other, however as usual, principles begin to be present in each person and collective conscience takes place and in occasions when this happens we achieve CBDM.We are trying

Some questions truncated to save space

to get to the point where that tool will allows us to be more efficient in carrying the message to the addict who still suffers, in an atmosphere of love, understanding and mutual help

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We generally provide information that it is focused inwards, about the WSO. LAZF,WSC,WCNA, the RSC and its purposes which are directed to find a better way to achieve the 5th Tradition in all countries and languages. During this cycle there was something new for us; prior to the regional convention in which we celebrated our first 30 years since the message arrived to our country, we had a PR activity with professionals from the fields of justice, psychology, therapists, law enforcement and government to allow ourselves to be known, and we had about 75 people in attendance; we also had the first regional service conference where more than 150 people attended during a weekend in Medellín. We covered topics such as services in: groups, areas, region, LAZF, CLANA, WSO, WSC and national conference, regional and world convention, SSP, IDTs and traditions book.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

The trusted servants of the Area Sur de Antioquia, visit isolated members and groups, and this had as a result the creation of new groups and growth and consolidation of the area consolidación del área.

What kind of training and mentoring efforts take place in your region and/or its areas?

Regional Service Conference,Project Workgroups,

Describe what kind of planning your region and/or its areas utilize.

Planning at a national level originates from the petitions in the annual service assembly, and the areas focus their attention to the needs of the groups, although we already have neighboring efforts form the GSFs.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

The Medellin and Antioquia Sur areas do joint learning day activities

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Flyers, interviews, PSAs about NA in the different media in Colombia, such as TV stations and newspapers, PR and PI presentations for professionals and institutions in the medical and health field, justice and education fields and different cults, in the private sector and public and government. Post posters and distribute flyers. Redesigning and updating regional website.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phoneline or a helpline? **Yes**

TWe have 4 helplines in NA Colombia; two are regional, one from the Medellin area and one form the Antioquia Sur area, they all function 24/7. we receive between 4 - 7 daily calls from people who are looking for information about NA. We receive an average of 200- 250 calls per month.

Do you have a regional website? **Yes www.nacolombia.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

In the last 10 years we have had workshops in every convention, at least 7 service NAWS workshops with an attendance of 40 - 50 people

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **Regional Procedures Guide which includes how to proceed from the groups, the areas and regional services, conventions and service conference.**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? ..... **it's all in English and here in Colombia we hope that the Spanish language receives the importance it deserves in relation to other matters of world interest**
  - Do you have ideas on how to improve it? **Increasing translation and reviewing efforts to other languages, in order of importance**
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP and the Traditions Book

Please describe the most significant challenge your region has faced since WSC 2012

Lack of communication and unity, lack of trusted servants and money. .Apparently it works backwards, as more people recover there are fewer human resources to provide services and fewer financial resources to carry the message

Please describe some highlights or successes your region has experienced since WSC 2012

The interest generated by the SSP, the traditions book and working the steps individually and collectively

What additional information would you like to share with other conference participants?

I believe that the text of the heading of the 2 tradition must be revised to help the language of it so more members decide to be off service as an important part of their personal recovery. Instead of saying….”our leaders are but trusted servants; they do not govern”, t should express : … our leaders do not govern; but thye are the trusted servants we chose. In other words the tecxt of tradition would read this: For our group purpose there is one ultimate authority: a loving God as he may express himself in our group conscience. Our leaders do not govern, but they are the trusted servants we chose.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - There is a new attitude in relation to this topic. In some areas, GSFs are being implemented and**

we hope that as a result they begin to restructure through the transition of the other suggested structures.

Have you read or used any of the SSP tools? **No**

Facilitation Tools

- Basic facilitation guide
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Share experiences about the implementation and the results of the application of the SSP and motivate trusted servants, using the suggested language if the second Tradition.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The role of the RD has been demystified and his shared experience about the other service structures and the huge growth possibilities that exist and that service proposes at any level, when it is taken with the interest that it's derived from the proposition: "That who works for NA, works for God; if you work for God, He works for you in an exponential and incomprehensible manner"

Facts about: Colorado Region

Name of Regional Delegate ..... **Chuck C**
Have you attended an WSC before? How many ..... **Yes -3**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Jayme S**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **7**
How many groups are in the region? **238**
How many meetings take place each week in the region? **295**
How many H&I panels take place each week in the region? **45**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **50**
What percentage comes from conventions and events? **50**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **40%**
- H&I? **0%**
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? **10%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **35%**
- Specify any other expenses? ..... **15 (Insurance)%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **0 (We contribute by hosting the Zonal meeting)**

Your Regional Service Structure

How often does your RSC meet? ..... **Every other month**
Does your RSC meet in the same place each time? **No**
Regular regional meeting meets in same place. The assemblies rotate between the areas.
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
Works well. Took us a few years to develop a process that works.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

We host workshops during our regional assemblies. Usually we workshop one of the IDT's or a topic the hosting area requests. Average attendance is about 60. PR travels to outlying areas to hold workshops and training.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

We reach out to isolated meetings and try to let them know about regional assemblies that may be close to them. We offer to pay for their expenses to attend. We offer group literature support for isolated groups that can't afford it.

What kind of training and mentoring efforts take place in your region and/or its areas?

PR and RD team will do training on different subjects. H&I, PI and Our service structure are some of the subjects covered. We currently do not have any formal mentoring process, but have discussed how that work.

Describe what kind of planning your region and/or its areas utilize.

None currently

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Our region covers a large geographical area with difficult travel challenges and Web Conferencing has worked for our service meetings.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We attend several events per year. We host a booth at the state fair which is an 11 day and 11 hour a day event. We have 2 people in the booth at all times and over 500,000 people attend the event. We also had the Colorado prisons on line during the unity day event at WCNA and on during our Sunday morning meeting at our convention for the last 3 years.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes nacolorado.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We host a CAR workshop at our regional meeting/assemblies and the RD and RDA attend all of the areas or area events to host the workshops. Attendance varies from 30 to 100+.

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**

    It's good to have other perspectives and to solicit other ideas.
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Accountability and responsibility. We had some serious discussions over the definition of fulfilling commitments and missing meetings regardless of the position.

Please describe the most significant challenge your region has faced since WSC 2012

Getting GSR's involved in the assembly and getting them to understand the importance of being there.

Please describe some highlights or successes your region has experienced since WSC 2012

Manning a booth with 2 people for 11 hours a day for 11 days. We have done this 3 years now. Having the Colorado prisons on the WCNA unity day call and on the line during our Sunday morning meeting. We hosted WSLD in 2012.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The tools for communication with other delegates and NAWS/WB has worked well. Challenge has been how to communicate this information to the Groups in my region. Our assemblies are the best way to do this, but a small percentage of our regions's groups show up. We have made progress, but we still need to make improvements.

Facts about: Connecticut Region

Name of Regional Delegate ..... **Adam H**
Have you attended an WSC before? How many ..... **Yes -4**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Dyan F**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **1 Cycle**
How many areas are in the region? **9**
How many groups are in the region? **295**
How many meetings take place each week in the region? **301**
How many H&I panels take place each week in the region? **100**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **100**
What percentage comes from conventions and events? **0**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **16%**
- H&I? **36%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **26%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **12%**
- Specify any other expenses? **0%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **200**

Your Regional Service Structure

How often does your RSC meet? ..... **Monthly**
Does your RSC meet in the same place each time? **No**
We meet for three months in each area, rotating through each area in the region.
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Literature Distribution, Phoneline, PR/PI, Website, Literature Review, Writing Steps for Recovery (inmate step writing)
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Group Conscience (IDT) workshop - 12 Third Tradition (IDT) workshop - 16 Collaboration (IDT) workshop - 16 CBDM information workshop - 14 Purpose of our Zonal Forum (during RSC meeting) - 26 Traditions Workbook project (2x) - about 8 and then about 12 (for an Area Literature Committee).

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

We have traditional subcommittee learning days where members from the subcommittees share the work the committees do and how great its impacted their lives. We also just started having bi-monthly workshops/presentations at our RSC meeting but that's new. Other than that, we have the standard "alternates" or vice-chairs to many positions for the purposes of learning the position.

Describe what kind of planning your region and/or its areas utilize.

Very little. The extent of our planning is our budgeting process which is not very refined and involves the subcommittees suggesting their services or projects for the year (based on what they submit in their budgets). Our regional convention may actually do the best planning since the goals they are working towards are clearly defined

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Not completely new, but we've been using the BMLT for a few years and the schedule on our website is more up to date than it's ever been. We also recently used text-to-speech to create audio files to populate the meeting schedule on our phoneline.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have posters on buses and have poster hanging days. We have presentations in schools and some institutions. We maintain a toll free phone line and a website as well.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

We have a toll free number that connects to an IP based telecommunications system (Halloo - www.halloo.com). Callers can get meeting information or leave a message for an NA member to call them back.

Do you have a regional website? **Yes www.ctna.org**

Do you keep your meeting information updated on the website? .....

Has your region hosted CAR workshops ..... **Yes**

We have only had two workshops so far with 4 more in the next two weeks. Attendance has been 12 and 18 respectively.

How does your region reach a conscience about WSC matters? ..... **Member tally**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics
- NA Meeting Search App **Helpful**
- Locally developed tools **Would you consider the BMLT a locally developed tool?**
- Are you aware of our electronic literature? **Yes**

- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    I enjoy being able to discuss things with other Delegates.
  - Do you have ideas on how to improve it?
    I would allow it to be viewable by the Fellowship. I would still require members to register so they would have to login to view posts, but at least any member of NA would be able to read the board. Also, if there were some way to reply to email notifications to reply to a post that would be helpful. I still don't use the mobile version, even though it exists, because when I post on the board it requires more thought and typing than I normally do via smartphone.
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Issues surrounding drug replacement therapy as well as other prescribed medications.

Please describe the most significant challenge your region has faced since WSC 2012
Issues surrounding drug replacement therapy as well as other prescribed medications.

Please describe some highlights or successes your region has experienced since WSC 2012
Our RSC just switched to a format where every other month we don't read committee reports and have a workshop or presentation instead.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Some questions truncated to save space

Is there anything in particular you want to discuss at the conference?

What the Fellowship wants the function of the WSC to be going forward. Also, strategic planning WITH the RDs, not just reporting it TO the RDs.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Knowing just how to mentor the alternate. Every person is different and learning the best way to work that closely with another person with a different knowledge base and different methods for acquiring knowledge has been difficult. And finding a receptive (growing) audience in our Region is always difficult. As for what has worked well... I think you may have to ask our RSC their feelings on that.

Facts about: Costa Rica Region

Name of Regional Delegate ..... **Manuel G**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate ..... **Laura R**
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **7**
How many groups are in the region? **50**
How many meetings take place each week in the region? **300**
How many H&I panels take place each week in the region? **12**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **10**
What percentage comes from conventions and events? **40**
What percentage comes from literature sales? **50**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **10%**
- Holding workshops and service meetings? **5%**
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .....

Your Regional Service Structure

How often does your RSC meet? ..... **monthly**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, projects based on the new service system
Is there a corporation or an entity with legal status that is a part of your RSC? .....
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
work well since we have used in the last 3 conference service

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

currently the region is based on the new service system, therefore we have no area but group support units, and one unit of local service coupled with the regional executive committee. units support group have worked hard to support groups and workshops held regularly, some a little bigger, some smaller. the subcomimte project facilitates the logistics and help them apply what both other sub committees as group support units. with this model last year four festivals steps, concepts and tradciones were performed in different groups support units, plus workshops treasurers, secretaries, sponsorship

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

currently in group support units are held mini-workshops in each of the meetings where the topics proposed the same groups, plus workshops try different subcommittees insentibar members to be part of the cover is various subcommittees

Describe what kind of planning your region and/or its areas utilize.

use the new service system, where we have 7 units support groups, a little smaller than the areas that we had over before and one local service committee, which together with the executive committee are responsible for regional and ofocina services we provide

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

with the implementation of the new service system, we are left with a great void, with cominicacion between the executive committee, the subcommittees and groups, as without the presence of a member of the regional committee and not to mention the service units support group, we are not sure how we bring the information in both ways

Successes with utilizing technology in new ways within your region and/or areas:

email and the website are the only way to mantain informed groups and the regional service committee

Please describe the different types of public relations efforts (PR/PI) carried out in your region

we have almost a year of not having a server ip subcommittee

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

is used as a line of information, available 24/7 and it really does is locate the nearest meeting the person I call

Do you have a regional website? **Yes www.nacostarica.webs.com**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **No**

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?.....

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Do Not Use**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**

- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Awareness Group

Please describe the most significant challenge your region has faced since WSC 2012

implementation of the new service system

Please describe some highlights or successes your region has experienced since WSC 2012

building units and support groups afianciacion new service system

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet **Helpful**
- LSC second and third meeting agendas **Helpful**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

the main challenge is effective communication with the various agencies that make up the new service system, whether they support units groups with local service committee at others has been very rewarding imprementar this new service system and see how it has been operating and growing in scope

CZECHO-SLOVAK REGION: report

Number of groups and meetings:
Czech republic: Prague: 1, Brno: 1. Slovakia: **Bratislava:** 3, Šurany: 1, Trenčín: 1, Poprad: 1 (8 altogether). Each meeting is visited by 3-15 people. We've also just recently started a Skype meeting (once a week) as there are some "loners" with no access to face-to-face meetings. It is attended by up to 8 people.

Current service structure and subcommittees:
Each group has its representative, no other structure or specific committees yet. We actually have no idea how to do this:-)) Service structure should be put in place soon but we need some experience from other Fellowships. We do not operate in committees as there is not enough of us; everything is done by everyone, basically.

Recent activities:
"UNITY DAY" in Brno with the Polish Fellowship - it was wonderful, 30 people attended! We also started two new meetings in Bratislava (most people coming are the same and the groups share the same money collection). We are negotiating with rehabs (about new possible H and I commitments) - in Slovakia and Czech republic. Czechs are translating the Basic Text and the Group Booklet. Slovaks are working on the Step Working Guide and the IPs.

Planned activities:
Our Third regional Convention in Bratislava, Slovakia (23-15th of May). Please come over!!!:-) We are planning a workshop on "Starting new groups" at the Convention as we want people to go home to their towns a start a meeting. We are still looking for people to help us lead the workshop. This is our third regional convention and this time we are focusing on our own region (in previous years we put our efforts in bringing in people from other countries - they constituted most of the visitors and it was great, as our tiny fellowship had a feeling of "something bigger". There are a lot of people from abroad coming to support us, but we want to invite as many local people as possible this year - from rehabs, hospitals, etc. Also, there is gonna be a PI session for professionals for the first time. If you are coming over, bring some NA paraphernalia for the auction!!:-) It is extremely easy to get to Bratislava as Vienna airport is a half an hour drive from here. There are direct flights to Vienna from all over the world. Come over!:-)

Some questions truncated to save space

We do a lot of H and I: some regular commitments, some ad hoc visits to hospitals, communities, etc. Also, there is an (irregular) H and I commitment in jail (Trenčín, Slovakia). The Brno fellowship does jail as well.
Current financial status and donations: Czech republic has no substantial funds (both groups have around 4-10 people at meetings), Slovak side is gathering funds for the Convention (around 700 atm). No donations.
Additional information: Since joining the EDM we have grown tremendously. Our region is "on a roll" and now we now know where to look for answers when we struggle with something. EDM has helped us amazingly. We are also working really hard - and it is paying off.
Delegate/alt delegate contact information: Lenka, Slovakia: vanda.sun@gmail.com Please contact me if you want to come to our convention (we are still looking for female speakers and a workshop leader)!

Some questions truncated to save space

Facts about: Denmark Region

Name of Regional Delegate ..... **Thomas B**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Brian A**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **4 Years**
How many areas are in the region? **5**
How many groups are in the region? **124**
How many meetings take place each week in the region? **128**
How many H&I panels take place each week in the region? **4**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **15**
What percentage comes from conventions and events? **85**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **13%**
- H&I? **13%**
- Holding workshops and service meetings? **5%**
- Traveling delegates or other trusted servants to service meetings and workshops? **33%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **18%**
- Specify any other expenses? ..... **13 translation and internet%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **185 EDM**

Your Regional Service Structure

How often does your RSC meet? ..... **3 times a year**
Does your RSC meet in the same place each time? **No**
Areas are bidding for holding the RSC meeting. It´s last 3 days, Friday night we meet and ends Sunday afternoon.
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **No**
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
H&I, Phoneline, PR/PI, Website, Translations
Is there a corporation or an entity with legal status that is a part of your RSC? .....
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

We have decided to make tradition workshops at our convention, and send it to Traditions Book Project we have held 5 pcs. Before we do in times of illness workshops 2 pcs. Leadership 1 pcs.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

The RD before me helped it through EDM

What kind of training and mentoring efforts take place in your region and/or its areas?

PI training. HI training.

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

HI has.HI helps other areas where there is no PI

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

In an area where we keep the GSC forum for group discussion and sharing of experience. and after we hold area meeting.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

Do you have a problem with drugs? So we may answer. Helpline (+45) 70 20 01 85 The phone is staffed daily at. 18-22

Do you have a regional website? **Yes http://www.nadanmark.dk/**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We have held a workshop on our service conferance, where we presented the 3 PowerPoint Presentation from NA world services, and there were about. 30 addicts participating. We had some good discussions thanks to the CAR and the 3 video on NA world service web page.

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Service System Project Traditions Book Project

Please describe the most significant challenge your region has faced since WSC 2012

Finding trusted servants who are passionate about service so they stay in their servicepost

Please describe some highlights or successes your region has experienced since WSC 2012
What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**
Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Here in Denmark there is a consensus that we know will be 2 to attend WSC and are willing to pay even the future.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

It has been really good to hold workshops at our convention on Traditions book project. It is challenging and with mixed emotions that it all takes place in a different language. It has been hard to be alone even the short time it was as a regional delegate. I love getting around and learn something new and myself and NA. It can also be hard to get free / holiday from work so I can participate in all of it.

Some questions truncated to save space

Facts about: Eastern New York Region

Name of Regional Delegate ..... **Van V**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Vanessa I**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **5**
How many groups are in the region? **188**
How many meetings take place each week in the region? **192**
How many H&I panels take place each week in the region? **50**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **11**
What percentage comes from conventions and events? **0**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **1%**
- H&I? **0%**
- Holding workshops and service meetings? **1%**
- Traveling delegates or other trusted servants to service meetings and workshops? **7%**
- Holding events? **2%**
- Expenses to hold and manage the RSC? **4%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **once per month**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Literature Distribution, Phoneline, PR/PI, Website, Literature Review, Speaker Exchange
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

We have held traditions book workshops since October 2013 and conference agenda report workshops since February 2014. Our attendance has varied from 4 to 16 people.

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Many Area service committees and subcommittees hold orientations for new members. Sometimes the new members/trusted servants is able to shadow the outgoing trusted servant.

Describe what kind of planning your region and/or its areas utilize.

monthly Area business meetings and subcommittee meetings.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Our helpline utilizes a voice over internet protocol which has greatly lessened our bills to $65 per month; our website utilizes BMLT.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Areas have done poster drives, presentations at high schools and community centers, and table sittings at health fairs and narcan trainings

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

We have a regional helpline with approximately 15 members. We use a VOIP system and have calls forwarded directly to volunteers' phones at their scheduled time. There are also 24/7 backup volunteers to answer the phones.

Do you have a regional website? **Yes www.nanewyork.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

So far we have had 2 CAR workshops and are planning 2 more (one in Spanish for our Metro Area). Average attendance is 15.

How does your region reach a conscience about WSC matters? .....**Group tally**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
  - Do you have ideas on how to improve it?
    Decrease the drama
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Service system proposal

Please describe the most significant challenge your region has faced since WSC 2012

Funding; problems with trusted servants; and member participation

Please describe some highlights or successes your region has experienced since WSC 2012

Our Helpline is excellent, three of our Areas have successful conventions; and Public Information in certain Areas is growing.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Service system proposal; seating at the WSC; funding at WSC; exact cost of the consultant for the SSP

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Being open and honest has worked well, and being able to accept differing points of view. Also teamwork with my RDA.

Facts about: Eastern Pennsylvania Region*

Name of Regional Delegate..... **Merle S**
Have you attended an WSC before? How many ..... **Yes -5**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate.....
Have you attended a WSC before? How many.....
How long is the RD term in your region?.....**2 Years**
How many areas are in the region? **4**
How many groups are in the region?.....**110**
How many meetings take place each week in the region? **116**
How many H&I panels take place each week in the region? **43**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **100**
What percentage comes from conventions and events?.....**0**
What percentage comes from literature sales?.....**0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **0%**
- Holding workshops and service meetings? **0%**
- Traveling delegates or other trusted servants to service meetings and workshops? **0%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **0.68%**
- Specify any other expenses?.....**Phoneline; 10%, Post office box; .42%, Insurance; 16.06%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **$0 Autonomy Zonal Forum is a non-governing body, and when we have meetings, each regions takes a turn at paying the expenses. We have no donations from any region.**

Your Regional Service Structure

How often does your RSC meet?....**We meet 6 times a year, on the first Sunday of the even months (i.e. February, April, June, August, October, December)**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office?..... **No**
Does your region have a regional convention? ..... **No**
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
H&I, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC?..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
Our region as well as the areas using CBDM are still trying to work this out. It is difficult for some of the members to refrain from making motions for every little item, and as a result, it gets a bit confusing. We need to continue to be educated about how to use CBDM so it is a viable form of decision-making.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We recently held a CAR workshop, in cooperation with Greater Philadelphia Region. It was one of the best attended CAR workshops over the past several cycles, and we had very positive feedback about it. We have also had Learning Days in all of the areas, which have covered phone line orientation, H&I orientation, information about PR/PI. Some of these workshops have been paired with a unity event afterwards, and they have had better attendance. Each area has held about one workshop/learning day each year.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

We have a PR booth at the Nar-Anon convention every year.

What kind of training and mentoring efforts take place in your region and/or its areas?

We have developed GSR manuals or booklets which some of the areas use with great success. We also have positions with co-chairs which is an opportunity for mentoring or training to step up.

Describe what kind of planning your region and/or its areas utilize.

We have used the Basic Planning Tool, completed an inventory, and worked on the Planning Basics.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Most recently, we have been coordinating PR efforts within Pennsylvania to facilitate a training for correctional staff within the Pennsylvania prisons. This is scheduled to take place in June or July of 2014. The regions involved include Eastern Pennsylvania Region, Greater Philadelphia Region, Midatlantic Region, and Tristate Region. EPARNA and GPRNA have a multi-regional meeting list, which lists all meetings in both regions, according to counties, rather than regions. There is some cross-over, but we do it in this manner so as to avoid confusion and help a newcomer find a meeting. Twin Rivers Area (EPARNA) is working with Little Apple Area (Midatlantic Region) to coordinate meeting lists for their combined areas.

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Attempts at Facebook within the Pure and Simple Area has been very successful. Sending out an e-blast, or even large group texts has been an effective way to remind members of an event. Posting information and keeping our website current has been successful.

Successes with utilizing technology in new ways within your region and/or areas:

We have been using a link to connect meetings with a map of the location within our meeting list.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have a good relationship with Nar-Anon, and work cooperatively with them. We have come together as one group during the regioanl subcommittee meeting, which helps with increased support. The subcommittee at the Montco Area has been offering a monthly concept workshop after the area meeting. We are currently reviewing our phoneline, to determine how to best handle our calls

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

Our phoneline presently goes to an answering service. The operators have been trained and are provided with a script, as well as websites to direct callers to meetings. If the caller requests to

speak to an addict, then the operator has an updated list to contact someone on that list. Also, the webservant, and the RD are contacted via an e-mail alert as to the call. Many times, either the webservant or RD will return a call and speak to the caller directly. We maintain a monthly log to monitor the types of calls we have been getting.

Do you have a regional website? **Yes http://www.eparna.org/**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We held one regional workshop in EPARNA, and one regional workshop in GPRNA during the 2014 cycle. Both workshops were attended by approximately 50 people, many of them GSRs.

How does your region reach a conscience about WSC matters? ..... **Other**

Being an unseated region, we take a group tally, and are currently exploring alternative ways to have our conscience heard. One thought was to have another region take our tallies and combine them with theirs. We are open to any suggestions, and have had some discussion with other regions about this matter.

Does your region engage in gathering a conscience for CAT material? ..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **None at this time.**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? .....
  - Do you find it helpful? .....
    I would like to discuss the participation of non-seated regions. We may not have a vote on the floor, but we do have opinions, and would like to offer our perspective. We also feel as if we are missing out on the opportunity to get hear the input and perspectives of other seated regions. We all should have some forum to have a voice, and why not this one?
  - Do you have ideas on how to improve it?
    Allow all regions, both seated and non-seated to be heard.
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The service system project, and seating criteria.

Please describe the most significant challenge your region has faced since WSC 2012

The single most significant challenge has been to understand why we are not being seated. Most of the members within the region do not understand what is going on, and it seems as if one discussion generates a thousand more questions. The challenge to stay connected and to be a part of the bigger picture is lost at times.

Please describe some highlights or successes your region has experienced since WSC 2012

One of our highlights has been the recommitment of our 4 areas to remain in our region. There was some discussion within the areas about looking to move on, due to not being a seated

region. The decision to stay came from realizing that we are a fully functioning region, and all of our services and needs have been met and fulfilled. We keep things simple, have little overhead, and are able to have a good fund flow, from groups, to areas, to region and then to world.

What additional information would you like to share with other conference participants?

We are here, and appreciate being recognized, if not through a vote on the conference floor, at least through your interest in hearing from us. We are willing and interested in sharing our thoughts and voice, and if there is another region who is willing to carry our vote, please let us know.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Seating criteria, fund flow, expand on SSP tools.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Worked well: coordination of efforts with other regions, getting pulse of region by attending area meetings. Challenges: Fighting apathy, lack of commitment from older members. mentoring opportunities

Facts about: Ecuador Region

Name of Regional Delegate ..... **Fabrizio C**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? .....
Name of Alternate Delegate ..... **Julio V**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **6**
How many groups are in the region? **130**
How many meetings take place each week in the region? **500**
How many H&I panels take place each week in the region? **2**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **5**
What percentage comes from conventions and events? **10**
What percentage comes from literature sales? **85**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **5%**
- H&I? **5%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **10%**
- Holding events? **30%**
- Expenses to hold and manage the RSC? **10%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .....

Your Regional Service Structure

How often does your RSC meet? ..... **1 EACH MONTH**
Does your RSC meet in the same place each time? **No**
ROTATES
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: .....
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Literature Distribution, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? .....
Does your region use CBDM to reach decisions? .....
Do any of your areas use CBDM to reach decisions? .....

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
PI, HI,

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? .....
What kind of training and mentoring efforts take place in your region and/or its areas?
Describe what kind of planning your region and/or its areas utilize.
Does your region or its areas have any shared services with other service bodies? .....
Has your region had discussion about where NA does not exist in your region? .....
Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region

TV SPOTS, RADIO SPOTS AND RADIO PROGRAM

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**
Does the region have any type of NA phoneline or a helpline?
Do you have a regional website? **Yes www.naecuador.org**

Do you keep your meeting information updated on the website? ..... **No**

Has your region hosted CAR workshops .....
How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**
Does your region engage in gathering a conscience for CAT material?.....
How does your region delegate authority to you to make decisions at the WSC? .....
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? .....
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .....

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Please describe the most significant challenge your region has faced since WSC 2012

obtain legal status

Please describe some highlights or successes your region has experienced since WSC 2012
What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**
Have you read or used any of the SSP tools? **No**

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)

Some questions truncated to save space

- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Im new as RD, so i need all of your experience and help, one of my region challenges is to obtain legal status as s start of a new era in our region

Facts about: Egypt Region

Name of Regional Delegate ..... **Ashraf M**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? .....
Name of Alternate Delegate .....
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region? **2**
How many areas are in the region? **3**
How many groups are in the region? **28**
How many meetings take place each week in the region? **104**
How many H&I panels take place each week in the region? **20**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? .....
What percentage comes from conventions and events? .....
What percentage comes from literature sales? .....
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .....

Your Regional Service Structure

How often does your RSC meet? ..... **6 time a year**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Website, Translations
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
My region held 2 workshops for collebaration and planing

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Our FD use to have 3-4 workshops each month for several subjects. and then they followup.

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? .....

Has your region had discussion about where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **Yes**

Do you have a regional website? **Yes www.naegypt.org**

Do you keep your meeting information updated on the website? .....

Has your region hosted CAR workshops .....

How does your region reach a conscience about WSC matters? .....

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature?
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .....

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2012

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?

Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics

Some questions truncated to save space

- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: El Salvador Region

Name of Regional Delegate ..... **Mario P**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? .....
Name of Alternate Delegate ..... **Nelson H**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 years**
How many areas are in the region? **2**
How many groups are in the region? **18**
How many meetings take place each week in the region? **80**
How many H&I panels take place each week in the region? **2**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **60**
What percentage comes from conventions and events? **20**
What percentage comes from literature sales? **20**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **12%**
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? **12%**
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses? ..... **webpage%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **$185.00 USD**

Your Regional Service Structure

How often does your RSC meet?....**Once a week. Meetings are face to face. In El Salvador geographical distances are short and from the beginning and due to the fact that there were no set structures for H&I, PI. literature and activities, we made the commitment to meet face to face every**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We had 8 workshops on atmosphere of recovery, strong home groups, new service system, PR and steps and traditions

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?
Trusted servant training

Describe what kind of planning your region and/or its areas utilize.
All projects area presented to the groups by their GSRs and then they are reviewed by the committee as a whole

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
We travel to the judicial center in Sonsonate and we do PI panels

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:
Visiting groups

Successes with utilizing technology in new ways within your region and/or areas:
Internet communications have facilitated communications with NA and the community

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Development of NA website, attending local health fairs, and radio and TV programs

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **Yes**

Do you have a regional website? **Yes www.naeslsalvador.com**
Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **No**

How does your region reach a conscience about WSC matters?.....**Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Do Not Use**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
strong home groups and atmosphere of recovery

Some questions truncated to save space

Please describe the most significant challenge your region has faced since WSC 2012

to put things in order to achieve unity

Please describe some highlights or successes your region has experienced since WSC 2012

creation of new groups and making contact with judicial entities

What additional information would you like to share with other conference participants?

Whatever the WSC considers necessary

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes**

Have you read or used any of the SSP tools? **No**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Request support to foster unity through some type of workshop facilitated by the LAZF or NAWS and to be able to benefit from brainstorming ideas from the experience of other regions

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I have been able to stay informed about NAWS and LAZF matters

Some questions truncated to save space

Facts about: Finland Region

Name of Regional Delegate ..... **Hannu**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Yasmin**
Have you attended a WSC before? How many ..... **No -**
How long is the RD term in your region? ..... **2 years as alt, 2 as rd.**
How many areas are in the region? **4**
How many groups are in the region? **130**
How many meetings take place each week in the region? **145**
How many H&I panels take place each week in the region? **0**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **12**
What percentage comes from conventions and events? **17**
What percentage comes from literature sales? **55**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **7%**
- H&I? **7%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **24%**
- Holding events? **20%**
- Expenses to hold and manage the RSC? **12%**
- Specify any other expenses? ..... **legal entity 4%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **500**

Your Regional Service Structure

How often does your RSC meet? ..... **6 times in year**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? .....
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website, Translations
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

We had 4 IDT´s(á 10-30 part.), 2 Traditions Book(á 20 part.), 1 Building Strong Home Groups (almost all GSR´s in area). 4 CAR workshops(6-30 part.)

Does your region provide any other type of fellowship development or outreach efforts? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

PI and H&I, Internet, conventions

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

PI infos at nursing and social work schools

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **3**

Does the region have any type of NA phoneline or a helpline? **Yes**

Meeting info, info for newcomers

Do you have a regional website? **Yes www.nasuomi.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We had 4 workshops with 6-30 participants. We are having collective vote on motions in event at end of march.

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?.....**No**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **No**
    Its frustrating to read.
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012

Please describe some highlights or successes your region has experienced since WSC 2012

Regional convention last year was success. Also delivering workshops to areas and groups has developt in last years.

What additional information would you like to share with other conference participants?

Some questions truncated to save space

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the Service System Proposals (SSP)?

Yes - One area uses SSP tools. They are having GSF.

Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide **Yes**
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Some questions truncated to save space

Facts about: Florida Region

Name of Regional Delegate ..... **Mark B**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Bob L**
Have you attended a WSC before? How many ..... **Yes -12**
How long is the RD term in your region? **2**
How many areas are in the region? **19**
How many groups are in the region? **500**
How many meetings take place each week in the region? **1002**
How many H&I panels take place each week in the region? **205**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **75**
What percentage comes from conventions and events? **25**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **5%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **15%**
- Holding events? **20%**
- Expenses to hold and manage the RSC? **40%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **6 times per annum**
Does your RSC meet in the same place each time? **No**
We rotate our RSC meetings to each Area or General Vicinity of adjacent Areas to encourage participation from all the local communities
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, PR/PI, Project Based Workgroups, Regional Service Office, Website, Literature Review, Human Resources
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
On the Regional level it is working well. There is still some confusion from the Areas that utilize Roberts Rules but we are slowly working out bugs; it requires continuous education to existing and rotating in RCMs

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Florida Service Symposium had 300 in attendance held every other year; IT track, NAWS track, Regional track. We also held a CAR workshop at our RSC this year; Multiple learning days covering topics from H&I, PI, Helpline, Website management held by multiple Areas

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**
We send a team of delegates (FD Co-Leader and RD was the last one) to our island Areas. Bermuda and Bahamas have held learning days that we have sent representatives to as opposed to a RCM attending our RSC meetings. It is a better use of NA funds and reaches more of the members in those areas and generates enthusiasm i those local communities. A second trip to Bermuda and a fist trip to Trinidad is being planned

What kind of training and mentoring efforts take place in your region and/or its areas?
Unfortunately very little. At every RSC an orientation is held prior to our FD Area Support Meeting opening our RSC weekends. On an area level some members continue to make efforts in training newer members by accompanying them to Service meetings, inviting them to learning days and other events and through sponsorship. Other than that I see very little training efforts taking place

Describe what kind of planning your region and/or its areas utilize.
Our Region roundtables new ideas when they arise at our RSC. I am not aware of more than two areas utilizing planning in some manner. Seems to be status quo in most areas.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
Our Behind the Walls meetings cross area boundaries; South Florida and Florida have been attending PR events jointly and sharing information and costs; NW Florida and Florida have collaborated in our H&I efforts crossing Regional Boundaries; Both NW Florida and South Florida web servants are collaborating in webpage efforts and we are currently working on a Statewide Helpline utilizing BMLT technology.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:
Direct communication still works best. That is face to face or by telephone.

Successes with utilizing technology in new ways within your region and/or areas:
We hosted a CAT Webinar with positive success. The feedback was positive from most attendees and we plan on utilizing this technolgy in the future for FIDT's as well as Regional business. We have utilized conference calling often between our RSCs.

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Multi Area PSAs; Health Fairs; School projects; Standardized clearances through the State DOC turned into a tremendous PR effort as it carried our message to facilities in the Prison System that either had not heard of us or never utilized NA; Hospital Emergency Room outreach and Local Law Enforcement now has NA meeting lists in their vehicles in at least one County

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **3**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes www.naflorida.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

Some questions truncated to save space

This cycle we hosted five CAR Workshops with an average attendance of 30 and one CAT Webinar with attendance of 20

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    Those who do participate provide information on the thoughts, practices and trends in those communities and the discussion boards (especially the WSC participant Board) sometimes reveals a lot about the individuals I am interacting with.
  - Do you have ideas on how to improve it?
    Encourage more participation. Limit the number of words one can post each time Limit the number of posts for each thread per month Zero tolerance policy on abusiveness. (yes this is subjective but we trust whoever moderates) or provide the other participants to suspoend the privileges for a set period of time for those who abuse this privilege
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The Service System Proposals and the Regional Proposal Experiment at WSC. DRT and MAT came in third

Please describe the most significant challenge your region has faced since WSC 2012

Falling contributions and even more significant, falling participation on a Regional Level.

Please describe some highlights or successes your region has experienced since WSC 2012

Behind the Walls meetings started and maintained in Prison Facilities including the Coleman Federal Penetentiary; Use of Webinar for the CAT; Shared services with South Florida Region; Revitalization of the SEZF(in theory thus far, MWBR)

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - We have used a Workgroup Project based Region for several years now; the Greater Orlando Area utilized GSFs for several months; investigating Statewide Services with Helpline, H&I as well as PR.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

Some questions truncated to save space

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Zonal Seating

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Communication with RCMS has been by far the biggest challenge. Not all have the same level of commitment to their role. Local communities participation in RSC weekends seems to be a close second. Without participation there seems to be no understanding. Newer members participation and old timers spirit of rotation are major challenges.

Facts about: Freestate Region

Name of Regional Delegate.....**Steve M**
Have you attended an WSC before? How many .....**Yes -5**
Is your region planning to send an Alternate Delegate? .....**Yes**
Name of Alternate Delegate.....**John R**
Have you attended a WSC before? How many.....**No**
How long is the RD term in your region?.....**2 Years**
How many areas are in the region? **10**
How many groups are in the region?.....**580**
How many meetings take place each week in the region? **792**
How many H&I panels take place each week in the region? .....

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? .....
What percentage comes from conventions and events?.....
What percentage comes from literature sales?.....
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **0%**
- Holding workshops and service meetings? **0%**
- Traveling delegates or other trusted servants to service meetings and workshops? **0%**
- Holding events? **4%**
- Expenses to hold and manage the RSC? **30%**
- Specify any other expenses?.....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?....**every other month with an abrieviated or off month meeting at which no business is conducted discussion only.**
Does your RSC meet in the same place each time? **No**
We rotate by area's
Does your region have a regional office?.....**Yes**
Does your region have a regional convention? .....**Yes**
If yes, is attendance: .....**Staying the same**
Did your regional convention make a profit this year? .....**Yes**
What committees or workgroups do you have at your RSC?
H&I, Literature Distribution, Phoneline, PR/PI, Regional Service Office, Website, Literature Review, we have an active literature committee that does review/distribution how ever we also actively participate in writng as well.
Is there a corporation or an entity with legal status that is a part of your RSC?.....**No**
Does your region use CBDM to reach decisions? .....**No**
Do any of your areas use CBDM to reach decisions? .....**No**
it has been experimented with during the trial period in one of our area's.

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
At the beginning of this cycle attendance at assemblies,learning days and workshops was very low averaging 12 people per event however our attendance has doubled and in some cases more than that we have covered a variety of topics traditions work book,Idt's,ssp,drt just a few examples.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**
Rd,Rda regional chair have all participated in outreach visiting all 10 of our area's.

What kind of training and mentoring efforts take place in your region and/or its areas?
mostly sponsorship

Describe what kind of planning your region and/or its areas utilize.
use of a long term calendar and discussion

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
Pr/Pi with the cnp region

Has your region had discussion about where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas:
no

Successes with utilizing technology in new ways within your region and/or areas:
we have a great website and web master with a calendar app and a regular update of the meetings in our region to the best of our abilitys

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Learning days,QnA sessions,participation at conventions.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **Yes**
phoneline that we try very hard to have manned 24-7 by a real live person!

Do you have a regional website? **Yes fsrna.org**
Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**
attendance varies by area.

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Not Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **ad hoc committees**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **No**
    Unorganized!na
  - Do you have ideas on how to improve it?
    na
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Some questions truncated to save space

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Traditions workbook,discussion on Drt

Please describe the most significant challenge your region has faced since WSC 2012 **Funding**

Please describe some highlights or successes your region has experienced since WSC 2012

generating more interest in attending assemblys,learning days panel disscussions in which we have been successful by the increase in attendance at our assembly's going from 12 with most of the attendees regional service members to doubling it easily sometimes tripling it it the work we have done to do this has been very satisfying in the results!

What additional information would you like to share with other conference participants?

that more inter-regional communications would be of tremendous help to the fellowship as a whole and to the regins in particular.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - The. Baltimore area Ran a trial period with very low participation.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Yes that RDA participation at the conference is very important and that ways to increase their participation at the conference should be explored rather than trying to completely exclude them!!

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

When we,RD,RDA attended all areas area services the communication was very good,Traveling

around the region gives visibility....better recognition.Our regional workshops etc..are getting progressively better participation!

Facts about: Georgia Region

Name of Regional Delegate ..... **Ray L**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Greg S**
Have you attended a WSC before? How many ..... **Yes -2**
How long is the RD term in your region? ..... **Two Years**
How many areas are in the region? **15**
How many groups are in the region? **301**
How many meetings take place each week in the region? **855**
How many H&I panels take place each week in the region? **256**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **100**
What percentage comes from conventions and events? **0**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **15%**
- H&I? **20%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **5%**
- Holding events? **10%**
- Expenses to hold and manage the RSC? **40%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **500**

Your Regional Service Structure

How often does your RSC meet? ..... **quarterly**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
Regional meetings seem to flow. With more input .

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
2 cbdm workshops for area 40 gsr . 2 GSR workshops 50 attended

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**
What kind of training and mentoring efforts take place in your region and/or its areas?
Workshops on request by area
Describe what kind of planning your region and/or its areas utilize.
Does your region or its areas have any shared services with other service bodies? ..... **No**
Has your region had discussion about where NA does not exist in your region? ..... **Yes**
Successes with communication strategies in your region and/or its areas:
areas have discussed boundries and cooperation in H&I
Successes with utilizing technology in new ways within your region and/or areas:
Regional phoneline which directs caller to areas
Please describe the different types of public relations efforts (PR/PI) carried out in your region
Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**
Does the region have any type of NA phoneline or a helpline? **Yes**
Regional number that directs caller to areas
Do you have a regional website? **Yes grscna.org**
Do you keep your meeting information updated on the website? ..... **Yes**
Has your region hosted CAR workshops ..... **Yes**
Zonal forum and CAR workshop 95 participants
How does your region reach a conscience about WSC matters?.....**Vote by RCMs at RSC meeting**
Does your region engage in gathering a conscience for CAT material?..... **Yes**
How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
SSP
Please describe the most significant challenge your region has faced since WSC 2012 **Fund Flow**
Please describe some highlights or successes your region has experienced since WSC 2012
Reworked budget so as to generate NAWS donation
What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes -**
CBDM has been used with success for 6 years
Have you read or used any of the SSP tools? **Yes**

Some questions truncated to save space

Facilitation Tools

- Basic facilitation guide
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

seating of members. development of zones

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

workshops have worked well

Facts about: Germanspeaking Region

Name of Regional Delegate..... **Helge B**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate..... **Nima A**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region?..... **2 years with an option to do 2 terms**
How many areas are in the region? **6**
How many groups are in the region?..... **230**
How many meetings take place each week in the region? **240**
How many H&I panels take place each week in the region? ..... **unable to get the numbers in time**

Budget (Please specify currency if not giving amounts in US dollars)

Total 37,00 Euros
What percentage of your RSC's annual budget comes from group and area contributions? **15,164**
What percentage comes from conventions and events?..... **3694**
What percentage comes from literature sales?..... **13,000**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? **1140**
- Traveling delegates or other trusted servants to service meetings and workshops? **.....3694+**
- Holding events? ..... **Only seed money that we get back always**
- Expenses to hold and manage the RSC? **473**
- Specify any other expenses? **LTC 2,742; Insurance rate 1,560; Internet 346; Tax accountant 856; Insurance case 7,498 paid for the damage and we got back 6,766 from the insurance**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **Nothing but only because the EDM had so much money from the past ECCNAs**

Your Regional Service Structure

How often does your RSC meet?..... **Every 4 months - March, July, November (first weekend each)**
Does your RSC meet in the same place each time? **No**
We have the option to have it somewhere else if there is a motion from an area. We didn't use this option for some years but the last 2 RSCs have been in different places.
Does your region have a regional office?..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Project Based Workgroups, Regional Service Office, Website, Translations
Is there a corporation or an entity with legal status that is a part of your RSC?..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

it works quite well by now. It was a little bit bumpy in the beginning but now it´s just better than the old RRoO. The participation has considerably increased in areas and in region since we introduced CBDM and removed the quorums

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We had quite some workshops this cycle: SSP at the RSC, H&I workshops, PR workshops, Planning in Service, 12 Traditions, 12 Concepts, Money in NA, the current Service Structure – at different events (ASCs and Learning Days) for 4 - 25 participants, one workshop about the 12 Traditions as base for healthy relationships during the International Convention in Berlin for about 60 participants.

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

We are just at the beginning of this important process.

Describe what kind of planning your region and/or its areas utilize.

We have just introduced the Planning Process to the RSC and workshops about it in 2 different areas.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Our LTC works together with the Swiss Region as they have also a Germanspeaking Community

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

We had a highly successful communication process about the increase of the literature prices (about 100% to become self-supporting) and the current good communicated project is the revision of the Translation of our Basic Text. Participation in both projects is outstanding.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

completely unknown as it is localized in the areas and we are lacking a PR coordinator on RSC level.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes http://www.narcotics-anonymous.de/**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **No**

How does your region reach a conscience about WSC matters? ..... **Other**

usually it´s completely delegated to the RD – this cycle I tried to involve the areas

Does your region engage in gathering a conscience for CAT material? ..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Do Not Use**
- Planning Basics **Helpful**
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**

- Do you find it helpful? ..... **Yes**
  Sometimes it´s hard to stay focused with the amount of misinformation that is posted there.
- Do you have ideas on how to improve it?
  Yes –those who still don´t use it should start using it. The netiquette also seems to bring great progress
- Do you believe it should be open to all or only conf. parts.? .....**both ok**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? **Staying the same, (in some areas we have significant decrease while in other parts is substantial increase)**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Revision of the translation of the BT

Please describe the most significant challenge your region has faced since WSC 2012
Literature price increase in order to become self-supporting

Please describe some highlights or successes your region has experienced since WSC 2012
The publication of "Living Clean" in English and the "It works how & why" in German, the idea to address WSC seating, the first levels of the SSP especially the geographic boundaries – it´s time to grow up for NA

What additional information would you like to share with other conference participants?
The parts of the SSP that we use since years work quite well and make a significant difference.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?
Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful, we use more developed CBDM since years**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?
WSC seating and the imbalance between US and non-US representation at the WSC

Some questions truncated to save space

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The Zonal Forums (in our case the EDM) are a valuable tool – other Zonal Forums should follow our example and increase the tasks for their Zonal Forums

Some questions truncated to save space

Facts about: Grande São Paulo Region*

Name of Regional Delegate ..... **Ciro S**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? .....
Name of Alternate Delegate ..... **Edison Z**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 years**
How many areas are in the region? **14**
How many groups are in the region? **231**
How many meetings take place each week in the region? **802**
How many H&I panels take place each week in the region? **93**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **70**
What percentage comes from conventions and events? **30**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **5%**
- H&I? **5%**
- Holding workshops and service meetings? **2%**
- Traveling delegates or other trusted servants to service meetings and workshops? **6%**
- Holding events? **8%**
- Expenses to hold and manage the RSC? **30%**
- Specify any other expenses? **20%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **US$ 10.350,00**

Your Regional Service Structure

How often does your RSC meet? .....
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? .....
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, PR/PI, Project Based Workgroups, Website, Translations, Literature Review, Human Resources
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We have a project to aid the hearing impaired (deaf and dumb), and we have a growth plan in the areas where there are NA, where we do IP's and foster the opening of NA groups

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Learning days, administrative meetings of subcommittees, and participation of staff in service forums.

What kind of training and mentoring efforts take place in your region and/or its areas?

Planning meetings, schedule service, forums and learning days.

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Some areas use the same helpline

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We use a lot of internet in our communications, online meetings

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **Yes**

Do you have a regional website? **Yes http://www.nasp.org.br**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We held 1 CAR workshop

How does your region reach a conscience about WSC matters? .....

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Do Not Use**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? .....
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2012

This cycle performed some work: Restructuring of our site design with the hearing impaired among others.

Please describe some highlights or successes your region has experienced since WSC 2012

We're in a project for structured development, to open groups in cities where there is no NA.

Some questions truncated to save space

What additional information would you like to share with other conference participants?

In 2014 we will hold our 3rd Regional Convention aboard a cruise where we will celebrate our recovery with over 1500 companions.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?
Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Some questions truncated to save space

Facts about: Greater Illinois Region

Name of Regional Delegate ..... **Stacy M**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate .....
Have you attended a WSC before? How many .....
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **5**
How many groups are in the region? **60**
How many meetings take place each week in the region? **132**
How many H&I panels take place each week in the region? **28**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **67**
What percentage comes from conventions and events? **33**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **30%**
- H&I? **5%**
- Holding workshops and service meetings? **2%**
- Traveling delegates or other trusted servants to service meetings and workshops? **52%**
- Holding events? .....
- Expenses to hold and manage the RSC? **11%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **quarterly**
Does your RSC meet in the same place each time? **No**
We rotate between the 5 ASCs
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Building Strong Home Groups=30 attended

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Outgoing trusted servants work with incoming trusted servants. Learning Days are usually utilized although not this cycle.

Describe what kind of planning your region and/or its areas utilize.

none

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

We keep the ASC and Regional websites as up to date as possible. The RD started writing a newsletter that is distributed electronically (PDF) and printed copies are distributed at Regional meetings.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have distributed meeting lists and posters with hotline information throughout the community, PSA's to tv station, Summit of Hope participation, panel presentations

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

We use an 800 number with live operators to give meeting information or to connect with members.

