What's happening in NA World Services that you may want to know...

We hope you will continue to forward this page by email, or copy it for interested members, your ASCs, and RSCs. We continue to encourage people to obtain e-subs to *The NA Way* and *NAWS News*. This helps us to communicate more effectively and control distribution costs.

- To receive *The NA Way*, you now need to sign up; a new subscription can be created anytime. The October issue was the last issue sent automatically. Please sign up for e-sub (cost effective!), paper, or bulk subscriptions at www.na.org/subscribe. Please pass on this information.
- Service System The Service System webpage is online and has all of the material distributed since the conference, as well as background reports and a current update with the shortened session profiles for local workshops. There is a link to a bulletin board for the project there as well. Updates will be posted online as they are available: www.na.org/servicesystem.
- Extended Deadline! Help shape the future of NA recovery literature. A literature survey about where we should focus future efforts is currently out and posted at www.na.org/litsurvey. We have extended the deadline to the end of April 2011. Please participate! We want to hear what you think.
- If you are a current conference participant or were one during the 2008-2010 cycle, please sign up for the conference participant bulletin board at http://disc.na.org. This board can be viewed by any interested member. We have a lot to talk about this cycle.
- We have continued to reduce expenses across the board; the World Board is helping in these efforts by cancelling our March meeting. We continue to ask for your financial support in providing services that help in carrying the message worldwide. Please see the member's contribution portal on na.org at www.na.org/?ID=donation-external-index.
- There will be a five percent, across-the-board price increase on all items in our inventory, with the exception of the Basic Text, effective 1 July 2011. Details can be found on page four.
- WCNA 34 is being held in San Diego September 2011. Have you registered yet?? We want you to come celebrate your recovery with us! You can check for information about this event at www.na.org/wcna.
- "Living Clean" Thank you to all members who participated in this process; your efforts helped create a piece of recovery literature. The approval draft will be released late April 2011.

We have several new products. The sixth edition Spanish Basic Text as well as a special commemorative Spanish edition is now available. We currently have two new tri-plate medallion colors in stock – pearl/ pink and black/silver. A new gift edition of *It Works: How and Why* is also available. Please check the product update page.



HELP SHAPE THE FUTURE OF NA RECOVERY LITERATURE A LITERATURE SURVEY ABOUT WHERE WE SHOULD FOCUS FUTURE EFFORTS IS CURRENTLY OUT AND POSTED AT: WWW.NA.ORG/LITSURVEY THE NEW DEADLINE IS 30 APRIL 2011.



Go to NAWS News at www.na.org/?ID=reports-nawsnews-nawsmain

OUR VISION, OUR FUTURE A NEW CONFERENCE CYCLE UNFOLDS We met 19-22 January 2011

We met 19-22 January 2011 in Chatsworth, CA. Our four day agenda was ambitious; we had many areas to be covered in this meeting in light of our decision to cancel our March meeting. We spent two

days focused on the Service System Project; one day we reviewed and discussed fellowship input on the proposals and day two was facilitated by Jim Delizia, who helped us refine the revised proposals. Our Service System Workgroup partners were with us for these two days. In this *NAWS News*, there is a synopsis of points and the website is a great source of current and past information about this project. We hope you will take the time to visit the service system area on the website, www.na.org/servicesystem.

"Living Clean: The Journey Continues" completed its final review and input period. The workgroup met in February to consider input, factor the input into the remaining chapters, and ready this book length recovery piece for approval form release in April 2011. We are gratified with the diligence demonstrated by this workgroup and their tireless efforts to produce this book. We thank everyone who has participated in the development process; some members participated through review and others offered source material for the book. Together we have created a book about living recovery in our everyday lives. We encourage members to read and hopefully enjoy the approval form book.

In addition to working on our two major projects of this cycle, we reviewed and discussed the board's workgroup recommendations regarding regional and new business proposals at the WSC. We offer an in depth report of our proposal later in this issue. This includes what we propose in lieu of regional motions, in lieu of new business motions, and a look at how we reached this experimental process. We want members to understand how we aim to proceed and we welcome comments. We desire to walk through this conference (2012 *CAR* and WSC) with this plan and revisit it together at the conference. We honestly believe we can be helped by this proposal, yet we will learn as we go.

