

**NARCOTICS ANONYMOUS
WORLD SERVICES INVENTORY**



**1993-94 FELLOWSHIP SURVEY
RESPONSE GRAPHS**

INTRODUCTION

Enclosed you will find graphs depicting the responses to the group, ASC, and RSC questionnaires mailed in late 1993.

Questions that allowed a response of "DON'T KNOW" show two graphs: one including the "DK" responses, and one showing only the "AGREE" and "DISAGREE" responses. Questions that asked the respondent to "CHECK ALL THAT APPLY" show the percentage of all respondents who checked each option presented.

The first three sets of graphs show the responses to the numbered questions in each survey in order, from 1 through 20 or however many questions are contained in each questionnaire.

The fourth set of graphs shows the percentage of "DK" responses to the questions on the group, ASC, and RSC surveys where that option was offered. The first three show "DK" profiles for the entire surveys; the second show "DK" profiles only for the "We think these services are valuable" questions. Note the unmistakable similarities between the group, ASC, and RSC profiles for the service-body value questions.

The remaining sets of graphs show responses to identical or similar questions and questions addressing the same subject matter from the group, ASC, and RSC questionnaires. Wherever possible, responses from the three questionnaires to identical or similar questions have been depicted side-by-side on the same page for ready comparison. Every question from all three surveys has been plugged into one of these subject groups; unique questions have been included in a final graph set, "Miscellaneous Topics."

CONTENTS

Group questionnaire

ASC questionnaire

RSC questionnaire

DK response profiles

Awareness

Estimation of value of various
units of world services

Participation

Relative importance of three areas
of responsibility in world service

Product satisfaction

Support service satisfaction

Fellowship development

Communication

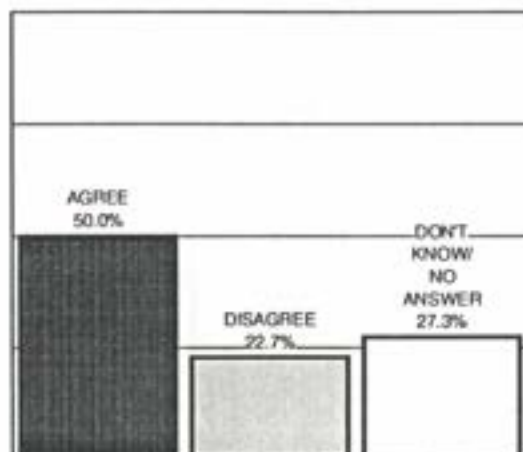
Finances

Initiative

Trust

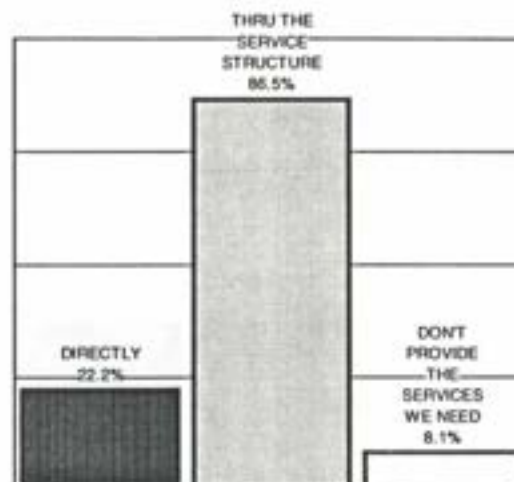
Miscellaneous topics

1. OUR GROUP IS AWARE OF THE
FUNCTIONS OF WORLD SERVICES

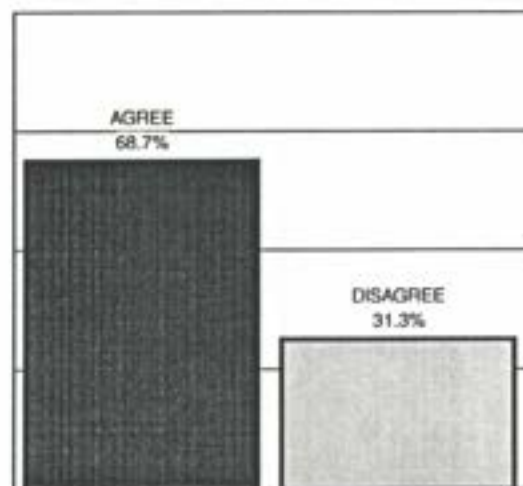
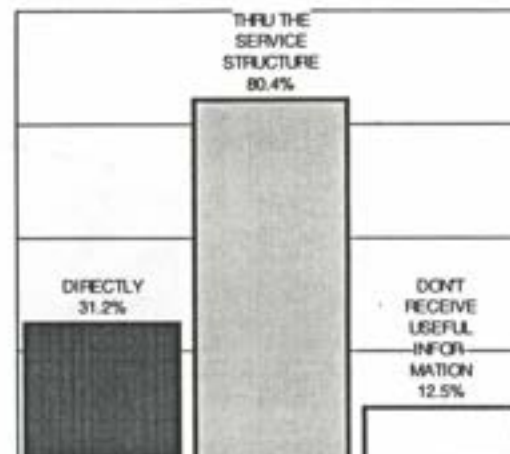


ALL RESPONSES

2. WORLD SERVICES PROVIDE OUR
GROUP WITH THE SERVICES WE NEED
FROM THEM (CHECK ALL THAT APPLY):

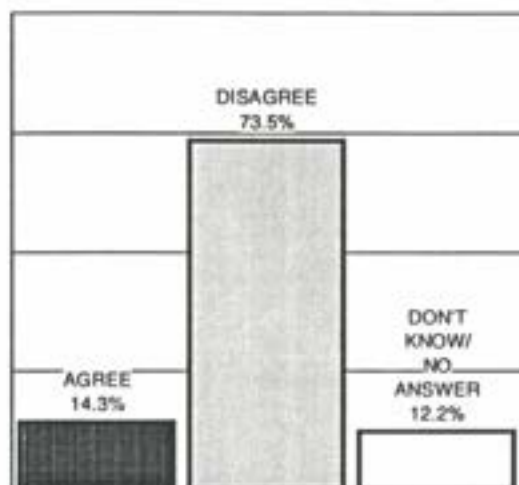


3. OUR GROUP RECEIVES USEFUL
INFORMATION FROM WORLD SERVICES
(CHECK ALL THAT APPLY):



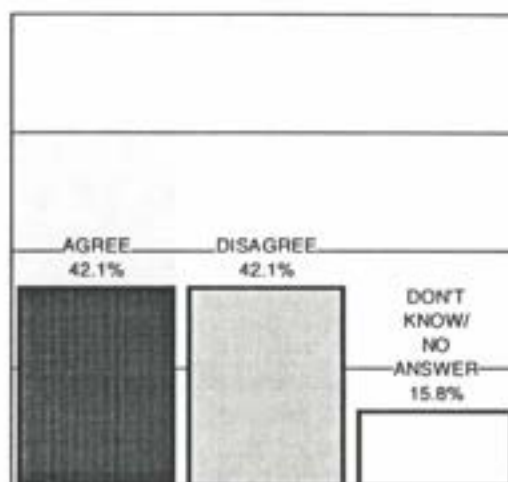
OF THOSE STATING AN OPINION

4. OUR GROUP HAS SOME IMPORTANT PROBLEMS THAT WORLD SERVICES SHOULD KNOW ABOUT.



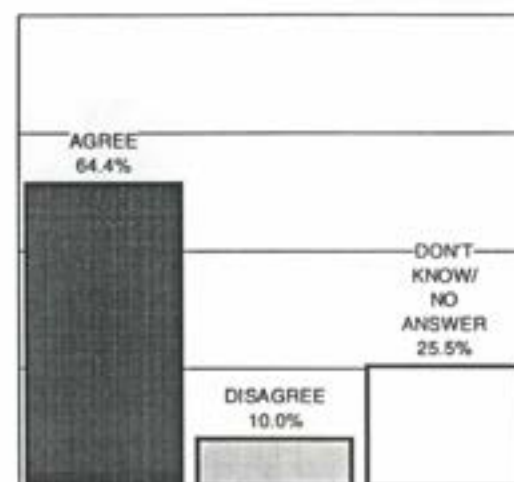
ALL RESPONSES

5. OUR GROUP WANTS HELP FROM WORLD SERVICES.

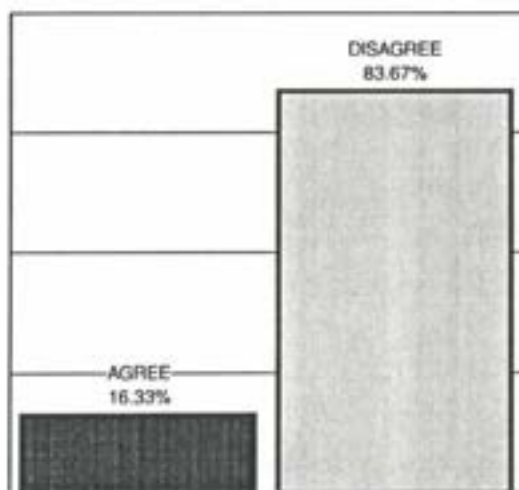


ALL RESPONSES

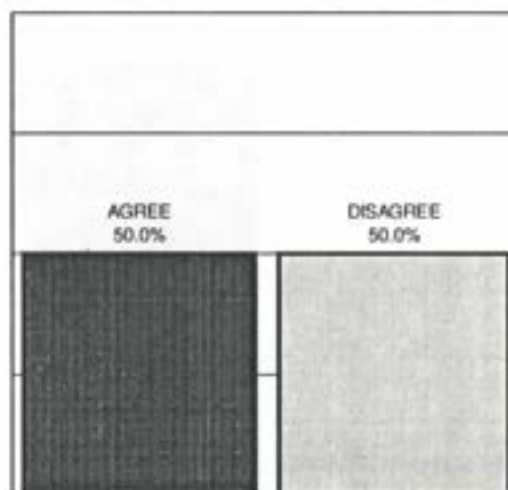
6. OUR GROUP TRUSTS WORLD SERVICES.



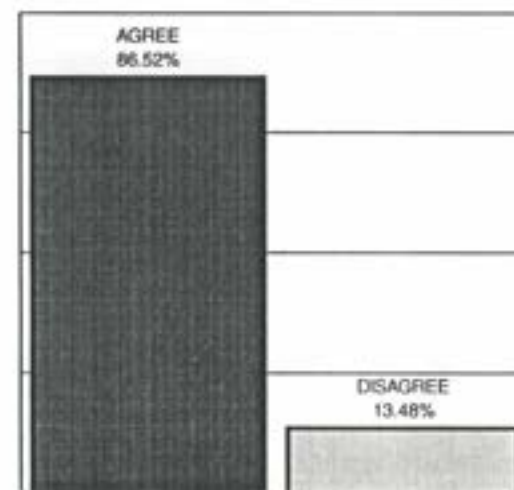
ALL RESPONSES



OF THOSE STATING AN OPINION

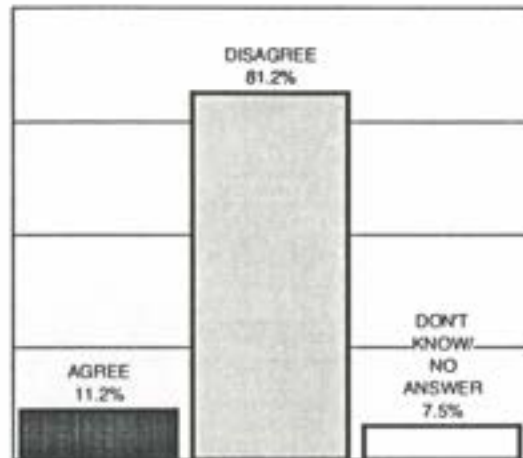


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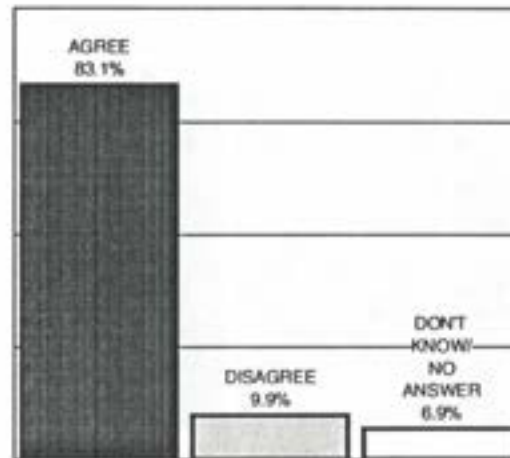
OF THOSE STATING AN OPINION

7. WORLD SERVICES MAY BEGIN NEW PROJECTS WITHOUT THE FELLOWSHIP'S APPROVAL.



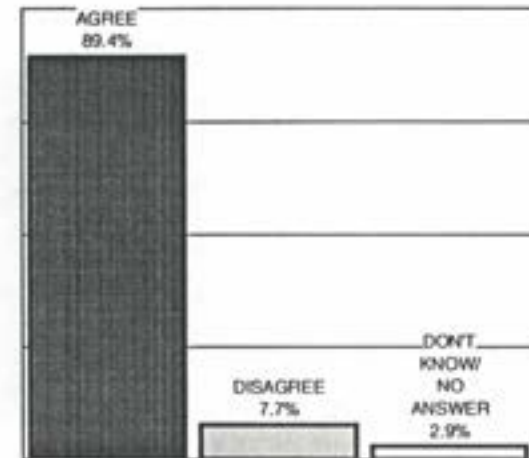
ALL RESPONSES

8. WORLD SERVICES NEED THE FELLOWSHIP'S APPROVAL BEFORE STARTING ANY NEW SERVICE PROJECTS.

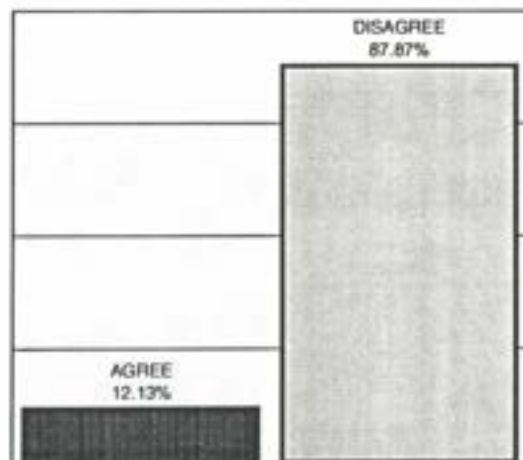


ALL RESPONSES

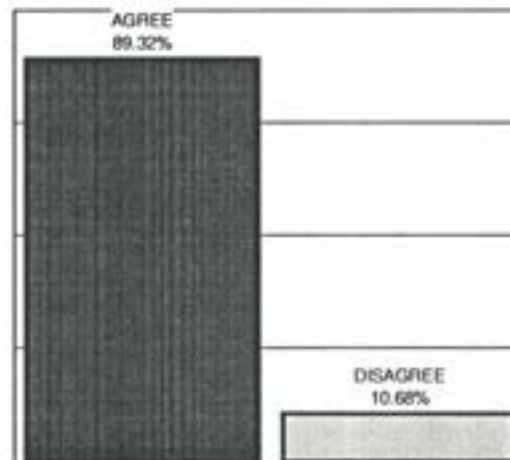
9. OUR GROUP PASSES MONEY ON TO THE NA SERVICE STRUCTURE.



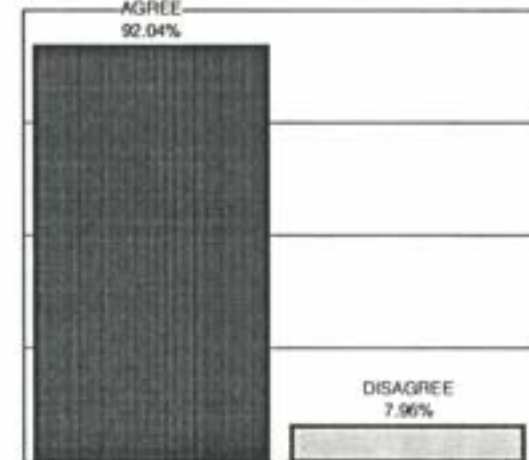
ALL RESPONSES



OF THOSE STATING AN OPINION

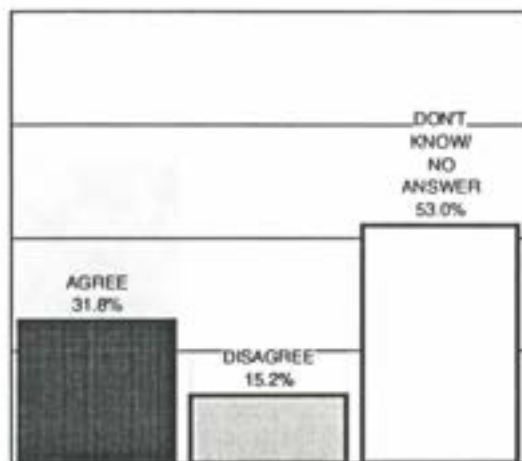


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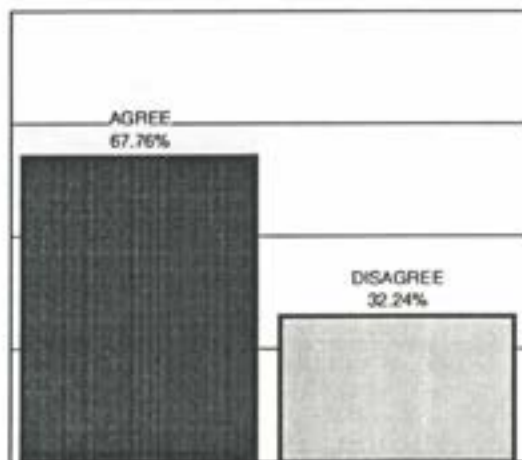


OF THOSE STATING AN OPINION

10. OUR GROUP IS SATISFIED WITH THE WAY WORLD SERVICES USES NA MONEY.

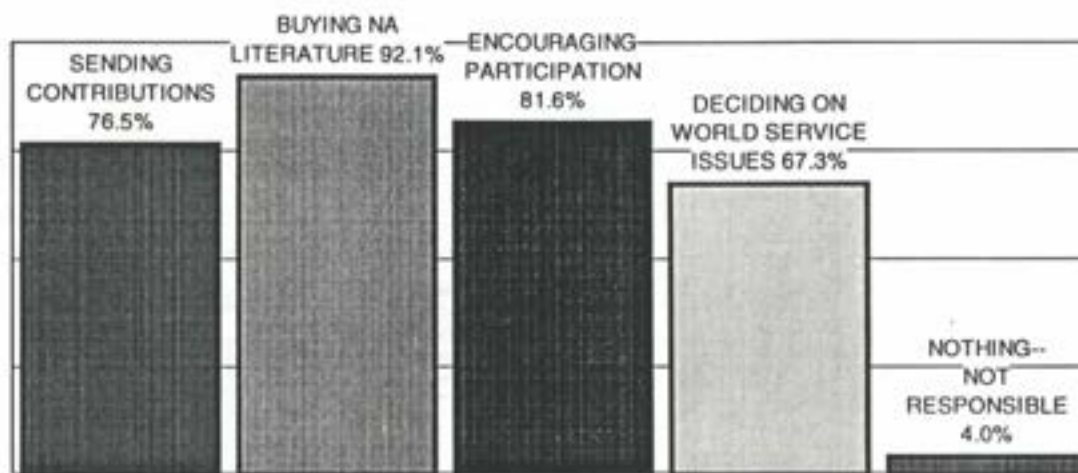


ALL RESPONSES

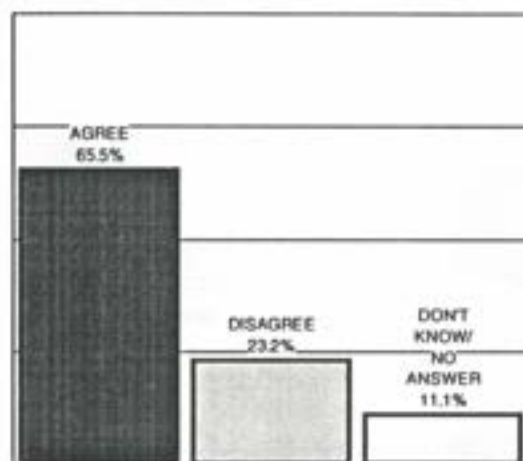


OF THOSE STATING AN OPINION

11. OUR GROUP IS RESPONSIBLE TO SUPPORT WORLD SERVICES BY (CHECK ALL THAT APPLY):

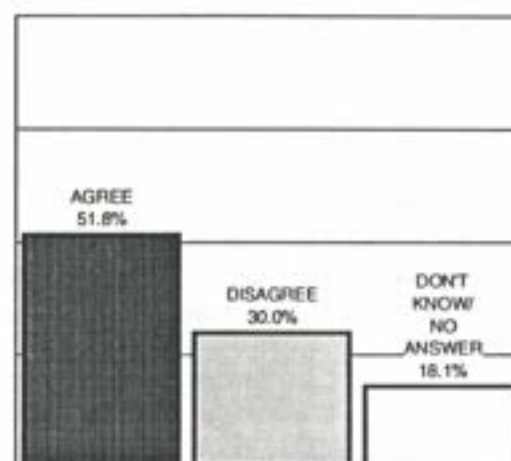


12. OUR GROUP WANTS MORE DETAILED
FINANCIAL REPORTS FROM WORLD
SERVICES.

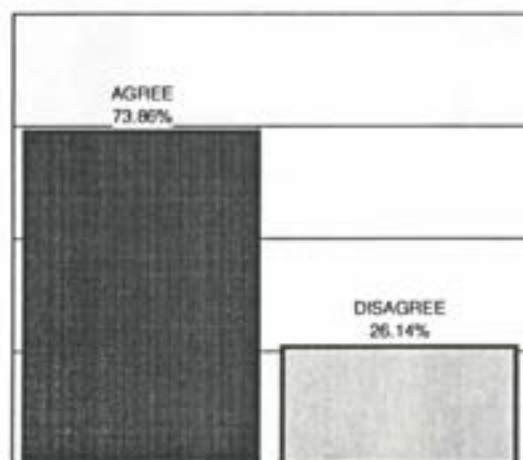


ALL RESPONSES

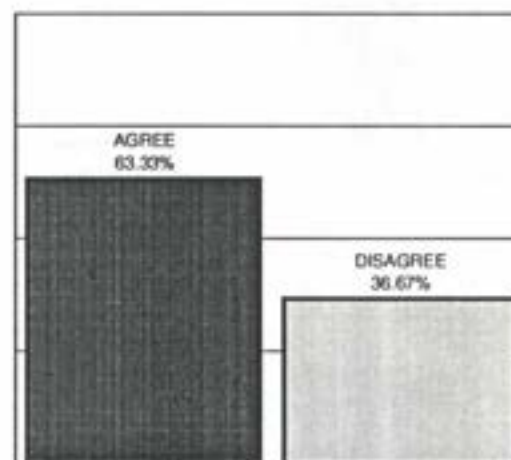
13. OUR GROUP WANTS MORE
INFLUENCE ON WORLD SERVICE
FINANCIAL DECISIONS.



ALL RESPONSES



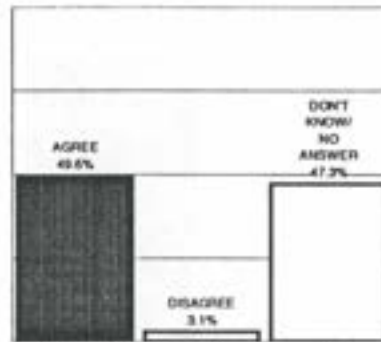
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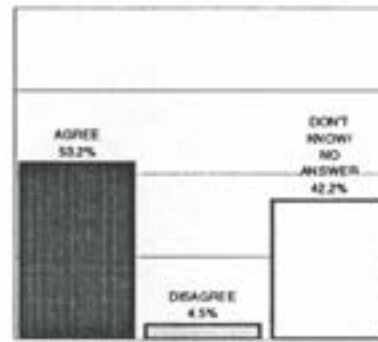
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ALL RESPONSES

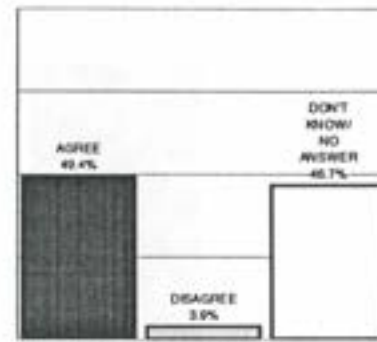
14. Our group thinks that the following NA world service efforts are valuable:



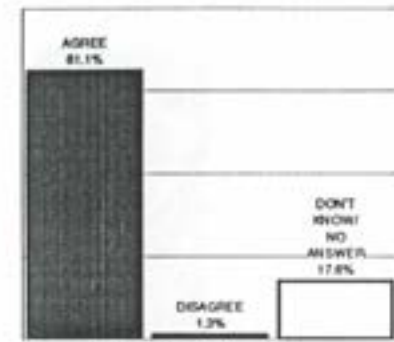
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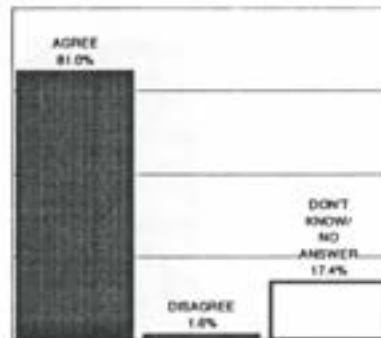
World Service Board of Trustees



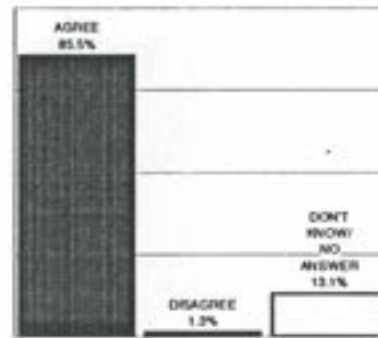
WSO Board of Directors



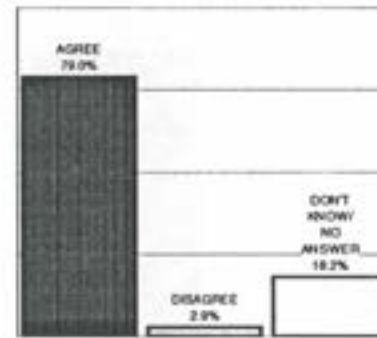
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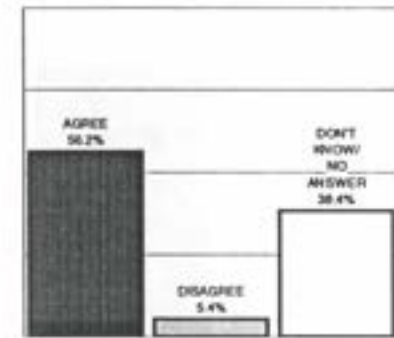
WSC PI Committee



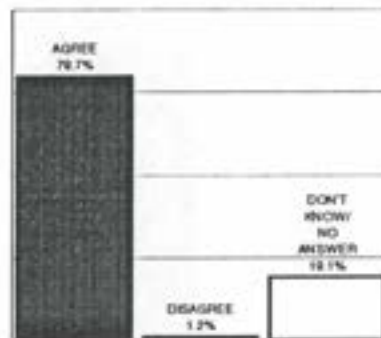
WSC Literature Committee



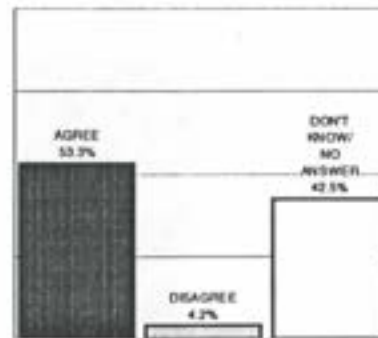
World Services Translation Committee



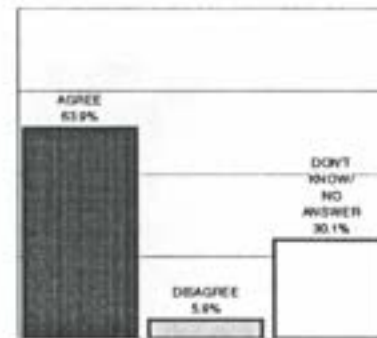
WSC Policy Committee



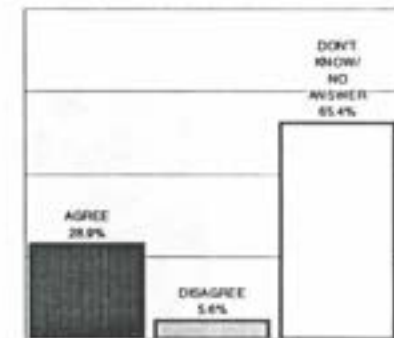
World Service Office



WSC Outreach Ad Hoc Committee



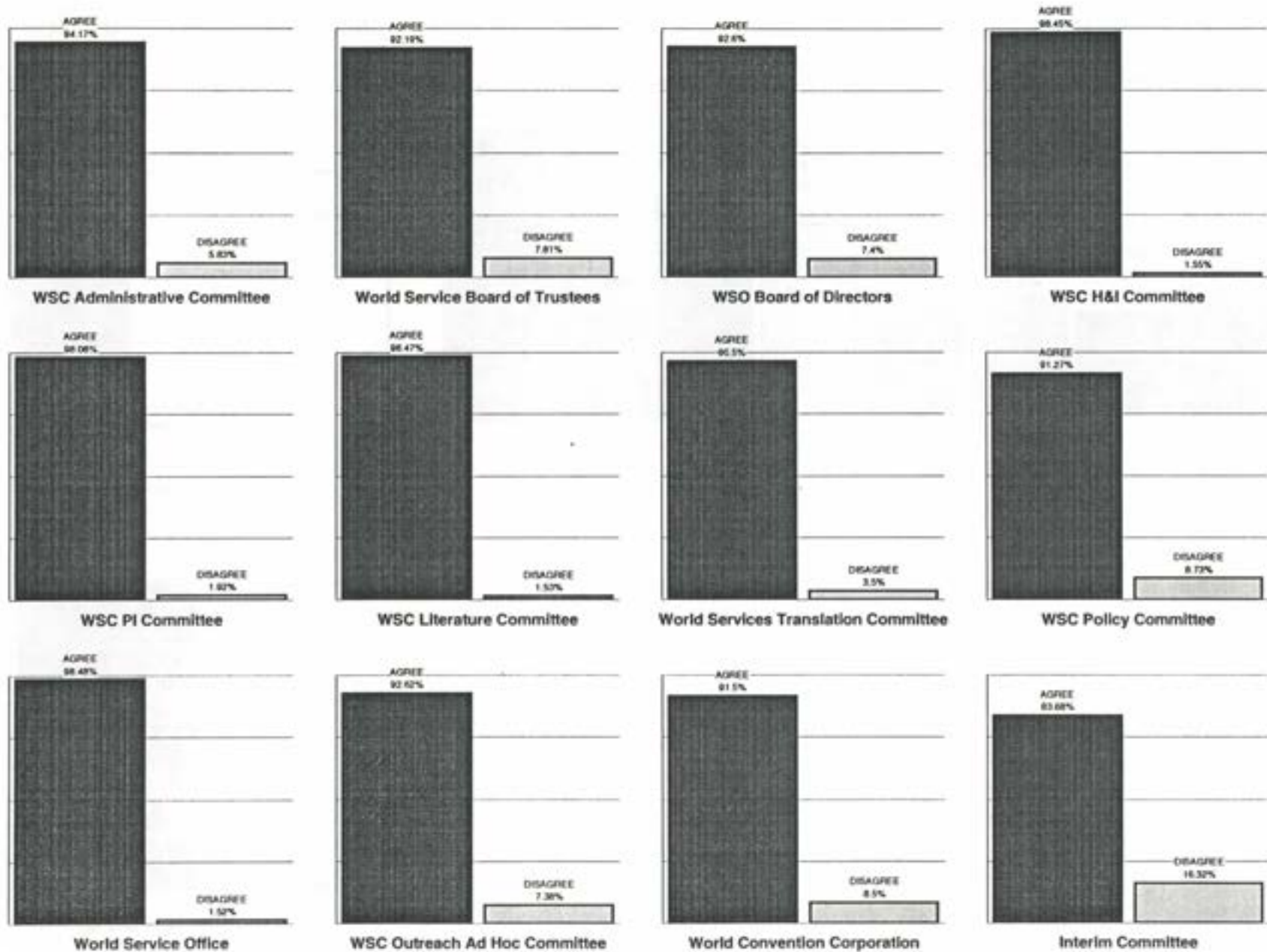
World Convention Corporation



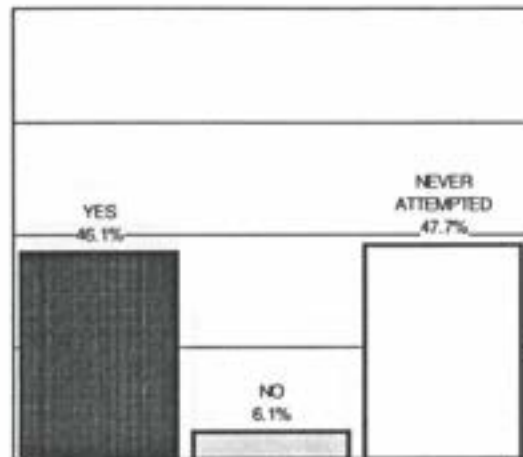
Interim Committee

OF THOSE STATING AN OPINION

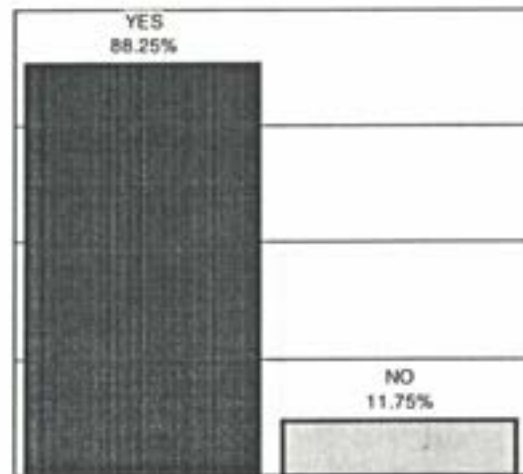
14. Our group thinks that the following NA world service efforts are valuable:



15. WHEN OUR GROUP ASKS WORLD SERVICES A QUESTION, EITHER DIRECTLY OR THROUGH THE SERVICE STRUCTURE, WE GET AN ANSWER.

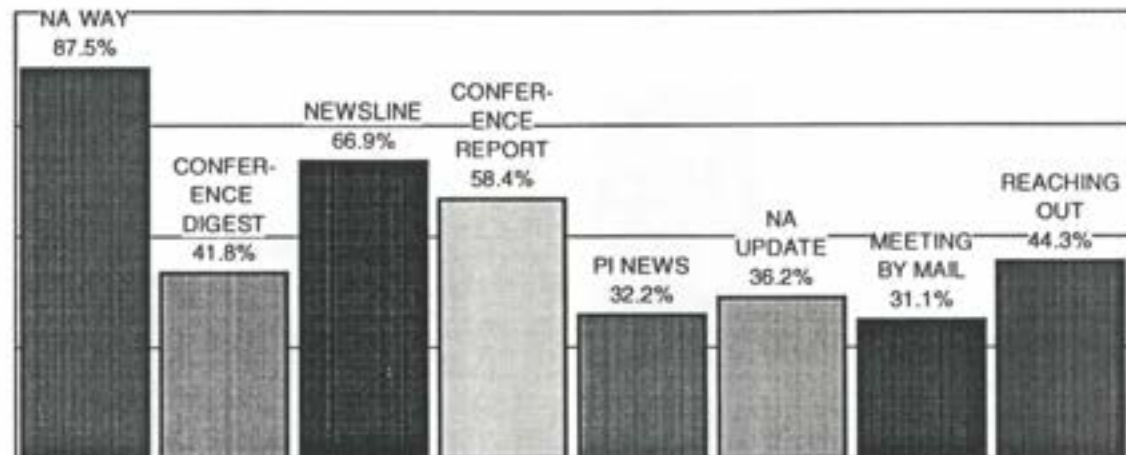


ALL RESPONSES

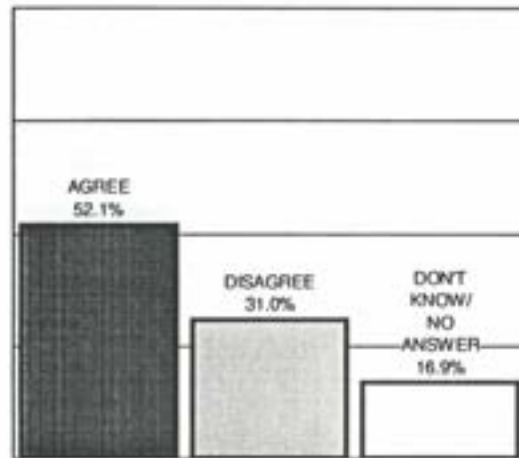


OF THOSE STATING AN OPINION

16. OUR GROUP IS AWARE OF THE FOLLOWING PUBLISHED MATERIALS AVAILABLE FROM WORLD SERVICES (CHECK ALL THAT APPLY):

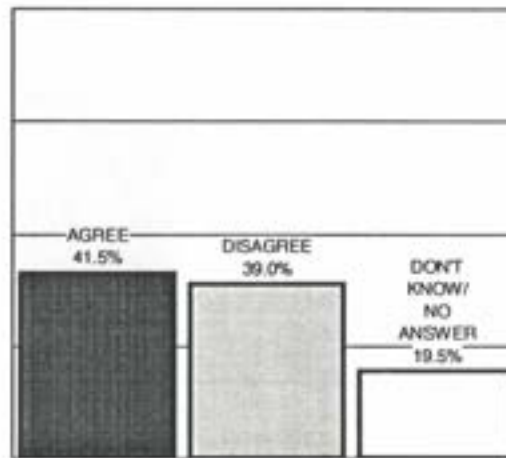


17. THE LANGUAGE USED IN WORLD SERVICE COMMUNICATIONS WITH OUR GROUP IS EASY TO UNDERSTAND.



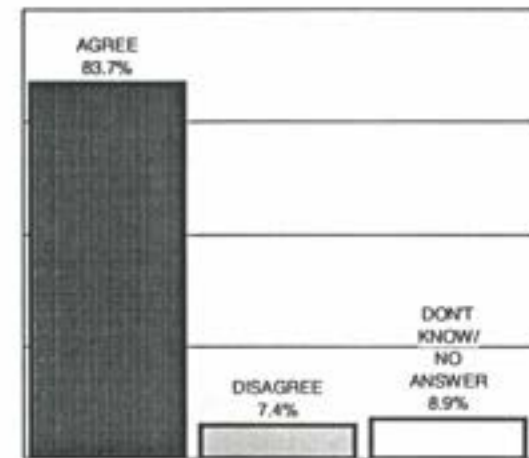
ALL RESPONSES

18. OUR GROUP THINKS THAT WORLD SERVICES SHOULD MAKE GREATER EFFORTS TO REFLECT THE CULTURAL DIFFERENCES OF OUR FELLOWSHIP.

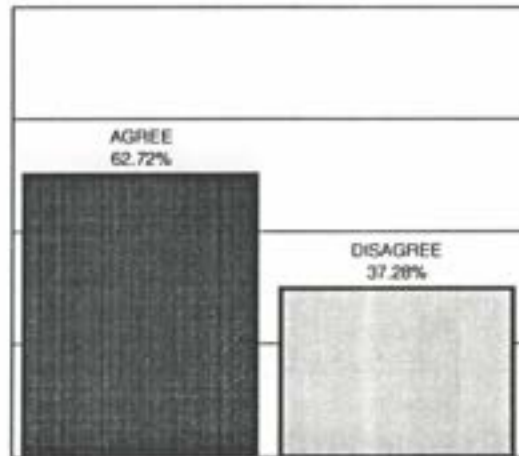


ALL RESPONSES

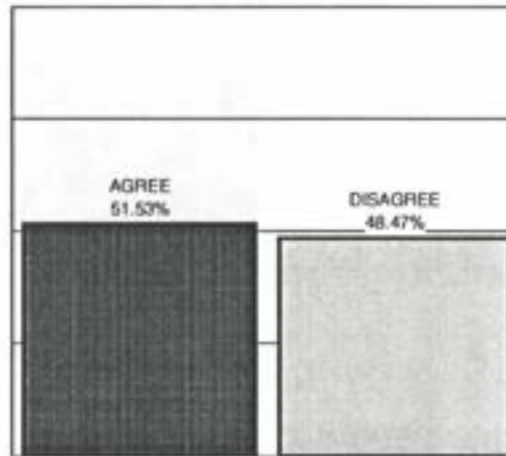
19. WORLD SERVICES SHOULD DEVOTE TIME AND MONEY TO ASSIST IN THE GROWTH OF NEW NA COMMUNITIES WORLDWIDE.



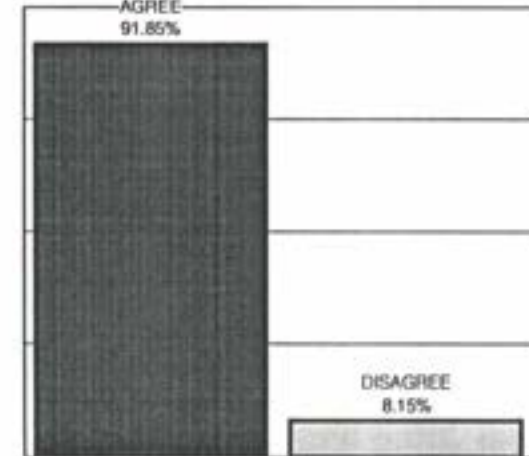
ALL RESPONSES



OF THOSE STATING AN OPINION

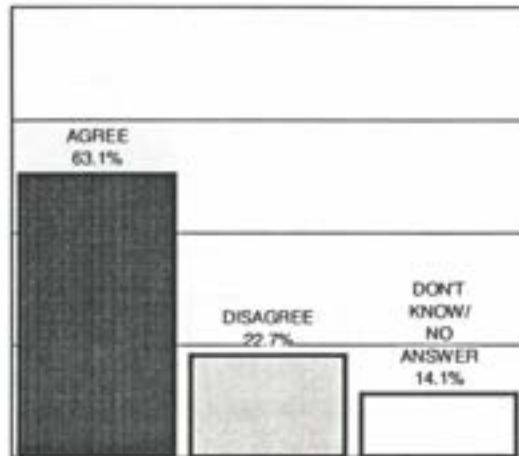


OF THOSE STATING AN OPINION



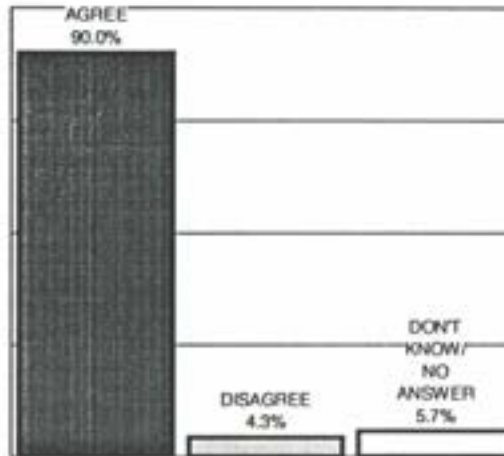
OF THOSE STATING AN OPINION

20. NEW NA COMMUNITIES WORLDWIDE
HAVE A GREATER NEED FOR DIRECT
WORLD SERVICE SUPPORT THAN
ESTABLISHED NA COMMUNITIES DO.



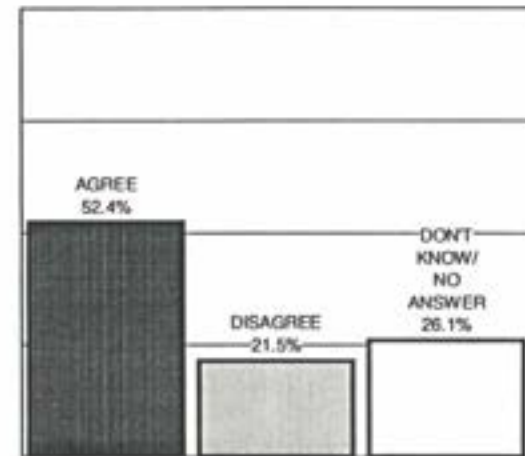
ALL RESPONSES

21. WORLD SERVICES IS RESPONSIBLE
TO PROVIDE NA GROUPS WITH
COMMUNICATIONS, SERVICE GUIDES,
AND LITERATURE IN THEIR OWN
LANGUAGE.

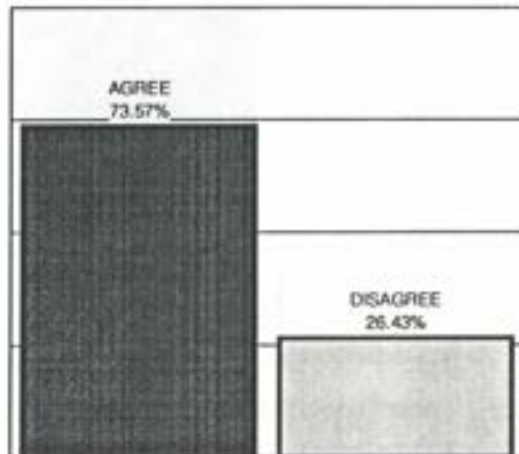


ALL RESPONSES

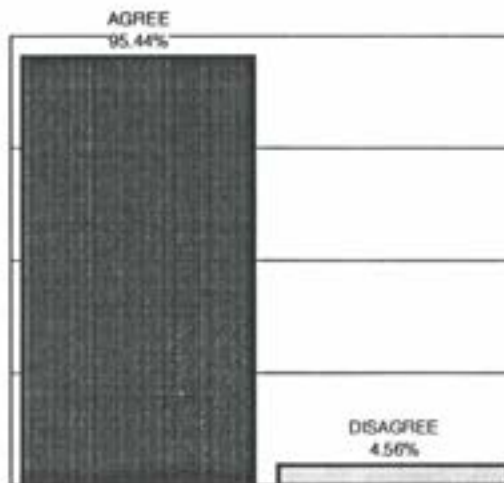
22. OUR GROUP FEELS THAT DECISIONS
MADE BY WORLD SERVICES REFLECT
THE OVERALL CONSCIENCE OF NA
GROUPS.