Do you have a regional website? **Yes http://centralillinoisna.org/**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **No**

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**

    Being a new RD it has been invaluable to read others input on topics. It has also been helpful to see a lot of finger pointing and name calling to remind me of the reasons that I serve--that no addict need die from addiction without finding the rooms of NA.
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Funds: where is it coming from, how much are we spending, how can we cut down on expenses.

Please describe the most significant challenge your region has faced since WSC 2012

Getting up to speed on the SSP.

Please describe some highlights or successes your region has experienced since WSC 2012

A slight increase on newcomers stepping up to serve.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

How can we make the process that is the WSC easier/simpler so that only the RD need attend (to save fellowship funds and provide equity). Can there be a video training? Can there be a webcam component so others can see how it works?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Just getting my region up to speed on the SSP has been challenging. I wrote a newsletter with different local and world components and always included something about the SSP.

Facts about: Greater New York Region

Name of Regional Delegate.....**Lawrence J**
Have you attended an WSC before? How many .....**Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate.....**Mitchell S**
Have you attended a WSC before? How many .....
How long is the RD term in your region?.....**2**
How many areas are in the region? **12**
How many groups are in the region?.....**735**
How many meetings take place each week in the region? **765**
How many H&I panels take place each week in the region? **176**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **90%**
What percentage comes from conventions and events? **10%**
What percentage comes from literature sales?.....
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses? **Our RSC spends approximately $4000 annually for travel expenses to send a delegate team and other trusted servants to service meetings and workshops.**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .....

Your Regional Service Structure

How often does your RSC meet?..... **Our RSC meets every other month starting in January.**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office?..... **Yes**
Does your region have a regional convention? **No, We have not hosted a regional convention since 2008, and do not have any plans for a future event**
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
FD/Outreach, H&I, Phoneline, PR/PI, Regional Service Office, Website, Literature Review, Project Based Workgroups: Policy review, History Book, Events & Activities, Traditions Book Project. Webservant is now an administrative position.
Is there a corporation or an entity with legal status that is a part of your RSC? **Yes, We do have a regional service office that is a 501(c)(3) corporation.**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? .....

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

There has been 2 regional Traditions Book workshops, and 6 area workshops. We have a well attended literature review committee in Brooklyn area. They are hosting a workshop every month to meet the "tradition a month" challenge. Average attendance has been about 20 people.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? .....

Has your region had discussion about where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We have realized an increase in participation in our service meetings because we are using virtual meeting technology wherever possible. We have increased our attendance and productivity.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **Yes**

We have a regional phoneline that is well supported. It operates 24/7.

Do you have a regional website? **Yes http://newyorkna.org/**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

During this cycle we have had 2 regional CAR workshops, and 7 area workshops.

How does your region reach a conscience about WSC matters? .....**Group tally**

Does your region engage in gathering a conscience for CAT material? .....

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature?
- Do you use the NAWS Conference Participant Bulletin Board? .....
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .....

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The subject that generated the most discussion in our region has been the SSP. There are still too many members who do not understand it or are simply unaware.

Please describe the most significant challenge your region has faced since WSC 2012

Please describe some highlights or successes your region has experienced since WSC 2012
What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?
Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Some questions truncated to save space

Facts about: Greater Philadelphia Region

Name of Regional Delegate.....**Zoe H**
Have you attended an WSC before? How many .....**Yes -1**
Is your region planning to send an Alternate Delegate? .....**No**
Name of Alternate Delegate.....
Have you attended a WSC before? How many.....
How long is the RD term in your region?.....**2 Years**
How many areas are in the region? **11**
How many groups are in the region?.....**366**
How many meetings take place each week in the region? **523**
How many H&I panels take place each week in the region? .....

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **70**
What percentage comes from conventions and events?.....**30**
What percentage comes from literature sales?.....**0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **20%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **10%**
- Holding events? **10%**
- Expenses to hold and manage the RSC? **10%**
- Specify any other expenses?..... **Insurane, Phoneline, RSO Bills%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?.....**Every 2 months**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office?.....**Yes**
Does your region have a regional convention? .....**Yes**
If yes, is attendance: ..... **Decreasing**
Did your regional convention make a profit this year? ..... **No**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website, Unity
Is there a corporation or an entity with legal status that is a part of your RSC?.....**Yes**
Does your region use CBDM to reach decisions? .....**No**
Do any of your areas use CBDM to reach decisions? .....**Yes**
CBDM is working better than expected in the West / Southwest Area. The biggest concern is maintaining the appropriate skill set as positions turnover. There is concern that newcomers are not yet comfortable with this form of decision-making.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

During the Regional assembly the status of the region was discussed, RD, RDA conducted 3 Tradition Workbook Workshops with attendance averaging 9 - 10 participants each time. Issue discussion topic workshops on Collaboration and Group Conscience were held with minimal attendance.

Does your region provide any other type of fellowship development or outreach efforts? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

RSC subcommittees Unity, PR/PI, Phoneline, and H&I regularly hold Learning Days, usually at Convention fundraisers and monthly meetings. The RD has prepared "Effective RCM's" a 15-minute question and answer session at the beginning of each RSC meeting. We've enjoyed great success with the RCM's hosting their own Area CAR/CAT workshops, with volunteers and RD mentoring. They've experienced an increased level of confidence in their leadership roles. They're able to discuss the motions and proposals in their service bodies.

Describe what kind of planning your region and/or its areas utilize.

RSC subcommittees develop annual budgets to present to the body for approval. Some of the Areas utilize strategic planning.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

GPRSC and EPARNA co-hosted 2 CAR/CAT workshops to enhance unity. EPARNA publishes their meetings in the GPRSC meeting list(s).

Has your region had discussion about where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas:

Service body members have moved to utilizing social media, email, and text messaging more frequently. It seems to deliver the announcements faster to a larger number of members. Communication for the RSC has improved because we use conference calls and emails to communicate urgent matters and gain opinions between RSC meetings.

Successes with utilizing technology in new ways within your region and/or areas:

Since the last conference we revamped the website, the world was coming to Philly. Our new site has the latest event updates, quick links to NAWS, RSO, and meetings. We are gaining familiarity with the WSC participant and discussion boards.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

PR/PI has completed 16 presentations during this conference cycle, utilizing NA's PSA's videos and literature for Addictions professionals. They participate annually in the Recovery Walks marathon. PR/PI is currently proposing sending flyers to local colleges and universities, health centers, and Disability Advocate Personnel for hospitals.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

GPRSC Phoneline receives approximately 400 (+/-) per month. Volume significantly increased during the WSC Convention 2013 in Philadelphia. Their regularly scheduled orientation trainings have been successful for teaching addicts how to help others seeking assistance.

Do you have a regional website? **Yes http://naworks.org/**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

Since the release of the CAR, GPRSC has hosted 2 regional workshops with 30-60 attendees. RD assisted 2 Areas host their workshops with 10-20 people. Four more are scheduled for the month of March.

How does your region reach a conscience about WSC matters? ..... **Area tally**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? ..... **Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    Every time I log on I'm learning more and more about how NA works, why and where we reach, globally as a fellowship. The threads can sometimes be daunting, confusing, or down right irritating, however we're wired that way.
  - Do you have ideas on how to improve it?
    The glitches could be worked out concerning the webinar. Please consider changing the service. There are definitely better teleconferencing servicing available. Increasing staff to monitor and filter responses would cut down the redundancy and distractions from the main points of the question / answer.
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Every RSC meeting included discussion about ways to maintain solvency of the RSO, since the pre-existing steady decline was accelerated by the lack of fellowship donations, electronic literature, increased shipping costs, poor participation to fill service commitments, and surmounting debt. The GPRSC has decided to close the RSO store and maintain the business of the RSO office via virtual office utilizing a paid special worker. We have decided to store our records and property temporarily in storage. Positions for RSO Chair and Treasurer will be maintained to ensure closure of necessary accounts with vendors, maintain a central point of accountability for taxes and NAWS literature account.

Please describe the most significant challenge your region has faced since WSC 2012

Our most significant challenge has been lack of service participation. The RSC admin committee has several positions open and no one has shown interest in running for them. Subcommittees struggle because there might be a chair w/o participants or participants w/o a chairperson to assume accountability.

Please describe some highlights or successes your region has experienced since WSC 2012

We loved being the city chosen for the NAWS 35 Convention in 2013.

What additional information would you like to share with other conference participants?

Our regional convention committee used the opportunity to take the year off in 2013 and not host a regional convention, since the World was hosting one here. Our convention committee

has utilized this year for fundraising and more time for preparation for this year's celebration. GPRCNA XXVIII "Freedom With No Limits", August 22-24, 2014. Loews Philadelphia Hotel, 1200 Market Street, Philadelphia, PA. See website www.naworks.org

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?
Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Utilizing all of the new tools such as webinars, conference calls, newsletters, discussion boards, and NAWS emails has been very helpful to me as a leader, mentor, and liaison for my region. I have been happily removed from my comfort zone and now I must reach out to others on all levels about good and bad news. I'm better at engaging others and listening to their perspective despite my agreement or opposition. I've learned the value of hearing the minority voices. It's sometimes frustrating that I can only vote my conscience at my home group. Sometimes it's painful when I've done my best and still be not enough for that one person. Everyday I'm challenged to be a better listener, more appreciative, competently decisive, inclusive of others, and most of all KINDER.

Facts about: Greece Region

Name of Regional Delegate ..... **Panos P**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate .....
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **4 YEARS (two of them as alt)**
How many areas are in the region? **3**
How many groups are in the region? **38**
How many meetings take place each week in the region? **119**
How many H&I panels take place each week in the region? **7**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **30**
What percentage comes from conventions and events? **50**
What percentage comes from literature sales? **20**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **15%**
- H&I? **15%**
- Holding workshops and service meetings? **15%**
- Traveling delegates or other trusted servants to service meetings and workshops? **30%**
- Holding events? **10%**
- Expenses to hold and manage the RSC? **5%**
- Specify any other expenses? ..... **phone line 10%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **0 euros**

Your Regional Service Structure

How often does your RSC meet? ..... **every two months**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Literature Distribution, Phoneline, PR/PI, Regional Service Office, Website, Translations
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? .....
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Some questions truncated to save space

regular on-line meetings twice a week

What kind of training and mentoring efforts take place in your region and/or its areas?

A percentage of recovery meetings are started off with service-related shares. Sponsorship and role-modeling are used to attract members to service. Much hinges on individual initiative and personal relationships.

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Has your region had discussion about where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **Yes**

Do you have a regional website? **Yes http://na-greece.gr/**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **No**

How does your region reach a conscience about WSC matters? ..... **Other**

It does not! Maintaining a basic, local service structure seems to take up all the available energy. There is a very small platform as yet for receiving information from even the European Zone. Service outside the regional level is done as a sort of future investment, in the name of keeping a bridge of communication open with NA worldwide. The great majority of Greek members are unaware of the WSC coming up. The validity of voting on existing motions by our region may need to be reconsidered in that light.

Does your region engage in gathering a conscience for CAT material? ..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2012

- attracting people to service. - collecting area funds. - meaningfully engaging at a service level outside the regional. -

Please describe some highlights or successes your region has experienced since WSC 2012

Host the 30th EuropeanCCNA in Athens greece in september 2014

What additional information would you like to share with other conference participants?

Some questions truncated to save space

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**
Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: Guatemala Region

Name of Regional Delegate ..... **Mario G**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate ..... **Estuardo T**
Have you attended a WSC before? How many .....
How long is the RD term in your region? ..... **2 years**
How many areas are in the region? **1**
How many groups are in the region? **12**
How many meetings take place each week in the region? **74**
How many H&I panels take place each week in the region? **5**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **80**
What percentage comes from conventions and events? **0**
What percentage comes from literature sales? **20**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **5%**
- Holding workshops and service meetings? **5%**
- Traveling delegates or other trusted servants to service meetings and workshops? **0%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **80%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **10**

Your Regional Service Structure

How often does your RSC meet? **2 times per month. We meet face to face twice a month but each meeting has a different approach. The meeting at the beginning of the month is used to submit reports and to follow up on projects in progress. During the second meeting we do group support,**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Literature Distribution, Phoneline, Regional Service Office, Website, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

approach to judicial agencies to discuss the use of court cards

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **Yes**

we have a landline for our helpline

Do you have a regional website? **Yes www.naguate.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

workshops on court cards in groups

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....**All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

service system

Please describe the most significant challenge your region has faced since WSC 2012

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - we received information from the regional delegate**

Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide **Not Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Not Helpful**
- LSB task list pre-planning assembly **Not Helpful**
- Planning Assembly Survey **Not Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet **Not Helpful**
- LSC second and third meeting agendas **Helpful**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Very good experience. I had the opportunity to learn more

Facts about: Hawaii Region

Name of Regional Delegate ..... **Alan L**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Phyllis S**
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region? ..... **Two Years**
How many areas are in the region? **5**
How many groups are in the region? **110**
How many meetings take place each week in the region? **125**
How many H&I panels take place each week in the region? **20**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **30**
What percentage comes from conventions and events? **70**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **2%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **350%**
- Holding events? **25%**
- Expenses to hold and manage the RSC? **10%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **2500**

Your Regional Service Structure

How often does your RSC meet? ..... **quarterly**
Does your RSC meet in the same place each time? **No**

Our region is on four major island separated by water The quarterly rotation throughout region The meeting is held once per year in each geographic area We fly the RSC admin and the individual geographic area fly / fund the RCM and Alt RCM as necessary

Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?

Convention/Events, Phoneline, Project Based Workgroups, Website, Merchandise

Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Our CBDM is an interesting blend or RRoO for various reasons;We try our best to use a consensus model Sometimes we cannot reach consensus and then we use voting. Many

Some questions truncated to save space

times but nor always we send many motions/proposals/decisions back to the groups for their approvals

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We previously have held an annual Learning Day Event Now we have switched to a quarterly model for these Learning Day Events Workshops are now modeled after the small group/ large group model Some topics have been: but not exclusive to Strategic Planning,Consensus Decision Making, Public Relations, Service System Proposal workshops, Traditions Workshops for the literature development. How to meet outside the "in person " meeting.?

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

We have much outreach through individuals initiative and efforts to members who belong to the APF Zonal Forum developing fellowships . We are particularly interested from time to time with assisting Maldives with their needs for FD strategy and how they may acquire printed literature in English . We also support Guam from time to rime as they request. We have two geographic area within our counties where NA is sometimes there and sometimes not and we discuss this issue- Once in a while a FD effort is made to embracing the Molokai and Lanai island "fellowship" vis-a-vis some sort of "event".. Since Lanai island was recently purchased by Oracle Billionaire and will be employing a construction workforce larger that the local population, some of us have recognized this a FD point of interest. With the help of the NAWS we created a white welcome keytag in Hawaiian Language.

What kind of training and mentoring efforts take place in your region and/or its areas?

We are trying to train and mentor an ongoing convention entity onto existence . We try for or ongoing informational trainings and mentoring but this is as successful as our remote communications effort- It is a slow process - someday our efforts will pay the dividends we have expected for a long time.

Describe what kind of planning your region and/or its areas utilize.

Presently we are utilizing a one year planning /budgeting cycle and we are just now beginning to plan more forward thinking plan of at least a two year planning cycle. This new planning springs out of the fluctuation in group/area donations and the uncertainty of regional convention income outcomes and other fund raising efforts.. Our conventions is going through a greater forward panning strategy at this time :where we are around a year and a half ahead. We are trying for some stability in our incomes

Does your region or its areas have any shared services with other service bodies? .....

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

We use group emails of course. We have several online discussion boards for invited members to participate in various discussion . We have used dropbox for our shared files We ask the question regularly "How to meet outside the "in person " RSC regional meeting " and we are trying regularly to introduce or to initiate.using "go to meeting" technology..

Successes with utilizing technology in new ways within your region and/or areas:

We have an online "contributions" portal . Its on our website located "globally"., it enables members to contribute to our RSC. We have a leftover merchandise page presently under construction. We also would like to use BMLT but have yet to implement it.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We assist the areas financially if needed in public relations efforts with the various health fairs. We also assist with various mass media efforts as we are established as non profit

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes www.na-hawaii.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We will have six or more CAR workshops this year on our 5 areas. We try to include as many as possible into the process.

How does your region reach a conscience about WSC matters? ..... **Other**

We have dedicated regionally delegated or hosted workshops and it may be by area or simply by attemdance in an area

Does your region engage in gathering a conscience for CAT material? .....

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **Some places have initiated a Beach Park Service Workshop Informational Picnics:where all members are invited to attend . We plan to share pot luck food , fellowship and discuss NA service in the particular area where we are meeting that day**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    I find the discussions between the delegates lively and informative. Mostly respectful. It also allows delegates to become more familiar with the all the other delegates. What ware our names and what are the attributes of our various regions.
  - Do you have ideas on how to improve it?
    no - it seems petty good - I was quite pleased when I found it was mobile friendly and very easy to retain connectivity.. Props to the NAWS IT.
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

One would think it is the planning of the Service System Proposal, but it wasn't that much in discussion.. Probably the most exciting "thing" to come from the conference during the cycle id the "Traditions Project" Also getting the Living Clean into print was exciting to many.

Please describe the most significant challenge your region has faced since WSC 2012

Unfilled positions and Apathy still tops the list. The cycle of apathy is very difficult to break that chain.. "Our Fund Flow" as it very expensive to fund our Region due to our geography. Stabilizing our Regional Convention planning cycle and the accompanying convention guideline..This is including the related component of Strategic Planning Cycle and budgeting

and a thorough Updating of Policy Guide and our Corporate By-Laws to match reality All of this has been very challenging.

Please describe some highlights or successes your region has experienced since WSC 2012

Since 2012 We have had two successful regional conventions back to back. We have reduced costs in some instances and yet we have expanded what our own Vision for NA Service is in our Region and our Zone . Planning Fellowship Development in our own back yard. Successful relationships with community professionals Finally planning the implementation of a statewide 800 number after years of discussion

What additional information would you like to share with other conference participants?

Our immersion, dedication and involvement in Fellowship Development in the Asia Pacific Zone. Our continued efforts towards self support by initializing a contributions portal on our website

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - As I mentioned before since the majority of our established areas are bounded by island borders it is a simple task to define that part of the system. . In the only island that is densely populated we also can breakout into some smaller 'areas" bounded by traditional known boundaries for now.. We have this plan to use the 'beach park model" for small or large group discussion. We also use the tools at our quarterly learning days as an introduction to SSP : and also the planning tools for discussion of future outcomes.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet **Helpful**
- LSC second and third meeting agendas **Helpful**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

Its probably not necessary to discuss at the conference floor per se: Im not sure if its a waste of conference time but possibly for the forum.to get temperature of this issue. We also have been and continue to be very interested in finding innovative ways to commit some literature from NAWS for fellowship development resources for our brothers and sisters in Maldives . That literature can be in English .we are responding to their repeated requests and i had mentioned to them that much or many of the IPs could be reprinted from PDF- I'm not sure how this is viewed

at the NAWS but I am opening this up to mentioning ideas and options . Sending Literature to them such as key tags and texts is extremely cost prohibitive for our fellowship and the APF has them on this years FD schedule, but their budget is quite limited as well.some our members personally have been in communication with both the NA fellowship and the one of the NGO treatment centers down there. There also is some government restriction on some materials as written.More information on that too. We are very interested in ongoing Asian languages translations projects.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Electronic filing and storage of reports .Another highlight that has worked very well for us for awhile : was our individual initiation establishment of a "Facebook" closed or secret group by invitation only " for Hawaii Maldives two way communication. What has worked well:working diligently with our Regional Treasurer and in concert with RCMs to cut costs. A better more realistic Budget. came from this. Use of our technology to send out all the information received by the delegate from NAWS to the RCMs and the resource membership who are members of our discussion boards. Communication is both enhanced and a challenge as it seems to be a one way street.. We also use this technology to post and to file individual reports and all of our archives. We try to broadly use these discussion boards but we meet with some resistance as members have excuses why they don't like it.or cant figure it out how to sign on etc.. . The other challenges are the increased travel costs to get around our island state. Some of us would love to use go to meeting- others need to kept in a room for a weekend.meeting .

Facts about: HOW Region*

Name of Regional Delegate ..... **Tiago R**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Eduardo G**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **25**
How many groups are in the region? **291**
How many meetings take place each week in the region? **873**
How many H&I panels take place each week in the region? **75**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **60**
What percentage comes from conventions and events? **10**
What percentage comes from literature sales? **30**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **30%**
- H&I? **15%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **10%**
- Holding events? **3%**
- Expenses to hold and manage the RSC? **10%**
- Specify any other expenses? **22%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **Brazilian Nacional Forum- US$ 1,600.00, Latin American Forum – US$ 1,900.00 and NAWS US$ 4,500.00**

Your Regional Service Structure

How often does your RSC meet? ..... **every 3 months**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Decreasing**
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Regional Service Office, Translations, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

All RSC business meeting we have workshops. It's a good time to have all areas together and discuss about the community grown, the topics are chosen by the present members. We also hold a workshop about CAR and CAT, although we are not a seated region.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Our outreach is doing some mini forums during this term and it's going to reach all areas, the topic is basically service in NA.

What kind of training and mentoring efforts take place in your region and/or its areas?

H&I, PI and Phone line

Describe what kind of planning your region and/or its areas utilize.

Financial

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

We are doing some PR efforts and events with Grande São Paulo region, we are close geographically and in some cases we use the same body to do specific services such as divulgation of the fellowship in the São Paulo State

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

The extension of our region and some areas are so big, sometimes is very hard to attend everything, we have an experience which is working well, one ASC and the regional outreach together divided the area in 4 zones and have one person doing outreach work in each zone, this leaders report direct to the area outreach. This experience is very close to PSS format and we are thinking in a plan to take it to other areas

Successes with utilizing technology in new ways within your region and/or areas:

We have been doing some business meeting on skype, it's not as good as face to face, but we save some money, keep in touch and be able to solve some problems

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Posters around the cities, leaflet distribution in tolls on strategic highways, signs with the help line near the entrance of cities and PI panels

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phoneline or a helpline? **Yes**

We have a free phoneline (0800-888-6262) It is a new experience which started 3 years ago after a good plan. It's working very good and we are doing a project to send it to the whole country

Do you have a regional website? **No**

Do you keep your meeting information updated on the website? .....

Has your region hosted CAR workshops ..... **Yes**

Although we are not seated at the WSC we think important to hold the CAR workshop to keep the community informed. We had just one with about 50 people

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App
- Locally developed tools **workshops during the RSC meetings**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**

Some questions truncated to save space

- Do you find it helpful? .....
- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

We had two subjects, one is to seating at WSC 2014 and other is how to keep the quality of the service as the fellowship grows

Please describe the most significant challenge your region has faced since WSC 2012

A lack of servants, we have been discussing this with other regions and service bodies and it seems to be general

Please describe some highlights or successes your region has experienced since WSC 2012

We started a free help line with an employee which is working very well and we started a plan for intermediate bodies, we currently have two intermediates and the experience shared is that the communication and service has improved, we also had some resources saved as some areas stopped travelling for regional meetings.

What additional information would you like to share with other conference participants?

We have a LTC which is very active in Brazil, apart the regular service, we've been translating the Reaching Out which is very helpful for H&I efforts and the community as a whole

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - Some areas have experimented GFS, it went well and still using for two of them, the others didn't work and went back to the old structure. What is going very well here is the intermediate bodies, the experience is being great, but they are too new to say that they are going to last long**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Helpful**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Some questions truncated to save space

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The communication between the DR and the alternate has worked really good, we've been sharing the work even when we are in a meeting together. We are members of two zonal forums, the Brazilian forum is very new, and the challenge is to collaborate to improve along with other delegates. The Latin forum has been such good experience for us; the biggest challenge there is to attend a meeting in a language which we can't understand as well as Portuguese and English.

Some questions truncated to save space

Facts about: Indiana Region

Name of Regional Delegate ..... **Michael J**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? .....
Name of Alternate Delegate .....
Have you attended a WSC before? How many .....
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **11**
How many groups are in the region? **292**
How many meetings take place each week in the region? **412**
How many H&I panels take place each week in the region? **15**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **95**
What percentage comes from conventions and events? **5**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **10%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **10%**
- Holding events? **5%**
- Expenses to hold and manage the RSC? **10%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **100**

Your Regional Service Structure

How often does your RSC meet? ..... **every other month**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, PR/PI, Website, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
We are learning, but it seems to be working well.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

CAR workshop - 70 members 2 - H&I learning day - 75 members Service System workshop - 60 members PR learning day - 70

Does your region provide any other type of fellowship development or outreach efforts? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

GSR workshops Learning days Mini Conference

Describe what kind of planning your region and/or its areas utilize.

Planning tools

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

List all area committee members were contacted by regional committee members.

Successes with utilizing technology in new ways within your region and/or areas:

Printer at RSC

Please describe the different types of public relations efforts (PR/PI) carried out in your region

H&I PR booths at community events

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **Yes**

Helpline number on regional directory to assist in finding meetings.

Do you have a regional website? **Yes www.indianaregion.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

CAR workshop - 70 members

How does your region reach a conscience about WSC matters?.....**Area tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? .....
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012 **service efforts**

Please describe some highlights or successes your region has experienced since WSC 2012

communication efforts

What additional information would you like to share with other conference participants?

Some questions truncated to save space

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - CBDM**

Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet **Helpful**
- LSC second and third meeting agendas **Helpful**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

Regional Proposal submission criteria

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I have been impressed with the information NAWS has distributed to the fellowship

Some questions truncated to save space

Facts about: Iowa Region

Name of Regional Delegate ..... **Bob K**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Barry B**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **12**
How many groups are in the region? **300**
How many meetings take place each week in the region? **300**
How many H&I panels take place each week in the region? **44**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **66**
What percentage comes from conventions and events? **33**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **22.27%**
- H&I? **4.04%**
- Holding workshops and service meetings? **1.7%**
- Traveling delegates or other trusted servants to service meetings and workshops? **36.56%**
- Holding events? **2.66%**
- Expenses to hold and manage the RSC? **23.75%**
- Specify any other expenses? ..... **6.37 (Convention standing committee)**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **$200.00 (2.66%)**

Your Regional Service Structure

How often does your RSC meet? ..... **Quarterly**
Does your RSC meet in the same place each time? **No**
We travel around the Region to offer Area's an equal opportunity to participate
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Project Based Workgroups, Website, Literature Review, Insurance Ad-Hoc
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
Regional PR has been doing CBDM for 3 years and has been quite successful

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Just started this cycle – More will be revealed

What kind of training and mentoring efforts take place in your region and/or its areas?

RCM Orientation every Region, Iowa has just started to incorporate more mentor-ship training abroad

Describe what kind of planning your region and/or its areas utilize.

Yearly planning session which includes budgets and goals that have been approved by member Areas

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Iowa has been actively participating in a local PR panel held in conjunction with the Plain States Zonal Forum. The Iowa PR committee has contacted surrounding regions to have their information placed on our PSA's that may go over the border into their regions

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

The RCM orientation has shown to improve the communication link between Areas and the region.

Successes with utilizing technology in new ways within your region and/or areas:

Regional Skype account – we have a Skype meeting every month with Regional officers. The Regional workgroups and committees use the Skype Account to work between regional meeting

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Booths at conferences and a regional phone line. Assist areas in training PR. Region assistance to our areas in placing TV and Radio PSA.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **3**

Does the region have any type of NA phoneline or a helpline? **Yes**

Very successful – several member Areas have ported their local phoneline into the Regional Phoneline

Do you have a regional website? **Yes http://www.iowa-na.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We have no numbers this cycle as the workshops will have occurred after this report is published

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App
- Locally developed tools **We have created many tools and workshops and have them readily available on the Iowa website**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**

Some questions truncated to save space

- Do you find it helpful? ..... **Yes**
  It is a good tool for hearing other delegates opinions and ideas
- Do you have ideas on how to improve it?
  Suggest to delegates to NOT use it as a social site. It is not a Facebook page and comments like "lol" and smiley faces are not necessary
- Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Regional convention, Insurance and monetary ramifications of both of them

Please describe the most significant challenge your region has faced since WSC 2012
Implemented CBDM

Please describe some highlights or successes your region has experienced since WSC 2012
Adoption of CBDM, new regional phoneline, new website

What additional information would you like to share with other conference participants?
It is imperative that we, the delegates, realize that we are not just the collective voice of our regions, but we are also making "corporate" decisions and must learn to balance the corporate side of NAWS with the spiritual side of the fellowship.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - 2 Areas trying GSU - LSU / B, but not part of NAWS field test.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly
- Planning Assembly Survey **Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

Some questions truncated to save space

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

PRO's 1. We have incorporated a process for inviting input from all past delegates on matters affecting our region and NA as a whole. 2. We, as delegates, work as a team and not as individuals. 3. The regional board has been having Skype meetings monthly to address any concerns. 4. I have noticed an increase in personal involvement and growth due to participation at the Plain-States Zonal Forum. 5. We have RCM training at the beginning of every regional meeting. 6. The new video/PPT's contained within the 2014 CAR are proving to be very useful in getting members to better understand the rationale behind the items contained within the CAR. CON's 1. Frustrations with lack of communications with RCM's. (getting to respond in a timely matter and sometimes if at all) 2. Extremely disappointed with communication (lack of respect) between delegates on the discussion boards.

Some questions truncated to save space

Facts about: Iran Region

Name of Regional Delegate ..... **Houman H**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Ehsan R**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 years**
How many areas are in the region? **23**
How many groups are in the region? **4500**
How many meetings take place each week in the region? **18200**
How many H&I panels take place each week in the region? **923**

923 weekly visits per week are made to prisons, treatment centers and detox clinics but 131 visits involve taking free literature to such places only i.e no meetings are held. In all other cases meetings are held in the institutions. Here's the breakdown: 247 meetings pw in Prisons (186 prisons) and 262 in treatment centers and 283 in detox clinics. Total no. of trusted servants involved are 2844 members

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **100**
What percentage comes from conventions and events? **0**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10.6%**
- H&I? **5.298%**
- Holding workshops and service meetings? **6.40%**
- Traveling delegates or other trusted servants to service meetings and workshops? **18.89%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **22.3%**
- Specify any other expenses? **37.2% Central office costs including special worker wages; (Total expenditure is 940Million Rials and the following are percentages of this figure)**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **$8000 US**

Your Regional Service Structure

How often does your RSC meet? ..... **Once every 2 months**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **No**
What committees or workgroups do you have at your RSC?

Convention/Events, H&I, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website, Statistics

Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**

Some questions truncated to save space

Do any of your areas use CBDM to reach decisions? ..... **Yes**

It's not always possible due to time constraints and more often than not we use the conventional method of voting.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Sponsorship, Facilitating and Chairing meetings, PR, Spiritual Principles, Inventories – Average no. of attendees : 100

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Workshops

Describe what kind of planning your region and/or its areas utilize.

Planning and Preparation of Budgets

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Literature distribution and workshops/learning days

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Maintaining and utilizing a common approach to PR in all Areas and Regions.

Successes with utilizing technology in new ways within your region and/or areas:

Discussion board in Iran Region's web site and members areas which require the members to register and log in.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Helping new groups to acquire meeting places by liaising with authorities and the municipality, working with H&I to do PI work in treatment centers and surgeries and drug stores. PR efforts with governmental organizations and the like.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit ..... **In all States**

Does the region have any type of NA phoneline or a helpline? **Yes**

We only provide phone lines and meeting address lists.

Do you have a regional website? **Yes www.nairan.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

About Service System Proposals during RSC meetings.

How does your region reach a conscience about WSC matters? ..... **Other**

Delegated to the RCM to vote as he/she sees fit.

Does your region engage in gathering a conscience for CAT material? ..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?

- Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Formal Registration of NA name in Iran

Please describe the most significant challenge your region has faced since WSC 2012

Formal Registration of NA name in Iran

Please describe some highlights or successes your region has experienced since WSC 2012

Formal Registration of NA name in Iran

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?

Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Holding WSC events in Europe or Asia because of Visa problems. We also disagree with the proposal to have a WSC venue which is 75miles from WSO. Also as many of our members would like to read WSO's annual report, we request that this is translated into Farsi as well and made available on the NA website.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Obtaining Visas

Facts about: Ireland Region

Name of Regional Delegate ..... **Jane M**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **David P**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years Rd & 2 Years Rda**
How many areas are in the region? **4**
How many groups are in the region? **200**
How many meetings take place each week in the region? **200**
How many H&I panels take place each week in the region? **33**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **33**
What percentage comes from conventions and events? .....
What percentage comes from literature sales? .....
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .....

Your Regional Service Structure

How often does your RSC meet? ..... **6 times a year**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Literature Distribution, Phoneline, PR/PI, Regional Service Office, Website, Parents & Carers
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

We have developed a strategic plan for the years 2007-2012 but have lapsed.We discussed a new plan at our RSC meeting in January 2014. We are publishing a calender of important dates for our Region at our March RSC meeting,hopefully including events/dates of importance for the next five years.

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

There have been no stand out successes in our Region.

Successes with utilizing technology in new ways within your region and/or areas:

We have struggled with this for quite awhile now,but we have a plan in motion.One of our four areas is leading the way and we plan to use their technology for the region and recommend that the other 3 areas follow suit and integrate into a unified structure.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

PI/PR at Region level has been pretty passive,i.e. we have responded to requests rather than gone out and sought opportunities to carry the message to those who work with addicts.That said,each of our 4 areas organise their own PI/PR committees and regularly do presentations in schools,to professionals and other relevant agencies.We have decided to up-grade our presence on the web,one of our areas (southern) have been quite successful at this and has a trusted servant willing to take on the task of integrating the whole of the region's web-based resources.We are budgeting for this for the year ahead.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phoneline or a helpline? **Yes**

The Irish Region has an information only phone-line/answering service.This gives out the four cell phone numbers of each of our four areas.Each of these numbers are manned at different times,depending again on resources/willingness to serve.

Do you have a regional website? **Yes www.na-ireland.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We have been rolling out CAR workshops this year for the first time.Interest and attendance has been varied.We decided on one workshop per area but dues to poor communication we will repeat workshops.

How does your region reach a conscience about WSC matters?.....**Area tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**

    Both myself and the RDA receive the emails and read most of them,we take what we

need and leave the rest.

- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Service System Project followed closely by public relations.

Please describe the most significant challenge your region has faced since WSC 2012 **Communication.**

Please describe some highlights or successes your region has experienced since WSC 2012

Our Region continues to operate a Service office,despite the challenges of continuous price increases from the WSO.The SSP has generated discussion and sometimes heated debate.This has led to an increase in interest in service.At times we struggle with our service bodies,but we still respond to any and all requests that we receive from interested agencies.We have a good relationship with the prison/justice authorities and many of the drug treatment communities.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Some questions truncated to save space

Facts about: Israel Region

Name of Regional Delegate ..... **Gila**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Dror**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **5**
How many groups are in the region? **218**
How many meetings take place each week in the region? **218**
How many H&I panels take place each week in the region? **40**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **20**
What percentage comes from conventions and events? **40**
What percentage comes from literature sales? **40**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **none**

Your Regional Service Structure

How often does your RSC meet? ..... **once a month**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website, Translations
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
tradition book project, car traditions steps FD

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

overlap new and old trusted servents

Describe what kind of planning your region and/or its areas utilize.

In Tel Aviv area tried to use area planning tool, and for the first time our region is in the process of regional inventory

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

The regional H&I and PR share services. The Regional H&I coordinates services to the other areas H&I sub commities.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

The RSC members comunicate through google group. Our regional website is constantly developing.

Successes with utilizing technology in new ways within your region and/or areas:

As above

Please describe the different types of public relations efforts (PR/PI) carried out in your region

presentations in hospitals and intitutes, local radio broadcast show hosting anonymous NA members, media posters, radio jingle, and tv video clip.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **Yes**

We have a list of "12 step volunteers" who are available to take newcomers to a NA meeting. The Hotline provides information on meetings location and time.

Do you have a regional website? **Yes www.naisrael.org.il**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We did Car workshops in the cycle of 2012 at our areas service meetings, at the regional service meeting and in the regional assembly. We are planing to do a Car worksho ofthe 2014 cycle at the upcoming rgional assembly.

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App
- Locally developed tools **Online meeting list and a IP of meeting list.**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**

    We just started to use this tool.
  - Do you have ideas on how to improve it?

    Not yet
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Some questions truncated to save space

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

How can we attract more members to get involved in service? What is our approach to members who are not addicted to drugs, coming from other 12 step programs, and want to to be part of NA service?

Please describe the most significant challenge your region has faced since WSC 2012

paying our debts to the WSO and to the municipals.

Please describe some highlights or successes your region has experienced since WSC 2012

The regional steering committee is doing its best to work according to law regulations as a non profit organization, and working together with other regional sub committees in spending money.

What additional information would you like to share with other conference participants?

Nothing in particular right now.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

We are new as RD and RDA: We had a good delegates team work so far, and the challenge was to deliver the CAR of the previous cycle.

Some questions truncated to save space

Facts about: Italy Region

Name of Regional Delegate ..... **Paola C**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate .....
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 years (+ 2)**
How many areas are in the region? **7**
How many groups are in the region? **56**
How many meetings take place each week in the region? **97**
How many H&I panels take place each week in the region? **3**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **30**
What percentage comes from conventions and events? **20**
What percentage comes from literature sales? **50**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **20%**
- H&I? **10%**
- Holding workshops and service meetings? **0%**
- Traveling delegates or other trusted servants to service meetings and workshops? **40%**
- Holding events? **20%**
- Expenses to hold and manage the RSC? **10%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **€ 1000,00 to EDM and € 1000,00 to WSO**

Your Regional Service Structure

How often does your RSC meet? **4**
Does your RSC meet in the same place each time? **No**
In October we meet in another place because the Conference is kept two days and the hotel is cheap.
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, Literature Distribution, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

At the moment our Region has not a PR and HI commettees, in the same time some areas maintain relations with various associations or attend some addicition conference for example in Sicily (Barcellona) and others in Milan, Brescia and Genova.

What kind of training and mentoring efforts take place in your region and/or its areas?

In our Region we took a workshop about the SSP.

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **Yes**

We have a phoneline working all the day. Many of the calls unfortunately are done by people living in places where NA stil not exist like Calabria Sardegna Sicilia and Romagna.

Do you have a regional website? **Yes www.na-italia.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **No**

How does your region reach a conscience about WSC matters? ..... **Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material? ..... **No**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? **No**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Shrinking**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Please describe the most significant challenge your region has faced since WSC 2012

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes -**

The area of Rome are experimenting the SSP in a Zonal Forum.

Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I'm just in the beginning of the service. I'm studying a lot to understand all the affairs ad vote responsibly to all the motions and to give a good communication from and to my Region. At the moment my efforts and enthusiasm are working well because I see interest and willingness from the members to know more and partecipate about the SSP and all the EDM and World Services affairs.

Facts about: Japan Region

Name of Regional Delegate ..... **Matsu**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Masaru Y**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **4 Years (Through Mar, 2017)**
How many areas are in the region? **12**
How many groups are in the region? **168**
How many meetings take place each week in the region? **437**
How many H&I panels take place each week in the region? **7**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **20**
What percentage comes from conventions and events? **55**
What percentage comes from literature sales? **25**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **0%**
- Holding workshops and service meetings? **0%**
- Traveling delegates or other trusted servants to service meetings and workshops? **0%**
- Holding events? **27%**
- Expenses to hold and manage the RSC? **10%**
- Specify any other expenses? ..... **24% (miscellaneous)**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **$1000.00US**

Your Regional Service Structure

How often does your RSC meet? ..... **RSCX2; Steering Committeex6 per year**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Literature Distribution, PR/PI, Regional Service Office, Website, Translations, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
No comment

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

Workshop: "Planning Basics" at RSC 2012 attendance: approx 60

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Fund-raiser events in each Area; Workshop on "How to use 'Step Working Guide'"

What kind of training and mentoring efforts take place in your region and/or its areas?

Mentoring at the WSC level

Describe what kind of planning your region and/or its areas utilize.

Planning Basics

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Some committees used "LINE" to exchange information; RSC used Facebook for Regional Convention PR; "USTREAM" to broadcast Speaker meetings, workshops, RSC report at the Regional Convention; Conference on Skype

Please describe the different types of public relations efforts (PR/PI) carried out in your region

N/A

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes najapan.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **No**

How does your region reach a conscience about WSC matters?.....**Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Do Not Use**
- Planning Basics **Helpful**
- NA Meeting Search App **Do Not Use**
- Locally developed tools **N/A**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
    N/A
  - Do you have ideas on how to improve it?
    N/A
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

How to efficiently raise fund; How to use "Planning Basics"; How to encourage new members to participate in Service

Please describe the most significant challenge your region has faced since WSC 2012

Not enough contributions

Please describe some highlights or successes your region has experienced since WSC 2012

Had successful fund-raisers in Areas

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Service System

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Utilization of "Planning Basics" to raise fund worked out great but the indifference of the members toward Services was a challenge for us.

Some questions truncated to save space

Facts about: Kentuckiana Region

Name of Regional Delegate ..... **Mike C**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Janeen S-L**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **4 Years**
How many areas are in the region? **6**
How many groups are in the region? **110**
How many meetings take place each week in the region? **150**
How many H&I panels take place each week in the region? **15**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **50**
What percentage comes from conventions and events? **50**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **5%**
- H&I? **0%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **25%**
- Holding events? **5%**
- Expenses to hold and manage the RSC? **5%**
- Specify any other expenses? ..... **convention seed money%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **300**

Your Regional Service Structure

How often does your RSC meet? ..... **bi-monthly**
Does your RSC meet in the same place each time? **No**
we rotate to all the areas
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, PR/PI, Project Based Workgroups, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
CAR?CAT H&I PR combined attendance varies depending on areas workshops are held in

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**
What kind of training and mentoring efforts take place in your region and/or its areas?
Service bodies train and mentor individuals to keep service flowing
Describe what kind of planning your region and/or its areas utilize.
none this past cycle
Does your region or its areas have any shared services with other service bodies? ..... **Yes**
PR and H&I website and schedules
Has your region had discussion about where NA does not exist in your region? ..... **Yes**
Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region
none this cycle
Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**
Does the region have any type of NA phoneline or a helpline? **No**
Do you have a regional website? **Yes nakentucky.com**
Do you keep your meeting information updated on the website? ..... **Yes**
Has your region hosted CAR workshops ..... **Yes**
4 workshops average attendance
How does your region reach a conscience about WSC matters?.....**Member tally**
Does your region engage in gathering a conscience for CAT material?..... **Yes**
How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
ssp and funding of delegate to wsc also not including alternate at conference
Please describe the most significant challenge your region has faced since WSC 2012
interest in service and apathy
Please describe some highlights or successes your region has experienced since WSC 2012
new updated website and joint efforts with unseated region in state
What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**
Have you read or used any of the SSP tools? **Yes**

Some questions truncated to save space

Facilitation Tools

- Basic facilitation guide
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

unseeded regions

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

flow of information from NAWS has been very helpful. My challenges are apathy from areas and groups.

Facts about: Lone Star Region

Name of Regional Delegate.....**Cathy N**
Have you attended an WSC before? How many .....**Yes -1**
Is your region planning to send an Alternate Delegate? .....**No**
Name of Alternate Delegate..... **Position Open At This Time**
Have you attended a WSC before? How many .....
How long is the RD term in your region?.....**4 Yrs - 2 Years As Alt And 2 Years As Rd**
How many areas are in the region? **9**
How many groups are in the region?.....**96**
How many meetings take place each week in the region? **715**
How many H&I panels take place each week in the region? **45**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **45**
What percentage comes from conventions and events?.....**55**
What percentage comes from literature sales?.....**0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **22%**
- Holding workshops and service meetings? **5%**
- Traveling delegates or other trusted servants to service meetings and workshops? **6%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **16%**
- Specify any other expenses?..... **Regional Phoneline & Website = 11% -%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **$1,700.00**

Your Regional Service Structure

How often does your RSC meet?.....**3 times per year**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office?..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?

H&I, Phoneline, Project Based Workgroups, Website, Website, phoneline and RSC cabin coordination is taken care of by Communications Liaison; Also have H&I Coordinator and Pen Pal Coordinator; no standing committees at this time. When annual conferences are held in the region we form a workgroup.

Is there a corporation or an entity with legal status that is a part of your RSC?..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

It is a modified form of CBDM in that only the GSR's have a vote and Area and only RCM's have a vote at RSC. (or Alt in their place) It had been all attending had a vote but after 2-3 RSC's of discussion it reverted back to RCM's only.

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Regional Assembly given by Region; Attended by 42 members; Went over IDT's; Dallas Area RCM's give various workshops at Area Service Conf. They cover topics like communication; traditions; concepts and IDT's from Assembly.

Does your region provide any other type of fellowship development or outreach efforts? .....

What kind of training and mentoring efforts take place in your region and/or its areas?
Mostly the Regional Assembly but the areas some time give GSR Workshops, etc. Groups have Keyholder and Chairperson workshops. H&I Committees have orientation for new members.

Describe what kind of planning your region and/or its areas utilize.
None that has been reported other than an annual budget. It doesn't really speak to planning so much as fund allocation.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
The Lone Star Region supported the Tejas Bluebonnet Region when they attended a statewide conference for law enforcement, at their request.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:
Discussion was attempted but hasn't gotten very far.

Successes with utilizing technology in new ways within your region and/or areas:
None that I know of. It's been discussed but not used at this time.

Please describe the different types of public relations efforts (PR/PI) carried out in your region
There are no regional PR/PI efforts. The only types of PR/PI efforts that I know of are presentations; attending drug court, keeping in contact with parole offices and other law enforcement offices.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **Yes**
There is a 888-NAWORKS number for the Lone Star Region. When a member calls the number they are forwarded to a programmed number which may be a volunteer or a local helpline.

Do you have a regional website? **Yes www.lsrna.org**
Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**
Already had 2 in two largest areas and average attendance was 15. Have four more scheduled. One will be given by an RCM for her area and the others are being given by the RD.

How does your region reach a conscience about WSC matters? ..... **Other**
It is up to the Area's how they provide their group conscience. I ask for member tallies but take an area vote at RSC including an unseated region.

Does your region engage in gathering a conscience for CAT material? ..... **No**

How does your region delegate authority to you to make decisions at the WSC? ..... **Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Helpful**
- Locally developed tools **Some groups use the Building Strong Home Groups workshop to perform a group inventory.**

Some questions truncated to save space

- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **No**
    I don't use it so much as try to keep up with the posts. Try being the key word. Way to much jabber for my taste. Very little "best practice" or experience. Quite a bit of opinion. Maybe I don't know how to use it well. I need to stop the emails but then I probably would never think to go out an read the posts.
  - Do you have ideas on how to improve it?
    I think it would be nice to have informational threads and then discussions. So if you just wanted to see how something was working like a Skype service meeting you could pick that out of all the discussion. Maybe that is already available and I just don't know how to access it.
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Sadly making sure only the RCM's had a vote at RSC. It came back 2 or 3 times until an area brought several people to carry the vote of all members in attendance.

Please describe the most significant challenge your region has faced since WSC 2012

Filling service positions; Service Committees need members to step up and carry the message.

Please describe some highlights or successes your region has experienced since WSC 2012

The Regional Assembly was nice. The members in attendance participated and really seemed to enjoy the learning and fellowship.

What additional information would you like to share with other conference participants?

The program works for those members who want what we have to offer. I believe anyone who reaches out to "whatever is up there" will be shown to the doors of NA. My primary responsibility will always be as a member of my home group and the service system or structure or whatever we want to call it is simply an extension of home groups and bear responsibility to those groups. We need to continue to educate GSR's regarding the groups responsibilities to carry the message, that the service system simply coordinates services but the members/groups provide those services.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

Some questions truncated to save space

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

The ongoing dilemma of how to keep members involved. I was taught that service was part of my recovery program and I carry that message but so few members get involved.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The challenge has been to make RSC a learning forum. It seems we continue to fall back in to discussing business of conducting business. This type of service can be very taxing. Learning and fellowship are attractive, arguing is not attractive. I am easily drawn into the negativity and us vs. them mentality. Areas want to know what RSC is doing for them rather than providing direction. Groups don't provide much direction either. It seems like the service bodies are backwards somehow and the task of getting groups to take responsibility back seems daunting. I would like to be part of the solution but don't really know where to begin. Discussion around the SSP seems to open the door. But I've given two CAR workshops for the two largest areas with 27 and 30 groups. Approximately 20% of the GSR's attended. I believe there is a basic misunderstanding by a majority of groups and members regarding the current service structure and pray something changes. I am hoping a Group Support Forum can help educate GSR's and interested members.

Facts about: Louisiana Region

Name of Regional Delegate ..... **Ronald D**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Bob L**
Have you attended a WSC before? How many ..... **Yes -3**
How long is the RD term in your region? ..... **2 Yr As Rd 2 Yr As Ad 6 Months As Alt Elect**
How many areas are in the region? **11**
How many groups are in the region? **116**
How many meetings take place each week in the region? **256**
How many H&I panels take place each week in the region? **24**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **20**
What percentage comes from conventions and events? **80**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **4%**
- Holding workshops and service meetings? **4%**
- Traveling delegates or other trusted servants to service meetings and workshops? **10%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **20%**
- Specify any other expenses? ..... **zonal travel20% insurance20% donations10%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **$250**

Your Regional Service Structure

How often does your RSC meet? ..... **1/4 every 3 months**
Does your RSC meet in the same place each time? **No**
we rotate to every Area
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, PR/PI, Website, Activities
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
3H+I workshops-Oreintation 15+

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Outreach helps struggling groups and contacts Areas not present at RSC

What kind of training and mentoring efforts take place in your region and/or its areas?