Our agenda also covered WCNA 34 plans and registration data, the literature price increase July 2011 for all inventory items except the Basic Text, FIPT related motions, and the literature survey. We ask everyone who reads this to please ask their friends to complete this survey, which is available through April 2011. We signed off on the election survey for regional delegates and alternates and are reviewing *Planning Basics*; a booklet piece similar to *PR Basics* to help us better understand the steps of planning and application of the planning steps in our communities.

In rounding out our productive meeting, we reviewed our current financial status, which is static. Both sales and contributions continue to be down compared to previous years and against the 2010-2012 WSC-approved budget. We will continue to clearly and dutifully inform members about our need for funds during our interactions in workshops and through our communication vehicles. NA is a worldwide fellowship with a mission close to all of our hearts. We believe the newly adopted vision statement guides us in our goal to make recovery available to every addict in every corner of the world, and we need your continued support.

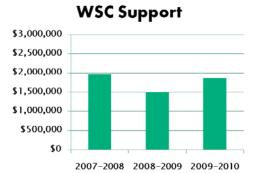
FISCAL UPDATE

We have talked a lot recently about the need to... *Invest in Our Vision* ... but how does that really apply to each of us as members of Narcotics Anonymous?

It's easy to talk about how those who came before us invested their time and money to ensure the growth of NA and spread the message of recovery, and how we can continue in their spirit and make a commitment to be bighearted. A vision cannot be realized without services; we need to be able to respond to members throughout the world and be able to support their service efforts.

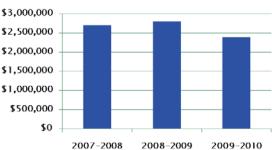
But meeting the financial reality of these ideas is more difficult. In this section of *NAWS News*, we usually provide you with our number of operating days, which is currently 58, and ask members to contribute. Not much has changed in our financial picture; our operating days remain about the same and we continue to maintain bare bones services and staffing levels. We have been able to avoid moving into the next phase (phase three) of our emergency action plan by not replacing the seven staff that we have lost since WSC 2010. That is about a 15% reduction in staff levels–exclusively involved with projects and services.

We continue to reduce expenses wherever possible as shown in the following graphs. Expenses associated with events (the world convention) have decreased each year for the last three fiscal years. We have reduced literature production expenses since the last fiscal year, and conference expenses for the last conference (2010) compared to the previous (2008) one. The one area where we have not reduced expenses yet, by choice, is in fellowship development, which covers things such as publications, workshops, and literature to developing communities. We believe that to cut these services further would affect our fellowship's future potential and the ability of addicts to hear our message.

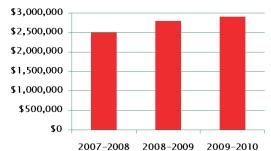


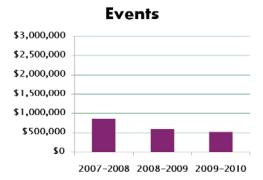
NAWS EXPENSES

Literature Production



Fellowship Development



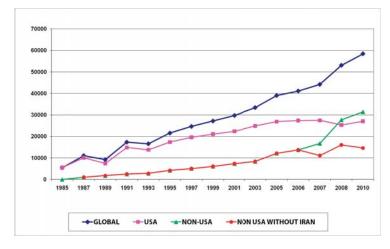


Unfortunately, however, our income is not rising. Our income spiked slightly for one year due to the Sixth Edition Basic Text as shown below, and then in the following year we saw a \$350,000 decrease in literature income. Our donations income has declined each year for the last three fiscal years. We know we are not alone in experiencing financial constraints. We hear from most offices and regions that they have fewer funds and struggle to provide services. We are working on session profiles for the new Self Support IPs and will let you know as soon as they are available. This is a discussion about our present and future that we must have together.