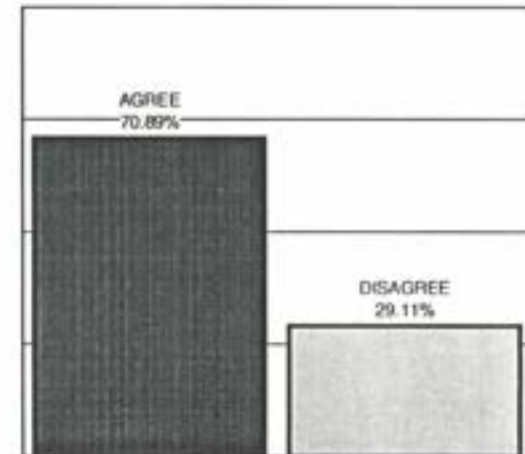
ALL RESPONSES



OF THOSE STATING AN OPINION

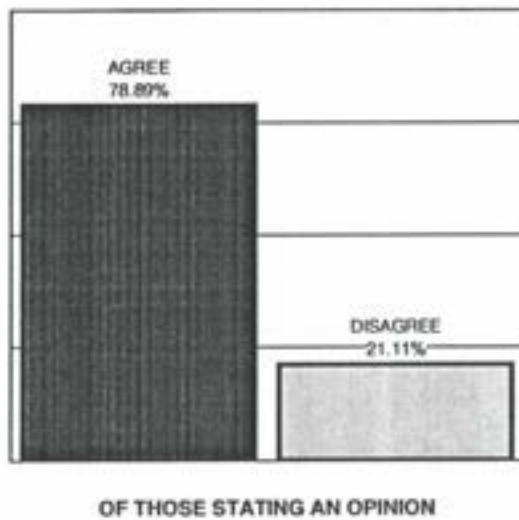
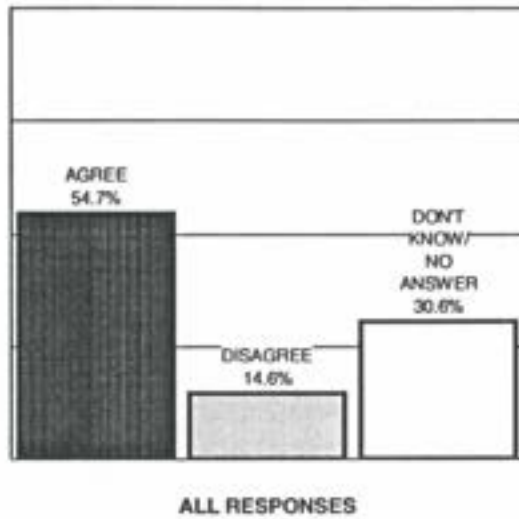


OF THOSE STATING AN OPINION

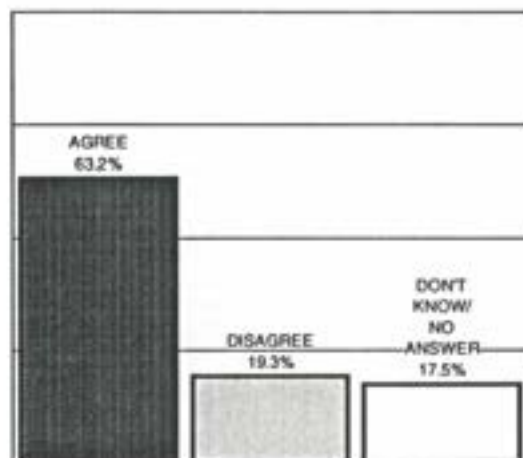


OF THOSE STATING AN OPINION

23. OUR GROUP IS SATISFIED WITH
WORLD SERVICES.

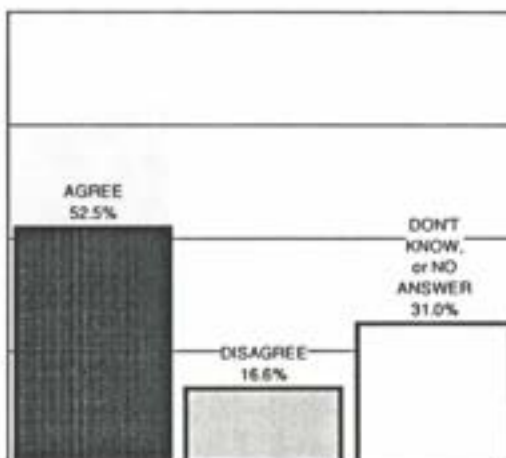


1. OUR ASC IS AWARE OF THE
FUNCTIONS OF WORLD SERVICES.



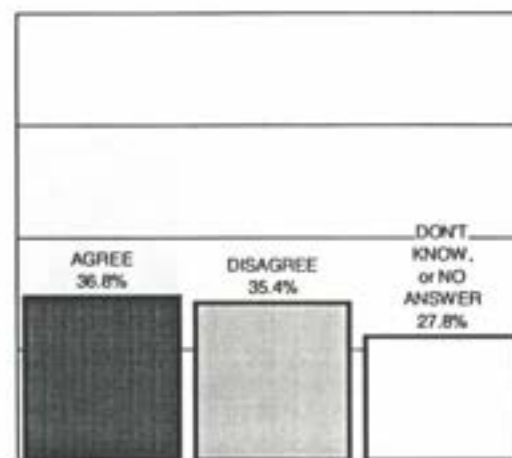
ALL RESPONSES

2. OUR ASC WOULD LIKE MORE
SUPPORT FROM WORLD SERVICES.

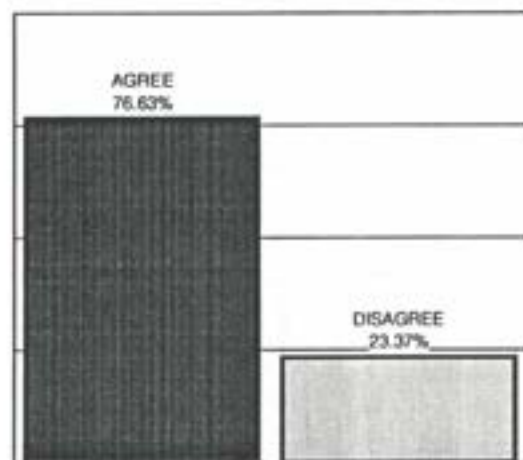


ALL RESPONSES

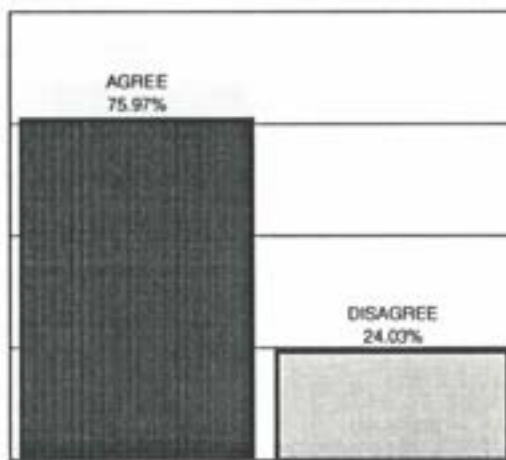
3. OUR ASC PLAYS AN ACTIVE PART IN
DETERMINING WHAT WORLD SERVICES
DOES.



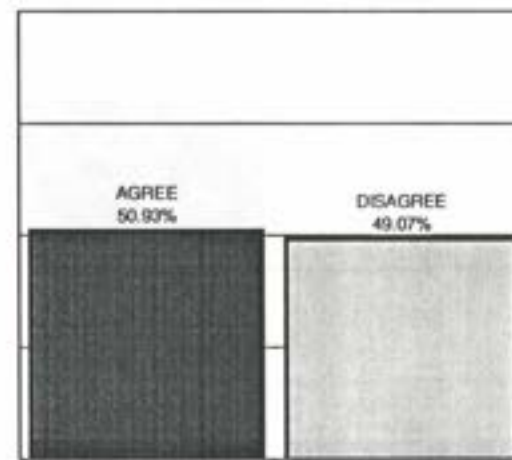
ALL RESPONSES



OF THOSE STATING AN OPINION

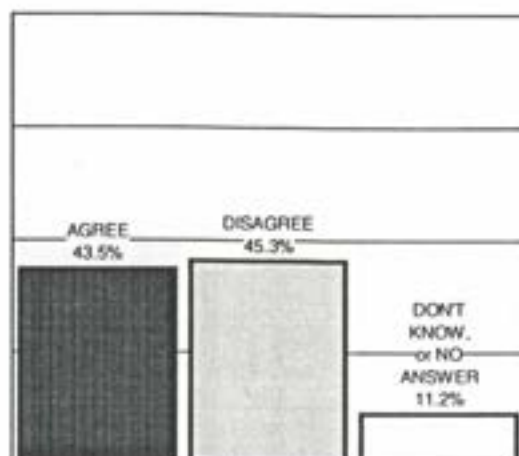


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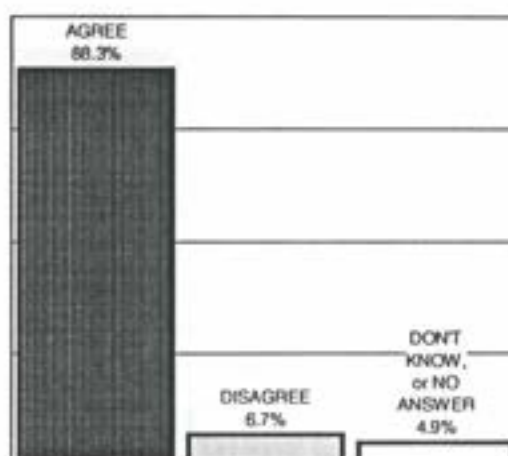
OF THOSE STATING AN OPINION

4. WORLD SERVICES SHOULD ANTICIPATE THE FELLOWSHIP'S NEEDS FOR NEW SERVICES.



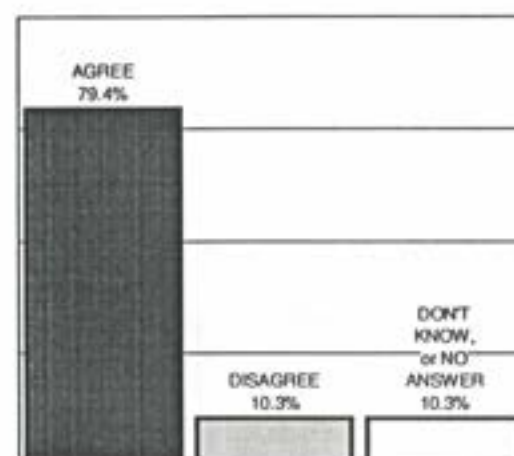
ALL RESPONSES

5. WORLD SERVICES CAN BEGIN NEW PROJECTS ONLY WITH THE FELLOWSHIP'S APPROVAL.

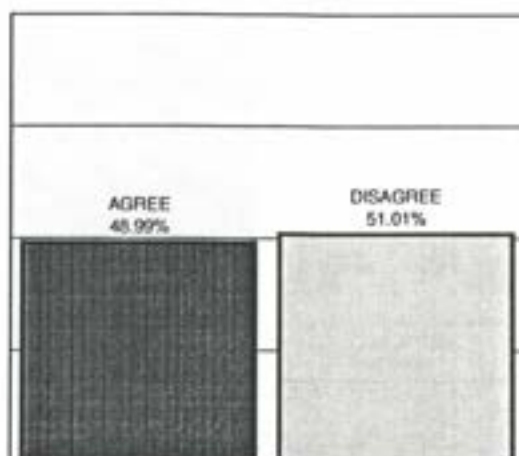


ALL RESPONSES

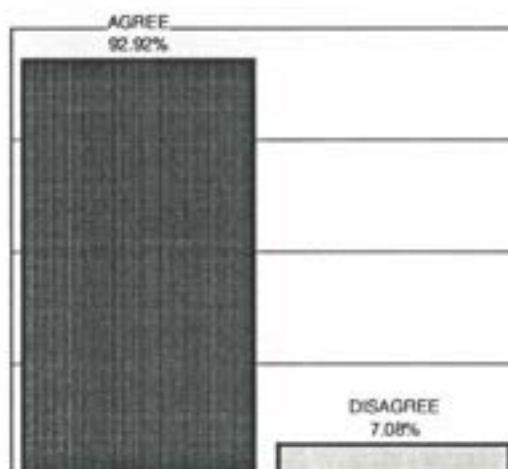
6. WORLD SERVICES SHOULD PROVIDE OUR ASC WITH STRONG SUPPORT FOR OUR EFFORTS TO REACH OUT TO ISOLATED GROUPS IN OUR AREA.



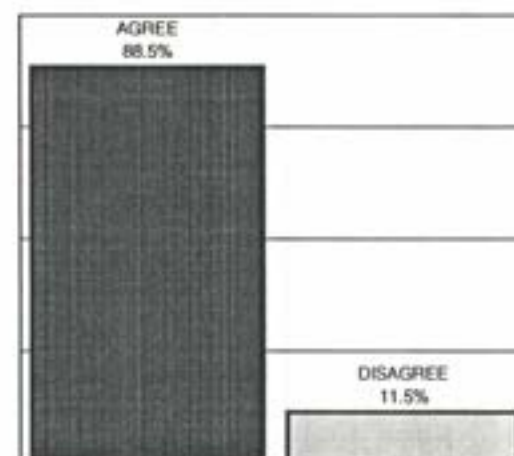
ALL RESPONSES



OF THOSE STATING AN OPINION

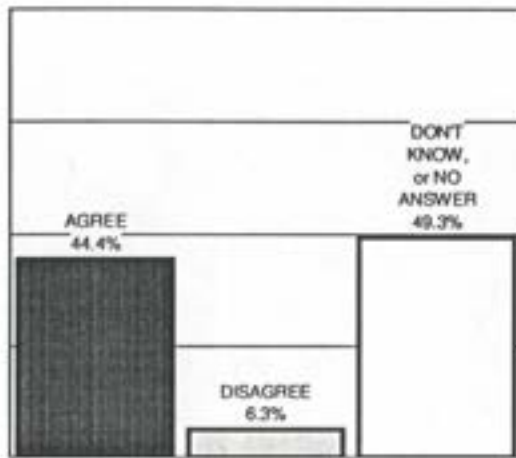


OF THOSE STATING AN OPINION

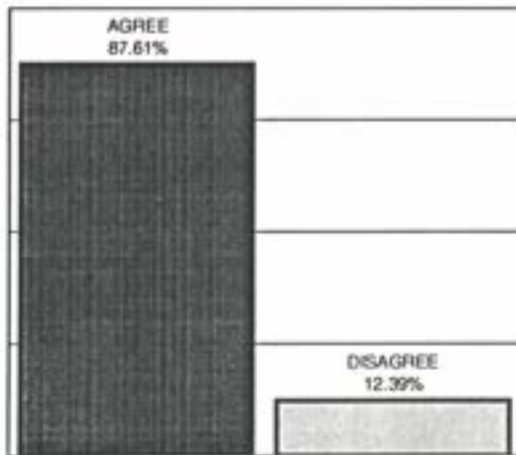


OF THOSE STATING AN OPINION

7. WHEN OUR ASC CALLS THE WORLD SERVICE OFFICE, WE GET A HELPFUL ANSWER.

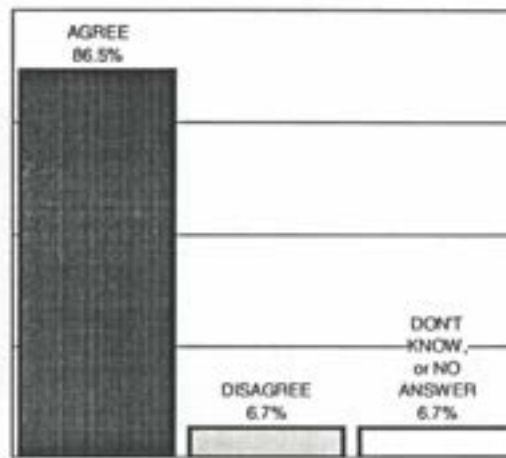


ALL RESPONSES

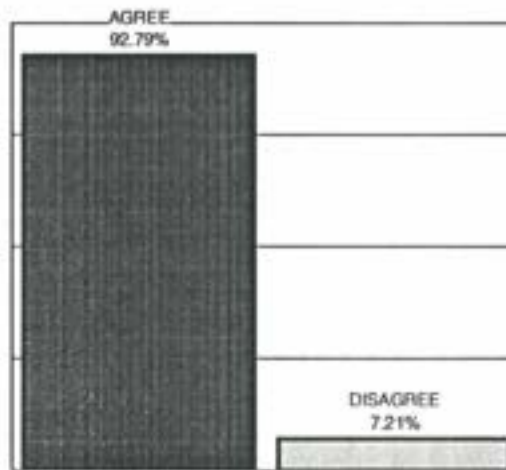


OF THOSE STATING AN OPINION

8. OUR ASC PASSES MONEY ON TO THE NA SERVICE STRUCTURE.

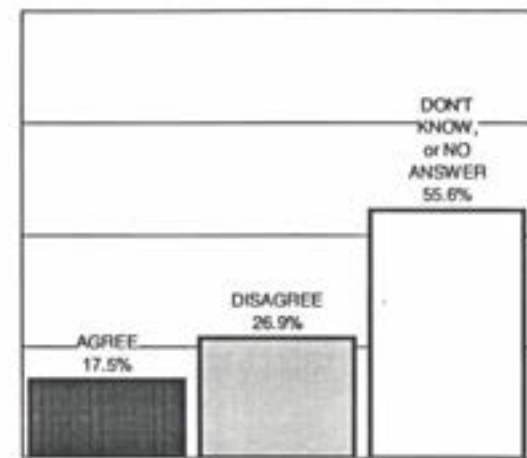


ALL RESPONSES

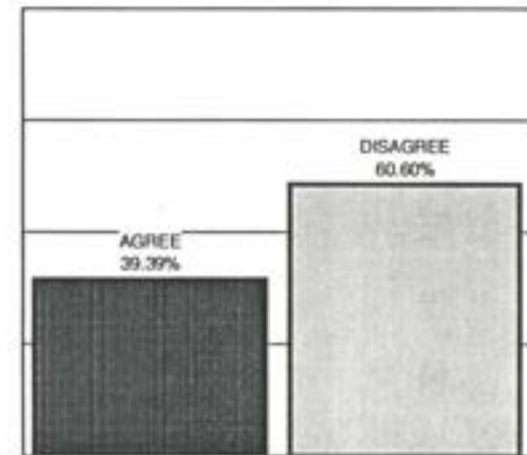


OF THOSE STATING AN OPINION

9. OUR ASC IS SATISFIED WITH THE WAY WORLD SERVICES USES NA MONEY.

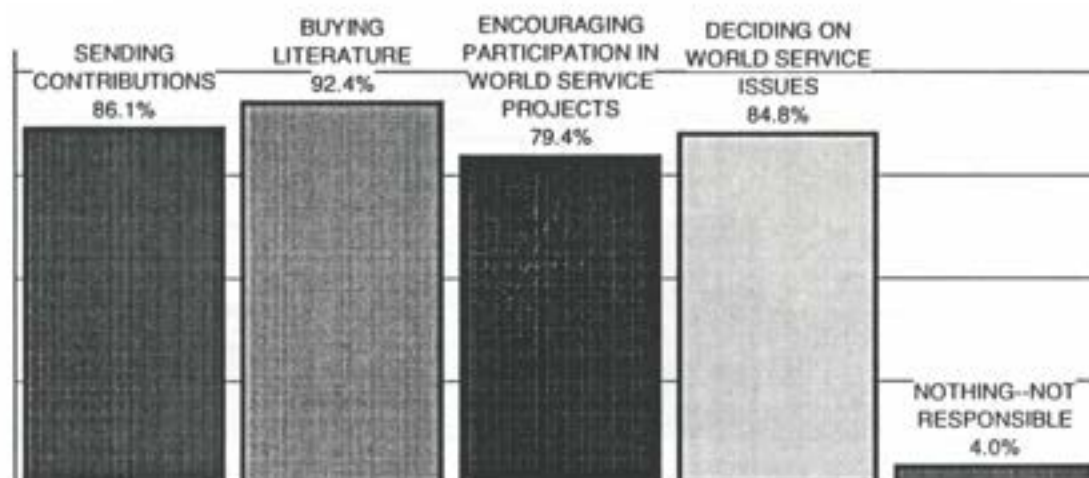


ALL RESPONSES

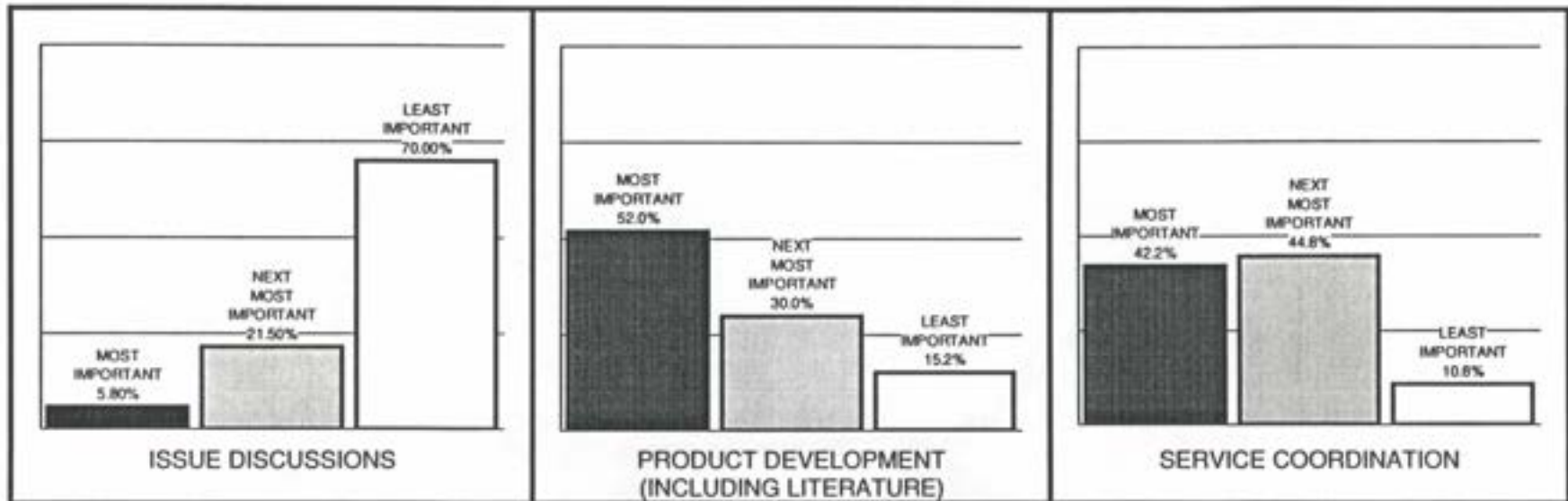


OF THOSE STATING AN OPINION

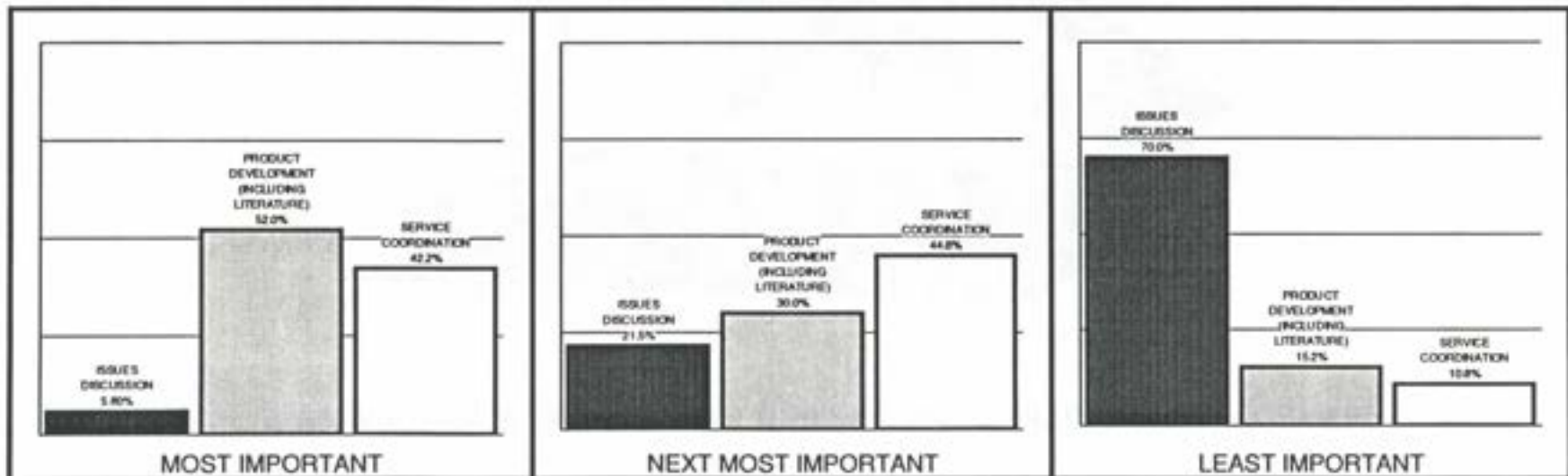
10. OUR ASC IS RESPONSIBLE TO SUPPORT WORLD SERVICES
BY (CHECK ALL THAT APPLY):



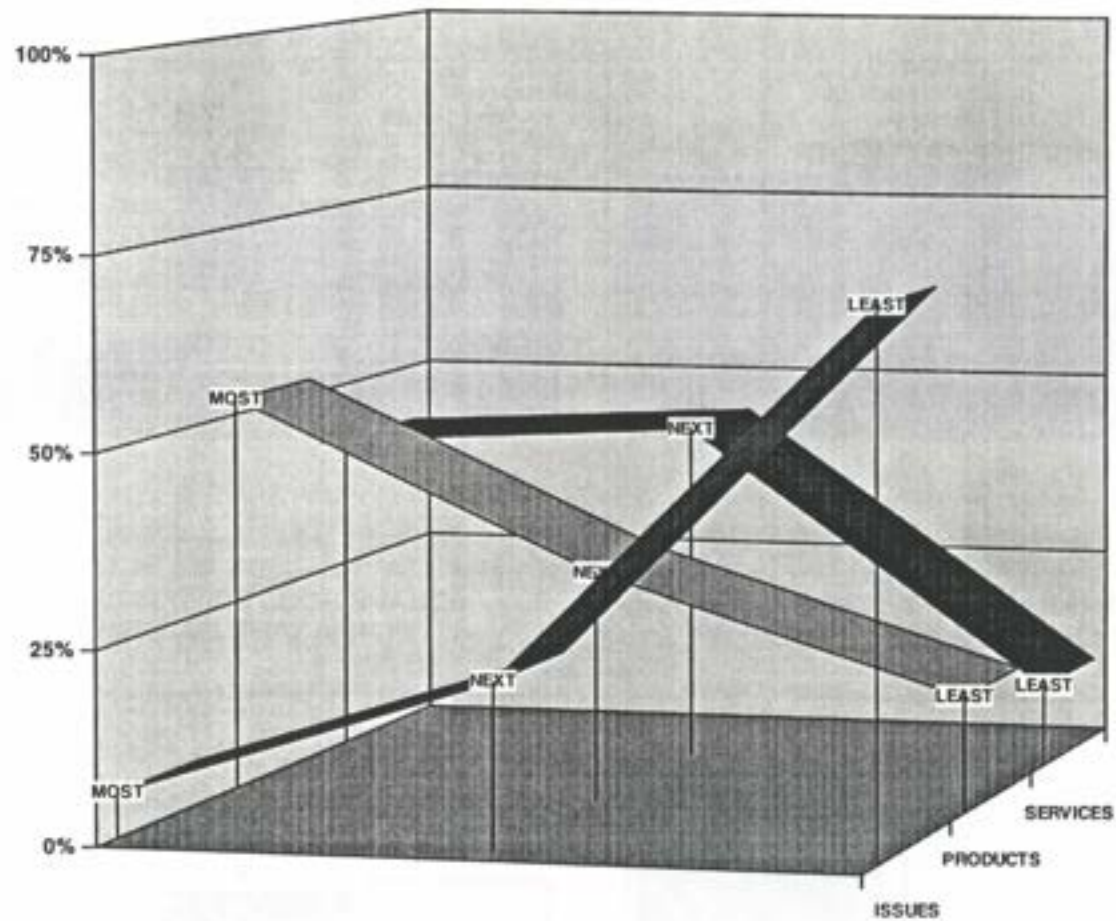
11. RANK THE IMPORTANCE OF [THESE] THREE RESPONSIBILITIES OF NA WORLD SERVICES



ALL RESPONSES, BY RESPONSIBILITY

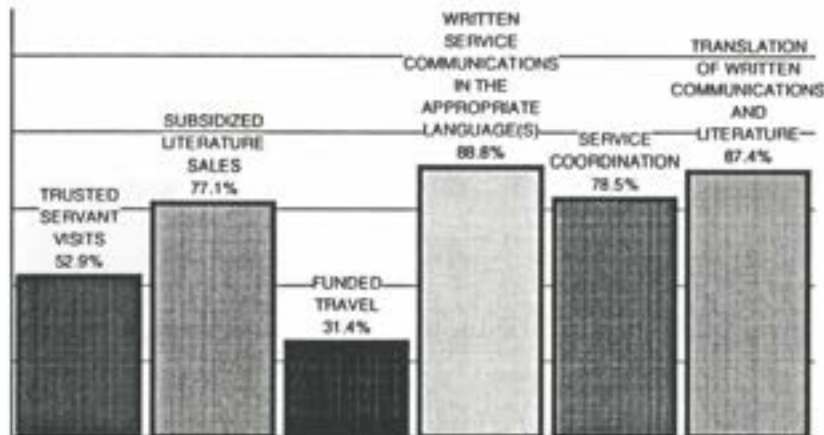


ALL RESPONSES, BY IMPORTANCE

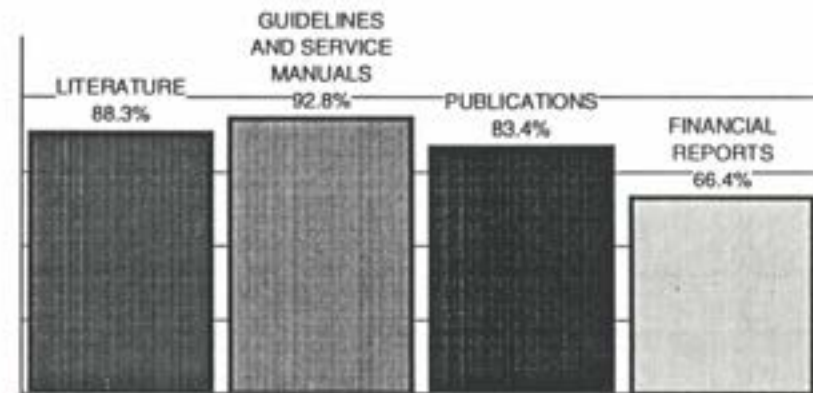


11. RANK THE IMPORTANCE OF THE ABOVE THREE RESPONSIBILITIES OF NA WORLD SERVICES

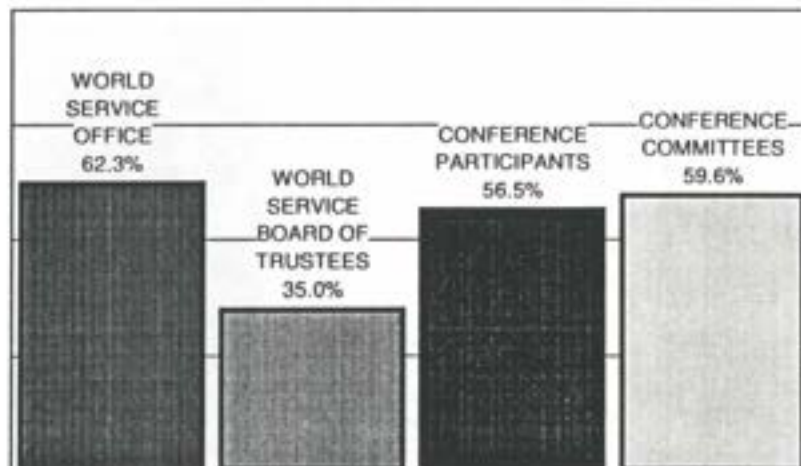
12. OUR ASC WOULD LIKE WORLD SERVICES TO HELP NEW NA GROUPS AND NEW NA COMMUNITIES BY (CHECK ALL THAT APPLY):



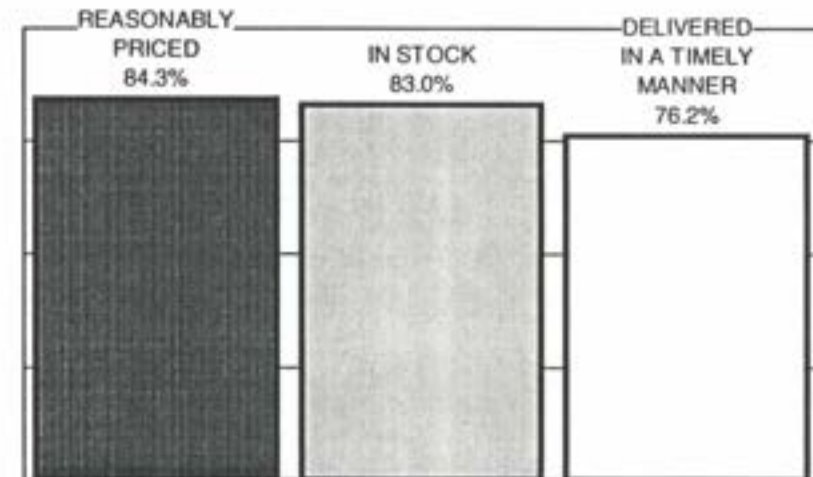
13. WORLD SERVICES PROVIDES OUR ASC WITH THE INFORMATION WE NEED FROM (CHECK ALL THAT APPLY):



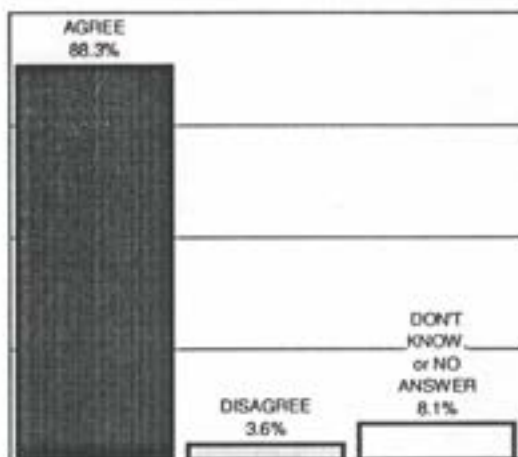
14. OUR ASC WANTS SERVICE COORDINATION HELP FROM (CHECK ALL THAT APPLY):



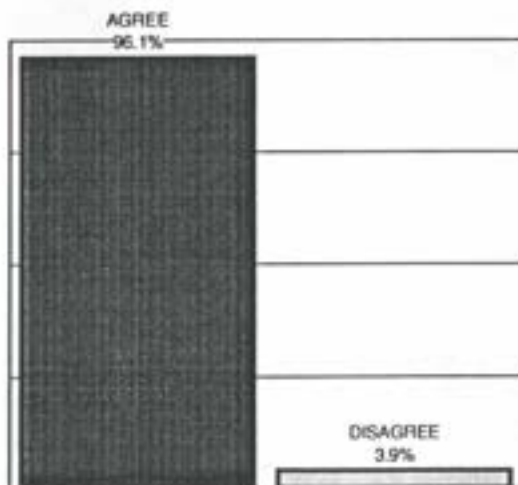
15. PRODUCTS, INCLUDING NA LITERATURE, AVAILABLE FROM WORLD SERVICES ARE (CHECK ALL THAT APPLY):



16. THE RANGE OF PRODUCTS
AVAILABLE FROM WORLD SERVICES
(LITERATURE, KEYTAGS, CHIPS,
MEDALLIONS, POSTERS, TAPES,
SERVICE MANUALS) MEETS OUR AREA'S
NEEDS WELL.



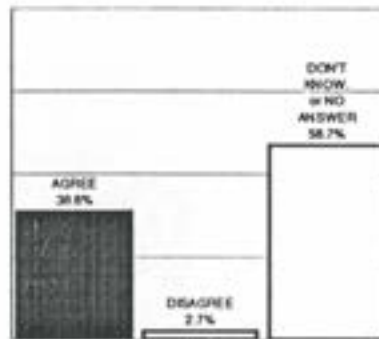
ALL RESPONSES



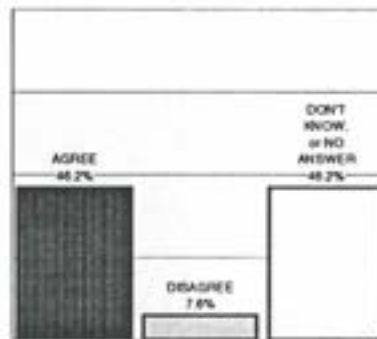
OF THOSE STATING AN OPINION

ALL RESPONSES

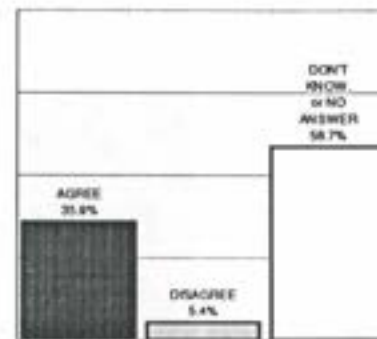
17. Our ASC thinks that the following NA world service efforts are valuable:



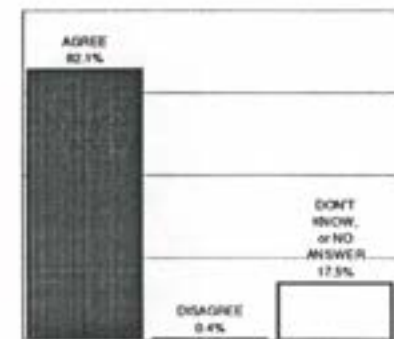
WSC Administrative Committee



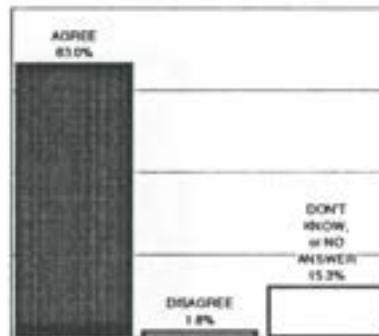
World Service Board of Trustees



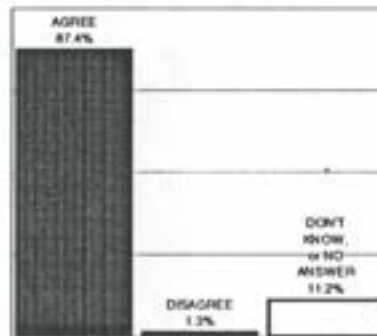
WSO Board of Directors



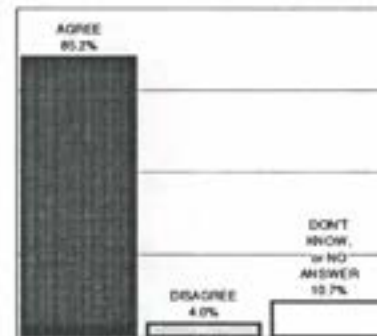
WSC H&I Committee



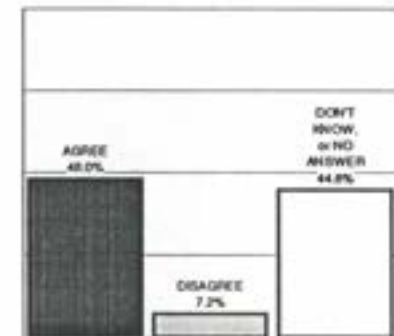
WSC PI Committee



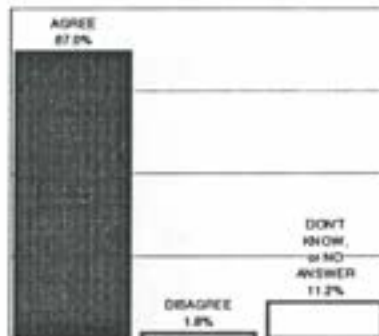
WSC Literature Committee



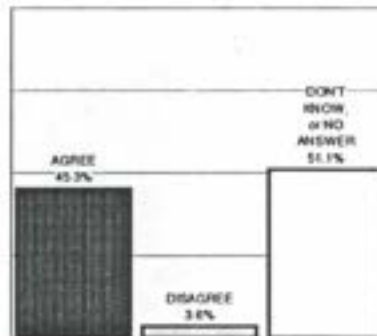
World Services Translation Committee



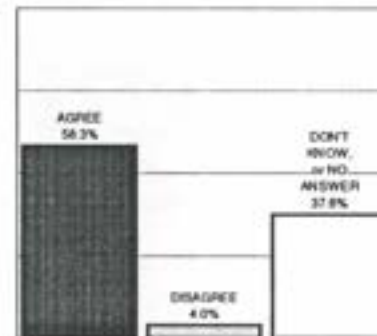
WSC Policy Committee



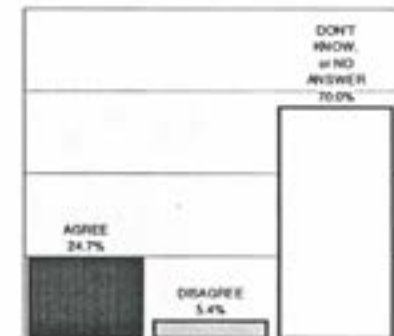
World Service Office



WSC Outreach Ad Hoc Committee

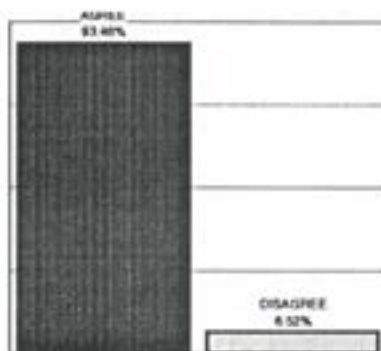


World Convention Corporation

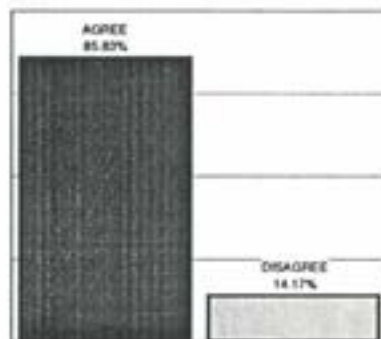


Interim Committee

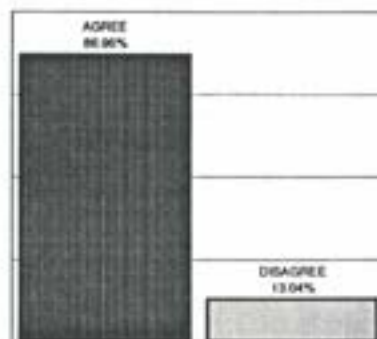
OF THOSE STATING AN OPINION
 17. Our ASC thinks that the following NA world service efforts are valuable:



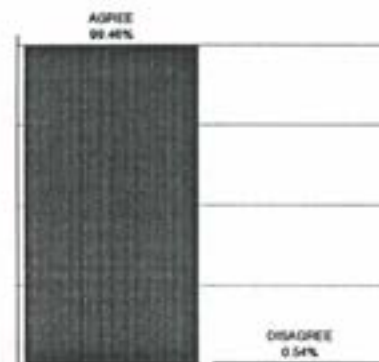
WSC Administrative Committee



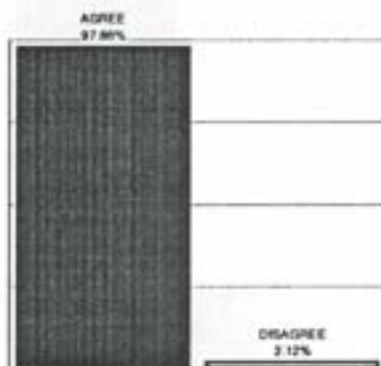
World Service Board of Trustees



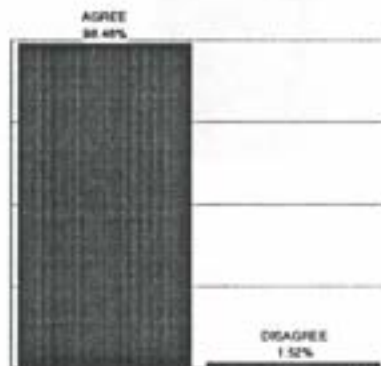
WSO Board of Directors



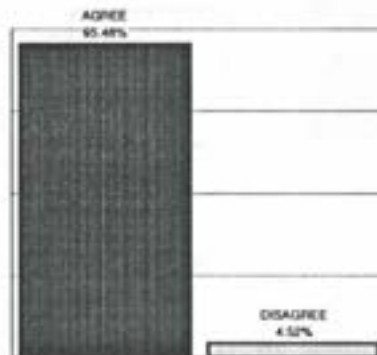
WSC H&I Committee



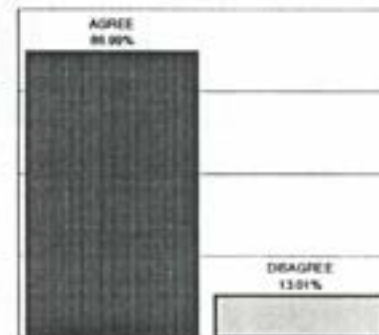
WSC PI Committee



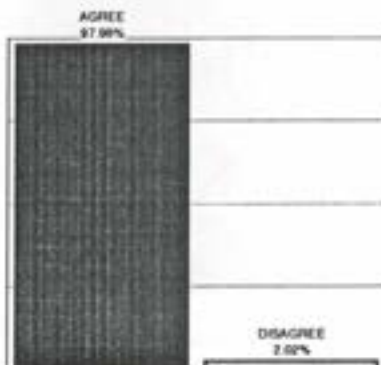
WSC Literature Committee



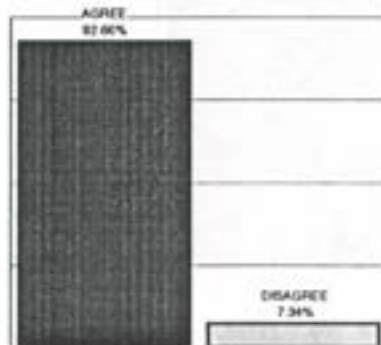
World Services Translation Committee



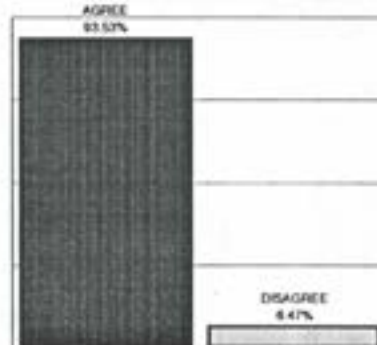
WSC Policy Committee



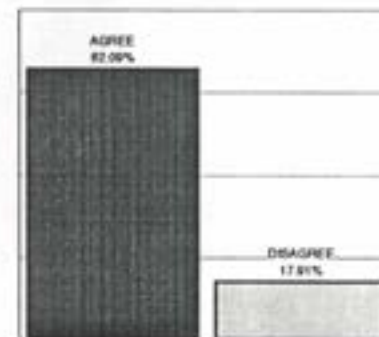
World Service Office



WSC Outreach Ad Hoc Committee

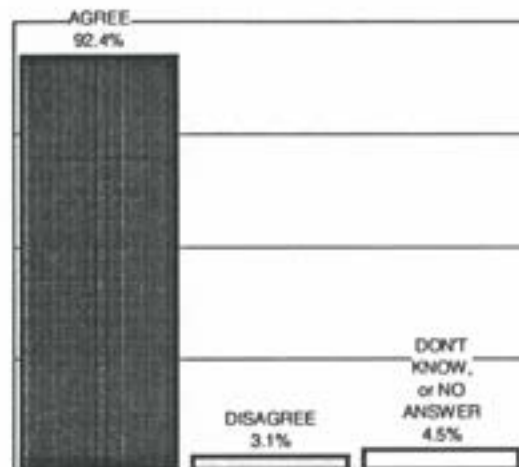


World Convention Corporation

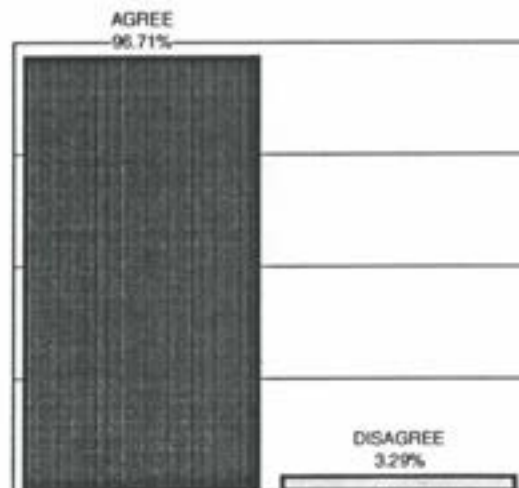


Interim Committee

18. WORLD SERVICES IS RESPONSIBLE TO PROVIDE NA GROUPS WITH COMMUNICATIONS, SERVICE GUIDES, AND LITERATURE IN THEIR OWN LANGUAGE.