GSR workshops and when people leave a position they help the newly elected person

Describe what kind of planning your region and/or its areas utilize.

Basic Planning

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Area PR gets together to produce a shared meeting scheduale between 3 Areas and Area's combine to do H+I commitments

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

RD utilizes an e-mail list of all ASR

Successes with utilizing technology in new ways within your region and/or areas:

E-mail blastsPull tab flyers

Please describe the different types of public relations efforts (PR/PI) carried out in your region

pull tab flyers

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes larna.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

4 upcoming workshops in different parts of the Region

How does your region reach a conscience about WSC matters?.....**Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics **Helpful**
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

the Living Clean Book and the Convention

Please describe the most significant challenge your region has faced since WSC 2012 **The SSP project**

Please describe some highlights or successes your region has experienced since WSC 2012

We moved to meet quarterly and are updating our website we have all our RSC positions filled

Some questions truncated to save space

What additional information would you like to share with other conference participants?

even if you don't think the SSP would help you You should realize we are a world wide fellowship and this might help someone else

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - Shared services with PR and H+I**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

the RD and AD team trying to get members to think above the group level

Facts about: Metro-Detroit Region

Name of Regional Delegate ..... **Gregory S**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Wendell C**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **10**
How many groups are in the region? **500**
How many meetings take place each week in the region? **500**
How many H&I panels take place each week in the region? **5**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **100**
What percentage comes from conventions and events? **0**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **5%**
- H&I? **5%**
- Holding workshops and service meetings? **20%**
- Traveling delegates or other trusted servants to service meetings and workshops? **20%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **20%**
- Specify any other expenses? ..... **Helpline**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **600**

Your Regional Service Structure

How often does your RSC meet? ..... **every other month**
Does your RSC meet in the same place each time? **No**
Sometimes we meet at an Area specific location
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **No**
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
FD/Outreach, H&I, Phoneline, PR/PI, Regional Service Office, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
- Service System Workshop approximately 30 participants

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

We have a "Unity" committee to help foster unity between the Areas

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Quarterly planning and Budgeting

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

We have a Michigan Service Office that serves all Areas and we share this with the Michigan Region. We also share a Helpline (phoneline)

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have put together a new set of public service announcements

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phoneline or a helpline? **Yes**

We have a phoneline office and members volunteer to take calls

Do you have a regional website? **Yes www.michigan-na.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

So far we have three planned and are hoping to have at least seven total before the WSC

How does your region reach a conscience about WSC matters?.....**Area tally**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Do Not Use**
- Locally developed tools
- Are you aware of our electronic literature? **No**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Service System Proposals

Please describe the most significant challenge your region has faced since WSC 2012

Attendance at Regional Meetings

Please describe some highlights or successes your region has experienced since WSC 2012

- hosted our Mid-West Zonal Forum - Michigan Service Office

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - One Area uses CBDM**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Will any of the motions in the CAR affect the Guidelines

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Getting members and Areas to show up at Service Workshops

Some questions truncated to save space

Facts about:

Name of Region **REGION MEXICO**.....
Name of Regional Delegate MELCHOR M .....
Have you attended an WSC before? ☐ yes ☐X no How many?.....
Is your region planning to send an Alternate Delegate? ..... ☐ yes ☐ Xno
Name of Alternate Delegate.....
Have you attended a WSC before? ☐ yes ☐ Xno How many? .....
How long is the RD term in your region? **2 years** .....
How many areas are in the region? **12** .....
How many groups are in the region? **107** .....
How many meetings take place each week in the region? **750** .....
How many H&I panels take place each week in the region? (Please count panels facilitated by all service bodies, not just the RSC.) 3 .....

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? .....
What percentage comes from conventions and events? .....
What percentage comes from literature sales? .....
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses?.....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .....

Your Regional Service Structure

How often does your RSC meet? Every 6 months.....
Does your RSC meet in the same place each time? ☐ yes ☐ Xno? If no, please explain. It rotates in the areas.....
Does your region have a regional office? .....X☐ yes ☐ no
Does your region have a regional convention? .....X☐ yes ☐ no
If yes, is attendance: ☐X increasing ☐ decreasing ☐ staying the same
Did your regional convention make a profit this year? ☐ Xyes ☐ no
What committees or workgroups do you have at your RSC?

☐ Convention/Events	☐ FD/Outreach	☐X H&I
☐ Human Resources	☐ X Literature distribution	☐ X Literature Review
☐ Parents and Carers	☐X Phoneline	☐ PR/PI
☐ Project Based Workgroups	☐ X Regional Service Office	☐ Translations
☐ XWebsite	☐ Youth	☐ Other …….

Is there a corporation or an entity with legal status that is a part of your RSC?.....☐ yXes ☐ no
Does your region use CBDM to reach decisions? .....☐ yes X☐ no

Some questions truncated to save space

Do any of your areas use CBDM to reach decisions? ..... ☐ yes X☐ no
Comments about how that works .....

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc. .

Does your region provide any other type of fellowship development or outreach efforts?
☐ Xyes ☐ no If yes, please describe. .....

What kind of training and mentoring efforts take place in your region and/or its areas? Matters related PI and H&I .....

Describe what kind of planning your region and/or its areas utilize.
Regional activities calendar .....

Does your region or its areas have any shared services with other service bodies? ☐ Xyes ☐ no If yes, please describe. .....

Has your region had discussion about where NA does not exist in your region? ..... ☐ Xyes ☐ no

If you have had any particular successes with communication strategies in your region and/or its areas please share them. .....

If you have had any particular successes with utilizing technology in new ways within your region and/or areas please share them. .....

Please describe the different types of public relations efforts (PR/PI) carried out in your region .....

How many statewide/national conferences per year does your PI/PR committee participate in/exhibit at? .....

Does the region have any type of NA phoneline or a helpline? ☐ Xyes ☐ no If yes, please describe these phoneline/helpline service efforts. Each called is answered anit's chnneld to the nearest group.....

Do you have a regional website? ☐ Xyes ☐ no If yes, please include the URL
http://www.namexico.org.mx/.....
If yes, do you keep your meeting information updated on the website? ..... ☐ xyes ☐ no

Has your region hosted CAR workshops? ☐ yes ☐ Xno? If yes, please describe these efforts, such as number of workshops and average attendance.....

How does your region reach a conscience about WSC matters?
☐ XAt Workshops/Assemblies ☐ At the RSC ☐ By Area or RCM vote
☐ Group tally ☐ Member tally ☐ Other …….

Does your region engage in gathering a conscience for CAT material? ☐ Xyes ☐ no

How does your region delegate authority to you as a delegate to make decisions at the WSC? For items in the *CAR*, is the decision left to your discretion or is it a mandate? ☐ XMy discretion ☐ Mandate

Which of the following tools have you made use of and do you find them helpful?

	Helpful	Not Helpful	Do not use
➢ Issue Discussion Topics	☐	☐	☐X
➢ Planning Basics	☐	☐	☐X
➢ NA Meeting Search App	☐	☐	☐X

➢ Locally developed tools (please describe).....
➢ Are you aware of our electronic literature (eLit)? (BT, IWHW, Sponsorship, LC) ☐ Xyes ☐ no
➢ Do you use the NAWS Conference Participant Bulletin Board? ☐ yes ☐ no
  ➢ If yes, do you find it helpful? ☐ Xyes ☐ no Please explain .....
  ➢ Do you have ideas on how to improve it?.....

Some questions truncated to save space

- Do you believe it should be open to all or only conference participants? ☐ XAll ☐ Conf. Parts.

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ☐X growing ☐shrinking ☐ staying the same

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle? .....

Please describe the most significant challenge your region has faced since WSC 2012
The RSO not having an outstanding literature debt .....

Please describe some highlights or successes your region has experienced since WSC 2012 .....

What additional information would you like to share with other conference participants? .....

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the Service System Proposals (SSP)? ☐ Xyes ☐ no If yes, please elaborate .....

Have you read or used any of the SSP tools? ☐ Xyes ☐ no

Service System Tools	Helpful	Not Helpful	Do not use
Facilitation Tools			
• Basic facilitation guide	☐	☐	☐X
• CBDM basics	☐	☐	☐X
GSF Tools			
• GSF agenda	☐X	☐	☐
• Group report form (from groups to GSF)	☐X	☐	☐
• GSF basics	☐X	☐	☐
• GSF report form (from GSF to LSC)	☐X	☐	☐
LSC Tools			
• LSC planning assembly agenda	☐X	☐	☐
• Planning Basics handout	☐	☐	☐
• LSB task list pre-planning assembly	☐	☐	☐
• Planning Assembly Survey	☐	☐	☐
• LSC basics	☐	☐	☐
• LSB project plan worksheet	☐	☐X	☐
• LSC second and third meeting agendas	☐X	☐	☐
• LSB basics	☐X	☐	☐

Is there anything in particular you want to discuss at the conference? .....

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate? .....
To activate PR and activate the convention committee, put together and present the Mexico Region Convention Guide .....

Some questions truncated to save space

Facts about: Michigan Region

Name of Regional Delegate ..... **Brian H**
Have you attended an WSC before? How many ..... **Yes -4**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Patti K**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **14**
How many groups are in the region? **282**
How many meetings take place each week in the region? **492**
How many H&I panels take place each week in the region? **68**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **80**
What percentage comes from conventions and events? **20**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **300**

Your Regional Service Structure

How often does your RSC meet? ..... **bi-monthly**
Does your RSC meet in the same place each time? **No**
we rotate to the different areas
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, Phoneline, PR/PI, sponsorship behind the walls
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
some do and some dont.. the ones that do it works great alot more calm meetings

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

CAR/CAT... H n I and P n I

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

sponsorship behind the walls

What kind of training and mentoring efforts take place in your region and/or its areas?

unfortunately not as many as should. Regionally more than through the areas

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

michigan service office i think?> I dont know really

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

regional phoneline... one number 13 areas

Please describe the different types of public relations efforts (PR/PI) carried out in your region

PSA's signs on public transportation

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phoneline or a helpline? **Yes**

it has saved the region 1000's of dollars

Do you have a regional website? **Yes www.michigan-na.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

we have had one with one scheluded.. 75 people attended

How does your region reach a conscience about WSC matters?.....**Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

service system and the seating... and sending the alternate or not...

Please describe the most significant challenge your region has faced since WSC 2012

Willingness for H and I

Please describe some highlights or successes your region has experienced since WSC 2012

Our Regional Phoneline

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**
Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Mentorship. and How not bringing the alternate delegates help in mentoring at the WSC

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Some questions truncated to save space

Facts about: Mid-America Region

Name of Regional Delegate ..... **Daniel C**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Nathan F**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **9**
How many groups are in the region? **78**
How many meetings take place each week in the region? **265**
How many H&I panels take place each week in the region? **17**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **51**
What percentage comes from conventions and events? **49**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **20%**
- H&I? **8%**
- Holding workshops and service meetings? **15%**
- Traveling delegates or other trusted servants to service meetings and workshops? **12%**
- Holding events? **1%**
- Expenses to hold and manage the RSC? **10%**
- Specify any other expenses? ..... **Insurance 32%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **quarterly**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups, Website, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
H&I, PI, Fellowship Development, Project Based Service, CBDM, Service in General

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Alternates and new member orientation at RSC. Workshops.

Describe what kind of planning your region and/or its areas utilize.

Budget escrows for subcommittees

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Joint H&I commitments between areas and regions. Zonal and regional collaboration in PR efforts. Multi-Zonal Service Symposium

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

RD has traveled to each area respectively to attend each ASC. Also creating Fellowship Development projects.

Successes with utilizing technology in new ways within your region and/or areas:

Workgroups using internet based meetings for communication in lieu of physical meetings. Conference calls and email discussions.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Meeting lists, websites, workshops on how to do PI presentations.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

information phoneline

Do you have a regional website? **Yes www.marscna.net**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

average 15 addicts and 6 workshops

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **Newsletter, orientation packets and meeting lists**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

H&I, CBDM and the SSP

Please describe the most significant challenge your region has faced since WSC 2012

Human and Financial Resources

Some questions truncated to save space

Please describe some highlights or successes your region has experienced since WSC 2012

Region wide Phoneline implementation, and project based services, new area started and area returned to RSC, unity has imporved at the Regional level.

What additional information would you like to share with other conference participants?

The vast majority of our regional fellowship does not take concern with service issues. The controversial service topics tends to polarize our local fellowships and create disunity amongst those members who are involved.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - CBDM, Project Based delivery of services, and collaboration.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Traveling around the region and reporting for communication. Using a social networking as a tool to pass information around. Getting members excited about service challenges and discussions is a struggle. Getting members and groups to think about the fellowship outside of their immediate surroundings.Funding for travel as well as general funding issues.

Facts about: Mid-Atlantic Region

Name of Regional Delegate.....**Jenna T**
Have you attended an WSC before? How many .....**Yes -1**
Is your region planning to send an Alternate Delegate? .....**Yes**
Name of Alternate Delegate.....**Kathy M**
Have you attended a WSC before? How many.....**No**
How long is the RD term in your region?.....**2 Years**
How many areas are in the region? **14**
How many groups are in the region?.....**305**
How many meetings take place each week in the region? **410**
How many H&I panels take place each week in the region? **87**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **25**
What percentage comes from conventions and events?.....**75**
What percentage comes from literature sales?.....**0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **5%**
- H&I? **5%**
- Holding workshops and service meetings? **20%**
- Traveling delegates or other trusted servants to service meetings and workshops? **15%**
- Holding events? **35%**
- Expenses to hold and manage the RSC? **20%**
- Specify any other expenses?.....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?.....**4 times a year (quarterly)**
Does your RSC meet in the same place each time? **No**
Areas take turns bidding to hold region.
Does your region have a regional office?.....**No**
Does your region have a regional convention? .....**Yes**
If yes, is attendance: .....**Staying the same**
Did your regional convention make a profit this year? .....**Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, PR/PI, Website, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC?.....**Yes**
Does your region use CBDM to reach decisions? .....**No**
Do any of your areas use CBDM to reach decisions? .....**No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

Regional Assembly (CAR workshop), separate CAR/CAT workshops in the areas, Traditions workshops, Group Conscience IDT workshop, GSR training, Inmate Step Writing Adhoc workshop (to look into creating this committee), various other area workshops put on by H&I, PI, and literature committees in the areas themselves. Average attendance ranges from 10 - 60 people depending on the topic being discussed.

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Some areas hold GSR training prior to the area service or when needed. Most training or mentoring is accomplished by being in the vice position and being trained by the current "chair" of that position.

Describe what kind of planning your region and/or its areas utilize.

The region as a regional timeline that is utilized. Some area's also have timelines that are followed separately. Committees such as Activities, PR, etc plan with the areas themselves to hold functions and workshops.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Some RCM's try to effectively communicate all of the information provided in the RD/RDA report by splitting up the information over a few months (if possible). This helps the GRS not get overwhelmed with information all at once, and also increases interest in the RCM's report. Otherwise if the reports are too lengthy people tend to lose interest and this is where communication may break down.

Successes with utilizing technology in new ways within your region and/or areas:

This is not a new way, but we find it successful to send out information and reports by email to keep communication active in between business meetings. We have also recently posted our CAR/CAT tally sheet to our regional website to increase participation among the region. The form can be filled out and email to the RD/RDA upon completion or printed and given to the RD/RDA.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Phoneline, poster drives, attendance at health fairs, literature given to local facilities, and presentations when necessary at local rehabs / institutions that request them. Most of these occur at the individual area level.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes www.marscna.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

The region has one regional assembly where the CAR and sometimes CAT is discussed (depending when the CAT is released). Average attendance between 40 - 60 members. Most areas also hold their own individual CAR/CAT workshop with an attendance between 15 - 40.

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics

- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    It is helpful to exchange information, ideas and discuss what is going on in other regions. Sometimes people share useful tools that can be helpful to other regions/areas.
  - Do you have ideas on how to improve it?
    Open the board to the whole fellowship to allow increased communication and sharing of tools.
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
The Service System Project, Traditions project, and CAR/CAT.

Please describe the most significant challenge your region has faced since WSC 2012

Please describe some highlights or successes your region has experienced since WSC 2012
The region has created an ADHOC committee to look into creating a new subcommittee to handle Inmate Step Writing. We receive a lot of letters from inmates in jails in the region looking for support and this a solution that we have found that other regions use successfully in carrying the message to addicts who can not attend NA meetings.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

The service system project and the direction the conference wants to take in regards to seating. Also, regional motion/proposals and how they will be handles in the future.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

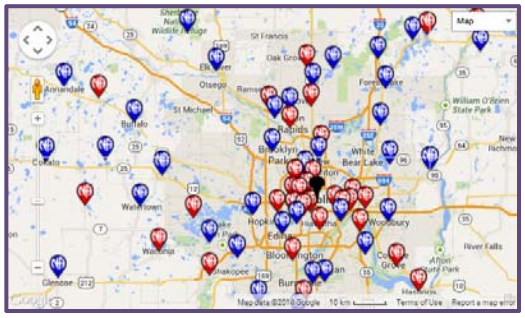
Training and communication between the RD and the Region is working well. The RD and RDA guidelines and responsibilities are clear and we try to work together as a team rather than one RD that makes all the decisions. This helps to provide the RDA with "hands on" training and makes the RDA apart of the process. Sometimes I feel it can be challenging to report the amount of information needed to keep the members of the Region informed without losing the interest of the members receiving that information. I find that creating a summary (when needed) in the beginning of the report helps to point out the main focuses and highlight the most important parts of what is being communicated. We also struggle in some Areas in getting members to attend non CAR related Regional workshops. We have found that having these workshops in conjunction with another event (such as prior to the regional meeting itself) does help to increase attendance. The Northeastern Zonal Forum was a great place for me when I started as an RDA to learn about other regions and meet those delegates. It also can useful in sharing information, problems and solutions amongst our Regions in the Zone. It is still a struggle though to define and implement the zones true purpose in the service structure. As one RD I do not know the answer, but we as regions are in the processing of finding our way to be most useful. The only other struggle I can think of right now is balancing what events to attend outside the Region. I find that many events can provide the same information back to my Region, so I have to be financially responsible to my region when requesting funding. The RDA and I try to plan our budget and functions we will attend keeping this in mind as to not be redundant.

Minnesota Region

www.naminnesota.org • info@naminnesota.org • facebook.com/naminnesota • Twitter @naminnesota

INTRODUCTION

Unleashing our potential to more successfully carry our message to addicts still suffering requires strategy, leadership, determination, courage, and unwavering faith. It became apparent in 2007 that our region languished in providing services not only to our member areas but also to our groups and the addicts yet to arrive. There were a number of problems: unfilled committee chairs, lack of direction, incredible duplication of services, service body silos, and a poor atmosphere of recovery in our service meetings. Some members held out hope that we could change; others baulked. Faith and reason formed a foundation to improve our services and carry our message more successfully. We began a journey of change that is still thriving today.



Map: Twin Cities Metro, Suburbs, Exurbs

Minnesota covers more than 87,000 square miles in the upper mid-United States. Minnesota regional efforts provide vital services to its members, the general public and professionals throughout the state. These services and the system in which they are provided are described below through the critical elements that flow together to achieve our Vision of Service: structure, people, resources, and process.

As of February 2014 the Minnesota Region has 332 meetings inside the Region proper and 374 meetings in the state if border towns and portions of Minnesota outside our Region are included.

Local Service Body	Counties	Type	CBDM or RRO	Sub-committee or Plan-based	Group Support Forums	Groups	H&I
Area of Hope (urban, subs)	Ramsey, Washington	ASC	RRO	Sub-committee	No	27	7
Back to Basics (rural)	21 Counties	LSC	CBDM	Mix	Yes – 5	59	12
Central MN (rural)	7 Counties	ASC	RRO	Mix	No	37	2
Northern Lights (rural)	8 Counties	ASC	CBDM	Plan-based	No	11	1
Open Door (rural)	Olmsted	ASC	RRO	Plan-based	No	10	1
RITH (subs, exurbs, rural)	7 Counties	ASC	RRO	Sub-committee	Yes – 4	26	11
South Suburban (subs)	Dakota, Washington	ASC	RRO	Sub-committee	No	18	6
Twin Cities (urban, subs)	Hennepin & Anoka	ASC	RRO	Sub-committee	No	71	14
Vision of Hope (rural)	Wabasha, Winona	ASC	RRO	Sub-committee	No	7	1
Voyageurs (rural)	St. Louis, Koochiching	ASC	RRO	Sub-committee	No	17	1
Wee [sic] Are Here (exurbs)	Isanti, Chisago	ASC	RRO	Sub-committee	Considering	23	6
No Active Service Body	Western, North Central MN					26	
Non-region MN/ border	Northwest MN					42	

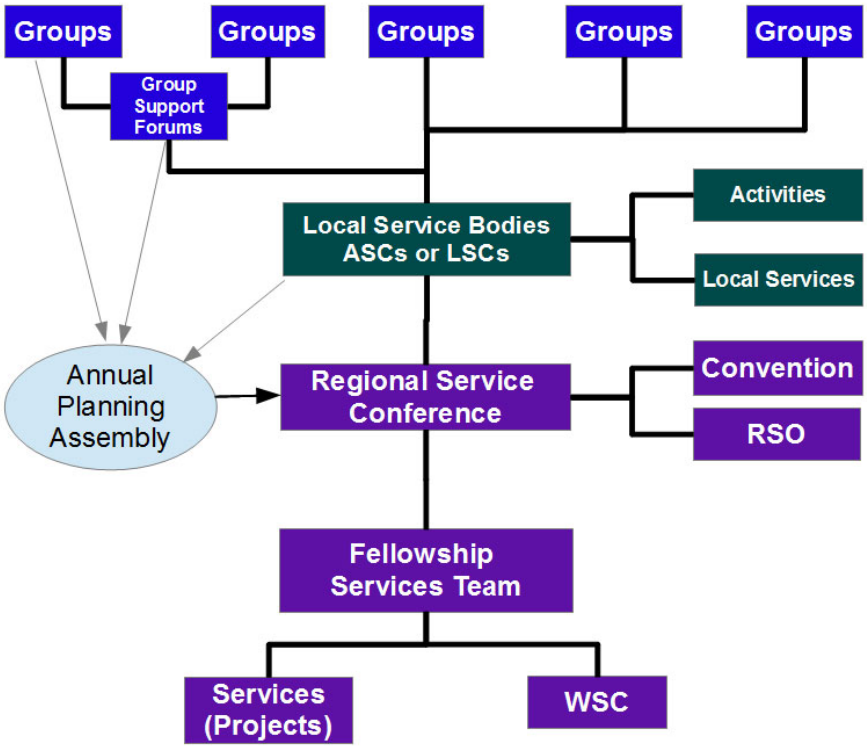
The table above summarizes our region's blend of local service bodies and their various systemic configurations as well as their geography, groups, and H & I commitments. As more local service bodies move to Group Support Forums and CBDM, other local service bodies get interested. Given the success of a plan-based, project driven Region, more local service bodies are interested in re-designing their systems. Finally, the table shows a number of active groups who do not have an active local service body servicing their needs; instead, the Region provides basic services to these groups and recruits them to serve the fellowship on our statewide service projects. The fellowship seems to be slowly growing since the last WSC.

Some questions truncated to save space

Our Region and local service bodies have a long way to go. We have gaps in the state with meeting deserts, lack of sufficient services, and ill-conceived identities that make it hard to find us. But there is faith that step by step we will improve and the changes we have made allow a space to meet these challenges.

STRUCTURE

Our Region's structure is probably similar to many other Regions around the world. The change alluded to above culminated in 2009 by adopting features that are now part and parcel of the Service System proposals. Our theory was that our structure was one of the factors inhibiting our members from serving the fellowship, thus languishing in our ability to carry our message. We replaced antiquated subcommittees with a plan-based, project-driven system. Rather than focus the Region's limited resources (time, people, money, technology) on trying to fill subcommittee chair positions, the Region began focusing its limited resources around a prioritized set of services that it could provide. Then, the Region had to find the people to volunteer to deliver those services, people who never have to step foot in a subcommittee meeting.



In 2013 we moved to a quarterly conference schedule and focus our conferences on discussion, idea generation, and consensus building guiding strategic direction and project approval. In addition, the conference elects those that serve on the Fellowship Services Team who manage projects, take care of the day to day operations, and administer the conferences and annual planning assembly. The three regional conferences are held in Minneapolis in May, August, and November in the same building as our Regional Service Office – the Upper Midwest Service Office. The diagram illustrates our structure and its blend of local service bodies we serve.

PLANNING ASSEMBLY: CREATING OUR COMMON WELFARE

The annual planning assembly has come to be known as "Creating Our Common Welfare." The meeting is for all trusted servants and all interested members. Everyone is welcome and everyone can fully participate. This was our second year infusing the assembly with consensus building models for decision making.

The annual assembly splits its focus: in even years it is primarily devoted to building consensus around items in the Conference Agenda Report; the odd year assembly is devoted to strategic planning and prioritizing

Assembly Essentials: Legos, Play-dough, consensus cards, coffee, colors and markers. Pic taken at our annual assembly Feb. 2014

Some

service efforts for the upcoming cycle. The 2013 assembly primarily focused on the process of creating geographic boundaries for our local service bodies across the state through discussion and exercises in addition to setting our region's priorities for service delivery. The 2014 assembly primarily focused on building consensus on items in the Conference Agenda Report. All motions reached near unanimity.

MIDWEST ZONAL PARTICIPATION

Zones need a greater purpose, ideally in the delegate stream. Participation at our zone consistently ranks at the bottom of our biennial priorities established at our planning assemblies. And yet, zonal participation requires a significant portion of our region's funds. Given this imbalance we decided not to participate formally from 2012 through 2014 or at least until the WSC discussed ways to bring zones into the delegate stream, or at least on a path to do so. While we acquiesce that zones may be quite useful in other parts of the world, our assessment of our zone has not proved vital.

Collaboration, on the other hand, is vital if we are to stretch our resources farther and more successfully carry our message to addicts still suffering. Minnesota is fully in favor of the Multi-Zonal Service Symposium being held September 26-28, 2014 in Saint Louis, MO. We are also interested in being a part of bringing a greater purpose to our zones and we are always on the lookout to collaborate with any service body where it would prove useful. Additionally, members of our Region participated at the Florida Service Symposium in March 2013 and the Western States Learning Days in October 2013.

PEOPLE

The structural element seems to get all the hype, but the force behind it drives us to more successfully carry our message to addicts still suffering. We wanted a way to leverage our most precious resource: people, to either to serve or to save. Members contributing their time to the fellowship make up the backbone of the services the Minnesota Region provides to its members, the general public, and to professionals. When NA members are offered specific, focused opportunities to carry the message, then they are willing to serve. When more members volunteer to serve, more addicts still suffering are reached.

Connecting People to Serving and to Services

One of the motivating factors in moving to a plan-based, project-driven structure was the idea that many members will be of service if they don't have to attend sub-committee meetings. Yet it's important to keep testing this theory. Fortunately by using a web-form email system we are able to put some analytics behind this theory. In addition, we are able to more accurately quantify how we are directly carrying the message for those communicating with us via our website. The table below shows some of our tracking data on connecting members to service projects in addition to direct service requests.

Web Recruitment and Direct Service Requests	Results July 2012 – Dec 2013
Direct Web-form emails from Newcomers, Professionals, Friends & Family of Addicts	322 answered emails
Direct Facebook Messages from Newcomers, Members, Friends & Family of Addicts	94 answered messages
Direct Web-form emails to Local Service Bodies	143 emails
Meeting List Updates	43 emails
Bridging the Gap Requests	262 emails
Event Insurance Requests	17 emails

Some questions truncated to save space

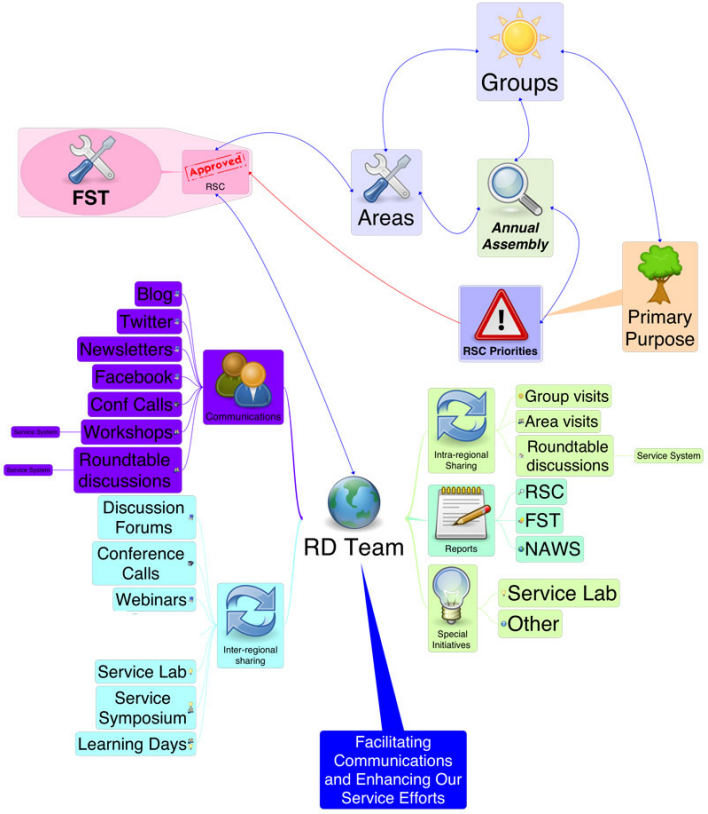
NEW: Specific Help Wanted Listings for Service Projects	62 emails
Volunteers for Service Projects	448 volunteers
Newsletter subscription requests	168 linked to MailChimp
Sponsorship Behind the Walls Volunteer	96 emails

Leveraging our resource of technology allows our Region to reach more people, more frequently and consistently, in order to move our members into action with those seeking information and services from NA. As a region, we need to think how we can reach out to members or potential members in parts of the state that lack a service delivering body. Technology can only go so far and building relationships with our neighboring Regions may be a place to start to begin rural fellowship development.

RD TEAM

Monte Jarvis from Minneapolis is Minnesota's delegate and Andy Seitzer from Saint Peter is our alternate. Neither of us has attended the Conference before. Our terms for delegate and alternate are two years with the election being held in May just after the WSC at our quarterly Regional Conference.

The first thing our team set out to do was create a plan: strategy, goals, and how we were going to achieve those. The image to the right depicts our initial brainstorm session after discussing our jobs with previous RDs and other experienced members. One of our biggest challenges was one of focus. There is so much to do, so many documents and email to read and digest, and so many conferences to attend.



It became clear to us that attending as many local service conferences to listen, and highlight the major issues unfolding for the fellowship as a whole. After the CAR was released, we made another sweep through our local service conferences highlighting items in the CAR and encouraging members to attend our annual assembly. In addition to our visits locally, we put out a survey to gather input far and wide. We also held four conference calls for those that were not able to attend the assembly or just wanted a greater opportunity to discuss the CAR. We did not plan any CAT workshops but are willing if the local fellowship deems it pertinent. The RD Team has always had the authority to make decisions at the WSC but the consensus at our assembly was clear.

COLLABORATIVE EFFORT*: SPONSORSHIP BEHIND THE WALLS*

Many members feel that sponsorship is essential for recovery – it's our heartbeat. Many members feel as though sponsorship is one of the most rewarding experiences in our recovery. Yet this essential service usually takes place at the group or member level. What role could our region have in helping to deliver this most personal of service?

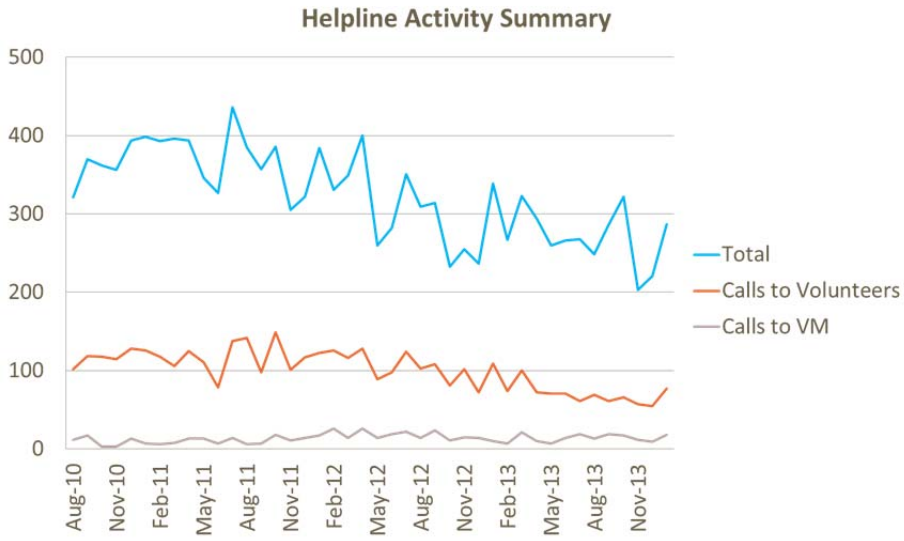
At the Florida Service Symposium in 2013, we had our ears open listening to other members share what they're doing. And there it was: local service bodies providing sponsors for members behind the walls. There was a need for more sponsors to cover the ever growing requests for sponsors. And since this was essentially a letter writing program couldn't we leverage members in Minnesota to help out? That's where our first cross-country collaboration project came into being.

We went out in search of a service body that was willing to let us help them. We found such a service body: the Santa Cruz ASC. We now make it easy for members anywhere in the world to sign up on our website to participate and become sponsors without having to attend one single committee meeting. By the time you read this, we'll have connected well over 100 members to those behind the walls wishing for a sponsor. Sign up for yourself here or put this link on your regional website.

ONGOING PROJECTS

Bridging the Gap (BTG): connects experienced members with new members before they walk into their first meeting. Volunteers, geo-coded in a confidential mapping database, are put in contact with a newcomer with the intent of meeting them at their first few meetings, introducing them to other members and potential sponsors, and sharing their own experience with recovery through NA. Since beginning this project, BTG has connected members with over 275 newcomers across the state – one addict helping another. Click here.

Consolidated Helpline: In July of 2010, the Minnesota Region adopted an ongoing project to move its helpline from an answering service to an online Virtual PBX, www.phone.com. The headline is clear: by consolidating our Regional and various Area-level helplines, we annually save $10,000 per year of the fellowship's funds. But money is not the only resource saved. We provide better service and more opportunities to serve. And when members serve, they tend to stay clean. Check out the stats on the graph to the right or our analytics page.



Public Relations Projects: The Minnesota Region continues to resource public relations projects such as attendance at the annual LGBT Pride festival attracting more than 350,000 participants, the Minnesota Association of Resources for Recovery and Chemical Health attended by more than 3,000 Chemical Dependency professionals, along with several other events both large and small. In response to projects brought to the Region by Areas, the Region is supporting bus shelter and bus bench advertisements.

The RSC obtained the video public service announcements produced by the Michigan Region modified with the tag altered to include our helpline number (877) 767-7676 and www.naminnesota.org. We provided these free of charge to our local service bodies and some have been successful in placing these PSAs on local television stations. Check out all of our Region's services here.

Newcomer Orientations: After several cooperative discussions with the Hennepin County's (largest county in Minnesota) Drug Court Judge, NA Minnesota created a project to offer newcomer orientations that provide attendees with an overview of our 12 Steps over the course of 10 weeks. Some drug court attendees are highly encouraged to attend from the judge and the orientation is open to all. It meets once a week at a central location since late January 2014. The project was conceived by a leadership team but then was turned over to a project team to implement.

RESOURCES

DIGITAL ECO-SYSTEM

Harnessing technology can extend the life of our other resources (time, people, and money). When these digital tools are conceived of as parts of a greater whole, we can spread out their overall value to our fellowship. We launched our new website in October of 2010 after nearly nine months of planning and development. The new site allowed for the consolidation of local sites into one: saving time, money, talent, and reducing duplication. The newest addition to our website is the online store. We now offer online registration and store services to our local service bodies, as well as our convention. The site also plays a key role in providing critical information about NA to our members, the general public and professionals.

We use Google Analytics to evaluate the effectiveness of our site, where people are coming from and what they are looking at. The following tables compare the change of the analytics over the past two years.

Overall Website Performance	2013	2012	Change
Total Page Views	217,477	209,925	+3.5%
New Visitors	32,922	34.360	-4.1%
Returning Visitors	23,810	19,387	+22.8%
Average Time on Site	0:03:06	0:02:52	+0:00:14
Bounce Rate (BR)	40.29%	41.62%	-1.33%
Pages/Visit	3.57	3.91	-.34

The table above reflects our website's overall performance. Page views have gone up while new visitors have gone down; however, returning visitors increased dramatically. Our overall bounce rate continues below 50% and decreased. A rising bounce rate may be one indicator that one's website is either boring or off-putting in some way.

Where Visitors Go	2013	2012	Change
Meeting List Pages	41,136 (BR 55%)	36,212 (BR 56%)	+13.6% (BR -1%)
NA Event Pages	20,896 (BR 32%)	12,767 (BR 33%)	+63.7% (BR -1%)
Introduction to NA Meetings	4,083 (BR 81%)	235 (BR 80%)	+1,637% (BR +1%)
File Cabinets	4,041 (BR 26%)	7,229 (BR 12%)	-44% (BR +12%)

Far and away, people come to our website to find a meeting. We think that's the primary reason to have a website and keeping the data fresh and accurate is an ongoing challenge. The biggest surprise in the data was the increase in people going to "Introduction to NA Meetings" found on our "New to NA" menu. We saw a startling increase of 1,637% with 91% of those new visitors. The page is simply a

repurpose of the service pamphlet that is currently up for fellowship approval. We think this speaks incredibly to the pamphlet's value.

Top Referrals	2013	2012	Change
na.org	1,527 (BR 14%) 0:04:03	1,189 (BR 17%) 0:04:44	+28% (BR -3%) -0:00:41
usrecovery.info	1,134 (BR 35%) 0:03:21	1,508 (BR 35%) 0:03:15	-25% (BR 0%) +0:00:06
facebook	1,016 (BR 58%) 0:02:08	1,452 (BR 65%) 0:02:46	-30% (BR -7%) -0:00:38
m.facebook	711 (BR 62%) 0:01:35	440 (BR 65%) 0:02:01	+62% (BR -3%) -0:00:26
m.na.org	286 (BR 24%) 0:03:36	63 (BR 22%) 0:03:19	+354% (BR +2%) +0:00:17

People get referred to our site from a variety of places, with the top being na.org. Those coming to our site from na.org also stay on our site for an amazing amount of time when compared to those people who come from other places. The bounce rate was incredibly low at 14% in 2013. On the other hand, it makes sense that those referred to our site from social media have a high bounce rate as we are typically driving people to specific pages, usually an event. The table also shows the importance of the NAWS mobile site is in terms of driving traffic to our site.

Analytics likes these have also prompted how we look at third party referral agencies such as usrecovery.info. We now take the time to make sure third party referral sites have our updated information.

Top Sources	2013	2012	Change
google	27,080 (BR 42%) 0:02:43	27,858 (BR 43%) 0:02:34	-3% (BR -1%) +0:00:09
direct	14,657 (BR 42%) 0:03:17	9,615 (BR 40%) 0:03:14	+53% (BR +2%) +0:00:03
bing	2,774 (BR 36%) 0:02:51	2,539 (BR 34%) 0:02:49	+9% (BR +2%) +0:00:02
yahoo	1,551 (BR 34%) 0:03:03	1,658 (BR 40%) 0:02:49	-6% (BR -6%) +0:00:14

Google reigns supreme when it comes to the top sources. However, a growing area that may reflect our effort at branding NA Minnesota is the growing direct source for our web traffic.

Device	2013	2012	Change
Desktop	34,542	40,335	-14%
Mobile	18,992	11,578	+64%
Tablet	3,198	1,834	+74%

This table is telling and probably reflects a universal trend in web traffic. Mobile and tablet use are heavily on the rise and will probably continue to grow. This highlights an area our digital team needs to take into consideration as we update our web tools – make sure they are mobile and tablet ready.

BASIC MEETING LIST TOOL BOX

The most critical part of our digital eco-system is our online meeting schedule database – the Basic Meeting List Tool Box. The Region's number one priority is to provide NA members, potential members, professionals and the general public with as many ways as possible to find Narcotics Anonymous meetings in Minnesota. It all starts with the Basic Meeting List Toolbox (BMLT). This powerful and easy to use platform provides a central repository for Regional meeting information. The BMLT, with its ever expanding list of Regions and Areas served, is free and technically supported by a generous NA member and an open source community. It offers:

- Printed lists by State, multi-area (Metro), four geographic sections, and by common need

- Area specific lists; GSU specific lists
- Meeting schedules made accessible through helpline recordings
- Easy update to NAWS
- Smartphone integration (app and mobile site)
- Meeting list subscribers (nearly 1,500) who receive meeting lists emails once a month

By cloning the BMLT, the Digital Project Team solved a longstanding difficulty of knowing who in the Region is willing to be of service, where are they, and in which ways. This clone, the Trusted Servant List Tool (TSLT), allows us to enter volunteer information. In addition to providing a visual representation of the location of volunteers, it allows the Fellowship Services Team to provide monthly reports to local service bodies detailing those willing to help with Public Relations, Hospital and Institutions, and activity projects. Unlike the publicly available BMLT, the TSLT maintains the volunteer information in strictest confidence.

COMMUNICATIONS

The rest of the digital eco-system allows the Region to communicate to our members, the general public, and professionals alike. Each form of communication typically drives people back into our site and to our most popular destinations – meeting lists, NA events, and our core services.

- *MNRSC Google Group* – Email discussion group of NA members in Minnesota
- *FST Google Group* – Email discussion group for Fellowship Services Team members
- *Conference Call/Webinar* – The FST meets via webinar/conference call at monthly between each quarterly Regional Conference. Project teams also use this to do their work: training and orientation sessions, and workshops. We currently use joinme.com as our primary conference call/webinar service.
- *Email via website* – Regional and Area trusted servants can be contacted all at once using info email addresses that forward to all appropriate trusted servants of a service body.
- *Facebook* – NA news and local event announcements to friends of facebook.com/naminnesota. (Currently over 4,200 friends up from 1,800 since our last WSC report)
- *Twitter* - NA news and local event reminders and micro-blog to followers of twitter.com/naminnesota. (Currently over 200 followers up from 60 since our last WSC report).
- *Google Documents* – Online documents help provide accountability, transparency, and real-time collaboration. They are used for Volunteer sign-ups, Helpline activity reporting, Treasury bookkeeping, convention registration, inventory and project document sharing.
- *Email distribution lists* – subscribers (nearly 2,200 with 50% being professionals). Subscribe here.
    - Monthly email targeting professionals and members about meeting list updates
    - Monthly email of fellowship announcements
    - Monthly "Service Related" email to our local and regional trusted servants

  We moved to MailChimp ($30/month) as our email communications service provider in October of 2012. Since then, we have sent 35 emails. Here are some analytics since moving to MailChimp:

Item	Analytic
Average Open Rate	22.45% (22.4% industry average)
Average Click Rate	6.08% (2.9% industry average)
Mtg List Subscription Emails – Total Opens Average	711
Mtg List Subscription Emails – Unique Opens Average	208
Fellowship Announcements – Total Opens Average	857
Fellowship Announcements – Unique Opens Average	376
Mtg List Group – Mostly Professionals	1,427
Fellowship Announcement Group – Mostly Members	797

List Growth over 1.5 year period	153 subs; 141 cleaned; 65 unsub

PROCESS

The process used by service bodies can hinder their ability to carry our message more successfully or enhance it. Albert Einstein said, "Everything should be made as simple as possible, but not simpler." Clearly, inviting input, direction, and feedback into process must be simple and straightforward. With a clear process groups and their interested members trust our *trusted* servants to carry out their wishes. Accountability is also important. Members of groups want to be able to access transparent information about the services we are providing to their groups and local service bodies. This interplay can be challenging but ultimately enlivening when we all put our common welfare first. After all, we're doing this for the addict still suffering. The following represents some of our recent changes to our process at the regional level.

OPEN FORUM

One of the most productive and useful process changes was to adjust our regional conference by placing Open Forum first on the agenda. Additionally, we take the time to put chairs in a circle for Open Forum in order to foster, "we're all in this together." Open Forum used to be at the end of our service meetings. Even most local service bodies in Minnesota still have Open Forum at the end of their agendas. The Fellowship Services Team really wanted our discussions to be front and center. Let's allow our members to immediately have the ability to voice their ideas and concerns, not push it off after the constant drone of reports and business squabbling. Since this simple process change, our regional meetings have seen the atmosphere of its meetings improve dramatically and business run more smoothly.

DECISION-MAKING

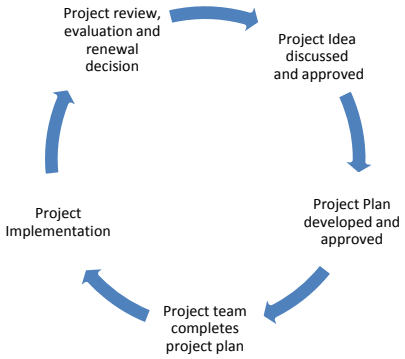
The Minnesota Region still allows everyone who attends the regional conference a vote on any issue facing the body. An individual doesn't have to be elected to anything in order to vote at our RSC. The MNRSC believes that to give ample opportunity to hear the voice of our loving higher power we need as many members as possible to play a part when decisions are made. This system permits our HP to speak through all the members in attendance. The collective wisdom in the room – that sound decisions are being made – when all voices are allowed to create our group conscience. RCMs still control the agenda because an RCM is required to make or second a motion. The RSC maintains that the power isn't in the voting, it is in determining what we're voting on and the diversity of voices we're allowing in the process.

QUORUM REMOVED

Another stumbling block in more successfully carry our message was quorum. After a couple of regional conferences debating the merits of quorum, the body settled on removing it entirely. Our quorum was not difficult to meet, 50% of RCMs and 50% of the Fellowship Services Team. Quorum essentially said to our leaders, half of you don't have to show up, and that's ok. After nearly missing quorum at one conference, when some members drive 250 miles to participate, the body had enough of superficial symbols of representation. Now the message is clear: you want to carry the message? Then show up.

PLANNING

The Minnesota Region is plan-based and project driven. We have had success in our planning processes and it has resulted in relatively short RSC meetings: approximately 6 hours which includes a recovery meeting and a half-hour orientation. A big reason for the effectiveness of the RSC meeting in addition to its brevity is the distribution of a detailed agenda at least a week before the meeting. The agenda includes not only the schedule, but also all motions, executive reports, project status reports, new project ideas, and project plans. Because RSC participants know exactly what to expect at the meeting, they can be prepared with questions and suggestions. The meeting runs more smoothly and efficiently and drama is kept to a minimum because there are no surprises.

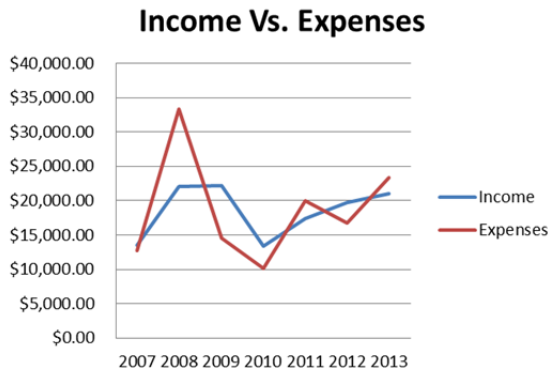


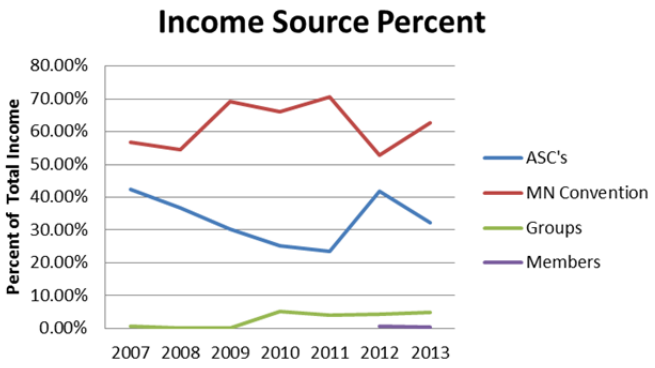
BUDGETING

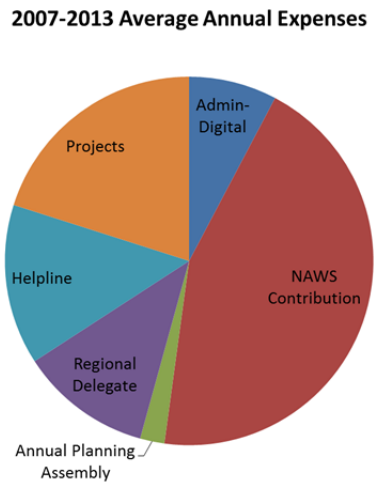
The annual budget contains a line item for each ongoing project like the helpline, the website, public relations events, etc. It also contains an estimate of funds required for the unknown projects that inevitably are proposed and implemented over the course of the year. The treasurer presents the first draft of the budget in August for review and input by the fellowship. RSC participants discuss, amend, and finalize the budget during the November quarterly conference.