NAWS INCOME

Our vision is clear – to make our message available to every addict in the world seeking recovery from the disease of addiction. Our Basic Text, in the Tradition Seven essay, reminds us "NA services remain in need of money...We all have to pull together, and in pulling together we learn that we are part of something greater than ourselves." Simplicity rings true. We would like each and every member to visit www.na.org/?ID=donation-external-index and *Invest in Our Vision*. Imagine if <u>every</u> NA member gives \$5 per month, how many Basic Texts that contribution would buy for addicts who are not in our meetings. Perhaps the best news is that our fellowship continues to grow, which means more addicts are both hearing and embracing our simple message.



On a practical note, we are looking to base the future on a more self-supporting economic model; one that doesn't require us to rely on literature sales and one that doesn't sustain delivery of service through events and conventions. Yet, today that is not our reality. We need to continue to ask every member to participate in contributing to the fellowship that saved each and every one of our lives, in an effort to be able to offer that same opportunity to addicts worldwide.

LITERATURE PRICE INCREASE

NA World Services has postponed any across-the-board price increase since January 2001. While we have been forced to raise the cost of individual items since then, there has not been an across-the-board increase for ten years. Given rising production costs and the current economic climate, we can no longer continue to hold this off. Effective 1 July 2011, a five percent across-the-board price increase will be implemented on all of our inventory items, *except* the Basic Text.

The Sixth Edition raised the cost of the Basic Text due to its increased size at the end of 2008. Although production costs are rising and we believe we will be forced to raise the cost in the future, we are not prepared to make this increase now. The perception of many of our members is that our text is expensive. For any other hard cover book, \$11 would be inexpensive. Rather than raise the cost of the text now, we hope to have a discussion about how we fund our services and the cost of literature. This seems to be an easier discussion to have if we do not raise the cost of our foundational text.

Our current financial model perpetuates a reliance on the sales of NA literature to fulfill our service efforts. Our aim is for services to be paid for more by member contributions rather than a reliance on the sales of our primary recovery text. So, for today, the price increase will be five percent on all inventory items, including keytags and medallions, booklets, pamphlets and book-length recovery literature, again excluding the Basic Text. This will apply to WSO Chatsworth, Europe, and Canada. We realize that any price increase is inconvenient at best; however, production and cost of goods charges do not stand still. We are all familiar with the reality that the cost of most things goes up over time. NA is not exempt from this reality.

We will continue to hold off the previously announced increase for WSO-Europe in order to bring the dollar and euro pricing on par. With examination of their 'break even' status, we decided to hold that increase in abeyance for now. We will continue to monitor WSO-E activity and financials. If, at some future point, we need to increase, we will provide ample notice.



As many of you (perhaps most of you) already know, we met jointly with the Service System Workgroup again in January. We reviewed the input we'd received on the first draft proposals and talked about our impressions from the service system workshops and sessions we have facilitated and attended.

INPUT ON THE FIRST DRAFT PROPOSALS

We received input from:

63 individuals, 6 groups, 14 ASCs, 27 RSCs, 18 workshops (not including the 5 NAWS US workshops)

10 countries: Canada (3 provinces), Finland, Honduras, Mexico, Panama, South Africa, Sweden, US (30 states), the UK, and Venezuela

As we eblasted to delegates, we made some decisions about how to revise the proposals-both how to refine some of the existing ideas about structure and what to add at this stage about process. Certainly, it is clear that this continues to be a work-in-progress. We are currently working on those revisions and expect to have them out sometime in March. In the meantime, if you have not read the February 2011 update yet, we have posted it online, and it offers a brief explanation of what we expect those changes to be: www.na.org/servicesystem. These "second draft" proposals should form the basis of conversations that will help shape the material in the Conference Agenda Report. At this point, we expect to include a set of "agreements in principle" for decision by the conference. We also expect to be presenting a project plan for some sort of transition workgroup (this project plan would be included in the Conference Approval Track mailing along with the other project plans).

