



World Service Conference

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NA WORLD SERVICES INVENTORY GROUP QUESTIONNAIRE INSTRUCTIONS

Thank you for taking part in the world services inventory project by completing this questionnaire. The inventory is intended to provide means by which our fellowship as a whole can evaluate the various elements of its world service system. This questionnaire is an important part of the overall project. The results will help determine the direction of our fellowship's world services for years to come.

The following instructions have been developed to ensure that all questionnaire responses come back in a usable form:

1. Your group should complete only one questionnaire.
2. Use only the original questionnaire. *We will not accept photocopied questionnaires.* If your group did not receive a questionnaire in the mail, please write to World Services Inventory, Box 9999, Van Nuys, CA 91409 USA and ask for a group survey. Include with your request all information necessary to register your group or update your group registration with our World Service Office.
3. Use your normal process for developing a group conscience on each question.
4. Answer all questions.
5. For numbered responses, circle your response.
6. Select only one response per question unless otherwise indicated in the questionnaire.
7. Please complete all the blanks requesting information on your group's location at the end of the questionnaire. We must have this information to confirm the validity of the survey.
8. If your group has any comments on any of the questions in this survey or wishes to offer more input than is called for in the questionnaire itself, please write on a separate sheet of paper mailed in a separate envelope to World Services Inventory, Box 9999, Van Nuys, CA 91409 USA.

**NA WORLD SERVICES INVENTORY
GROUP QUESTIONNAIRE**

**"The basic purposes of our world services are communication, coordination, information, and guidance."
Temporary Working Guide to our Service Structure (1992), page 11**

For the purposes of this questionnaire, "world services" consists of the World Service Conference, including all its boards and committees, along with the World Service Office and its special workers.

1. Our group is aware of the functions of world services1.....2.....3
AGREE DISAGREE DONT KNOW

2. World services provide our group with the services we need from them (check all that apply):
 A. ___ directly
 B. ___ through the service structure
 C. ___ don't provide the services we need

3. Our group receives useful information from world services (check all that apply):
 A. ___ directly
 B. ___ through the service structure
 C. ___ don't receive useful information

4. Our group has some important problems that world services should know about1.....2.....3
AGREE DISAGREE DONT KNOW

5. Our group wants help from world services1.....2.....3
AGREE DISAGREE DONT KNOW

6. Our group trusts world services1.....2.....3
AGREE DISAGREE DONT KNOW

7. World services may begin new projects without the fellowship's approval1.....2.....3
AGREE DISAGREE DONT KNOW

8. World services need the fellowship's approval before starting any new service projects1.....2.....3
AGREE DISAGREE DONT KNOW

9. Our group passes money on to the NA service structure1.....2.....3
AGREE DISAGREE DONT KNOW

10. Our group is satisfied with the way world services uses NA money1.....2.....3
AGREE DISAGREE DONT KNOW

11. Our group is responsible to support world services by (check all that apply):
- A. sending contributions
 - B. buying NA literature
 - C. encouraging participation
 - D. deciding on world services issues
 - E. nothing—not responsible
12. Our group wants more detailed financial reports from world services 1 2 3
AGREE DISAGREE DONT KNOW
13. Our group wants more influence on world service financial decisions 1 2 3
AGREE DISAGREE DONT KNOW
14. Our group thinks that the following NA world service efforts are valuable:
- A. WSC Administrative Committee 1 2 3
AGREE DISAGREE DONT KNOW
 - B. World Service Board of Trustees 1 2 3
AGREE DISAGREE DONT KNOW
 - C. World Service Office Board of Directors 1 2 3
AGREE DISAGREE DONT KNOW
 - D. WSC Hospitals and Institutions Committee 1 2 3
AGREE DISAGREE DONT KNOW
 - E. WSC Public Information Committee 1 2 3
AGREE DISAGREE DONT KNOW
 - F. WSC Literature Committee 1 2 3
AGREE DISAGREE DONT KNOW
 - G. World Services Translation Committee 1 2 3
AGREE DISAGREE DONT KNOW
 - H. WSC Policy Committee 1 2 3
AGREE DISAGREE DONT KNOW
 - I. World Service Office 1 2 3
AGREE DISAGREE DONT KNOW
 - J. WSC Outreach Ad Hoc Committee 1 2 3
AGREE DISAGREE DONT KNOW
 - K. World Convention Corporation 1 2 3
AGREE DISAGREE DONT KNOW
 - L. Interim Committee 1 2 3
AGREE DISAGREE DONT KNOW
15. When our group asks world services a question, either directly or through the service structure, we get an answer 1 2 3
YES NO NEVER ATTEMPTED
16. Our group is aware of the following published materials available from world services:
- A. *The NA Way Magazine* 1 2
YES NO
 - B. *Conference Digest* 1 2
YES NO
 - C. *WSO Newsline* 1 2
YES NO
 - D. *Conference Report* 1 2
YES NO
 - E. *PI News* 1 2
YES NO
 - F. *NA Update* 1 2
YES NO
 - G. *Meeting by Mail* 1 2
YES NO
 - H. *Reaching Out* 1 2
YES NO
17. The language used in world service communications with our group is easy to understand 1 2 3
AGREE DISAGREE DONT KNOW

- 18. Our group thinks that world services should make greater efforts to reflect the cultural differences of our fellowship1.....2.....3
AGREE DISAGREE DONT KNOW

- 19. World services should devote time and money to assist in the growth of new NA communities worldwide1.....2.....3
AGREE DISAGREE DONT KNOW

- 20. New NA communities worldwide have a greater need for direct world service support than established NA communities do1.....2.....3
AGREE DISAGREE DONT KNOW

- 21. World services is responsible to provide NA groups with communications, service guides, and literature in their own language1.....2.....3
AGREE DISAGREE DONT KNOW

- 22. Our group feels that decisions made by world services reflect the overall conscience of NA groups.....1.....2.....3
AGREE DISAGREE DONT KNOW

- 23. Our group is satisfied with world services1.....2.....3
AGREE DISAGREE DONT KNOW

LOCATION	
Group's area: _____	Group's region: _____
Country: _____	Postal code or ZIP, if applicable: _____
Number of group members taking part in this group conscience: _____	