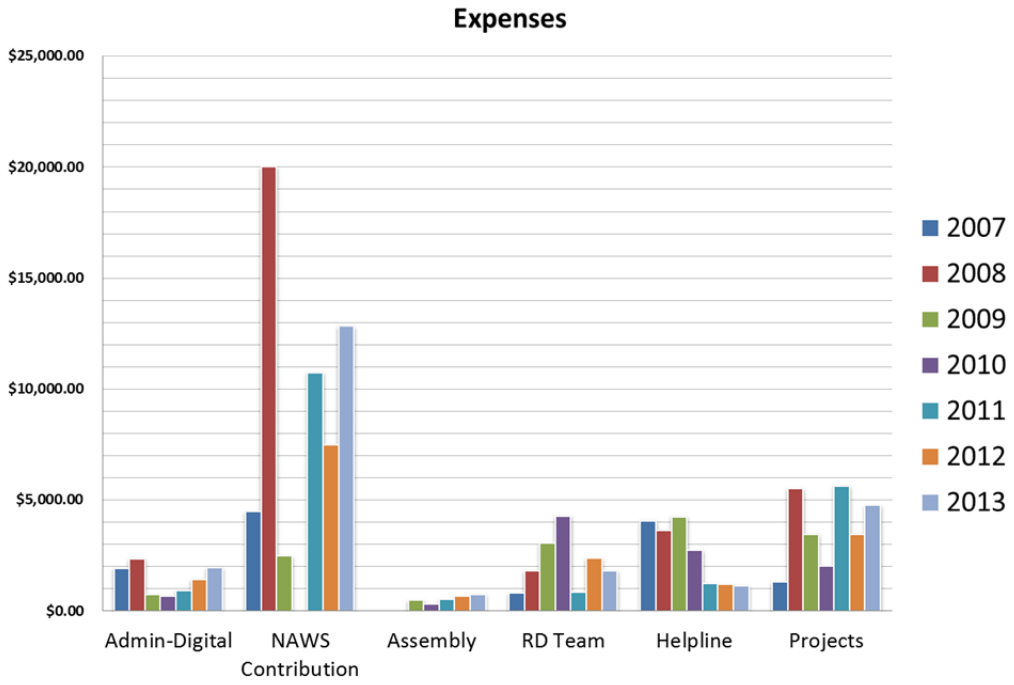
FINANCIAL

Nobody likes talking about money. Yet better management and more clear fund-flow procedures help to increase our ability to carry our message to addicts who still suffer – whether that's at the group, local, state level, or abroad. So the resource of money is an important topic in all our conferences and assemblies. From creating accessible, transparent tracking tools to clearly defining our specific fund-flow percentages to open budget discussions has cultivated a deep sense of trust between our members and our regional body. The Region now passes on excess operating funds quarterly to NAWS. The quarterly levels are based on a historical analysis of when we spend money and at what percentage. If operating funds dip below expectations, the Region draws upon a modest prudent reserve. The charts below detail our income, expenses and the relationships of each, in addition showing average expenses by category.









CONCLUSION

We're looking forward to a productive WSC. We sincerely hope we can come together in the spirit of unity and lead our fellowship through some tough terrain. The Conference is our opportunity to finally create a framework for long-term growth and sustainability. It's our opportunity to move forward on the effective ideas of the Service System proposals. And we hope it's our opportunity to finally solve our issues with seating and representation. Minnesota wishes you all kindness, harmony, and peace in our actions together, and may we be brave.

CONFERENCE INPUT

Service System Experimentation

- Yes, one of our Areas, Back to Basics, was a part of the initial "field test" for LSC's and GSF's. Back to Basics is now a full-fledged Local Service Conference with a functioning Local Service Board and five Group Support Forums.
- The Recovery in the Heartland (RITH) ASC has formed four Group Support Forums and has been functioning for several months.
- The Wee Are Here ASC is also considering forming GSF's.
- The Open Door ASC is in the process of moving to a plan-based, project driven ASC.
- The Northern Lights ASC also operates under a plan-based, project driven structure and also uses consensus-based decision making.

Service System Tools

Yes, all the facilitation tools, GSF tools, and LSC tools have been read. They are helpful.

Discussion at the Conference

Yes, I think the Conference needs to adopt the framework for a long-range plan for growth. In addition, the Conference needs to discuss the purpose of Zones and their role in the delegate stream.

It also needs to deal with seating and the issue of representation – all which could be accomplished by moving to a zonal seating model.

Delegate Experience

The challenges we have experienced as a delegate team was mostly one of prioritization. There is a lot one could focus on. It seemed that building relationships with members in the local areas was the most useful. The webinars that NAWS has used seemed like good tools to begin discussing of the major issues. The issue discussion topics are important, but there was not much interest in discussing them in Minnesota in any formal way.

Facts about: Mississippi Region

Name of Regional Delegate ..... **Brett G**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Tress G**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **5**
How many groups are in the region? **66**
How many meetings take place each week in the region? **195**
How many H&I panels take place each week in the region? **13**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **80**
What percentage comes from conventions and events? **20**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **Quarterly**
Does your RSC meet in the same place each time? **No**
Rotate by areas
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

Some questions truncated to save space

What kind of training and mentoring efforts take place in your region and/or its areas?

Annual GSR assembly

Describe what kind of planning your region and/or its areas utilize.

very little

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes www.mrscna.net**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

4 workshops 15-20 members

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Do Not Use**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

policy and region convention

Please describe the most significant challenge your region has faced since WSC 2012

apathy and lack of unity

Please describe some highlights or successes your region has experienced since WSC 2012

Finalizing our new regional policy

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

Some questions truncated to save space

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Not Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Not Helpful**

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

WSC seating

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

A rejuvenation of the annual Trusted Servants Assembly, keeping the information chain flowing.

Facts about: Montana Region

Name of Regional Delegate ..... **Dawn P**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Rick G**
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region? **2**
How many areas are in the region? **8**
How many groups are in the region? **41**
How many meetings take place each week in the region? **121**
How many H&I panels take place each week in the region? **6**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **50**
What percentage comes from conventions and events? **50**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **17%**
- H&I? **16%**
- Holding workshops and service meetings? **12%**
- Traveling delegates or other trusted servants to service meetings and workshops? **14%**
- Holding events? **8%**
- Expenses to hold and manage the RSC? **12%**
- Specify any other expenses? ..... **NAWS 14% Increased to literature stockpile 7%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **$0.00**

Your Regional Service Structure

How often does your RSC meet? ..... **4 times per year**
Does your RSC meet in the same place each time? **No**
3 times per year we meet at a central location with our spring assembly typically rotating.
Does your region have a regional office? ..... **No**
Does your region have a regional convention? **Yes, We have two. A summer "Gathering" and a Fall Convention the answers below are the same for both**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups, Website, Communications Subcommittee
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
It works very well. We are small enough to have the freedom to create proposals during discussion and to continue to talk through them until a clear consensus is reached. If there is

not a clear consensus we do not do take action on the proposal and table it until next time or if it is deemed the practical solution, we let it go.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We have had: 17 workshops will have been held by the time of the conference. Topics covered were: Building Strong Home Groups- 2 Area Service Committee -2 GSR training- 1 H&I- 6 Traditions workshop- 2 CAR workshop – 1 CAR and CAT workshop- 3 Average attendance: 20 – 40 members

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

We provide starter packets to new groups if they have no area to provide them. Our delegate team offers workshops in areas on topics which are relevant to the needs of the fellowship (e.g building strong home groups and area service committee training).

What kind of training and mentoring efforts take place in your region and/or its areas?

We do our best to have outgoing trusted servants work with the new ones. We also seek to keep our position descriptions up to date.

Describe what kind of planning your region and/or its areas utilize.

We have one area which utilizes the planning basics and is on its third annual plan. The region plans out some of its PR work

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

We do well with our web list serve and with using technology to conduct meetings of various work groups.

Successes with utilizing technology in new ways within your region and/or areas:

As stated above, we do well with using technology to conduct meetings of various work groups. We have had a regional meeting using video conferencing but found it to be more of a check in tool and not a productive way to do business with a larger group. A lot gets missed when we do not meet face to face.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Created packet of literature to provide to professionals who do not normally refer people to NA or do not know about us. Continue to redistribute television PSAs Finally got listed in all the phone books 'yellow pages' Are working on redoing our radio PSAs

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

We have an 800# and a Helpline work group which utilizes Google Voice to ensure a live addict answer 90% or more of our calls. 100% is our vision; our dream yet we get to function in a real world.

Do you have a regional website? **Yes www.namontana.com or www.namontana.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

At the time of submitting this report, we have had one CAR workshop. There were approximately 20 people in attendance. We have 3 more workshops scheduled which will include the CAR and the CAT. 2 are on either side of the state (we have a large geographic area) and the third will be centrally located. We expect 20-30 at each of them.

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**
Does your region engage in gathering a conscience for CAT material?..... **Yes**
How does your region delegate authority to you to make decisions at the WSC? .....
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **Very helpful. Whenever we are working on something (e.g. updated GSR orientation packet) we use the locally developed tools to help us.**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? .....
    I appreciate the opportunity to hear others perspectives especially from regions outside the U.S. I find the same challenges as I do with all electronic communication. It is impossible to read someone's tone and intention. Also I think many things get said in print that would not be said face to face. It is a conundrum.
  - Do you have ideas on how to improve it?
    Consider keeping it to the way it was decided in 2012 with the exception that all can view it. This way when things are posted or reposted out of context, individuals have the opportunity to see what was posted.
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Although the SSP is an ongoing discussion. We have had great discussions on rural recovery and a fabulous interactive workshop at our convention utilizing small group discussion.
Please describe the most significant challenge your region has faced since WSC 2012
98% of our meetings are in 6 communities. Montana is ranked 4th in size but 44th in population. This means that over 50% of our state does not have NA meetings.
Please describe some highlights or successes your region has experienced since WSC 2012
Our webservants continue to seek ways to better utilize technology and to change technology when feasible (e.g. switched from web ex to Vsee We have had some fun workshops and continue to see unity in our state through willingness to get in the car and drive. There are other factors but in my opinion, nothing beats face to face interaction.
What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?
Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Helpful**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

I would like us to discuss the difference between a nonprofit corporation and the fellowship of Narcotics Anonymous. Not just literature to read but an actual round table where people share their understanding of the varied acronyms and then we move to the next person. No debate just sharing with 5 minutes for round 1 given to each person and then when we break and come back to round 2 5 minutes are given to each person to share any new awareness.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Challenges: The discussion board. I truly hope if we keep it we find a way to open it up for viewing but limit sharing to conference participants with one cycle of past participants included. I do not think it will stop the drama. However, it will give individuals who truly want to seek out information that opportunity. Not invested in the outcome; just sharing a thought. Worked well: Working with an alternate as a team. Participation in Rocky Mountain Zonal Forum. Communicating with region members and continuing to improve on ability to listen actively.

Facts about: Mountaineer Region

Name of Regional Delegate ..... **Robert O**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Kristina C**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years Rda/ 2years Rd**
How many areas are in the region? **10**
How many groups are in the region? **78**
How many meetings take place each week in the region? **119**
How many H&I panels take place each week in the region? **21**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **15**
What percentage comes from conventions and events? **85**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **100%**
- Holding workshops and service meetings? **100%**
- Traveling delegates or other trusted servants to service meetings and workshops? **3500%**
- Holding events? **15,000.00%**
- Expenses to hold and manage the RSC? .....
- Specify any other expenses? ..... **Phone line 500.00%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **quarterly**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
It has taken several years to refine the process but we have had great results. you can feel the spirit if cooperation in the room. I can not imagine going back to Robert's rule.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

H&I Phone line PI

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Workshops for H&I, PI and phone line. Volunteers for phone line and H&I must attend a workshop yearly.

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

There are a handful of conferences that we attend regularly. We are increasing in this area and the amount of conferences that we attend are growing. Our 5 year speculations for PI look very good.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **3**

Does the region have any type of NA phoneline or a helpline? **Yes**

Calls come into a central line, from there the caller can pick from options such as a meeting locator or to talk to an addict. If they choose the latter the call is forwarded to a number of a member for the area of the caller. If this person does not answer the next person on the list is called. We have a sign up sheet for each area where you can pick a block of time that you want to be responsible for.

Do you have a regional website? **Yes MRSCNA.ORG**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

WE have one Regional workshop with and average of about 15 attendees. After this each area has a workshop and the attendance varies.

How does your region reach a conscience about WSC matters?.....**Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Not Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **No**

    I read the posts. I do not respond. Because of my job I cannot risk having my name pulled onto Facebook and attached to what I have put on the message board. Early on I tried to use it but my name was put on Facebook along with what I had posted. From there I was verbally attacked in that forum.
  - Do you have ideas on how to improve it?

    It is a good idea in theory, but anything that would make one addict feel inferior to another, is going to cause problems.
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

3rd tradition. (suboxone)

Please describe the most significant challenge your region has faced since WSC 2012

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The challenges I have faced have all had to do with the amount of anger that has been generated by the SSP. From there it has led to constant verbal attacks on the world board. Also' the constant barrage of conspiracy theories slow down and sometimes cripple discussion.

Facts about: Nebraska Region

Name of Regional Delegate ..... **Mark B**
Have you attended an WSC before? How many ..... **Yes -3**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Diane B**
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region? ..... **2 Yrs Rda, 2 Yrs Rd**
How many areas are in the region? **8**
How many groups are in the region? **145**
How many meetings take place each week in the region? **178**
How many H&I panels take place each week in the region? **30**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **25**
What percentage comes from conventions and events? **75**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **15%**
- H&I? **15%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **28%**
- Holding events? **9%**
- Expenses to hold and manage the RSC? **23%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **200**

Your Regional Service Structure

How often does your RSC meet? ..... **QUARTERLY**
Does your RSC meet in the same place each time? **No**
THE RSC ROTATES AROUND THE CENTER OF THE REGION
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, PR/PI, Website, POLICY
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

SEVERAL PR/PI WORKSHOPS, EARLY IN THE CYCLE A COUPLE SSP WORKSHOPS. A REGIONAL POLICY WORKSHOP. AND PR, H & I, AND OUTREACH TRAINING SESSIONS. ALL WITH ABOUT 20 OR SO ADDICTS IN ATTENDANCE

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

OUTREACH TRYS TO ATTEND ALL OF OUR MEETINGS THAT CHOOSE NOT TO BELONG TO AN AREA USUALLY DUE TO BEING SO RURAL. ALSO ONGOING CONTACT WITH OUR NATIVE AMERICAN COMMUNITIES AND OTHER RURAL COMMUNITIES. WE ALSO HAVE A PR COMMITTEE THAT OVER SEES PROJECT PRIMARY PURPOSE WHICH PROVIDES BASIC TEXTS DIRECTLY TO INMATES AT NO COST TO THEM.

What kind of training and mentoring efforts take place in your region and/or its areas?

SEE THE ABOVE MENTIONED WORKSHOPS

Describe what kind of planning your region and/or its areas utilize.

SOME OF OUR AREAS ARE BEGINNING TO USE THE PLANNING BASICS TOOL

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

TO OUR EAST WE BORDER THE IOWA REGION AND SHARE OUR PR/H & I WORK IN THE OMAHA/ COUNCIL BLUFFS METRO AREA

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

WE PARTICIPATE ON A ZONAL LEVEL WITH OUR NEIGHBORING REGIONS IN THE MIDWEST GOVENORS CONFERENCE ON SUBSTANCE ABUSE AND PROBLEM GAMBLING ANNUALLY. WE ALSO DO PR PRESENTATIONS TO LOCAL TREATMENT, MEDICAL AND LAW ENFORCEMENT AGENCIES A COUPLE TIMES EACH YEAR IN DIFFERENT AREAS

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **Yes**

MOST OF OUR AREAS HAVE A LOCAL HELP LINE NUMBER BUT WE ALSO HAVE A TOLL FREE NUMBER FOR REGION/STATE WIDE INFORMATION

Do you have a regional website? **Yes WWW.NEBRASKANA.ORG**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

OUR FIRST CAR WORKSHOP IS HELD AT OUR REGION MEETING IN JANUARY THEN EACH AREA WILL HOST ONE BEFORE THE CONFERENCE IN APRIL. WE HOLD A CAT WORKSHOP AT OUR APRIL RSC

How does your region reach a conscience about WSC matters?.....**Member tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Do Not Use**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**

I CHOOSE TO JUST READ ONLY AND DON'T POST

- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

THE SSP OF COURSE. AND SINCE THE RELEASE OF THE CAR THE WAY THE REGIONAL PROPOSALS WERE HANDLED (OR NOT)

Please describe the most significant challenge your region has faced since WSC 2012

MEMBER PARTICIPATION

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - CBDM**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

BASICALLY HOW THE REGIONAL PROPOSALS WERE HANDLED AND YET THE SSP MOTIONS DID NOT MEET THE CRITERIA TO BE MOTIONS BUT YET WERE INCLUDED AS MOTIONS

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I THINK MY BIGGEST CHALLENGE HAS BEEN TRYING TO FIRE SOME INTEREST IN THE SSP OVER THE LAST 4 YEARS. MOST OF THE MEMBERS IN MY REGION FEEL LIKE OUR CURRENT STRUCTURE WORKS AND REALLY DON'T SEE THE NEED FOR CHANGE. I DO

SEE MORE INTEREST TODAY IN CBDM WHICH IS A PLUS. I SEE MORE MEMBERS AT THE TABLE WILLING TO DISCUSS THE ISSUES AT HAND WHICH I ALSO SEE AS A VERY GOOD THING.

Facts about: Nepal Region

Name of Regional Delegate ..... **Bijay L**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate .....
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **Two Years**
How many areas are in the region? **8**
How many groups are in the region? **80**
How many meetings take place each week in the region? **90**
How many H&I panels take place each week in the region? **0**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **60**
What percentage comes from conventions and events? **30**
What percentage comes from literature sales? **10**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **0%**
- Holding workshops and service meetings? **5%**
- Traveling delegates or other trusted servants to service meetings and workshops? **15%**
- Holding events? **30%**
- Expenses to hold and manage the RSC? **40%**
- Specify any other expenses? ..... **Literature and merchandise%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **110**

Your Regional Service Structure

How often does your RSC meet? ..... **Once in four months**
Does your RSC meet in the same place each time? **No**
RSC meeting is conduct accordingly area's rotation wise
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, Literature Distribution, PR/PI, Regional Service Office, Translations, Literature Review, Merchandise,
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

Service workshop conducted at this cycle were: a) topics covered were: Service system,CAR workshop, supporting our vision,service orientation,GSR orientation,anonymity and traditions, b) average participation is 30

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

We have not created specific plan for that . But we have been doing services by supporting one and one about the services. The experience service member will help and guide new member in one and one basis.

Describe what kind of planning your region and/or its areas utilize.

RSC Nepal approved its yearly activities plan and finance from the assembly and we do the activities on accordingly.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

WSC, APF ,RSC meeting and ASC meeting always have been forum to share experiences of the region and areas to other service bodies.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

We continually communicate members at encourage them to attend RSC meetings as well as areas level meetings and activities.

Successes with utilizing technology in new ways within your region and/or areas:

We use email to circulate information about happening of the RSC events. We use social media like Facebook to update activities too. And we use telephone and skype for Admin meetings.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We had our stall presentation at social events like day celebration and festivals. We also created visiting card and telephone helpline. We have our meeting list and newsletter published regularly. We often placed PI stickers at public places and published meeting list at local newspaper. We conduct PI orientation with community people , law enforcement units. We have our area level website too.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **No**

Do you keep your meeting information updated on the website? .....

Has your region hosted CAR workshops ..... **Yes**

We have conducted 4 workshops on CAR . We conducted one at regional convention and one at RSC meeting. We conducted issue discussion topic workshop on supporting our vision and service system at area level. The number of average participants were 25.

How does your region reach a conscience about WSC matters?.....**Area tally**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Do Not Use**
- Locally developed tools **Locally developed tools has benefited a lot. PSA, by laws and guidelines , PI visiting cards, New service system tools has helped a lot.**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**

- Do you find it helpful? ..... **Yes**
  It has helped to know the view of other delegated and World board at the WSC issues , projects and regional proposals.
- Do you have ideas on how to improve it?
  It's helpful but the information seem overloaded on the other hand. So selective and idea based conscience should be circulate to conference participants. The forum should focus on Group voice rather than individual opinion.
- Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
service system project, translation work, areas being less active, event planning

Please describe the most significant challenge your region has faced since WSC 2012
to adopt new service system project, to oreint members about WSC projects and discussion

Please describe some highlights or successes your region has experienced since WSC 2012
they were; 1) registration and renew of RSC with government 2) approved and revised RSC guideline 2013 3) new meetings and groups have been formed and its increasing 4) PI stall has been demonstrated at day celeberation and festival of the community 5) conducted various workshops 6) merchandise was done at WCNA 35 7) 4th regional convention was held 8) Unity day has been celeberated by all the areas

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - One of the areas of Nepal Region experimented Service System Project. The area adopted the Group Support Unit and Local Support Unit. At the begining the area members were oriented about new SSP. Then they passed a proposal to adopt new service system. In the GSU meeting issues of the group were discussed widely. The meeting was found benefit and group oriented since there were no agendas related to finance and guidelines. In those meetings they discussed at issues like lack of participation, lack of recovery atmosphere etc After discussing they listed solution to those issues. This way meeting used to conduct once in a month for two to three months. later the participation of representative began to decrease at those meetings. And the local support board meetin was conducted in once a month where discussion related to outside groups were widely discussed. The group found enough time to discuss on outside group agendas .The LSB was included of subcommittees representatives too. The LSU couldnot be conducted for months. Later it started its first meeting. There were confusion and communication gaps between group representatives and LSB. The gap created confusion among service members. Later in group business meeting the agenda was kept of dismissing new SSP because of gap between LSB and Group representives. The group feelack of accountability from LSB . Then later after 4 months of experiencing new SSP the group again adopted old service structure at regular LSU meeting.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**

- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet **Helpful**
- LSC second and third meeting agendas **Helpful**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

how can we implement New Service System locally

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

That worked well were: 1) getting update with global issues 2) getting support globally 3) able to discuss WSC issues t regional level 4) able to update about regional issues globally That found challenges are; 1) Ignorance among members about WSC issues and project was really challenging

Facts about: New Jersey Region

Name of Regional Delegate ..... **Kenneth B**
Have you attended an WSC before? How many ..... **Yes -3**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Jason G**
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region? ..... **2 Conference Cycles**
How many areas are in the region? **12**
How many groups are in the region? **359**
How many meetings take place each week in the region? **383**
How many H&I panels take place each week in the region? .....

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **47**
What percentage comes from conventions and events? **0**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **15%**
- H&I? **5%**
- Holding workshops and service meetings? **5%**
- Traveling delegates or other trusted servants to service meetings and workshops? **15%**
- Holding events? **5%**
- Expenses to hold and manage the RSC? **5%**
- Specify any other expenses? ..... **convention 10%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **$300**

Your Regional Service Structure

How often does your RSC meet? ..... **each odd month**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Decreasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, PR/PI, Website, Literature Review, shared services
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Area planning tool for 2 areas and RSC CAR and CAT wkshps (2 region, 8 area) RSC/USSF 1 learning day in area GSR workshop in 2 areas (one area has it before each ASC)

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Assistant/Alternate positions

Describe what kind of planning your region and/or its areas utilize.

We plan events at each RSC going forward

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Helpline, meeting list, website, and regional history with the Northern New Jersey Region

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Our website cmte is incorporating BMLT and Gooble maps into our website

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have a consistent presence at many professional conventions in Atlantic City. We have an ongoing poster development campaign throughout the region.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **5**

Does the region have any type of NA phoneline or a helpline? **Yes**

We have a 1-800, answering service helpline, but are investigating finding a less expensive alternative. This on cost almost $8000 per year which is shared with NNJ Region

Do you have a regional website? **Yes nanj.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We, held one after the MRLE in Maine in early Dec. and one before the RSC in Jan. Average attendance was about 20.

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Do Not Use**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012

Please describe some highlights or successes your region has experienced since WSC 2012

Convention money embezzled by treasurer

What additional information would you like to share with other conference participants?

Some questions truncated to save space

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**
Have you read or used any of the SSP tools? **No**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

The quality of this year's CAR

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Everything but my comfort and ability to use technology.

Facts about: Nicaragua Region

Name of Regional Delegate ..... **Oscar P**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate .....
Have you attended a WSC before? How many .....
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **6**
How many groups are in the region? **27**
How many meetings take place each week in the region? **135**
How many H&I panels take place each week in the region? **4**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **5**
What percentage comes from conventions and events? **80**
What percentage comes from literature sales? **15**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **10%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? **50%**
- Expenses to hold and manage the RSC? **20%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **$100 USD**

Your Regional Service Structure

How often does your RSC meet? **This year so far we have been meeting face to face with the RCMs once a month. The service board of the RSC meets face to face twice a month.**
Does your RSC meet in the same place each time? **No**
In group meeting facilities, we do 3 meetings in a row in a group location and then we rotate to a different group location
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
H&I, Literature Distribution, Phoneline, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? .....
Do any of your areas use CBDM to reach decisions? ..... **Yes**
a group makes a motion and the GSR presents it a the ASC meeting and if the motion has any type of impact in NA In Nicaragua then the motion is sent to the groups that are part of the ASC and they debate the motion in all the groups of the ASC and then a decision is made

based on the consensus reached by the ASC and then the motion goes to the RSC to be approved by the remaining ASCs to reach regional consensus as a whole.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We facilitated workshops on group conscience, Collaboration, SSP and NA 's world vision we also facilitated workshops about the meeting of the LAZF and one about the 3 Tradition, 8 workshops in total

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**
we visit new groups and we give them literature

What kind of training and mentoring efforts take place in your region and/or its areas?
Service workshops to train trusted servants at group level, group leaders, treasurers, GSRs, etc.., none are done area or regional levels

Describe what kind of planning your region and/or its areas utilize.
we plan the regional convention and the PR and H&I sub committees do their budgets and projects for the 2 year cycle

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
an organization called Casa Alianza has invited us to participate in efforts to create awareness and prevention of the disease of addiction and we have an institutional groups in their facility. Casa Alianza is a non profit NGO who try to help children and teenagers who have addiction problems.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region
In our region we use the practice of handing out PI flyers in communities and in open birthday meetings where family members are invited once a month

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**
the 24 hours helpline number is 505 83747845 from the movistar network and one of the trusted servants is in charge of it

Do you have a regional website? **Yes www.nanicaragua.org**
Do you keep your meeting information updated on the website? .....

Has your region hosted CAR workshops ..... **No**

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? .....

- Do you have ideas on how to improve it?
  no
- Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012

The unity in our region was weakened for the last few months. The misappropriation of 1000 dollars by the lit chair. The lack of compliance with the local government of Nicaragua and due to this we had to pay fines

Please describe some highlights or successes your region has experienced since WSC 2012

Opening at least 7 groups in different states in our country

What additional information would you like to share with other conference participants?

Our fellowship is in the process of restructuring so we can start new FD projects, we have trusted servants who want to be off service lovingly

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **No**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I am just getting started in service, but ever since I have experienced apathy from our NA members in regards to participating in service and the tasks of NAWS and the LAZF. SI will

continue insisting and informing our community about all the events and arrangements at world level

Facts about: Nordeste Brazil Region*

Name of Regional Delegate ..... **Willame DS**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate ..... **Marcelo P**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 years May 2013 to May 2015**
How many areas are in the region? **13**
How many groups are in the region? **125**
How many meetings take place each week in the region? **252**
How many H&I panels take place each week in the region? **7**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **20**
What percentage comes from conventions and events? **80**
What percentage comes from literature sales? **10**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? .....
- Holding workshops and service meetings? **40%**
- Traveling delegates or other trusted servants to service meetings and workshops? **25%**
- Holding events? **10%**
- Expenses to hold and manage the RSC? **15%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **US $ 686.00**

Your Regional Service Structure

How often does your RSC meet? ..... **quarterly**
Does your RSC meet in the same place each time? **No**
we rotate the meeting between the cities of Fortaleza, Ceara and Recife First regional convention will be in 2015, we are the result of an ASC that was transformed into an intermediate structure ASC Do Sol, Nucleo Do Sol and we did 4 conventions with an increasing number of attendees
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, PR/PI, Regional Service Office, Literature Review, Our PR commttee handles services for H&I, PI and Helpline, we have a total of 20 phone numbers for ur helpline with different telephone operators and they cover our whole area of service
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Our ASCs promote workshops, learning days, service forums about topics such as Traditions, service concepts and subcommittee services. Average attendance is 50 people

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

The region promotes service forums about difficulties that groups are having in the ASCs

What kind of training and mentoring efforts take place in your region and/or its areas?

volunteer training for H&I, PI and helpline

Describe what kind of planning your region and/or its areas utilize.

budget and specific projects

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

In the Ceara state we have 4 ASCs. These ASCs have a State Wide Convention and they run the helpline. The Region through Outreach efforts is helping by having an Inter Area Forum which has the intention of unifying all other services

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

We are using WhatsApp to improve our communications and secret groups, no Facebook

Successes with utilizing technology in new ways within your region and/or areas:

We are using WhatsApp to improve our communications and secret groups, no Facebook

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Handing out flyers to people in cars at traffic lights, signs in soccer stadiums, adds in magazines, informational reports on TV and Radio, PI panels for different sectors of society

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

We have 20 different helpline numbers to answer calls

Do you have a regional website? **Yes www.na.org.br**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We did 4 workshops with an average attendance of 8 people and they were based on the topics of the CAR. The majority of our ASCs also did CAR workshops

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **Building Strong Home Groups based on 2008 IDT**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Some questions truncated to save space

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012

Lack of interest from many of our members in relation to ASC and regional services

Please describe some highlights or successes your region has experienced since WSC 2012

we did a few field test with GSUs

What additional information would you like to share with other conference participants?

85% of our national fellowship in Brazil s not seated on the floor of the WSC and this is due to the natural growth of NA

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - We did some tests with GSUs in some of our ASCs but they were not succesful**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet **Helpful**
- LSC second and third meeting agendas **Helpful**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

we feel that all the materials related to the SSP are useful because of the principles that are being discussed

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

We want to hear more about WSC seating for the other Brazilian regions due to the size of our country We are a newly formed region with newly formed ASCs which are the result of an intermediate structure (Núcleo do SOL) which has been in service for 5 years. Due to this length of duration the ASC services are having difficulties and getting support from our memebers generally speaking Our biggest challenge is communicating information with the members of

the groups and to have those members participate in service. We are maturing and working more and more everyday so we can strengthen our communications and we realize how important this is. Willame G. DELEGADO REGIONAL 2013 – 2015. Marcelo P. DELEGADO REGIONAL SUPLENTE 2013 – 2015. REGIÃO NORDESTE - BRASIL

Facts about: North Carolina Region

Name of Regional Delegate ..... **Jason G**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Michael G**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **8**
How many groups are in the region? **129**
How many meetings take place each week in the region? **326**
How many H&I panels take place each week in the region? **10**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **100**
What percentage comes from conventions and events? **0**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **5%**
- Holding workshops and service meetings? **5%**
- Traveling delegates or other trusted servants to service meetings and workshops? **25%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **15%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **$0.00**

Your Regional Service Structure

How often does your RSC meet? ..... **Quarterly**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **No**
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Does your region provide any other type of fellowship development or outreach efforts? .....
What kind of training and mentoring efforts take place in your region and/or its areas?

Some questions truncated to save space

We strongly encourage all alternates to attend all meetings and workshops. We also encourage them to give separate reports at our RSC when appropriate.

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

We have allowed a struggling area to attend our RSC via telephone several times.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Currently we maintain our website and are looking into other avenues as we continue to grow and develop.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes www.ncregion-na.com**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We have not held our CAR workshops for this cycle. We will hold 4 of them over the next 3 weeks. We held 3 CAR workshops in 2012 and averaged 30 members at each.

How does your region reach a conscience about WSC matters? ..... **Area tally**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Do Not Use**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? .....
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012

In mid to late 2012 we had several areas considering leaving our region.

Please describe some highlights or successes your region has experienced since WSC 2012

We have nearly doubled in size since holding the region together in 2012, with three areas joining since mid 2013.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: NERF - NE India Region

Name of Regional Delegate ..... **Thiyam S**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate .....
Have you attended a WSC before? How many .....
How long is the RD term in your region? **2**
How many areas are in the region? **2**
How many groups are in the region? **13**
How many meetings take place each week in the region? **20**
How many H&I panels take place each week in the region? **3**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **3.94**
What percentage comes from conventions and events? **94**
What percentage comes from literature sales? **7.819**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **0%**
- Holding workshops and service meetings? **0%**
- Traveling delegates or other trusted servants to service meetings and workshops? **0%**
- Holding events? ..... **71.448 (USD 4742.82 Approx not in %)**
- Expenses to hold and manage the RSC? ..... **1.394 (USD 92.53 Approx not in %)**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **Nil in 2013 but contributed USD 100 in APF 2012 & 2014**

Your Regional Service Structure

How often does your RSC meet? **We have our RCM meeting after every three months and one regional assembly annually**
Does your RSC meet in the same place each time? **No**
We have only two ASCs in the region so we have the RCM meeting as well as the Regional Assembly in alternate basis so to support the ASCs as the RCM meeting and the Regional Assembly is like a big FD Trip. We have other activities more than the business session, like workshop and fellowshipping. During the RCM meeting and the Regional Assembly the local fellowship have the chance to learn and know more about the fellowship. This system has work effectively in our Region to grow the entire fellowship and strengthen the Unity
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Literature Distribution, PR/PI, Project Based Workgroups, Human Resources
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**

Does your region use CBDM to reach decisions? ..... **Yes**

Do any of your areas use CBDM to reach decisions? ..... **Yes**

in our Region the decisions of the ASC are taken in the Area meeting where the groups sent their respective GSRs to give their voices & opinion of the group and the voting rights are also only given to the GSRs.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We did tradition book project workshop in the group level with an average attendance of 10 to 15 members in each workshop, the number of tradition book project workshop was 12. During the Regional Assembly with an average attendance of 25 members we have done workshop on Tradition No.8, Financial Matters and CAR workshop. And workshop on service matters and 12 concepts in the ASC level with an average attendance 20 to 30 members. And also workshops on strengthening home groups and the roles & responsibilities of trusted service in the loners group during the FD Trip with an average attendance of 15 to 20 members.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

We have internal and external FD Trip in the regional level. In our north east India we have different languages spoken and this has been a major obstacle to carry the message of NA. We have been doing fellowship development trips in the interior parts of north east India as well as our neighboring country Bhutan. The languages we use in carrying the message are English & Hindi. Sometimes we also used local members as a translator as many of the addicts are not familiar with either English or Hindi. During the FD Trips we used to visit rehabs, hospitals (Detoxification & Abscess Treatment isolated wards), substitution therapy centre's (Drop in Center) & loner groups. We did H&I panels at those rehabs and isolated wards in the hospitals and also interacts with the authorities of the Rehabs & hospitals after the H&I panels as a part of PR. And we also organized workshops and speakers meeting at those loner groups on specific topics set by the local fellowships. Fellowship dinners are also a good part of the FD Trip for fellowshipping with the locals and to attracts the local fellowship to NA services and strengthen the fellowship in their local level.

What kind of training and mentoring efforts take place in your region and/or its areas?

During the Regional Assemblies and Regional Committee meeting we have started adding more workshop and training session to trained the delegates of the groups and the ASCs. Specifically focusing on the traditions, fund flow system and effective service delivery this are some of the major things taken up to trained the trusted servants in our region. And in the Group & ASC level we also have regular workshop and speakers meeting on traditions. In the last Regional Assemblies we did CAR workshop focusing more on the "SSP" as we feel this will help our local fellowship at some point and take us to a new height.

Describe what kind of planning your region and/or its areas utilize.

We have yearly planning of the activities and financial part in the regional assemblies and follow up of our plans in the Regional Committee meeting after every three months. This is some of the simple plan we did in our Region.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

In the internal FD Trip the Regional Service body always co-ordinate with the ASCs. The ASCs support the Regional FD Trips with financial and human resource this is how we work out the services. And in the second FD Trip as a part of follow up trip to Bhutan our Region and

neighboring Region SIRSCONA we jointly work together to make it happen. In our first FD Trip to Bhutan there was only 2 groups in Bhutan and in the second time they have grown up to 6 groups and later own they formed their own ASC and became active in the Zonal Forum

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

for communication strategies regular reporting from the ASCs and loner groups are some of the effective outcome in our Region. Reports reflects how are they functioning and what are their needs and obstacles and how we can support them.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Last year February we have hosted the APF 2013 and prior to the Zonal Forum meeting we have organized a press meet, we have members from NAWS, APF and a local member in the PR Panel with the media and it was also highlight in the local news channel.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **No**

Do you keep your meeting information updated on the website? .....

Has your region hosted CAR workshops ..... **Yes**

only once during the Regional Assembly. Delegates from the ASCs as well as all the GSRs & Alt GSRs from the Groups were also present in the CAR workshop, 28 members have attended the CAR workshop.

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Do Not Use**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

We have been discussing much about how to improve the fund flow system from the Groups, ASCs, Region, Zonal Forum & to the NAWS and this has been improving since the last WSC. And also the part of outreach and FD, some few new groups are coming up from the outcome of these efforts.

Please describe the most significant challenge your region has faced since WSC 2012

financial constrained and lack of LTC works.

Please describe some highlights or successes your region has experienced since WSC 2012

• We have new groups in the regions. • Able to do more internal FD Trips. • Have been able to do more effectively in conducting workshops and business session in service meetings. • Able to host the APF 2013 in our Region (Annual Zonal Forum Meet). • Local members got a chance to exposed and experience to the fellowships from outside during the APF 2013.

What additional information would you like to share with other conference participants?

We have been doing internal and external FD trips by our region and this has help a lot in expanding the fellowship, the internal FD has also help a lot in bring up new groups in other part of the region. Members became more familiars with the services, traditions and the importance of keeping the group alive as a outcome of the workshops and speakers meeting we did in the FD Trips. And hosting a zonal forum event in our regions has help the local fellowship grow with new experience and things got changes in many forms in the services and became more familiars with the NA ways. This is some few things we would like to share with the conference participants.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Doing FD has help the new communities to grow in the region but due to communication gap from the loner group's and financial constrained in the Regional body we have been not able to do follow-up sufficiently in the past many years which has causes a great lost in the fellowship. But now a day's things are changing and financial position is quiet improving and follow up services are going on. Some of the main obstacles in carrying the message in our region are political situation, language barriers and funds. We do not have a proper strategies or well plan

system regarding communication so sometimes it is hard to work together with the groups and ASCs.

Facts about: Northern California Region

Name of Regional Delegate ..... **Traci P**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Michelle S**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? **2**
How many areas are in the region? **23**
How many groups are in the region? **1425**
How many meetings take place each week in the region? .....
How many H&I panels take place each week in the region? **300**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **76**
What percentage comes from conventions and events? **24**
What percentage comes from literature sales? .....
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **6%**
- H&I? **6%**
- Holding workshops and service meetings? **5%**
- Traveling delegates or other trusted servants to service meetings and workshops? **92%**
- Holding events? **2%**
- Expenses to hold and manage the RSC? **48%**
- Specify any other expenses? ..... **Insurance 26%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .....

Your Regional Service Structure

How often does your RSC meet? ..... **9 months out of the year**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, PR/PI, Project Based Workgroups, Regional Service Office, Website, Human Resources
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

This past cycle 2012-2014 we have had several NA 101's covering topics ie: Communication, Collaboration, Traditions Work group project, Vision for NA Services, Service System, Building Strong Home groups. Average attendance 45-50

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

We continue to provide Orientation for new RCM's, this happens before our RSC meeting, Special Fellowship Development to the Rural Areas in our Region

What kind of training and mentoring efforts take place in your region and/or its areas?

The Regional Service Committee has been engaged in planning, mentoring for some time now, and has identified goals, projects, and trainings, still a work in progress.

Describe what kind of planning your region and/or its areas utilize.

The Regional Service Committee has been engaged in planning for some time now, and has identifies goals, projects, still a work in progress.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Our Rural Areas mainly

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Veterans and Vietnamese communities

Successes with utilizing technology in new ways within your region and/or areas:

Webinars, PR

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Attendance at Professional Conferences for California Associations of Alcohol/Drug Counselors and Educators. Corporate Health Fairs, County Health Fair

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phoneline or a helpline? **Yes**

Areas in our Region have phonelines

Do you have a regional website? **Yes www.norcalna.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

4 CAR workshops, attendance varies from 20 to 120.

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    I find it helpful for the most part. I stopped using it when someone started to cut and paste without my permission.
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The Service System Project and the Traditions Work Project

Please describe the most significant challenge your region has faced since WSC 2012

To present a unbiased presentation to the fellowship, members with strong opinions and opposition regarding the SSP

Please describe some highlights or successes your region has experienced since WSC 2012

The delegation team has been able to have the freedom to manage discretionary travel and projects for the outlying areas. We meet on a 9 months out of the year, this has allowed us to do a lot more fellowship development work, we also have a Pacific Rim Group going strong average 20-25 half Asian descent., NCCNA H&I/PR contributes engaging sessions at our Regional conventions including workshop on fostering the message into hospitals and institutions and a diversity of a panel of speakers joining from around the world via Skype. Our Region will also be hosting 2014 WSLD..

What additional information would you like to share with other conference participants?

Conference input

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - CBDM**

Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Yes, (1) we are very upset that the wording on our proposal/motion was changed to read something different. (2) Which created a big mess and lack of trust. It has been difficult to maintain a positive attitude even though we are, when lack of communication happens. We are disappointed in the way this was handled and

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Transparency has worked well in Region, and to present a clear and informed message to the Region. The Challenge has been to step into the RD position with not enough information or training..

Some questions truncated to save space

Facts about: Northern New England Region

Name of Regional Delegate.....**Harry D**
Have you attended an WSC before? How many .....**Yes -2**
Is your region planning to send an Alternate Delegate? .....**Yes**
Name of Alternate Delegate.....**Laren C**
Have you attended a WSC before? How many.....**No**
How long is the RD term in your region?.....**It's A 2 Year Term And You Can Serve 2 Times As Rd**
How many areas are in the region? **4**
How many groups are in the region?.....**156**
How many meetings take place each week in the region? **172**
How many H&I panels take place each week in the region? **14**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **40**
What percentage comes from conventions and events?.....**60**
What percentage comes from literature sales?.....**0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **80%**
- Holding events? **5%**
- Expenses to hold and manage the RSC? **5%**
- Specify any other expenses?.....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **180**

Your Regional Service Structure

How often does your RSC meet?..... **every other month**
Does your RSC meet in the same place each time? **No**
We host our RSC oncee in every Area and then the last two are in a central area within the Region
Does your region have a regional office?.....**No**
Does your region have a regional convention? .....**No**
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
H&I, PR/PI
Is there a corporation or an entity with legal status that is a part of your RSC?.....**Yes**
Does your region use CBDM to reach decisions? .....**Yes**
Do any of your areas use CBDM to reach decisions? .....**No**
We are trying to get the Area's to look at CBDM

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We host CAR Workshop in all the Areas, We held an Regional Assembly that was well attended. We had a World Unity Day celecbration that was also well attended and we were one of the hook up location for the WSC.

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?
We are having Regional Assemblies where we hold workshop on GRS, RCM, RD & RDA training and how to carry the information from the members to the service committee and the service committees back to the members.

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
Granite State and Seacoast Area utilize the same website and phoneline. That works very well as now we have a combined meeting list that show 98% of the meeting in New Hampshire.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Our Areas do mailings to professionals. Have attended and had booths at local professional learning days. Have been invited to give presentations at local schools.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **No**
Do you keep your meeting information updated on the website? .....

Has your region hosted CAR workshops ..... **No**

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The Living Clean book. Everyone is so pleased at how easy it is to follow and fimd information. Second is the proposed changes to the service system.

Please describe the most significant challenge your region has faced since WSC 2012

Trying to explain the new Service System Project. Memeber don't see it working in our Region and they don't want this to be mandated to the fellowship. It should be an option to those who wish to utilize it.

Please describe some highlights or successes your region has experienced since WSC 2012

We saw one Area paying $ 1,800.00 for 46 meeting and one group paying $ 312.00 to keep their meeting space. So as a Region it is costing us less than a thousand dollars. We held our MRLE Multi Regional Learniong Event this conference cycle and in addition to the 2 World Board members sent by NAWS we also had 3 other World Board members attending on their own. I felt we were blessed to had all that added insight and information.

What additional information would you like to share with other conference participants?

Recovery is alive and well in the Nprthern New England Region. If you are in our area, please come and join us in our own little piece of heaven

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I try to make to the Area service meeting that I can within an hour and a half within the Region.This way I have my hands on the heartbeat of NA within my Region. We have one Area that is 3 1/2 hours from where I live, so I only get there a couple of times a year.

Facts about: Northern New Jersey Region

Name of Regional Delegate.....**Kerri D**
Have you attended an WSC before? How many .....**Yes -2**
Is your region planning to send an Alternate Delegate? .....**Yes**
Name of Alternate Delegate.....**Danny G**
Have you attended a WSC before? How many.....**Yes**
How long is the RD term in your region?.....**2**
How many areas are in the region? **12**
How many groups are in the region?.....**305**
How many meetings take place each week in the region? **305**
How many H&I panels take place each week in the region? **# of panels unclear. We will have that figure prior to our departure for the conference**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **100**
What percentage comes from conventions and events?.....**0**
What percentage comes from literature sales?.....**0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **0%**
- Holding workshops and service meetings? **0%**
- Traveling delegates or other trusted servants to service meetings and workshops? **0%**
- Holding events? .....**1% - 142.00%**
- Expenses to hold and manage the RSC? **9% 2,007.64%**
- Specify any other expenses? **Shared Services 61% ie Phone line - 2,914.67 & Statewide Meeting Lists 11,013.03%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .....**1 % - 134.78**

Your Regional Service Structure

How often does your RSC meet?.....**6 x per year off conference years 8 X per year conference year**
Does your RSC meet in the same place each time? **No**
Every ASC has an opportunity to host. We travel throughout the region.
Does your region have a regional office?.....**No**
Does your region have a regional convention? .....**No**
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
H&I, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC?.....**No**
Does your region use CBDM to reach decisions? .....**No**
Do any of your areas use CBDM to reach decisions? .....**Yes**
Passaic ASC uses CBDM

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
The RD Team delivered (3) successful Workshops for the RCM 's/ ASC's We hosted the NEZF just after the WSC 2012 where we invited the local communities where we discussed the WRAP up of the conference was delivered. We planned a regional assembly for 11/14/2012 but we were forced to postpone due to a major snow storm. We did have our Regional Assembly on 2/23/2013 with WB participation and our topics were Collaboration, Supporting our Vision a GSU presentation and the Traditions project. For the WSC 2014 workshop series we are delivering two (1) CAR / (1) CAT during the RSC time schedule. And we will be delivering Four our in the region. One with (five) of the ASC"s collaborating together another with (3) ASC's collaborating together and yet another with (3) collaborating together. Lastly we did an RCM training were the RCM"S were exposed to small and large group discussion on the responsibilities of an RCM, leadership and the roles of a leader, effective communication and guidance on the important point to include in a report to the region as well as to the ASC.

Does your region provide any other type of fellowship development or outreach efforts? **Not at this time**

What kind of training and mentoring efforts take place in your region and/or its areas?
Quite a few ASC's offer workshops prior to their ASC session starting monthly.

Describe what kind of planning your region and/or its areas utilize.
We have an annual budget.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
Our RSC & NJ RSC share responsibility for the statewide helpline, meeting directory and website and History and Archives (new Sub-committee est. 2012).

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:
We are utilizing email much more in between sessions.

Successes with utilizing technology in new ways within your region and/or areas:
n/a

Please describe the different types of public relations efforts (PR/PI) carried out in your region
We now attend an annual Governor's Council with a booth.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **Yes**
We are partially responsible for a statewide system.

Do you have a regional website? **Yes nanj.org**
Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**
Our attendance will vary because of the # of ASC's collaborating last weekend five ASC's collaborated and there were approximately 75 participants attending. We will facilitate (7) workshops for 2014 CAR.

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**

- NA Meeting Search App **Do Not Use**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    Ability to be exposed to the different perspectives.
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Better use of technology for improved communications ie: Skype for participant that are not able to physically attend the RSC. A calendar program that notifies all the participants of a specific group that the meeting is coming up soon we tried an internet based program called Groupt it did not work for us. The History project that was added to our shared services between the two RSC's.

Please describe the most significant challenge your region has faced since WSC 2012

Experiment with CDBM.

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - Passaic County Area was a field tester for the SSP, and helped contribute ideas as well implemented some from the ideas.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Putting CAT items back into the CAR.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Not having a consistent Alternate was a challenge for me as an RD. Having a very experienced Alt at this time is working out really well.