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We continue to welcome your ideas and input about the service system. What kind of changes can we make to more effectively carry the message? One of the areas we are specifically looking for more information about is shared services. If you have had experience working with a successful shared services body of some kind, we'd like to hear from you. We are particularly interested in hearing how you dealt with the potential pitfalls or challenges related to accountability and delegation in a body formed to share services between two ASCs, for instance. Please write to us at worldboard@na.org with your best practices.

Thank you for your help so far in spreading the word about this project, putting on workshops and talking about ideas in your service bodies, sending us input, and generally trying to help us move forward in this process of change. Together we can.

UNITED STATES SERVICE CONFERENCE

We have received a number of inquiries about a United States fellowship assembly or USSC. There may be perceptions that this is either a part of the Service System Project or in response to it, but this is not the case. We are three years into the Service System Project and have only seen the same emails that most of you have. Since this event is not being coordinated by any duly elected representative or by any registered area, region, or zone, we are not really comfortable commenting. There are issues that are raised in their material about NAWS, and we are happy to respond to those questions. A United States conference is not an idea that we believe will help us better achieve our primary purpose, or we would have included it in the Service System proposals. As always, we are open to your concerns, ideas, and comments.

LITERATURE SURVEY EXTENDED DEADLINE - LET YOUR VOICE



This survey has been online at www.na.org and there is still time to let us know your thoughts about recovery literature. Members

can complete it online or mail/fax their responses. We are asking for your help informing members of this opportunity to provide valuable input toward the development of our next piece(s) of recovery literature. We have only received a little over 1,600 completed surveys on our site at na.org. In contrast, we are pleased to report that we have over 7,000 paper surveys from Iran. Please remind your friends, those you serve with, and members in your meetings. We anticipate using the results from this survey dur-

ing the scanning phase of our strategic plan for the 2012-14 cycle. Deadline for participation is now the end of April 2011.

ELECTION SURVEY

As we reported in the November *NAWS News*, this survey idea originated at WSC 2010 and conference participants fully supported the move in this direction. We worked with the HRP to create a survey which was e-blasted to delegates and alternate delegates. We are optimistic that survey returns will provide us with information that can be quantified for ongoing dialogue about electing qualified candidates. We are seeking to improve the process and understand the perceptions of the delegate body. We believe electing qualified candidates is valuable to the fellowship's growth and development. We will be reporting back to you what we learned from the survey and possible follow-up action plans.

THE NA WAY MAGAZINE E-SUBSCRIBE NOW

Automatic distribution of the paper *NA Way Magazine* to groups, trusted servants, and service bodies ceased with the October 2010 issue. We implemented the conference's recommendation to purge the existing database of individual paper subscriptions which has been completed. This information will continue to be presented in *NA Way* issues throughout 2011.



We reconfigured the subscription webpages and process to make it easier for our members to access and request subscriptions at www.na.org/subscribe. We strongly encourage those with Internet access to choose the electronic version, and we will continue to enhance that version in order to offer e-subscribers a more valuable product. In addition, we developed a system to request multiple-copy subscriptions on behalf of subcommittees and groups. Paper subscriptions for individuals and multiple-copy subs for groups, services bodies, and professionals numbered 3,778 for January 2011.

Looking at our current figures (January 2011), it seems that members are continuing to sign up for electronic versions. The US numbers have increased from 9,581 in October 2010 to 12,018 in January 2011. We have noticed a slight increase in Spanish e-subs. We also continue to provide the *NA Way* by e-sub in Russian. We are reminding readers to delay no longer–we want you to enjoy reading the fellowship's recovery journal. We need your help in getting the word out in your local NA communities. Please take the time now to subscribe for your April *NA Way Magazine*.

PROPOSED TRIAL PLAN FOR 2012 WSC

REGIONAL MOTIONS AND NEW BUSINESS TRIAL PROPOSAL FOR WSC 2012

As we have been reporting since the conference, WSC 2010 unanimously supported an experiment for WSC 2012 that would replace the current regional motion process with a process to allow ideas to be discussed. The straw poll at WSC 2010 covered both regional motions in the *CAR* as well as regional motions in new business.