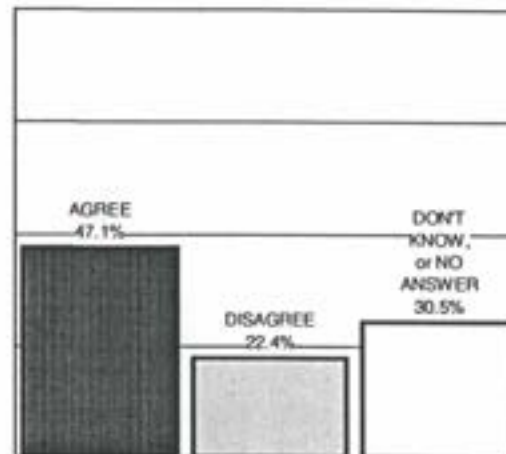


ALL RESPONSES

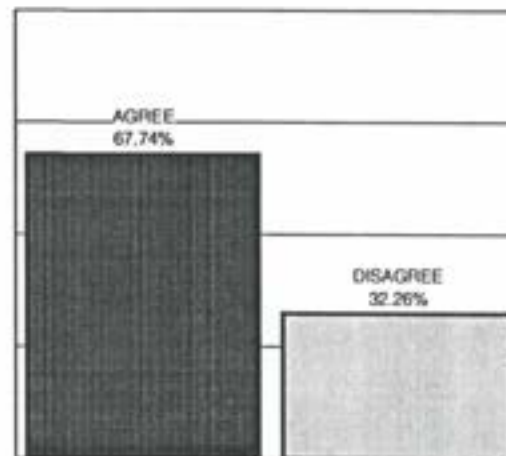


OF THOSE STATING AN OPINION

19. OUR ASC FEELS THAT DECISIONS MADE BY WORLD SERVICES REFLECT THE OVERALL CONSCIENCE OF NA GROUPS

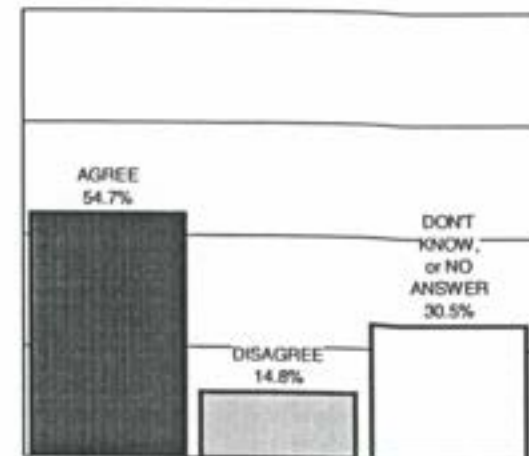


ALL RESPONSES

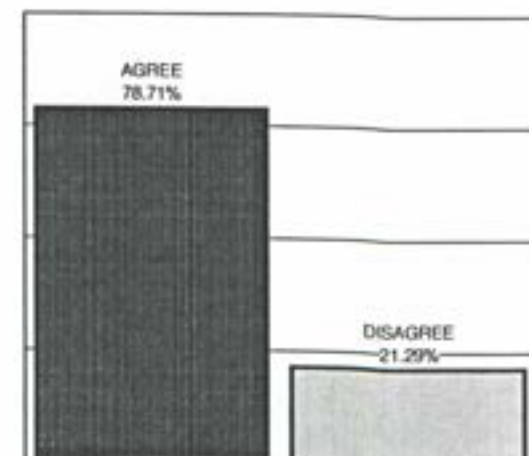


OF THOSE STATING AN OPINION

20. OUR AREA HAS CONFIDENCE IN WORLD-LEVEL TRUSTED SERVANTS.

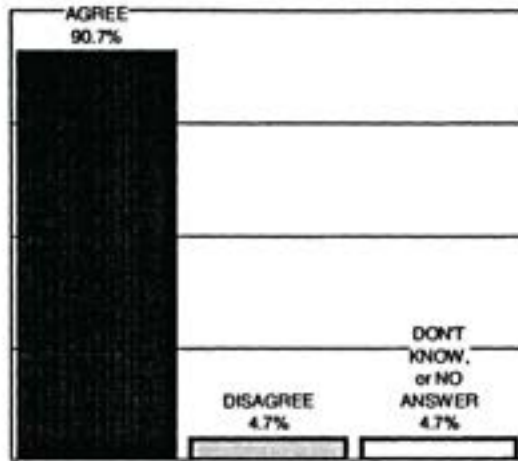


ALL RESPONSES



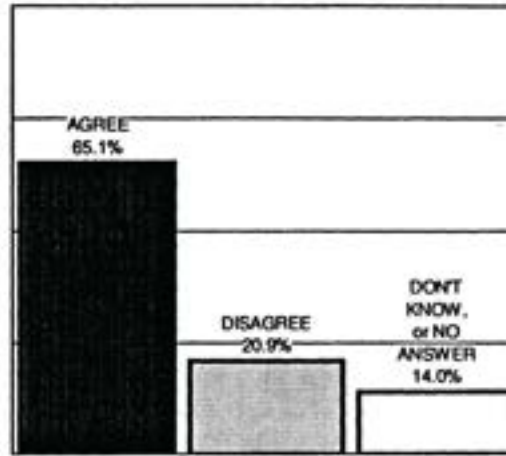
OF THOSE STATING AN OPINION

1. OUR RSC IS AWARE OF THE
FUNCTIONS OF WORLD SERVICES.



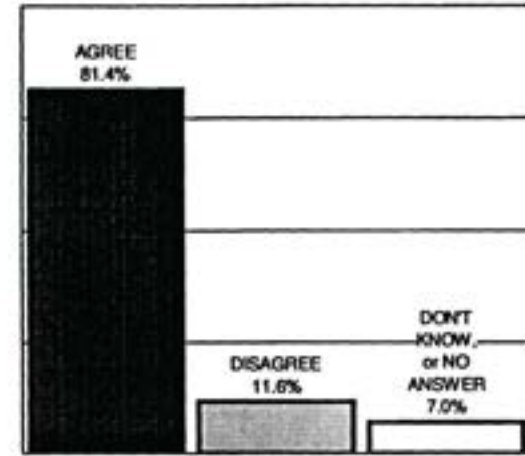
ALL RESPONSES

2. OUR RSC PLAYS AN ACTIVE PART IN
DETERMINING WHAT WORLD SERVICES
DOES.

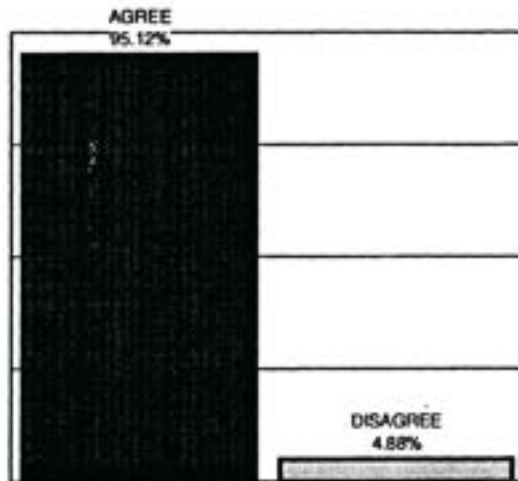


ALL RESPONSES

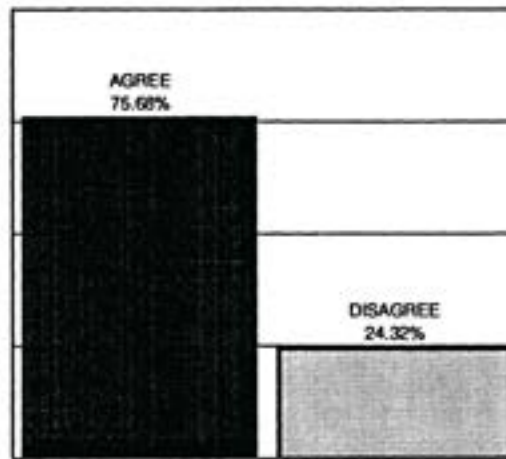
3. OUR RSC HAS AN ACTIVE
ROLE IN WORLD SERVICES.



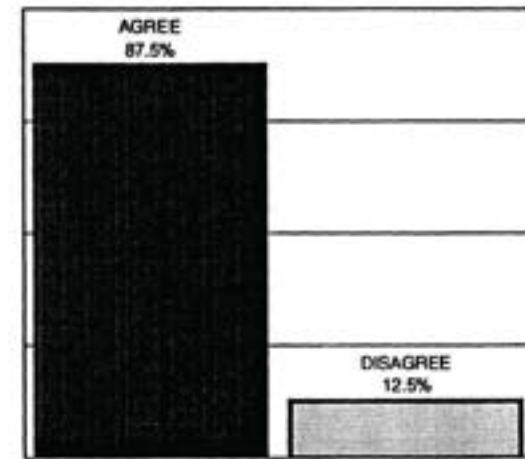
ALL RESPONSES



OF THOSE STATING AN OPINION

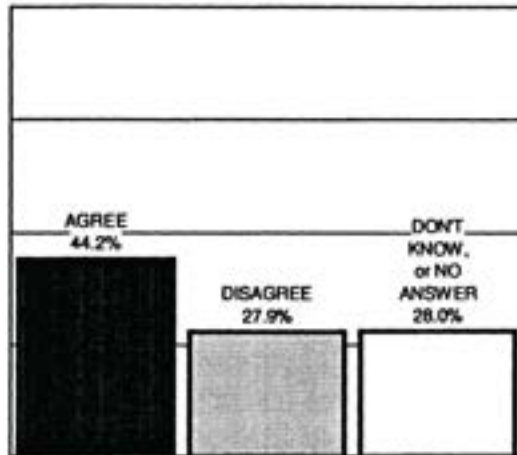


OF THOSE STATING AN OPINION



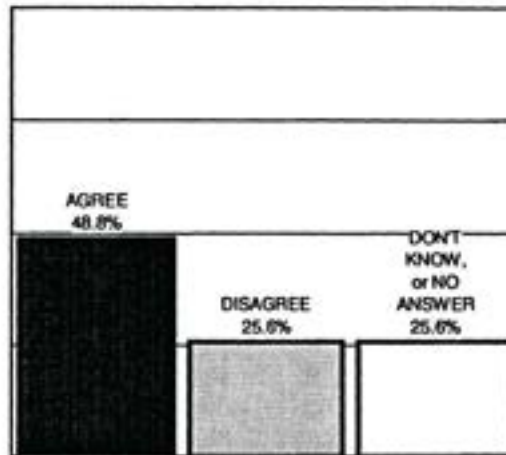
OF THOSE STATING AN OPINION

4. OUR RSC WOULD LIKE MORE SUPPORT FROM WORLD SERVICES THAN WE RECEIVE NOW.



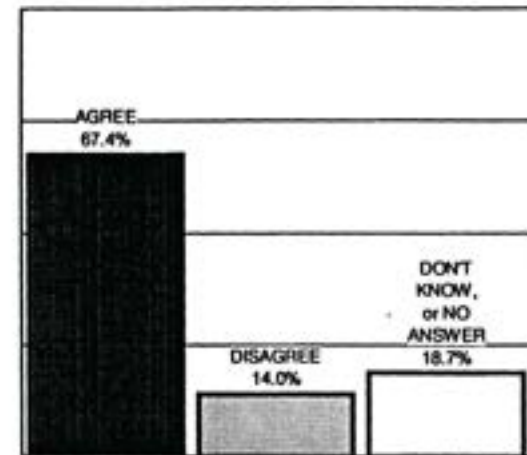
ALL RESPONSES

5. WORLD SERVICES PROVIDES OUR RSC WITH THE SERVICES WE NEED FROM THEM.

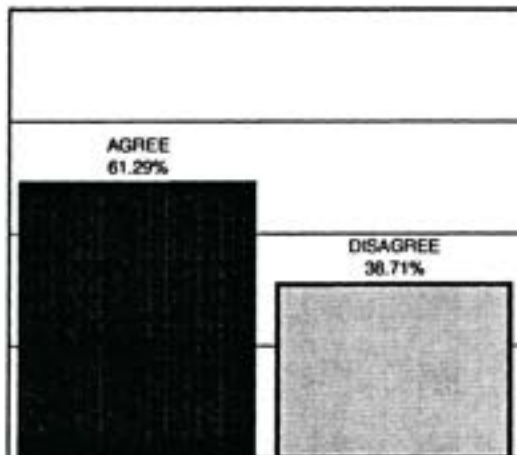


ALL RESPONSES

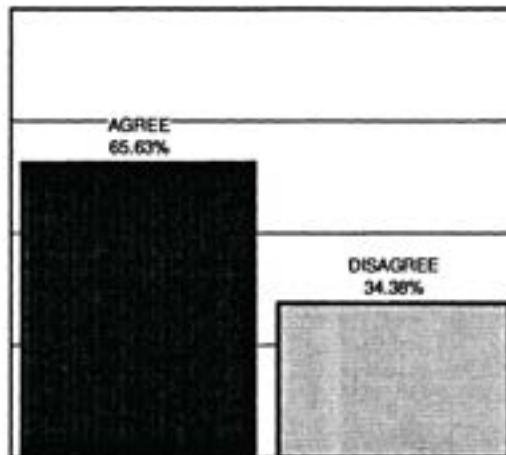
6. WORLD SERVICES SHOULD ACTIVELY SUPPORT ZONAL FORUMS.



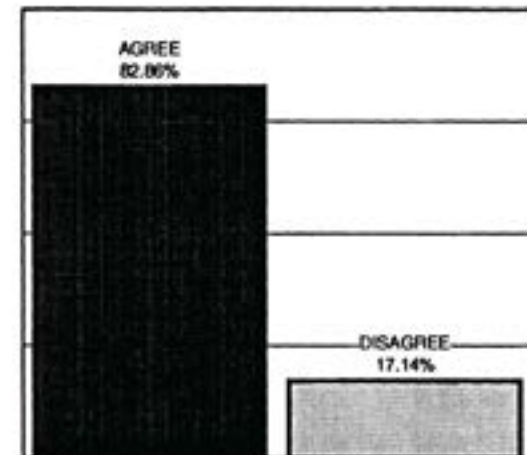
ALL RESPONSES



OF THOSE STATING AN OPINION

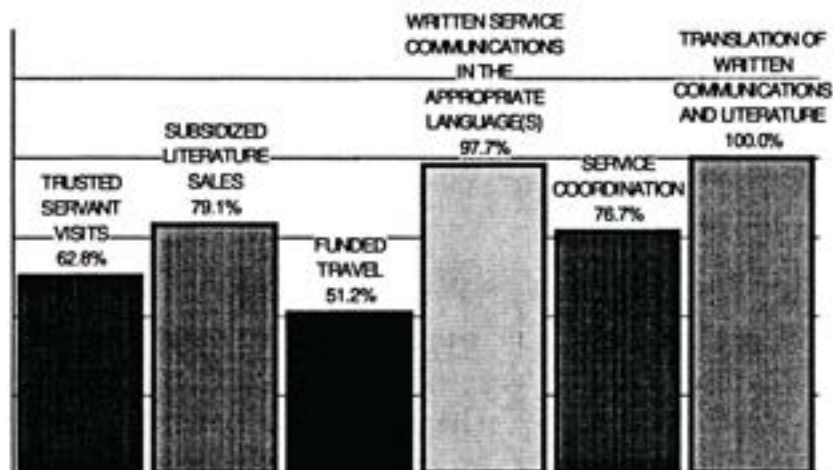


OF THOSE STATING AN OPINION

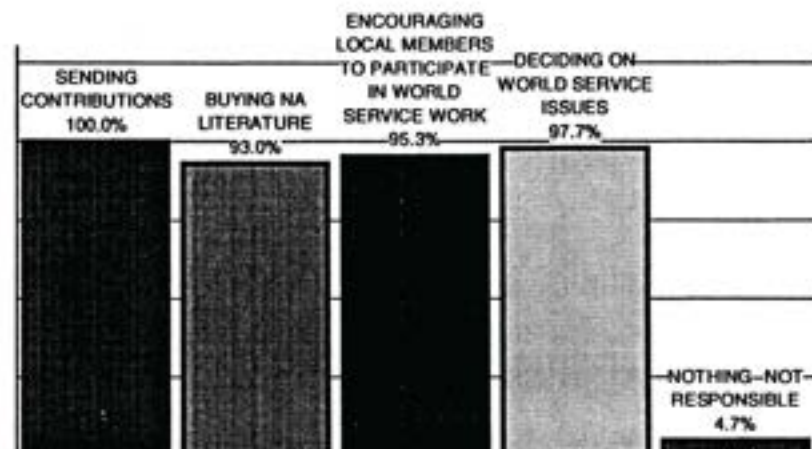


OF THOSE STATING AN OPINION

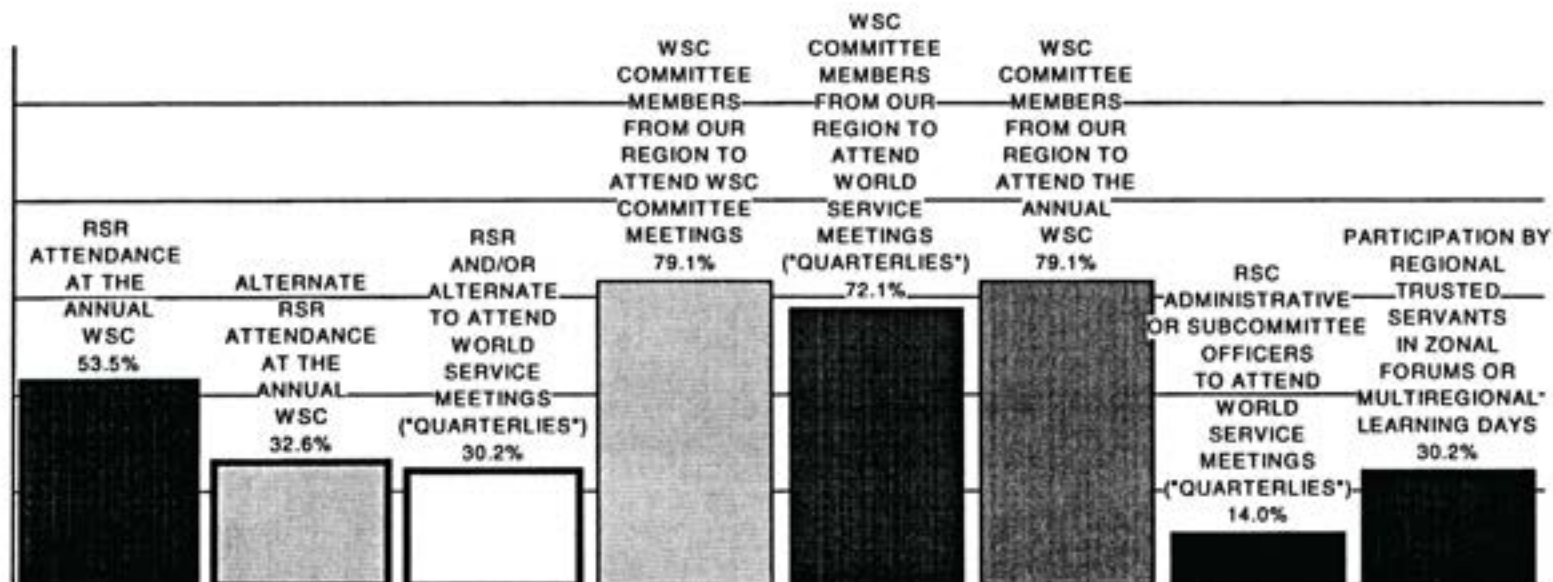
7. OUR RSC WOULD LIKE WORLD SERVICES TO HELP
NEW NA GROUPS AND NEW NA COMMUNITIES
BY (CHECK ALL THAT APPLY):



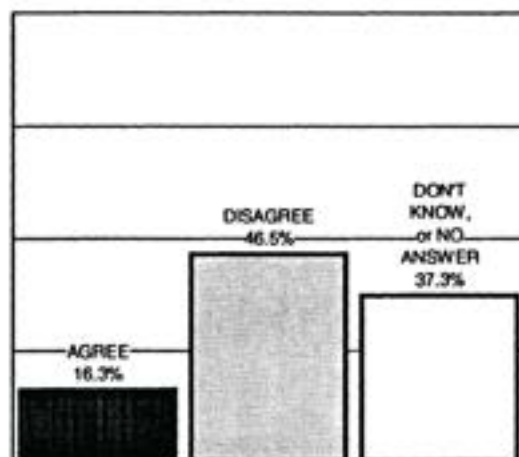
8. OUR RSC IS RESPONSIBLE TO SUPPORT
WORLD SERVICES BY (CHECK ALL THAT APPLY):



9. WORLD SERVICES SHOULD HELP PAY TRAVEL EXPENSES FOR (CHECK ALL THAT APPLY):

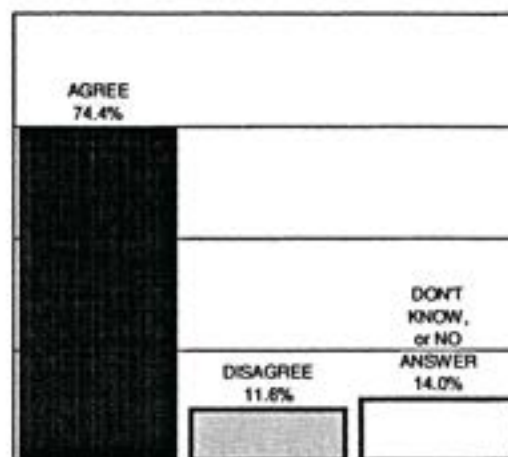


10. OUR REGION IS SATISFIED WITH THE WAY WORLD SERVICES USES NA MONEY.



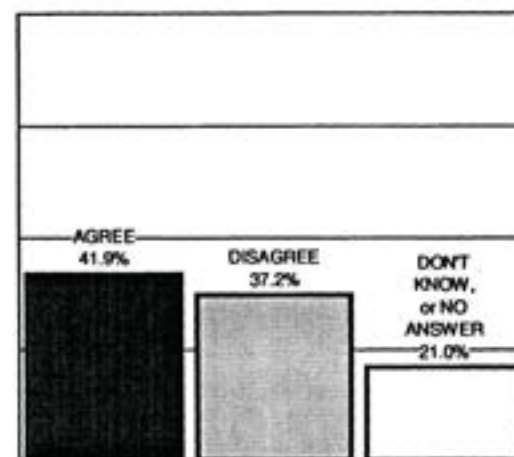
ALL RESPONSES

11. THE COST OF PARTICIPATING IN WORLD SERVICES BY REPRESENTATIVES FROM DEVELOPING NA COMMUNITIES SHOULD BE SUBSIDIZED BY WORLD SERVICES.

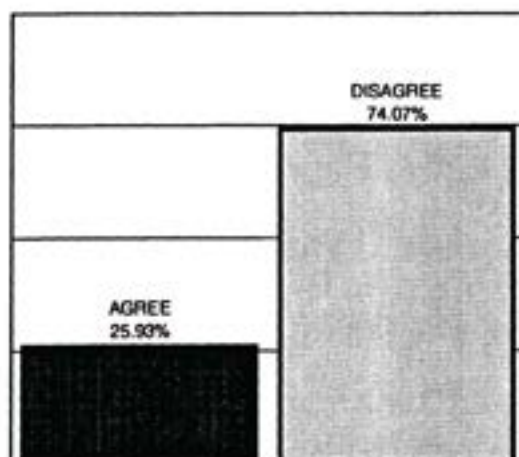


ALL RESPONSES

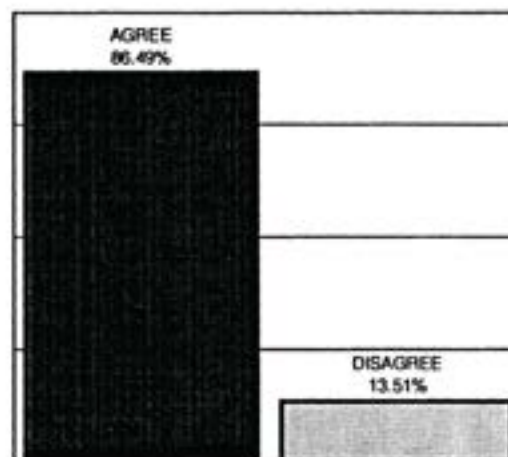
12. WORLD SERVICE COMMUNICATIONS WITH OUR REGION ARE TIMELY.



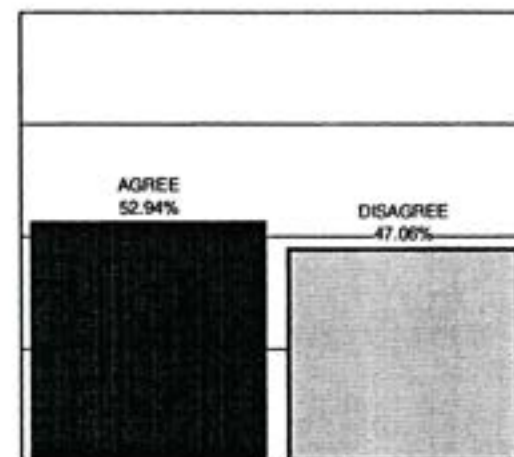
ALL RESPONSES



OF THOSE STATING AN OPINION

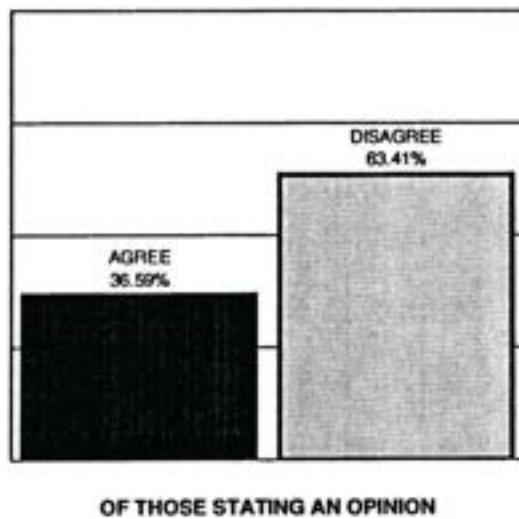
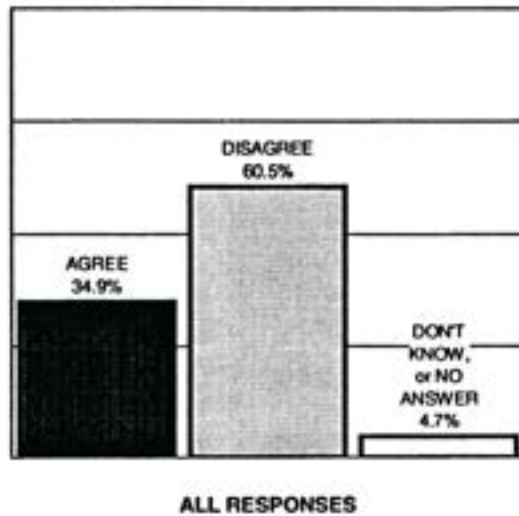


OF THOSE STATING AN OPINION

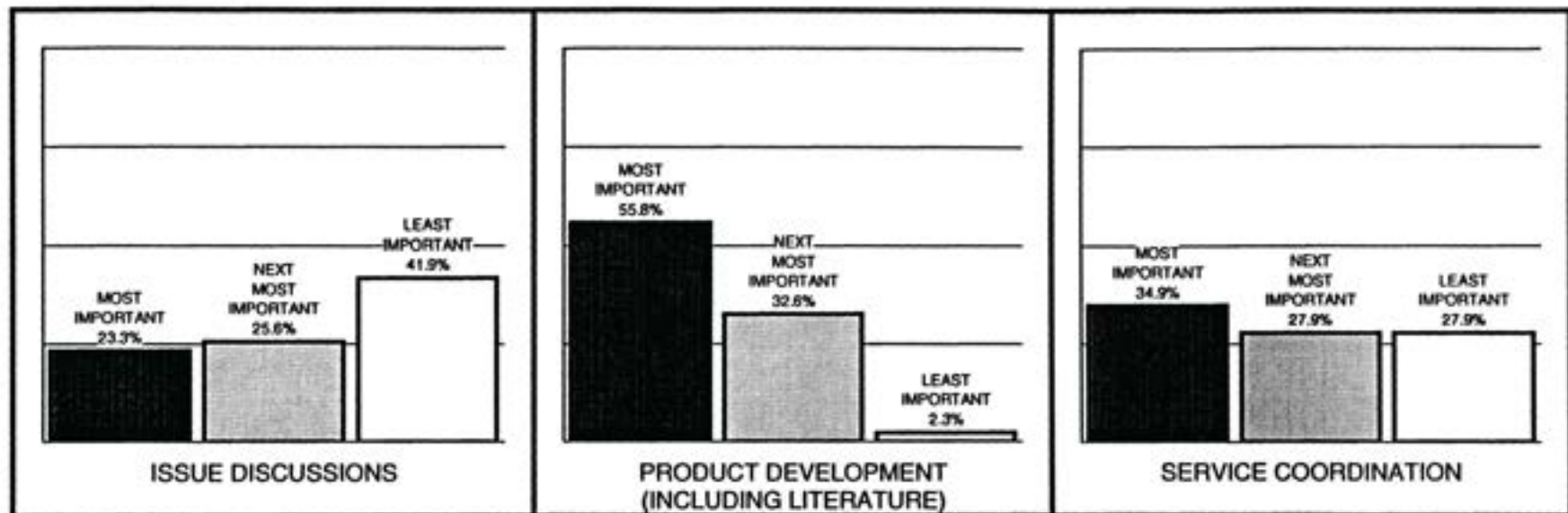


OF THOSE STATING AN OPINION

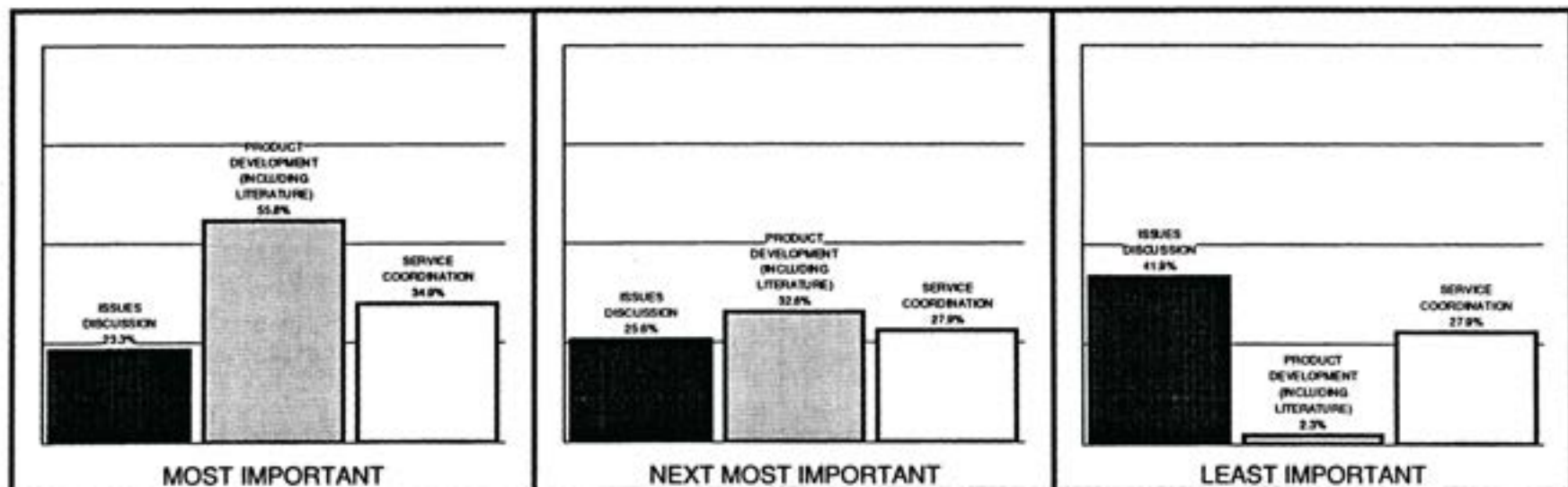
13. IT IS EASY TO UNDERSTAND THE
INFORMATION OUR RSC RECEIVES
FROM WORLD SERVICES.



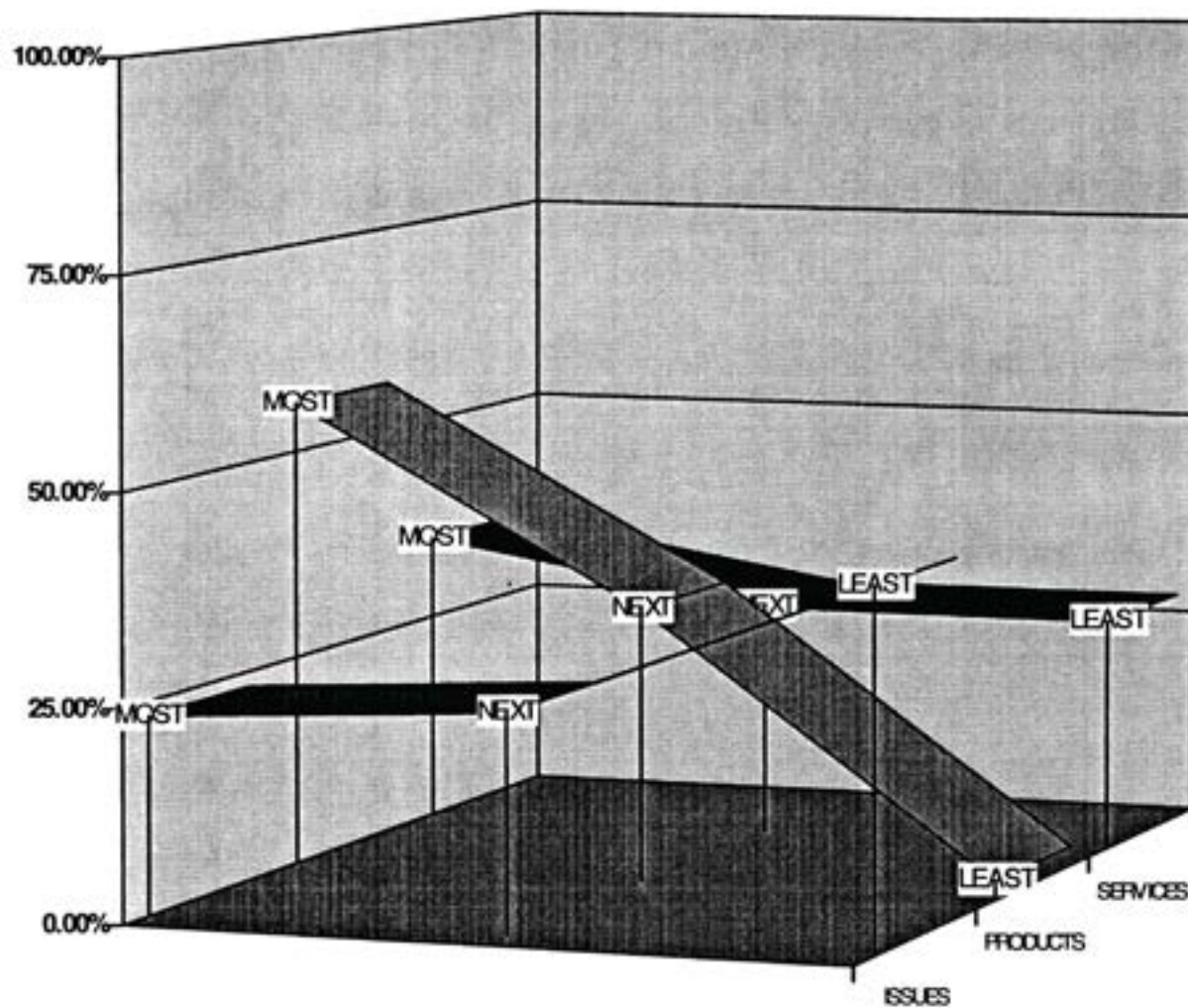
14. RANK THE IMPORTANCE OF [THESE] THREE RESPONSIBILITIES OF NA WORLD SERVICES



ALL RESPONSES, BY RESPONSIBILITY

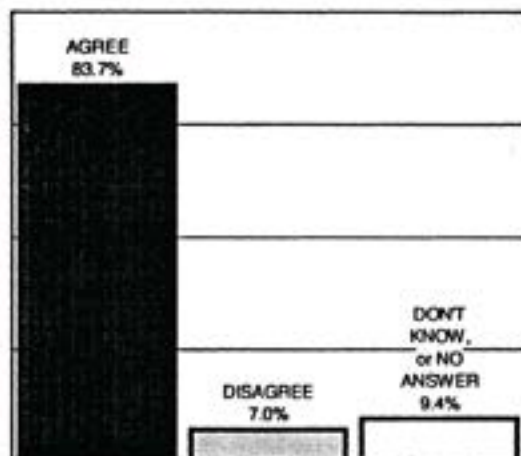


ALL RESPONSES, BY IMPORTANCE



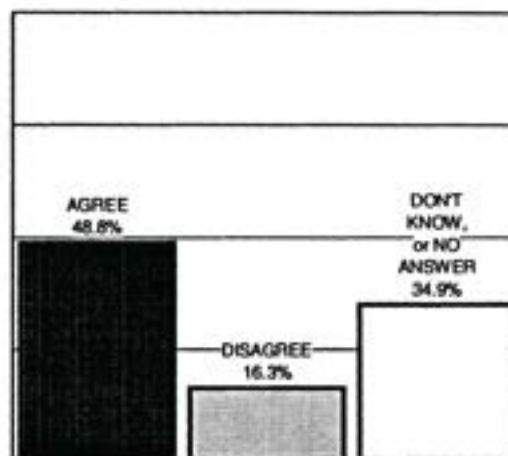
14. RANK THE IMPORTANCE OF THE ABOVE THREE RESPONSIBILITIES OF NA WORLD SERVICES

15. OUR RSR, AS A MEMBER OF WORLD SERVICES, PROVIDES ADEQUATE INFORMATION ABOUT WORLD SERVICES.



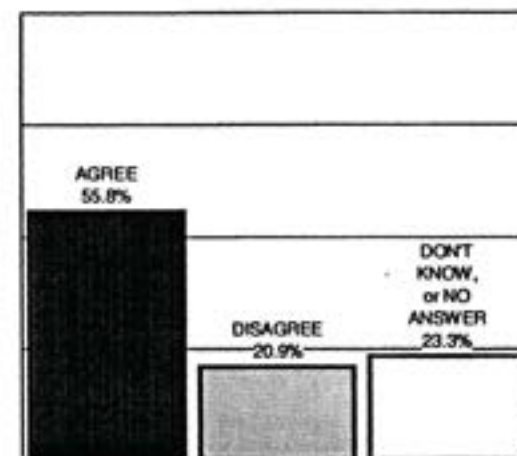
ALL RESPONSES

16. WORLD SERVICES PROVIDES ENOUGH GUIDANCE TO OUR RSC.

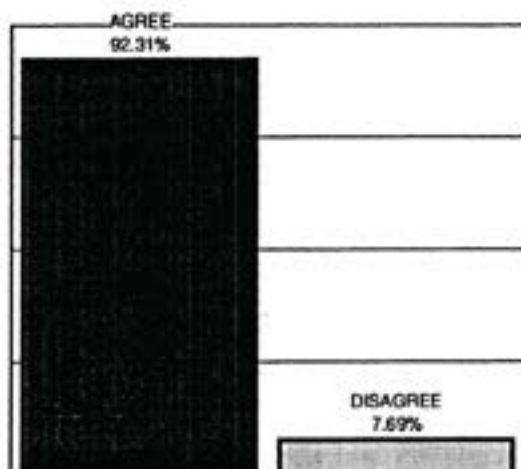


ALL RESPONSES

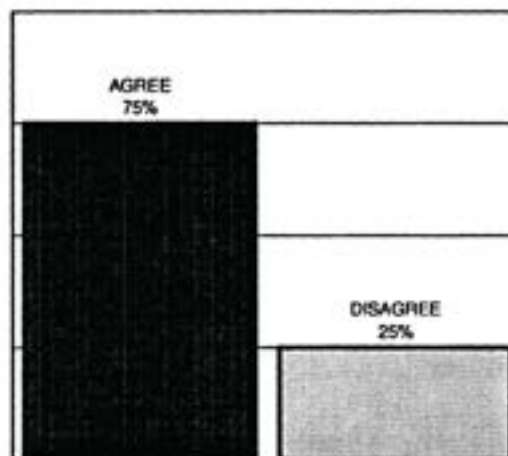
17. WORLD SERVICES DELIVERS PRODUCTS EFFICIENTLY TO OUR REGION.



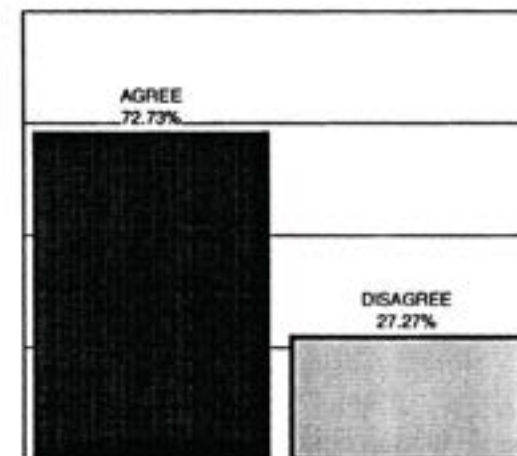
ALL RESPONSES



OF THOSE STATING AN OPINION



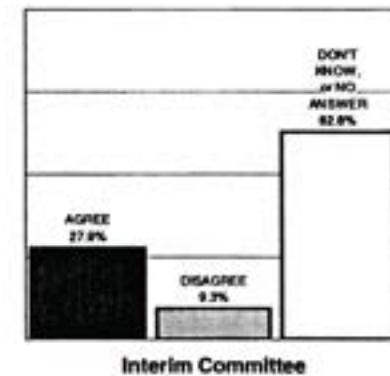
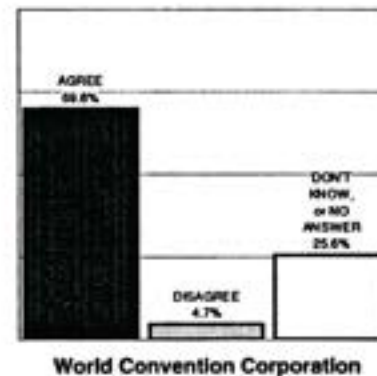
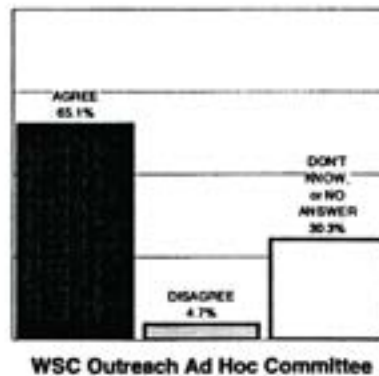
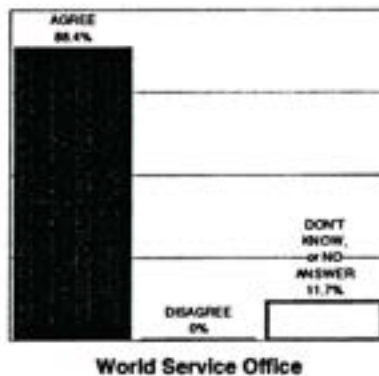
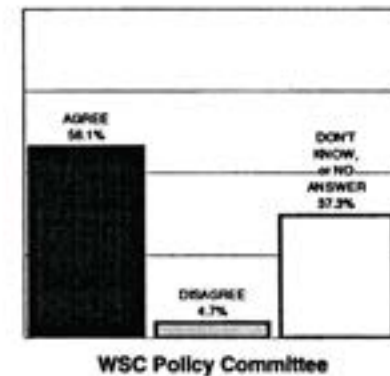
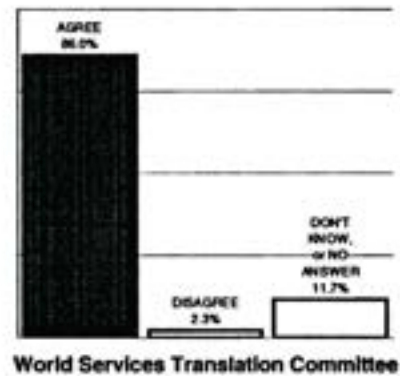
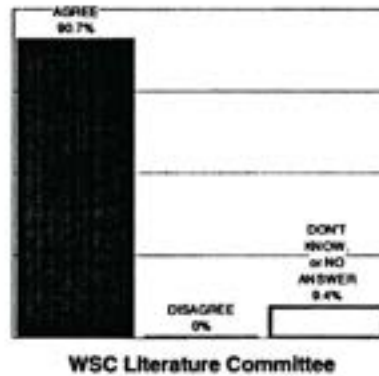
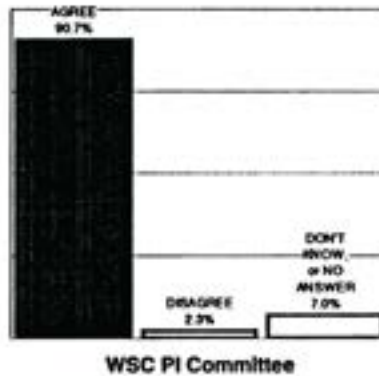
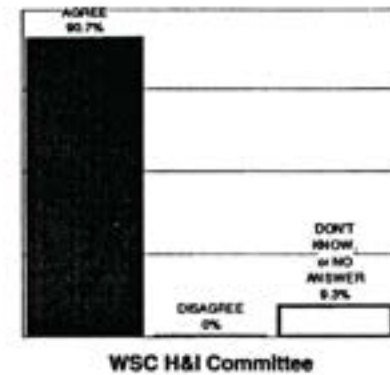
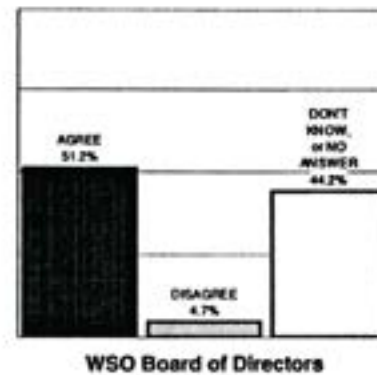
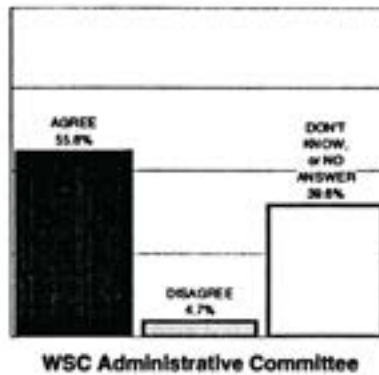
OF THOSE STATING AN OPINION



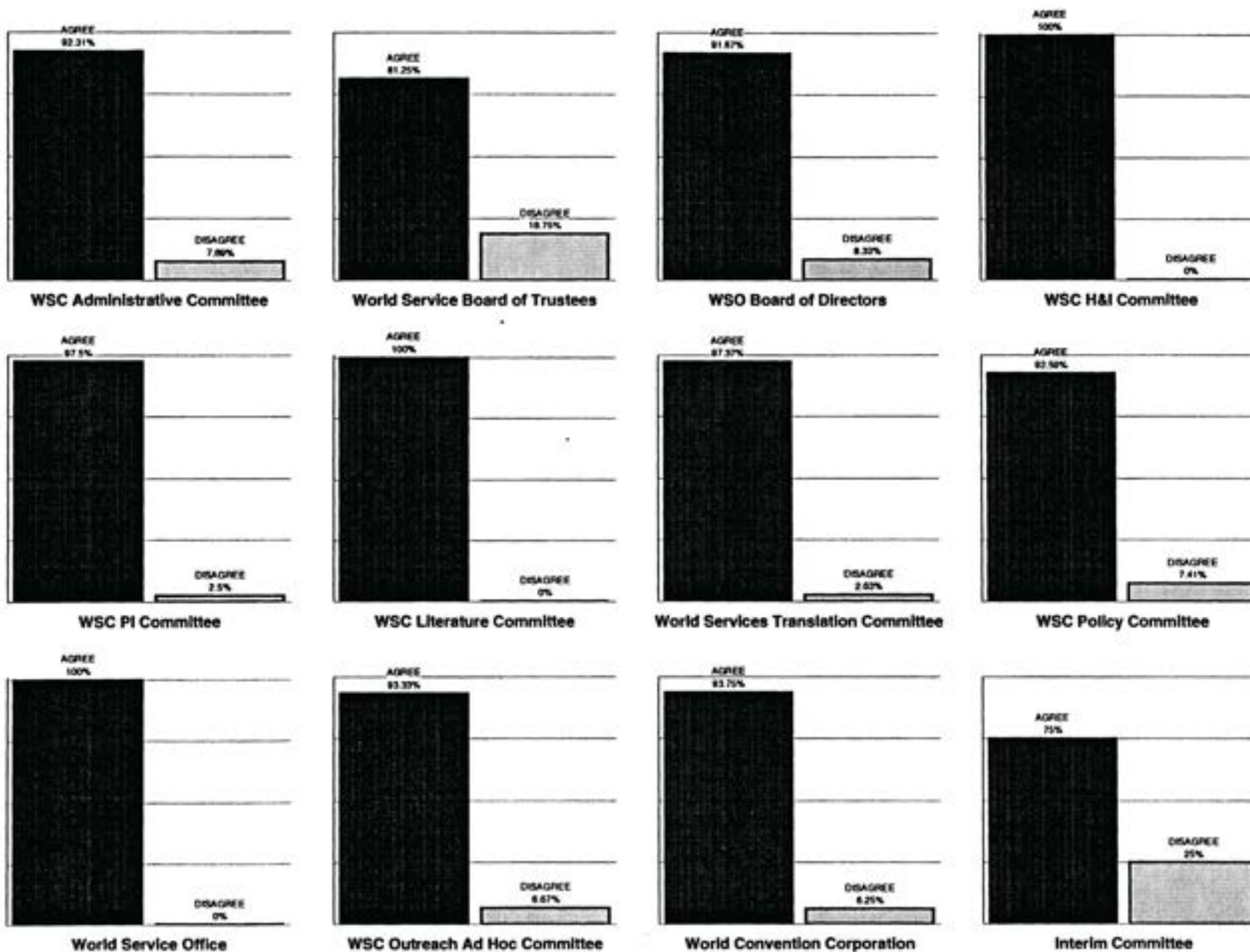
OF THOSE STATING AN OPINION

ALL RESPONSES

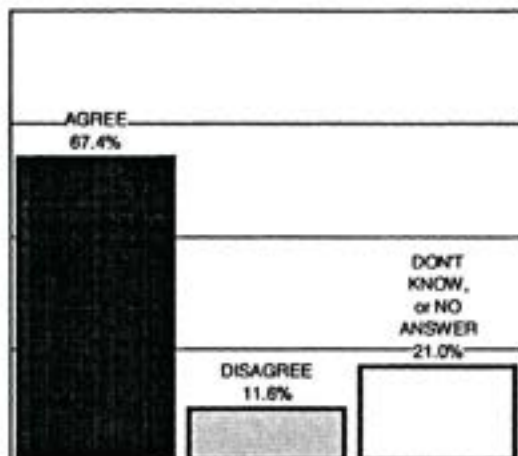
18. Our RSC thinks that the following NA world service efforts are valuable:



OF THOSE STATING AN OPINION*
18. Our RSC thinks that the following NA world service efforts are valuable:

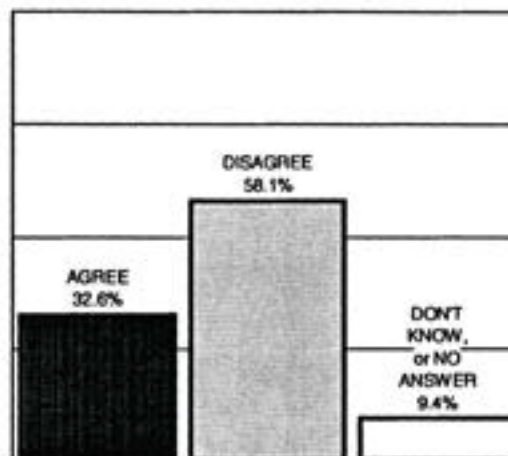


19. WORLD SERVICES ADEQUATELY CARRIES THE NA MESSAGE.



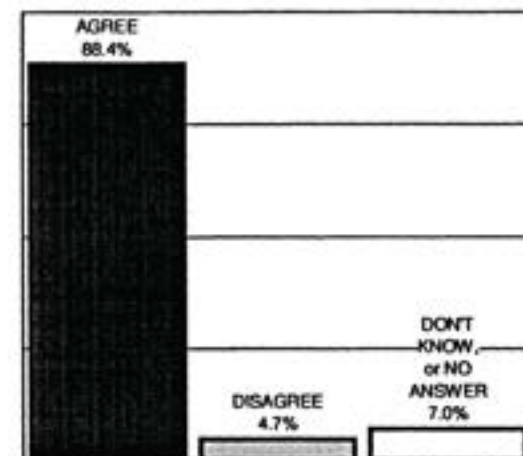
ALL RESPONSES

20. WORLD SERVICES SHOULD ANTICIPATE THE FELLOWSHIP'S NEEDS FOR NEW SERVICES.

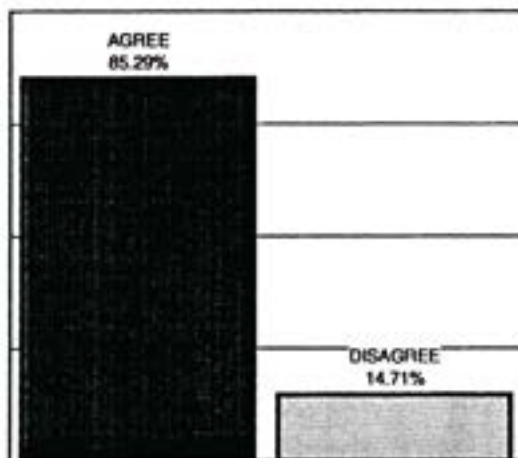


ALL RESPONSES

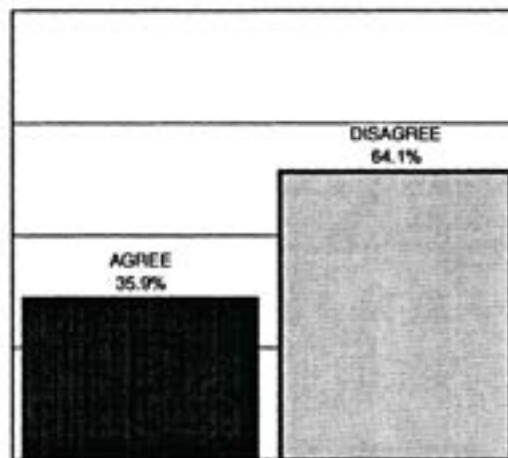
21. THE FELLOWSHIP SHOULD PROVIDE THE INITIATIVE FOR WORLD SERVICE PROJECTS.