Facts about: Northern New York Region

Name of Regional Delegate ..... **Dennis M**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate .....
Have you attended a WSC before? How many .....
How long is the RD term in your region? ..... **2 Years, 2 Terms Max**
How many areas are in the region? **6**
How many groups are in the region? **175**
How many meetings take place each week in the region? **225**
How many H&I panels take place each week in the region? **10**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **100**
What percentage comes from conventions and events? **0**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **0%**
- Holding workshops and service meetings? **0%**
- Traveling delegates or other trusted servants to service meetings and workshops? **0%**
- Holding events? ..... **5% - we utilize ASC A&E's via coordinators**
- Expenses to hold and manage the RSC? **10%**
- Specify any other expenses? ..... **10% NAWS**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **$1000 ($100 + hosted one time for $900)**

Your Regional Service Structure

How often does your RSC meet? ..... **bimonthly**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **No**
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, PR/PI, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**
RSC technically uses Roberts Rules, but is informally working with CBDM. The RSC meeting tends to be relatively laid back.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Just restarted having workshops with new election cycle. Held a tradition workshop for input on the book in November. Attendance was good for being the first regional event in over a year and also a tradition / service workshop. Will be having various CAR/CAT workshops leading up to the WSC as well as continuing to have tradition input workshops.

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Region - none presently Areas - Finger Lakes ASC utilizes policy aides, a GSF, and various orientations to try to help mentor gsr's and officers. Otherwise dependent upon alternates being trained into position. The rest of the areas depend primarily on the training / mentoring of alternates combined with learning days.

Describe what kind of planning your region and/or its areas utilize.

Very limited at each body. Some have steering committees, but other than that mostly reactionary rather than plan based or pro-actionary.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Regional Coordinators utilize area committees already in place for RSC services as well as helping areas share services - whether H&I panels or speaker sharing as needed, or one area helping another host an event.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

The relatively newly developed coordinator positions along with the RD/RDA actively seeking input and sharing information is helping rekindle communication and interest for the region. Successfully coordinating 2 shared events, starting to share H&I services, and a push for more workshops from the RD and input towards the NEZF seems to be waking areas up to being a member of the region again.

Successes with utilizing technology in new ways within your region and/or areas:

None yet - part of future discussions

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Very limited at the moment - just elected a PR coordinator into position who will be working with member ASC PR committees to see what is needed and what can be shared.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **No**

Do you keep your meeting information updated on the website? .....

Has your region hosted CAR workshops ..... **No**

How does your region reach a conscience about WSC matters? ..... **Other**

Group tally with explaination on basic reasoning or conditions on each vote so that if the topic at hand changes through discussion and that reason is no longer valid, the vote changes

Does your region engage in gathering a conscience for CAT material? ..... **No**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics
- NA Meeting Search App **Helpful**
- Locally developed tools **None yet - work in progress**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**

- Do you find it helpful? ..... **Yes**
  Watching various debates and questions brings about more information and points whether I agree with them or not.
- Do you have ideas on how to improve it?
  Allow more settings for the email notifications - so we can avoid being flooded with unecessary email notifications while still being updated. Make the forum publicly readable but only able to be posted on by registered participants. That might curtail some of the disdain for the 'secret forum' and help change the atmosphere. Will also allow members in general see how their RD/RDA's are actually representing them in these discussions both for accountability and usable input/feedback purposes.
- Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
SSP and in some cases the perception of NAWS being out of line. The tradition book had much positive interest though.

Please describe the most significant challenge your region has faced since WSC 2012
Waking up to becoming a viable region that provides services and aids in the unity of its members

Please describe some highlights or successes your region has experienced since WSC 2012
Starting to wake up as a region and rekindle group and area interest in working together with the RSC and fellow ASC's. Starting to talk about ways and means for growth of service and participation and projects that can be undertaken to finally provide services. A couple of areas are struggling, but overall there is a slowly growing sense of unity again. Took some changes in how we looked at doing things and continuous emphasis on serving the areas, groups and their members, but we are at least heading in a positive direction.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - Finger Lakes : GSF currently in practice, other parts (LSC, LSB, etc) in mostly informal discussion. CBDM has been discussed more than once. Rochester : Discussion of GSF's, have not officially started yet Route 13 : Unknowingly started heading towards utilizing one-track GSF-like model --- more will be revealed RSC primarily Roberts Rules based, has informally worked in the style of CBDM more than once**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Not unless the groups direct me to

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

As new to this position I am ill equipped to answer. Current challenge has been a lack of mentorship (RDA for 4 months, now RD). Most of my experience and knowledge comes from participation at the RSC and NEZF and interacting with other experienced members rather than any direct mentorship as RD. Thus far I would have to say enthusiasm, open-mindedness, humility and gratitude have served me well. My enthusiasm and gratitude allow me to help make service and the various goings-on and topics in service attractive. Open-mindedness and humility allow me to hear the points of others and step aside from my opinion in favor of the greater group conscience.

Facts about: Norway Region

Name of Regional Delegate ..... **Per S**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Bill T**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 year**
How many areas are in the region? **6**
How many groups are in the region? **120**
How many meetings take place each week in the region? **130**
How many H&I panels take place each week in the region? **5**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **10**
What percentage comes from conventions and events? **20**
What percentage comes from literature sales? **70**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **5%**
- H&I? **5%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **30%**
- Holding events? **10%**
- Expenses to hold and manage the RSC? **10%**
- Specify any other expenses? **30%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **30.000 NOK**

Your Regional Service Structure

How often does your RSC meet? ..... **3 Y**
Does your RSC meet in the same place each time? **No**
We travel around Our region
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, Literature Distribution, Phoneline, Website, Translations, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
Works Great, but you need a good leader

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Workshops on different topic

What kind of training and mentoring efforts take place in your region and/or its areas?

Little

Describe what kind of planning your region and/or its areas utilize.

non

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

Open ewery day from 17:00-19:00

Do you have a regional website? **Yes www.nanorge.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

every second year we do this at Our service conferance and do aprox 4 workshop

How does your region reach a conscience about WSC matters? ..... **Other**

Get consensus from the Service conferance

Does your region engage in gathering a conscience for CAT material? ..... **No**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Communication and Planning

Please describe the most significant challenge your region has faced since WSC 2012 **Planning**

Please describe some highlights or successes your region has experienced since WSC 2012

What additional information would you like to share with other conference participants?

Some questions truncated to save space

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**
Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I got to know a lot more about the fellowship, Challenges has been money

Some questions truncated to save space

Facts about: Occidente Mexico Region*

Name of Regional Delegate ..... **Gregorio G**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Renato D**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **5**
How many groups are in the region? **42**
How many meetings take place each week in the region? **479**
How many H&I panels take place each week in the region? **0**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **55**
What percentage comes from conventions and events? **45**
What percentage comes from literature sales? **5**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **0%**
- Holding workshops and service meetings? **15%**
- Traveling delegates or other trusted servants to service meetings and workshops? **0%**
- Holding events? **10%**
- Expenses to hold and manage the RSC? **5%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **375 USD**

Your Regional Service Structure

How often does your RSC meet? ..... **every 2 months**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? .....
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, Literature Distribution, Regional Service Office, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
We get input on how this process works when we have a proposal o motion to talk about

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

Some questions truncated to save space

What kind of training and mentoring efforts take place in your region and/or its areas?
Describe what kind of planning your region and/or its areas utilize.
Does your region or its areas have any shared services with other service bodies? ..... **Yes**
we have great communication with health entities
Has your region had discussion about where NA does not exist in your region? ..... **Yes**
Successes with communication strategies in your region and/or its areas:
Health entities
Successes with utilizing technology in new ways within your region and/or areas:
E-mail, chat, multi regional web conferences
Please describe the different types of public relations efforts (PR/PI) carried out in your region
We do them on a monthly basis in every area with schools, correctional institutions, public squares
Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**
Does the region have any type of NA phoneline or a helpline? **Yes**
Do you have a regional website? **Yes www.naregionoccidente.org**
Do you keep your meeting information updated on the website? ..... **Yes**
Has your region hosted CAR workshops ..... **Yes**
How does your region reach a conscience about WSC matters?.....**Vote by RCMs at RSC meeting**
Does your region engage in gathering a conscience for CAT material?..... **Yes**
How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Our region's request for WSC seating and our legal status
Please describe the most significant challenge your region has faced since WSC 2012 **Get WSC seating**
Please describe some highlights or successes your region has experienced since WSC 2012
new trusted servants in RSC, website, e-mail list, more participation form trusted servants
What additional information would you like to share with other conference participants?
What is the precise information we need to obtain WSC seating so we can cooperate with the WSC in a better way and if we have any problems to identify them so we can solve them.
Receive help form WSC to do workshops, and virtual meetings

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey
- LSC basics **Helpful**
- LSB project plan worksheet **Helpful**
- LSC second and third meeting agendas **Helpful**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

Our seating in the WSC

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

To become an RD has been a challenge because things have changed a lot from the time I got started. Internet meetings are a great thing because they allow us to communicate with members from distant communities and countries.We enrich ourselves with the diversity of other members

Some questions truncated to save space

Facts about: OK Region

Name of Regional Delegate ..... **Cindi B**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Kyle B**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Terms With 2 Years For Each Term**
How many areas are in the region? **4**
How many groups are in the region? **99**
How many meetings take place each week in the region? **364**
How many H&I panels take place each week in the region? **25**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **22**
What percentage comes from conventions and events? **78**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **0%**
- Holding workshops and service meetings? **13%**
- Traveling delegates or other trusted servants to service meetings and workshops? **5%**
- Holding events? **64%**
- Expenses to hold and manage the RSC? **12%**
- Specify any other expenses? ..... **NAWS contributions 6%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **$50**

Your Regional Service Structure

How often does your RSC meet? ..... **bimonthly**
Does your RSC meet in the same place each time? **No**
We travel and rotate through each area
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, Phoneline, Project Based Workgroups, Website, Literature Review, Guideline Review
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **No**
It has taken several years for CBDM to work productively. It takes a very strong facilitator for it to work. A co-facilitator or someone in training would be helpful in transitions between terms

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Multiple SSP, CBDM, H&I and phone line orientations and education, Grieving in Recovery, Walk the Walk, Sponsorship, multiple Tradition workbook, Service 101, Learning to Love Yourself, Disruptive and Violent Behavior, What is a Trusted Servants, Group Conscience, Supporting our Vision, In Times of Illness, Meeting Etiquette, 3rd Tradition, Service Structure Basics, Navigating na.org, A New Way to Live, Inspired by our Primary Purpose - all of these had anywhere from 5-50 member present

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?
Learning Days, H&I & Phoneline Orientation

Describe what kind of planning your region and/or its areas utilize.
No formal planning at the regional level. Two of the areas work on a budget form of planning

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
surrounding regions and ourselves have each other listed on our websites with links to the regional websites for meetings.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:
Just now experimenting with some on-line conferencing opportunities.

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Attended an annual Drug Court conference and did a presentation, booths at county, local fairs, flyers/meetings lists given to attorneys, mailings to all prisons with information about NA and ability to send literature to facilities

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**
Should officially be up and running by the time the conference has started. Will have options to pick by location with also the option to talk to a live person.

Do you have a regional website? **Yes http://www.okna.org/**
Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**
1 large assembly with approximately 50 people in attendance, 4-5 group/multi group workshops with 10-20 in attendance

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Not Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **Love these. Would love to see them updated more frequently. Would like to see some kind of consistent communication going out in publications about posting more workshops, guidelines, etc. to the site.**
- Are you aware of our electronic literature? **Yes**

Some questions truncated to save space

- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    Love it. Post there frequently. Any kind of communication that we can have between regions on a consistent basis regardless of the topic I think is a plus.
  - Do you have ideas on how to improve it?
    "like" button. :)
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Lack of attendance at meetings, lack of groups at ASC, drug court, DRT, delegation, money

Please describe the most significant challenge your region has faced since WSC 2012
Communication, geographical issues with large gaps of our region with no NA, retaining trusted servants, getting literature/meetings into prisons

Please describe some highlights or successes your region has experienced since WSC 2012
Regional Phoneline, development of Fellowship Development at the RSC, local area hosting COS, ability to finally have Learning Days in all of our areas this year.

What additional information would you like to share with other conference participants?
The idea that CBDM looks harder on paper than it actually does to practice. I would like to encourage all of us to communicate more frequently by email, Skype, etc., and to share those relationships we form with others in our regions so we can promote better unity around the globe. I would love to see our zones communicating with each other and planning together - possibly skyping in speakers to share at each others conventions or share ESH of service, etc. The world becomes smaller the more we all get to know one another.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - Nothing other than CBDM and just starting project based services**

Have you read or used any of the SSP tools? **No**

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet

Some questions truncated to save space

- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Seating, defining the role of the WSC, collaboration of zones and how to insert zones into our current service structure.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Learning the use of technology and how important a role in can play/change in how well we can communicate. On the other side, getting groups and areas to use technology has been a challenge. The biggest challenge is getting passion for service ignited in others.

Facts about: Ontario Region

Name of Regional Delegate ..... **Genina A**
Have you attended an WSC before? How many ..... **Yes -3**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Richard H**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **4 Years**
How many areas are in the region? **19**
How many groups are in the region? **400**
How many meetings take place each week in the region? **423**
How many H&I panels take place each week in the region? **42**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **25**
What percentage comes from conventions and events? **30**
What percentage comes from literature sales? **35**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **5%**
- Holding workshops and service meetings? **5%**
- Traveling delegates or other trusted servants to service meetings and workshops? **20%**
- Holding events? **5%**
- Expenses to hold and manage the RSC? **20%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **4 x a year**
Does your RSC meet in the same place each time? **No**

our July mtg is identified as the Rotating Regional Meeting -at January mtg we encourage an area to submit a bid to host RSC mtg in an area. We convene for 2 days and hold workshops on the Saturday and RSC Sunday

Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?

Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Website

Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Works well for them, and they vote on financials/elections

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Traditions (4) Planning Basics (2) GSR Forum (2) Collaboration (5) Group Conscious (4) SSP (4) - Attendance varies 25-45-50. An area in our RSC Winnipeg, Manitoba has started the SSP process

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**
There's a Northern Outreach Coordinator

What kind of training and mentoring efforts take place in your region and/or its areas?
Mentoring is always a topic that's convey in any type of workshop that is held and the fellowship is aware of its importance and does utilize the mentorship process as we always have an Alt position filled

Describe what kind of planning your region and/or its areas utilize.
Our RSC hasn't had a RPT in a few years. Will do a planning assembly at the July RSC this year

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
We have regional meeting list that is published twice yearly; regional helpline;few areas share same regional website; CANA/ACNA recently obtained a national helpline and all regions throughout Canada are hooked into this new "vanity" number 1.855.562.2262(CANA) french(ACNA)

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:
Whenever there's any type of workshop in an area there is always enthusiasm and interest as more members get motivated and get involve in service.

Successes with utilizing technology in new ways within your region and/or areas:
Radio spots and PSAs are being aired

Please describe the different types of public relations efforts (PR/PI) carried out in your region
attendance at Drug Awareness week in Schools; poster drives; presentations in schools; NA helpline ad in a weekly newspaper;donation of BT to all libraries in one area; 2 mass mail outs - 1000 to health care practices; another to 300 community centers/facilities; judicial, therapist and recovery programs in Ontario; RSC carried out mail out to all Doctors in Ontario

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phoneline or a helpline? **Yes**
All ares have helplines as well as being hooked up with the regional phone line and just recently nationally with zone CANA/ACNA

Do you have a regional website? **Yes www.orscna.org**
Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**
All car workshops are occurring after submission of this report. Several areas hosting; 2 in Toronto; 1 in mid west sector presenting a Multi Area collaborative CAR wkshop; 1 in North east; 1 west in Manitoba.

How does your region reach a conscience about WSC matters?..... **Other**
At workshop assemblies by any member who's present. also tally are taken from RCMs from other areas.

Does your region engage in gathering a conscience for CAT material?.....

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

Some questions truncated to save space

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **No**
    at times its helpful, informative and interesting, however, at times it's been challenging to participate due to the disrespect towards the WSC
  - Do you have ideas on how to improve it?
    maybe some specific rules of conduct on appropriate social media behavior.
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
SSP; Traditions workshop, Planning Basic, and Collaboration

Please describe the most significant challenge your region has faced since WSC 2012
at this time we are dealing with a motion that states :the Ontario region withdraw membership and financial support with CANA/ACNA

Please describe some highlights or successes your region has experienced since WSC 2012
the successes of facilitating workshops at our rotating RSC mtg and witnessing more members get involve in service and return to the RSC

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - The Winnipeg area, in Province of Manitoba, is venturing to the try the SSP. A proposed meeting & election schedule of GSF & LSF has been set up for April/14**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet **Helpful**

Some questions truncated to save space

- LSC second and third meeting agendas **Helpful**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

zonal seating - S/N/P - function of WSC

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

What works well is facilitating workshops in a struggling area and then witness the growth, enthusiasm in their eyes, and get more involved in service. Challenge that will be dealt with at our April RSC is the motion to withdraw from CANA/ACNA. I See this as an excellent opportunity, to share the manner of how CANA/ACNA functions, how strategic planning is utilized to create this entity's to being project based, and this immensely helps the function of the CANA/ACNA body by aiding to provide solutions to internal and external factors, that would have an effect on NA as a whole, nationally. I am confident that the application of spiritual principles the higher good will prevail.

Facts about: Pacific Cascade Region

Name of Regional Delegate ..... **Lisa C**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Larry B**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **3 years as RD, 3 years as Alt**
How many areas are in the region? **16**
How many groups are in the region? **238**
How many meetings take place each week in the region? **484**
How many H&I panels take place each week in the region? ..... **Accurate info not available**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **42**
What percentage comes from conventions and events? **58**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **Funded to attend WSLD, and has a line item to pay travel expenses if an Area requests assistance or workshops. They meet as a forum quarterly but are not providing direct PR services at the Regional level at this time. They have combined subcommittees with H&I to form a PR subcommittee.**
- H&I? **Funded to attend WSLD, and has a line item to pay travel expenses if an Area requests assistance or workshops. They meet as a forum quarterly but are not providing direct H&I services at the Regional level at this time. They have combined subcommittees with PI to form a PR subcommittee.**
- Holding workshops and service meetings? **We accrue and disperse seed money to the hosting ASC for securing a meeting room to conduct our traveling quarterly RSC. We hold three, 2 day events and one, 1 day event a year. Our 2 day events include one Regional Learning Days organized by the PR committee and two RD Assemblies. Seed money for the 2 day events are currently $650 and the one day event is $350. It is the responsibility of the Hosting ASC to fundraise any additional money if needed to host the event. It is understood that this is seed money and is generally recouped via food sales and registrations at the door of the event and returned to the RSC.**
- Traveling delegates or other trusted servants to service meetings and workshops? **$11,820 Exec Body & sub-committee chairs receive $50 quarterly travel reimbursement. Sub-committee chairs & RD Team have accruals available for reimbursements if Areas request assistance or workshops. RD Team has line items accruals for any 1 World Services mtg & the WSZF. We also fund PR & H&I to WSLD. C&C has a line item to cover hotel & travel to our Regional Convention.**
- Holding events? **We put on an Annual Convention and an Annual Campout. Convention Seed is $450 and the Campout seed has not made it to an approved line item budget, as we just completed the first annual and are in the planning stages of the second.**
- Expenses to hold and manage the RSC? **Admin expenses for copies, insurance, storage unit rental, Purchase of a CAR for each RCM all comes in at under $2,500.**

Some questions truncated to save space

- Specify any other expenses…**We hired a lawyer this past conference cycle to help us incorporate as a non-profit.%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **The Regions of the Western States Zonal Forum do not directly and regularly contribute to the Zone. It is not part of our stream of Fund Flow, Pacific Cascade Region did not contribute any funds to the Zone during this conference cycle.**

Your Regional Service Structure

How often does your RSC meet?**4 times per year, Winter (Jan.) Spring (April) Summer (July) Fall (Oct.)**

Does your RSC meet in the same place each time? **No**

We rotate between the Area's of the Region.

Does your region have a regional office? ..... **No**

Does your region have a regional convention? ..... **Yes**

If yes, is attendance: ..... **Staying the same**

Did your regional convention make a profit this year? ..... **Yes**

What committees or workgroups do you have at your RSC?

Convention/Events, H&I, PR/PI, Website

Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**

Does your region use CBDM to reach decisions? ..... **Yes**

Do any of your areas use CBDM to reach decisions? ..... **Yes**

Some have found it very easy and are successful others have struggled, gone through extreme strife and returned to some version of Robert's Rules.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We hold three, 2 day events and one, 1 day event a year. Our 2 day events include one Regional Learning Days organized by the PR committee and two RD Assemblies. Seed money for the 2 day events are currently $650 and the one day event is $350. It is the responsibility of the Hosting ASC to fundraise any additional money if needed to host the event. It is understood that this is seed money and is generally recouped via food sales and registrations at the door of the event and returned to the RSC.

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Most Alternates are trained by shadowing. We do host a PR Learning Days, which includes panels and workshops.

Describe what kind of planning your region and/or its areas utilize.

We review and approve a budget, which outlines the events the Region will fund for the year. Each committee tasked with that event is responsible for all planning of the event and reports back to the Region body quarterly on their progress.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

None of Note.

Successes with utilizing technology in new ways within your region and/or areas: **N/A**

Please describe the different types of public relations efforts (PR/PI) carried out in your region

The Regional PR committee conducts a Regional PR Learning Days and may be requested to attend an Area for occasional assistance.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes www.PCRNA.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

There were approx. 80 who attended our only Official Regional CAR Workshop. We had thorough discussion and though there was still support of the project, the body felt fatigued with the SSP and does not see that there has been much changed or progress during this conference cycle.

How does your region reach a conscience about WSC matters? ..... **Area tally**

Does your region engage in gathering a conscience for CAT material? ..... **No**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Not Helpful**
- NA Meeting Search App **Do Not Use**
- Locally developed tools **Difficult to productively search**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **No**

    I read more than comment or post. It doesn't feel like a good discussion is had. I get more value out of face to face discussion. I feel that a vociferous and abusive minority monopolize the board and make it an Unwelcoming and hostile environment where I don't want to participate. The mass of emails notifying of new comments overwhelms me and blows my phone up.
  - Do you have ideas on how to improve it?

    I'd like to think at this level of service, we'd all be more spiritually centered and not so abusive, unfortunately recent posts have proven that to not be the case. I understand the pushback that more monitoring and / or censoring will create, however an abusive conversation is never productive. People can discuss while having opposing opinions without being degrading Another item is that something needs to be done with email notifications, there are too many.
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012

Quality of information delivery via the RCMs. Several ASCs are not aware of the mass of happenings on world level items, specifically that the SSP even exists.

Please describe some highlights or successes your region has experienced since WSC 2012

We've incorporated, hosted a couple of successful conventions, and have improved our patience and ability to get through some tough proposals to a decision using CBDM

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - There is a beta test site in our Region. We have a couple other ASCs who've tried different aspects of SSP with mixed results. One had extreme strife and returned to their previous version of Robert's Rules. Another ASC is seaming to organically develop a GSF without using any SSP material. From our Beta Test site: Washington County NA used all the tools and found them all helpful. Some more than others though. The worst liked was the annual survey tool. There were good questions that expanded the inventory questions in the Area Planning Tool but the format was confusing. Many of those questions are just not appropriate for Groups to answer as few members have the experience to inventory some of our services. We went back to the APT questions for our Annual survey LSC this year. I can't emphasize enough how important an easy to understand survey questionnaire is to the strategic plan process. I would also like to see more tools for the GSR. Tools that will help train as well as make it easier for GSRs to report information back to the groups. The GSR to Group stuff is extremely lacking in not only the current structure but in the SSP as well. Lastly, the 4th LSC agenda tool has not yet been created and would be helpful in suggesting the importance of holding elections at the last LSC. A big problem for our inventory (strategic plan) in past years was how the momentum of that process was interrupted by the election process.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Not Helpful**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

How do Regions who do not send Alternates to the WSC train and prepare them to be effective delegates in conversation and business without prior experience when other service bodies operate so differently than the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Worked well: Hands on experience for training as the alternate has been irreplaceable for me to feel like a capable and effective participant as the Delegate this year. Not worked well: Getting involved in the multitude of online forums which have tended to be monopolized by loud opinions and seemingly closed minds. These take a serious toll on my serenity and desire to be of service.

Some questions truncated to save space

Facts about: Panama Region

Name of Regional Delegate ..... **John F**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **To be confirmed**
Have you attended a WSC before? How many .....
How long is the RD term in your region? ..... **2 years**
How many areas are in the region? **1**
How many groups are in the region? **12**
How many meetings take place each week in the region? **56**
How many H&I panels take place each week in the region? **5**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **5**
What percentage comes from conventions and events? **80**
What percentage comes from literature sales? **15**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **20%**
- H&I? **9%**
- Holding workshops and service meetings? **13%**
- Traveling delegates or other trusted servants to service meetings and workshops? **10%**
- Holding events? **4%**
- Expenses to hold and manage the RSC? **40%**
- Specify any other expenses? ..... **4% for WSC and LAZF**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **$ 250.00 USD**

Your Regional Service Structure

How often does your RSC meet? ..... **once a month**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
5 workshops on IDTs for this cycle. average attendance 30 people

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**
through the regional chair and PR workshops

What kind of training and mentoring efforts take place in your region and/or its areas?
PR workshops and facilitation and leadership workshops

Describe what kind of planning your region and/or its areas utilize.
Strategic planning

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas:
phone line. billboards in stadiums and on giant TV screens, radio and TV

Successes with utilizing technology in new ways within your region and/or areas:
webpage, yellow pages, Internet, Facebook, Twitter and Internal Whatsap

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Handing out flyers, banners, giant tv screens, PR and H&I panels

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **10**

Does the region have any type of NA phoneline or a helpline? **Yes**
24/7

Do you have a regional website? **Yes www.napanama.org**
Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**
3 workshops, 30 people

How does your region reach a conscience about WSC matters?.....**Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Do Not Use**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .....

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
the number of members is increasing in the region. The SSP and the GSU

Please describe the most significant challenge your region has faced since WSC 2012
the implementation of the SSP

Please describe some highlights or successes your region has experienced since WSC 2012
Na becoming part of the Drug Court program

What additional information would you like to share with other conference participants?
The new drug court program

Some questions truncated to save space

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**
Have you read or used any of the SSP tools? **No**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet **Helpful**
- LSC second and third meeting agendas **Helpful**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

to consider seating new regions on the floor of the conference

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Some questions truncated to save space

Facts about: Paraguay Region*

Name of Regional Delegate..... **Guillermo J**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate.....
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region?..... **2 years**
How many areas are in the region? **1**
How many groups are in the region?.....**7**
How many meetings take place each week in the region? **17**
How many H&I panels take place each week in the region? **1**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? .....
What percentage comes from conventions and events?.....
What percentage comes from literature sales?.....
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses?.....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **It is very difficult to answer these questions that refer to the 7th tradition because what works here autmatically is the literature, each group has the basic and thye lack something the region/area provides them with them with literature as they have an**

Your Regional Service Structure

How often does your RSC meet? **Every 2 months as it is establisehd but lately we have been meeting every week**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office?.....
Does your region have a regional convention? .....
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Literature Distribution, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC?.....
Does your region use CBDM to reach decisions? .....
Do any of your areas use CBDM to reach decisions? ..... **No**
We are somewhat aware of the new community resources, however we are just working with the GTLS manual and we vote we have raise our hands and we elect trusted servants and we ask the candidates to leave the room, but we have not implemented the CBDM process

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We did not have any formal workshops but after a recovery meeting on Sundays some of us stayed and read the service materials and we prioritized H&I and PI services

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:
We have had our website for a couple of years and lot of people communicate and contact us via the website

Please describe the different types of public relations efforts (PR/PI) carried out in your region
we keep our website updated, we hand out flyers, posters, IPs before or during the presentations or during public meetings or H&I panels

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **Yes**
We have a mobile telephone line ad receive frequent calls, about 10 calls per week approximately

Do you have a regional website? **Yes www.na.org.py**
Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **No**

How does your region reach a conscience about WSC matters? .....

Does your region engage in gathering a conscience for CAT material? ..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature?
- Do you use the NAWS Conference Participant Bulletin Board? .....
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
After the workshops facilitated by the members from Brazil, we are still utilizing the same process to elect trusted and each group tries in some way to fill the service positions

Some questions truncated to save space

Please describe the most significant challenge your region has faced since WSC 2012

To have our first regional convention

Please describe some highlights or successes your region has experienced since WSC 2012

the activities subcommittee continues to function and we were able to organize the First Unity Event during the spring, which included a PI presentation, burgers and a musical show, then we had a successful campout and we are presently working on organizing our first convention, and we still have public presentations with food and sharing sessions.

What additional information would you like to share with other conference participants?

We are sure that our first regional convention will motivate us to continue being of service , even though we are only a few trusted servants, this is a very important step for our region so we can incorporate tools and resources that work in other regions. We are very grateful and as always we ask for your unconditional support.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?

Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

I am very grateful to NA because of everything that I continue to experience as a member and as a person. My experience in service has made me realized that is similar to my personal recovery, you are always trying to achieve a goal, an objective, with difficulties and with a lot of effort and we have to move forward, just for today, growing without a pause, there is always something that needs to be done, new challenges, our community is very small and it is in its beginning stages. The convention seemed as something that was very far away and impossible, but today is closer and closer thanks to being obedient, to the neighboring regions, to the LAZF and to the NA community as a whole

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: Peru Region

Name of Regional Delegate ..... **Yoel P**
Have you attended an WSC before? How many ..... **Yes**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate ..... **Tomas C**
Have you attended a WSC before? How many .....
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **3**
How many groups are in the region? **34**
How many meetings take place each week in the region? **98**
How many H&I panels take place each week in the region? **14**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **15.5**
What percentage comes from conventions and events? **40.5**
What percentage comes from literature sales? **44**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **7%**
- H&I? **7%**
- Holding workshops and service meetings? **1%**
- Traveling delegates or other trusted servants to service meetings and workshops? **14%**
- Holding events? .....
- Expenses to hold and manage the RSC? **71%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **$50.00 USD**

Your Regional Service Structure

How often does your RSC meet? ..... **once a month sometimes twice a month**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? .....
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, PR/PI, Regional Service Office
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
PI, H&I, outreach, and 2 WSC topic regional workshops, 20 members average attendance
Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Some questions truncated to save space

we communicate with and visit groups that are located far away from the capital and that are not part of an area structure

What kind of training and mentoring efforts take place in your region and/or its areas?

PR plan and H&I learning days

Describe what kind of planning your region and/or its areas utilize.

each sub committee and area presents a work plan for the present year and then they are all articulated and we create one regional plan along with an expense budget

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

telephone calls to GSRs inviting them to service meetings

Successes with utilizing technology in new ways within your region and/or areas:

uploading NA videos and interviews, You tube reports

Please describe the different types of public relations efforts (PR/PI) carried out in your region

constant support for areas and fluid communication with important institutions in our country, we do one interview per month where we explain what the program is about

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phoneline or a helpline? **Yes**

Do you have a regional website? **Yes www.naperu.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

2 workshops, 20 member in each one

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?.....

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .....

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

PR in TV channels, showing your face as a third party

Please describe the most significant challenge your region has faced since WSC 2012

PR and lack of commitment from trusted servants

Please describe some highlights or successes your region has experienced since WSC 2012

trusted servant rotation and participation and interest with LAZF and NAWS

Some questions truncated to save space

What additional information would you like to share with other conference participants?

Experience about the growth of NA in each region

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?
Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

in which way can you help us to develop agreements with government entities like a letter of support from NAWS

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

What has worked well has been having experience prior to having this position, being of service in the RSC for 9 years doing different types of services, which allows me to be better prepared to support the RSC. The most important challenge is to help and to motivate the RSC without using my ego and trying to be a spiritual supporter at all times. In regards to the collective service, we have created a work team that it is very committed and that wants to continue to grow. Another challenge is the lack 7 Tradition contributions form members and groups , our goal this year is to have workshops and forums and the objective is to become more involved in the growth of NA as a whole. It is a personal privilege to share this information with you, and to represent the Peru Region, Warm Regards YOEL P RD PERU REGION

Some questions truncated to save space

Facts about: Philippines Region

Name of Regional Delegate.....**ROBERTO V**
Have you attended an WSC before? How many ..... **Yes -this will be my 2nd one**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate.....**TEODY B**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region?.....**2**
How many areas are in the region? **3**
How many groups are in the region?.....**33**
How many meetings take place each week in the region? **60**
How many H&I panels take place each week in the region? ..... **at the moment none**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **No data available**
What percentage comes from conventions and events? ..... **Covention 80% and Area Unity Days 20%**
What percentage comes from literature sales?..... **For 2013 there was a sale of +/- US$ 450.00**
Please describe, in percentages, your RSC's annual expenses: **NO DATA AVAILABLE**

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses?.....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .....**US$ 200.00 (APF 2013)**

Your Regional Service Structure

How often does your RSC meet? **As per RSC Guidelines , it should be held every quarter. But for 2013 we met once.**
Does your RSC meet in the same place each time? **No**
RSC meetings are held every quarter where every there is the Unity Day/Weekend and where the Convention will be held.
Does your region have a regional office?**No, (but on our SEC Registration we have submitted an address.)**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, PR/PI, Translations
Is there a corporation or an entity with legal status that is a part of your RSC?..... **No**
Does your region use CBDM to reach decisions? .....
Do any of your areas use CBDM to reach decisions? .....

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Does your region provide any other type of fellowship development or outreach efforts? .....
What kind of training and mentoring efforts take place in your region and/or its areas?
Describe what kind of planning your region and/or its areas utilize.
Does your region or its areas have any shared services with other service bodies? .....
Has your region had discussion about where NA does not exist in your region? .....
Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region
Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....
Does the region have any type of NA phoneline or a helpline? **Yes**
Phone numbers are of the Regions RD and of the ASR's.
Do you have a regional website? **Yes http://www.napilipinas.org/**
Do you keep your meeting information updated on the website? ..... **Yes**
Has your region hosted CAR workshops ..... **No**
How does your region reach a conscience about WSC matters? ..... **Group tally**
Does your region engage in gathering a conscience for CAT material? .....
How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **n/a**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Discussion on the last WSC was not discussed by the alternate RD.
Please describe the most significant challenge your region has faced since WSC 2012
Please describe some highlights or successes your region has experienced since WSC 2012
What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**
Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide

Some questions truncated to save space

- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Is to keep communications w members that are not functional in Rsc and in groups in the region and implementing the guidelines . We have not experience defiance from groups.

Facts about: Poland Region

Name of Regional Delegate ..... **Łukasz**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate ..... **We Don't Have Any At This Moment**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **5**
How many groups are in the region? **92**
How many meetings take place each week in the region? **102**
How many H&I panels take place each week in the region? **10**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **15**
What percentage comes from conventions and events? **35**
What percentage comes from literature sales? **50**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **10%**
- H&I? **0%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **40%**
- Holding events? **30%**
- Expenses to hold and manage the RSC? **5%**
- Specify any other expenses? **5%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **230 euros**

Your Regional Service Structure

How often does your RSC meet? ..... **twice a year**
Does your RSC meet in the same place each time? **No**
It depends which group is able to prepare the place so we always have rotation.
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, Literature Distribution, PR/PI, Website, Translations
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
It works ok , we have discussion , and we feel an NA unity after CBDM

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

We always have a regional group assembly , and in this is we had it in February, the topics were - 8 Concept, and Communication , it were about 70 people there.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

We are sponsor for Czech and Slovakia , and we do sometimes a FD trip to them, we went to Brno on February and we shared our experience about unity because it was a unity day

What kind of training and mentoring efforts take place in your region and/or its areas?

We have workshops on group assembly and conventions , and nothing more maybe we should to think about this more

Describe what kind of planning your region and/or its areas utilize.

We plan our budget for one year and we do this always in November , and each committee shows his plan on our Regional Conference

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

at our regional conference we have always panel where each committee gather and talk , and it works very good special for Area delegates , because they usually have consensus after this panel .

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

letters to goverment, and to institution, we are doing a spot to tv at the moment we do presentations for professionals

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes http://anonimowinarkomani.org**

Do you keep your meeting information updated on the website? ..... **No**

Has your region hosted CAR workshops ..... **No**

How does your region reach a conscience about WSC matters? ..... **Other**

We give the vote to the our RD so he or she can decide at WSC

Does your region engage in gathering a conscience for CAT material? ..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Do Not Use**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

legal entity , we are trying to be legal in Poland and we want to set up a foundation

Some questions truncated to save space

Please describe the most significant challenge your region has faced since WSC 2012 **legal entity**

Please describe some highlights or successes your region has experienced since WSC 2012

We have published it works with NAWS help of course , we had 25 anniversary of NA in Poland and we grew in numbers of groups -)

What additional information would you like to share with other conference participants?

That we are talking at EDM about our future at WSC , and maybe it will be good idea to give our vote to the EDM representation , but we need to discuss it more

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **No**

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

For me the biggest challenge is WSC , because I have never been there and I don't know a lot of things , so it will be not easy for me , it is also not easy to do all tasks in my Region and also at EDM and on WSC , I haven't got alternate so I have to much duties only on me . I think also that the communication with EDM works very well and it is good way to progress our Region

Facts about: Portugal Region

Name of Regional Delegate ..... **Vasco Da S**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Guilherme N**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **9**
How many groups are in the region? **130**
How many meetings take place each week in the region? **130**
How many H&I panels take place each week in the region? **6**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **25**
What percentage comes from conventions and events? **20**
What percentage comes from literature sales? **55**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .....

Your Regional Service Structure

How often does your RSC meet? ..... **3 times a year**
Does your RSC meet in the same place each time? **No**
year 1 = 2 times in Lisbon and 1 Oporto year 2 = 2 times in Oporto and 1 Lisbon
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Decreasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, Literature Distribution, Phoneline, PR/PI, Website, Translations, Legal Association
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
Is been working quite ok. We only use vote to elections

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We have been through changes in regional service structure, so we've done some workshops.

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
PR and HI are often shared in área level

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region
We also have made a trip to Madeira Island to help the group and do some PR. Some áreas have done some sucessfull efforts with PR anoucements in big advertisement pannels and electronic advertising in city and metro stations

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **3**

Does the region have any type of NA phoneline or a helpline? **Yes**
We have a help line with personal attendance some hours of the day. The additonal time we record and answer latter

Do you have a regional website? **Yes http://www.na-pt.org/**
Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **No**

How does your region reach a conscience about WSC matters? .....

Does your region engage in gathering a conscience for CAT material? .....

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    Is thes best and simple way to know whats going on
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....**All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Shrinking**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Prices of literature and groups buying directly to our Brussels Office. Changing regional servisse structure. New System of Service. Attendance/participation at EDM and WSC

Some questions truncated to save space

Please describe the most significant challenge your region has faced since WSC 2012

Adapt the service structure and deal with problems caused by the raising of literature. Lack of trusted servants

Please describe some highlights or successes your region has experienced since WSC 2012

We managed to change the Regional Service Strucuture. We managed to save more Money.

What additional information would you like to share with other conference participants?

We dont agree with the proposal to eliminate the seat for alteranates in WSC

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: Quebec Region

Name of Regional Delegate ..... **Pierre A**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate .....
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? **2**
How many areas are in the region? **13**
How many groups are in the region? **207**
How many meetings take place each week in the region? **210**
How many H&I panels take place each week in the region? .....

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **20**
What percentage comes from conventions and events? **24**
What percentage comes from literature sales? **19**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **0%**
- Holding workshops and service meetings? **0%**
- Traveling delegates or other trusted servants to service meetings and workshops? **0%**
- Holding events? .....
- Expenses to hold and manage the RSC? **16,5%**
- Specify any other expenses? ..... **New technologie 05 %**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **10 947$ USD 50% / WSO - 50% /CANA**

Your Regional Service Structure

How often does your RSC meet? ..... **6 times**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Decreasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website, Translations
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
over 90 % use CBDM, for some it is still a work in progress but every ASC is finding their way to it.

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Supporting our vision Service system projet Third tradition Consensus building decision - average attendance of 15 persons

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?
phone-line consensus based decision making

Describe what kind of planning your region and/or its areas utilize.
work in progress of the re-unification with le NORDET

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
insurance, phone-line, traduction, web-site

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:
Meeting held with help of technologie. Adobeconnect

Successes with utilizing technology in new ways within your region and/or areas:
Yes- we invested in technologie that allows us to hold on line services meeting

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Purchase of a professional NA PR booth for professional events. PSA Video on youtube Internet advertising New 1-855 phone-line PR contact with all youth shelter New NA presentation word doc

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **Yes**
Computerized phone-lline

Do you have a regional website?
Do you keep your meeting information updated on the website? .....

Has your region hosted CAR workshops ..... **Yes**
first CAR presentation at Region second CAR prevention at special assembly with le NORDET

How does your region reach a conscience about WSC matters? ..... **Other**
By consensus building at regional assembly

Does your region engage in gathering a conscience for CAT material? ..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Not Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Some questions truncated to save space

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The use of money in service structure and the lost of confidence The re-unification with le NORDET

Please describe the most significant challenge your region has faced since WSC 2012

Confidence crisis about the use of money in service

Please describe some highlights or successes your region has experienced since WSC 2012

Use of new technologie for our online meeting

What additional information would you like to share with other conference participants?

How money issue can divided a group and can be emotionally painfull

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **No**

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

We would like to hear experience of 1) Region that bought the own building for the Regional Service Office 2) Best practice and success strory about H&I experience.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

mentoring and passing on the information

Some questions truncated to save space

Facts about: Red River Region*

Name of Regional Delegate ..... **Mike N**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate ..... **Dan S**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **2**
How many groups are in the region? **16**
How many meetings take place each week in the region? **76**
How many H&I panels take place each week in the region? **1**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **30**
What percentage comes from conventions and events? **70**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **0%**
- Holding workshops and service meetings? **0%**
- Traveling delegates or other trusted servants to service meetings and workshops? **0%**
- Holding events? **51%**
- Expenses to hold and manage the RSC? **1%**
- Specify any other expenses? ..... **Donations 22%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **$1,506.00**

Your Regional Service Structure

How often does your RSC meet? ..... **bi-monthly**
Does your RSC meet in the same place each time? **No**
Rotates between groups in both areas
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **No**
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Project Based Workgroups, Website, liability insurance ad-hoc
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
Works well in both ASCs and our RSC.

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Chairperson Workshops, Building Strong Home Groups, Meeting Etiquette and Behavior. Total of apprx. 10 workshops with average attendance of 8 persons.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**
Generous Group Starter Kits that include supplies, Outreach supplied literature for struggling groups.

What kind of training and mentoring efforts take place in your region and/or its areas?
Alternates for each position.

Describe what kind of planning your region and/or its areas utilize.
Very little beyond current needs.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
We are FORCED to go to the Region we split away from for CAR/CAT/WSC input. This is not satisfactory for our members.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:
Trusted servant travel to the groups and very active participation in the Southern Zonal Forum

Successes with utilizing technology in new ways within your region and/or areas:
Nothing other than Website and Phoneline

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Website, Phoneline, printed meeting schedules, local group efforts such as poster days, etc.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**
888-8751-1246 www.redriverna.org

Do you have a regional website? **Yes www.redriverna.org**
Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**
2 workshops, average attendance 8 persons

How does your region reach a conscience about WSC matters?..... **Other**
a mixture of Group tally and vote of RCMs at RSC.

Does your region engage in gathering a conscience for CAT material?.....

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **We have adapted several resources from the local resources area of the na.org website as well as developed meeting behavior and etiquette materials at the request of several groups in the Region.**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
    We are not allowed to participate because we are not seated at the WSC.
  - Do you have ideas on how to improve it?

Some questions truncated to save space

Allow us to participate as an equal.

- Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012

Being represented at the WSC.

Please describe some highlights or successes your region has experienced since WSC 2012

We donate what we feel are significant funds to the Southern Zonal Forum and NAWS.

What additional information would you like to share with other conference participants?

It is difficult for our members to get interested in WSC or other NAWS affairs without having DIRECT input by way of being seated or Zonal Forum representation. The SSP doesn't appear to address these issues short of disbanding our Region, which is not an option.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Our Region Conscience is to be a seated conference participant. If that's not possible, we want representation through Zonal Forums. If the primary driving force of the seating moratorium is the size of the WSC, why doesn't Zonal Forum representation/participation at the WSC have more emphasis rather than the current SSP options?

Some questions truncated to save space

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The primary challenge of being a regional delegate of a non-conference participant is garnering interest in the national and global fellowship.

Some questions truncated to save space

Facts about: Region 51

Name of Regional Delegate ..... **Ira Z**
Have you attended an WSC before? How many ..... **Yes**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Lisa S**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **4+4**
How many areas are in the region? **5**
How many groups are in the region? **128**
How many meetings take place each week in the region? **234**
How many H&I panels take place each week in the region? **30**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **70**
What percentage comes from conventions and events? **30**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **33%**
- H&I? **30%**
- Holding workshops and service meetings? **5%**
- Traveling delegates or other trusted servants to service meetings and workshops? **20%**
- Holding events? **8%**
- Expenses to hold and manage the RSC? **3%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **bimonthly**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
Works loosely at the RSC and the Areas are still deciding on what CBDM means,they continue to want to vote.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

1 H&I workshop in our CAN Area (approx 40 i attendance) and 1 combined H&I PI/PR Learning Day (90 in attendance).

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

H&I, Pi/PR make it part of their committee meetings, along with phoneline orientation.

Describe what kind of planning your region and/or its areas utilize.

As needed

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Asian and Hispanic communities.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Web site, posters, presentations, and literature racks.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **Yes**

Web based PBX, serve 500 calls/month.

Do you have a regional website? **Yes www.region51na.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

1 for each Area and a Regional Assembly in March.

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Do Not Use**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....**All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Donations to NAWS, SSP

Please describe the most significant challenge your region has faced since WSC 2012 **SSP**

Please describe some highlights or successes your region has experienced since WSC 2012 **CBDM**

What additional information would you like to share with other conference participants?

Some questions truncated to save space

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - 2 areas experimented with the GSU, one area several times, as soon we, RD/RDA, were not there, they reverted back to business as usual.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

The future of the WSC

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I have been attending H&I and PR/PI subcommittee meetings so I have persoanl knowledge for my report to WSC and our Zone. Both committees are performing well and our services continue to grow in our community. My persoanl challenge is concerning the SSP, I will show the videos to the Areas at the CAR workshops and Regional assembly and will try to keep my personal opinions to myself, unles I am asked.

Some questions truncated to save space

Facts about: Region del Coqui

Name of Regional Delegate ..... **Olga R**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate .....
Have you attended a WSC before? How many .....
How long is the RD term in your region? .....
How many areas are in the region? **2**
How many groups are in the region? **60**
How many meetings take place each week in the region? **100**
How many H&I panels take place each week in the region? **20**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **25**
What percentage comes from conventions and events? **49**
What percentage comes from literature sales? **26**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **3%**
- H&I? **3%**
- Holding workshops and service meetings? **1.2%**
- Traveling delegates or other trusted servants to service meetings and workshops? **1%**
- Holding events? **14.8%**
- Expenses to hold and manage the RSC? **54.5%**
- Specify any other expenses? **22.5%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **$279.45**

Your Regional Service Structure

How often does your RSC meet? ..... **once a month**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Regional Service Office, Website
Is there a corporation or an entity with legal status that is a part of your RSC? .....
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
Every month right after the accountant has worked with our finances, the EC meets to get informed about the RSC's issues and makes decisions

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
On thus cycle we are offering various TBP workshops to provide input and during the entire cycle we have offered phone line, H&I and PI workshops

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?
Phone line committee and H&I

Describe what kind of planning your region and/or its areas utilize.
The planning is done on a monthly basis, according to our needs

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:
We are in need of them

Successes with utilizing technology in new ways within your region and/or areas:
We are trying to include the areas to participate in our RSC monthly meetings by using Skype and right now this is an issue we are dealing with

Please describe the different types of public relations efforts (PR/PI) carried out in your region
We inform through doing PI about NA with the court system or Drug Corp and with the meetings we hold

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **Yes**
On a daily basis members take turns being of service to the phone line

Do you have a regional website? **Yes www.prna.org**
Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**
During the last cycle we discussed the SSP resolutions and made an effort to reach group conscience about them. 20 members attended

How does your region reach a conscience about WSC matters? ..... **Other**
at workshops and assemblies, by group tally, at the RSC, by member tally and by area or RCM

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Some questions truncated to save space

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012

To continue carrying the message to the addict who still suffers

Please describe some highlights or successes your region has experienced since WSC 2012

regional website

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

We will have to discuss it with our members, groups and areas and then decide on issues that can arise after reading the CAR

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Supporting other communities that are starting in the NA Fellowship and how the program works worldwide. For example offering workshops with the support of the LAZF to regions that cannot buy literature because of government issues as is the case in Cuba. I was overwhelmed with the experience of being part of one of those workshops. Hope I can return again and support them or any other region that is in need of growing in any aspect as a fellowship. I am looking forward to be off service to the LAZF in one of their workgroups, Internet and Translations. I believe my skills and experience can be a resource.

Facts about: Rio de Janeiro Region*

Name of Regional Delegate ..... **Alex F**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Carlos P**
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region? ..... **2 Years As Alternate, 2 Years As Delegate**
How many areas are in the region? **17**
How many groups are in the region? **198**
How many meetings take place each week in the region? **507**
How many H&I panels take place each week in the region? **45**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **80**
What percentage comes from conventions and events? **20**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **15%**
- H&I? **5%**
- Holding workshops and service meetings? **5%**
- Traveling delegates or other trusted servants to service meetings and workshops? **10%**
- Holding events? **5%**
- Expenses to hold and manage the RSC? **60%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **1000.00 USD**

Your Regional Service Structure

How often does your RSC meet? ..... **Bimonthly**
Does your RSC meet in the same place each time?
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Translations
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
CBDM is a tentative experience for a long time, but the old ways are still the main way of making decisions.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
PI/PR - training sections with several area PI servants. Attendees: 60 Translations - Forum for training and awareness. Attendees: 40 H&I - training sections and decisions for unitd action. Attendees: 50 General Service - Training sections on general service at a distant area. Attendees: 60

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**
The CSR board does FD and outreach when needed

What kind of training and mentoring efforts take place in your region and/or its areas?
We hold regular annual workshops for each branch of service. Areas normally have weekly subcomittee meetings, with training and planning, especially for PI and H&I.