Following are our ideas for how to accomplish this as a first experimental step. In moving more towards consensusbased decision making, we believe this type of process would eventually apply to much more than just regional motions. We believe the conference supported this idea as a first step since conference policies for NAWS motions on items like literature, budget, etc., are much more involved and do not contain "new" ideas.

We are asking delegates to let us know what they think about our suggested approach since we only have between now and 1 August to come up with a process that we all understand and are willing to support for at least one conference.

OVERVIEW OF CURRENT PROPOSAL

Our proposal focuses on an "idea process" rather than motions. Regions could submit their ideas, and in both the *CAR* and during the conference itself, we might try out a process to lend weight to these ideas, consider what level of support they have among conference participants, and then move them into the planning process. Action may be taken on the ideas or we may simply report back on them. Similarly, for new business, there would be a process at the conference for regions to submit their proposals for discussion during the conference week. These would also be discussed and "weighted" in some way at the conference.

Please remember that this is simply a first step and will require discussions at WSC 2012 about what worked well, what did not, and what we would like to see handled in this way for the future.

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We are proposing that for this experiment, we stick as closely to the existing timelines and processes as possible. In the existing process, the deadline for submission of regional motions is 1 August 2011. The deadline for getting the motion into the conference's required format is 1 September 2011. In this new process we would use those same deadlines for initial submission by regions, and to arrive at the final wording of the proposed idea. Since we are not trying to get to the final wording of a new policy, however, the goal during this period is to achieve a practical, clearly stated proposal. The current policy limits the rationale for regional motions to 150 words. We would like to be more liberal with this experimental process and ask that ideas be stated in one page or approximately 250 words. This would still allow us to keep our translation deadlines and keep the length of regional submissions to something easily workshopped and discussed.

The *CAR* processes for these ideas are to discuss, perhaps refine, and measure support for, each idea rather than vote on a motion. The process at the conference would be to bring these local discussions forward and see which ideas seem to have the greatest support of the fellowship. These ideas will be discussed and straw-polled as they are now, but will not be included in the actual business sessions for decision. Similarly, there will be a deadline as there is now for new ideas that arise in the creative mix of the conference, and these will be discussed and straw-polled during the new business discussion, but will not be included in the new business session itself for decision.

Anything that rises to the level of a decision that the conference clearly wishes to make will be put before the conference in the wrap-up session, much as the idea that resulted in this proposal was in 2010. The board will clearly state its understanding and intent on the matter, and we will seek consensus through a discussion and straw-polling process.

Matters that require a change in conference policy will be carried forward to the following conference through the *CAR* and CAT processes as appropriate for action in the business session of the conference.

Now that we have laid out our aim for the 2012 confer-

ence, some may be wondering about the "how's and why's" of a discussion based conference, history of regional motions and their apparent lack of board support. We will now offer a background synopsis.

WT CARRYING

THE DISCUSSION-BASED CONFERENCE

The World Service Conference (WSC) has been moving since the late 1990s away from a process dominated by motions, debate on those motions, and procedures to amend those motions, to a discussion-based process with strategic planning at its core. In the plan-based process, most of the conference has been taken up with just such open discussion designed to shape the short-term and long-term goals of the strategic plan and to direct the World Board in the further development and execution of that plan. Business sessions have become a small part of the conference week and have included adopting the plans and budgets proposed for these projects.

This shift in tone and process has been driven by and strongly supported by the delegates to the conference from around the world. As the conference has continuously grown to include a broader representation of the entire worldwide fellowship, the new process has much more effectively incorporated all voices in the group conscience process, including those whose cultures and backgrounds do not include the use of *Robert's Rules of Order*.