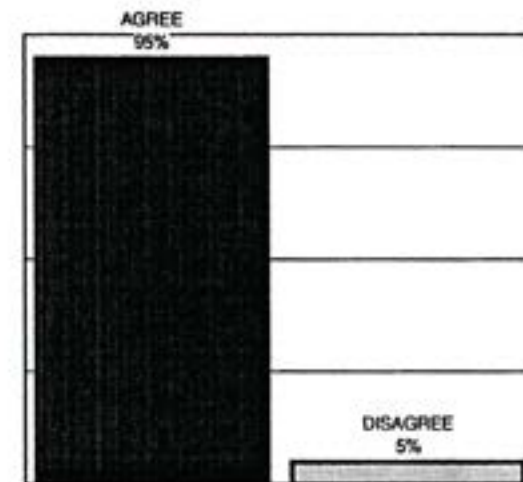
ALL RESPONSES



OF THOSE STATING AN OPINION

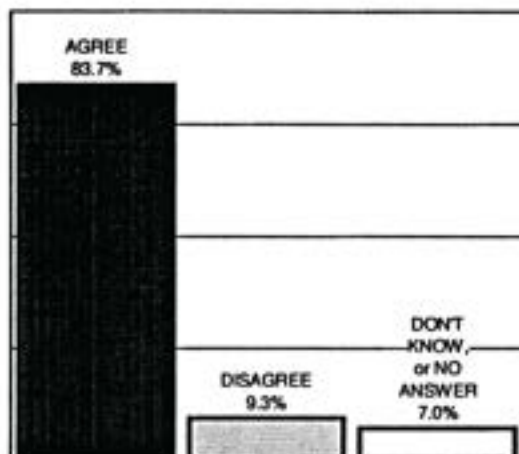


OF THOSE STATING AN OPINION



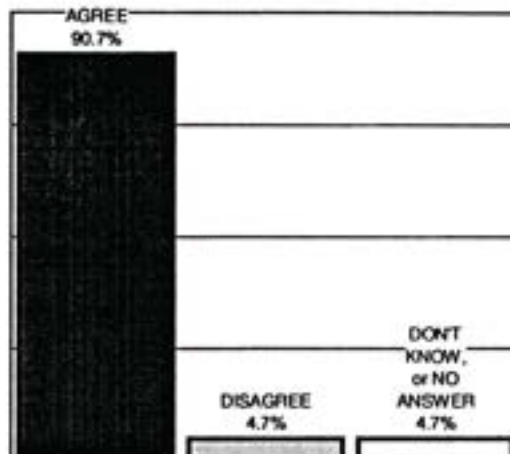
OF THOSE STATING AN OPINION

22. WORLD SERVICES CAN BEGIN NEW PROJECTS ONLY WITH THE FELLOWSHIP'S APPROVAL.



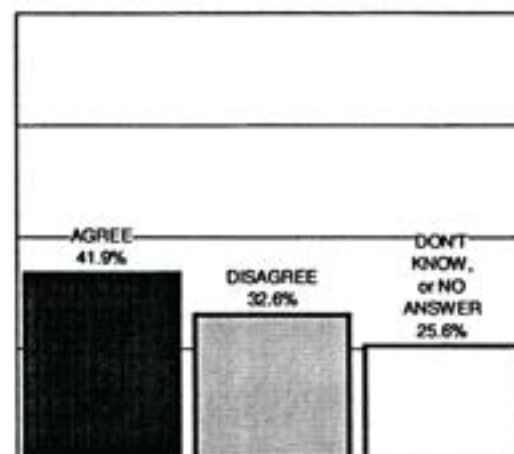
ALL RESPONSES

23. WORLD SERVICES IS RESPONSIBLE TO PROVIDE NA GROUPS WITH COMMUNICATIONS, SERVICE GUIDES, AND LITERATURE IN THEIR OWN LANGUAGE.

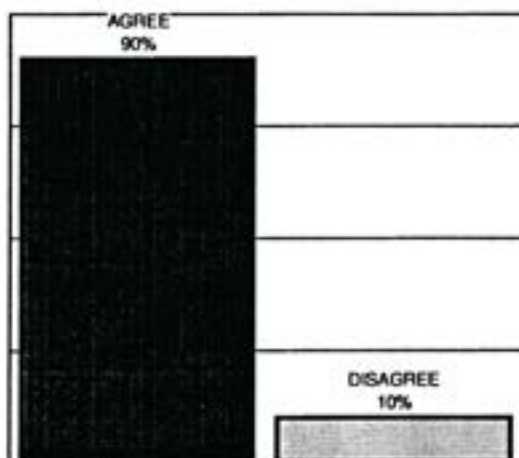


ALL RESPONSES

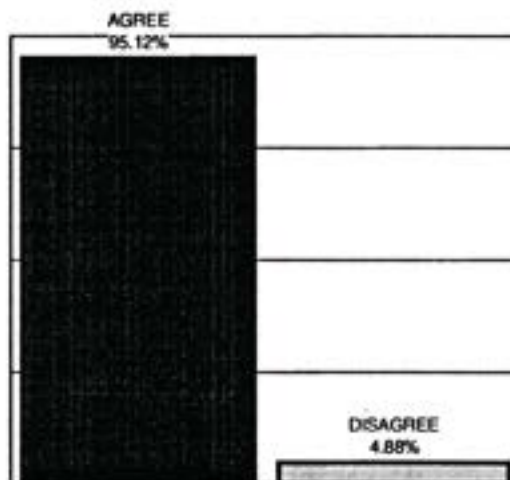
24. OUR RSC FEELS THAT DECISIONS MADE BY WORLD SERVICES REFLECT THE OVERALL CONSCIENCE OF NA GROUPS.



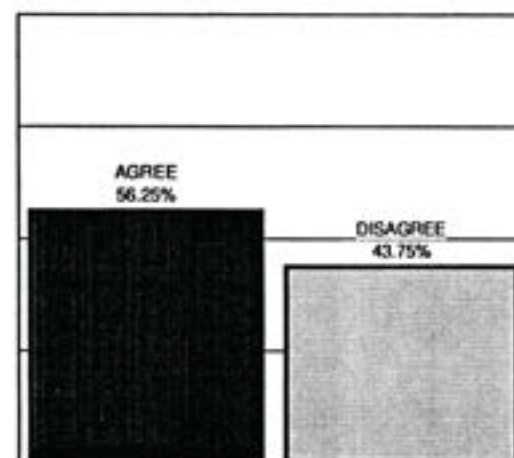
ALL RESPONSES



OF THOSE STATING AN OPINION

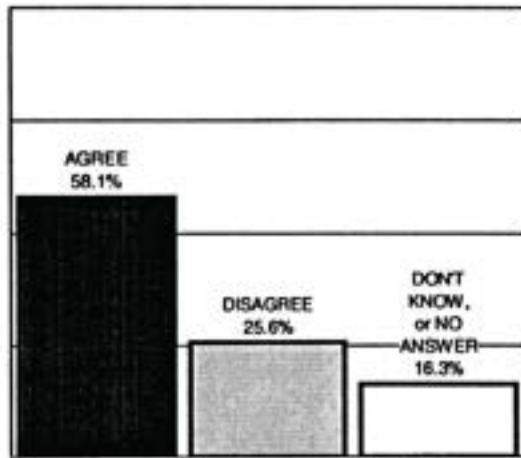


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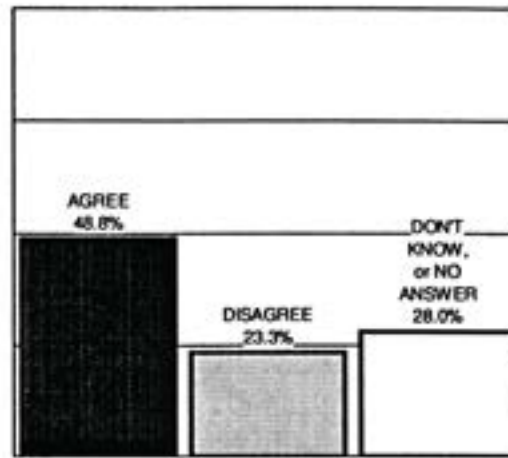
OF THOSE STATING AN OPINION

25. OUR RSC TRUSTS WORLD SERVICES.

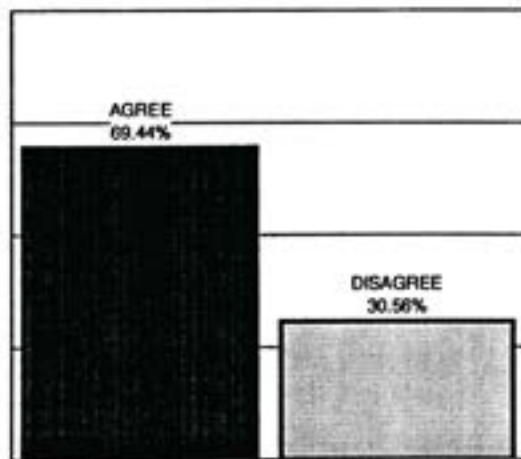


ALL RESPONSES

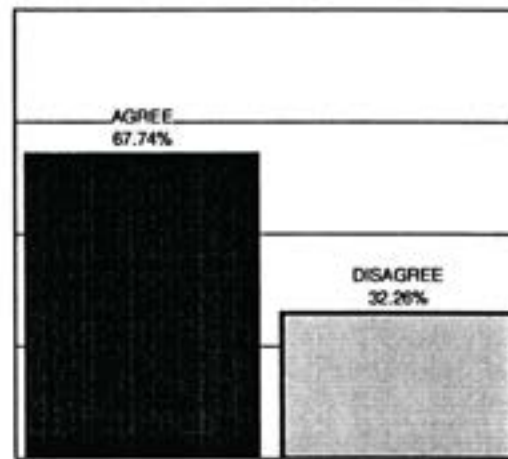
26. OUR RSC IS SATISFIED WITH THE SUPPORT WE RECEIVE FROM WORLD SERVICES.



ALL RESPONSES



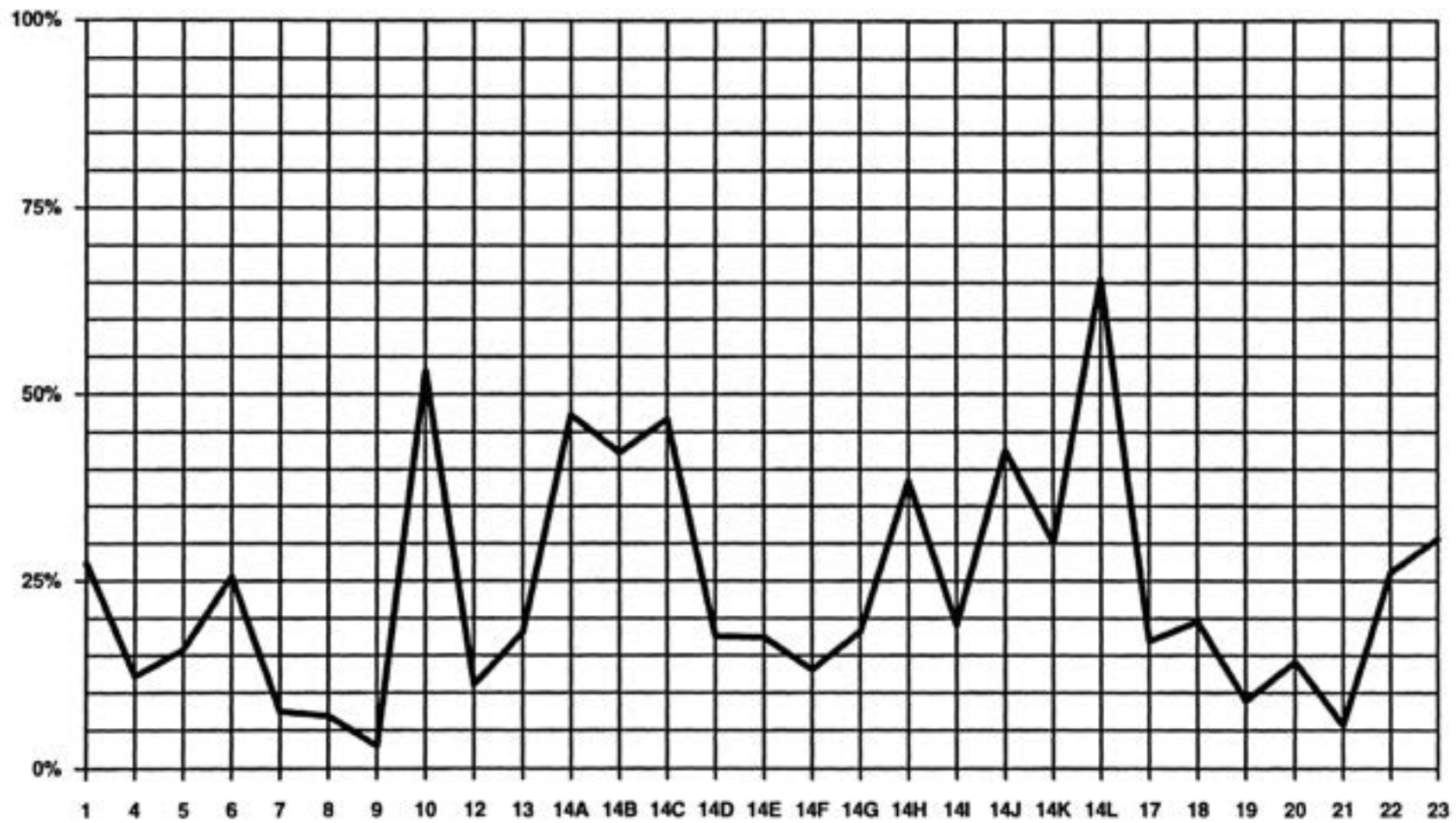
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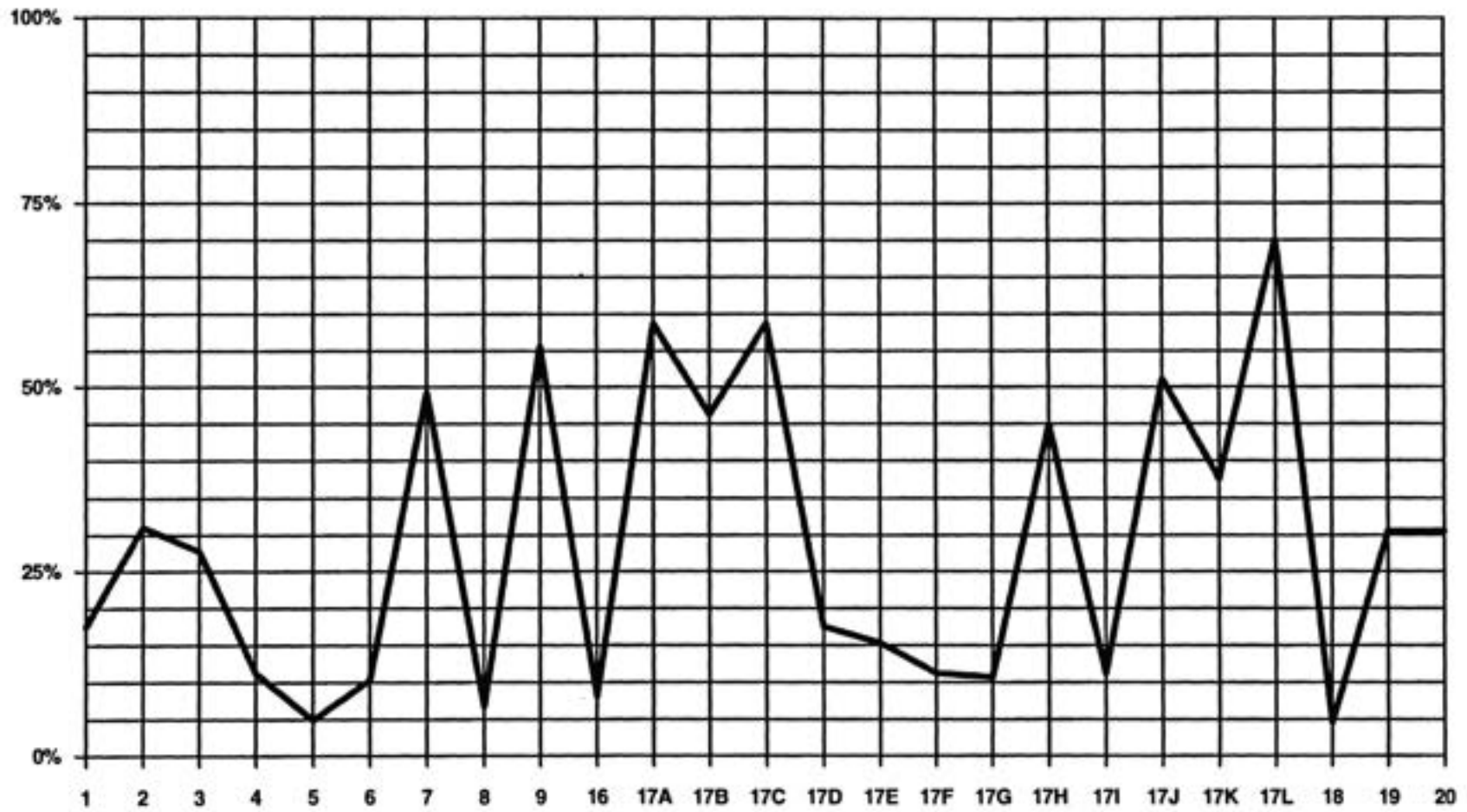
OF THOSE STATING AN OPINION

THE FELLOWSHIP'S SENSE OF FAMILIARITY WITH WORLD SERVICE ISSUES AND ENTITIES

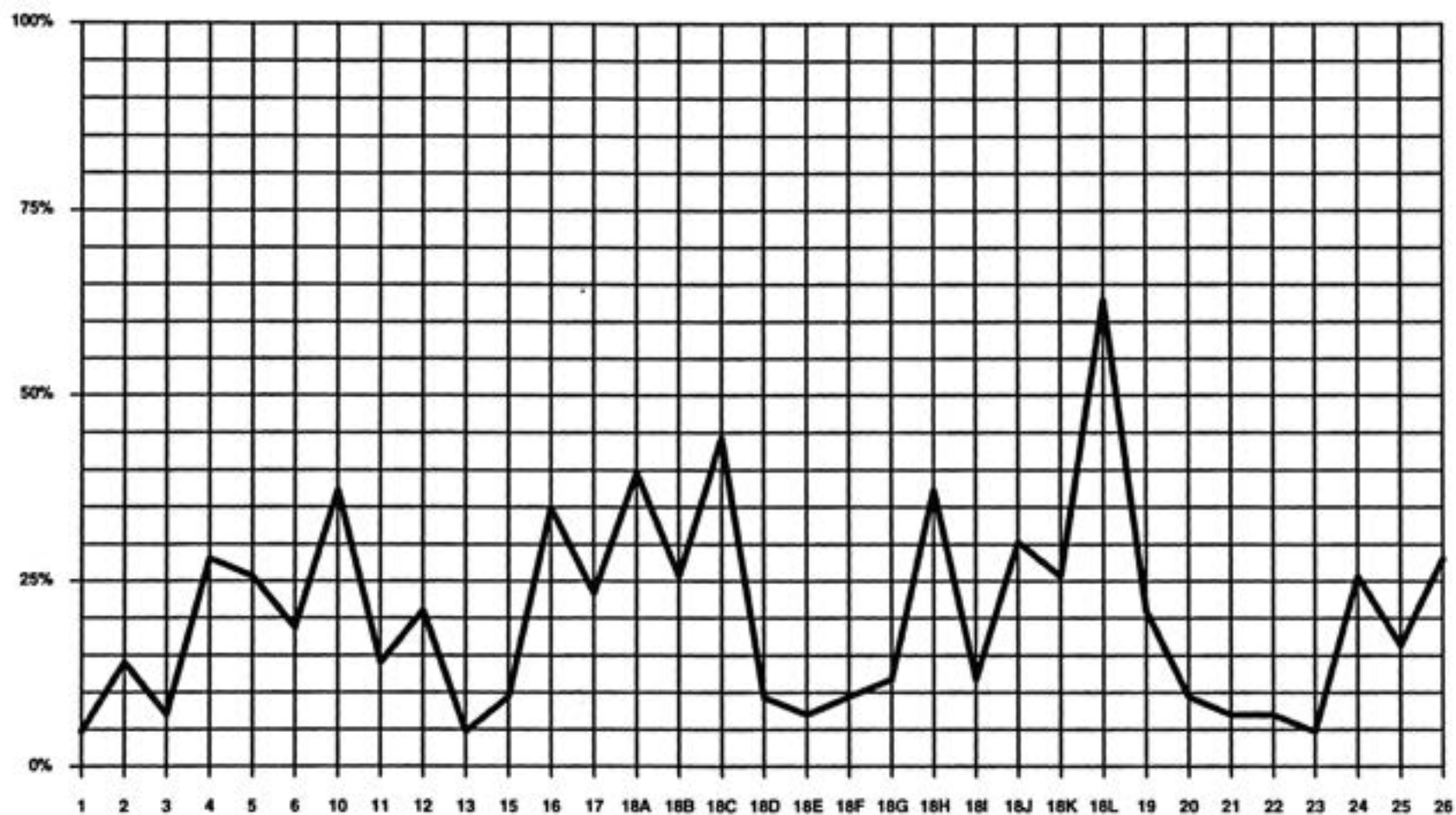
GROUP QUESTIONNAIRE: PERCENT OF "DON'T KNOW" OR "NO ANSWER" RESPONSES TO QUESTIONS



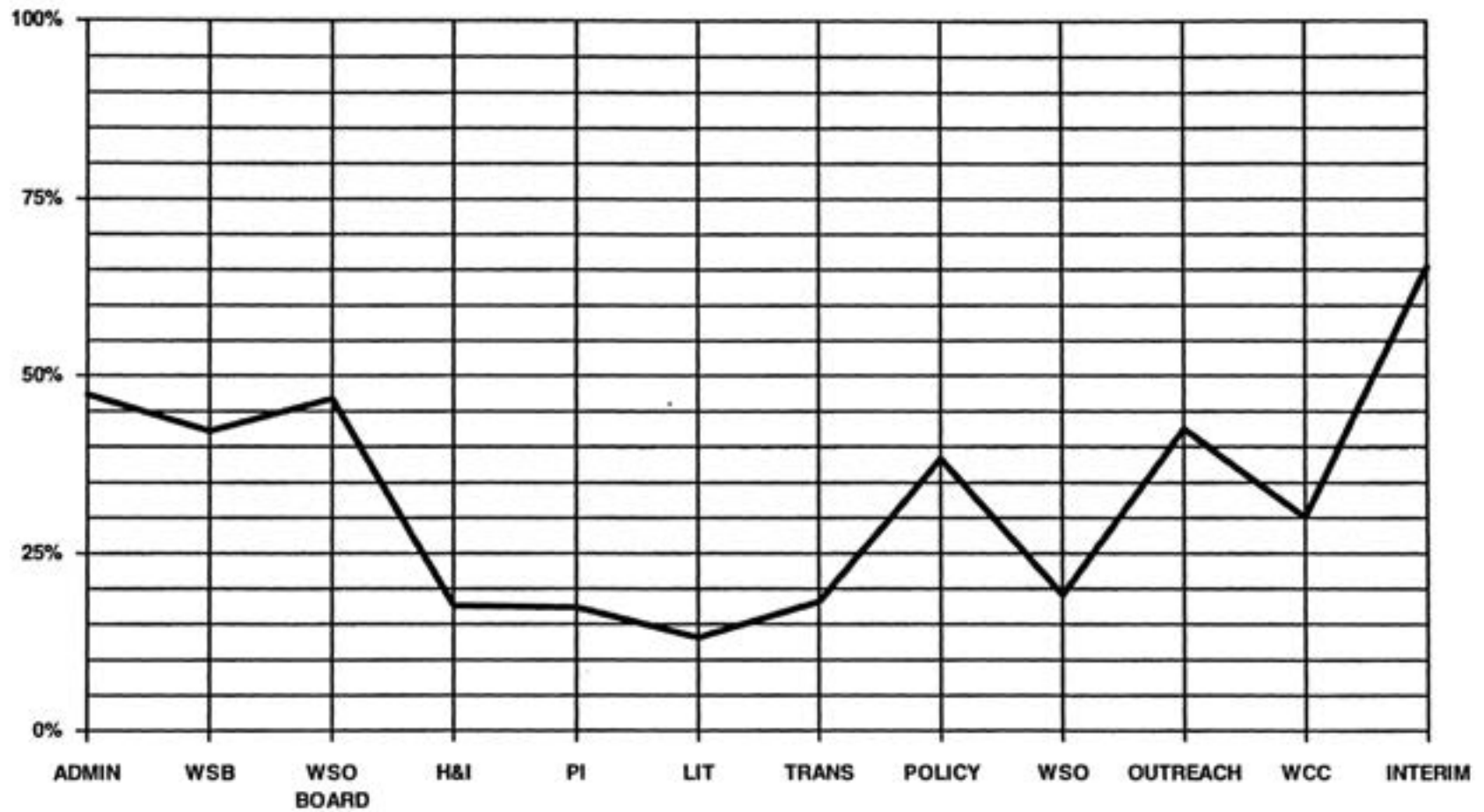
ASC QUESTIONNAIRE: PERCENT OF "DON'T KNOW" OR "NO ANSWER" RESPONSES TO QUESTIONS



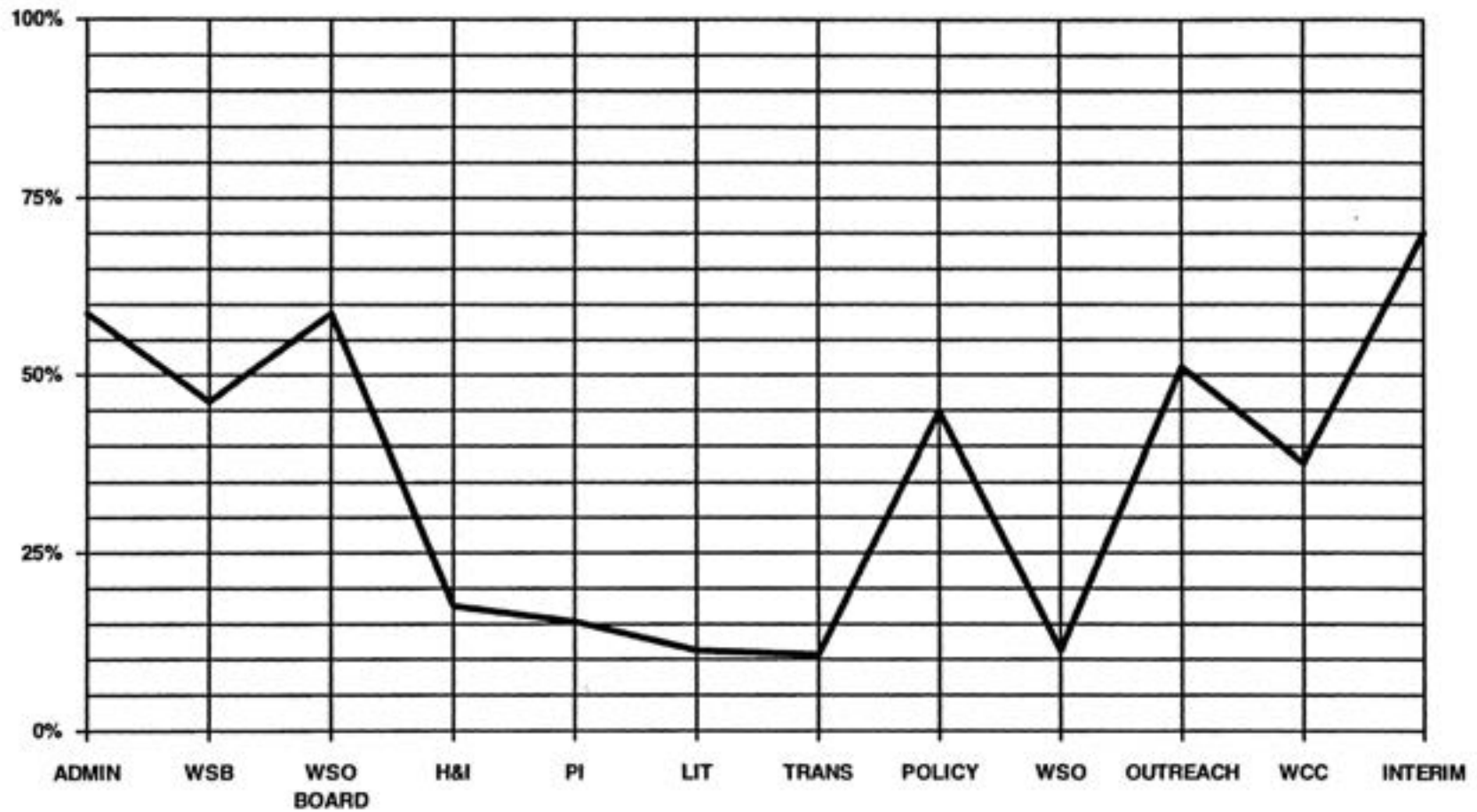
RSC QUESTIONNAIRE: PERCENT OF "DON'T KNOW" OR "NO ANSWER" RESPONSES TO QUESTIONS



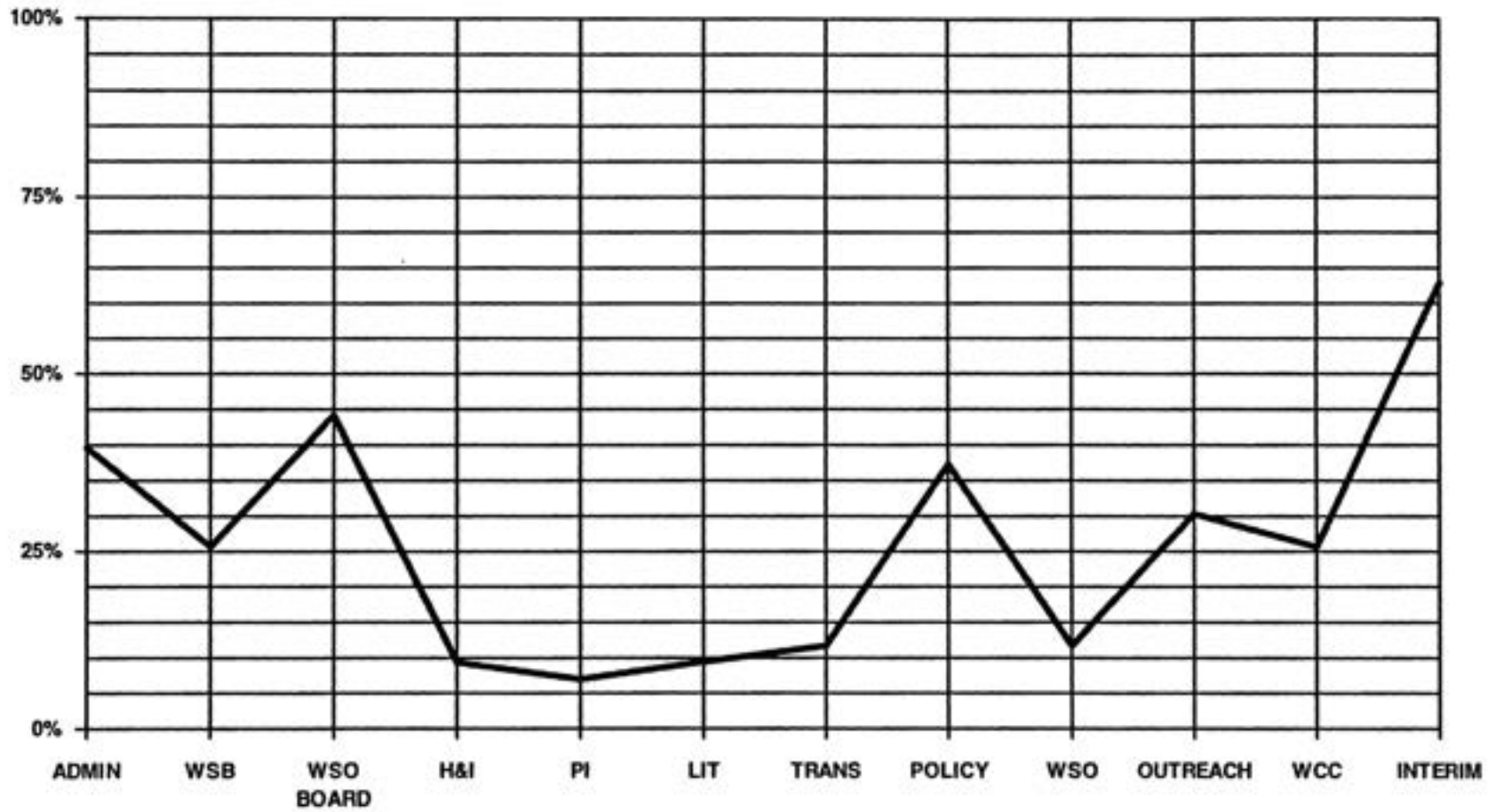
GROUP QUESTIONNAIRE: PERCENT OF "DON'T KNOW" OR "NO ANSWER"
RESPONSES TO SERVICE-BODY VALUE QUESTIONS



ASC QUESTIONNAIRE: PERCENT OF "DON'T KNOW" OR "NO ANSWER"
RESPONSES TO SERVICE-BODY VALUE QUESTIONS

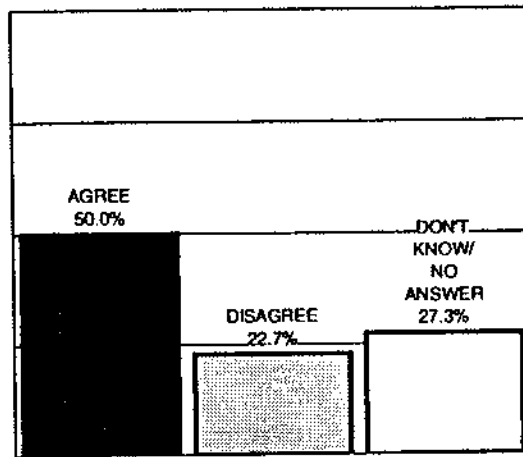


RSC QUESTIONNAIRE: PERCENT OF "DON'T KNOW" OR "NO ANSWER"
RESPONSES TO SERVICE-BODY VALUE QUESTIONS



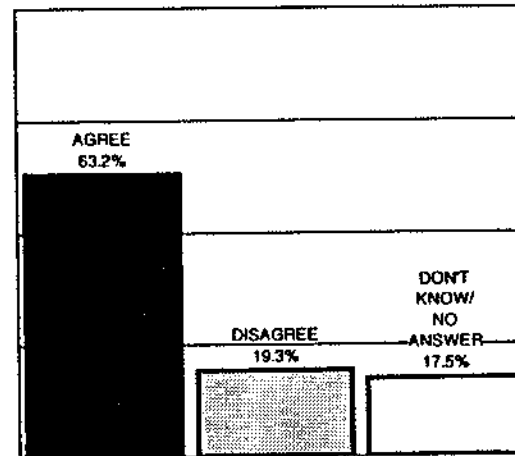
AWARENESS

1. OUR GROUP IS AWARE OF THE
FUNCTIONS OF WORLD SERVICES



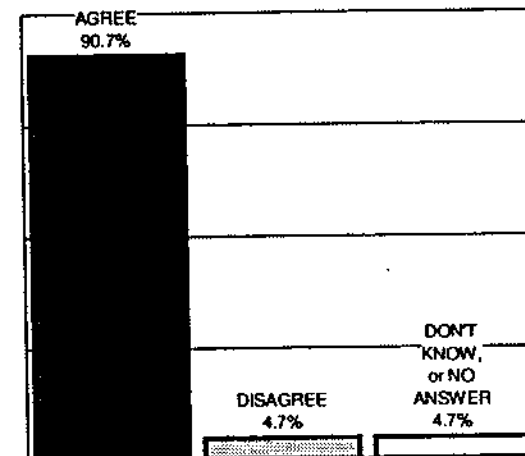
ALL RESPONSES

1. OUR ASC IS AWARE OF THE
FUNCTIONS OF WORLD SERVICES.

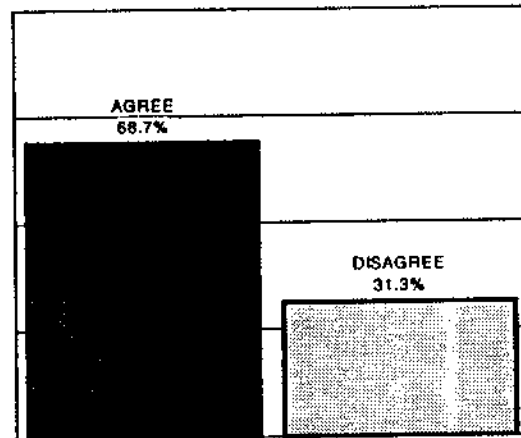


ALL RESPONSES

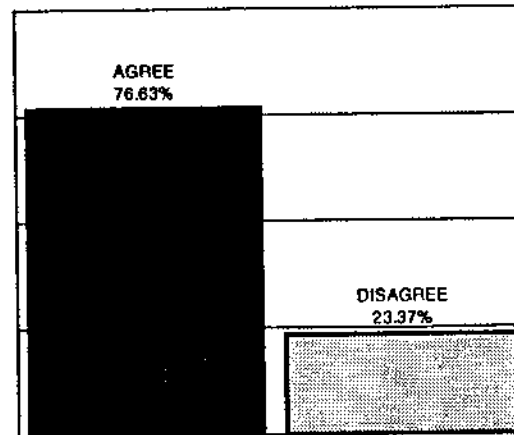
1. OUR RSC IS AWARE OF THE
FUNCTIONS OF WORLD SERVICES.