Describe what kind of planning your region and/or its areas utilize.
Each year we have our planning regional section, with yearly budget and plans.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
We have a regional phoneline, which shared by most of the areas (at the Capital City), and a few areas share services like H&I and PI.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region
We have participated in local state events that are offered by a TV channel that encompasses several organizations. We have continuous efforts to use Public Utility spaces in the media to present NA as a resource. We also have continuous efforts working with our local law enforcement agencies, judges and prosecutors for their referral to NA. Our relationship with the medical profession is fairly good, with physicians knowing about, and referring their clients to NA.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **Yes**
All areas that are in the metropolitan area of Rio de Janeiro are served by the regional phoneline. A few also have their own helpline, and all the areas outside the capital, i.e., in the interior of the State of Rio de Janeiro, each have their own phoneline or helpline working.

Do you have a regional website? **No**
Do you keep your meeting information updated on the website? .....

Has your region hosted CAR workshops ..... **Yes**
We had a few area workshops for the CAR and for the Traditions Book effort. Throughout the past year, we had a few area and regional SSP workshops. We had a couple of area CAR workshops (with the attendance of 10 people on average, and we will have a regional assembly for GSRs and interested members just before the WSC, where we hope the attendance will be bigger.

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**

Some questions truncated to save space

- Planning Basics **Helpful**
- NA Meeting Search App **Do Not Use**
- Locally developed tools **We have H&I, PI, and Phoneline local developed guides, which are a compilation of the guides approved by the conference with our local experience and developed materials. We have our own events guidelines.**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
    As we are not seated, we do not take part in that – but we do participate in other forms of communication with conference participants.
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Please describe the most significant challenge your region has faced since WSC 2012
Please describe some highlights or successes your region has experienced since WSC 2012
What additional information would you like to share with other conference participants?

In this period, we have gone through a lot of difficulties and we gained a lot of experience with these, both facing the problems as taking a step back in search of a new way. Here are some examples of that: 1 – The regional office: we had rented a place in an emergency manner, and today we see that we at the time we did not have neither the experience, nor the legal documentation needed. Now we are reaching a good solution, and we are looking for a new place to rent. 2 – We had our 13th state convention (which is now our regional convention), when before the contract was signed by a person (a member), now we are using our incorporation to do it. 3 – Supporting the Brazil Zonal Forum in doing the first Brazilian Convention, as the original committee left a big trouble, as six months before the date, nothing was done, and we took that service and made it a successful convention in all regards. 4 – We are preparing our first regional convention at a hotel in the nice seashore city of Angra dos Reis. As our State Convention is in its 14th edition, we never did a convention outside of the capital city, with a nice place to visit and stay. 5 – We are the region were the Brazilian Office is, and that Office, the ACS, has had our full support, as always. 6 – We are holding several different workshops at the ASCs, for the service system, for the Traditions Book, for the CAR/CAT. Never before we had so many events regarding NAWS. 7 – We participated actively in the LAZF's meetings of 2011 (Guatemala) and 2013 (Dominican Republic), where we could donate literature for the efforts of the development of the fellowship in Latin America, and also with other contributions, both financial and human resources. 8 – We participated actively in the Brazilian Zonal Forum, with several different projects, also helping with the fellowship development in Paraguay and Bolivia through the BZF.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - There was a lot of discussion, and a couple of times when GSRs experimented with the format of the GSFs.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Not Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Helpful**
- LSB project plan worksheet **Helpful**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Being a delegate has often put us in the spot for criticism and much incomprehension. Being able to pass information along the line and seeing the results is very fulfilling. The experience being a delegate at WSC has widened my horizons. It is wonderful to be in touch with people from all over, and share experience. This has improved the quality of the information I bring to our region.

Some questions truncated to save space

Facts about: Rio Grande do Sul Region*

Name of Regional Delegate ..... **Fabricio M**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? .....
Name of Alternate Delegate ..... **Jorge F**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **5**
How many groups are in the region? **70**
How many meetings take place each week in the region? **104**
How many H&I panels take place each week in the region? **7**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **95**
What percentage comes from conventions and events? **0**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **0%**
- Holding workshops and service meetings? **0%**
- Traveling delegates or other trusted servants to service meetings and workshops? **0%**
- Holding events? **2%**
- Expenses to hold and manage the RSC? **3%**
- Specify any other expenses? ..... **no**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **R$ 100,00**

Your Regional Service Structure

How often does your RSC meet? ..... **2 months**
Does your RSC meet in the same place each time? **No**
Sometimes we do descentralized meetings, in the places of small areas
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **No**
If yes, is attendance: .....
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
PR/PI, Website, Translations
Is there a corporation or an entity with legal status that is a part of your RSC? .....
Does your region use CBDM to reach decisions? .....
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

3 workshops about spiritual principles 1 workshop about CBDM 1 workshop about planing 1 workshop about FAGs 1 workshop about CAR 1 workshop about terapeutic justice

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

We partticipate of HI and IP panels in the areas giving all kind of suport (material, money, human resources, training)

What kind of training and mentoring efforts take place in your region and/or its areas?

We use a lot sponsor of service, we help the new servants to do the service, going with them, and suporting with explanations, material...We also use the workshops to training...

Describe what kind of planning your region and/or its areas utilize.

We do a planning in the first Assembly, and aproved it in the groups

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

We have a phoneline shared into some areas

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

We visit isolated groups and encourage the far comunnities to create a new area. 3 new areas were created

Successes with utilizing technology in new ways within your region and/or areas:

We have a internal site, where we have the minutes of the service body, service material, where you can find a meeting... We have a secret group in the facebook to comunication..

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We support with the newest area of the region (Encosta da Serra Area) , a colocation of a big outdoor in the road. We provide end to the arts of posters and signs, but also sometimes their own posters and plates areas. We have initiated efforts of Public Information in prison and forensic psychiatric institute ... and encourage and train the servers of areas for continuing work. We provide kits Public Information for Areas.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline?

Do you have a regional website? **Yes htto:\\regiao-rs.webnode.com**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

we did a workshop with four members, and we will do another.

How does your region reach a conscience about WSC matters?.....**Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App
- Locally developed tools **Sponsorship in service, domestic services website, invite new servers to share in workshops and events in general autonomy for the encouragement of new servers ... demonstrating that it is very simple to provide the services.**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
    We are a region without WSC seating, we have no access to the Forum
  - Do you have ideas on how to improve it?

You must open the Forum for Regions not settled. How do we improve our communications excluding communities from participating?

- Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The WSC seating and SSP

Please describe the most significant challenge your region has faced since WSC 2012 **Lack of servers**

Please describe some highlights or successes your region has experienced since WSC 2012

Growth. We were 2 Areas, are now five

What additional information would you like to share with other conference participants?

It is necessary include on the WSC all regions who requested seat because we only find a solution to the conference with the participation of all

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - Two of our Areas (the largest), with about 25 groups each been doing group meetings (GSFs) for over two years, however we are yet to have an experience with LSCs. Smaller Areas, with 6 groups on average were not interested for now in trying to experience the SSP. Sometimes the GSFs stop for a period, sometimes meet again**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Well, actually we can not discuss anything at WSC because we have no voice or vote. We would like everyone to have affection with the Brazilian situation, where 85% of the groups are not settlers. Please approve the seating of 4 Brazilian regions who asked seat. Brazil is a country larger than the USA, continuous territory with an old and experienced community, there are

many regional differences within Brazil, there is a great diversity of experiences and viewpoints that contribute substantially to the solution of global challenges

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

What has worked well is not to stifle the new leadership, encourage, train and monitor new servers. It is released very good services for the Region have little Areas, because we can give effective support to each of them. Works well when the region is created due to the optimization of resources, and remains with this focus. What malfunctions are these moratoriums settlement at the WSC, it discourages communities to become more involved with the services, because a lot of controversy and discontent, as well as being at odds with our traditions

Facts about: Rio Grande Region

Name of Regional Delegate ..... **Freddy O**
Have you attended an WSC before? How many ..... **Yes -3**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Robert B**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **4 Years**
How many areas are in the region? **7**
How many groups are in the region? **129**
How many meetings take place each week in the region? **191**
How many H&I panels take place each week in the region? **20**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **20**
What percentage comes from conventions and events? **80**
What percentage comes from literature sales? .....
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **5%**
- H&I? **5%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **30%**
- Holding events? **48%**
- Expenses to hold and manage the RSC? **2%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **6 times a year**
Does your RSC meet in the same place each time? **No**
We move it around the region, North, South and Central
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **No**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, Project Based Workgroups, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
It's a hybrid mostly, and still uses voting to ratify decistions

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

In addition to CAR workshops, we have held Strong homegroups, 3rd tradition, service system. All attended by 20 or less.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Albuquerque area does alot of outreach to outlying groups.

What kind of training and mentoring efforts take place in your region and/or its areas?

It's fairly adhoc, and no real process for it. AD mentoring happens in the performance of duties - workshops at and away from RSC, and at zonal meetings. And in the car on the way.

Describe what kind of planning your region and/or its areas utilize.

Our region has used planning basics once all the way through and is about to start a new cycle with it.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Albuquerque and Bosque area are working together with their PR committees.

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Our regional HI chair is meeting with state DOC officials to try to keep the lanes of communication open with new staff about our program of having escorted Level one inmates from the state prison attend the convention.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **Yes**

We consolidated all of our area phonelines to an 800 number - hosted pbx, with a regional phone line chair and shared responsibility to keep it up to date.

Do you have a regional website? **Yes riograndena.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

This cycle we are doing 3, one in the northern part of the state, one in the south and one central. So far In the north and south, total combined attendance was 42. We have one to go in the central area, and this will hopefully be the best attended.

How does your region reach a conscience about WSC matters?.....**Group tally**

I am using this field to state that in the delegate authority question above, yes/no votes are provided by the groups and there is also a selection on the ballot for 'vote of confidence' in the case that new info or discussion comes up at the conference that might change the answer.

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**

    It is helpful to stay aware of the broader view of things, and keep up with the larger discussion, but it is really a depressing sight sometimes. There are members who while passionate, are really trolls.

- Do you have ideas on how to improve it?
- Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP test site offer to the Albuquerque and Bosque areas.

Please describe the most significant challenge your region has faced since WSC 2012

Leadership at the area level.

Please describe some highlights or successes your region has experienced since WSC 2012

A burst of activity and passion to organize service efforts in western and southern rural New Mexico.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - Planning and CBDM at the area level. Planning and workgroup based projects at the regional level.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

When meeting face to face and having workshops and discussions, alot gets accomplished by way of just agreeing on a version of reality as it relates to service. Coming together and inviting higher power helps orient us towards our primary purpose. It is difficult to encourage participation. Same old 10% showing up most of the time although there has been some excitement with newer members.

Some questions truncated to save space

Facts about: San Diego/Imperial Counties Region

Name of Regional Delegate.....**Dave T**
Have you attended an WSC before? How many .....**Yes -10**
Is your region planning to send an Alternate Delegate? .....**Yes**
Name of Alternate Delegate.....**Don S**
Have you attended a WSC before? How many.....**Yes -4**
How long is the RD term in your region?.....**2 Yrs**
How many areas are in the region? **10**
How many groups are in the region?.....**362**
How many meetings take place each week in the region? **502**
How many H&I panels take place each week in the region? .....

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **100**
What percentage comes from conventions and events?.....**0**
What percentage comes from literature sales?.....**0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses?.....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet?.....**Monthly**
Does your RSC meet in the same place each time?
Does your region have a regional office?.....**Yes**
Does your region have a regional convention? .....**Yes**
If yes, is attendance: .....**Staying the same**
Did your regional convention make a profit this year? .....**Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Regional Service Office, Website, Youth
Is there a corporation or an entity with legal status that is a part of your RSC?.....**Yes**
Does your region use CBDM to reach decisions? .....**No**
Do any of your areas use CBDM to reach decisions? .....**No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
SSP x2 (40 people, 60 people), Group Conscience (10 people)

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

RD attended all areas, Rd and Outreach chair attended outlying Imperial county area several timmes and did workshops at their ASCs for them

What kind of training and mentoring efforts take place in your region and/or its areas?

Only 15 min GSR orientation before ost ASCs

Describe what kind of planning your region and/or its areas utilize.

None

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Mostly sitting in booths at annual events like county fair, Gay Pride and street fairs

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

Attempts to be manned by addicts 24/7 most shifts covered

Do you have a regional website? **Yes http://www.sandiegona.org/**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

2 held by RD//RDA 10 people at one and 60 people at another, 1 area hosted a wkshp with 10 people in attendance

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Do Not Use**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**

    I use it minimally, I find the format unattractive and not easy to use. Prefer if it was visible to all members
  - Do you have ideas on how to improve it?

    Make it viewable by all members and more user friendly
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012

Filling service positions

Please describe some highlights or successes your region has experienced since WSC 2012

Donations have increased slightly and we did not have any financial crisis as in previous cycle

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

The WB's relationship with the WSC and the Fellowship. The WB's role as an non profit corp. WB meetings being closed to the Fellowship. WSC participants discussion board not being viewable to the Fellowship. The SSP ideas being worked into our current structure as an evolution of ASCs or options. Seating and regional motions/proposals

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The biggest challenge is communication, having RCMs pass along the information. Attempted to have RSC have more assemblies with GSR involvement but idea met opposition from RCMs. Have now begun to build an email list of GSRs in order to directly communicate with them. Used an RD support team of interested members to help with CAR workshops and will continue to utilize this next cycle if re-elected

Facts about: Show-Me Region

Name of Regional Delegate ..... **Rob B**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate .....
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **4 Years**
How many areas are in the region? **16**
How many groups are in the region? **395**
How many meetings take place each week in the region? **716**
How many H&I panels take place each week in the region? **75**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **82**
What percentage comes from conventions and events? **18**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **3%**
- H&I? **11%**
- Holding workshops and service meetings? **4%**
- Traveling delegates or other trusted servants to service meetings and workshops? **21%**
- Holding events? **5%**
- Expenses to hold and manage the RSC? **56%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **Quarterly**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, PR/PI
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? .....
Do any of your areas use CBDM to reach decisions? .....
We use it on a limited basis

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Service System, USSCNA, and at our Regional Assembly...Fellowship Development

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

We are in the beginning of starting a outreach project to help struggling areas and groups, and we have had Capture the Banner events

What kind of training and mentoring efforts take place in your region and/or its areas?

Most of our subcommittees have co-chairs, and a good percentage of our areas have RCMA's and many of the areas have co-chairs, alternates, ETC

Describe what kind of planning your region and/or its areas utilize.

Most of the subcommittees plan quite a bit

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Many of our Areas share meeting directories, and in Kansas City, MO they have a METRO which is probably the best example of shared services

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Our region and some areas have a yahoo group, and ad hocs have also used yahoo groups, and we have had conference calls also

Successes with utilizing technology in new ways within your region and/or areas:

We have a brand new Regional website, use yahoo groups and conference calls, and a lot of information including meeting locators are shared

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We are attending 1 conference this year as a regional subcommittee, we have a brand new regional website, many of our areas have some contact with drug court, for example giving them NA literature and meeting directories. Many of our area also attend symposiums and some types of conferences.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes showmeregionna.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

Our Regional Assembly this year was dedicated to the CAR and there were 50 in attendance, and we also have them scheduled in at least 3 areas before the WSC

How does your region reach a conscience about WSC matters? ..... **Member tally**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Not Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
    It can be a sewer
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Some questions truncated to save space

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The closing of our RSO

Please describe the most significant challenge your region has faced since WSC 2012

The closing of the RSO

Please describe some highlights or successes your region has experienced since WSC 2012

That we have survived the closing of the RSO, and the new Regional Website, and are now trying to go from business based to service based RSC's

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Helpful**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

Communication, the process for regional proposals/motions

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Round table discussions work very well. interactive work shops, using NAWS news, and the biggest challenges have been trying to keep personalities including my own from dominating the discussion and adding to the tension from everything to the closing of the RSO to the SSP.

Some questions truncated to save space

Facts about: Sierra Sage Region

Name of Regional Delegate ..... **James C**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Sandra F**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **6**
How many groups are in the region? **84**
How many meetings take place each week in the region? **107**
How many H&I panels take place each week in the region? **24**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **15**
What percentage comes from conventions and events? **85**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **20%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **40%**
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **Bi Monthly**
Does your RSC meet in the same place each time? **No**
The Region Meetings Rotate from Area to Area every two months.
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: .....
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Regional Service Office, Website, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**
Consensus takes time based decision making is a "growth area opportunity" it will take time to move away from Robert's Rules of Order. The previous delegate teams have shared the concepts of this however.

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We are planning to do Traditions and Group Conscience in March.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**
We have been without an Outreach Coordinator for nearly 5 years, however the Delegate and the Regional Chair have made trips to further "the primary purpose" in our large geographic area.

What kind of training and mentoring efforts take place in your region and/or its areas?
This again is an area of opportunity however we do "rotate" and pass the torch when some other addicts are willing and want the privilege of service. Many addicts however have held the same position for a long time waiting for someone to "step up"....

Describe what kind of planning your region and/or its areas utilize.
We as.re probably do for an "inventory" as we have been doing things the same without too much change since I have been here nearly 10 years. The process for change will require some new blood inspired to serve the fellowship.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**
Public Relations has fallen in to the hands of the BLAW Public Relations when it comes to working with the media and "drug courts" for much of the Region.

Has your region had discussion about where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas:
The Jane and John Doe Radio Series two "anonymous" addicts who are in service, know our history and use "our language" are interviewed on the radio for 1/2 hour up to an hour in Northern Nevada and California Entering The Criminal Justice System Coming Out Clean Public Relations H&I, Hotline Workshop.

Successes with utilizing technology in new ways within your region and/or areas:
The Rural Area tried Skype to its furthest groups it hasn't been successful so far.

Please describe the different types of public relations efforts (PR/PI) carried out in your region
The Jane and John Doe Radio Series two "anonymous" addicts who are in service, know our history and use "our language" are interviewed on the radio for 1/2 hour up to an hour in Northern Nevada and California Entering The Criminal Justice System Coming Out Clean Public Relations H&I, Hotline Workshop. Professionals from the Criminal Justice System Judges, Drug Courts, Parole and Probation, Juvenile Probation, Halfway Houses, Treatment all hear presentations from us. They share their experience with addicts and we reciprocate.2

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phoneline or a helpline? **Yes**
Each Area has one.

Do you have a regional website? **Yes www.sierrasagena.org**
Do you keep your meeting information updated on the website? .....

Has your region hosted CAR workshops .....

How does your region reach a conscience about WSC matters? .....

Does your region engage in gathering a conscience for CAT material? .....

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics
- Planning Basics

Some questions truncated to save space

- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature?
- Do you use the NAWS Conference Participant Bulletin Board? .....
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? .....

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The Traditions Book

Please describe the most significant challenge your region has faced since WSC 2012

Getting people interested in or wanting to know more about the SSP.

Please describe some highlights or successes your region has experienced since WSC 2012

1. The New Rural Area 2. Public Relations (see above) 3. The Herlong Federal Prison Project 4. Growth In GOVA Bishop Mammoth 5. Huge Convention Growth

What additional information would you like to share with other conference participants?

Sierra Sage has all the vices addicts love legalized gambling, prostitution, and of course drugs right in it's backyard, but still manages to stay "clean" one day at a time.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Adding the SSP to "our" Guide To Local Area Services and have it as an "option" not in lieu of.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Open communication with the RCM's by telephone. The challenges remain geography, apathy, and willingness to accept change from the fellowship.

Some questions truncated to save space

Facts about: SIRSCONA - Indian Region

Name of Regional Delegate ..... **Joydeep M**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate .....
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **12**
How many groups are in the region? **152**
How many meetings take place each week in the region? **251**
How many H&I panels take place each week in the region? **82**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **20**
What percentage comes from conventions and events? **60**
What percentage comes from literature sales? **20**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **0%**
- Holding workshops and service meetings? **0%**
- Traveling delegates or other trusted servants to service meetings and workshops? **0%**
- Holding events? ..... **NIL%**
- Expenses to hold and manage the RSC? **10%**
- Specify any other expenses? ..... **30% FD**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **200 USD**

Your Regional Service Structure

How often does your RSC meet? ..... **TWICE IN A YEAR**
Does your RSC meet in the same place each time? **No**
DIFFERENT AREA HOST THE RSC MEET
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**
SIMPLE MAJORITY OF VOTING

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

WE DO IT ON INVITATION BASIS

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

LTC, JOINT EVENT

What kind of training and mentoring efforts take place in your region and/or its areas?

WORKSHOPS AND LEARNING DAYS

Describe what kind of planning your region and/or its areas utilize.

FD BUDGET ALLOCATED FOR FD WORKS

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

NERF, BHUTAN, BANGLADESH

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

RAJASTAN, VANARASI,

Successes with utilizing technology in new ways within your region and/or areas:

RECEIVING EMAILS THROUGH OUR LONER PAGE IN OUR WEBSITE

Please describe the different types of public relations efforts (PR/PI) carried out in your region

PRESS MEET BEFORE EVERY RSC MEET

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phoneline or a helpline? **Yes**

ON AREA BASIS INFORMATION ABOUT NA AND MEETINGS

Do you have a regional website? **Yes www.naindia.in**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

RSC MEET ON 10-12 APRIL 2014 IN OUR AGENDA.

How does your region reach a conscience about WSC matters?.....**Vote by RCMs at RSC meeting**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App
- Locally developed tools **MOCK H&I AND PI PRESENTATIONS**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **No**
    CONFUSION
  - Do you have ideas on how to improve it?
    NO GOSSIPING AND SHOULD STICK TO THE AGENDA
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

WHY SSP WHEN GTLS IS WORKING

Please describe the most significant challenge your region has faced since WSC 2012

ADAPTING TO SSP

Please describe some highlights or successes your region has experienced since WSC 2012

MORE WORKSHOP ON SERVICE IN DIFFERENT AREAS FOCUSING MORE ON THE LONER GROUPS

What additional information would you like to share with other conference participants?

ACTION SPEAKS LOUDER IN ANY SERVICE LEVEL HAS TO BEGIN WITH ME.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP?

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF) **Helpful**
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

OUR REGION IS COMFORTABLE WITH THE CURRENT SERVICE STRUCTURE.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

MORE MEMBERS INTO SERVICE DOING FD IN DIFFERENT AREAS AND NEIGHBORING REGIONS MEMBERS USING THE NEWLY CREATED LONER PAGE THROUGH OUR WEBSITE

Facts about: South Africa Region

Name of Regional Delegate ..... **Dennis J**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Kershan C**
Have you attended a WSC before? How many .....
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **4**
How many groups are in the region? **244**
How many meetings take place each week in the region? **248**
How many H&I panels take place each week in the region? **72**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **11**
What percentage comes from conventions and events? **89**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **28%**
- H&I? **14%**
- Holding workshops and service meetings? **25%**
- Traveling delegates or other trusted servants to service meetings and workshops? **31%**
- Holding events? **35%**
- Expenses to hold and manage the RSC? **5%**
- Specify any other expenses? ..... **NA%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **11 000 ZAR**

Your Regional Service Structure

How often does your RSC meet? ..... **once a month**
Does your RSC meet in the same place each time? **No**
We have a conference call meeting on the 3rd Monday of each month
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Website, Translations
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? .....
Do any of your areas use CBDM to reach decisions? .....
We have a policy and refer to the policy when making decision. If the matter is not on the policy, we vote to have a vote on the matter. Most matters we ask RCMs to get a motion form their areas.

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We have workshops on how member should serve their groups as GSRs (how to information to and from the ASC. Experienced RCMs also have workshops with the Areas to informed them what is required from the RCM and how the Region functions. Most of these workshop are held to make member aware of why they need to be of service and how to sponsor their sponsees in service. The average attendance at these workshops are 30.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

We supply Starter kits to anyone trying to open a meeting. We draw up a member roster to help new meetings develop. We are trying with the authorities to open meetings in the previously disadvantaged communities. This is our biggest priority in our country as there are many people and the authority that don't know that we exist.

What kind of training and mentoring efforts take place in your region and/or its areas?

We have Regional Chairs (H&I and PI) who have workshops around the regions. The H&I workshops are held to train members how to carry the messages in Treatment centers and Prisons. The PI workshops train member how to handle public events, and professionals. The PI is also responsible to the phone-line and they mentor members how to handle addicts and the public who use the facility.

Describe what kind of planning your region and/or its areas utilize.

The different committees have to have a plan to get their requested amounts from the budget which is sent out to the areas for approval.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Radio Adverts, were recorded in 5 languages and there were 2 versions of the adverts. New Radio PSA went out to all the radio stations, for the 1st time NA put out PSA material in some of the other official languages.NA PSA version in edit form was obtained from the production company,this was sent to NAWS and to other fellowships around the world to record and use in their countries. The PSA was broadcasted on Satelite channels (DSTV) and an independent channel(Etv). PR workshops held in all 4 areas. Had Avert in Zest Infotainment with 10 000 distribution to students across Gauteng. JHB NA Rally updated radio and print media. Linked IN - received comms from public: contacts now stand at 971, there has been a huge uptake of mental health professionals on this site, social workers and government. News24 health ran 4 NA sharesin their online section. NA Information Packs sent to all MECs, DG, Dept Welfare, Health, Education, Correctional Services, SAPS and SABC. Information on NA with links sent to all private hospitals and clinics across SA.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **5**

Does the region have any type of NA phoneline or a helpline? **Yes**

We have a National Phoneline, which determines the areas the call is been had from and it instructs the caller, to call the persons in their area. We are moving to a system which will determine the area the caller is calling from and then link them with a member who uses their same service provider at NA's cost.

Do you have a regional website?

Do you keep your meeting information updated on the website? .....

Has your region hosted CAR workshops ..... **Yes**

We play the videos downloaded from the website and have discussions and then make a decision.

How does your region reach a conscience about WSC matters? ..... **Area tally**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? ..... **Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Do Not Use**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Do Not Use**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? .....
  - Do you find it helpful? .....
    We don't use it at present. I've looked and it and find it a very helpful tool. I'm going to try implementing it use at our region.
  - Do you have ideas on how to improve it?
    No
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Fellowship Development. Public Awareness of NA in the previously disadvantaged areas. The Rotation of service positions at regional level.

Please describe the most significant challenge your region has faced since WSC 2012

Starting meetings in the previously disadvantaged areas. There is a fear factor amongst members from the other communities going into these areas although we are aware that they would love to serve. We try to work with authorities to seek a safe meeting place and a safe time to have these meetings. We have 2 meetings in the townships now which like nothing when one considers the the majority of South Africans live in the previously disadvantaged townships. This is the ongoing challenge which is discussed at nearly all NA functions.

Please describe some highlights or successes your region has experienced since WSC 2012

(The Old RD)Personally it worked well for me to participate on the discussion forums and on the facebook group. It worked well that our RSC started to meet annually face-to-face. We not only get a lot of work done but we also develop a closer bond as we get to know each other personally. Challenges have been members making personal accusations, and members having and following their own agenda instead of keeping our primary purpose in mind.

What additional information would you like to share with other conference participants?

Having a Regional Office and its benefits

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

(The Old RD)Personally it worked well for me to participate on the discussion forums and on the facebook group. It worked well that our RSC started to meet annually face-to-face. We not only get a lot of work done but we also develop a closer bond as we get to know each other personally. Challenges have been members making personal accusations, and members having and following their own agenda instead of keeping our primary purpose in mind. (Me the New RD.) Getting meetings in the previously disadvantaged communities. This is a topic always brought up but we don't have a strategic plan in place and don't have the resources to make this possible, There were only +- 20 members from the historical disadvantaged community at the last convention and that is too few. This is an issue that raised the most discussion at the workshops at the last convention and is always going to be an issue and members always want to know whats the plan to take NA into areas where the problem exist and addicts haven't heard about NA.

Facts about: South Dakota Region

Name of Regional Delegate ..... **Carol P**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Steve P**
Have you attended a WSC before? How many ..... **Yes -2**
How long is the RD term in your region? ..... **4 Years**
How many areas are in the region? **2**
How many groups are in the region? **21**
How many meetings take place each week in the region? **47**
How many H&I panels take place each week in the region? **5**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **20**
What percentage comes from conventions and events? **80**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **200%**
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? **60%**
- Holding events? .....
- Expenses to hold and manage the RSC? **20%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **quarterly**
Does your RSC meet in the same place each time? **No**
We meet electronically 2 times a year, and then once in each area.
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, Project Based Workgroups
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
Much smoother, with far less battles. Everyone leaves feeling that something was accomplished, and we have a goal to work toward.

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

We have had 4 tradition workshops, with attendance from 5 to 50, At our first CAR workshop we had an attendance of 15(in a white-out blizzard!). Earlier that weekend we had workshops on Chairing a meeting, and Hospitals and Institutions with an attendance of 30. In conjunction with the Plains States Zonal forum in January, we had a fantastic PI learning day that was attended by 30 professionals and 25 addicts. It was a huge success, and has opened the doors to many new avenues for carrying the message. We have requests for workshops on the service system, and another CAR/CAR workshop before the conference.

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

One area has a very young average membership (2 years to 2 weeks) so experienced members form the other area went there to a "speaker jam" to help them. We plan on going again in the spring. We share via the internet as well.(We are about 350 miles apart) In the other area, there is a two month lap in time from the election of new chairpersons, to the time they begin their service. More often than not, we have a second-chair follow into the chair position, so they have a year's experience before entering the chair position.

Describe what kind of planning your region and/or its areas utilize.

We are beginning to utilize the planning tool, and become project driven. Our first success was the PI efforts. We joined region and area resources for that event, and it went quite well.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

We have sent information to the tribal agencies throughout our region. We have 7 reservations throughout the state. After the PI presentation, we have now been included in some on the resources lists utilized by the tribes. That is a huge step forward. Now we need to work on getting meetings started on the reservations. Our H/I efforts are ehlping to let tribal members know that there is a new way to live, and a spark of interest is there to take the message back home to the reservation.

Successes with utilizing technology in new ways within your region and/or areas:

We met for our first time as a region via skype. We had a few bumps in the road, but it worked well. It saved all of us from driving 6 hours, in the snow and below freezing temperatures. It took a few hours, rather than an entire day.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We have a regional website, that has been up and running for the past 8 years. We keep updated meeting lists loaded there, as well as fliers for upcoming events. Home groups put up fliers in local businesses relating to their meeting's time and location. We keep a supply of business cards with our website and helpline number on them. West River Area has had a functioning helpline for the past 3 years. Once yearly we send meetings lists to all registered treatment facilities throughout the region. At the last PI presentation, an e-mail list of professionals was begun. We will utilize that list to keep them updated on our location changes, and additions of new meetings by sending them new meeting lists as they are updated.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **No**

Some questions truncated to save space

Do you have a regional website? **Yes sdrna.com**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

Plains State Zonal forum held the Car workshop in our region in January with an attendance of 30, with members from each region in the zone in attendance. We had another workshop the following weekend with only 15 in attendance, but it was during a white-out major blizzard.

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**

    Sometimes these is a bit of information that I can utilize in my region. It is good to read the variety of opinions. I rarely post, although I read all of the posts.
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

project based committees> you only need to be of service for a short time...until the project is complete.

Please describe the most significant challenge your region has faced since WSC 2012

One of our areas has decided to no longer be a part of the region. They do not want any part of the information/experience/guidance from others, because it does not influence the home groups there.

Please describe some highlights or successes your region has experienced since WSC 2012

Another area has grown in numbers and in meetings. They are young in recovery, but are willing to reach out for guidance.

What additional information would you like to share with other conference participants?

We are a very rural community, with a population of less than 3 million people. The populated areas surround the borders of the state, with much agriculture in the middle, and much barren land. In those barren lands are located 7 Indian reservtions. Natives are not being serviced by Narcotics Anonymous at this time, unless they are in jail, or in treatment at one of the facilities we have meetings. We don't have alot of meetings, but we have alot of heart. Two meetings may be started on the reservations, as they have asked for literature. We are proud to be part of Plains State Zonal Forum. We have a strong group of zonal members who are willing to help each other carry the message. We work well together, and allow each other to have a variety of viewpoints. We can and do allow ourselves to grow in our recovery-together!

Some questions truncated to save space

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - CBDM, project driven services Each area and the region uses CBDM, with great success. We have begun using project driven services, but need to utilize the planning basics more.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

What is the direction of the conference? What is the role of zones? Can zonal representation be considered after the role of zones becomes more clear? Can the boundries of zones be more equitable?(APF it way too large)

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The only challenge is financial. Our region is financially struggling. As RD I usually pay out of pocket for about half of my expenses for travel. Some home groups do not forward funds to region at all because they do not think the RD team should be funded at all.

Facts about: South Florida Region

Name of Regional Delegate ..... **Tom K**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Jeff P**
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region? ..... **3 years**
How many areas are in the region? **13**
How many groups are in the region? **375**
How many meetings take place each week in the region? **858**
How many H&I panels take place each week in the region? **192**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **70**
What percentage comes from conventions and events? **27**
What percentage comes from literature sales? **3**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **16%**
- H&I? **5%**
- Holding workshops and service meetings? **8%**
- Traveling delegates or other trusted servants to service meetings and workshops? **23%**
- Holding events? **5%**
- Expenses to hold and manage the RSC? **29%**
- Specify any other expenses? ..... **Regional Insurance – 12%; Miscellaneous – 2%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **None; Donated $6,630 to NAWS**

Your Regional Service Structure

How often does your RSC meet? ..... **Bi-monthly**
Does your RSC meet in the same place each time? **No**
Areas bid on hosting RSC
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, PR/PI, Literature Review, Policy Workgroup
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Every area has had a service system workshop. Numerous areas have Learning Days.

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

RSC weekends can consist of H&I and or PR training workshops. RSC has annual RCM orientation. Areas hold GSR orientations.

Describe what kind of planning your region and/or its areas utilize.

Planning is done in subcommittees and start with the budgets and approval of those budgets by the groups.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Our region is currently working with the Florida Region on joint attendance at state PR functions and working with Florida and Alabama/NW Florida Region on one statewide meeting list using the BMLT to be available on all three of our websites. Miami-Dade County areas share a tri-area H&I gratitude event, 24 hour rooms during the holidays and the Spanish groups in those areas work together on the Latino Convention. Meeting list is shared between the Central Florida Area in our Region and the Orlando Area in the Florida Region. The Shark Coast area in our region works with the Suncoast area in the Florida Region to cover any open H&I meetings and works with the Peace River area in our region on joint activities.

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

Region and Areas are using e-mail blasts more frequently to get information back to the groups and members.

Successes with utilizing technology in new ways within your region and/or areas:

Encouraging participation from members in our region on a Florida Region CAT webinar to be held in March.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Many health fairs, poster days, presentations to treatment centers, meeting lists (13 total), 16 websites (13 area's, regional, and two convention websites), Dept of Corrections, re-entry fairs, supplying lit and meeting lists to library's and hospitals, maintaining relationships with treatment professionals and department of corrections officer and a billboard on I-75.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **None at this time/ All statewide conference are held in the Florida Region. We will be doing these jointly starting this month**

Does the region have any type of NA phoneline or a helpline? **Yes**

We have a regional 800 number with push button options that forwards calls to our area helplines.

Do you have a regional website? **Yes www.sfrna.net**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We'll end up holding 13 CAR/CAT/SSP workshops around the region with attendance ranging from 5 -75.

How does your region reach a conscience about WSC matters? ..... **Group tally**

Does your region engage in gathering a conscience for CAT material? .....

How does your region delegate authority to you to make decisions at the WSC? ..... **Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Do Not Use**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Helpful**

Some questions truncated to save space

- Locally developed tools **None**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
  - Do you have ideas on how to improve it?
    Make it viewable to all NA members.
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
Service Systems Project

Please describe the most significant challenge your region has faced since WSC 2012 **None**

Please describe some highlights or successes your region has experienced since WSC 2012
New areas were created and/or joined our region. The South Florida Region beat the Florida Region at a paintball event.

What additional information would you like to share with other conference participants?
None

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?
World Board Minutes

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Having a superb Alternate Delegate works well. Getting him to keep his mouth shut is a challenge.

Some questions truncated to save space

Facts about: Southern California Region

Name of Regional Delegate ..... **Deb W**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Art A**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **22**
How many groups are in the region? **1000**
How many meetings take place each week in the region? **1500**
How many H&I panels take place each week in the region? **617**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **94.59**
What percentage comes from conventions and events? **5.40**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **2%**
- H&I? **26%**
- Holding workshops and service meetings? **4.5%**
- Traveling delegates or other trusted servants to service meetings and workshops? **9%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **47%**
- Specify any other expenses? ..... **Website/IT - 5, SBTW - 2, Phonelines - 2%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **Monthly**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: .....
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, PR/PI, Regional Service Office, Website, Youth, Sponsorship Behind the Walls (SBTW) and Cruise
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
We had an area involved in the SSP study and they are still using CBDM. This is the only one I am sure about.

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Our H&I, PI, Phonelines and Website Committees work together to put on a workshop call "Service Works" every 4 months. This is a training open to anyone. Most of the areas have some sort of GSR or other type of service learning day that they put on annually. The RD team hosts our annual Assembly Workshop every Spring. On Conference years, we discuss the CAR and CAT and 1 IDT. On off-conference years we go over different IDTs, or other topics (this cycle we did the Traditions Workbook Workshop). We have also been presenting a workshop at our convention for the past 3 years.

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

I would say that the trainings listed above is a lot of the mentoring and training that we do. We also have 'Co' or 'vice' positions for each positions to have a period of time for each person to learn first hand what will be required of them.

Describe what kind of planning your region and/or its areas utilize.

We have that one area that was part of the SSP study that utilizes planning. I am not aware of any other areas and we do not use it at the RSC.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

I think this might qualify. This past year we started selling literature to the CIRNA region. This is helpful to our RSO and seems to be working out for them as well.

Has your region had discussion about where NA does not exist in your region? ..... **No**

Successes with communication strategies in your region and/or its areas:

We are using Yahoo! Groups to disseminate information to our RSC members. This allows people to get electronic copies of the reports, making is easier for them to report to their Committees/Areas.

Successes with utilizing technology in new ways within your region and/or areas:

A couple of years a go we switched our phonelines to a digital online service. This has offered us a lot of flexibility and a large savings of resources. Our Website meeting has been meeting via Skype for more than a year now and it seems to be quite successful.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

We do several booth sittings each year. We also recently created a new PSA that we are working at distributing right now.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

We have a 800 number that covers the entire region. Each day of the week is covered by a different area. We use the website and phone list to support the members on the phones to be able to help people who call. The digital phoneline (mentioned previously) is helping to make the process smoother and more affordable.

Do you have a regional website? **Yes www.todayna.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

The RD team puts on the CAR workshop as part of the annual Assembly Workshop. We have also assisted 2 area in their own CAR workshops.

How does your region reach a conscience about WSC matters?.....**Group tally**

Some questions truncated to save space

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **No**
    I find it too negative and full of conflict without any resolution. There are a few people that do all of the 'talking' and feel like bullies when other people try to speak up with a different opinion or perspective. I have read most of what is there, but have only participated a few times.
  - Do you have ideas on how to improve it?
    I wish I knew the answer.
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The Service System Project still gets a lot of coverage. We also talked a lot about the Traditions Workbook Project.

Please describe the most significant challenge your region has faced since WSC 2012

We have been challenged financially. At one point we were trying to figure out which bills not to pay if things kept going the way they were. It seems to have turned around, but continues to need to watched carefully.

Please describe some highlights or successes your region has experienced since WSC 2012

Southern California was blessed with hosting the Western Service Learning Days in 2013. This was a great success for us because of the amount of people that got to hear about so many different topics related to NA services.

What additional information would you like to share with other conference participants?

Our RD team has had the privilege of presenting more than a dozen Traditions Workbook Workshops at various areas and events. This has been very fulfilling for me personally. I am always honored to participate in the writing of our literature.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - The Bay Cities Area in our Region participated in the SSP study, working with NAWS to test things out. They have retained some of the ideas from the SSP and made hybrids of some others; using the existing methods and mixing in some of the SSP methods.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

I guess this is the stereotypical answer, kind of like asking for "World Peace", but I would like to have discussions about how we can work together better with regions from around the world. I don't know exactly what that would look like. Maybe I just need to go into each discussion that we have with the focus of learning more about other regions who do things and have different challenges than we have here in Southern California. I also need to identify and share our challenges so that I can benefit from others input and experience.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

There have been times when I think that I would rather not have been the RDA and RD during the era of the SSP. It has sometimes felt like every meeting of the RSC and at many trainings, etc., have been battles. I have left exhausted and in tears from some of those meetings. Having said that, I will say that the challenge has helped me to be a better leader, a better employee, a better friend, a better listener and overall a better person. It has taught me patience that I didn't know was possible, particularly for me. It has also shown me that I need to stay informed... really, really informed. This means that I can't put everything off to the last minute (although, ironically, I am filling this in online on the very last day before the deadline. :-)). Because of these reasons, I would not trade my experience during this time for anything. Being the RD has truly been life changing for me. I know, and have heard, many people say this very thing, and I thought they were just being dramatic, but it is so true for me. I feel humbled and so honored to have served the fellowship in this manner. As this is my last term as RD, I want to thank you all for your service and for continuing to mentor me in this process of World Services.

Facts about: Southern Idaho Region

Name of Regional Delegate ..... **Robert S**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Kevin H**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years With A 2 Year Additional Option**
How many areas are in the region? **5**
How many groups are in the region? **70**
How many meetings take place each week in the region? **75**
How many H&I panels take place each week in the region? **15**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **75**
What percentage comes from conventions and events? **25**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .....

Your Regional Service Structure

How often does your RSC meet? ..... **every 3 months**
Does your RSC meet in the same place each time? **No**
Rotates through the region due to geographic locations of areas
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: .....
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Literature Distribution, PR/PI, Project Based Workgroups
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? .....
Do any of your areas use CBDM to reach decisions? .....
Dicey CBDM is used where it works, modified parliamentary procedure otherwise

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Several H&I workshops, a few GSR workshops

Does your region provide any other type of fellowship development or outreach efforts? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

Not much, we're workingon it.

Describe what kind of planning your region and/or its areas utilize.

Yearly by guidelines and monthly

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Successes with utilizing technology in new ways within your region and/or areas:

Yes, Google voice is used for our telephone hot lines. It works well and saves a lot of money.

We've ben using social media for some communication.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **Yes**

24 hour a day referral to meetings

Do you have a regional website? **Yes www.sirna.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

Not many and scant attendance.

How does your region reach a conscience about WSC matters? ..... **Other**

Regional assembly for GSR's and RCM's with members at large attending at will. Everyone has a vote. We try to use CBDM..

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    Somewhat helpful. There is periodic arrogance and some members still think they need to editorialize on and on and on.
  - Do you have ideas on how to improve it?
    Firmer moderation, consequences for abusers and clarification when the conversation wanders.
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP, CBDM, Theft of funds, relapse, predators, active participation.

Please describe the most significant challenge your region has faced since WSC 2012

RD resigned after WSC 2012 and RDA resigned inside of 6 months. New RD (me) and RDA

Please describe some highlights or successes your region has experienced since WSC 2012

We won the bid for PNWCNA which is now the longest running convention in America.

What additional information would you like to share with other conference participants?

One of the most troubling concerns has been, seemingly, the swift roll out of the SSP and the questionable formation of the design using "outside" consultants. It takes a long time to move information out to the individual member and a lot gets lost in translation. We've also been doing battle with the idea that WSO has taken on a "governing roll". Even though that is not true, the way the SSP was rolled out caused quite a bit of reaction.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

How to get clear direction from the fellowship. Many are concerned with the, seemingly, vague either voting or consensus outcomes on issues that affect NA as a whole. Many of us think that policy changes should require an overwhelming majority to proceed, while "housekeeping" not so much. And the feedback we got from WSC 2012 left a bad taste in our mouth as to the application of CBDM in getting full support for a motion or proposal. BTW we understand motions, "proposals" seem a bit dicey.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

My personal recovery depends on NA unity. When I've kept this principle foremost then things have gone well or resolved. We have some challenges nearby in a neighboring region has some enmity to WSO and many of our members have had their ears tickled by another "movement" That and the reaction to the language the made the SSP appear mandatory. I came into the RD

role on the heels of an RD and RDA resigning so It's an uphill scramble. My interaction with WSO members has been very helpful and a real breath of fresh air. Thanks.

Facts about: Spain Region

Name of Regional Delegate ..... **Toby G**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Juan G**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **10**
How many groups are in the region? **103**
How many meetings take place each week in the region? **200**
How many H&I panels take place each week in the region? **6**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **24**
What percentage comes from conventions and events? **25**
What percentage comes from literature sales? **50**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **4%**
- H&I? **0%**
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? **0%**
- Holding events? **8,5%**
- Expenses to hold and manage the RSC? **22,7%**
- Specify any other expenses? ..... **Lawyer 6,4. Literature buy 20,7. Webpage 10,9.lawyer**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **3000€**

Your Regional Service Structure

How often does your RSC meet? ..... **Every 6 months physically and twice online.**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Website, Translations, Magazine
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
Fantastically well , we copied the EDM s format.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

The RSc. was hardly working this period, but we had workshops at the ECCNA in Marbella. Consesus, Facilitation, presentation , Planning. Attendence was high between 60 and 90. In 2012 we had a service conference, held the day before the regional convention. Covered topics all through the old service struture. Great attendence...120 members.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

We have Fellowship development an public relations. But this year the posts are vacant. RCM are standing in for basic functioning.

What kind of training and mentoring efforts take place in your region and/or its areas?

None at this moment. Planned. Traditions workshops, PSS workshop at regional convention. H&I workshop run by EDM at regional convention.

Describe what kind of planning your region and/or its areas utilize.

Budgets, and short term planning for now.

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Dropbox for all PR material. Service Conference, sponsoring one member from each group to go.

Successes with utilizing technology in new ways within your region and/or areas:

Skype meetings. Email distribution. Informal communication with whatsapp.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Trying to collaborate with Proyecto Hombre.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **Yes**

A member is permanently conected to a specific number, and carries a Tablet with all the info.

Do you have a regional website? **Yes www.narcoticosanonimos.es**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **No**

How does your region reach a conscience about WSC matters? ..... **Other**

This time just explaining to RCM and awaiting events, PSS is unknown of.

Does your region engage in gathering a conscience for CAT material? ..... **No**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **Consensus by the EDM Guidelines for FD by the EDM**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Monies of NA

Please describe the most significant challenge your region has faced since WSC 2012

Regenerate the RSC. Establish trust in the Services.

Please describe some highlights or successes your region has experienced since WSC 2012

Preparation of ECCNA 29 in Marbella. with 1729 participants!! 5 Areas are developing H&I panels Translations committe is working!!

What additional information would you like to share with other conference participants?

The experience of belonging to the EDM, where sometimes 7 o 8 diffent languages join with multicultural concepts of living., and find consensus the NA way.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

How to involve my communitiy in the necessity of change the Service System. The service structure in return information is obselete. The GSR can´t explain WSC information. It is just not responsible on our behalf!!

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

To slow down, and not try to implement everything. Unite the RSC. Work as a team!!! Ask for help.

Facts about: Sweden Region

Name of Regional Delegate.....**Veronica B**
Have you attended an WSC before? How many ..... **Yes -2; 2008 and 2010**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate.....**Jimmy E**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region?.....**2 years as RD 2 years as RDA**
How many areas are in the region? **14**
How many groups are in the region?.....**219**
How many meetings take place each week in the region? **377**
How many H&I panels take place each week in the region? **due to lack of information/coordination we really don´t know**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? .....
What percentage comes from conventions and events? .....
What percentage comes from literature sales?.....
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses?.....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? .....

Your Regional Service Structure

How often does your RSC meet?.....**3 times/year**
Does your RSC meet in the same place each time? **No**
No, right now we are having 2 meetings/year in Stockholm and the 3:rd is our Service Conference which is one of our annual conventions and could be held anywhere in Sweden regarding which bid we choose. It IS going to change though, this Service conference, not yet held as I write will suggest that we will move out every Region meeting out in the country due to FD reasons. So there will be a suggestion to have our august meeting up north this year. More will be revealed!
Does your region have a regional office? **Office and office, it is currently a small room but I guess it is a yes**
Does your region have a regional convention? **Well according to our guidelines, we are supposed to have 3/year: The Service conference, the annual Regional one and the midsummer convention (latter always held up north due to FD-reasons). Last couple of years it hasn´t come in any bids for these conventions. The annual Regional one is seldom held, we had our 20th, 21st and 25th but none since then. (We are 27 years in Sweden now…). The Service conference is always held, but the bids come in late these last couple of years. And the midsummer convention is held but not as a Regional one**

Some questions truncated to save space

since a couple of years back it is held by area. So no, hard to describe attendance, and since we didn´t have our Service conference yet, we don´t know how the financial outcome will be.

If yes, is attendance: .....

Did your regional convention make a profit this year? .....

What committees or workgroups do you have at your RSC?