CONSENSUS-BASED DECISION MAKING

The conference has continuously asked the World Board to implement principles of consensus in the decision-making processes. The board has responded by proposing changes to the rules of order that allow for full participation in discussions of all matters that will be considered by the conference. Consensus on all matters was already sought and measured through straw-polling. These sessions support the consensus principle of ensuring that all voices are heard and those proposals before the conference can be modified as necessary to better reflect the consensus of the body before they are considered in a business session. Additionally, the board has used many methods between conferences, such as discussions in NAWS News, online discussion boards, workshops held around the world, input received at our primary service center, and attendance at zonal forums to ensure that the fundamental elements of the board's strategic plan have been thoroughly discussed and shaped by the fellowship in partnership with the board. The proposals in the CAR have therefore nearly always been shaped by a strong consensus going into the conference.

HISTORY AND CHALLENGE OF REGIONAL MOTIONS

One vestige of the old process that has remained, and about which conference participants have often voiced frustration and a desire to change, has been the process by which regions place motions in the CAR and make motions on the floor during new business. The intent with regional motions: regions need a mechanism to guide and direct the board, which is directly responsible to them. In this spirit, early *Conference Agenda Reports* contained any motions regions wished to bring, with no policies about how they were formed or how clear they were regarding their impact on existing or future policy. The conference was consumed with debating, and amending motions, trying to determine financial impact and how these motions affected policy. As the fellowship grew, this became a much more complex and protracted exercise.

In an effort to correct this, the conference passed a motion requiring that all regional motions be submitted by a deadline, and that the equivalent to the World Board in those days would have thirty days to work with the makers to ensure that the motions met certain standards. The maker had to provide a list of policies affected by their motion, show how those policies were affected and submit statements of intent and rationale for their motions. The board would provide its analysis of the effect of the motion, and their recommendation regarding the motion. With this board role with motions, an adversarial relationship between the maker and the board was often the result.

APPARENT LACK OF BOARD SUPPORT FOR REGIONAL MOTIONS

A question usually arises with this perceived lack of support: Isn't the board interested in being guided and directed by regions? The board's answer to this has consistently been that we are indeed interested in this guidance and direction. In fact, the whole conference itself, and all of the communications and workshop events around it, are designed for seeking, receiving, and acting on this guidance. The entire decision-making culture of NA World Services has shifted so that it is plan-driven and discussion-based rather than being motion-driven and parliamentaryprocedure-based, as it was in the past. Significant resources are committed to gathering and considering all the input from the various sources, forming proposals, weighing priorities based upon available resources and the urgency expressed by the fellowship about various ideas, and bringing them to the conference for consideration.

So the board has long been saying, yes, please submit your ideas for consideration in this process, but let's figure out how to do it within the discussion-based, consensus-based culture of today's conference. We have initiated a process by which ideas could be directly submitted to us. We've invited regions to begin discussion on the various discussion boards on the NAWS website, to bring up concerns and ideas in workshops and to e-mail the board about them. The board then considers all of this in developing issue discussion topics, developing session profiles for workshops, and ultimately bringing project proposals to the conference.

FELLOWSHIP INTELLECTUAL PROPERTY TRUST (FIPT) ISSUES

In the 2010 *CAR*, we mentioned copyedits to items such as IP #21 that mentions the discontinued *Meeting by Mail*. This was discussed at the conference, yet we had no follow up with a straw-poll to gain a sense of support or direction from the body. We anticipate putting forth a motion that gives permission to perform those copyedits.

A second motion that we plan to offer pertains to repackaging already approved fellowship recovery literature. This would give us the latitude, for example, to change how items are laid out in the *Introductory Guide* and grant us the ability to print step excerpts or create new items based on existing Fellowship-approved recovery literature.

We wanted to report now in hopes of gaining some feedback from you. We look forward to hearing your thoughts. Please write to us at worldboard@na.org

PUBLIC RELATIONS

NAWS was accorded the opportunity to meet the President of the American Society of Addiction Medicine (ASAM), who in turn introduced us to a medical researcher from New York, who was former President of



ASAM and board member of the International

Society of Addiction Medicine (ISAM). This physician proposed that he survey members of NA; he had surveyed two AA conventions and reported his findings in medical journals and in plenary sessions at various conferences.