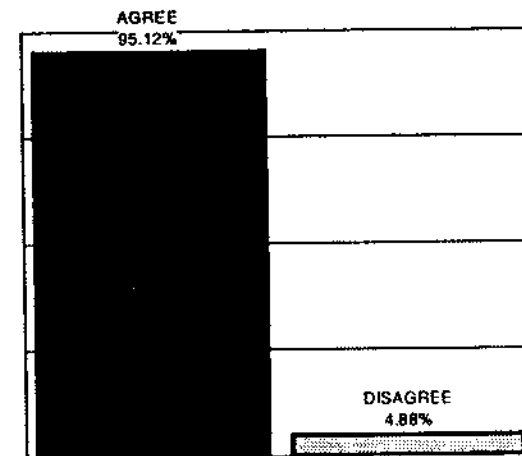
ALL RESPONSES



OF THOSE STATING AN OPINION



OF THOSE STATING AN OPINION



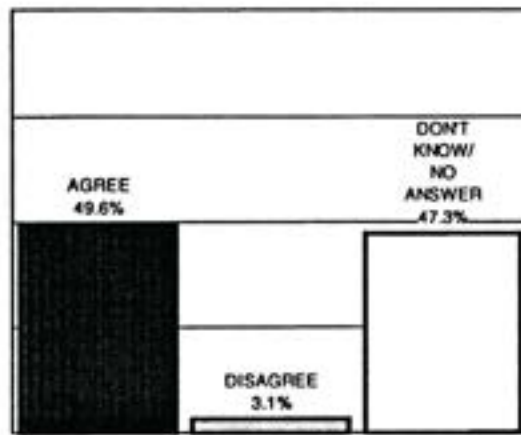
OF THOSE STATING AN OPINION

ESTIMATION OF VALUE OF VARIOUS UNITS OF WORLD SERVICE

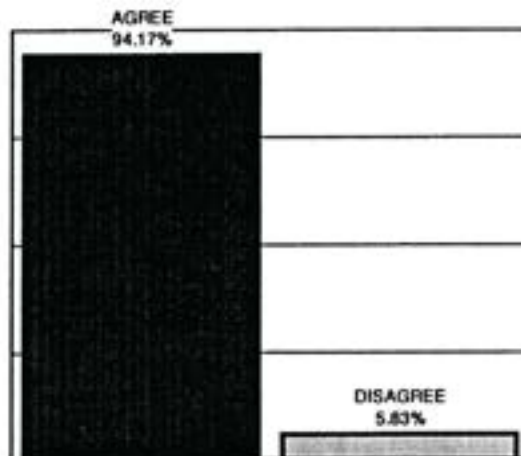
STATEMENT: "THE FOLLOWING NA WORLD SERVICE EFFORTS ARE VALUABLE"

WSC ADMINISTRATIVE COMMITTEE

BY GROUPS

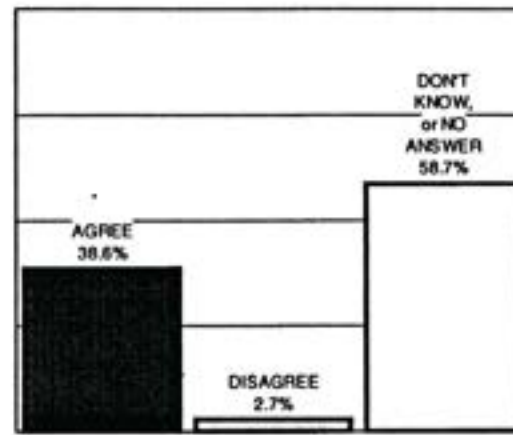


ALL RESPONSES

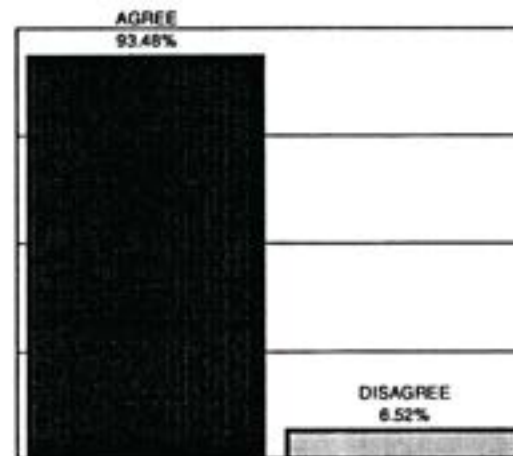


OF THOSE STATING AN OPINION

BY ASCs

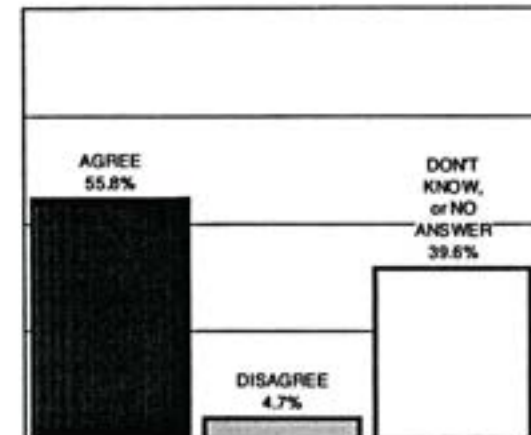


ALL RESPONSES

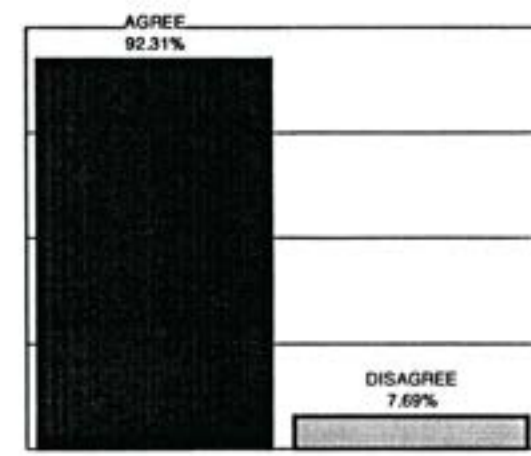


OF THOSE STATING AN OPINION

BY RSCs



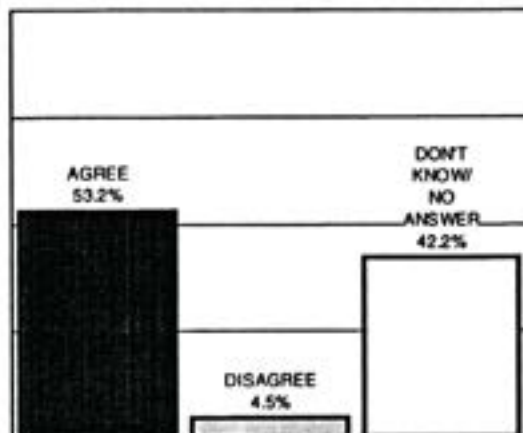
ALL RESPONSES



OF THOSE STATING AN OPINION

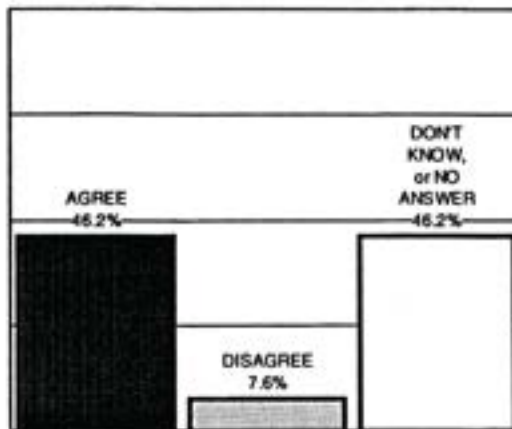
VALUE ESTIMATION: WORLD SERVICE BOARD OF TRUSTEES

BY GROUPS



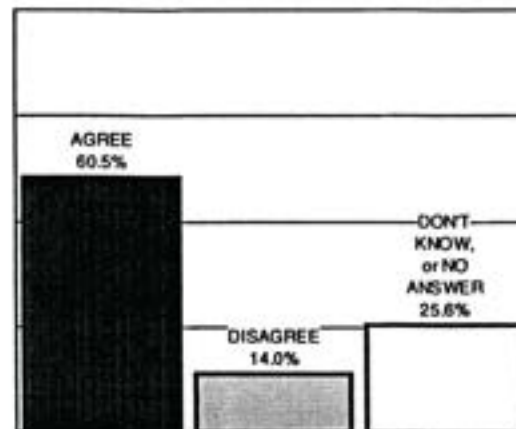
ALL RESPONSES

BY ASCs

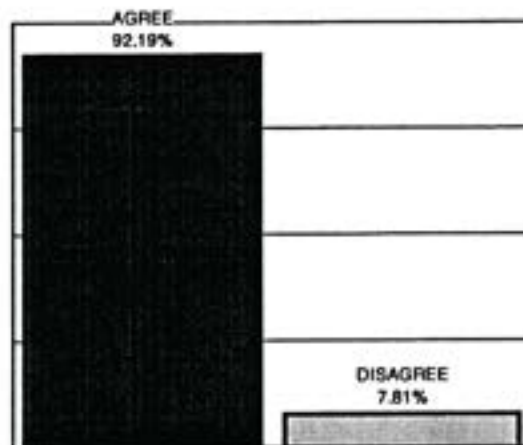


ALL RESPONSES

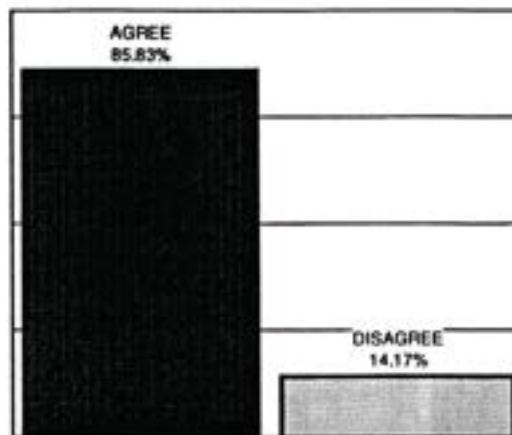
BY RSCs



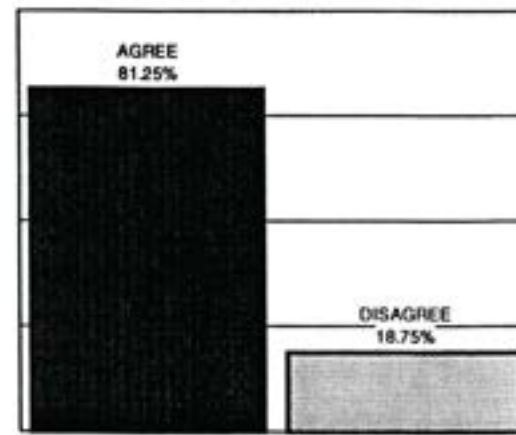
ALL RESPONSES



OF THOSE STATING AN OPINION



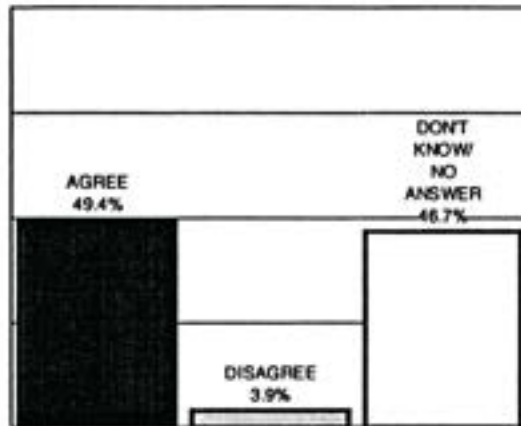
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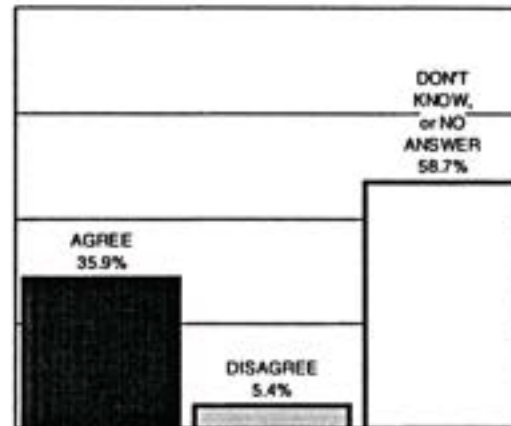
OF THOSE STATING AN OPINION

VALUE ESTIMATION: WSO BOARD OF DIRECTORS

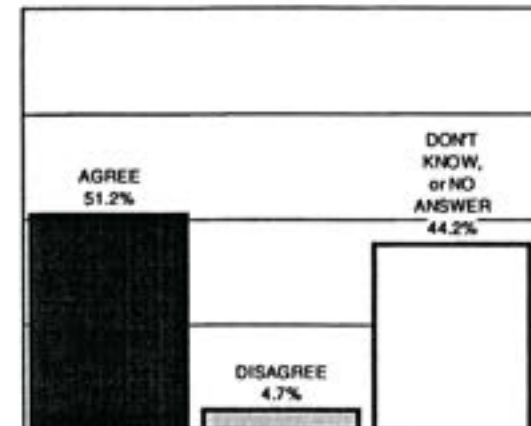
BY GROUPS



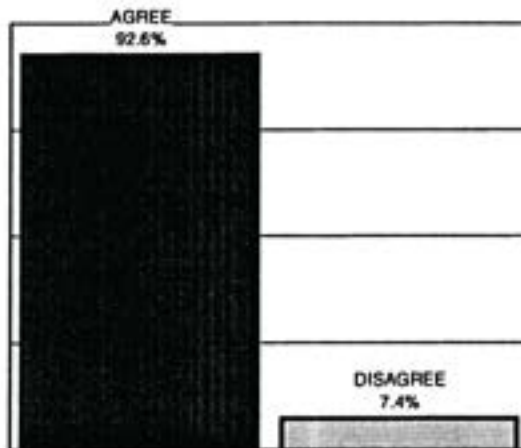
BY ASCs



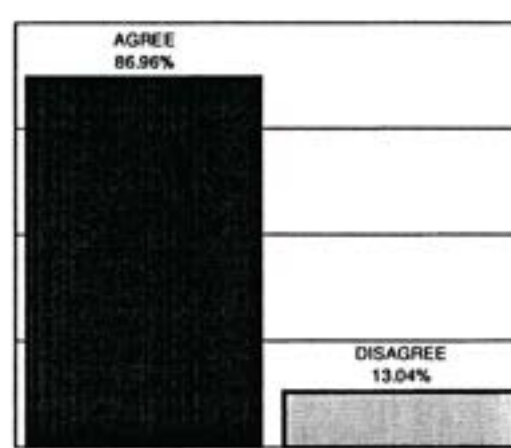
BY RSCs



ALL RESPONSES



ALL RESPONSES



ALL RESPONSES



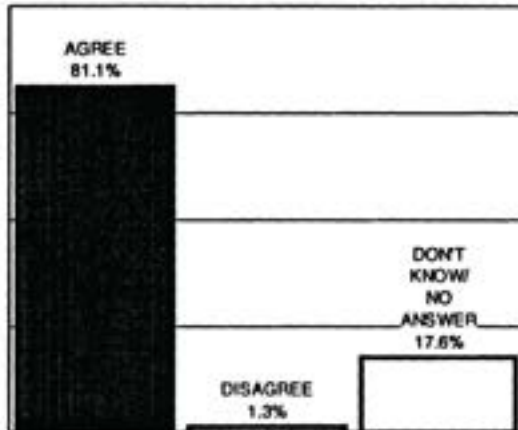
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OF THOSE STATING AN OPINION

OF THOSE STATING AN OPINION

VALUE ESTIMATION: WSC H&I COMMITTEE

BY GROUPS

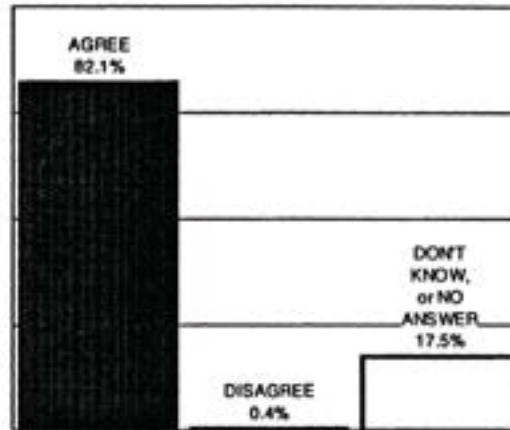


ALL RESPONSES

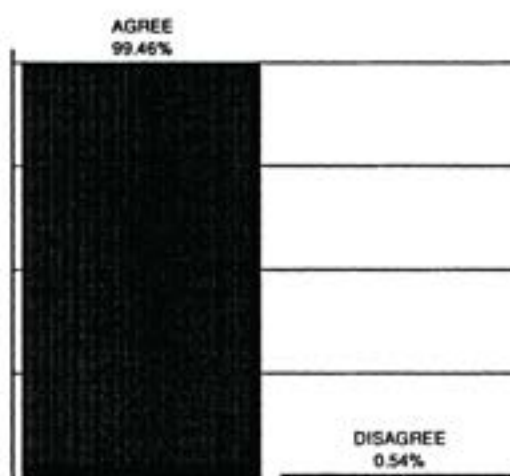


OF THOSE STATING AN OPINION

BY ASCs

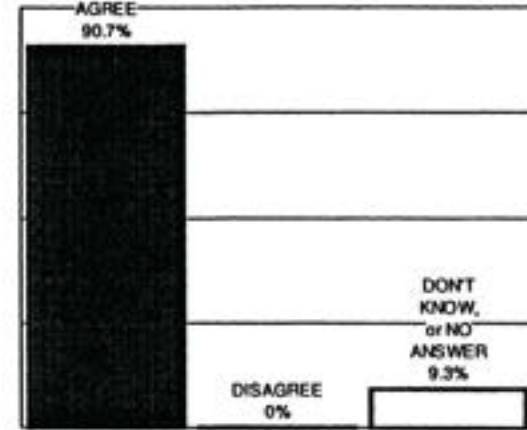


ALL RESPONSES

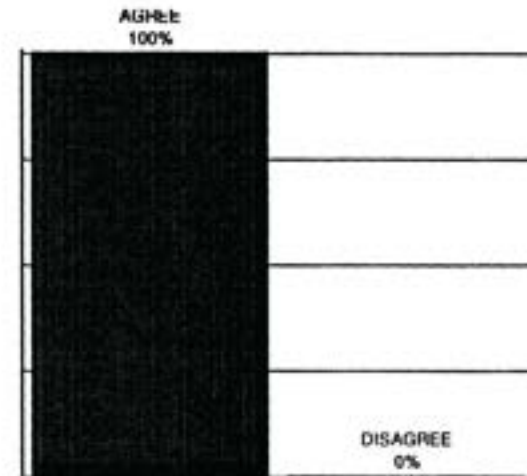


OF THOSE STATING AN OPINION

BY RSCs



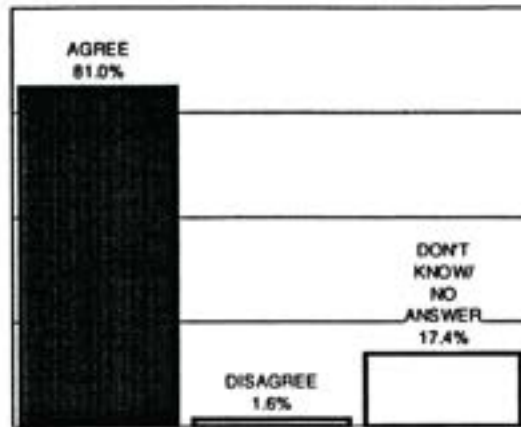
ALL RESPONSES



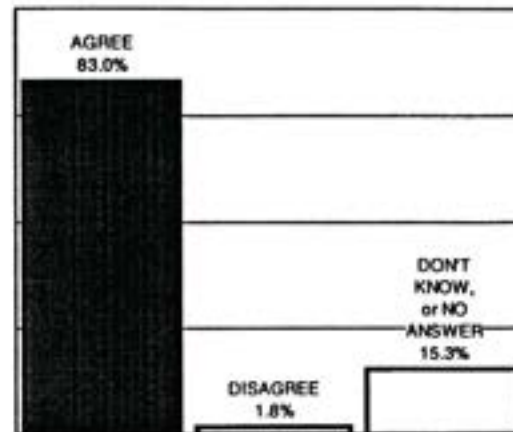
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VALUE ESTIMATION: WSC PI COMMITTEE

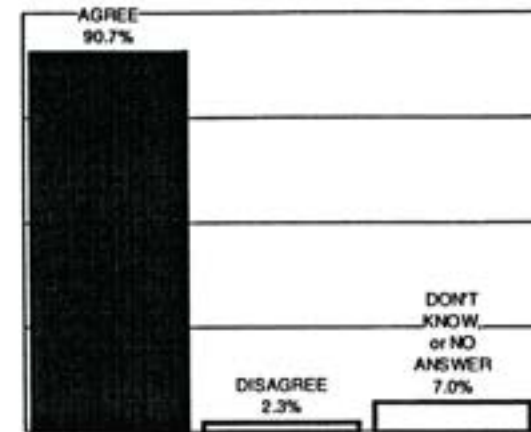
BY GROUPS



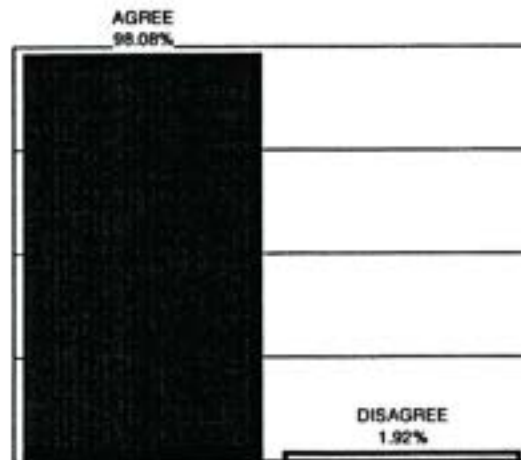
BY ASCs



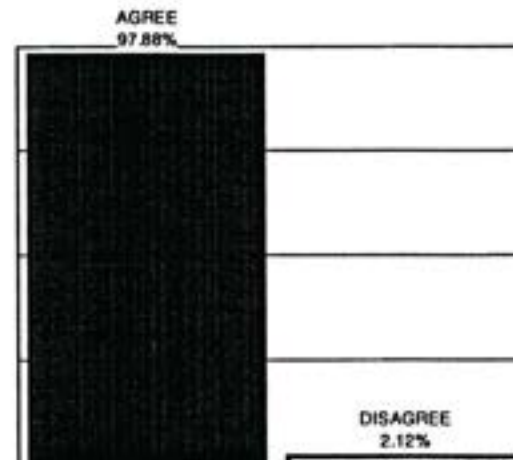
BY RSCs



ALL RESPONSES



ALL RESPONSES



ALL RESPONSES



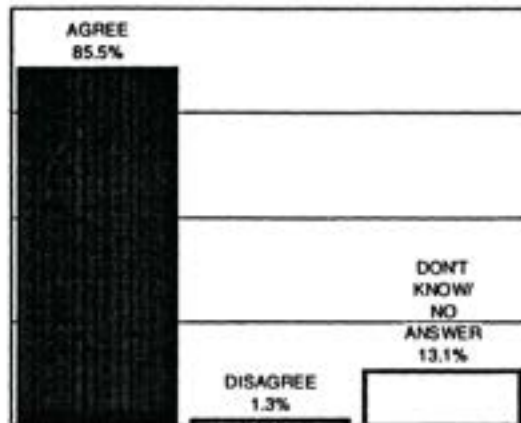
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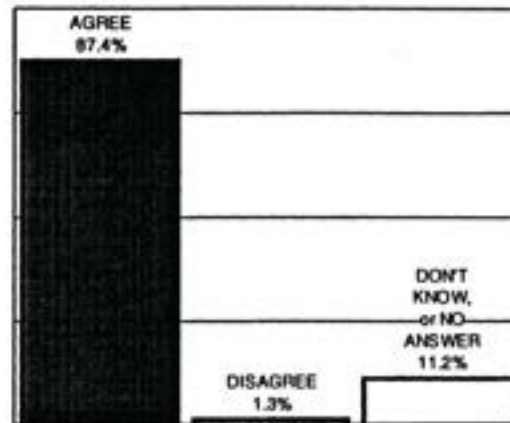
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VALUE ESTIMATION: WSC LITERATURE COMMITTEE

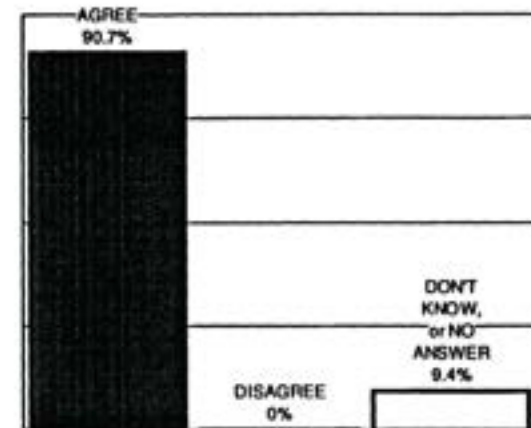
BY GROUPS



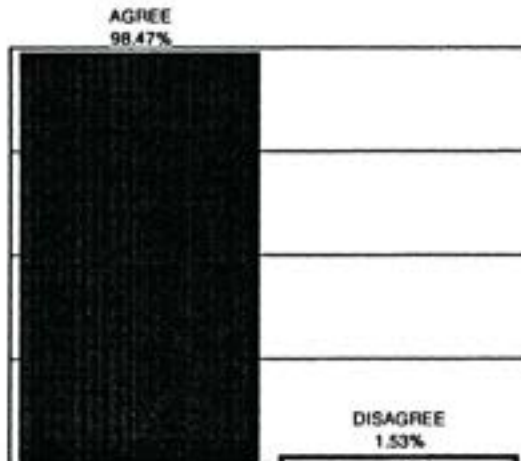
BY ASCs



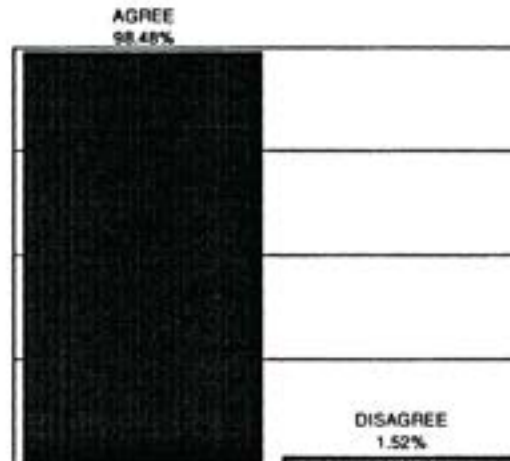
BY RSCs



ALL RESPONSES



ALL RESPONSES



ALL RESPONSES



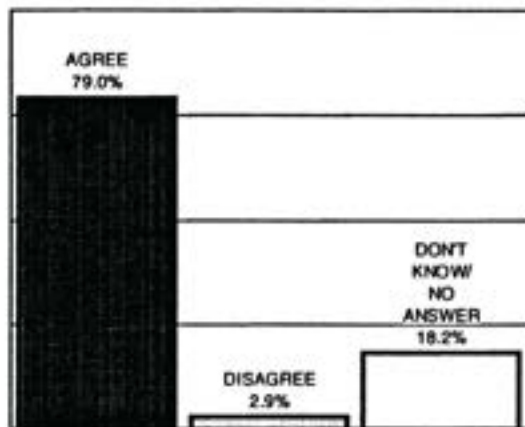
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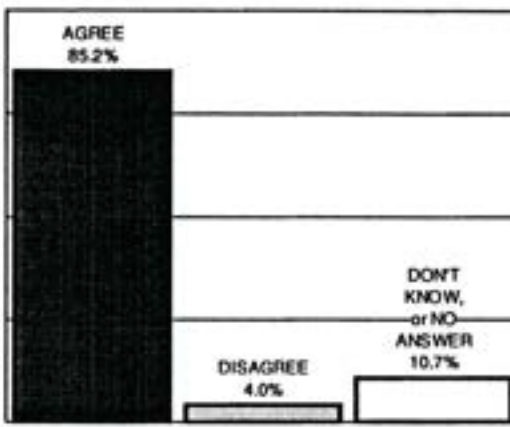
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VALUE ESTIMATION: WORLD SERVICES TRANSLATION COMMITTEE

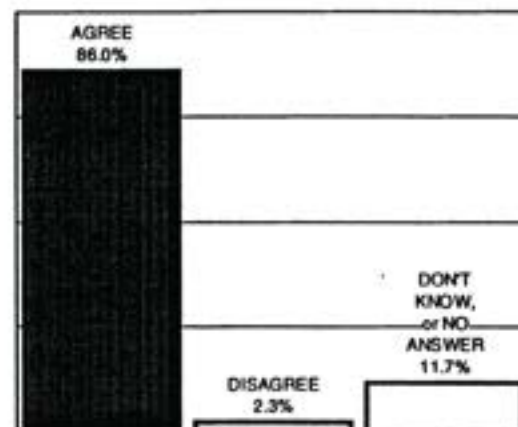
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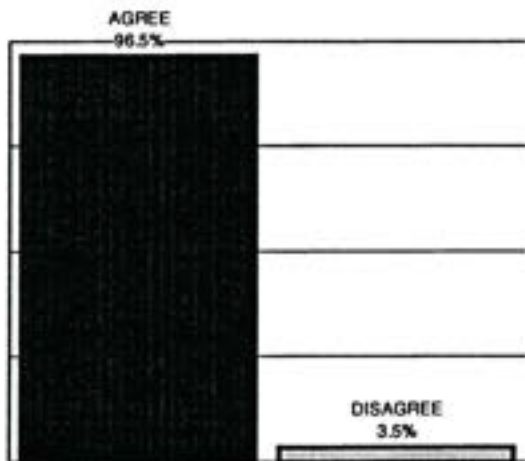
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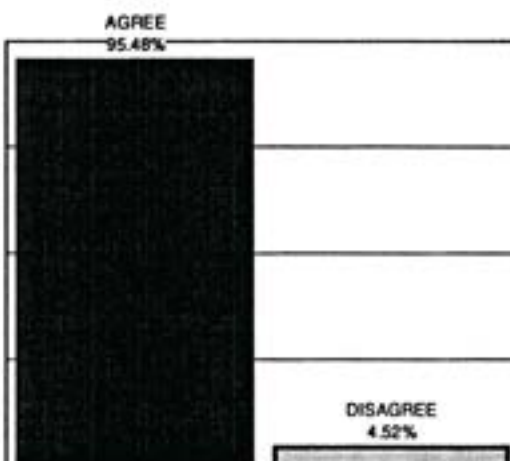
BY RSCs



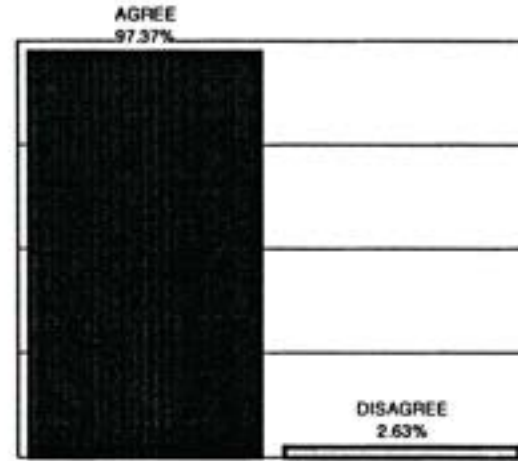
ALL RESPONSES



ALL RESPONSES



ALL RESPONSES



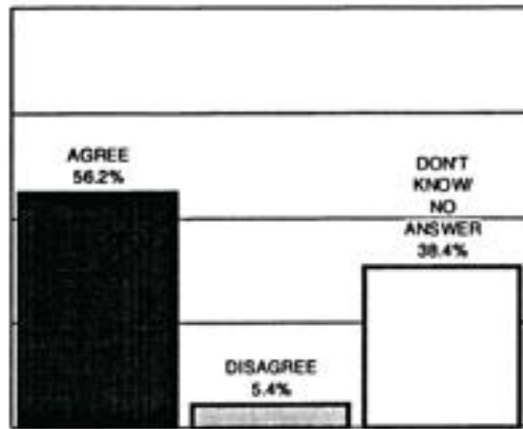
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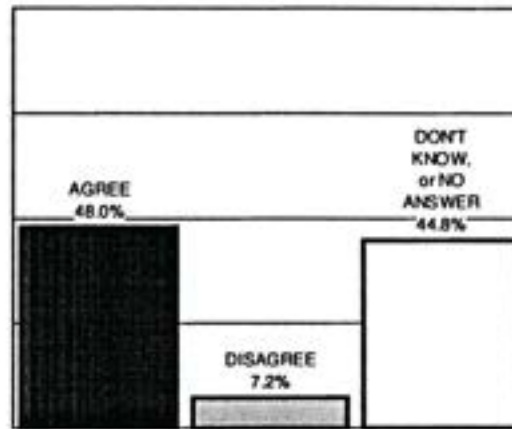
VALUE ESTIMATION: WSC POLICY COMMITTEE

BY GROUPS



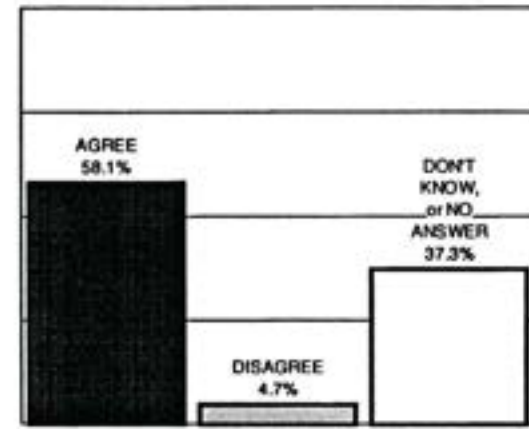
ALL RESPONSES

BY ASCs

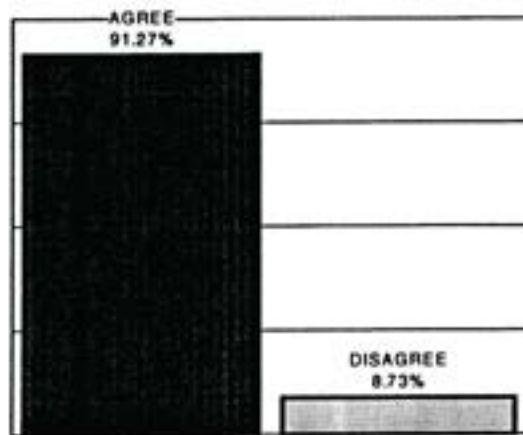


ALL RESPONSES

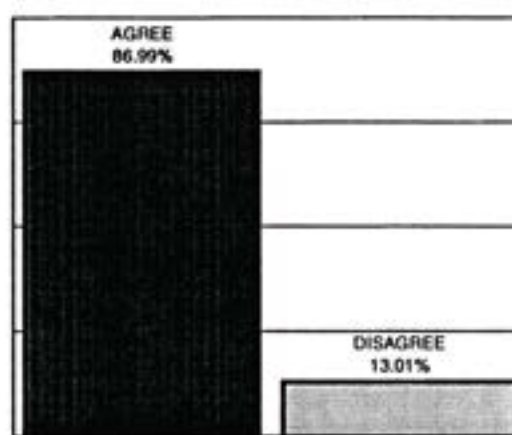
BY RSCs



ALL RESPONSES



OF THOSE STATING AN OPINION



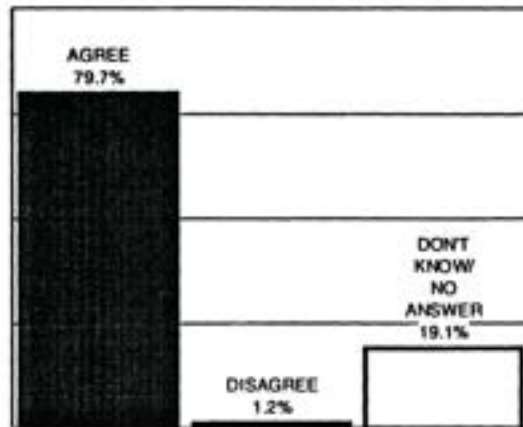
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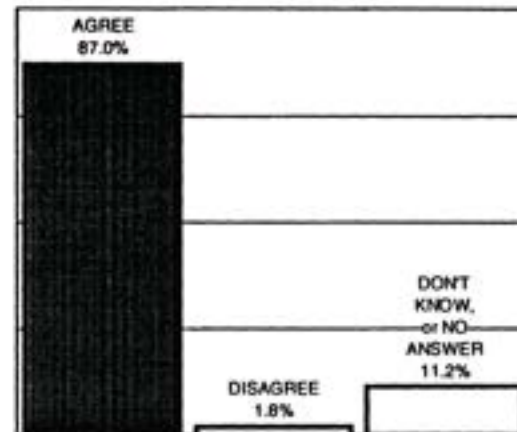
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VALUE ESTIMATION: WORLD SERVICE OFFICE

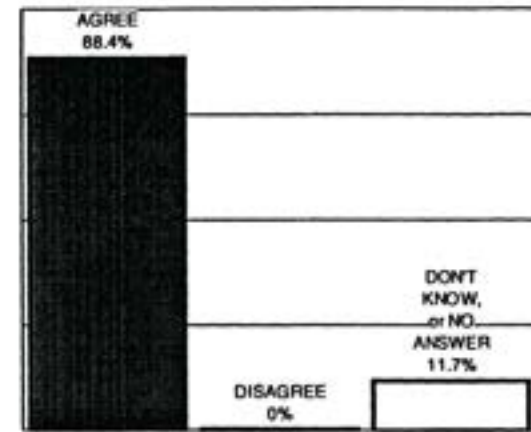
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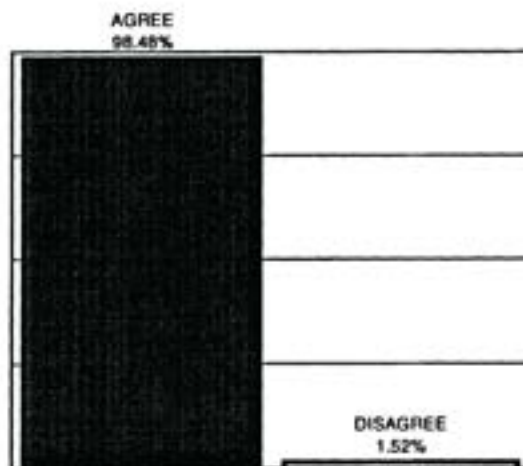
BY ASCs



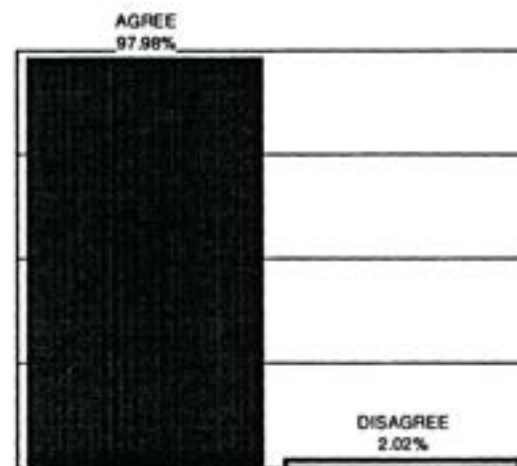
BY RSCs



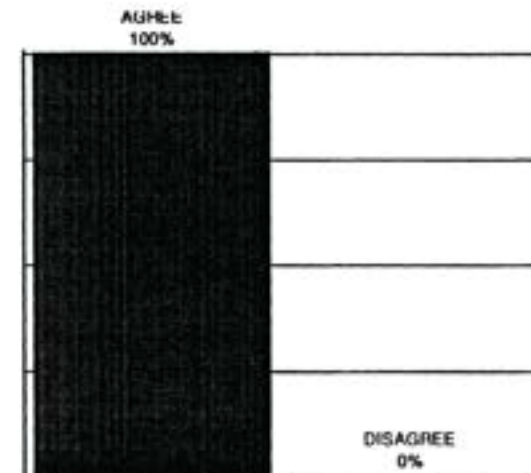
ALL RESPONSES



ALL RESPONSES



ALL RESPONSES



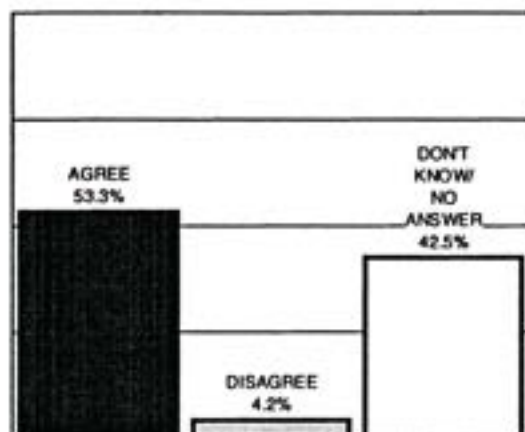
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OF THOSE STATING AN OPINION

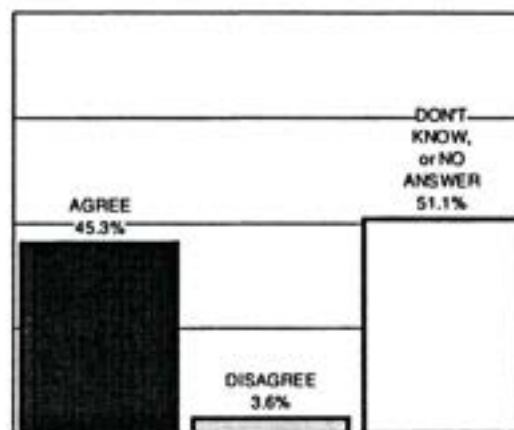
VALUE ESTIMATION: WSC OUTREACH AD HOC COMMITTEE

BY GROUPS



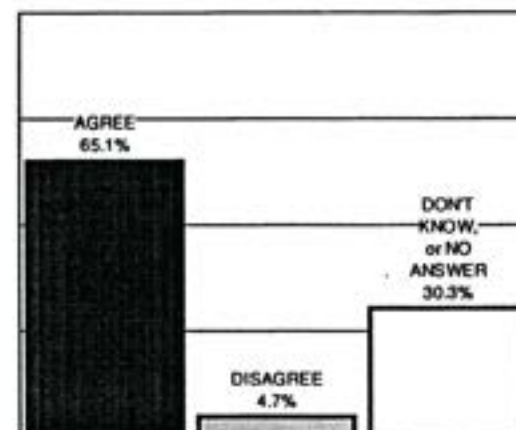
ALL RESPONSES

BY ASCs

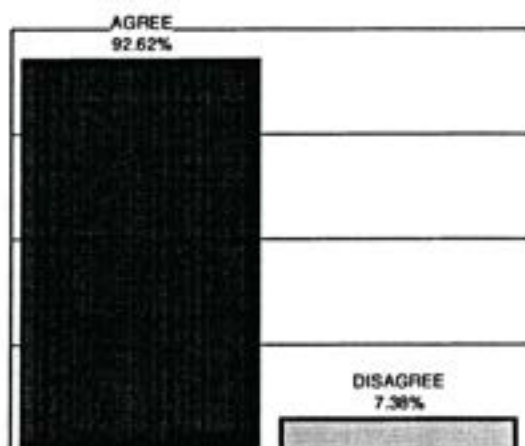


ALL RESPONSES

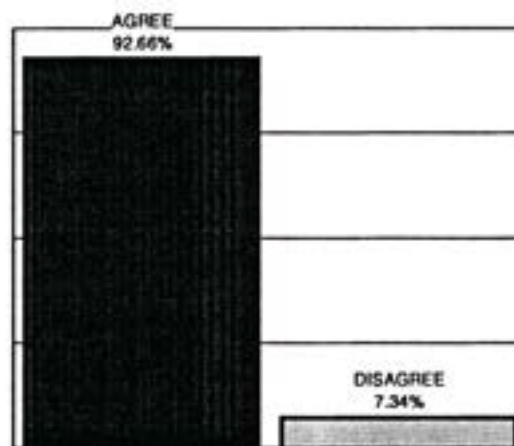
BY RSCs



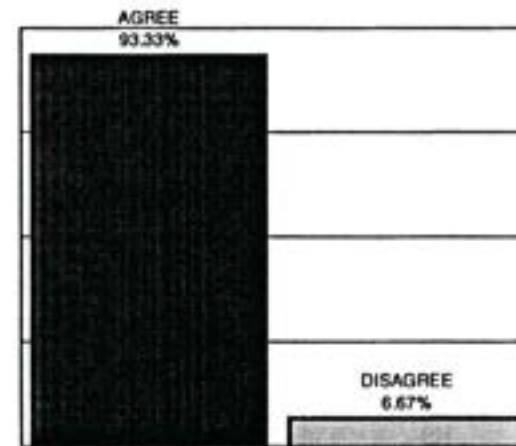
ALL RESPONSES



OF THOSE STATING AN OPINION



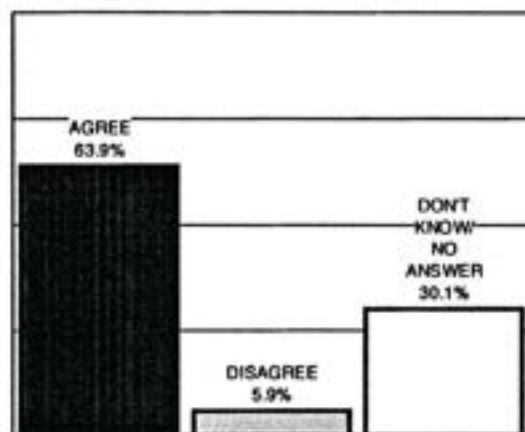
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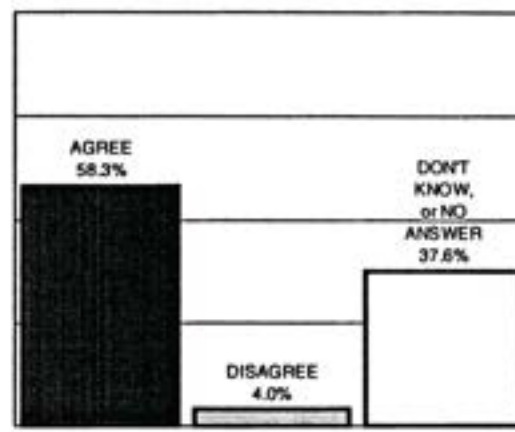
VALUE ESTIMATION: WORLD CONVENTION CORPORATION

BY GROUPS



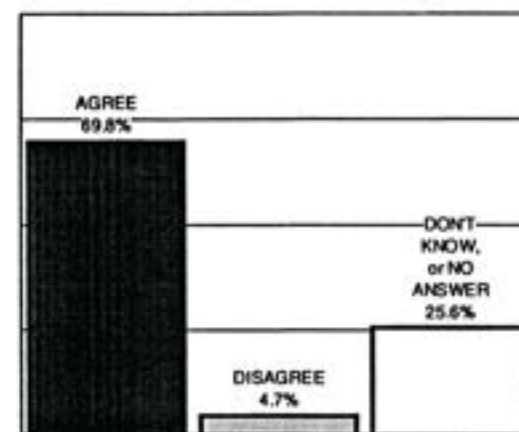
ALL RESPONSES

BY ASCs

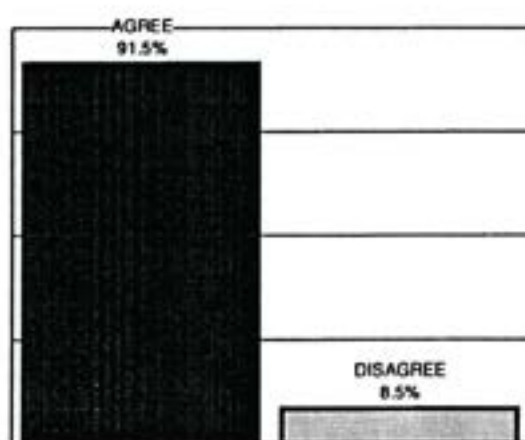


ALL RESPONSES

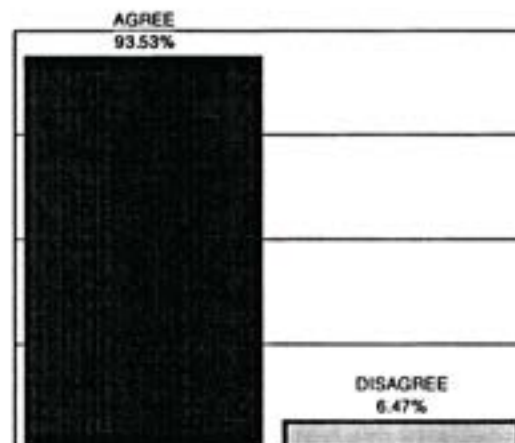
BY RSCs



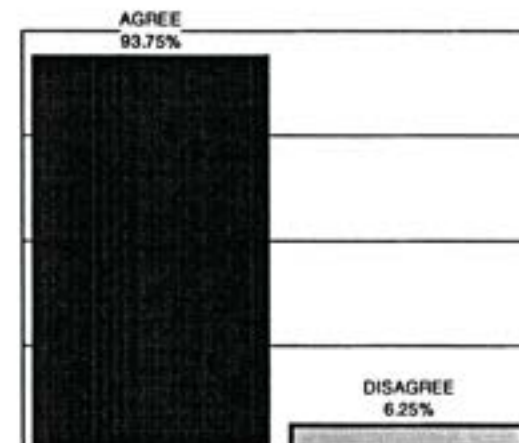
ALL RESPONSES



OF THOSE STATING AN OPINION



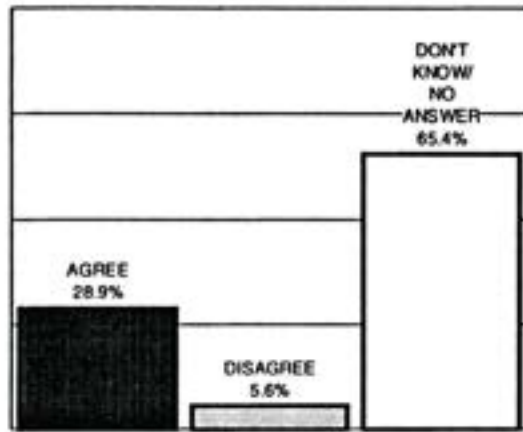
OF THOSE STATING AN OPINION



OF THOSE STATING AN OPINION

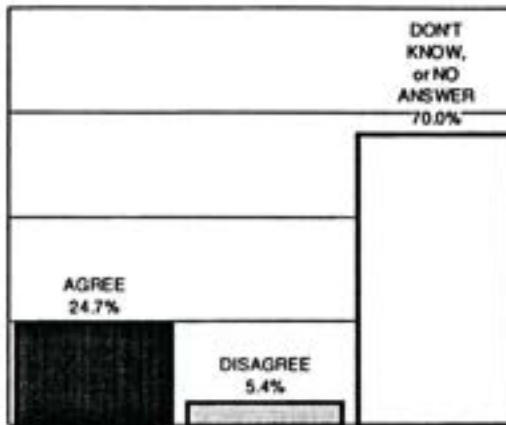
VALUE ESTIMATION: INTERIM COMMITTEE

BY GROUPS



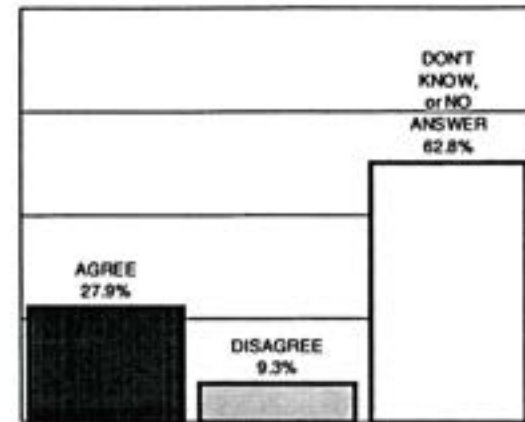
ALL RESPONSES

BY ASCs

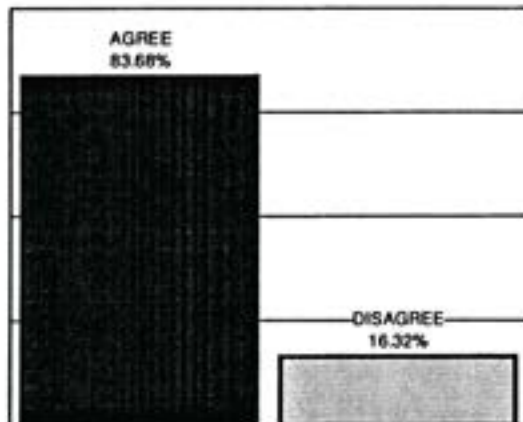


ALL RESPONSES

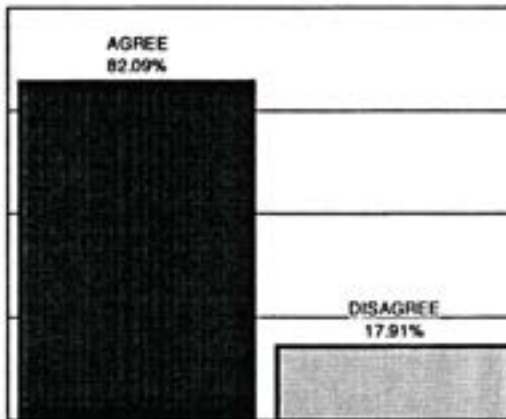
BY RSCs



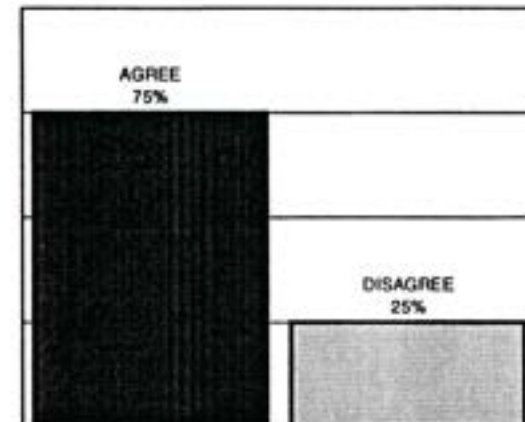
ALL RESPONSES



OF THOSE STATING AN OPINION



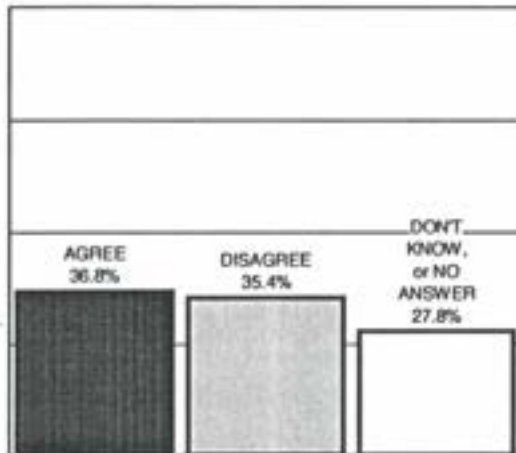
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OF THOSE STATING AN OPINION

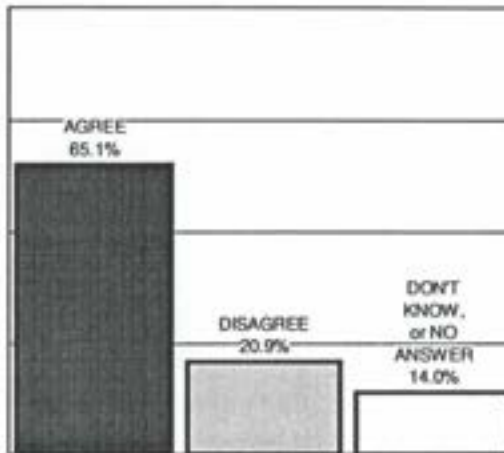
PARTICIPATION

3. OUR ASC PLAYS AN ACTIVE PART
IN DETERMINING WHAT
WORLD SERVICES DOES.



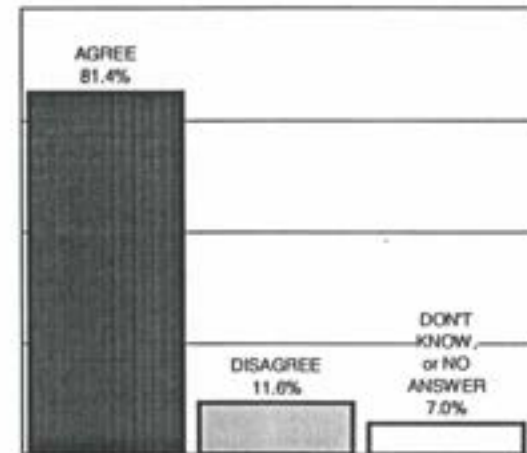
ALL RESPONSES

2. OUR RSC PLAYS AN ACTIVE PART
IN DETERMINING WHAT
WORLD SERVICES DOES.

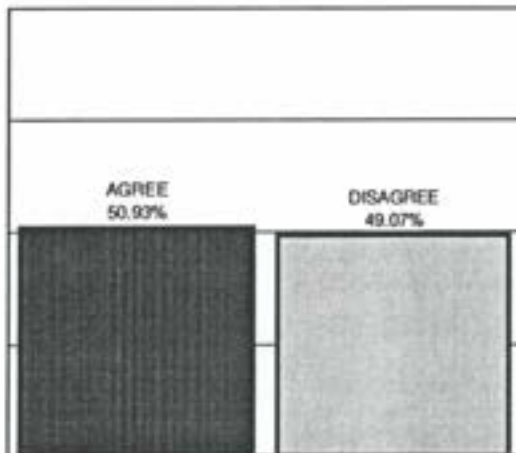


ALL RESPONSES

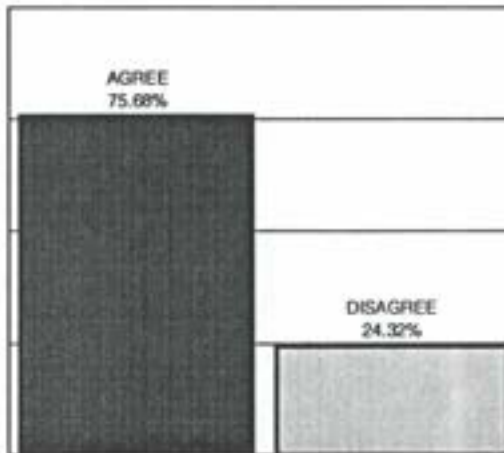
3. OUR RSC HAS AN ACTIVE ROLE
IN WORLD SERVICES.