Convention/Events: as a workgroup this last year, due to conflicts that arose at our Service conference last year. They will bring their final report to this Service conference with suggestions on changed guidelines and such…; Human Resources: We call it the nomination committee; Literature distribution; Phoneline; PR; Translations; Website; Project Based Workgroup: absolutely, when needed; Convention/Events, Project Based Workgroups, Human Resources

Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**

Does your region use CBDM to reach decisions? ..... **Yes**

Do any of your areas use CBDM to reach decisions? ..... **Yes**

We try to use CBDM, but when it fails we use majority decisions. Some of our areas do like our Region; Will say it works well, it creates a sense of a deeper group decision and more love in our service efforts

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

This is not coordinated, so how many we don´t know. But we held CAR-workshops for 13 of 14 areas. We workshopped how to be an effective RCM, which some RCMs later workshopped with their GSRs. Several workshops on traditions and concepts (especially concept 4 and 8). Also subcommittees workshopped about PR and phoneservices, and our regional webcommittee has workshopped for the RCMs to if we remember correct.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Apart from groups supporting other groups, we also as a region sponsor Poland and Denmark, a sponsorship who has gone on for a couple of years and now resulted in Poland sponsoring the Check-Slovak Region, and Denmark sponsoring Iceland! We have been talking about being more proactive, and the interest grew during our CAR-workshop when we spoke about geographical boundaries and set the example of areas taking responsibility for the "white spots" on our map. We will talk more about it and hopefully we will actively work on it coming year.

What kind of training and mentoring efforts take place in your region and/or its areas?

It is usually done RD->RCM->GSR and by subcommittees and coordinators having workshops in purpose to train the others in each forum.

Describe what kind of planning your region and/or its areas utilize.

We have been using APT for our visionary work in Region and Areas. We do that every year and after brainstorming our visions, prioritize, put the how and the money to it.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Yes, the 3 Stockholm areas are having one PR-committee together who serves them all. They tried a metro before but that failed, this seems to work better even if the information we get is that it needs improvement.

Has your region had discussion about where NA does not exist in your region? **Yes, and more so during our CAR-workshops and talking about the geographical boundaries. We have hope there**

will be fruitful discussions during our Service conference and that plans for actions will be made.

Successes with communication strategies in your region and/or its areas:

We want to salute our regional webcommittee here, they have an excellent trainingsystem for all within their service (the biggest servicecommittee we have and best functioning to). They have online, phone and face to face meetings/workshops and this with the training they do of new members results in an very effective/fast responding service. What we noticed is that communications fails when we only rely on emails. The best way to communicate is the old: Pick up the phone and call ;)

Successes with utilizing technology in new ways within your region and/or areas:

We usually have phonemeetings in SC, committees and workgroups. Not new but functioning :) Guess the latest is apps on our phone for servicemails, and textmessage-groups for even faster responses when needed.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

The usual ones, for staff at institutions and meetings held for them at institutions. Service done by areas.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **1**

Does the region have any type of NA phoneline or a helpline? **Yes**

Yes, we have a regional number. The service is coordinated by an regional coordinator who trains servicemembers/groups out in the areas, who do the service for us. Our aim is to have a hotline 24/7, but today we have hotline a few hours, a few days a week. The other time it is an answering machine saying that we will call up in 24 hours.

Do you have a regional website? **Yes www.nasverige.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

Yes we held workshops for 13 of 14 areas. We have been giving out the information to GSRs, RCMs and other interested members who showed up. The average is estimated to a low participation if you count only GSRs, but we are so so happy since we had problems for years to even get out there. We have given everyone the task to bring our information back to the groups, and also emailed them our powerpoint (we did our own) to help them do that. Even if we got a sense of how our members feel about the motions and proposals, the formal voting on them will be done at our Service conference when they have had time to talk more about these things.

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **No**

How does your region delegate authority to you to make decisions at the WSC? **Mandate; The items in the CAR they will vote for as described above. For any other matter arising at the conference, they trust us delegates to know our regions groups conscious enough to vote then and there.**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Do Not Use**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Do Not Use**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? **It is overwhealming**
  - Do you have ideas on how to improve it? **No**

Some questions truncated to save space

- Do you believe it should be open to all or only conf. parts.? .....**We don't know**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? **Somewhere between staying the same and growing I guess. We grow slow…**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The SSP and maybe the greatest discussions (and opinions) where about the seating at WSC

Please describe the most significant challenge your region has faced since WSC 2012

To get our translations to work. It is a very slow process. But we have hope we will fix it after the service conference. Also we had great conflicts which we didn´t handle very well. Resulted in much pain, but hopefully also in lessons we bring into our future service efforts. It has shown us what we need to be clear on, how we communicate things to each other. And we hope that we this time will actually keep these lessons alive even though we are "honeymooning" now after conflicts are solved in Region. Keep them alive as in actually talk about what to do next time, how to be prepared and not fall into the same trap again, just because we settled these conflicts and are uncomfortable to talk about that because we rather stay in this "now it´s all good again and we are so loving right now"-feeling

Please describe some highlights or successes your region has experienced since WSC 2012

The training we are doing, that we actually came out and DID CAR-workshops (or information as we called them)

What additional information would you like to share with other conference participants?

As a sponsor region we were invited to Poland's Group assembly (as we usually am) in 2012. The ones sent were actually us, Veronica and Jimmy. Little did we know that they actually just got their very first Basic Text in Polish that weekend. It was an AWESOME celebration with and visual play in the room with a member being the BT going between their translations committee and world services a couple of times before it suddenly went to china and was printed. The BT-member went around the room several times to finally come back with a big box with a LOT of bows around it. And everybody in that room was a part of opening that box! Finally it was open, there were cheers and shout outs and confetti. They sure can celebrate a book and us Swedes can learn a lot from them :) It was amazing and we just feel blessed to been a part of it!

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **No, no more than read about what it is…**

Facilitation Tools

- Basic facilitation guide
- CBDM basics

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly

Some questions truncated to save space

- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Yes, the seating. It has been like a cancer for many years with no satisfying solution. It was very clear during our travels with the CAR-workshops that everyone is agreeing on that a true World Service Conference should INCLUDE every region. Our region is very unimpressed by half of WSC being seated by American delegates, we are a worldwide fellowship today (in 130 countries right?), and WSC should reflect that. Maybe talk about the geographical boundaries in that sense? We also remember that the Iranian delegate in 2010 was supposed to go back to Iran and have a group assembly for approx 2000 GSRs (!) – did anyone ask them how they did that? Is there anything WE could learn from that? We feel that this is a pressing issue that is dividing our fellowship and that we need to come to a solution. We also know that there is so little time at this issue during the week, since there are other things to decide and discuss too. We believe that there are too many misunderstandings and frustrations going on due to lack of time. If we priority this issue we should set more time to it, in purpose to come to a solution. When I was an RDA in 2008, we noticed that time to talk to each other was so, so limited. And we could see frustration and limitations on the delegate's part, that we conclude is a result of that. That is why we wrote the motion about having an RD-forum at the conference. For those who don't remember, we all agreed on the idea of it and left it to WB to work more on to the next one. At the WSC 2010 we realized they didn't get what we meant, they planned a workshop for RDs by RDs. That was not our intent, our intent was to do as we do in Sweden (and have for years and years), set aside time to talk about matters that the GSRs/RCMs want and find relevant and important right now. Here that relevant, important matter is seating. With that said, we don´t want just that for this conference, we actually want to clear the whole agenda and "lock us all up" in the room for a week and not leave until we find a SPIRITUAL solution, one that is responsible and including. We understand that that could be difficult, some things must be handled. Our suggestion then, to make that slightly more possible, to make an sheet/form for us to fill in regarding motions, and just leave it to be counted and summed up, as we do votes. That would give us some time right? ;) And maybe we really don´t need WB-workshops and leadershiptraining this time? We can talk budget and get necessary information only. We want to stress this issue since it is tearing us apart as a fellowship. This is not just affecting America (which we understand from social media and emails circulating) this is creating a split in our region to. It creates a distance between our fellowship here and the American one, and also a split within our own region as well. We want to feel a part of, to be an equal part of, and to find the solution TOGETHER with the rest of us at the conference. We suggest that we start the whole conference with putting an empty chair in the middle (as we do in our Region and some Areas), for us to look at every time we stray/disagree/get of topic, or fight, to get us back to that empty chair waiting for the still suffering addict and spirit of unity. That is why we ultimately are there and if we forget that addicts will die.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Challenges are always communication, and the solution is communication. To use the phone

works well, we even got back and tried the paper variant of welcome packages in region, and that was a success we think. Also for us to repeatedly give information, to remind, and also to meet face to face. In all this, we have noticed that we tend to use technology in such a way that we get more distant or apart. A phonecall, or to meet, means to get to know the ones we do service which is underrated in these times of being efficient. To speak clearly works very well, and when we inform in such a way that the receiver understands and can communicate back, it is brilliant (it happens ;)) For instance when it was time for the CAR-workshops we knew from experience that it would be tough to get out in our region since many says no to them. This time we came prepared with dates and suggestions for which areas to have them together. We also explained that this is not anything an RCM can say no to, they do not have the mandate to take away the groups right to decide what we should do in world services. And it has been clear that they previously didn´t know what they were saying no to. We even said this is mandatory, and as a result members showed up! We are truly happy for this, it has made us all feel more united and a part of. Now the challenge will be the discussion of seating at WSC, our regions opinion is clear, and we need to bring that, even if we are afraid that this is, or could be, uncomfortable. But again, communication is the key and as long as we, and all of us, remember why we are there, and maybe contemplate what we want the WSC to be, all will be well. More will be revealed and the journey continues…..

Swiss Region

Community Report 01.02.2014

Number of groups and meetings:

A total of 46 weekly hold meetings: 24 meetings German speaking (of which 3 meetings also offer English language), 17 meetings French speaking, 1 meeting Italian speaking, 4 meetings English speaking)

Current service structure and subcommittees:

In the French- and German speaking Area we have 4 ASC's per year, 2 of which are at the same venue somewhere central in Switzerland. These ASCs are short and followed directly by the RSC. At the RSC, the GSRs participate and form the decision making body. With only 3 areas we wanted a RSC with a base as broad as possible. The RSC is attended by 30-40 people. We adopted a consensus based decision making process (Note: an opposing vote needs a second to carry). We started a process to rethink this structure, because the RSC is very slow in decision and the GSRs not very willing being part of the RSC.

The English GSRs take part in the Germanspeaking ASC, as most english meetings are located in Zurich. One English meeting takes place in Geneva. Our serving committees are multilingual:

RSNA Committee / P.I. Committee / Web Committee / CSNA Convention – Committee / H&I – Coordination - Committee (H&I-Committees in several bigger Swiss cities)

Recent activities:

New website for the entire Swiss region is online! narcotics-anonymous.ch

New Workgroup is formed to discuss the structure of the RSC.

Workshop and Workgroup on what we can do, to raise the number of women attending our meetings.

Our new nation helpline (0041) 0840 12 12 12 is installed and running well.

The French speaking new year gathering took place near Lausanne.

The Swiss Convention in the Italian Speaking part of Switzerland took place at Monte Verità near Ascona from 1st to 3rd of November. It was a success with around 150 addicts visiting it.

Planned activities:

P.I. participation at non-NA events: National workshop at 27.3.2014 on the interaction between professionals and self-help. Workshop held by Infodrog (http://www.infodrog.ch/index.php/tagung-selbsthilfe-2014.html). This is a good chance to raise the knowledge of Narcotics Anonymous among all professionals working with drug addicts.

The PI-Committee is working on an own survey for the whole region. The purpose of this survey is gathering more specific data about NA in Switzerland.

Re-structuration of the RSC

Swiss Convention near Neuchâtel from 11. -13.9.2014, Zürich Convention end of august, Basel Convention in october .

Current financial status and donations:
4100.- CHF (approx. 3350 €) at 31.12.2013
Donation 500.- CHF (approx. 410 €)

Questions to the other delegates:
Structure of the RSC: What is the structure in your region? Advantages/disadvantages of this form?

Nominations for FD or SC (when relevant):

Request for funding and list of previous funding:

Additional information:

Co-delegate contact information:
o.blum@secinvest.ch / 0041-795063300
davidw@gmx.ch / 0041-786651610

Some questions truncated to save space

Facts about: Tri-State Region

Name of Regional Delegate ..... **Rochell J**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Jeannie H**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **23**
How many groups are in the region? **475**
How many meetings take place each week in the region? **650**
How many H&I panels take place each week in the region? **25**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **45**
What percentage comes from conventions and events? **35**
What percentage comes from literature sales? **20**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **1100**

Your Regional Service Structure

How often does your RSC meet? ..... **Bi mothly**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, Phoneline, Project Based Workgroups, Regional Service Office, Website
Is there a corporation or an entity with legal status that is a part of your RSC? .....
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
12 workshops H&I Sponorship behind the walls Traditions workbook Phoneline

Some questions truncated to save space

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**
What kind of training and mentoring efforts take place in your region and/or its areas?
Describe what kind of planning your region and/or its areas utilize.
Does your region or its areas have any shared services with other service bodies? ..... **Yes**
PANA -
Has your region had discussion about where NA does not exist in your region? ..... **No**
Successes with communication strategies in your region and/or its areas:
Successes with utilizing technology in new ways within your region and/or areas:
Please describe the different types of public relations efforts (PR/PI) carried out in your region
Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....
Does the region have any type of NA phoneline or a helpline? **Yes**
Do you have a regional website? **Yes http://tristate-na.org/**
Do you keep your meeting information updated on the website? ..... **No**
Has your region hosted CAR workshops ..... **Yes**
Four workshop with the average of 25 members in attendance
How does your region reach a conscience about WSC matters? ..... **Area tally**
Does your region engage in gathering a conscience for CAT material? ..... **Yes**
How does your region delegate authority to you to make decisions at the WSC? .....
Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
SSP state\local
Please describe the most significant challenge your region has faced since WSC 2012
Please describe some highlights or successes your region has experienced since WSC 2012
What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - GSF**
Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey
- LSC basics **Helpful**
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: Turkey Region*

Name of Regional Delegate ..... **Halil**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Dogukan**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? **2**
How many areas are in the region? **1**
How many groups are in the region? **7**
How many meetings take place each week in the region? **21**
How many H&I panels take place each week in the region? **3**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **33**
What percentage comes from conventions and events? **57**
What percentage comes from literature sales? **10**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **25%**
- H&I? **20%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **15%**
- Holding events? **20%**
- Expenses to hold and manage the RSC? **10%**
- Specify any other expenses? **0%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **300 Euros**

Your Regional Service Structure

How often does your RSC meet? ..... **quarterly**
Does your RSC meet in the same place each time? **No**
The location changes depending on the Committee's decision.
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, PR/PI, Project Based Workgroups, Translations
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**
Region is in the process of moving to CBDM. We held workshops and now it is in voting process.

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Our region facilitated a workshop as a part of EDM FD on November 2013. Our region is asked to provide a EDM FD workshop at Ukraine on May 2014.

What kind of training and mentoring efforts take place in your region and/or its areas?

Describe what kind of planning your region and/or its areas utilize.

We use the planning tool every two year.

Does your region or its areas have any shared services with other service bodies? .....

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Yes. Now we are in collaboration with judicial institutions, probation offices and public hospitals.

Successes with utilizing technology in new ways within your region and/or areas:

We increased the number of online meetings from 1 to 3 skype meetings per week.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **3**

Does the region have any type of NA phoneline or a helpline? **Yes**

We have both line services in our region.

Do you have a regional website? **Yes www.na-turkiye.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **No**

How does your region reach a conscience about WSC matters? .....**Group tally**

Does your region engage in gathering a conscience for CAT material? ..... **No**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Do Not Use**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

fellowship development

Please describe the most significant challenge your region has faced since WSC 2012 **financial status**

Please describe some highlights or successes your region has experienced since WSC 2012

zonal forum facilitating (winter edm) and FD outreach workshop facilitating

Some questions truncated to save space

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - CBDM at group level**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

the hardest part was to find effective ways to give back the information and the experience from the EDM Conference. To monitor the regions weak points and try to get experience for improving these. Being in contact with the international fellowship and taking part in EDM work groups and FD Task has worked well. We became an active member at the Conference.

Some questions truncated to save space

Facts about: UK Region

Name of Regional Delegate.....**Andrew O**
Have you attended an WSC before? How many .....**Yes -2**
Is your region planning to send an Alternate Delegate? .....
Name of Alternate Delegate..... **Richard M**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region?.....**Two years**
How many areas are in the region? **30**
How many groups are in the region?.....**985**
How many meetings take place each week in the region? **995**
How many H&I panels take place each week in the region? **413**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **90**
What percentage comes from conventions and events?.....**10**
What percentage comes from literature sales?.....**0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **35%**
- H&I? **15%**
- Holding workshops and service meetings? **5%**
- Traveling delegates or other trusted servants to service meetings and workshops? **18%**
- Holding events? **10%**
- Expenses to hold and manage the RSC? **6%**
- Specify any other expenses?.....**Funding for RCM's to attend RSC, etc.**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **£1000.00**

Your Regional Service Structure

How often does your RSC meet?.....**4 times a year**
Does your RSC meet in the same place each time? **No**
The UK used to meet in two places north and south. We have recently adopted a method where ASC's can host the RSC.
Does your region have a regional office?.....**Yes**
Does your region have a regional convention? .....**Yes**
If yes, is attendance: .....
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website, Human Resources, Prison Sponsorship, Website, Resources
Is there a corporation or an entity with legal status that is a part of your RSC?.....**Yes**
Does your region use CBDM to reach decisions? .....**Yes**
Do any of your areas use CBDM to reach decisions? .....**Yes**
Business gets done more efficiently.

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
We have had workshops on the SSP, Traditions Book, H+I, PI, CAR.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**
Yes, most of our Areas are active in H+I and PI. We have recently formed a position at our Region for a Fellowship Development Committee. Our RSC is pro-active in its efforts to communicate with our ASC's and we are currently moving the Regional meeting around the UK in order to be more interactive within the community hosting it.

What kind of training and mentoring efforts take place in your region and/or its areas?
Mainly sponsorship and alternate positions.

Describe what kind of planning your region and/or its areas utilize.
Some of our Areas formulate plans for PI and H+I that will involve plans for one or two years ahead. Plans are usually made for fund raising events for conventions, Unity Days, Conventions, Workshops.

Does your region or its areas have any shared services with other service bodies? **Yes, but this will be focused on more with our Fellowship Development Committee**
Our UK Regional Committees generally work with ASC's and are available for their needs on request should the resources be available. Some of the ASC's have shared services after splitting until they can be independent.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:
Members of the UK Region Steering Committee have been very pro-active in contacting and communication with ASC's that were not represented at our RSC meetings. AS a result there has been attendance from some of these ASC's at the Regional meeting. Our RSC also offers to fund an ASC to come to the Regional meeting on request as long as they are operating below their prudent reserve.

Successes with utilizing technology in new ways within your region and/or areas:
Our new website which is mobile friendly has made our helpline and information on where to find meetings more available. We have 3 online meetings through the web site and there are also approximately three skype recovery meetings.

Please describe the different types of public relations efforts (PR/PI) carried out in your region
UKPI/PR attends national drug treatment conferences. A (GLO) Government Liaison Officer to collaborate with Government. All UK conventions have a PI/PR presentation that invites professionals to attend as do most Area Conventions.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **Approximately 20-30**

Does the region have any type of NA phoneline or a helpline? **Yes**
Our helpline/phone line is a sub-committee of the UKRSC. It has a national number although some of our Areas have their own phoner line. There is approximately 1000 calls per month and is manned 7am to midnight. Over 99 per cent of our calls are answered. We have a special worker to help man the line on a part time basis.

Do you have a regional website? **Yes http://Ukna.org**
Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

Some questions truncated to save space

This year we have adopted a new method in that RCM's were encouraged to make the presentation from WSC in relation to the CAR in their Areas. The RD's made the presentation at our Regional meeting to help with this and also made themselves available if required.. General attendance in the past has usually been anything from 5 to 40 people.

How does your region reach a conscience about WSC matters? ..... **Area tally**

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? **Both at My discretion and Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Service System Proposals, Tradition Book, Living Clean Book

Please describe the most significant challenge your region has faced since WSC 2012

The UK fellowship has not shown too much interest in using the SSP although it has been workshop delivered and there has been interest in the information.

Please describe some highlights or successes your region has experienced since WSC 2012

• Our bid for ECCNA 2015 was successful. • There has been some success in how our H+I committees have adapted to the changes that were made in relation to access into prisons by our members. • We have created an Archive Committee to take care of the UK fellowships historical documents and artifacts. We are hoping for these to be made available for our members to view at conventions. • We have had some success in reaching out to Areas that previously did not attend the RSC. • There has certainly been some influence within government thinking and strategy from our PR/PI efforts. The government directive seems to have shifted towards treatment that involves abstinence and long term recovery.

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**

Some questions truncated to save space

- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

WSC Seating, WSC Attendance, WSC Representation, Budget Transparency, Zonal Representation, SSP.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The information films for the CAR were of great use to our Region. It has enabled us to help RCM's to deliver workshops themselves and somewhat lighten the workload for the Delegates. Challenges have been getting information out to the fellowship as a whole.

Facts about: Upper Midwest Region

Name of Regional Delegate ..... **Jeremy T**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Thomas**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **2**
How many groups are in the region? **39**
How many meetings take place each week in the region? **62**
How many H&I panels take place each week in the region? **8**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **10**
What percentage comes from conventions and events? **90**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? .....
- H&I? .....
- Holding workshops and service meetings? .....
- Traveling delegates or other trusted servants to service meetings and workshops? .....
- Holding events? .....
- Expenses to hold and manage the RSC? .....
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **4 times a year**
Does your RSC meet in the same place each time? **No**
It moves around between the two areas.
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Phoneline, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **No**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

There have been a total of 20 put on by the UMRSC and 22 from the two areas. Topics are but not limited to H&I, Sponsorship, Home Group, Youth in Recovery, Acceptable, Responsible, Productive members, Medication and Mental Health, etc.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Starter kits for new groups.

What kind of training and mentoring efforts take place in your region and/or its areas?

Alternate positions

Describe what kind of planning your region and/or its areas utilize.

Area and Regional Inventories

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Face to face, the web, emails, and phones

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Phone line, Meeting lists, PSAs, Community Announcements

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes www.umrna.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

Two workshops are held before and after the WSC, one in each area. Workshops prior to the WSC gathers opinions of the groups about the CAR and the workshops after inform the groups what happened at the WSC. 25-40 people attend

How does your region reach a conscience about WSC matters?..... **Other**

Several of these ways

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Not Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Do Not Use**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**

    I don't personally but I know a guy.
  - Do you have ideas on how to improve it?

    The guy says "no."
  - Do you believe it should be open to all or only conf. parts.? .....**All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Woman sponsorship and inventories

Please describe the most significant challenge your region has faced since WSC 2012

Rural Recovery and commitments to service work

Please describe some highlights or successes your region has experienced since WSC 2012

Conventions and coming together a a whole

What additional information would you like to share with other conference participants?

None at this time

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

The Upper Midwest Region would enjoy a discussion on the continuation of seating of the current regions at the World Service Conference of Narcotics Anonymous.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Mentorship/training has worked extremely well while at the WSC. The Upper Midwest Region believes it is vital for this to continue in order to ensure continuity of an understanding of the actions to take while at the WSC. So newer delegates are not intimidated and make decisions that are not consistent with what their region may desire.

Facts about: Upper Rocky Mountain Region

Name of Regional Delegate.....**Delynda H**
Have you attended an WSC before? How many .....**Yes -2**
Is your region planning to send an Alternate Delegate? .....**Yes**
Name of Alternate Delegate.....**Carla W**
Have you attended a WSC before? How many.....**No**
How long is the RD term in your region?.....**4 Years**
How many areas are in the region? **5**
How many groups are in the region?.....**32**
How many meetings take place each week in the region? **119**
How many H&I panels take place each week in the region? **7**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **94**
What percentage comes from conventions and events?.....**6**
What percentage comes from literature sales?.....**0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **0%**
- H&I? **0%**
- Holding workshops and service meetings? **2%**
- Traveling delegates or other trusted servants to service meetings and workshops? **58%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **2%**
- Specify any other expenses?.....**41% to NAWS**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **532**

Your Regional Service Structure

How often does your RSC meet?..... **3 times per year and one regional assembly**
Does your RSC meet in the same place each time? **No**
Rotates through all areas
Does your region have a regional office?.....**No**
Does your region have a regional convention? .....**Yes**
If yes, is attendance: .....**Increasing**
Did your regional convention make a profit this year? .....**Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, Website
Is there a corporation or an entity with legal status that is a part of your RSC?.....**No**
Does your region use CBDM to reach decisions? .....**No**
Do any of your areas use CBDM to reach decisions? .....**Yes**
Two areas are experimenting at this time and too early to determine effectiveness

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Have had a convention history workshop, strong home groups workshop, CAR workshop and helped a struggling area

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

We are holding workshops and sharing sessions before our regional service meeting. Several areas are also implementing alternate service positions for training and mentoring

Describe what kind of planning your region and/or its areas utilize.

Our region has a budget plan yearly as well as most of our areas. We also have a set rotation for service meetings and the convention, and we discuss area issues prior to regional service meetings. Planning takes place meeting to meeting

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Region has offered support to one of our areas to restart their area service committee.

Successes with utilizing technology in new ways within your region and/or areas:

One area has been using VSee and google plus hangouts for subcommittees and it is working well. It allows us to have check in meetings and get tasks accomplished between area meetings.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

None

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes www.urmrna.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

One for all RCM's and delegate team available for area support when and if needed.

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Do Not Use**
- Locally developed tools **We have utilized material made available through na.org on several occasions.**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    The board allows communication in which members can network and is very helpful
  - Do you have ideas on how to improve it?
    No
  - Do you believe it should be open to all or only conf. parts.? .....**All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Our region has been working on re-establishing an area that became inactive after a split. We have put a lot of effort into this

Please describe the most significant challenge your region has faced since WSC 2012

We recently had to revise our regional service schedule due to lack of funding and our ability to provide transportations and other services for the regional committee since we travel up to 400 miles one way to meet. We revised our guidelines and decided to meet three times per year instead of four to keep costs manageable.

Please describe some highlights or successes your region has experienced since WSC 2012

The regional CAR workshop was a success and we also hosted the Zonal Forum meeting.

What additional information would you like to share with other conference participants?

Our region continues to remain strong and our members are committed to helping their areas and groups.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - One of our areas has the beginnings of a group support forum and our region is also hosting support forums before each regional meeting with the discussions chosen by the hosting area.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet **Helpful**
- LSC second and third meeting agendas **Helpful**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

We would like to discuss the IDT's since we were unable to at the last conference. We are also looking forward to discussion on alternate attendance regarding conference seating.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Having the support of the region and having an alternate who has been excited to learn and be involved as a delegate team member. Working as a team has been both inspirational and refreshing. Funding and traveling seem to always be a challenge, as well as getting and keeping our RCM's motivated and focused on the task at hand.

Facts about: Uruguay Region

Name of Regional Delegate ..... **Julio F**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Antonio P**
Have you attended a WSC before? How many .....
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **3**
How many groups are in the region? **58**
How many meetings take place each week in the region? **152**
How many H&I panels take place each week in the region? **4**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **55**
What percentage comes from conventions and events? **30**
What percentage comes from literature sales? **25**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **20%**
- H&I? **30%**
- Holding workshops and service meetings? **10%**
- Traveling delegates or other trusted servants to service meetings and workshops? **10%**
- Holding events? **2%**
- Expenses to hold and manage the RSC? **1%**
- Specify any other expenses? **5%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **every month**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Regional Service Office, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
It began to function adequately in 2013

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

Disruptive behaviors, collaboration, group conscience, NA structure. Average attendance was 30 members

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

we travel outside of the capital mostly on weekends to support satellite groups that request help or that just started as groups

What kind of training and mentoring efforts take place in your region and/or its areas?

workshops and learning days

Describe what kind of planning your region and/or its areas utilize.

ideas, budgets, CBDM

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

PR efforts, to celebrate NA's 60 birthday, we had an event at a government facility where 40 no addict high ranking government officials were invited

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region

TV, radio, hospitals, therapeutic communities, reclusion centers, homeless shelters, study centers, etc.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **Yes**

It operates mostly in accordance to Chapter 9 of the PR handbook

Do you have a regional website? **Yes www.na.org.uy**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We will next month

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? ..... **My discretion**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **No**
    Language barrier
  - Do you have ideas on how to improve it?
    To have a Zonal bulletin board
  - Do you believe it should be open to all or only conf. parts.? ..... **Conference Participants**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Lack of trusted servants in all levels

Some questions truncated to save space

Please describe the most significant challenge your region has faced since WSC 2012

maintaining satellite groups that operate in the interior of the country

Please describe some highlights or successes your region has experienced since WSC 2012

More members, all the sub committees are functioning, PR in the government facility

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools?

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Communication, IDT of present cycle were discussed at all levels. There was more interest in regards to all topics related to NA at the world level.

Facts about: Utah Region

Name of Regional Delegate ..... **Russell G**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **No**
Name of Alternate Delegate .....
Have you attended a WSC before? How many .....
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **6**
How many groups are in the region? **82**
How many meetings take place each week in the region? **91**
How many H&I panels take place each week in the region? **14**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **100**
What percentage comes from conventions and events? **0**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **30%**
- H&I? **15%**
- Holding workshops and service meetings? **0%**
- Traveling delegates or other trusted servants to service meetings and workshops? **25%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **15%**
- Specify any other expenses? ..... **10% to the USSC & 5% to NAWS**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **0 The RMZF is not a service body only a discussion/communication body**

Your Regional Service Structure

How often does your RSC meet? ..... **Every other month**
Does your RSC meet in the same place each time? **Yes**
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Decreasing**
Did your regional convention make a profit this year? ..... **No**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **No**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? .....
Region this last cycle drop the CBDM option and returned to RRO

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

GSR Education, Learning Day (3 of the 6 areas), H&I workshops 6, phone line workshops, PI basic training. One area has and education mini-workshop at all activities

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

As the RD I held six Tradition book workshop 1st year and three 3rd Tradition workshop 2nd year at various area as requested. Not one of the Utah Region areas wanted any SSP workshops when asked.

What kind of training and mentoring efforts take place in your region and/or its areas?

The use of education workshops has been a key training tool for some of the areas. One area responded to this question as follows "Our area is incredibly lucky because we are small, but have several members with 15+ years of recovery and those 'old timers' informally mentor the newer members in most areas of recovery and service"

Describe what kind of planning your region and/or its areas utilize.

Some of the areas use a locally (simple) area inventory to get the voice of the groups in what they want to see the service bodies do.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

The Northern Utah Area maintains a 800 phone line that 3 areas share, by receive calls that are directed to there respective areas and answers calls from non-NA existance parts of the state Currently two neighboring areas are finalizing a report on creating shared service bodies in H&I, PI & Outreach.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

GSR assembly for the RCM to bring information to the GSR's the day after region,

Successes with utilizing technology in new ways within your region and/or areas:

Area websites, Google calendar, "secret" facebook groups (4 in our region), conference calls (the USSC showed various members how useful), a phone line that supports the entire region

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Community meetings, flyer hanging events, recovery booths at various recovery day events

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes nautah.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

6 of 6 areas requested CAR workshops, 15 is an average. Some of our areas are small and rural, however they all want to have a voice in there NA service structure.

How does your region reach a conscience about WSC matters? ..... **Other**

The CAR - group talley to area then areas to region and the CAT through two large workshops in early April

Does your region engage in gathering a conscience for CAT material? ..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **One of the areas education committee created a 100% literature based "Newcomer Orientation" that is currently being refined into two**

different presentation by the USSC Outreach (long version) and PI voice over power-point for professional presentation.

- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    I see a broader perspective of the larger views along with the personal agendas that some participates may not realize they show. I signed up and receive the email/post as it happens, I have chosen not to post as of yet, someone usually speaks/types my view. I tend to practice the view of the first to speaks usually loses (show their agenda) or makes an ass of themselves.
  - Do you have ideas on how to improve it?
    I believe that it should be viewable by the fellowship at large with full posting ability by all current and past WSC participates (no reverse time limit) if we don't know our history, then we are doomed to repeat the mistakes. The prior RSR's/RD's can speak the best to some issues that reading a report cannot ever give.
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

The USSC (positive), Traditions workbook (positive), Rocky Mountain Zonal Forum (mixed +/-, Guidelines/Bylaws (heated), concepts of service (positive-when traditions are there foundation not self standing), SSP (negative)

Please describe the most significant challenge your region has faced since WSC 2012

Disunity flamed by uneducated members of the Traditions and the Concepts. We had a renegade regional convention committee go against the directive of the RCM's, the committee felt the where not obligated to answer to the region because they had form a group conscience of there own. End result the convention ended up losing money and was fined by the hotel $1,800.00 for violating the contract agreement.

Please describe some highlights or successes your region has experienced since WSC 2012

We hosted the first USSCNA in October 2012 and have many active members involved with the subcommittees, which in turn have helped some of the areas struggling H&I, PI & Outreach committees get a sense of direction and focus to better fulfill the roles as trusted servants. Through education workshops and 'old-timer's' sticking to their principles we have seen growth in most of the areas

What additional information would you like to share with other conference participants?

I would hope that as we come together at the conference, we remember that we all need NA, NA doesn't need us. We have the opportunity to be of service, and it is perfectly OK to disagree. when we step out of the service meeting we are all just addicts that need each other to live!

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**

- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

That the seating issues needs forward movement and it won't be comfortable, unless the use of large geographical bodies come into play the EDM and Asia Pacific forum are perfect examples. The US need to merge, the USSC is that vehicle for the US and a positive stance from the participates and the world board would help ease the unification of the US. The use of a divided US with forums as is or reformed will only magnify disunity. IMHO

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

I have found that if I make the effort to attend the area business meetings throughout the Utah Region , a couple times a year, I have come to a better sense of the general feelings the members in my region. I may only have to drive 300 miles to visit some of our rural areas, however I feel connected and have the sense that they feel connected, nothing compares to a hug (phone call, email). The IDT tradition workshop made the members feel like they where a part of.

Facts about: Venezuela Region

Name of Regional Delegate ..... **Miriam G**
Have you attended an WSC before? How many ..... **Yes -2**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Juan S**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **1**
How many groups are in the region? **45**
How many meetings take place each week in the region? **182**
How many H&I panels take place each week in the region? **10**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **30**
What percentage comes from conventions and events? **50**
What percentage comes from literature sales? **20**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **25%**
- H&I? **25%**
- Holding workshops and service meetings? **15%**
- Traveling delegates or other trusted servants to service meetings and workshops? **15%**
- Holding events? **10%**
- Expenses to hold and manage the RSC? **10%**
- Specify any other expenses? **0%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? ..... **250 US**

Your Regional Service Structure

How often does your RSC meet? ..... **every 2 months**
Does your RSC meet in the same place each time? **No**
it rotates to group meeting facilities in Caracas who want to host the RSC meeting
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, FD/Outreach, H&I, Literature Distribution, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **No**
We are beginning to make decisions using the CBDM process in the groups , in the RSC qand in the SNUs national support units in NA Venezuela. It has not been easy because we are we are still used to voting for motions and proposals, and the debates are very long and

intense and the discussions are very strong y we believe that this creates more division, lack of unity and unhealthy competition

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
we have workshops about different NA recovery and service topics, IDTs, WSC, NAWS LAZF. 6-12 workshops per year , 15- 20 people attend them.

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**
we generally offer groups workshops about different NA topics and services such as PR, IP, H&I

What kind of training and mentoring efforts take place in your region and/or its areas?
workshops about different NA recovery and service topics and service assemblies and service forums that we do with groups, GSFs, LSBs and the NSU or National Service Unity in Na Venezuela

Describe what kind of planning your region and/or its areas utilize.
We have workshops or business meeting to plan, coordinate, organize and execute the majority of the activities and services that we provide in NA Venezuela, through workgroups and specific development project teams, locally, regionally or nationally

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:
we use different virtual tools and resources, internet mailing lists, so we can improve communications and services, we have had good results in the last few years. The visits of trusted servants to share their experience to groups, GSFs, and LSBs and we also communicate with our cellphone by making calls and texting

Successes with utilizing technology in new ways within your region and/or areas:
we use different virtual tools and resources, internet mailing lists, so we can improve communications and services, we have had good results in the last few years. The visits of trusted servants to share their experience to groups, GSFs, and LSBs and we also communicate with our cellphone by making calls and texting

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Interviews,and PI signs with the media in Venezuela, such as TV channels, radio stations, newspapers and PI/PR presentations and meetings with professionals and health institutions, justice, schools and religion, etc., in the private, public and goverment sector. We post posters and distribute flyers i different places of the community and in society in general, mainly in Metro Caracas. The redesign and constant updating of our NA Venezuela website

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phoneline or a helpline? **Yes**
we have helplines that function 24/7 we receive 3 to 4 calls per day asking for information about NA, which is an average of 90- 120 calls per month

Do you have a regional website? **Yes www.navenezuela.org**
Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**
2 workshops with 15 to 20 people

How does your region reach a conscience about WSC matters?.**GSRs vote at regional wkshp/assembly**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools **guidelines and manuals developed locally in NA Venezuela, assemblies and work forums and workshops about service and other topics**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? ..... **it's all in English and we don't speak English well in Venezuela**
  - Do you have ideas on how to improve it? **translating it to Spanish and vice versa and to other languages**
  - Do you believe it should be open to all or only conf. parts.? .....**All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Collaboration or cooperation

Please describe the most significant challenge your region has faced since WSC 2012

lack of unity and trusted servants, lack of money. It seems like each day we have more services to provide and fewer people and money to do them

Please describe some highlights or successes your region has experienced since WSC 2012

The implementation of all the structural proposals and the principles and processes of the SSP in the local, regional and national levels and the activities and work related to PR/PI.

What additional information would you like to share with other conference participants?

It worries us that because of the lack of unity and lack of money and trusted servants we had to restructure ourselves again and we have to plan and coordinate our work more effectively. We have to implement more tools and resources that we suspend previously due to apathy ad we have not obtained the best results during this growth and development process in our region.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - We have created some GSFs and LSBs and we tried to work in an efficient manner in accordance to all the structural proposals and fundamental principles and processes of the SSP in the local, regional and national levels. However we have attained complete success with it because of lack of information, knowledge and practical experience about NA's spiritual principles, and if we apply them we will serve with more love, responsibility, commitment and perseverance amongst our members, groups, and service bodies.**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**

Some questions truncated to save space

- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC) **Helpful**

LSC Tools

- LSC planning assembly agenda **Helpful**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Helpful**
- Planning Assembly Survey **Helpful**
- LSC basics **Helpful**
- LSB project plan worksheet **Helpful**
- LSC second and third meeting agendas **Helpful**
- LSB basics **Helpful**

Is there anything in particular you want to discuss at the conference?

We should continue talking about and supporting the SSP so we can maintain the immense enthusiasm and commitment that it is necessary from each one of us so we can continue implementing this matter in a global level

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Think globally and act locally, read, become better informed, study, prepare myself, train myself, etc., about NA in general and share this information effectively with members and groups in my region, the LAZF, the WSO and NAWS and in spiute of the great apathy that exists internally in the majority of our regions, this has been an individual process filled with wonderful and painful experiences in my life and personal recovery and service in NA.

Facts about: Volunteer Region

Name of Regional Delegate ..... **Lucy O**
Have you attended an WSC before? How many ..... **Yes -1**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Ricardo J**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **11**
How many groups are in the region? **163**
How many meetings take place each week in the region? **427**
How many H&I panels take place each week in the region? **39**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **97**
What percentage comes from conventions and events? **3**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **5%**
- H&I? **2%**
- Holding workshops and service meetings? **18%**
- Traveling delegates or other trusted servants to service meetings and workshops? **51%**
- Holding events? **11%**
- Expenses to hold and manage the RSC? **11%**
- Specify any other expenses? **2%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **100**

Your Regional Service Structure

How often does your RSC meet? ..... **Bi-monthly**
Does your RSC meet in the same place each time? **No**
We meet twice a year in the host area of the regional convention and 4 times a year in a central location.
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Decreasing**
Did your regional convention make a profit this year? ..... **No**
What committees or workgroups do you have at your RSC?
Convention/Events, Website
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
1 area uses some CBDM but it is struggling.

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some of the service workshops we have held this cycle in the Volunteer Region include: various service learning days like Phoneline, GSR and H&I Orientations, PR, Traditions and Concepts Learning Days, How to Chair a Meeting, Speaker Jams, Sponsorship and 7th Tradition workshops, and at the Regional Assembly, sessions on some of the IDTs and the SSP

Does your region provide any other type of fellowship development or outreach efforts? ..... **Yes**

Various outreach efforts among the areas in the region include: Picking a meeting a month to support, addicts on asphalt, a recovery fair, reaching out via website and helpline, phone cards.

What kind of training and mentoring efforts take place in your region and/or its areas?

Training and mentoring happens in the various orientation workshops mentioned above and also through sponsorship, "Slogan seek recruit and train," and also when the alternate and vice chair positions are filled there is training and mentoring. Some feel that not nearly enough of this happens in their area.

Describe what kind of planning your region and/or its areas utilize.

One area's Fellowship Development (which is our Outreach and PI combined) has implemented quarterly plans for larger projects. And another mentioned they were good at planning activities. Most left the question blank when asked or said "no."

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Two areas in the Volunteer Region shares activities and H&I, another shares the phoneline and website. The region scheduled 3 CAR/CAT workshops with each being hosted by 2-3 different areas.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Some successes in the region have been Activities attracts members and gets the word out. One area shared that subcommittee chairs from 2 areas go to both areas each month to help with communication.

Successes with utilizing technology in new ways within your region and/or areas:

The regional website was updated with drupal. Some new uses of technology from our areas include: updating websites, easier to access, better meeting finder and updating to drupal.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

PR/PI initiatives in the region include: 25 "NA" packets mailed each quarter of 2013 to agencies that come in contact w/ addicts; PR/PI booths, flyers/posters, literature in the jails, and bus signs.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **2**

Does the region have any type of NA phoneline or a helpline? **Yes**

The region has a phoneline that is answered by a cell phone. It doesn't get very many calls. We recently replaced the system at a savings of about $700 a year.

Do you have a regional website? **Yes www.natennessee.org**

Do you keep your meeting information updated on the website? ..... **No**

Has your region hosted CAR workshops ..... **Yes**

The regional delegates facilitated 3 workshops. Attendance ranged from 17 to 30.

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Helpful**
- Locally developed tools **none**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? ..... **Yes**
    It's good to have a place to discuss the upcoming conference and other things that come out in NAWS News, etc. with other delegates and the WB.
  - Do you have ideas on how to improve it?
    Find a way to make it viewable to all NA members.
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

Subjects that generated the most interest in our region this past cycle have been #1 the SSP, followed by vaping, drug court and signing cards, how to keep the newcomers here, getting back to basics and carrying the message and an area convention.

Please describe the most significant challenge your region has faced since WSC 2012

The most significant challenge at the regional level is filling Trusted Servant positions. We currently have no active subcommittees except the convention committee and it lost money last year. When we do have a chairperson for the other committees, the participation on the committee is minimal. Areas reported the following challenges this cycle: #1 being a lack of willingness to serve, followed by training, unity within rural groups, funding services, explosions in newcomers with very few people who have worked the steps to sponsor them.

Please describe some highlights or successes your region has experienced since WSC 2012

Highlights and successes in our areas include: 1) members getting involved, all basic services provided PLUS quarterly activities all at no cost at the door 2) annual campout proceeds subsidize the purchase of basic texts so that the groups are able to sell them for $5 each 3) growth and unity 4) activities good and generated some money, H&I panels are getting treatment centers to come to the meetings 5) one area is back to regular attendance at the region 6) financially stable, literature committee doing well/running smoothly, convention and diversity.

What additional information would you like to share with other conference participants?

When this question was asked of our areas, some shared: 1) We will experience a greater sense and practical application of unity as we study our Traditions. Imagine if we were literally on the same page. 2) I'm new and doing the best I can do. Will hang in as long as he can to serve in his area. 3) Some are questioning "do we need an area" is region really providing a service.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**

- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Do Not Use**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics **Do Not Use**
- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

These are the items I included on the questionnaire put out before the conference. • Seating • Regional proposals/motions • Pending the outcome of motions 4-6, what are the next steps of the SSP? Let's discuss the options for a manual. Will we completely re-write GTLS? Create a separate booklet with the new system tools in it? Let's give the conference a chance to give input on this instead of waiting until 2016 and a motion just appear with no prior input from the delegates. WSC participant discussion board & allowing elected delegates from non-seated regions. • Cutting costs of WSC specifically, but also NAWS in general. • Using push technology, like Twitter or even Facebook, if by then they have changed ability so pages can be 'hidden'. • Just what type of pamphlet is going to be written for professionals about medicalization of addiction treatment & 3rd tradition and why. • Making the CAT more user friendly • Including "CAT" projects in the CAR • Get the CAT out earlier - by at least 2 weeks.

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

The tools made available to help facilitate workshops has been a tremendous help. Being an alternate for 2 years and going to a conference as an alternate before being elected as delegate.

Facts about: Western New York Region

Name of Regional Delegate ..... **James L**
Have you attended an WSC before? How many ..... **Yes -3**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Stephen D**
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region? ..... **2 Conference Cycles (Max 2 Consecutive 2 Year Terms)**
How many areas are in the region? **6**
How many groups are in the region? **230**
How many meetings take place each week in the region? **231**
How many H&I panels take place each week in the region? **15**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **10.5**
What percentage comes from conventions and events? **89.5**
What percentage comes from literature sales? **0**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **1.25%**
- H&I? **1.75%**
- Holding workshops and service meetings? **12.75%**
- Traveling delegates or other trusted servants to service meetings and workshops? **33.25%**
- Holding events? **43.75%**
- Expenses to hold and manage the RSC? **3.75%**
- Specify any other expenses? **3.5%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **75**

Your Regional Service Structure

How often does your RSC meet? **6**
Does your RSC meet in the same place each time? **No**
Rotation from area to area bases upon alphabetical order.
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
Convention/Events, H&I, PR/PI, Website, Literature Review, Ad Hoc based upon needs. Most recent By-Laws Review and revision.
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? .....
Do any of your areas use CBDM to reach decisions? .....
Although the above was answered with No Answer it would be more accurate to say that there is experimentation at the regional and area level at this time that is received positively.

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.
Workshops this cycle have focused on the SSP, CBDM, PI to PR, and CAR/CAT. Attendance has been consistent at approximately 50 attendees.

Does your region provide any other type of fellowship development or outreach efforts? .....

What kind of training and mentoring efforts take place in your region and/or its areas?
Training and mentoring has not been officially formatted to a specific procedure. It is provided via those who have served remaining accessible to those in need of ESH.

Describe what kind of planning your region and/or its areas utilize.
Based upon needs that are identified and environmental scans work during the calendar year proceeds as related to issues , concerns, or workshops brought to the floor or requested by the fellowship.

Does your region or its areas have any shared services with other service bodies? .....

Has your region had discussion about where NA does not exist in your region? .....

Successes with communication strategies in your region and/or its areas:
No this is an area of continuing frustration -effective communication.

Successes with utilizing technology in new ways within your region and/or areas:

Please describe the different types of public relations efforts (PR/PI) carried out in your region
Most recent this past year involved a workshop addressing transition from PI to PR and one that invited area professional from mental health organizations and local government which was poorly attended - time of workshop was identified as cause of poor attendance and response.

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **0**

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes nawny.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**
3 workshops have been held to date since the CAR/CAT were posted. The number of attendees have average approximately 50.

How does your region reach a conscience about WSC matters? ..... **Other**
At this time conscience has been obtained through an elective manner through both group anb member tallies.

Does your region engage in gathering a conscience for CAT material? .....

How does your region delegate authority to you to make decisions at the WSC? .....**Mandate**

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? .....
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? ..... **All**

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012

Filling service postions.

Please describe some highlights or successes your region has experienced since WSC 2012

Keeping it simple - the fact that WNYRSCNA groups continue to provide meetings where the message of hope and the promise of freedom from active addiction can be shared is true success,

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - GSF**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda
- Group report form (from groups to GSF)
- GSF basics
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Why when voting on matters that would affect the fellowship as a whole we do not use formal voting such as roll call votes?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Communication continues to frustrate me as a delegate and member of the fellowship. The effectiveness of our communication is at the center of what is most distressing. To ensure the accuracy of information from region to area and area to home group this delegate has taken it upon himself to attend area meetings and business meetings of the region's home groups to help facilitate the flow of information that impacts the fellowship locally and worldwide.

Facts about: Western Russia Region

Name of Regional Delegate ..... **Igor K**
Have you attended an WSC before? How many ..... **No**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Eugeni**
Have you attended a WSC before? How many ..... **No**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **26**
How many groups are in the region? **217**
How many meetings take place each week in the region? **568**
How many H&I panels take place each week in the region? **30**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **60**
What percentage comes from conventions and events? **32**
What percentage comes from literature sales? **8**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **15%**
- H&I? **10%**
- Holding workshops and service meetings? **15%**
- Traveling delegates or other trusted servants to service meetings and workshops? **27%**
- Holding events? **2%**
- Expenses to hold and manage the RSC? **11%**
- Specify any other expenses? .....

