



## World Service Conference

PO Box 9999

Van Nuys, CA 91409 USA

Telephone (818) 780-3951

Fax (818) 785-0923

### NA WORLD SERVICES INVENTORY AREA SERVICE COMMITTEE QUESTIONNAIRE INSTRUCTIONS

Thank you for taking part in the world services inventory project by completing this questionnaire. The inventory is intended to provide means by which our fellowship as a whole can evaluate the various elements of its world service system. This questionnaire is an important part of the overall project. The results will help determine the direction of our fellowship's world services for years to come.

The following instructions have been developed to ensure that all questionnaire responses come back in a usable form:

1. Your ASC should complete only one questionnaire.
2. Use only the original questionnaire. *We will not accept photocopied questionnaires.* If your ASC did not receive a questionnaire in the mail, please write to World Services Inventory, Box 9999, Van Nuys, CA 91409 USA and ask for an area survey. Include with your request all information necessary to register your ASC or update your ASC registration with our World Service Office.
3. Answer these questions within your ASC itself, using your normal process for developing your ASC's conscience on each question. Do not send this questionnaire back to the groups in your area; they are answering their own questionnaires on world services.
4. Answer all questions.
5. For numbered responses, circle your response.
6. Select only one response per question unless otherwise indicated in the questionnaire.
7. Please complete all the blanks requesting information on your ASC's location at the end of the questionnaire. We must have this information to confirm the validity of the survey.
8. If your ASC has any comments on any of the questions in this survey or wishes to offer more input than is called for in the questionnaire itself, please write on a separate sheet of paper mailed in a separate envelope to World Services Inventory, Box 9999, Van Nuys, CA 91409 USA.

**NA WORLD SERVICES INVENTORY  
AREA SERVICE COMMITTEE QUESTIONNAIRE**

**"The basic purposes of our world services are communication, coordination, information, and guidance."  
Temporary Working Guide to our Service Structure (1992), page 11**

*For the purposes of this questionnaire, "world services" consists of the World Service Conference, including all its boards and committees, along with the World Service Office and its special workers.*

1. Our ASC is aware of the functions of world services .....1.....2.....3  
AGREE      DISAGREE      DON'T KNOW
2. Our ASC would like more support from world services.....1.....2.....3  
AGREE      DISAGREE      DON'T KNOW
3. Our ASC plays an active part in determining what world services does.....1.....2.....3  
AGREE      DISAGREE      DON'T KNOW
4. World services should anticipate the fellowship's needs for new services .....1.....2.....3  
AGREE      DISAGREE      DON'T KNOW
5. World services can begin new projects only with the fellowship's approval.....1.....2.....3  
AGREE      DISAGREE      DON'T KNOW
6. World services should provide our ASC with strong support for our efforts to reach out to isolated groups in our area .....1.....2.....3  
AGREE      DISAGREE      DON'T KNOW
7. When our ASC calls the World Service Office, we get a helpful answer.....1.....2.....3  
AGREE      DISAGREE      DON'T KNOW
8. Our ASC passes money on to the NA service structure .....1.....2.....3  
AGREE      DISAGREE      DON'T KNOW
9. Our ASC is satisfied with the way world services uses NA money .....1.....2.....3  
AGREE      DISAGREE      DON'T KNOW
10. Our ASC is responsible to support world services by (check all that apply):
  - A.  sending contributions
  - B.  buying literature
  - C.  encouraging participation in world service projects
  - D.  deciding on world services issues
  - E.  nothing—not responsible
11. Rank the importance of the following three responsibilities of NA world services (1 for most important, 2 for next most important, 3 for least important):
  - A.  issue discussions
  - B.  product development (including literature)
  - C.  service coordination

12. Our ASC would like world services to help new NA groups and new NA communities by (check all that apply):
- A.  trusted servant visits
  - B.  subsidized literature sales
  - C.  funded travel
  - D.  written service communications in the appropriate language(s)
  - E.  service coordination
  - F.  translation of written communications and literature
13. World services provides our ASC with the information we need from (check all that apply):
- A.  literature
  - B.  guidelines and service manuals
  - C.  publications
  - D.  financial reports
14. Our ASC wants service coordination help from (check all that apply):
- A.  World Service Office
  - B.  World Service Board of Trustees
  - C.  conference participants
  - D.  conference committees
15. Products, including NA literature, available from world services are (check all that apply):
- A.  reasonably priced
  - B.  in stock
  - C.  delivered in a timely manner
16. The range of products available from world services (literature, keytags, chips, medallions, posters, tapes, service manuals) meets our area's needs well ..... 1 ..... 2 ..... 3  
AGREE DISAGREE DONT KNOW
17. Our ASC thinks that the following NA world service efforts are valuable:
- A. WSC Administrative Committee ..... 1 ..... 2 ..... 3  
AGREE DISAGREE DONT KNOW
  - B. World Service Board of Trustees ..... 1 ..... 2 ..... 3  
AGREE DISAGREE DONT KNOW
  - C. World Service Office Board of Directors ..... 1 ..... 2 ..... 3  
AGREE DISAGREE DONT KNOW
  - D. WSC Hospitals and Institutions Committee ..... 1 ..... 2 ..... 3  
AGREE DISAGREE DONT KNOW
  - E. WSC Public Information Committee ..... 1 ..... 2 ..... 3  
AGREE DISAGREE DONT KNOW
  - F. WSC Literature Committee ..... 1 ..... 2 ..... 3  
AGREE DISAGREE DONT KNOW
  - G. World Services Translation Committee ..... 1 ..... 2 ..... 3  
AGREE DISAGREE DONT KNOW
  - H. WSC Policy Committee ..... 1 ..... 2 ..... 3  
AGREE DISAGREE DONT KNOW
  - I. World Service Office ..... 1 ..... 2 ..... 3  
AGREE DISAGREE DONT KNOW
  - J. WSC Outreach Ad Hoc Committee ..... 1 ..... 2 ..... 3  
AGREE DISAGREE DONT KNOW
  - K. World Convention Corporation ..... 1 ..... 2 ..... 3  
AGREE DISAGREE DONT KNOW
  - L. Interim Committee ..... 1 ..... 2 ..... 3  
AGREE DISAGREE DONT KNOW

18. World services is responsible to provide NA groups with communications, service guides, and literature in their own language .....1.....2.....3  
AGREE DISAGREE DONT KNOW

19. Our ASC feels that decisions made by world services reflect the overall conscience of NA groups.....1.....2.....3  
AGREE DISAGREE DONT KNOW

20. Our area has confidence in world-level trusted servants .....1.....2.....3  
AGREE DISAGREE DONT KNOW

<b>LOCATION</b>	
Our ASC is a member of the _____ region.	
ASC's country: _____	Postal code or ZIP, if applicable: _____