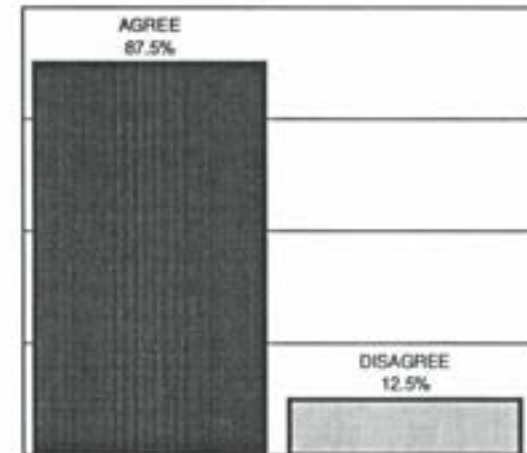
ALL RESPONSES



OF THOSE STATING AN OPINION



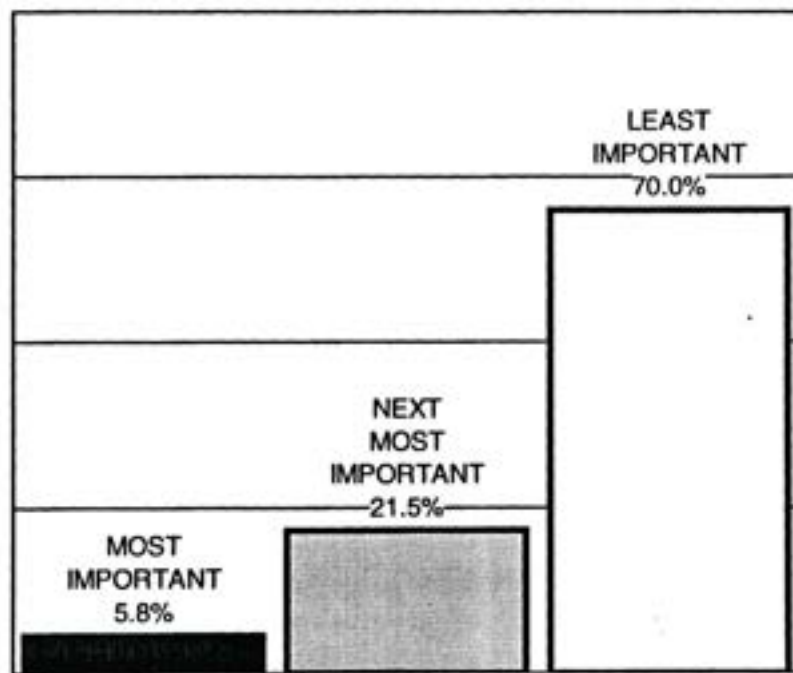
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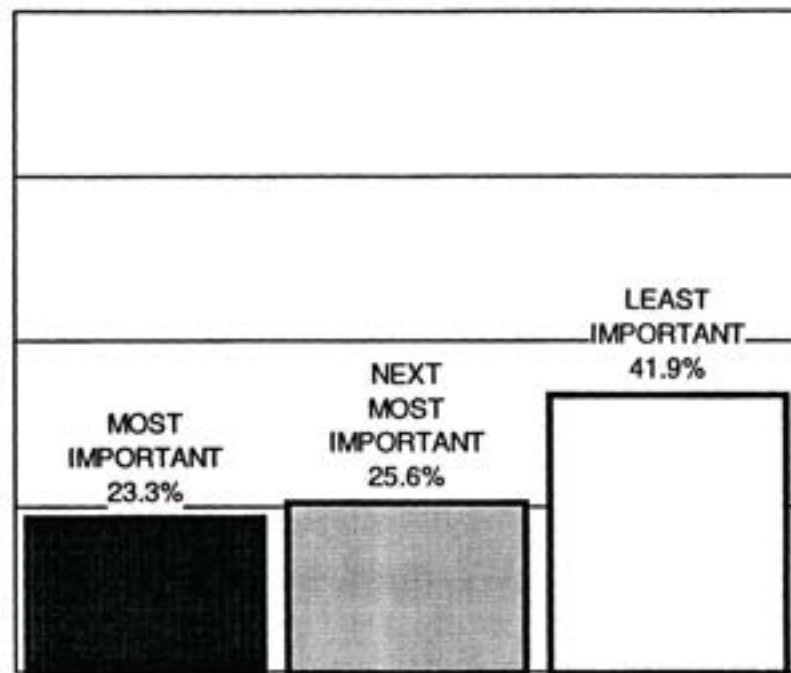
OF THOSE STATING AN OPINION

RELATIVE IMPORTANCE OF THREE AREAS OF RESPONSIBILITY IN WORLD SERVICE

RANK THE IMPORTANCE OF NA WORLD SERVICES' RESPONSIBILITY FOR
ISSUE DISCUSSIONS:

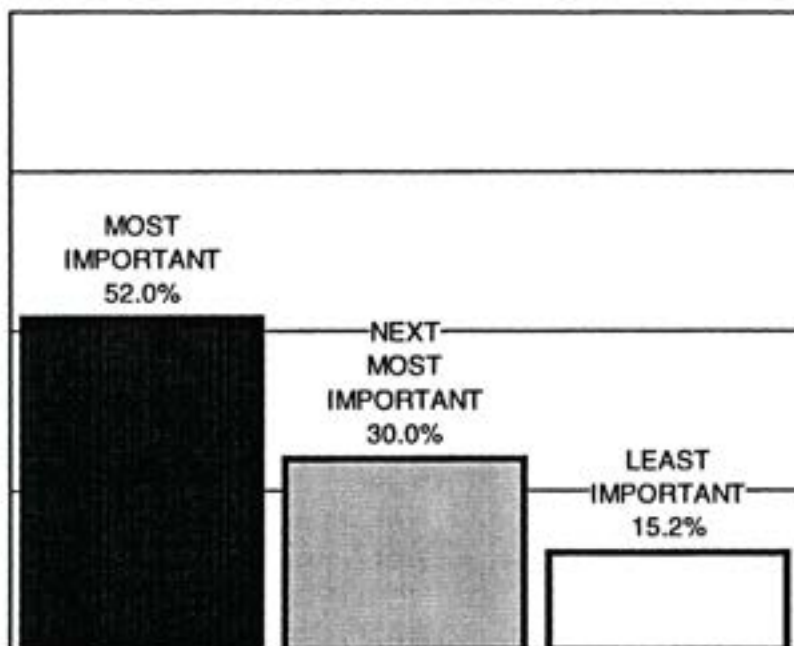


ASC QUESTIONNAIRE

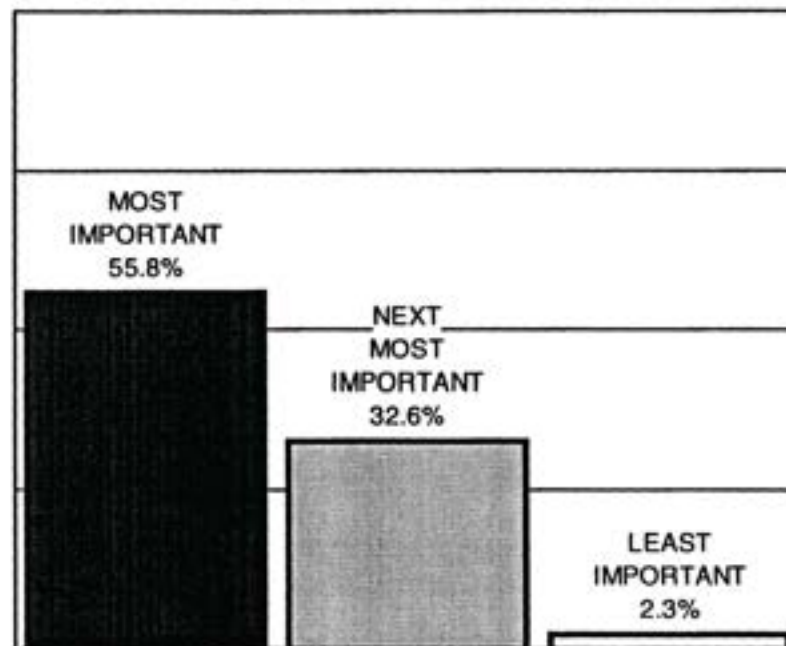


RSC QUESTIONNAIRE

**RANK THE IMPORTANCE OF NA WORLD SERVICES' RESPONSIBILITY FOR
PRODUCT DEVELOPMENT (INCLUDING LITERATURE):**

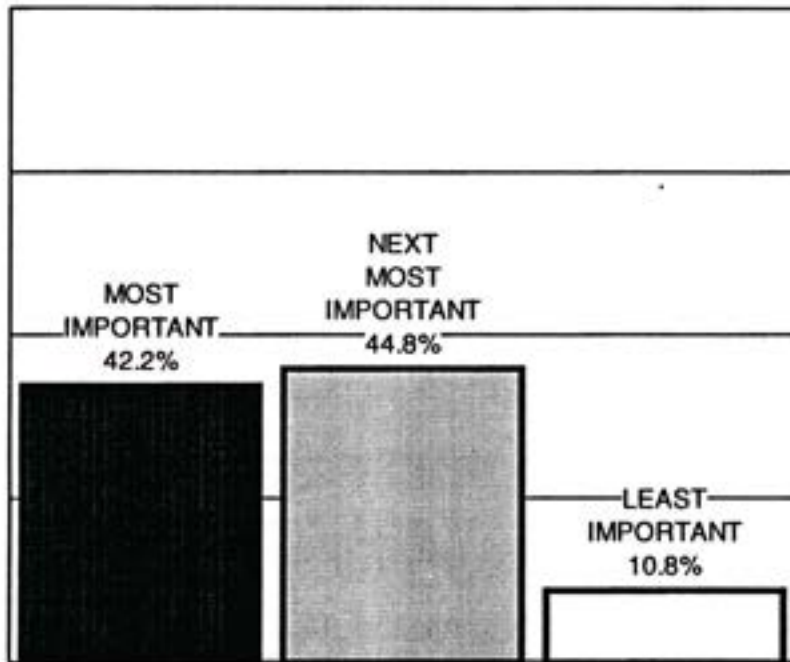


ASC QUESTIONNAIRE

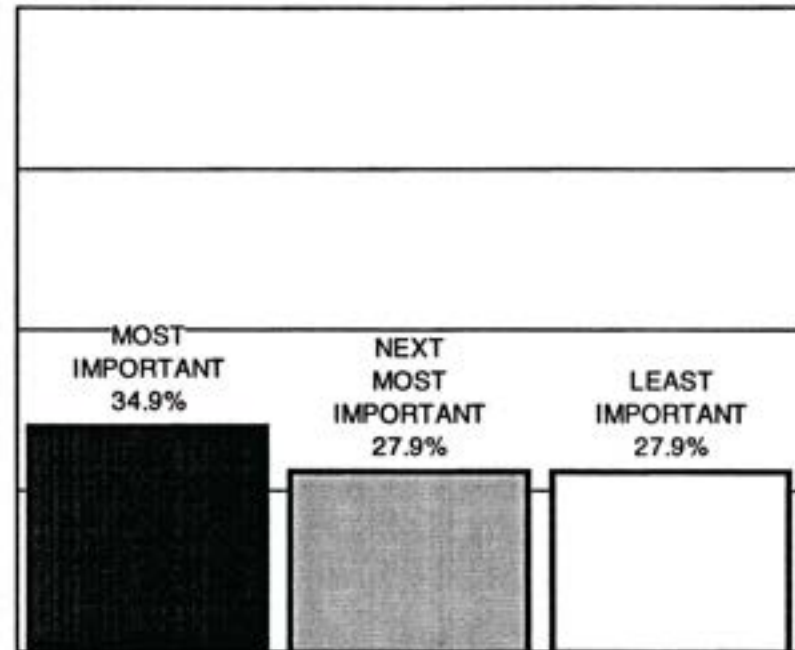


RSC QUESTIONNAIRE

**RANK THE IMPORTANCE OF NA WORLD SERVICES' RESPONSIBILITY FOR
SERVICE COORDINATION:**

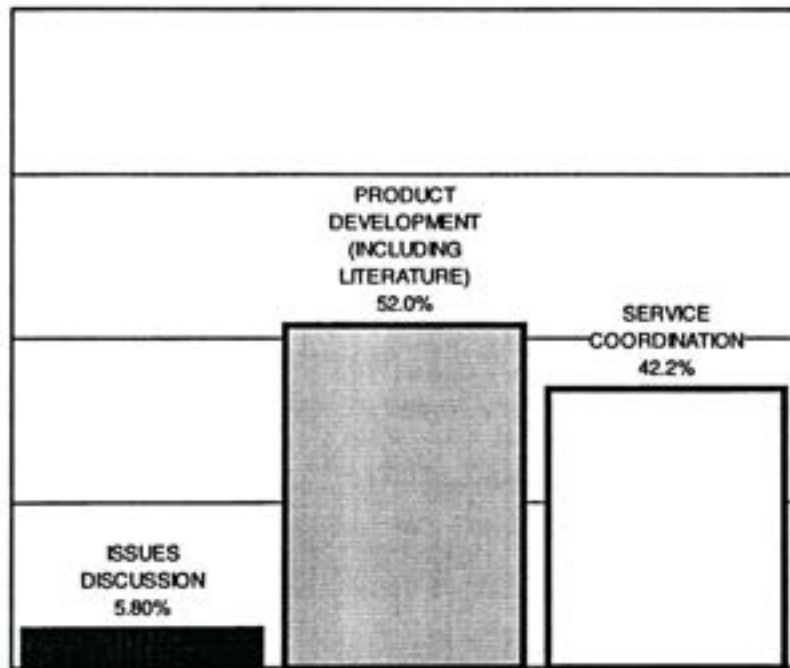


ASC QUESTIONNAIRE

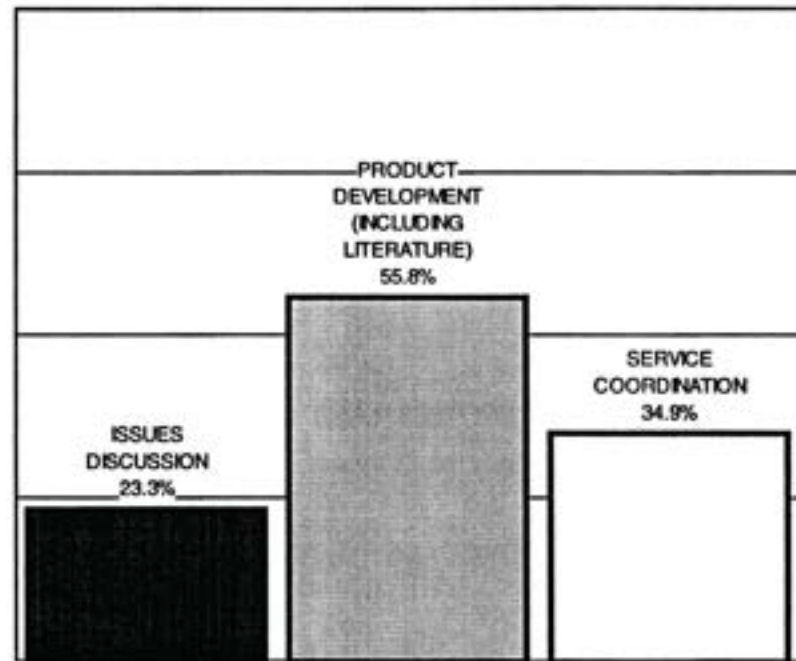


RSC QUESTIONNAIRE

RANK THE FOLLOWING THREE RESPONSIBILITIES AS
MOST IMPORTANT:

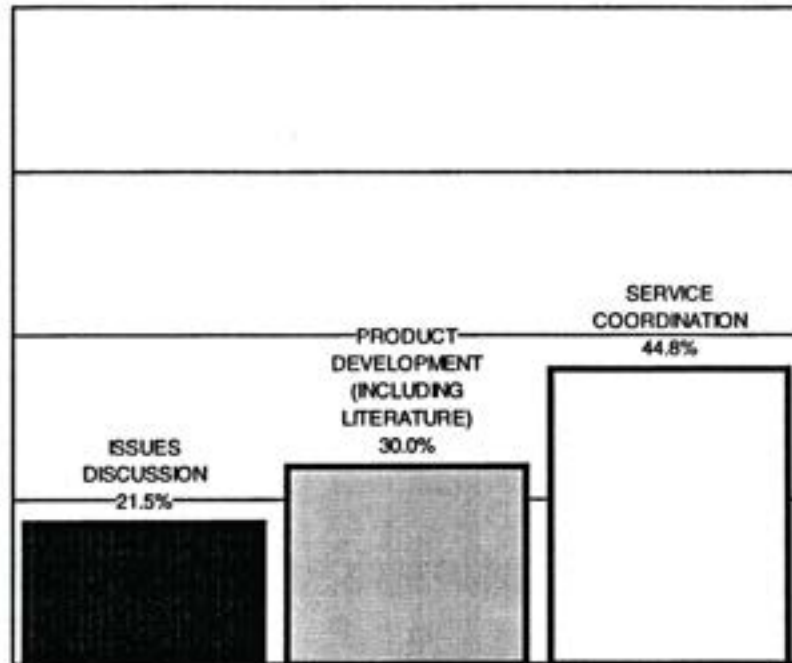


ASC QUESTIONNAIRE

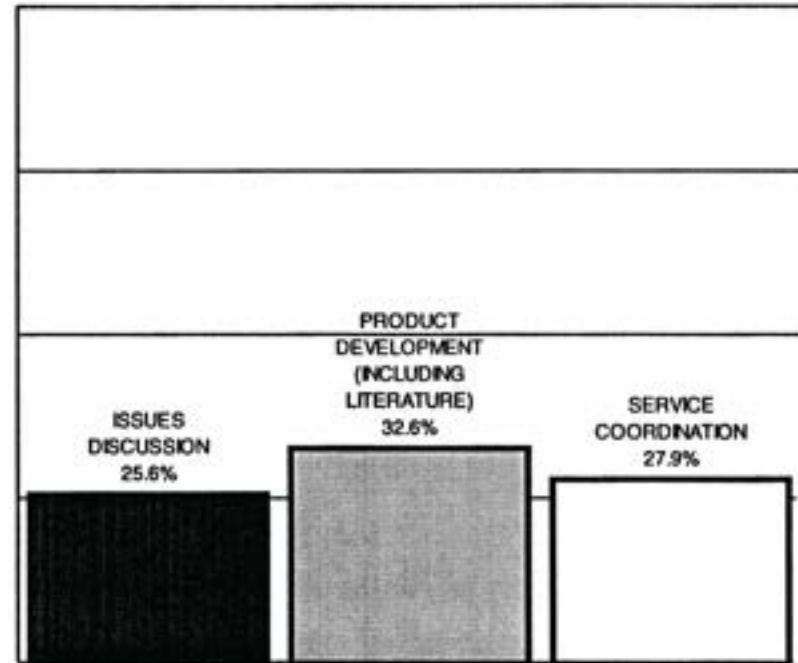


RSC QUESTIONNAIRE

RANK THE FOLLOWING THREE RESPONSIBILITIES AS
NEXT MOST IMPORTANT:

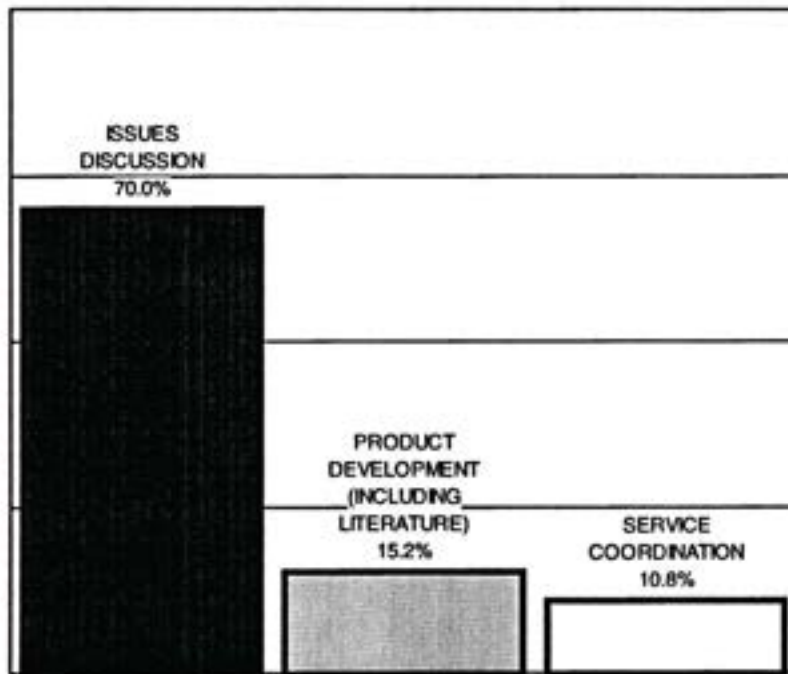


ASC QUESTIONNAIRE

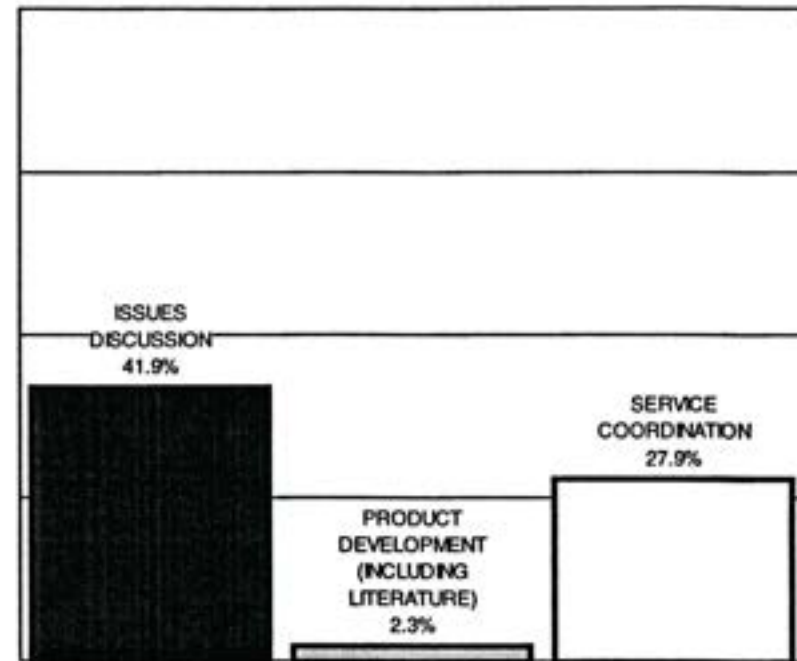


RSC QUESTIONNAIRE

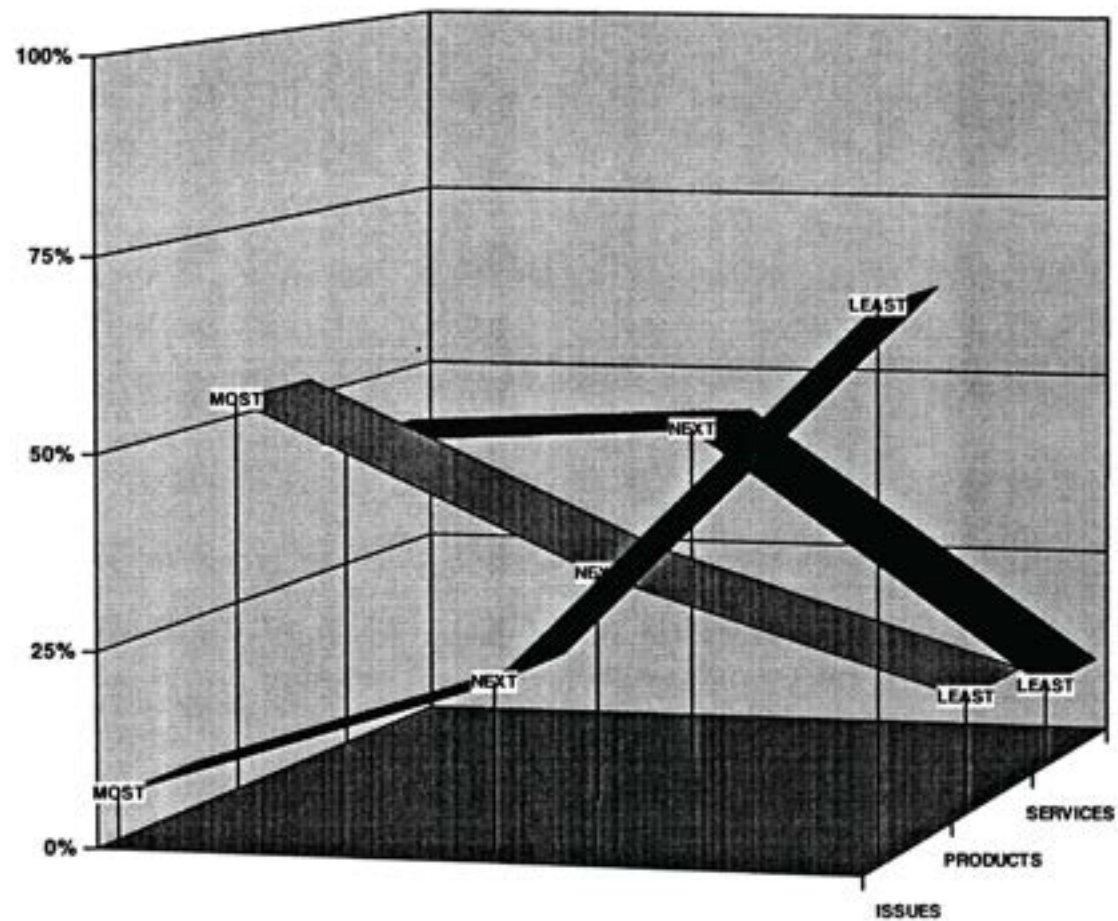
RANK THE FOLLOWING THREE RESPONSIBILITIES AS
LEAST IMPORTANT:



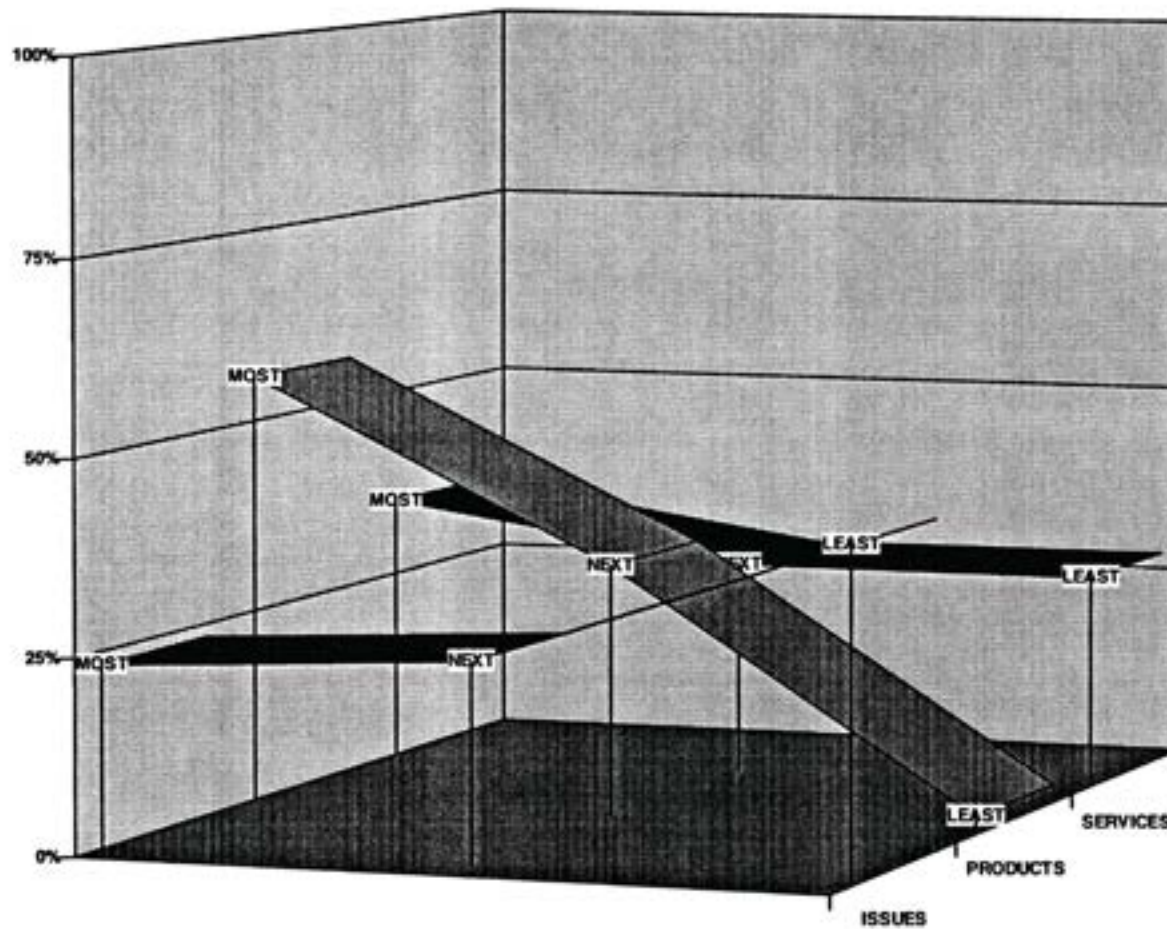
ASC QUESTIONNAIRE



RSC QUESTIONNAIRE



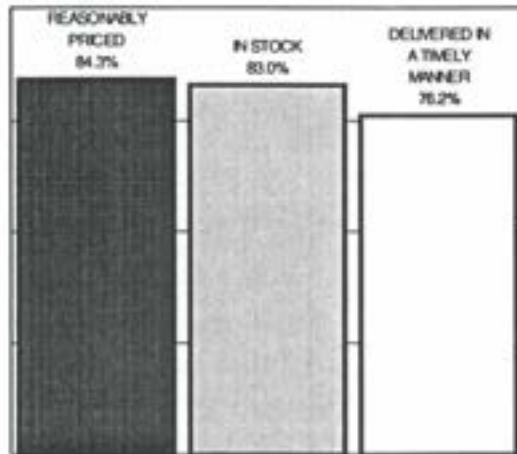
[ASC] 11. RANK THE IMPORTANCE OF THE ABOVE THREE RESPONSIBILITIES OF NA WORLD SERVICES



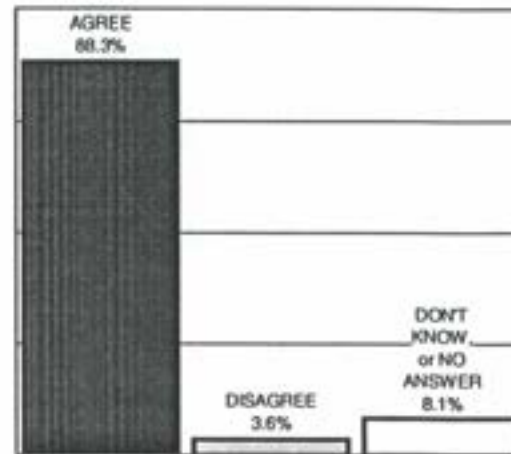
[RSC] 14. RANK THE IMPORTANCE OF THE ABOVE THREE RESPONSIBILITIES OF NA WORLD SERVICES

PRODUCT SATISFACTION

[ASC] 15. PRODUCTS, INCLUDING NA LITERATURE, AVAILABLE FROM WORLD SERVICES ARE (CHECK ALL THAT APPLY):

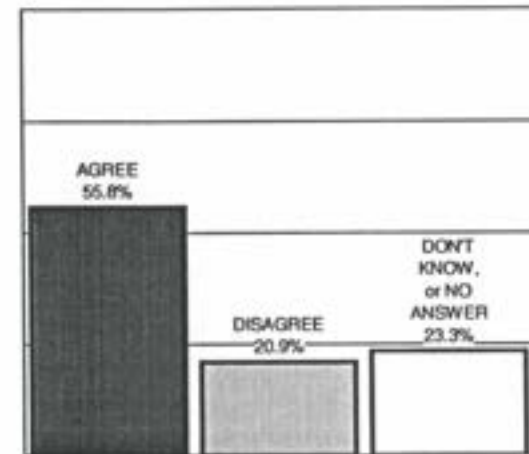


16. THE RANGE OF PRODUCTS AVAILABLE FROM WORLD SERVICES (LITERATURE, KEYTAGS, CHIPS, MEDALLIONS, POSTERS, TAPES, SERVICE MANUALS) MEETS OUR AREA'S NEEDS WELL.

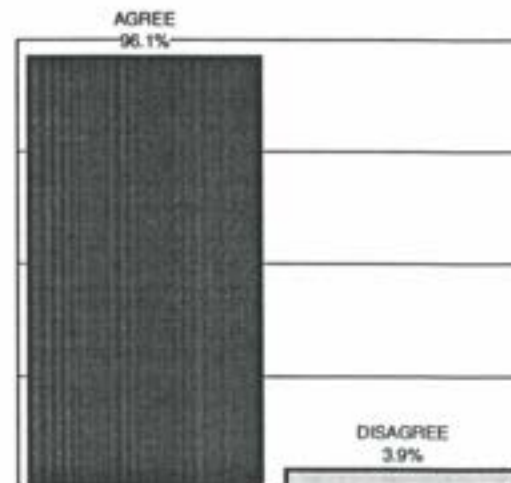


ALL RESPONSES

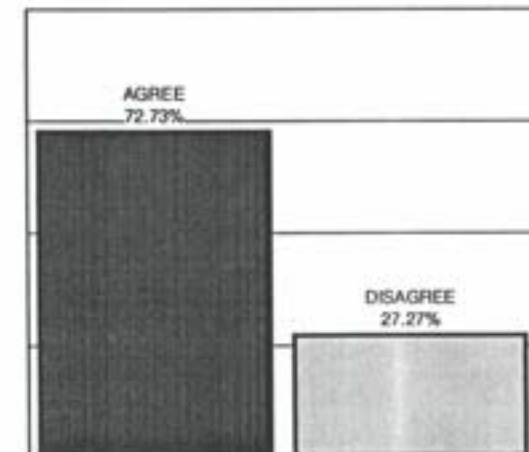
17. WORLD SERVICES DELIVERS PRODUCTS EFFICIENTLY TO OUR REGION.



ALL RESPONSES



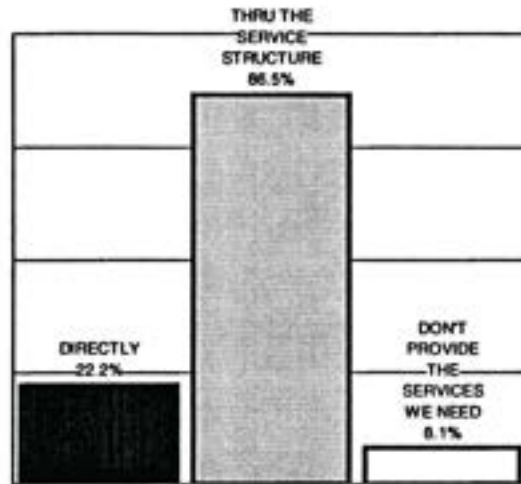
OF THOSE STATING AN OPINION



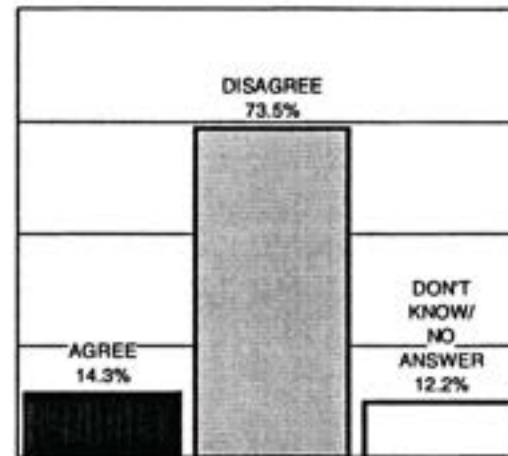
OF THOSE STATING AN OPINION

SUPPORT SERVICE SATISFACTION

2. WORLD SERVICES PROVIDE OUR GROUP WITH THE SERVICES WE NEED FROM THEM (CHECK ALL THAT APPLY):

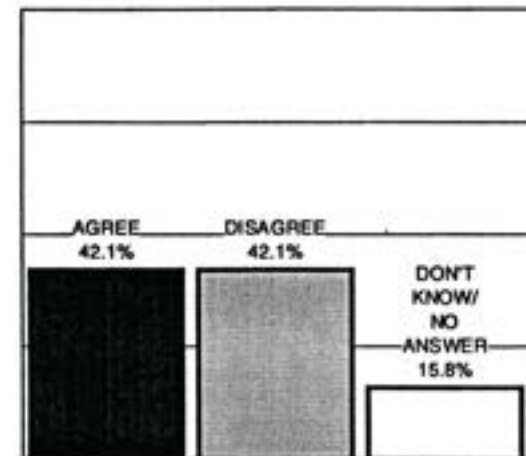


4. OUR GROUP HAS SOME IMPORTANT PROBLEMS THAT WORLD SERVICES SHOULD KNOW ABOUT.

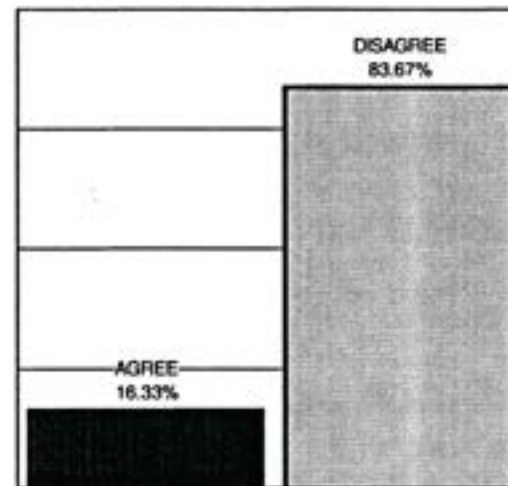


ALL RESPONSES

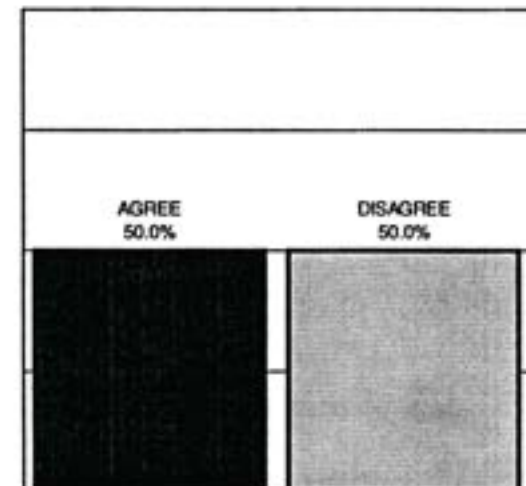
5. OUR GROUP WANTS HELP FROM WORLD SERVICES.



ALL RESPONSES

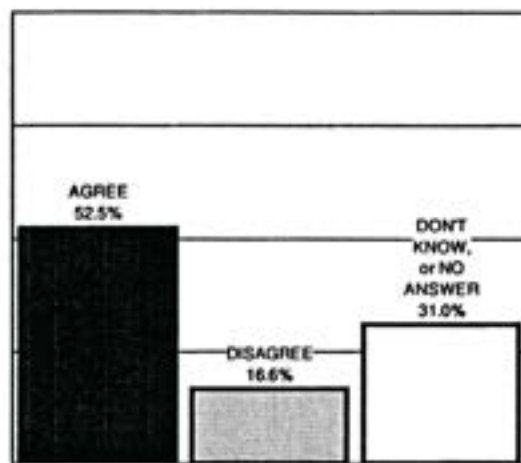


OF THOSE STATING AN OPINION



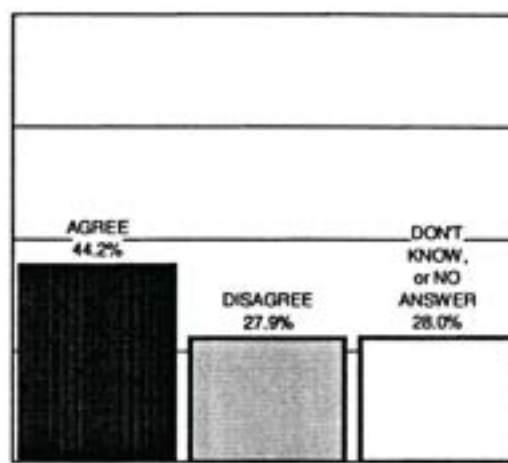
OF THOSE STATING AN OPINION

2. OUR ASC WOULD LIKE MORE
SUPPORT FROM WORLD SERVICES.



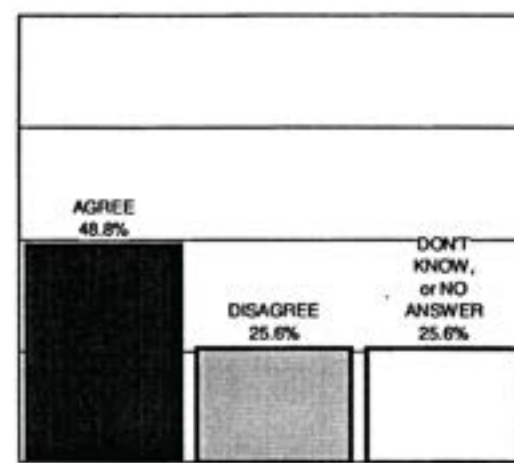
ALL RESPONSES

4. OUR RSC WOULD LIKE MORE
SUPPORT FROM WORLD SERVICES
THAN WE RECEIVE NOW.

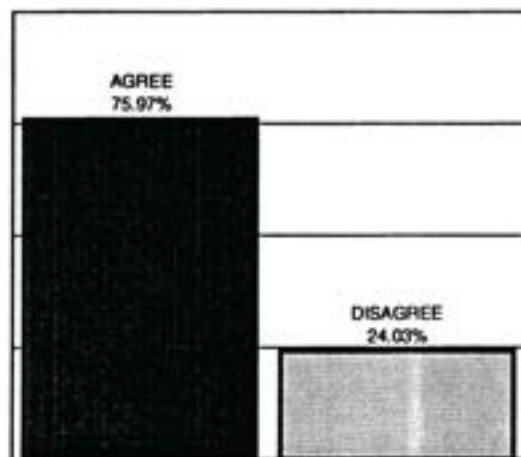


ALL RESPONSES

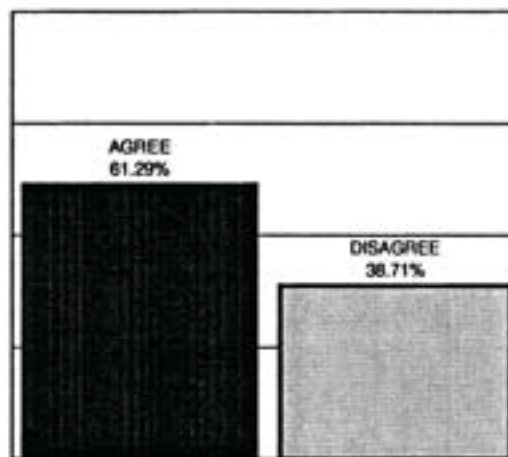
5. WORLD SERVICES PROVIDES OUR
RSC WITH THE SERVICES WE NEED
FROM THEM.