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **13**

Your Regional Service Structure

How often does your RSC meet? ..... **twice a year**
Does your RSC meet in the same place each time? **No**
changes citiies and areas
Does your region have a regional office? ..... **No**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Increasing**
Did your regional convention make a profit this year? ..... **Yes**
What committees or workgroups do you have at your RSC?
FD/Outreach, H&I, Literature Distribution, PR/PI, Website
Is there a corporation or an entity with legal status that is a part of your RSC? .....
Does your region use CBDM to reach decisions? ..... **No**
Do any of your areas use CBDM to reach decisions? ..... **Yes**

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Some questions truncated to save space

Many different workshops and trainings: - Learning to introduce the Fellowship - Phoneline training - Group Conscience - Vision of NA Fellowship - NA literature etc

Does your region provide any other type of fellowship development or outreach efforts? .....

What kind of training and mentoring efforts take place in your region and/or its areas?

alternate service positions

Describe what kind of planning your region and/or its areas utilize.

budgeting, event planning, strategic planning

Does your region or its areas have any shared services with other service bodies? ..... **No**

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

sms and email distribution, messengers, social networks, regulat skype meetings, webinars

Successes with utilizing technology in new ways within your region and/or areas:

- distant skype and webinar NA meetings - distant skype and webinar workshops - ip-telephony technologies in Phoneline

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Statewide/national conferences per year the our PI/PR committee participate in/exhibit .....

Does the region have any type of NA phoneline or a helpline? **No**

Do you have a regional website? **Yes http://www.rko-na.ru/**

Do you keep your meeting information updated on the website? ..... **No**

Has your region hosted CAR workshops ..... **Yes**

these workshops are being held now in different areas

How does your region reach a conscience about WSC matters? .....

Does your region engage in gathering a conscience for CAT material? .....

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Helpful**
- NA Meeting Search App **Not Helpful**
- Locally developed tools
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **No**
  - Do you find it helpful? .....
  - Do you have ideas on how to improve it?
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Growing**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?

SSP

Please describe the most significant challenge your region has faced since WSC 2012

European Convention 2012 in Moscow

Please describe some highlights or successes your region has experienced since WSC 2012

- European Convention 2012 in Moscow - SSP - TV advertisment

What additional information would you like to share with other conference participants?

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **Yes - Moscow Area uses the SSP**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Helpful**
- CBDM basics **Helpful**

GSF Tools

- GSF agenda **Helpful**
- Group report form (from groups to GSF) **Helpful**
- GSF basics **Helpful**
- GSF report form (from GSF to LSC)

LSC Tools

- LSC planning assembly agenda
- Planning Basics handout
- LSB task list pre-planning assembly
- Planning Assembly Survey
- LSC basics
- LSB project plan worksheet
- LSC second and third meeting agendas
- LSB basics

Is there anything in particular you want to discuss at the conference?

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

Facts about: Wisconsin Region

Name of Regional Delegate ..... **Bill O**
Have you attended an WSC before? How many ..... **Yes -3**
Is your region planning to send an Alternate Delegate? ..... **Yes**
Name of Alternate Delegate ..... **Harold L**
Have you attended a WSC before? How many ..... **Yes -1**
How long is the RD term in your region? ..... **2 Years**
How many areas are in the region? **17**
How many groups are in the region? **375**
How many meetings take place each week in the region? **430**
How many H&I panels take place each week in the region? **30**

Budget (Please specify currency if not giving amounts in US dollars)

What percentage of your RSC's annual budget comes from group and area contributions? **90**
What percentage comes from conventions and events? **5**
What percentage comes from literature sales? **5**
Please describe, in percentages, your RSC's annual expenses:

- PR efforts? **15%**
- H&I? **0%**
- Holding workshops and service meetings? **0%**
- Traveling delegates or other trusted servants to service meetings and workshops? **60%**
- Holding events? **0%**
- Expenses to hold and manage the RSC? **25%**
- Specify any other expenses? ..... **none%**

What was the total amount of money contributed by the region to your zonal forum during your last fiscal year? **0**

Your Regional Service Structure

How often does your RSC meet? ..... **Every 2 Months**
Does your RSC meet in the same place each time? **No**
Quadrant Rotation
Does your region have a regional office? ..... **Yes**
Does your region have a regional convention? ..... **Yes**
If yes, is attendance: ..... **Staying the same**
Did your regional convention make a profit this year? .....
What committees or workgroups do you have at your RSC?
FD/Outreach, H&I, Phoneline, PR/PI, Project Based Workgroups, Regional Service Office, Website, Literature Review
Is there a corporation or an entity with legal status that is a part of your RSC? ..... **Yes**
Does your region use CBDM to reach decisions? ..... **Yes**
Do any of your areas use CBDM to reach decisions? ..... **Yes**
Takes time to adjust to CBDM...Works well currently.

Some questions truncated to save space

Service Delivery & Best Practices

Please describe the service workshops your region or the areas in your region have held this cycle, if any, giving information such as the topics covered, number of workshops, average attendance, etc.

Group Conscience Workshop. 25 present. Discussed Tradition 2. Collaboration Workshop. 25 present. Discussed how to improve working together. Traditions Book Workshop. 25 present. Discussion and input on the current NAWS Traditions Book Project. USSC Workshops. 20 Present. Discussion on what the USSC is about and how to best support this effort. SSP Workshops. 15 Present. Discussion and input on the SSP and its ramification. Rural Recovery Workshop. 20 Present. Discussion and input improving communication and service delivery in rural areas. Several CAR/CAT Workshops. 15 present. Discussion and input on CAR/CAT Regional Roundtable Discussions. 25 Present. Discussions on variety of topics that are effecting local Areas and Groups within the Wisconsin Region.

Does your region provide any other type of fellowship development or outreach efforts? ..... **No**

What kind of training and mentoring efforts take place in your region and/or its areas?

Training new trusted servants to regional service. experienced members sharing ESP with regional trusted servants.

Describe what kind of planning your region and/or its areas utilize.

Some areas utilize annual strategic planning.

Does your region or its areas have any shared services with other service bodies? ..... **Yes**

Regional Phone line; Regional event calendar; Regional Meeting List.

Has your region had discussion about where NA does not exist in your region? ..... **Yes**

Successes with communication strategies in your region and/or its areas:

Wisconsin Region developed a new website improving communications and PR efforts. Regional roundtable discussions on role and responsibilities of trusted servants within the region.

Successes with utilizing technology in new ways within your region and/or areas:

Begin experimentation of telecommunication technologies during regional meetings. Installed links on website for contact to other service bodies, ie; MZF; NAWS; surrounding regions and local area websites.

Please describe the different types of public relations efforts (PR/PI) carried out in your region

Regional Phone line, meeting list. Many areas attend local conferences, conduct PR presentations to professionals

Statewide/national conferences per year the our PI/PR committee participate in/exhibit **4**

Does the region have any type of NA phoneline or a helpline? **Yes**

WRSC provides a phone line to each of our 17 areas, a central hub for the region and a line for the WRSO. The system is web based, flexible and areas can configure this to their own needs.

Do you have a regional website? **Yes www.wisconsinna.org**

Do you keep your meeting information updated on the website? ..... **Yes**

Has your region hosted CAR workshops ..... **Yes**

We serve the needs of the member areas as requested. We utilize a quadrant system to all areas needing CAR/CAT workshops.

How does your region reach a conscience about WSC matters?.....**Group tally**

Does your region engage in gathering a conscience for CAT material?..... **Yes**

How does your region delegate authority to you to make decisions at the WSC? .....

Which of the following tools have you made use of and do you find them helpful?

- Issue Discussion Topics **Helpful**
- Planning Basics **Do Not Use**
- NA Meeting Search App **Do Not Use**
- Locally developed tools **WRSC Guidelines; Adaptation of CBDM. Rural Recovery Workshop materials. Regional group tally sheet.**
- Are you aware of our electronic literature? **Yes**
- Do you use the NAWS Conference Participant Bulletin Board? ..... **Yes**
  - Do you find it helpful? .....
    Majority of member information lacks usefulness. The direction of discussions become off topic and focus is interrupted. The diversity and views of members are sometimes informative.
  - Do you have ideas on how to improve it?
    create a strategy to focus discussion threads on solutions and local conscience as opposed to personal thoughts and opinions.
  - Do you believe it should be open to all or only conf. parts.? .....

Does it seem as though the number of members in your region has been growing, shrinking, or staying the same since WSC 2012? ..... **Staying the same**

Innovations and Challenges

What subject generated the most interest and discussion in your region over the past conference cycle?
SSP without a doubt!!!!!!

Please describe the most significant challenge your region has faced since WSC 2012
Improving communications and PR efforts within the region.

Please describe some highlights or successes your region has experienced since WSC 2012
Created tools for improving communications and PR efforts.

What additional information would you like to share with other conference participants?
Strive to improve placing Principles before Personalities. Increasing communications between all NA trusted servants.

Conference Input

Has your region or its members areas and groups experimented with any of the ideas in the SSP? **No**

Have you read or used any of the SSP tools? **Yes**

Facilitation Tools

- Basic facilitation guide **Do Not Use**
- CBDM basics **Do Not Use**

GSF Tools

- GSF agenda **Do Not Use**
- Group report form (from groups to GSF) **Do Not Use**
- GSF basics **Do Not Use**
- GSF report form (from GSF to LSC) **Do Not Use**

LSC Tools

- LSC planning assembly agenda **Do Not Use**
- Planning Basics handout **Helpful**
- LSB task list pre-planning assembly **Do Not Use**
- Planning Assembly Survey **Do Not Use**
- LSC basics

- LSB project plan worksheet **Do Not Use**
- LSC second and third meeting agendas **Do Not Use**
- LSB basics **Do Not Use**

Is there anything in particular you want to discuss at the conference?

1. Accountability and transparency of all WSC participants. 2. Conference seating. 3. Consequences and ramifications of Motion 2. 4. Less costly alternatives to the ranch during WSC. 5. HOW TO EAT CHEESE, DRINK MILK AND READ THE BASIC TEXT!!!!!!

Delegate Experience

What has worked well and what challenges have you experienced in your role as regional delegate?

1. Working with the RDA as a team. 2. The challenge of imparting global thinking on regional minds. 3. Positive experience of attending 2 WSC as an RDA. 4. The challenge of improving methods of fully informing the groups about ever changing world events in NA. 5. Finding a way to explain the SSP in more simplistic terms to the average NA member.

AFRI-CAN ZONAL FORUM

In the last five years, there has been an increased dispersion of Narcotics Anonymous in Africa. This has, gladly, been followed by a growing connection among NA individual members in different countries. This seems to have been the laying of the foundation of a more connected NA community in Africa. The more structured NA communities have been supporting their neighbors in all possible ways. South Africa has been very vibrant in supporting the Southern countries. Kenya has equally supported the Eastern part of the continent.

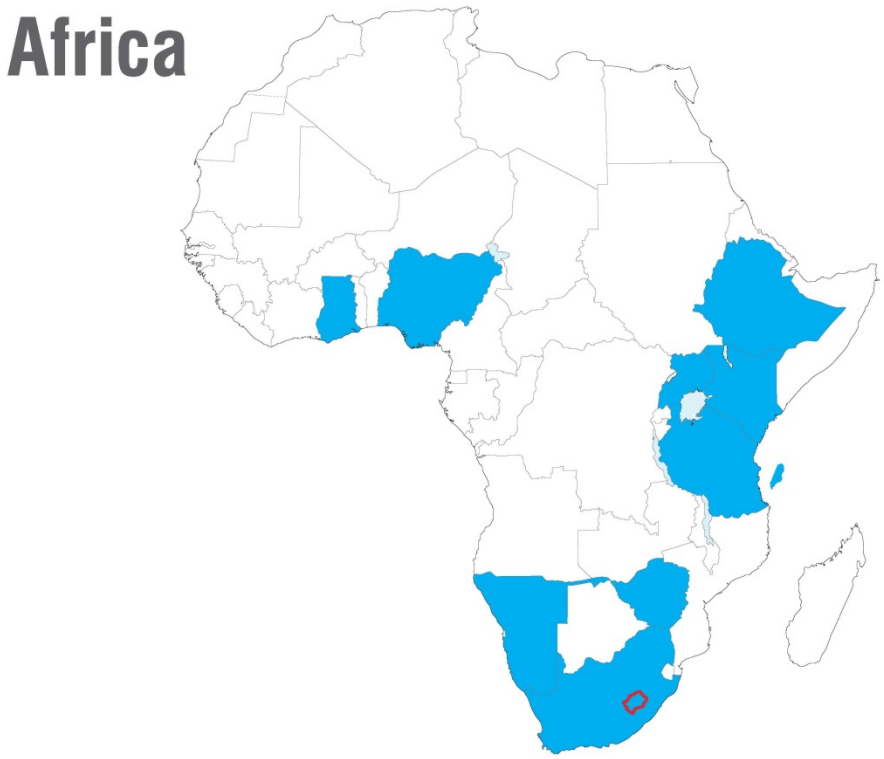
The formation of the Afri-Can Zonal Forum was the culmination of Fellowship Development efforts in Africa. In May 16-19 last year, 11 African countries were represented by their delegates in the first Afri-Can Zonal Forum. The represented countries are; Ghana, Nigeria, Ethiopia, Uganda, Tanzania, Zanzibar, Kenya, Namibia, Zimbabwe, South Africa, and Lesotho. The map below shows the Countries in blue.

We are very grateful to the WSO for funding the Forum. From the meeting, a delegate from Kenya and another from South Africa were charged with the responsibility of co-chairing the AZF's meeting. Since May, we have been having Monthly Skype meetings as a subsequent action in keeping with the spirit of sharing our experiences, strengths, and hope in Fellowship Development in our respective communities. Our growing pains continue to remind us of how it is a process.

Knowledge base on how to gradually structure AZF towards becoming a service body that supports and connects Fellowship Development in Africa is widening through exposure to more development fellowships. The Co-chairs have attended the European Delegates Forums and the Asian Pacific Forum respectively. Thank you again to WSO for making this a reality.

For continuous engagement on how to collectively have a functional AZF, we are hoping to meet again in November in Cape Town, South Africa. Guided by the latest connection with new members in new Countries, we are hopeful that the map will have more Blue during the next meeting. We are grateful to the WSO for your continued support and to all the Trusted Servants for paving the way.

Regards
AZF
Co-Chairs

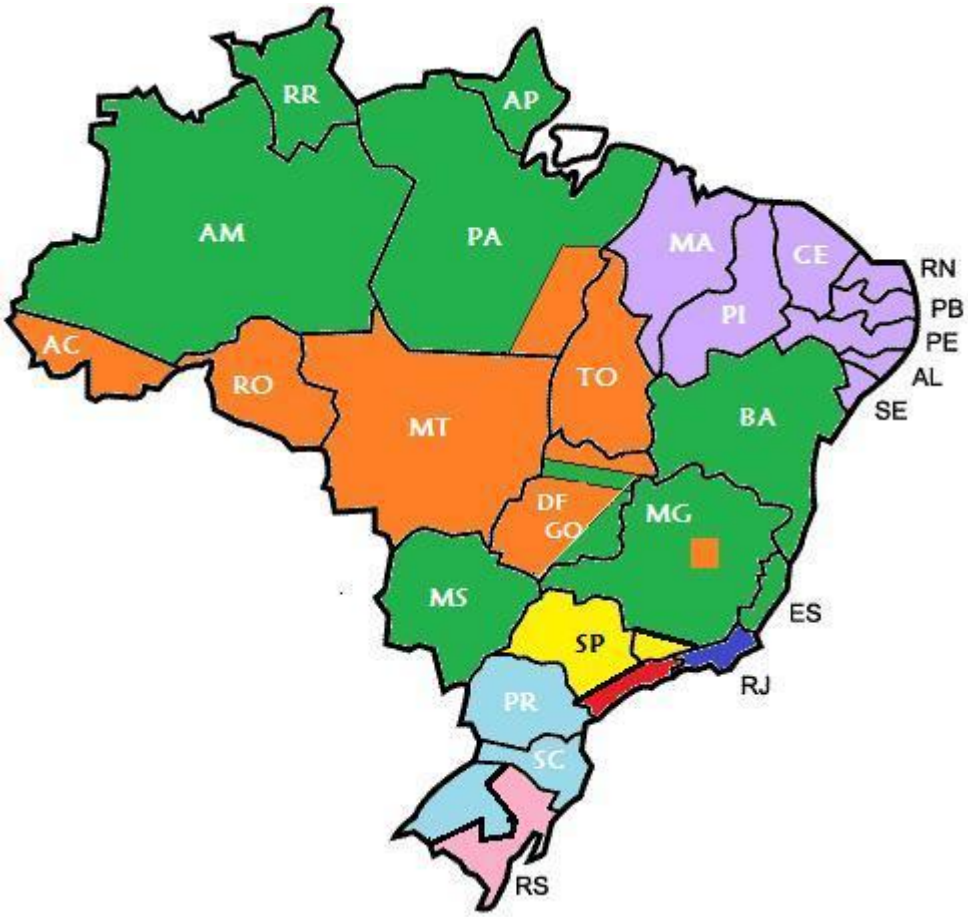


Information about the Brazilian Zonal Forum

The Brazilian Zonal Forum (BZF) was formed in July 12, 2009 with the purpose of uniting the Brazilian regions for experience exchange and the coordination of important services for NA in Brazil. We can mention as examples the development in more remote locations, distant from the main cities, with support of the closest regions, the national convention, service forums, among others.

The BZF is formed by the regions:

- Brasil (Green)
- Brasil Central (Orange)
- Brasil Sul (Light Blue)
- Grande São Paulo (Red)
- HOW Brasil (Yellow)
- Nordeste (Purple)
- Rio Grande do Sul (Lilac)
- Rio de Janeiro (Navy Blue)



Some information about these regions:

BRASIL	
Date	
Groups	283
Meetings	632
ASCs	16
PR	15
H&I	15
Outreach	9
Phonelines	15
LTC	0
Other information	We have an average of 10 institutional groups

BRASIL CENTRAL	
Date	
Groups	96
Meetings	N/A
ASCs	9
PR	N/A
H&I	N/A
Outreach	N/A
Phonelines	N/A
LTC	N/A
Other information	RSC formed in 15/11/2013.

BRASIL SUL	
Date	
Groups	185
Meetings	411
ASCs	15
PR	11
H&I	13
Outreach	0
Phonelines	12
LTC	1
Other information	

GRANDE SÃO PAULO	
Date	
Groups	231
Meetings	802
ASC	14
PR	12
H&I	12
Outreach	11
Phonelines	3
LTC	2
Other information	

HOW	
Date	
Groups	291
Meetings	873
ASCs	25 including 2 intermediary bodies. Which we call "núcleos"
PR	20
H&I	25
LTC	1
Outreach	6
Phonelines	10 and we have a central office toll-free number (0800)
Other information	Incorporated, and it distributes literature

NORDESTE	
Date	
Groups	125
Meetings	252
ASCs	13
PR	10 (these committees do H&I services)
H&I	1
Outreach	0
Phonelines	20
LTC	1
Other information	

RIO GRANDE DO SUL
This region has 74 groups. No further information was provided

RIO DE JANEIRO	
Date	
Groups	198
Meetings	507
ASCs	17
PR	17
H&I	17
Outreach	0
Phonelines	9
LTC	2
Other information	

The BZF consists in a total of 3,500 meetings, based on the entire Brazilian territory, and is the 3rd biggest NA community in the world.

We meet quarterly, and we are striving to reach a balance between sharing experience and carrying out the service.

Considering that all NA regions in Brazil have Portuguese as their language, literature translation is a priority, and needs to be done in unity.

Literature distribution starts at our National Office - the Associação para Comitês de Serviço (ACS) - which sends literature to the regional offices, or directly to the areas, when the region has no distribution center. The ACS is our incorporated agency for the national level. It is also the office that has authorization from NAWS to print NA literature in Brazil, which is done under the WSO's supervision. In the fiscal year of 2013 (January - December), we sold approximately 510,000.00 USD in literature and materials to the whole country, and the managing expenses of the office reached the amount of 230,000.00 USD. We generated a total of approximately 1,560 annual requests, which represents around 20 tons of material sent all over the territory of Brazil.

Until some five years ago, there was only one active LTC in Brazil at almost any given time, and therefore the output was limited. That all changed, however, as new regions arose, with a subsequent decentralization of services. In 2011, the zonal forum perceived the need to coordinate the services of the existing LTCs, as well as being the point of contact between the regions and

NAWS, and LTC chairs from some of the regions got together and chose a chairperson who would serve them in the Zonal Forum so as to prevent duplication of services.

Nowadays there are 5 regions and 2 areas with active LTCs. In order to make major decisions in group conscience, we hold an annual Literature Conference, the third of which will be held this August. We have decided on some corrections to the wording of the Steps, Traditions, and Concepts. We have successfully completed the translation and review of several IPs, and a new translation of the White Booklet that is consistent with the sixth edition of the Basic Text, which is soon to be published. We are also well underway with the translations of Living Clean, It Works: How and Why, and the PR Handbook, among other pieces.

All told, the formation of new regions has enabled the Brazilian community of NA to more successfully carry the message in written form in our own language to the addict who still suffers. We hope these efforts become even more successful in the future.

In September, 2012, we had our first National Service Forum, with the participation of all Brazilian Regions.

In November, 2013, we held our first zonal convention, with the participation of all regions. The Brazilian Regional Convention is very traditional, being held since 1990, first annually and now every two years. Nevertheless, in 2013 we held our first convention using the zonal structure.

Several Brazilian regions are also part of the Latin American Zonal Forum, hence we also can continue to exchange experience with the other South and Central American communities, as well as Mexico.

European Delegates Meeting (EDM)
Report To The World Service Conference
April- May 2014

EDM MISSION STATEMENT

"The EDM is a European based forum of multi-lingual and multi-cultural NA communities inside and outside Europe, whose mission is to further their common welfare and unity, support their growth and help them fulfil their primary purpose of carrying the NA message to the still suffering addict"

Greetings to the World Service Conference participants from the European Delegates Meeting. We hope that you are having a constructive meeting during this week**.**

The EDM meets twice yearly, for four days - once during the summer at the European Conference and Convention (ECCNA) and once during the winter, usually hosted by a developing NA Community. Since WSC 2012 we have held EDM meetings in Russia, Croatia, Spain and Portugal.

The communities that have been in attendance at our meetings since 2012 are: Adriatic Region (Bosnia&Herzegovina, Croatia, Montenegro, Serbia, Slovenia), Belgium, Bulgaria, Czecho-Slovak Region, Denmark, Egypt, Finland, Germany, Greece, Hungary, Iceland, Ireland, Israel, Italy, Lithuania, Malta, Netherlands, Norway, Poland, Portugal, Spain, Sweden, Switzerland,Turkey, UK, and Western Russia

We have an annual operating budget of approximately €30,000 (US$39,000) This is funded by contributions from member and other NA Communities and funds generated by the ECCNA. As from 2012 we have increased the portion of ECCNA surpluses (from 10% to 20%) which are passed on to NAWS. This is over and above other contributions which we make periodically.

Fellowship Development

There continues to be a large need for help and support from developing communities throughout Europe. To help meet this need we continue to fund attendance to the EDM meetings for some developing communities, and we also fund representatives from the EDM to travel to meet with local members of the fellowship to facilitate service workshops and share experience. As from 2011 we have given a structure to these FD visits and started calling then Task Teams (TTs). Each Task Team has an appointed Point Person whose role is to coordinate with the other members of the TT. Logistics, communications, budgeting and reporting are done within the TT with periodical communication with the FDC. Since 2012 the EDM body has, sometimes in co-operation with NAWS, carried out 15 FD Tasks, which are the following:

Task Community	TT Members	Date	
Malta	UK & Malta	2012	The TT will sent members from the Maltese Fellowship to a Regional Committee Meeting in the UK
Bulgaria	Greece, Narcoslavia & Bulgaria	2012	TT set up to look at what is needed and get them to attend winter EDM 2013

Czech-Slovakia, Estonia, Latvia, Lithuania, Ukraine and Moldavia,	Western Russia & Lithuania	2012	TT set up to bring members from Czech-Slovakia, Estonia, Latvia, Lithuania, Ukraine and Moldavia to attend Summer EDM. The intention is so they can attend various workshops to assist them in building their service systems
France	France, Belgium, Canada & NAWS	2012	Follow up to the Belgium Unity Day. Building bridges with the the French language for translations.
Rotterdam	UK & FD	2012	TT set up and to complete a workshop for the Dutch fellowship. Exlplaining how the EDM works, why it is helpful to be part of the EDM and what they can add to the EDM
Ukraine	Sweden & Lithuania	2012	Workshops on the history of NA, service system proposals, making service attractive, relationship between NA/AA and creating unity in the fellowship
Poland/Czech-Slovakia	Poland & Czech-Slovakia	2012	For people from Czech & Slovakia to attend Polish Service Convention to take part in workshops
Moldavia	Israel, Bulgaria, Moldovia & Romania	2013	Learning requested H&I and PI The attractiveness of (a) service and (b) step work; The 12 traditions of NA The relation with the other group (the one related to AA).
Holland	Holland & UK	2013	Holland RD to go to UK for NAWS Service Structure Workshop to take back to Holland
Poland & Bratislava	UK, Poland & Bratislva	2013	Workshops held in Poland and two held in bratislava
Iceland	Iceland, Uk	2013	RSC chair & vice from Iceland visit RSC in the UK
israel moldova	Moldova Israel Romania Germany Bulgaria and Ukraine	2013	A 4 day 12 Traditions Workshop q&a,sponsorship,service structue, history of na,H&I and hot line studies
Montenegro	Adriatic Region, Turkey & Greece	2013	Various workshops
Czech-Slovak	Czech-UK	2013	UK PI presentation in a psychatric hospital in Pezinok .

On-Line	USA/Kenya/Israel/Bulgaria/ Moldova/Swiss/Germany/Israel & Ukraine	2013/14	Traditions workshop

Legal Association
The legal association has been working well, and we are very grateful for the large amount of practical support given to the association by staff at the WSO - Europe. The four members of the EDM Steering Committee serve as directors of the Legal Association, which is called EDMNA and has been incorporated in Belgium since 2005.

Website
Our website had shown a decline is usage and in our Summer Meeting in Marbella, Spain, it was decided to design a new website which is more user friendly, more attractive and runs on mobile devices. This new website will be launched soon after our next meeting in Porto in February, 2014.

The EDM website is at **www.edmna.org** and we encourage other NA communities to link to it.

European Convention and Conference (ECCNA)
Since WSC 2011 we have held the ECCNA in Moscow, Russia and Marbella in Spain. Both ECCNAs where very successful with the one in Moscow registering a record of 2,700 registration and a very substantial surplus of funds, whilst the Marbella ECCNA registered a handsome 1700 registrations.

We would like to extend a warm invitation to the next European Convention and Conference, which will be held in Athens, Greece, in September 2014.

For more information on this event please go to www.eccna30.org

NAWS
We would like to thank World Services & the World Board for the ongoing support we have received over the last two years and the attendance of several WB memebrs and NAWS staff at our meetings. We would also like to extend our deep gratitude to the WSO staff members for the dedicated work they do in dealing with our requests and needs through out the European zone.

Zonal Forums
We have kept constant communication with all other Zonal Forums over the past two years. At our past meetings and after carrying an Inventory on our zonal forum: EDM, we discussed the role of Zonal Forums in the new Service System Proposal. Our conclusions where sent to the World Board to be included in their discussions about same

We welcome contact with all other Zonal Forums, and invite you to link to our website at **www.edmna.org**

If you would like any more information about the EDM, please go to **www.edmna.org**. If you would like to get in touch, please send a mail to **contact@edmna.org**

In Service & Fellowship
European Delegates Meeting

Narcóticos Anónimos®

Foro Zonal Latinoamericano - www.forozonalatino.org

LAZF report for the 2014 World Service Conference

Delegates of the world, fellowship Greetings! In this 32nd WSC; THE TIES THAT BIND US TOGETHER, we want to share with you the growth of the NA fellowship in this zone of the world, thanks to a loving Higher Power and to the efforts of the NA Latin American services.

LAZF review: Our LAZF is presently conformed by 26 regions/communities which are located in 21 countries in Latin America and the Caribbean and one area in the Southern California Region in the USA: **1)** AHHSCNA (Hispanic Speaking Area of NA in Southern California) / USA, **2)** Argentina, **3)** Baja Son / Mexico, **4)** Bolivia, **5)** Chile, **6)** Colombia, **7)** Costa Rica, **8)** Cuba, **9)** Del Coquí / Puerto Rico, **10)** Ecuador, **11)** El Salvador, **12)** Grande Sao Paulo, **13)** Guatemala, **14)** Honduras, **15)** HOW / Brazil, **16)** México, **17)** Nicaragua, **18)** Occidente, México, **19)** Panamá, **20)** Paraguay, **21)** Peru, **22)** Quisqueyana / Dominican Republic, **23)** Río de Janeiro, Brazil **24)** Río Grande do Sul, Brazil **25)**Uruguay, and **26)** Venezuela. It is important to mention that the Region Grande do Sul from Brazil joined the LAZF during our last meeting in the Dominican Republic in November 2013, and this is the fourth region from Brazil to join the LAZF.

To review our history we would like to share with you that the LAZF was created in 1993 and since then we have had 11 LAZF regular meetings which are held every two years, and are held at the same time as the Latin American convention, in other words 11 conventions. We have had 8 meetings of the LAZF during the (including this one in 2014), World Service Conference. This means that we have meetings in person every year, which has helped to generate a strong feeling of unity in the regions that are part of the forum and it has allowed us to travel as a team to integrate members from region that are very far away, with the objective to carry a better message to the addict who still suffers. It is important to mention that we have work meetings all the time and we have Skype meetings every semester, which is a great tool that has allowed us to stay in contact but it does not work as well when we have meetings with more than 20 delegates attending.

In regards to the LAZF's EC (Executive Committee) – we believe it is important to mention that we meet periodically via Skype and we communicate permanently via e-mail, which allows us to follow up with our projects and our work and each of the tasks and deal with the matters that have to do with the Latin American Zonal Forum.

The LAZF's EC consists of 4 trusted servants whom are elected by the regional delegates, for a period of 4 years. The EC's trusted servants are:

Chair:	Christian	(Peru)	coordinacion@forozonalatino.org
Vice-Chair:	Alonzo	(Guatemala)	coordinacion@forozonalatino.org
Secretary:	Luchy	(Colombia)	Secretaria@forozonalatino.org
Treasurer:	Julio	(Uruguay)	tesoreria@forozonalatino.org

LAZF communications (How can you contact us?) The effort that has been to meet and to communicate in a consistent basis is supported by the tools that are offered by the Internet, and these tools have been of great help and have been very useful for the LAZF, presently we have a new website, **www.forozonalatino.org**. This site contains a great deal of information about NA, and about each one of the regions/communities which are part of the LAZF, it contains everything in relation to the EC, Workgroups and specific projects and LAZF development projects of the Latin American fellowship; it contains all the information about all the important events that take place in the regions that are part of the LAZF, amongst other topics of interest. We are presently working on a project to create a virtual contributions portal in our website in order to facilitate contributions from the LAZF's NA regions/communities. We also have an LAZF e-mail list **na-fzla@gruposyahoo.com**, which has 248 members of the fellowship; it Works as a means of communication between Regional Delegates and the Executive Committee, Work Group Coordinators, Specific Project and fellowship Development Project Coordinators, and it helps us to share experience, strength and hope during the time that passes between the meetings in person of the LAZF. On the other hand, it provides help and support for our regions/communities, to their members, areas, groups, etc.

If you are not an LAZF delegate and you wish to remain informed about what is happening in the LAZF you can become part of the mailing list by sending an e-mail to secretaria@forozonalatino.org and you will be able to participate as an observer.

Participation and contact with members, groups, areas and regions – Latin American communities in the USA and in other zones of the world: As the LAZF, we are willing to support any Spanish speaking community in the USA or in another country, where the language is Spanish. During this time, we have worked to stay in touch and to promote an experience exchange at this level.

We are also eager to maintain communication with other forums and service structures in order to share our experience and to capture your experience, if you are part of a region that it's not part of the LAZF or if you belong to another forum and you wish to share your experience with us, e-mail us at coordinador@forozonalatino.org.

During this cycle and between conferences we have participated in many of our regions events and we even shared experience in the 1st Brazilian Service Zonal Forum, which was held in the city of Londrinas, Brazil.

Support to NA Latin American regions/communities:

- **Participation, contact and links with Latin American and Caribbean regions/communities, which are currently under a process of development and growth and that at this time are not part of the LAZF:** The LAZF tries to maintain contact and communication with NA regions/communities which are part of it and even with those that are not part of it. We also have activities such as presentations about the LAZF and workshops about different NA recovery and service topics in regional/community events in Latin America and the Caribbean.
  We have travelled to Cuba in several occasions and we travelled to Haiti on a joint effort with NAWS.

- **Help for Latin American and Caribbean regions/communities:** We always focus on supporting **regions/**communities that request help and especially those regions and communities are growing and under development.

To spread the information about the LAZF and to make this information more readily available for our members, areas and groups etc., with the idea of strengthening the ties that bind us together, and to share and to have a series of activities of the LAZF in each of these NA regions/communities. Generally speaking there are approximately 1.600 NA groups and 26.000 members in the LAZF.

Operational documents of the LAZF:

The LAZF has developed the following tools which are based on the outlines proposed by the regions that are part of the forum, throughout the years:

1) Minutes of the meetings.
2) Bi-annual reports and financial reports.
3) LAZF reports for the WSC;
4) Directories for EC, workgroup coordinators, delegate and regional PR and H&I chairs.
5) LAZF's Internal Procedures Guide – and attached documents.
6) Internal Procedures Guide for LAZF's HRP Work Group
7) LAZF's Model for Rules of Order
8) LAZF's RD manual
9) Basic Guide for Translations Review Committee - LAZF; 14) IPG for HRP -LAZF; 10**)** CLANA Basic Guide-LAZF.
11) User guide for our Facebook page.

LAZF Work Groups:

1) **PR:** This work group is in charge of supporting the PR efforts of communities that even if they are not part of the LAZF, request our help. The main support will be to generate tools that will allow us to reach institutions and professionals,etc., that are related to our primary purpose and that have global reach in Latin America and with the purpose to make our program known and to put them in touch with our communities; presently we have a Facebook profile to be used exclusively to communicate with institutions and professionals that are directly related to addicts and we are planning to create more resources such as publicity spots that can be adapted by each region.
   For additional information please contact Cecilia, work group coordinator at gtrelacionespublicas@gmail.com

2) **Growth and Development:** It's main function is to help and support the growth and development efforts of each of the regions/communities of the LAZF and also of those that are part of hte LAZF, that are located in Latin America and the Caribbean. These efforts mainly consist on focusing, collaborating and cooperating with regions/communities that are presently in the process of being formed or that for any reason are not fully connected to the LAZF.
   For additional information please contact Etiene, workgroup coordinator at:
   etiene@na.org.br

3) **Info Latinas- News Bulletin:** This workgroup is in charge of publishing our Latin American recovery and service news bulleting called Info Latinas. It is published every six months, on July and January. It's publish electronically in the Internet and we send it via the LAZF mailing list so each delegate can distribute it via e-mail or they can print to send hard copies of it.
   For additional information please contact Federico, work group coordinator at: infolatinas@forozonalatino.org

4) **Internet**: The LAZF website is www.forozonalatino.org. This workgroup is in charge of maintaining and updating the website. In this website you can find news, new information, materials and operational documents of the LAZF and of NA as a whole, which can be useful for each NA region/community. From this website you can view the Just for Today meditations and we also e-mail them to a lot of members who are subscribe to receive them
   For additional information please contact Rommy, work group coordinator at:
   soloporhoy@forozonalatino.org

5) **Review and translations**: It reviews the materials of all the NA recovery literature, after it passes the approval process of the WSC and that are officially translated from English to Spanish by NAWS' Translations Team; it also translates our fellowship's service materials from English to Spanish.
   For additional information please contact the Executive Committee at:

ce-fzla@forozonalatino.org

6) **HRP:** This workgroup is responsible for managing the zonal pool of the LAZF. We have a data base of the information personal profiles of several trusted servants and members of the different regions/communities of the LAZF and other Spanish speaking NA communities, which is a resource and a tool when it comes the time to fulfill the process of electing our trusted servants.
For additional information please contact Danixa, work group coordinator at:
prh-fzla@forozonalatino.org

7) **CLANA (NA Latin American Convention):** This work group plans, organizes, coordinates and executes the Latin American Conventions that take place every two years.
For additional information please contact Jorge Mario, work group coordinator at: najorgemario@yahoo.com

Guidelines, Policies and Procedures of the LAZF: This work group will be in charge of shaping the present existent procedures so we can have clear guidelines in regards to our projects and our work. This is a new work group and its exact functions and coordination still have to be defined.
For additional information please the Executive Committee at:
ce-fzla@forozonalatino.org

Self Support:

The LAZF continues to study the mechanisms needed to self-support and to develop its projects. It is due to this that we have been developing our website's contributions portal to facilitate the contributions process form the regions or members who wish to contribute to the LAZF.
Presently we depend mostly on70% of thee the contributions which come from the benefits of the Latin American of the Latin American Conventions. For us it has always been a challenge to practice the process of self-support in the Latin American Zonal Forum, and because of this reason we are looking for ideas that will help us to achieve this purpose. However we are aware that the Seventh Tradition is clear in regards to the way in which funds are raised and the LAZF has decided to encourage fellowship contributions and to limit the production of NA merchandise and materials, as a growing financing resource of the LAZF, which has become a challenge to finance our efforts y have decided to maintain our proposal which is the result of the financial budget specific project, which invite member regions to contribute based on orderly goals and to maintain merchandise production efforts that are more limited and creative and that involve the delegates and members of the regions, and therefore not view not viewing world service conferences and world conventions as a means to generate resources and just to send leftover merchandise. All these efforts have helped us to each day depend les son the generous support we have received form NAWS and we have made a lot of progress and presently we can say that since the VII Forum in 2005,we have been able to self –support with ur own resources. We would like to thank the Chesapeake- Potomac/USA region of NA, which has helped us with their contributions.

Finally, we would like to thank the World Board of Narcotics Anonymous, the staff of the WSO and NAWS, and also the NA regions which give us the strength we need to continue moving forward!

¡United without borders!
Christian, Alonzo, Luchy, Julio.
EC - LAZF 2013 - 2015
ce-fzla@forozonalatino.org

Plains States Zonal Forum

Report to WSC 2012

Greetings WSC,

About the Plains States Zonal Forum:
We currently have 6 Regions in our Zone: Best Little Region in Texas, Iowa, Mid-America, Nebraska, OK, and South Dakota
We coordinate some services between our member regions.
We provide an opportunity for discussion and exchange of information on problems and issues confronting NA
We facilitate communication, cooperation, and growth among regions in the Great Plains of the United States and NA World Services.
We help Regional Delegates prepare for the biannual World Service Conference and learn from each other, former Delegates, and other experience trusted servants.
We assist local NA members or communities who have questions about NA service or how to handle challenging situations.
We conduct workshops and learning days on various topics in NA service.
We sponsor multi-regional events with participation from NA World Services.

Since WSC 2012, we have met 5 times. Our general format for the zonal weekend is to have workshops on Saturday that are of relevance to the local fellowship as well as to help RDs and RDAs learn about topics to bring back to their Regions. This also helps in the training of our RDs and RDAs in presenting workshops. We make a conscious effort to spread these workshops amongst different trusted servants at each event. The zone itself is not regularly funded by our regions and we try to provide as much training and information as possible to each member who attends. We then have our business meeting on Sunday. The topics we choose for workshops at our zonal forums are usually a couple of the IDT's as well as any other workshops that have been specifically requested by the local area or region. Some of the workshops held this cycle were Navigating na.org, Collaboration, several on the SSP, Group Conscience, Supporting our Vision, In Times of Illness, CBDM and Planning Basics. We also got to be a "guinea pig" for the new Tradition Book Workshop which was a lot of fun.

We started something new last year after being inspired by WSLD and the Florida Service Symposium. At our last two gatherings, the local area/region has held a PR presentation for professionals on the Friday of the zonal forum. This has provided an opportunity for the zonal forum to assist the local community if needed and also help train any zonal forum members with PR experience. Both events have been very successful. Our last forum in South Dakota was also our event when we have our CAR report which is presented by the WB. This year we were happy to have two world board members, both from outside the U.S., present the CAR and they also got to assist in the PR presentation.

We continue to host and fund a booth in June each year at the Midwest Conference on Problem Gambling and Substance Abuse in Kansas City, MO, which is a multi-state event. Professionals from at least 4 of our 6 regions are usually in attendance. We also continue to host a website: http://www.pszfna.org

Our biggest news this year is forming an initial workgroup at our February 2013 zonal forum which then morphed into a full-fledged working service body hosting a first of its kind multi-zonal event. The event is called the "Multi-zonal Service Symposium" and will be held September 26-28, 2014 in St. Louis, MO. This started out only as a conversation at the conference in 2012 (and from some old timers years ago) and has now become reality with the collaboration and hard work of a lot of members from the Plains State Zone, the Mid West Zone and the Southern Zone of Narcotics Anonymous. Part of the symposium's purpose is to inspire and instill in participants the joy of service by mentoring and learning collaboration. Some of us received some of that initial inspiration by working with a lot of you here at the conference and in going to other similar events. We invite all of you to attend and even come volunteer! Our website is http://www.mzssna.org/.

With love and gratitude in service,
Amanda M.
PSZF Facilitator

Rocky Mountain Zonal Forum report to the WSC 2014

Mission:
The Rocky Mountain Zonal Forum (RMZF) supports its regions by acting as a problem discussion and solution clearinghouse and an informational resource, to further regions' efforts to carry the message to the addict who still suffers through the principles of love and unity, thereby promoting growth so that isolation does not hinder any addict's recovery.

Member Regions:
The Rocky Mountain Zonal Member regions are:
Colorado
Montana
Southern Idaho
Upper Rocky Mountain
Utah

Spanning all or parts of 7 states of the "Wild, Wild West," from Alliance, Nebraska on the east to Ontario, Oregon on the west and from Raton, New Mexico on the south to Browning, Montana on the north. Some of our common issues include:

- Member Areas spanning vast geographical areas
- Geographically small member areas containing most of our fellowship members
- Isolated rural communities that lack the human resources to host daily meetings of our fellowship
- Communicating the needs of all of our members through the service structure
- Large numbers of penal institutions located in geographical areas distant from the majority of our members
- Launching and coordinating services between our member regions

How we function:

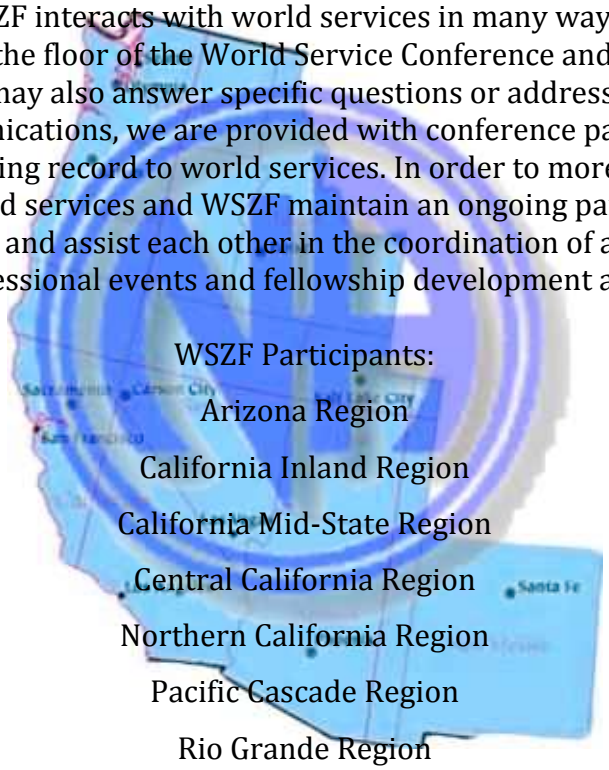
- Provide a regularly scheduled time and place where representatives of the member regions come together
- Facilitate joint , multi-regional efforts which serve our member regions
- Offer suggestions for solutions to NA service concerns presented to this body
- Provide access to information and access to resources as requested (e.g. meeting lists, world registration help, literature, computer contacts, resource contacts, and computer links)
- Contacts with interested, experienced, and service-oriented addicts (resource people)
- A website (www.rmfna.org) which has our mission statement, contact methods, topics currently posted to discuss, an activities list, an archive of our documents and a discussion of RMZF website through the traditions of NA.

When and where we meet:

- We meet every year the fourth Saturday in July where we typically workshop IDTs
- We meet every other year the first Saturday in December which is a CAR workshop.
- Our meetings rotate among our member regions. The hosting region takes care of any expenses associated with the meeting.

WESTERN STATES ZONAL FORUM
2014
World Service Conference

The Western States Zonal Forum has been meeting for about the last 23 years is a service-oriented sharing session that provides the means by which NA communities in the Western United States can communicate, cooperate, and grow with one another. The forum has been using consensus to choose and prioritize the discussion topics. Although not a part of Narcotics Anonymous formal decision-making system, WSZF interacts with world services in many ways. We provide a biannual report on the floor of the World Service Conference and, when requested by the conference, may also answer specific questions or address the body. In order to improve communications, we are provided with conference participant mailings and send each meeting record to world services. In order to more effectively serve the fellowship, world services and WSZF maintain an ongoing partnership in order to plan and conduct and assist each other in the coordination of a variety of service efforts such as professional events and fellowship development activities.



WSZF Participants:

Arizona Region

California Inland Region

California Mid-State Region

Central California Region

Northern California Region

Pacific Cascade Region

Rio Grande Region

San Diego Imperial Region

Sierra Sage Region

Southern California Region

Southern Idaho Region*

Region 51

Washington

www.wszf.com

How we function, our site selection and hosting process:

We meet yearly usually in January and we may meet at the biennial World Service Conference mid-week. Regions wishing to host the forum should bring a request to our next meeting. The forum requires a hotel close to a major airport, with meeting room for Friday night 6pm-Sunday 12pm. The next year's hosting region is selected by consensus of the forum and hosting process. The region selected to host the WSZF through the previous year is selected by the site selection. The RD of the region that host/facilitate the meeting submits topics for discussion and tentatively prioritizes them.).

The selected host site sends a flier with all pertinent hotel information to everyone on the WSZF contact list at least 9 months in advance of the event. Not more than 30 days after the event, the hosting region prepares and sends the meeting record to everyone on the WSZF contact list, and the World Service Office.

The hosting Region will request NAWS participation as soon as site selection is finalized. The host region is responsible for facilitating the meeting and producing and distributing a written summary of discussions, called the meeting record. Friday evening the list of topics that were selected and prioritized in advance will be displayed. Any new suggestions for topics will be added. On our first business day Regional reports are read followed by Regional Roll call (www.wszf.com)

In addition to a sharing session and any other discussion topics or agenda items agreed upon at the time by the participants, the following may occur. Any consensus on combining any of the topics will be gathered by the facilitator. The topics will then be reprioritized for Saturday morning. During the discussion of topics there will be a 3-minute limit per person and a 1-hour limit per topic. In the year prior to a WSC meeting, the WSZF selects a member who will prepare and present the next report the WSC.

Note: Over the past few years the WSZF has passed on meeting at WSC, however this year we have decided to meet and discuss a few topics at the WSC 2014.

We are glad to be here and look forward to another conference,

Giner L.
Regional Delegate
California Inland Region
2014 Host WSZF Palm Springs, CA

CANAACNA Report to WSC 2014

Greetings All,

This report provides an overview of the Canadian Assembly Zonal Forum, as well as a glimpse into some of our projects.

CANA's membership consists of:

- Canadian Atlantic Region
- le Nordet Region
- Quebec Region
- ALSASK Region
- Ontario Region
- British Columbia Region

Together we represent approximately 1200 meetings.

The Assembly meets quarterly; face to face once a year, and by conference call three times per year. We follow consensus based decision making rules of order, and our meetings are centered around strategic planning. Most of the planning is done at our face to face meeting, and our conference calls are mostly about monitoring progress of the plan.

We maintain a website so that professionals, the general public, NA members and potential NA members will be able connect with an established nationwide communication network.

We support or initiate on-the-ground outreach and Public Relations activities in conjunction with local service committees and World Services in order to foster the growth of NA in our zone.

We serve as a vehicle for a united voice and as a national resource when necessary for the Canadian Fellowship in relation to World Services, government bodies or other large national organisations.

We hold a Canadian convention once a year in diverse locations, ideally alternating between larger established and smaller developing NA communities.

Our Current Projects include:
PSA Project - Making existing PSA's available to the Canadian Regions, with implimentation instructions and correct local phone numbers.

Translations Inuktitut - Currently seeking a member base to "back translate" IP #1

1-800 Number - Implementing a national 1-800 number

Attendance at Professional Events - We have tasked our Fellowship Development Peaopple to attend 8 events hosted by national organizations. We have been doing this for a number of years and are starting

to have good working relationships with a number of agencies.

First Nations Translations - Making ourselves known to some First Nations groups, with the intent of translating basic literature into their language.

Website - Reworking our website entirely to meet our current needs.

Convention Transition - Revamping our convention planning process to one with an increase in centralized decision making.

Planning to Plan - Improving our strategic planning process.

Convention Presence - Looking at ways to improve CANA/ACNA recognition at our annual convention.

French Translations - Translating internal documents.
Guidelines - Updating our guidelines.
Insurance - Securing insurance for convention and the Assembly.

Yours in service
Clay N
Chair, CANAACNA