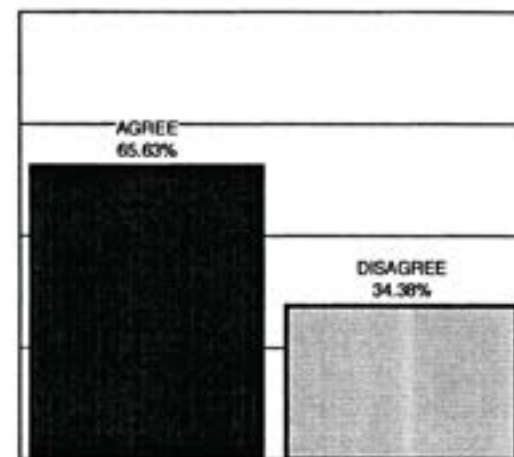
ALL RESPONSES



OF THOSE STATING AN OPINION

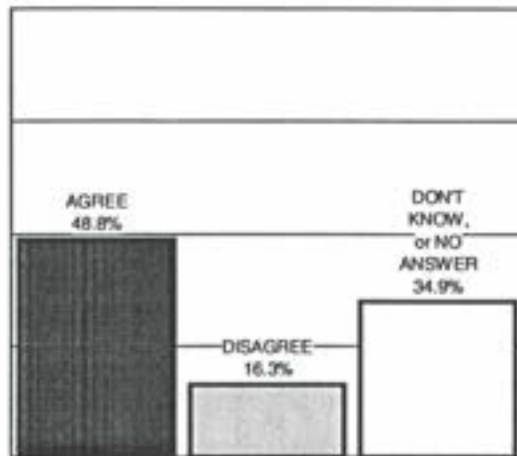


OF THOSE STATING AN OPINION



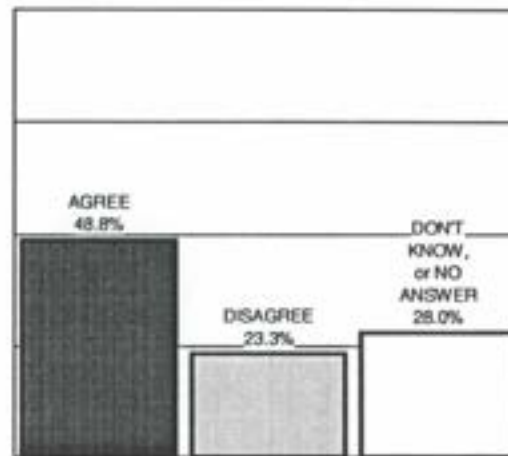
OF THOSE STATING AN OPINION

16. WORLD SERVICES PROVIDES
ENOUGH GUIDANCE TO OUR RSC.

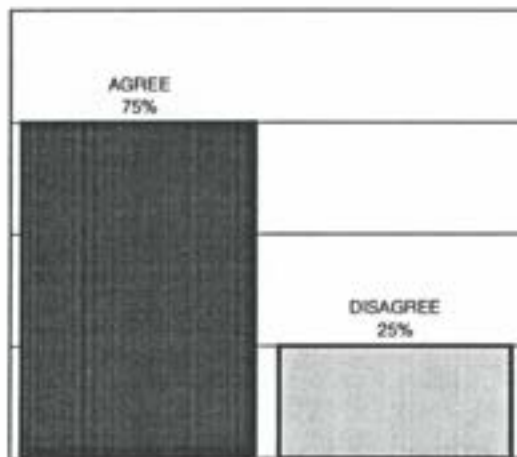


ALL RESPONSES

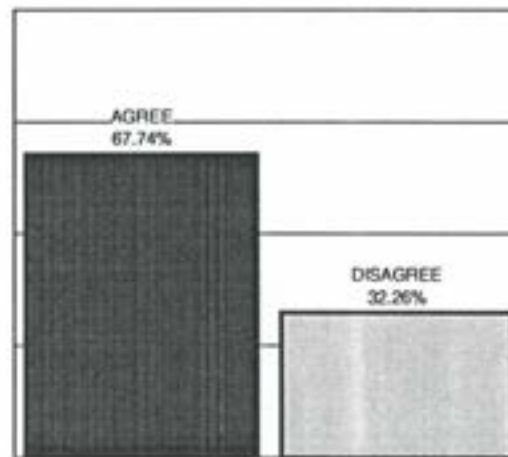
26. OUR RSC IS SATISFIED WITH
THE SUPPORT WE RECEIVE
FROM WORLD SERVICES.



ALL RESPONSES



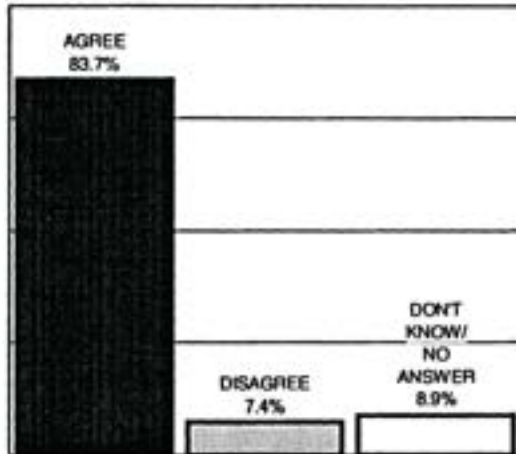
OF THOSE STATING AN OPINION



OF THOSE STATING AN OPINION

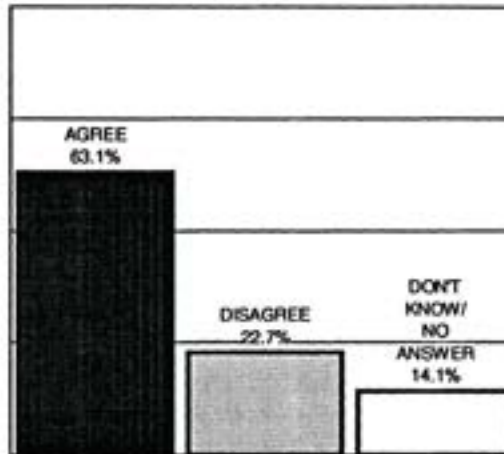
FELLOWSHIP DEVELOPMENT

[GROUP] 19. WORLD SERVICES SHOULD DEVOTE TIME AND MONEY TO ASSIST IN THE GROWTH OF NEW NA COMMUNITIES WORLDWIDE.



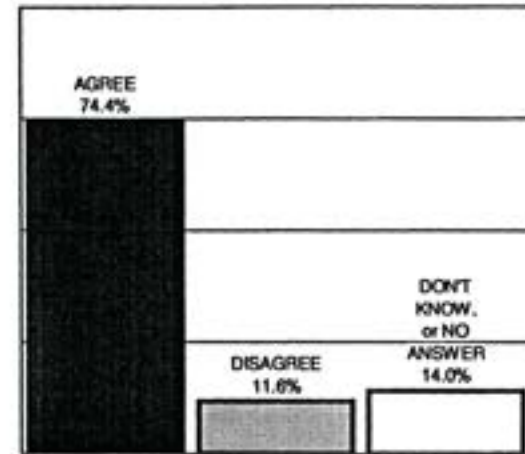
ALL RESPONSES

[GROUP] 20. NEW NA COMMUNITIES WORLDWIDE HAVE A GREATER NEED FOR DIRECT WORLD SERVICE SUPPORT THAN ESTABLISHED NA COMMUNITIES DO.

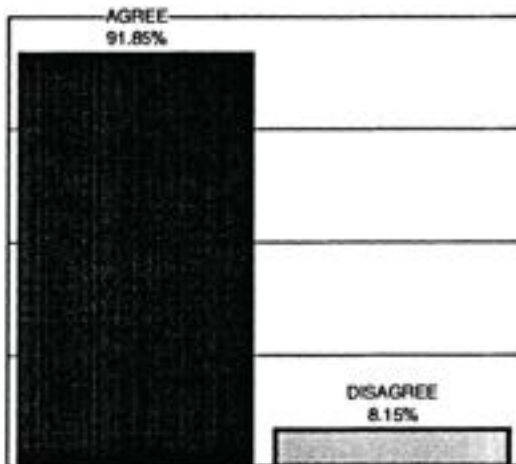


ALL RESPONSES

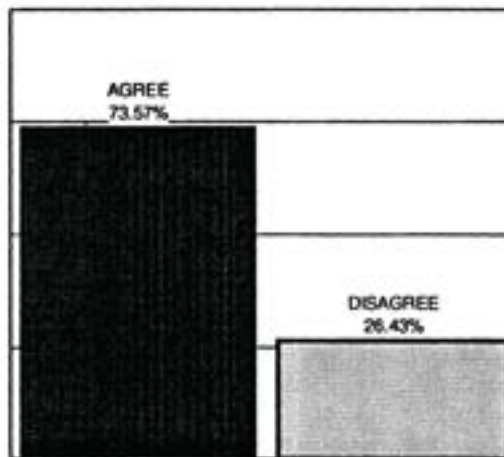
[RSC] 11. THE COST OF PARTICIPATING IN WORLD SERVICES BY REPRESENTATIVES FROM DEVELOPING NA COMMUNITIES SHOULD BE SUBSIDIZED BY WORLD SERVICES.



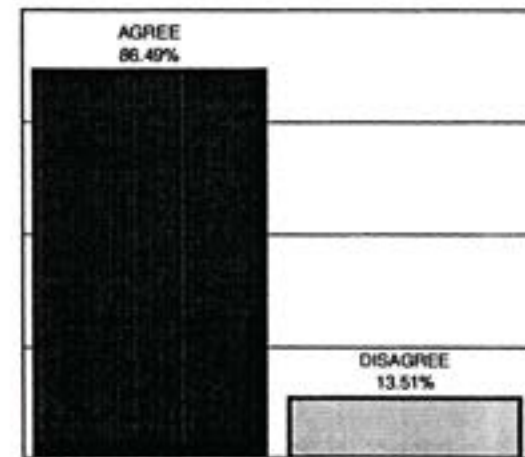
ALL RESPONSES



OF THOSE STATING AN OPINION

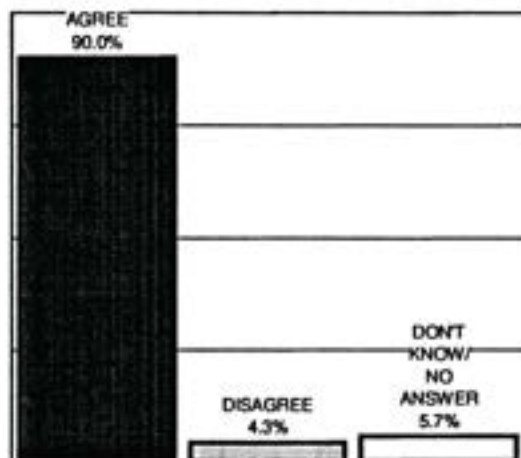


OF THOSE STATING AN OPINION



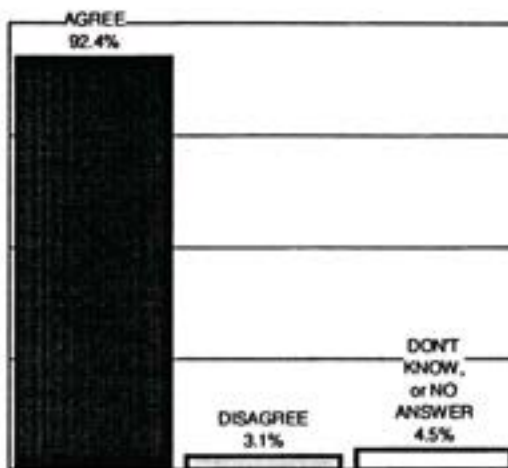
OF THOSE STATING AN OPINION

[GROUP] 21. WORLD SERVICES IS RESPONSIBLE TO PROVIDE NA GROUPS WITH COMMUNICATIONS, SERVICE GUIDES, AND LITERATURE IN THEIR OWN LANGUAGE.



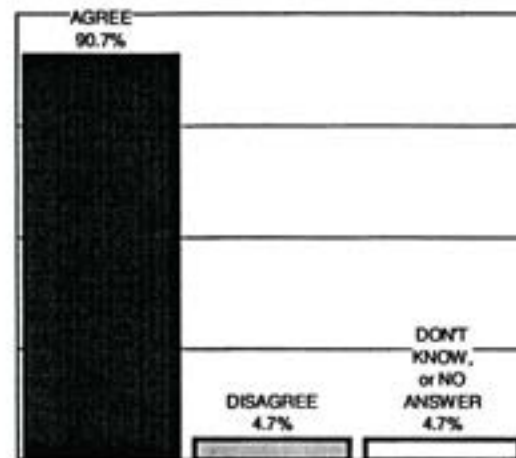
ALL RESPONSES

[ASC] 18. WORLD SERVICES IS RESPONSIBLE TO PROVIDE NA GROUPS WITH COMMUNICATIONS, SERVICE GUIDES, AND LITERATURE IN THEIR OWN LANGUAGE.

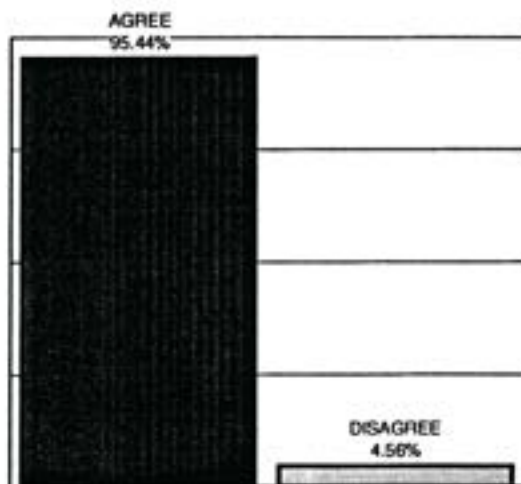


ALL RESPONSES

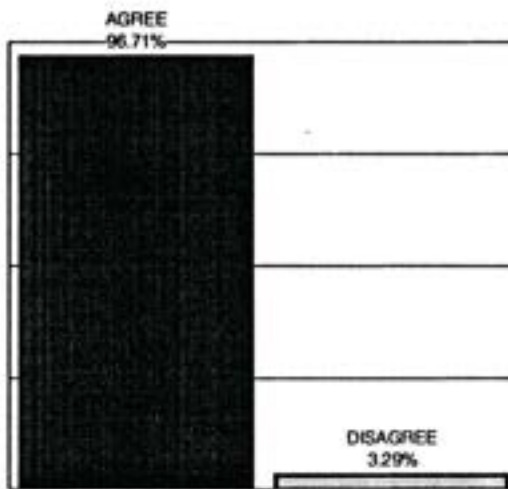
[RSC] 23. WORLD SERVICES IS RESPONSIBLE TO PROVIDE NA GROUPS WITH COMMUNICATIONS, SERVICE GUIDES, AND LITERATURE IN THEIR OWN LANGUAGE.



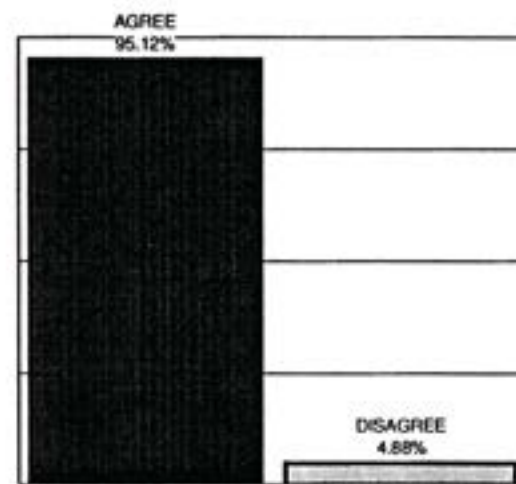
ALL RESPONSES



OF THOSE STATING AN OPINION

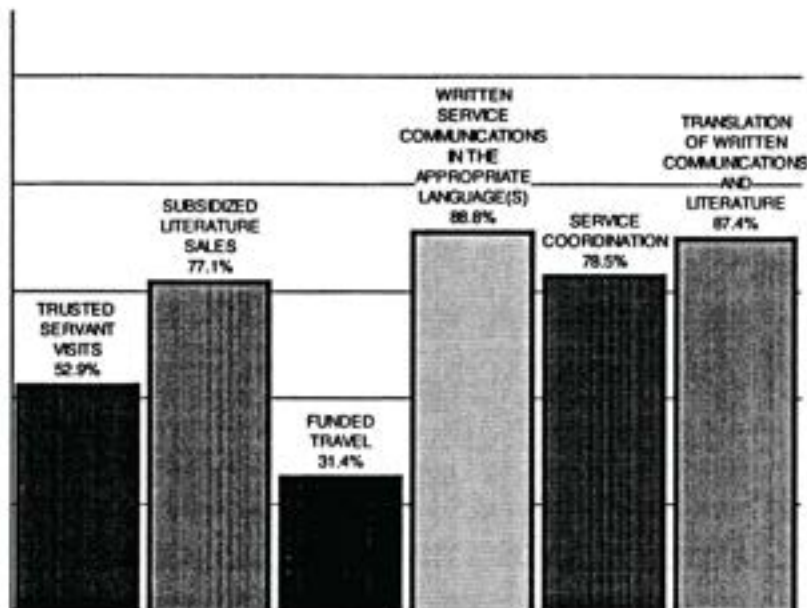


OF THOSE STATING AN OPINION

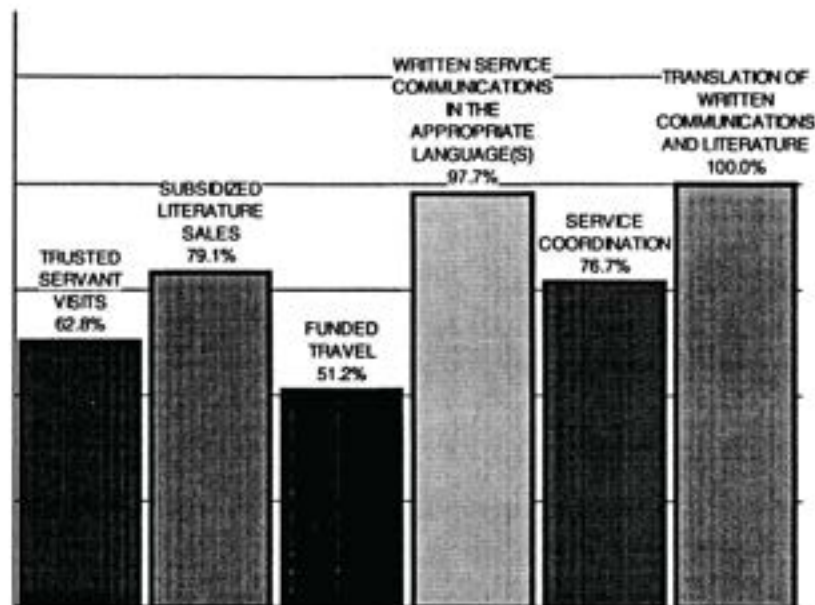


OF THOSE STATING AN OPINION

**12. OUR ASC WOULD LIKE WORLD SERVICES
TO HELP NEW NA GROUPS AND NEW NA COMMUNITIES
BY (CHECK ALL THAT APPLY):**

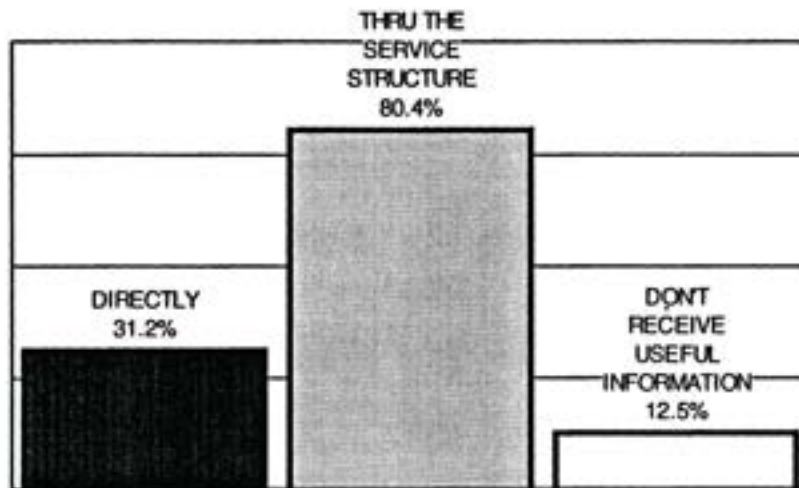


**7. OUR RSC WOULD LIKE WORLD SERVICES
TO HELP NEW NA GROUPS AND NEW NA COMMUNITIES
BY (CHECK ALL THAT APPLY):**

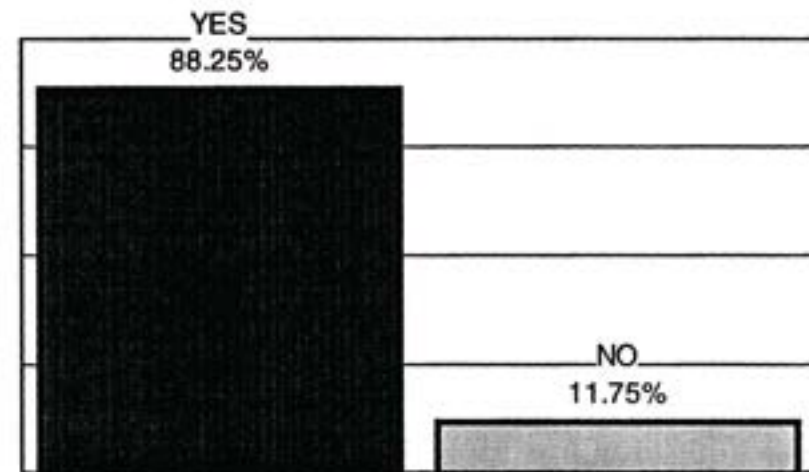
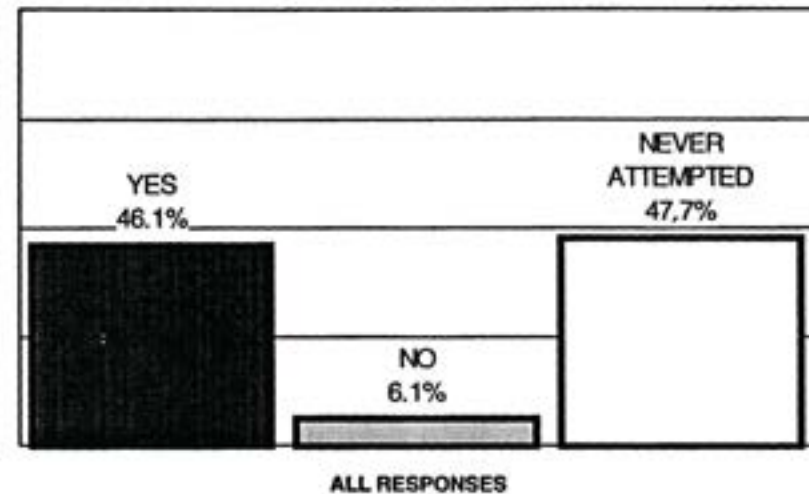


COMMUNICATION

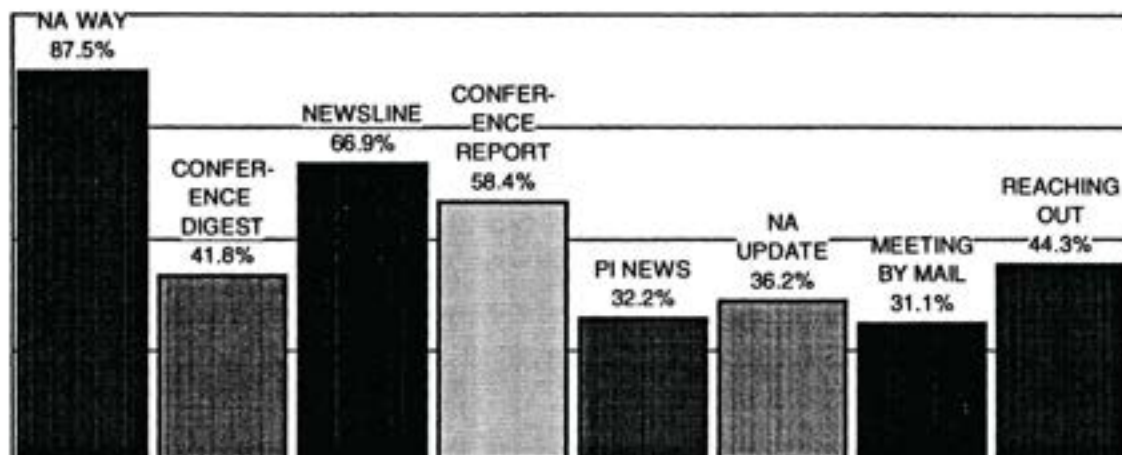
3. OUR **GROUP** RECEIVES USEFUL INFORMATION FROM WORLD SERVICES (CHECK ALL THAT APPLY):



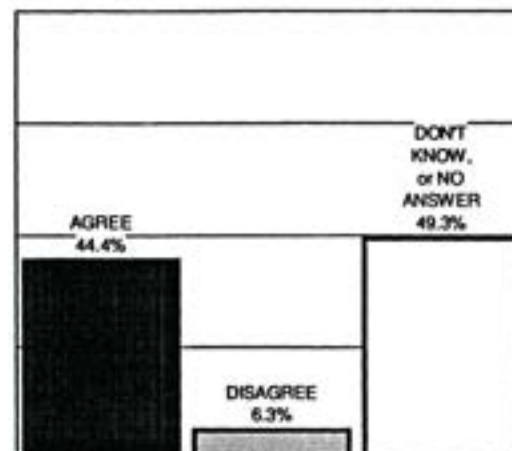
15. WHEN OUR **GROUP** ASKS WORLD SERVICES A QUESTION, EITHER DIRECTLY OR THROUGH THE SERVICE STRUCTURE, WE GET AN ANSWER.



16. OUR GROUP IS AWARE OF THE FOLLOWING PUBLISHED MATERIALS AVAILABLE FROM WORLD SERVICES (CHECK ALL THAT APPLY):

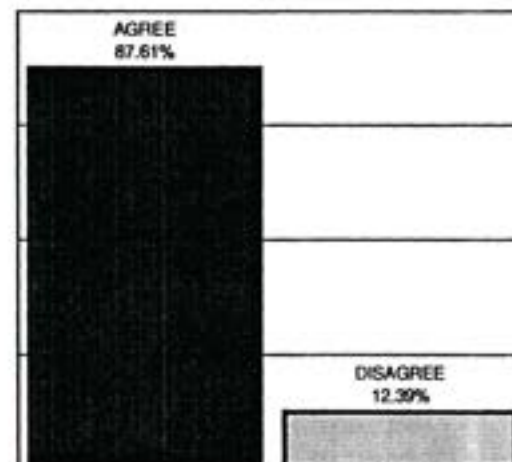
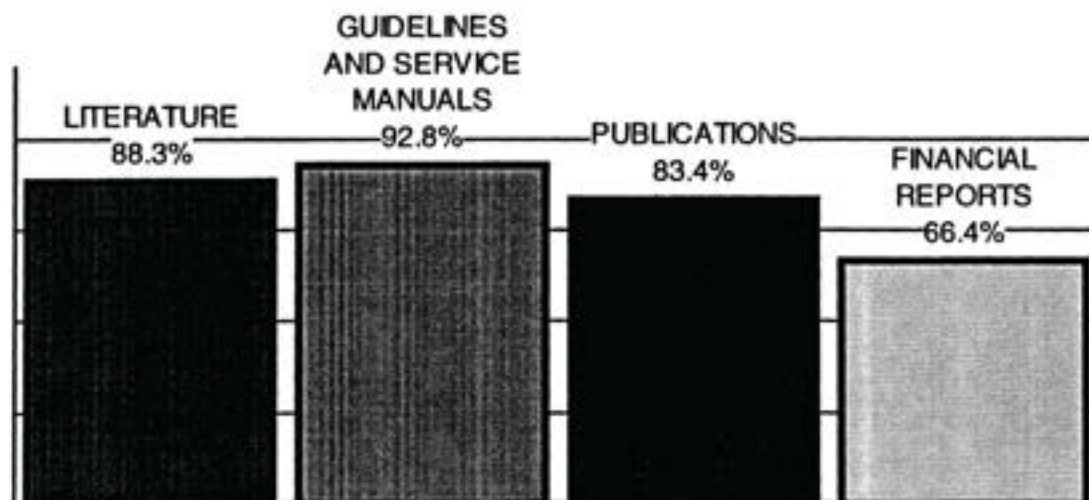


7. WHEN OUR ASC CALLS THE WORLD SERVICE OFFICE, WE GET A HELPFUL ANSWER.



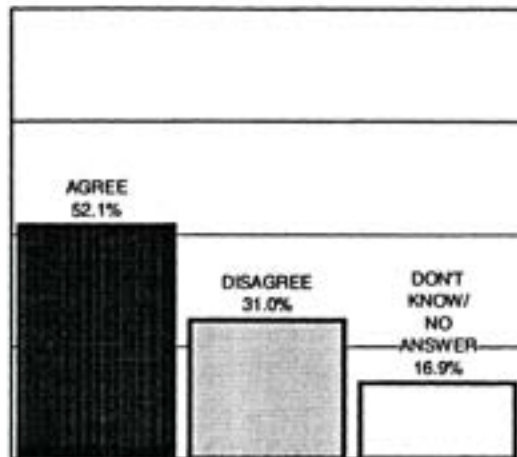
ALL RESPONSES

13. WORLD SERVICES PROVIDES OUR ASC WITH THE INFORMATION WE NEED FROM (CHECK ALL THAT APPLY):



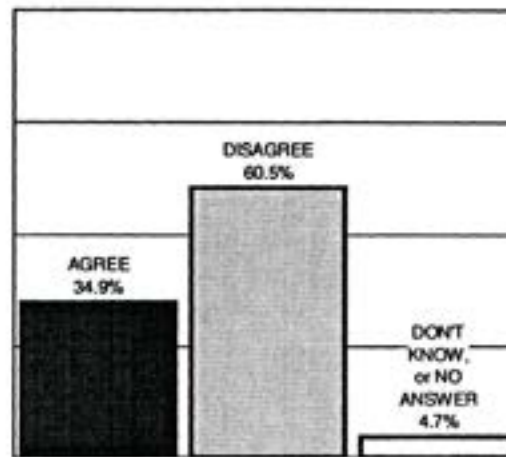
OF THOSE STATING AN OPINION

17. THE LANGUAGE USED IN WORLD SERVICE COMMUNICATIONS WITH OUR GROUP IS EASY TO UNDERSTAND.



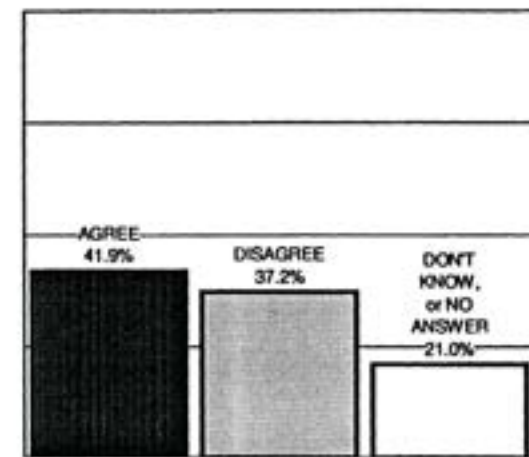
ALL RESPONSES

13. IT IS EASY TO UNDERSTAND THE INFORMATION OUR RSC RECEIVES FROM WORLD SERVICES.

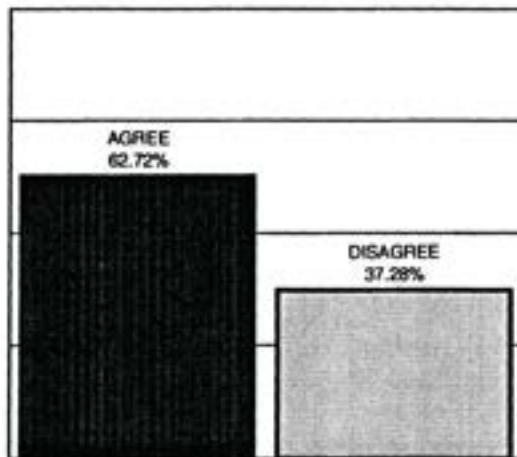


ALL RESPONSES

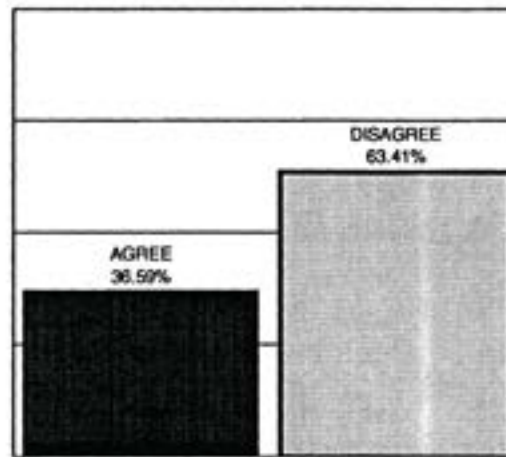
12. WORLD SERVICE COMMUNICATIONS WITH OUR REGION ARE TIMELY.



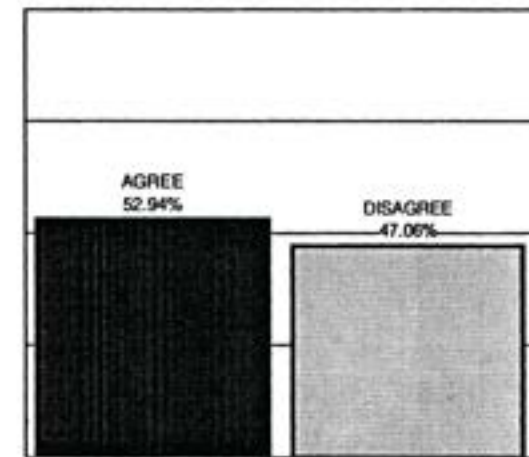
ALL RESPONSES



OF THOSE STATING AN OPINION

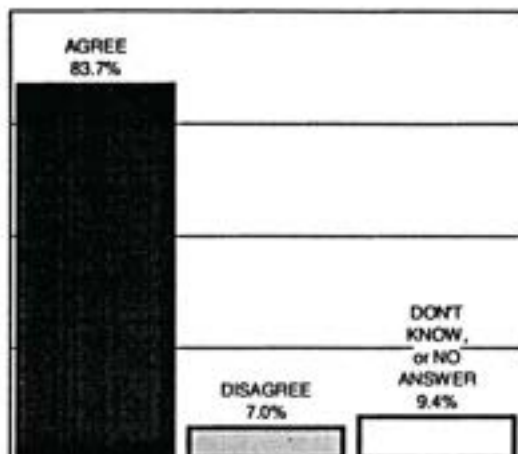


OF THOSE STATING AN OPINION

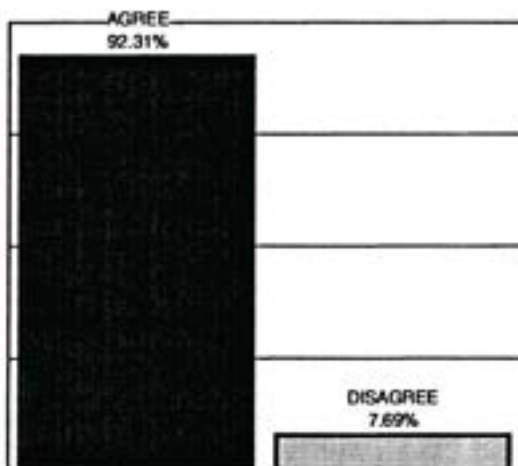


OF THOSE STATING AN OPINION

[RSC] 15. OUR RSR, AS A MEMBER OF
WORLD SERVICES, PROVIDES
ADEQUATE INFORMATION ABOUT
WORLD SERVICES.



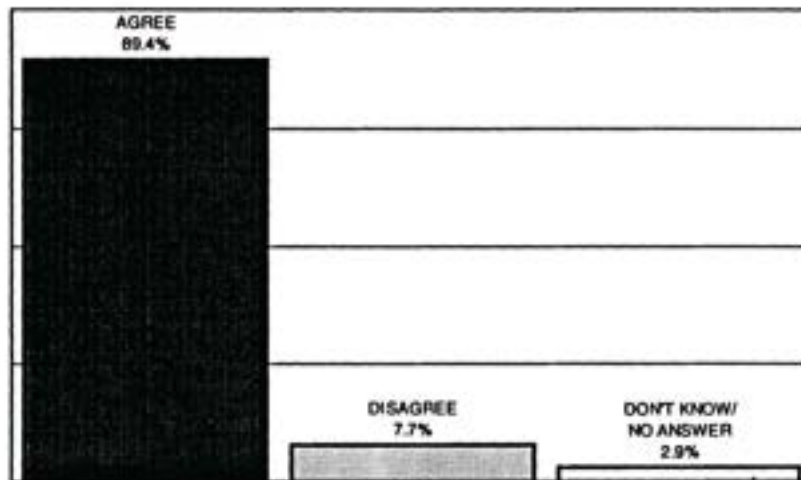
ALL RESPONSES



OF THOSE STATING AN OPINION

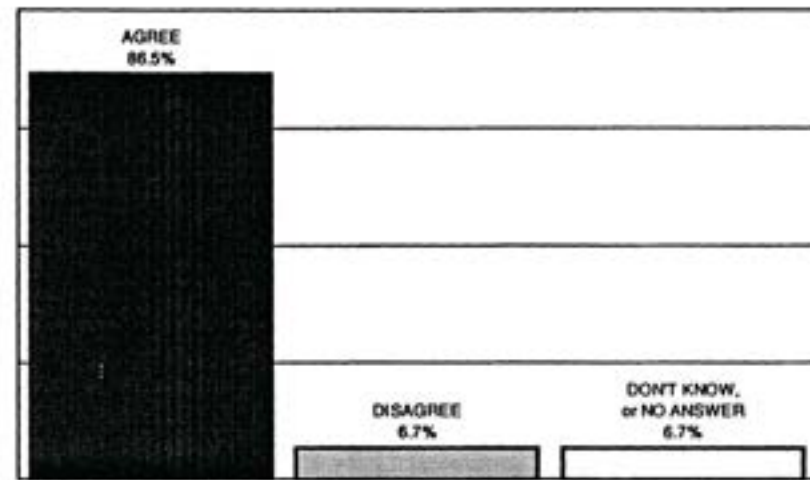
FINANCES

9. OUR GROUP PASSES MONEY ON
TO THE NA SERVICE STRUCTURE.

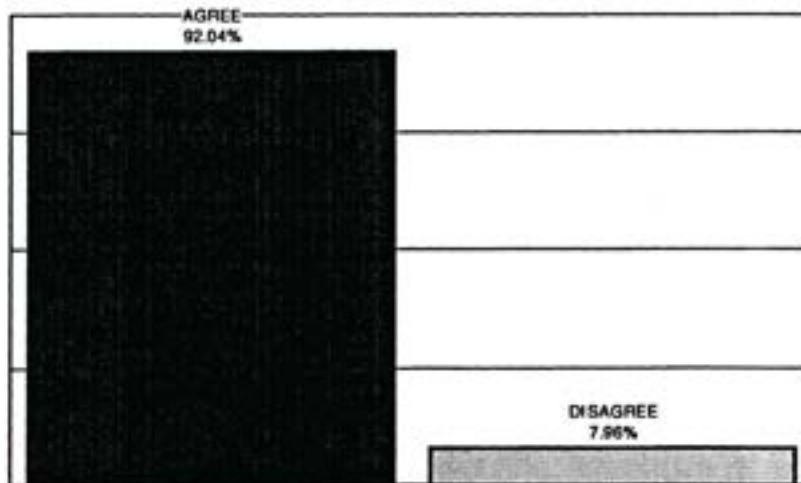


ALL RESPONSES

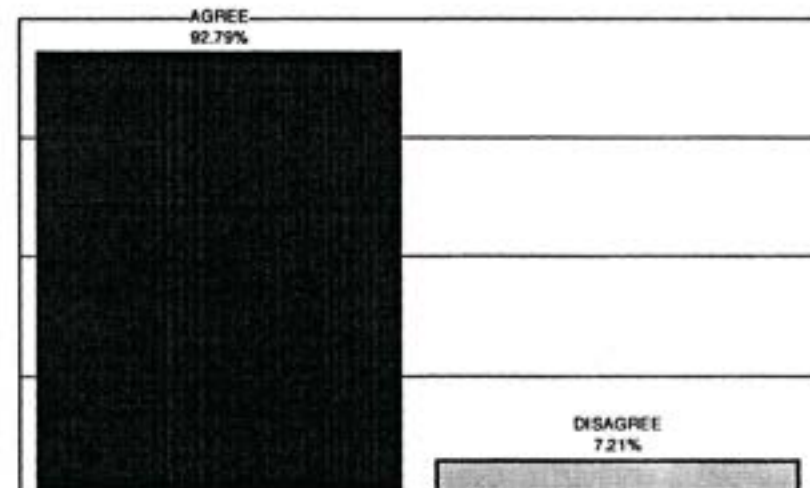
8. OUR ASC PASSES MONEY ON
TO THE NA SERVICE STRUCTURE.



ALL RESPONSES

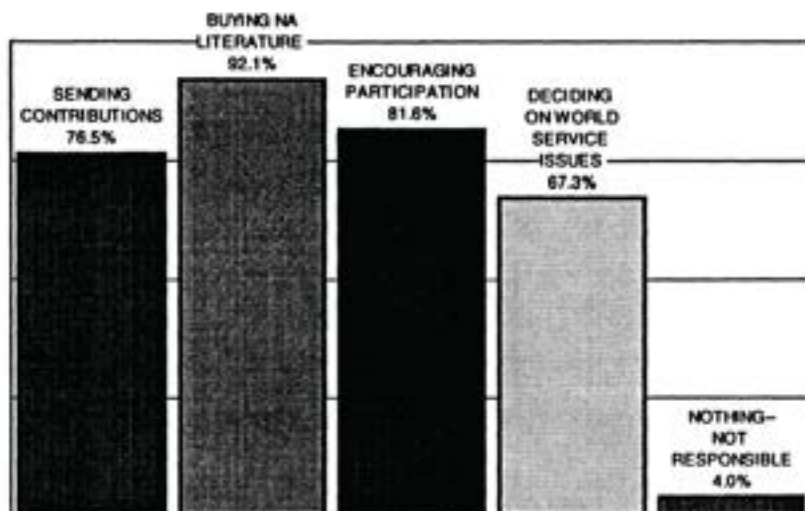


OF THOSE STATING AN OPINION

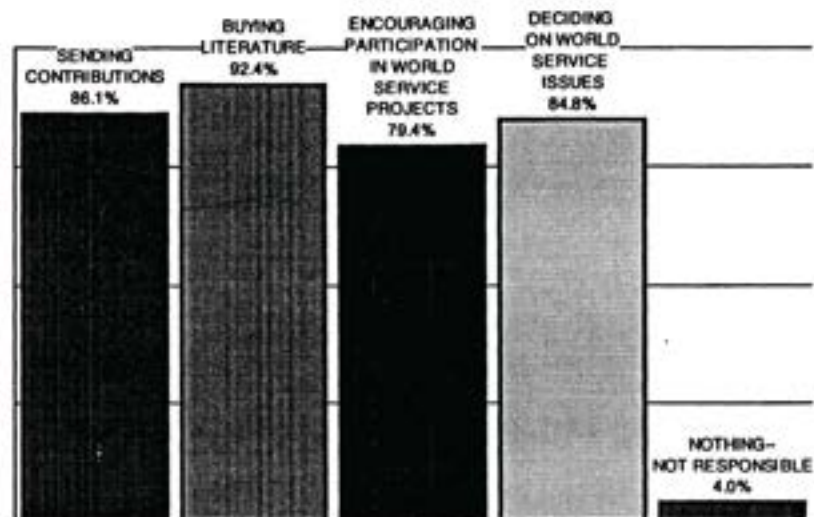


OF THOSE STATING AN OPINION

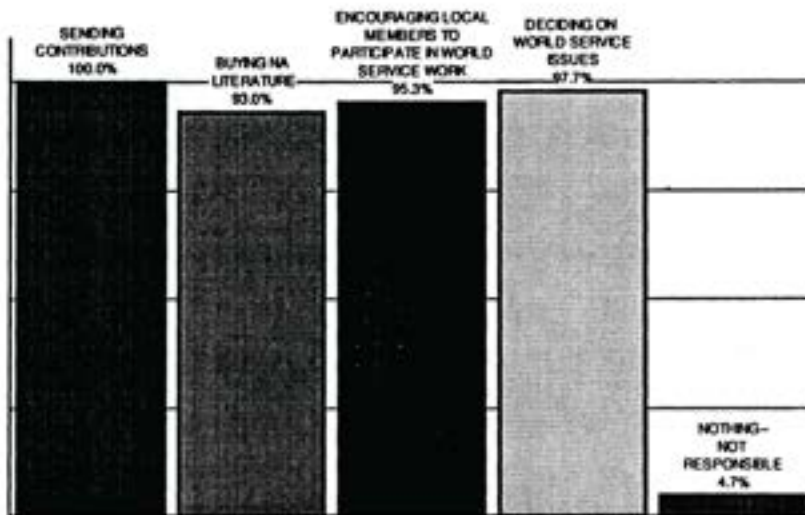
11. OUR GROUP IS RESPONSIBLE TO SUPPORT
WORLD SERVICES BY (CHECK ALL THAT APPLY):



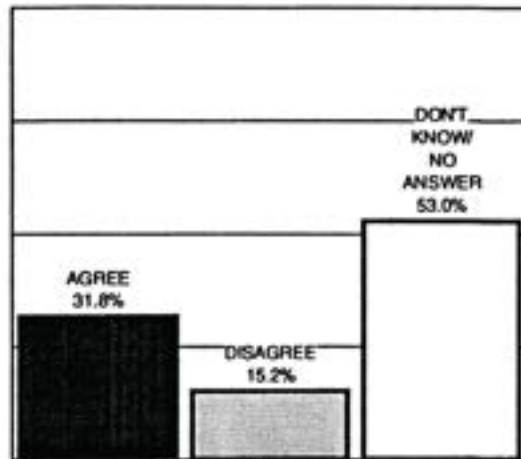
10. OUR ASC IS RESPONSIBLE TO SUPPORT
WORLD SERVICES BY (CHECK ALL THAT APPLY):



8. OUR RSC IS RESPONSIBLE TO SUPPORT
WORLD SERVICES BY (CHECK ALL THAT APPLY):

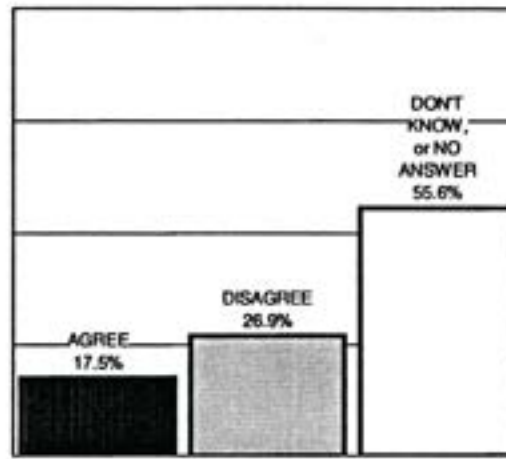


10. OUR GROUP IS SATISFIED WITH
THE WAY WORLD SERVICES
USES NA MONEY.



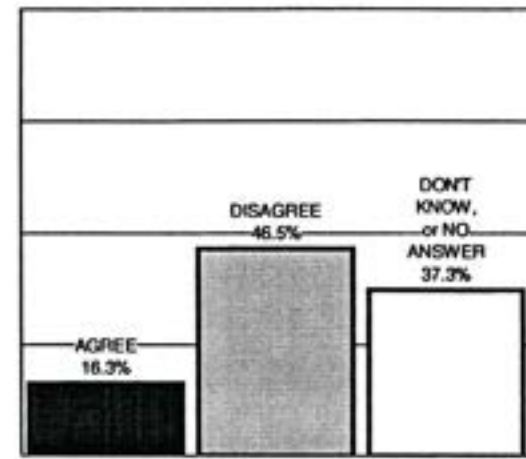
ALL RESPONSES

9. OUR ASC IS SATISFIED WITH
THE WAY WORLD SERVICES
USES NA MONEY.

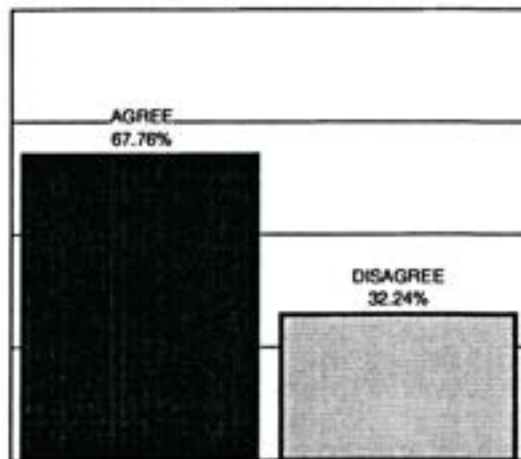


ALL RESPONSES

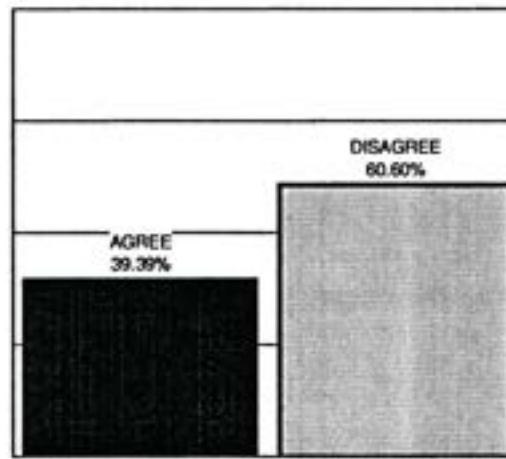
10. OUR REGION IS SATISFIED WITH
THE WAY WORLD SERVICES
USES NA MONEY.



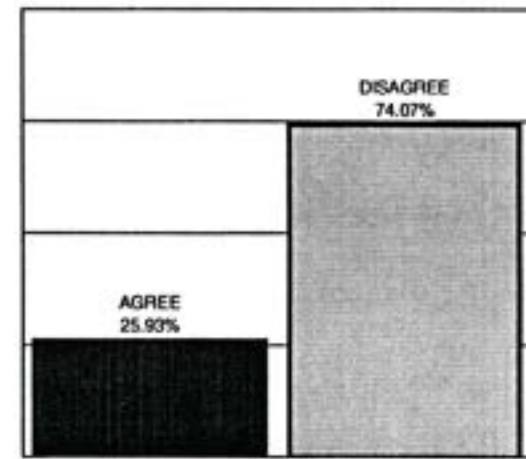
ALL RESPONSES



OF THOSE STATING AN OPINION

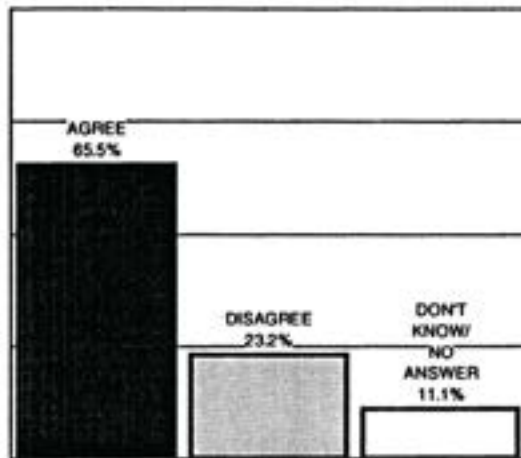


OF THOSE STATING AN OPINION



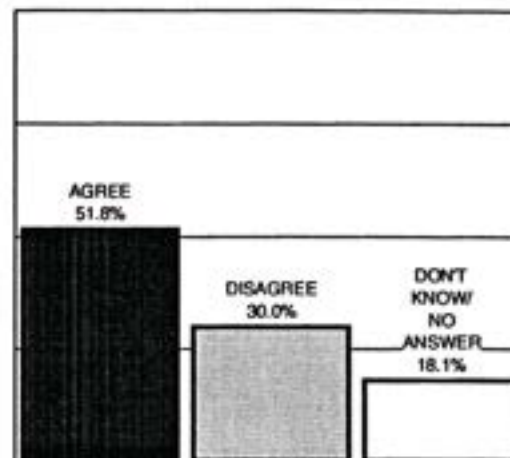
OF THOSE STATING AN OPINION

12. OUR GROUP WANTS
MORE DETAILED FINANCIAL REPORTS
FROM WORLD SERVICES.

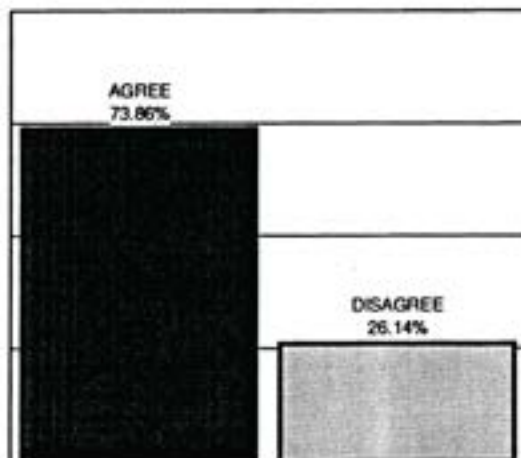


ALL RESPONSES

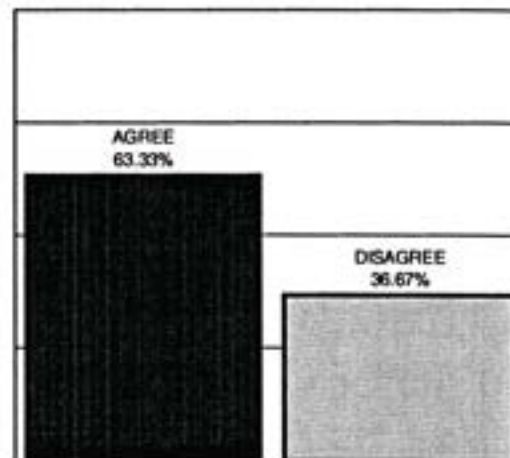
13. OUR GROUP WANTS
MORE INFLUENCE ON
WORLD SERVICE FINANCIAL DECISIONS.



ALL RESPONSES



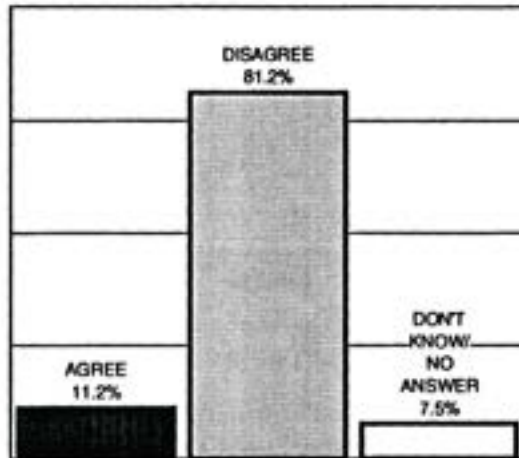
OF THOSE STATING AN OPINION



OF THOSE STATING AN OPINION

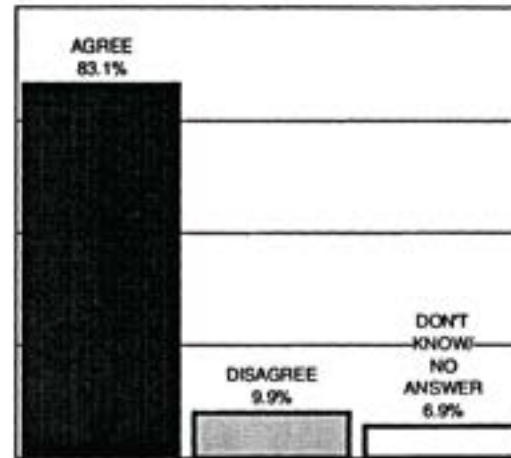
INITIATIVE

[GROUP] 7. WORLD SERVICES MAY BEGIN NEW PROJECTS WITHOUT THE FELLOWSHIP'S APPROVAL.



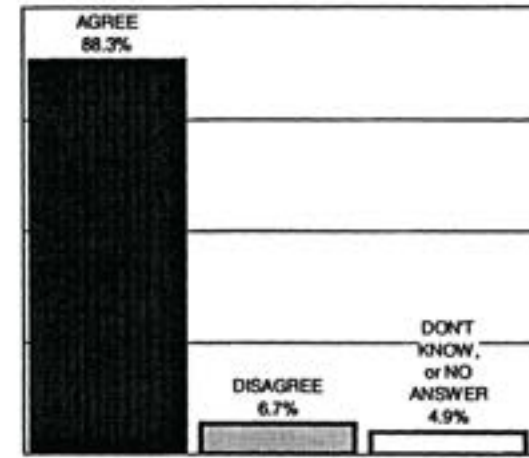
ALL RESPONSES

[GROUP] 8. WORLD SERVICES NEED THE FELLOWSHIP'S APPROVAL BEFORE STARTING ANY NEW SERVICE PROJECTS.

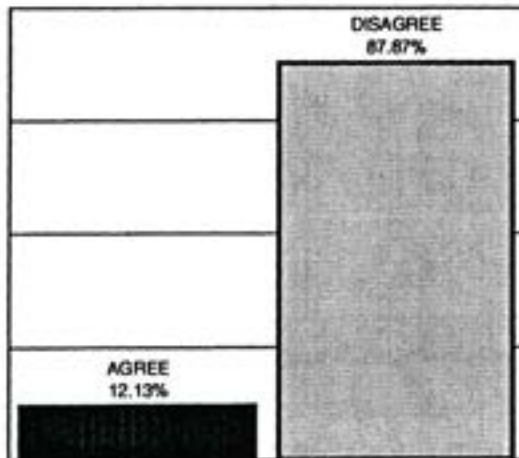


ALL RESPONSES

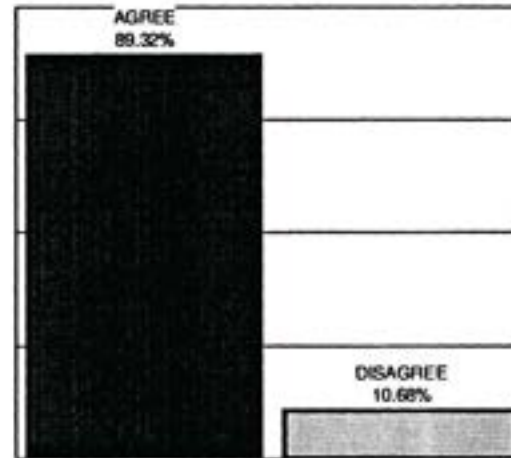
[ASC] 5. WORLD SERVICES CAN BEGIN NEW PROJECTS ONLY WITH THE FELLOWSHIP'S APPROVAL.



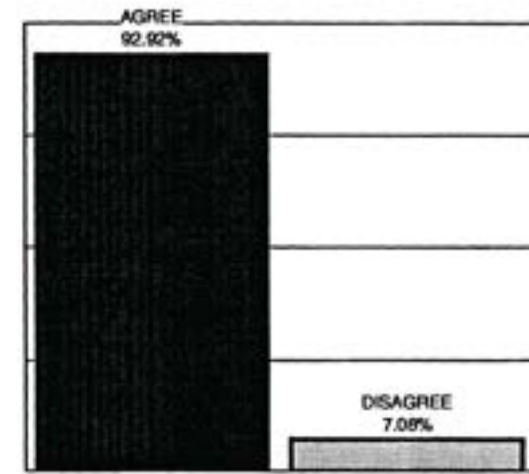
ALL RESPONSES



OF THOSE STATING AN OPINION

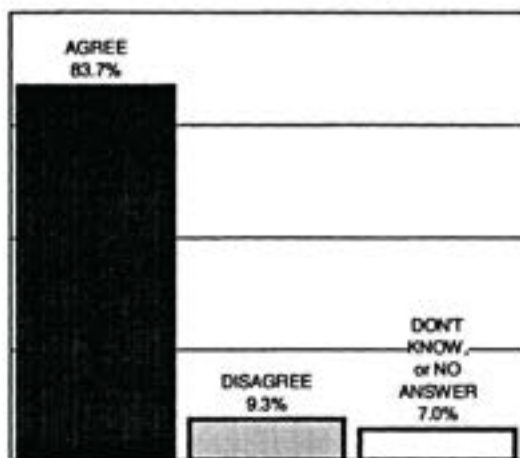


OF THOSE STATING AN OPINION



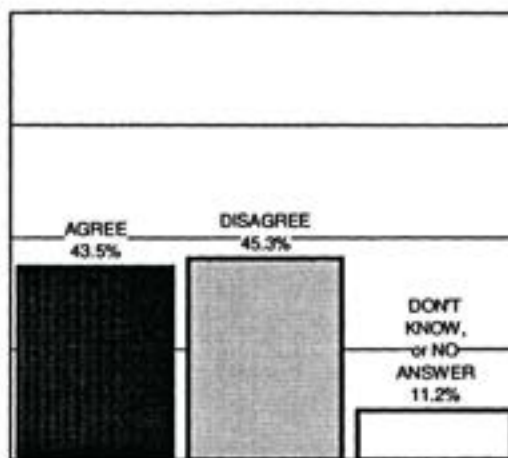
OF THOSE STATING AN OPINION

**[RSC] 22. WORLD SERVICES CAN
BEGIN NEW PROJECTS ONLY WITH THE
FELLOWSHIP'S APPROVAL.**



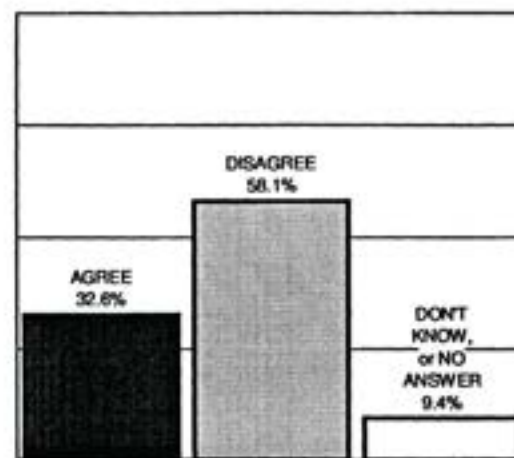
ALL RESPONSES

**[ASC] 4. WORLD SERVICES SHOULD
ANTICIPATE THE FELLOWSHIP'S NEEDS
FOR NEW SERVICES.**

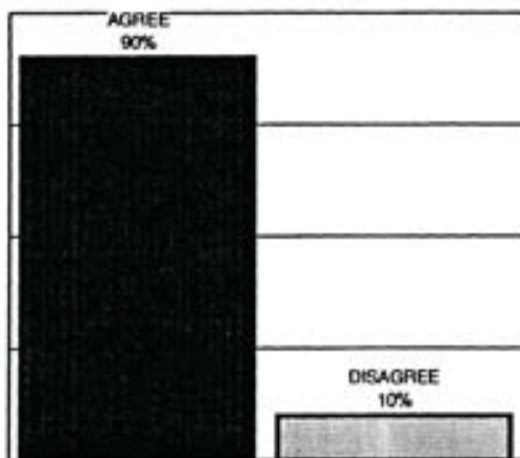


ALL RESPONSES

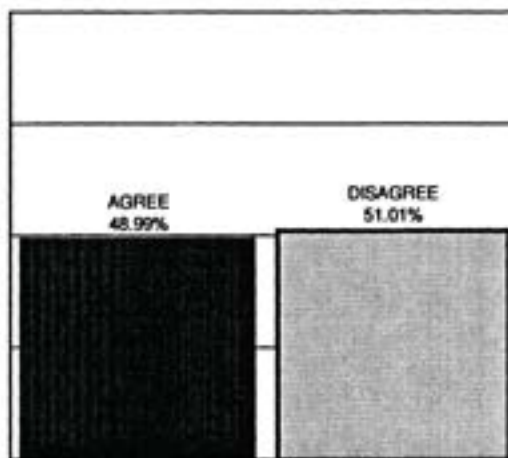
**[RSC] 20. WORLD SERVICES SHOULD
ANTICIPATE THE FELLOWSHIP'S NEEDS
FOR NEW SERVICES.**



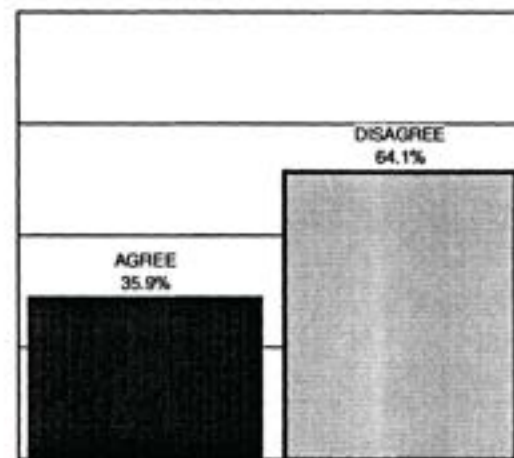
ALL RESPONSES



OF THOSE STATING AN OPINION

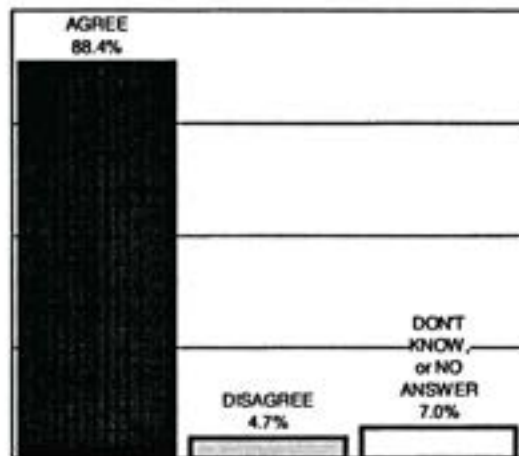


OF THOSE STATING AN OPINION

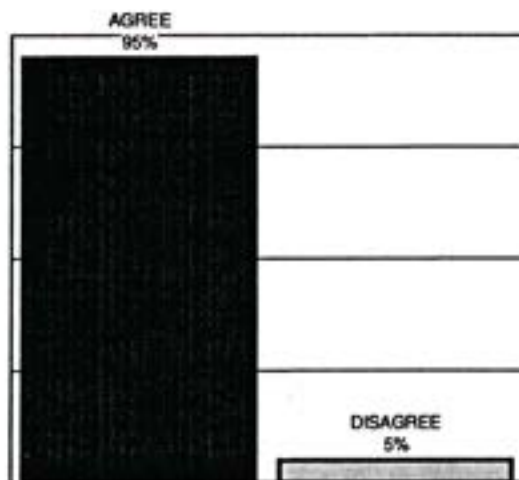


OF THOSE STATING AN OPINION

**[RSC] 21. THE FELLOWSHIP
SHOULD PROVIDE THE INITIATIVE
FOR WORLD SERVICE PROJECTS.**



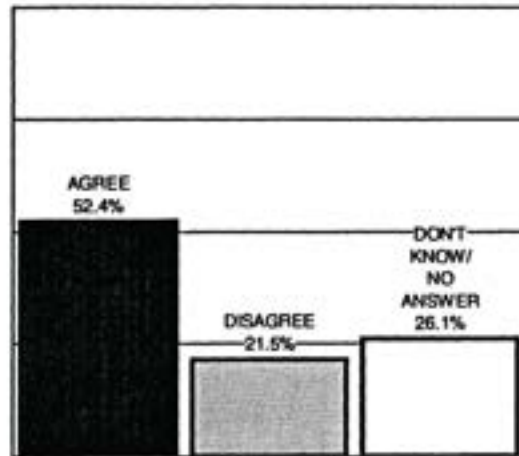
ALL RESPONSES



OF THOSE STATING AN OPINION

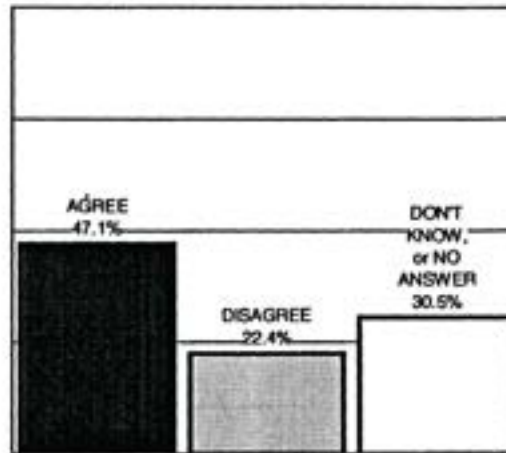
TRUST

22. OUR GROUP FEELS THAT
DECISIONS MADE BY
WORLD SERVICES REFLECT THE
OVERALL CONSCIENCE
OF NA GROUPS.



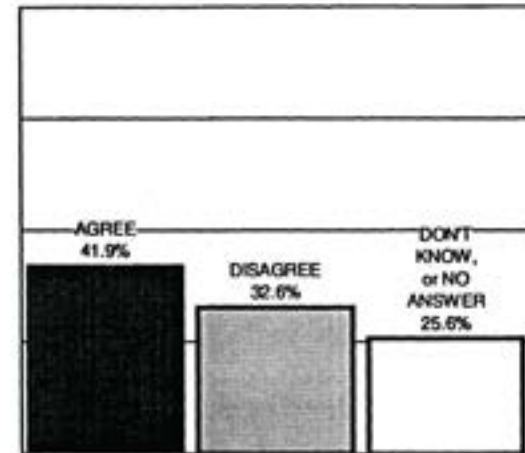
ALL RESPONSES

19. OUR ASC FEELS THAT
DECISIONS MADE BY
WORLD SERVICES REFLECT THE
OVERALL CONSCIENCE
OF NA GROUPS

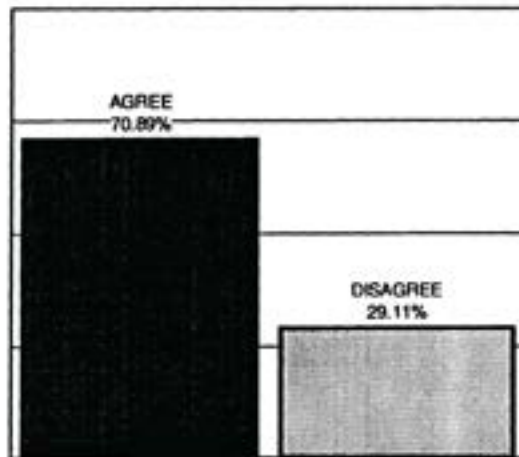


ALL RESPONSES

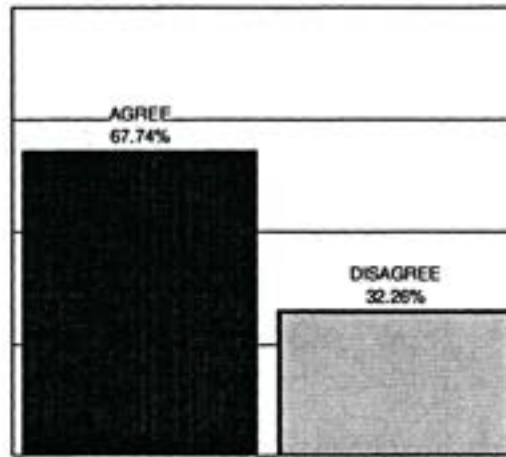
24. OUR RSC FEELS THAT
DECISIONS MADE BY
WORLD SERVICES REFLECT THE
OVERALL CONSCIENCE
OF NA GROUPS.



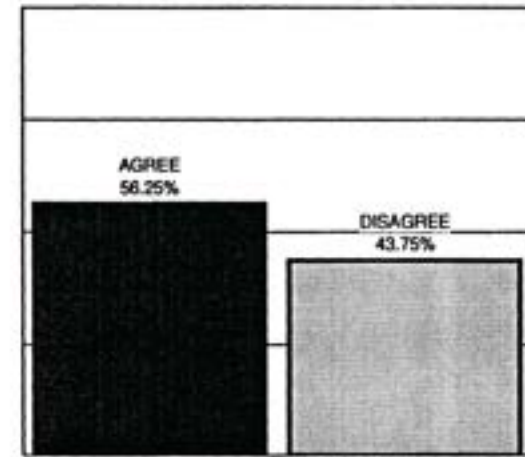
ALL RESPONSES



OF THOSE STATING AN OPINION

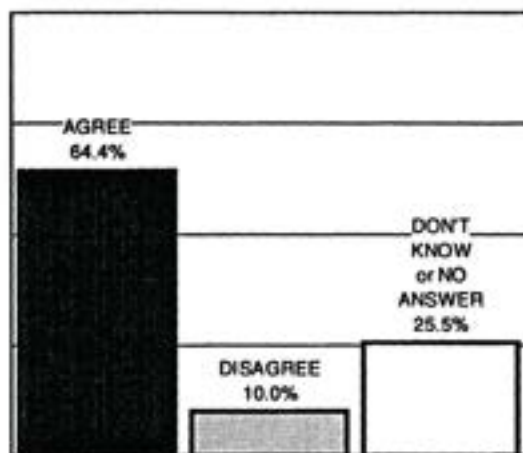


OF THOSE STATING AN OPINION



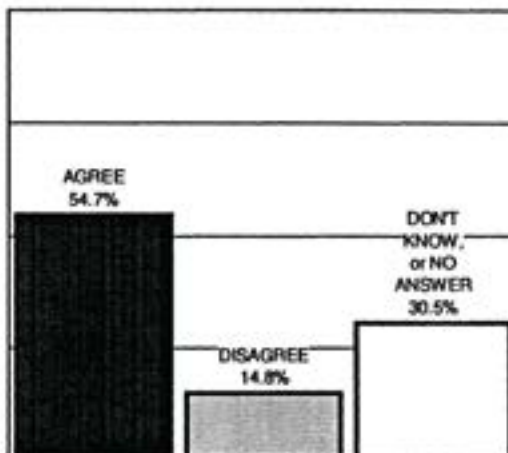
OF THOSE STATING AN OPINION

6. OUR GROUP TRUSTS
WORLD SERVICES.



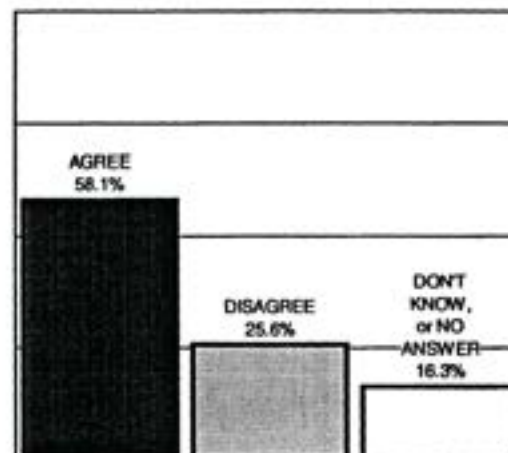
ALL RESPONSES

20. OUR AREA HAS CONFIDENCE IN
WORLD-LEVEL TRUSTED SERVANTS.

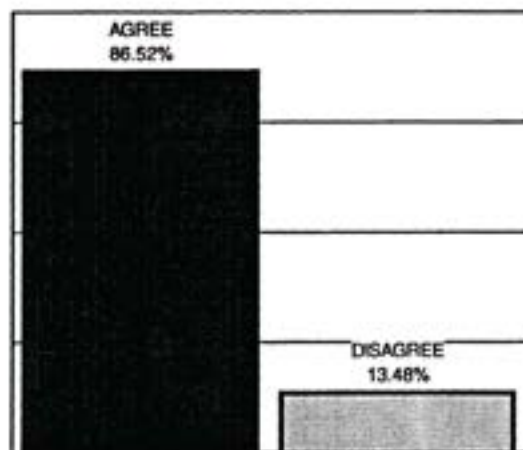


ALL RESPONSES

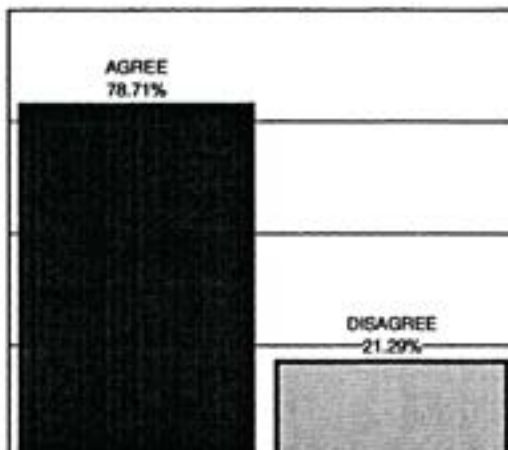
25. OUR RSC TRUSTS
WORLD SERVICES.



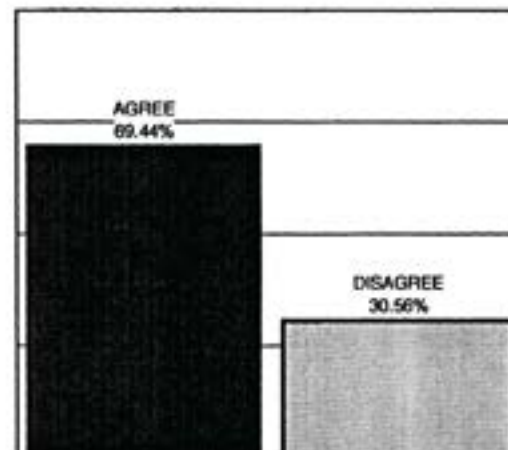
ALL RESPONSES



OF THOSE STATING AN OPINION

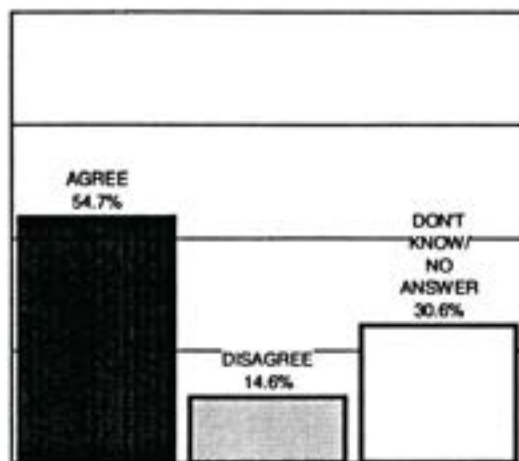


OF THOSE STATING AN OPINION

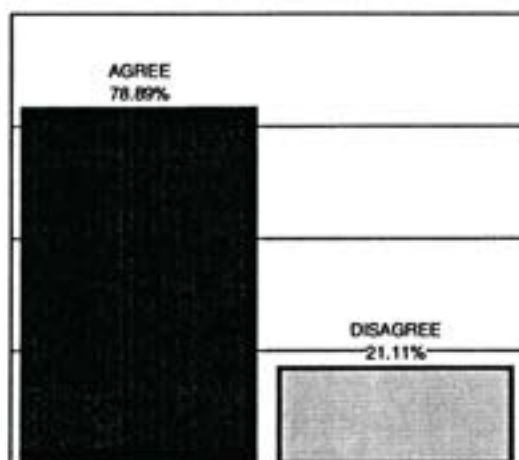


OF THOSE STATING AN OPINION

**23. OUR GROUP IS SATISFIED WITH
WORLD SERVICES.**



ALL RESPONSES

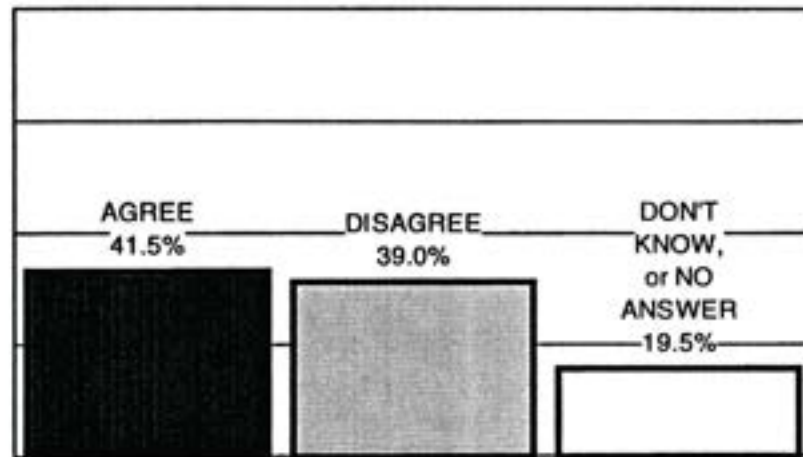


OF THOSE STATING AN OPINION

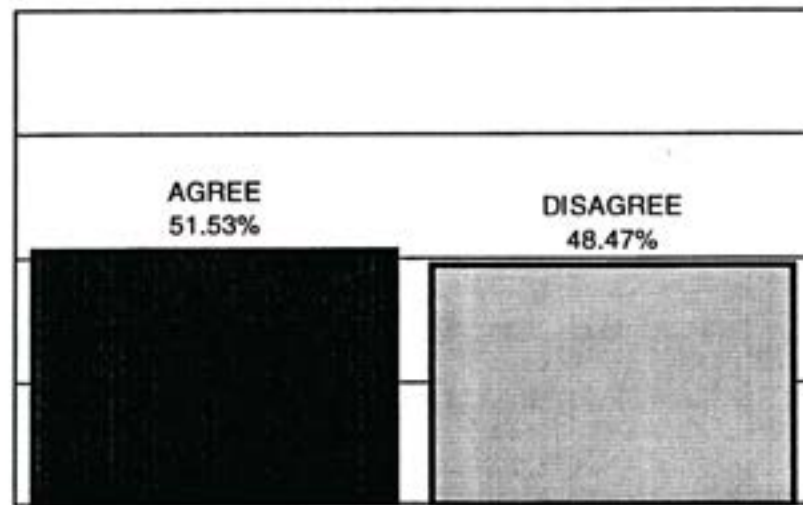
MISCELLANEOUS TOPICS

CULTURAL DIVERSITY

18. OUR GROUP THINKS THAT WORLD SERVICES SHOULD MAKE GREATER EFFORTS TO REFLECT THE CULTURAL DIFFERENCES OF OUR FELLOWSHIP.



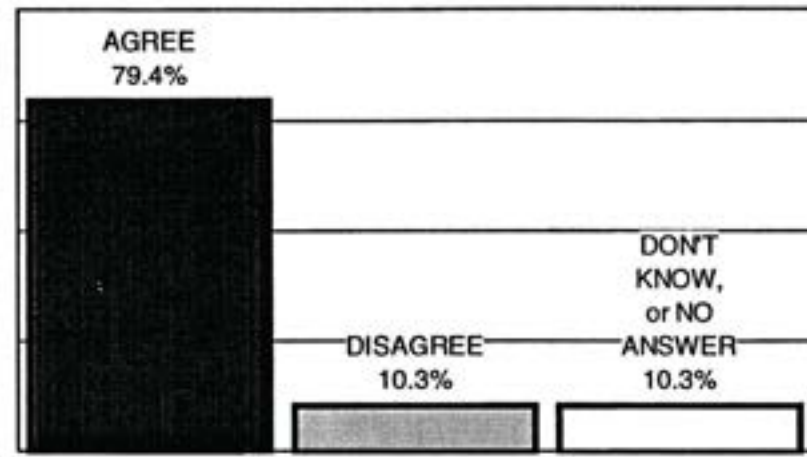
ALL RESPONSES



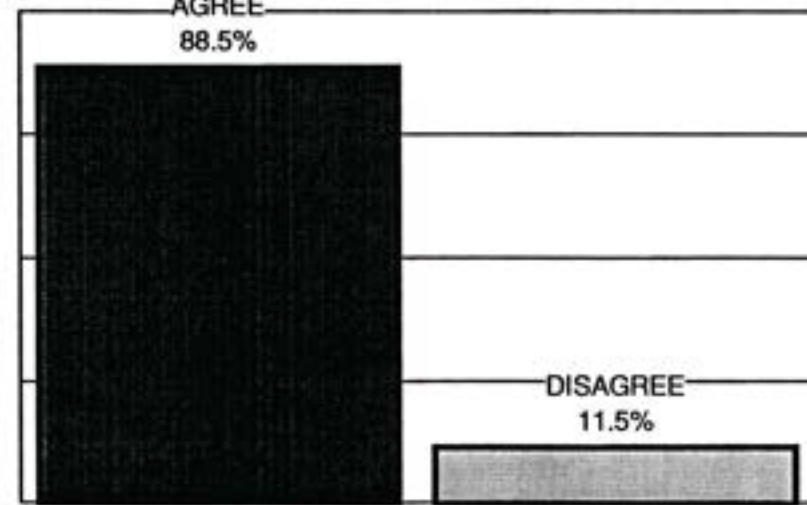
OF THOSE STATING AN OPINION

OUTREACH

6. WORLD SERVICES SHOULD PROVIDE OUR ASC WITH STRONG SUPPORT FOR OUR EFFORTS TO REACH OUT TO ISOLATED GROUPS IN OUR AREA.

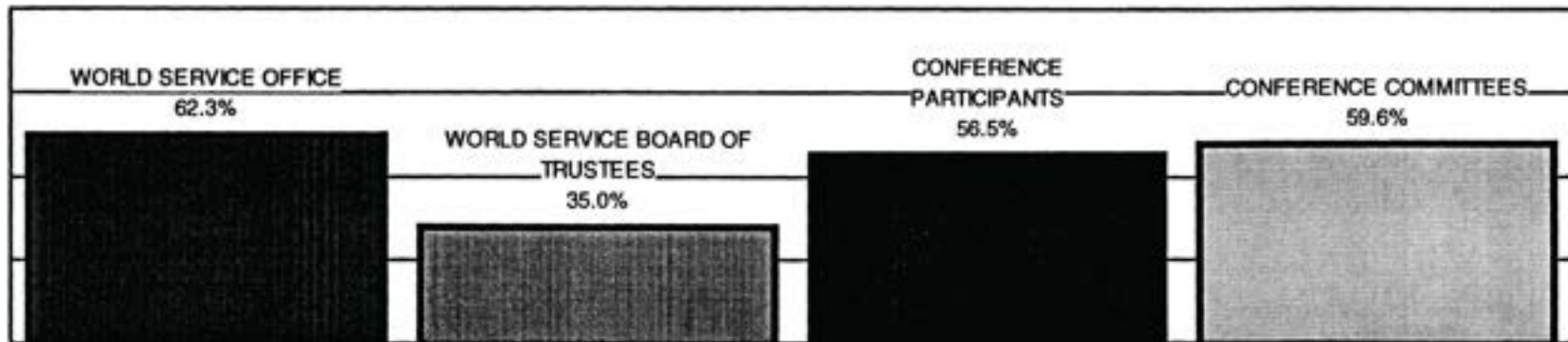


ALL RESPONSES

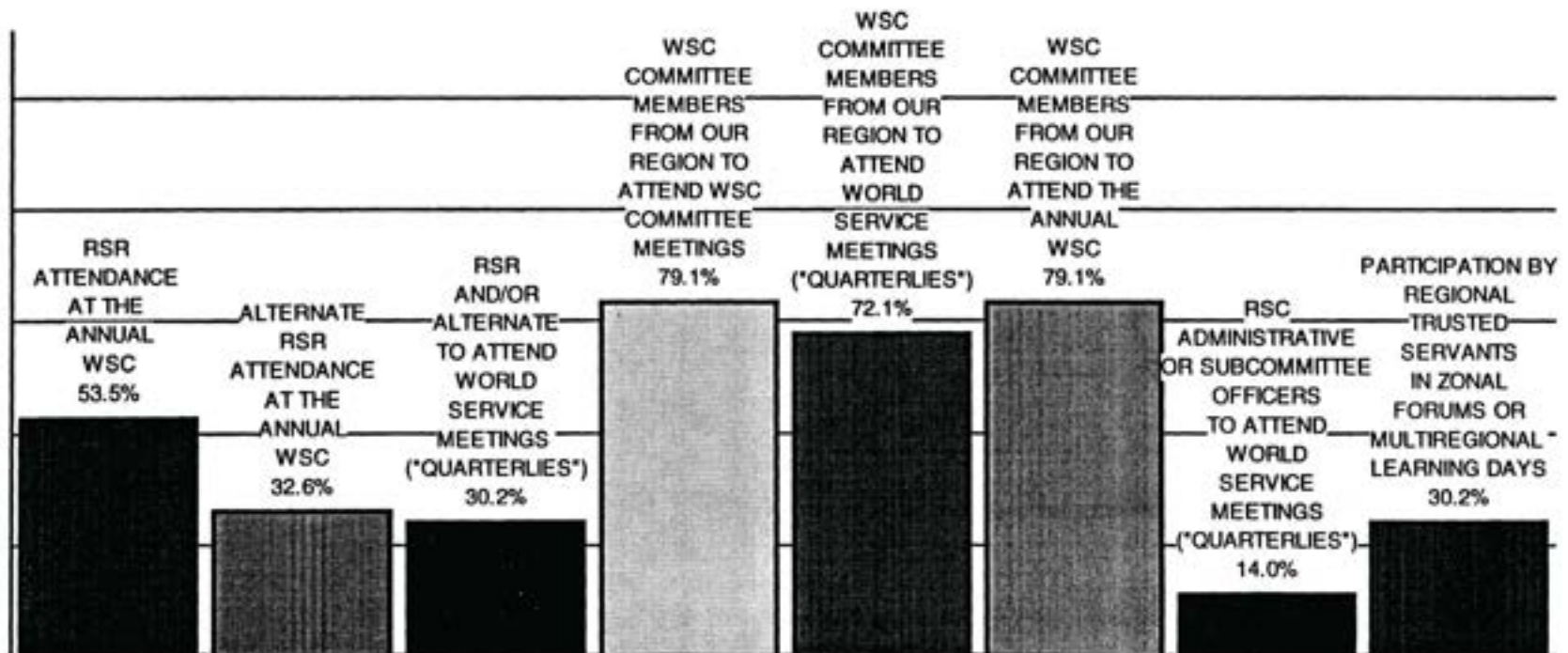


OF THOSE STATING AN OPINION

14. OUR ASC WANTS SERVICE COORDINATION HELP FROM (CHECK ALL THAT APPLY):

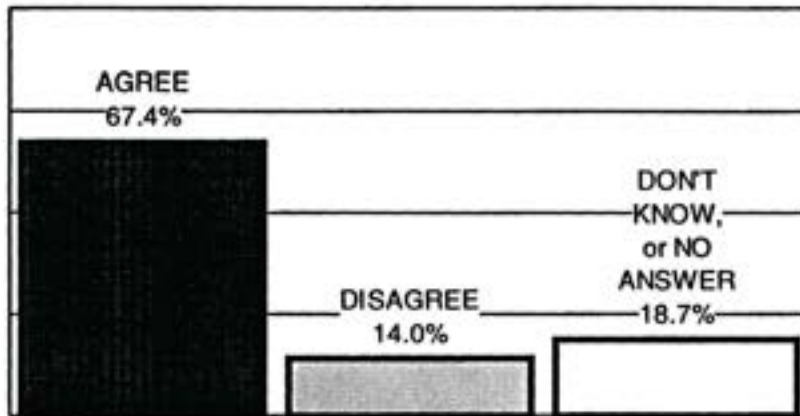


[RSC] 9. WORLD SERVICES SHOULD HELP PAY TRAVEL EXPENSES FOR (CHECK ALL THAT APPLY):

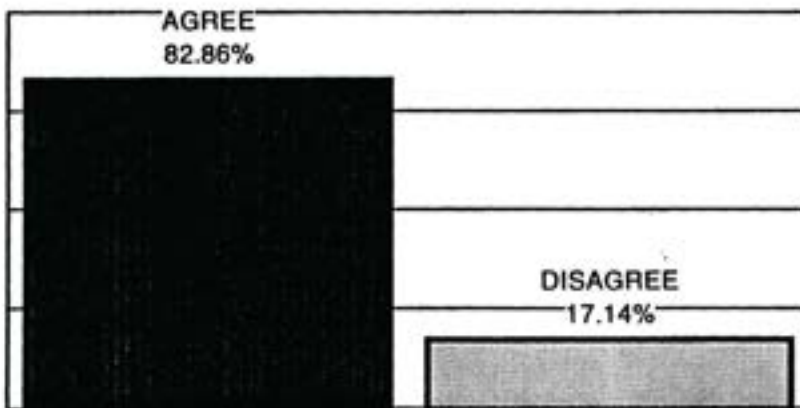


ZONAL FORUMS

[RSC] 6. WORLD SERVICES SHOULD
ACTIVELY SUPPORT ZONAL FORUMS.



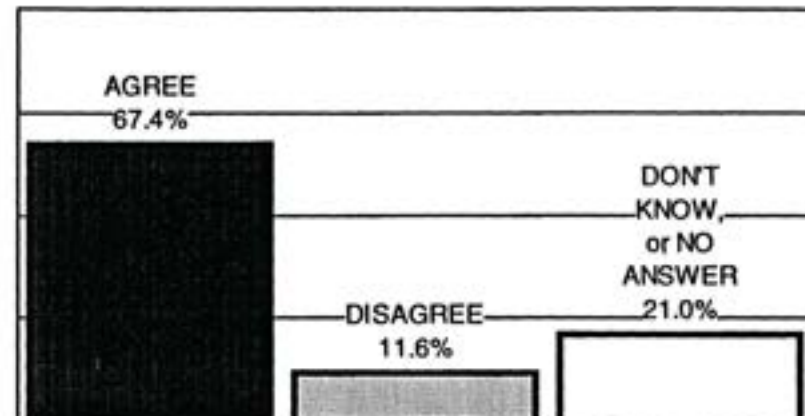
ALL RESPONSES



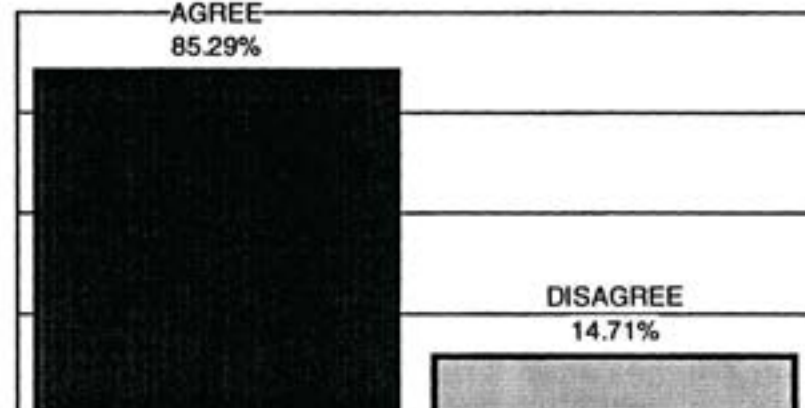
OF THOSE STATING AN OPINION

CARRYING THE MESSAGE

[RSC] 19. WORLD SERVICES ADEQUATELY
CARRIES THE NA MESSAGE.



ALL RESPONSES



OF THOSE STATING AN OPINION