The physician researcher's proposal, along with his survey instrument and published articles, were presented to us. We discussed his proposal and we are moving forward with implementing the researcher's survey instrument. We have had several conference calls with the researcher and outlined a window of March through May for meetings to participate in this survey. Currently we are working with survey coordinators who are NA members in various locales in the northeast and southeast US, and California. We have a target of 500 member returns for this sample. In choosing our locales, we identified areas that may have larger meetings with a diversity of members and cleantime. The aim is to obtain input from 30-40% of members in these locales who are new to recovery and who represent the larger ethnic groups in the US. Our experience with the surveys at the world convention demonstrates that our membership is representative of the geographic locale where the convention is held, and many of the attendees who celebrate their recovery at a convention have the resources to do so. This upcoming small survey sample is aimed to obtain a greater cross section.

We continue to believe that we will learn more about ourselves to help us better carry the message of recovery to members and potential members, and we will gain the prospect of having the NA program presented to physicians by a physician at a medical conference. We look forward to working with coordinators and distributing the survey; we will continue to update you with information about this endeavor.

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Living Clean The Journey Continues

The final review and input period for *Living Clean: The Journey Continues* ended on 31 December 2010. The input process has concluded.

THANK YOU...

We want to extend our heartfelt thanks to all the members of our fellowship who have shared their experience, strength, and hope with us regarding *Living Clean*. Members sent their experiences to us via email, on discussion boards, in workshops at local events or conventions, by postal mail and in audio recordings. Your sharing affected the direction and structure of this book. We have received input from members of our fellowship from all over the world. We deeply appreciate the time, energy and effort that members expended in reviewing the draft material. Again, we thank you for your participation in the process that is bringing this book to life.

NEXT STEPS...

The input we received from the fellowship from the final review is being factored into the material. The revised drafts will then be copyedited to ensure that the material is coherent and clear. The board will sign off on the final wording of the book and the approval form will be published in late April 2011.

The vote regarding fellowship approval of the book will take place at the World Service Conference in April 2012. The project plan for this book called for the text to be released for a one-year period in "approval form." It should be noted that the approval period is not a time for additional input, but offers us the opportunity to read and consider the proposed text as it stands. The book will appear as an addendum in the *Conference Agenda Report* and, as such, will be a part of old business at the WSC 2012. Approval requires a two-thirds majority vote in favor by regional delegates, and if approved, the book will be designated "Fellowship-approved."

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WORLD CONVENTION UPDATE WCNA 34 – IN THE SPIRIT OF UNITY 1-4 SEPTEMBER 2011 SAN DIEGO, CALIFORNIA

In a few short months we will be together at the 34th world convention, smelling the salt air from the Pacific Ocean and rejoicing in our recovery *In the Spirit of Unity.* The WCNA workgroup has been formed and will be met 25-26 February 2011 in San Diego, CA. They are enthused and excited to be part of this workgroup. Their primary responsibility will be coordinating all vol-

unteers for the various convention areas such as Merchandise, Registration, Convention Information, etc. We are pleased that this nine-member workgroup has seven members from San Diego, the home of this convention. The additional members hail from Tijuana, Mexico and Las Vegas, Nevada. We are certainly looking forward to working with them toward an awesome convention.

Members continue to ask many questions; some we are able to respond to and for some we have no information to offer--yet. One of the primary inquiries is, "Who

is playing at the concert?" We have not finalized any contracts. As soon as the concert, jazz and blues, and comedy entertainers are booked, we will be sending a WCNA e-blast. In fact, we may be sending more than one e-blast. Once we have a signed contract for entertainment, we will let members know! Members also want to know if WCNA 34 will include a Saturday night banquet. We understand that at some US WCNAs we have had banquets; however, we will not be holding a banquet at the world convention in San Diego. We request that members who have questions about hotels and distance to the convention center visit our website, www.na.org/wcna and click the Hotel tab. There are tabs for airport travel and information about San Diego. Please visit the site often; we are always updating information about WCNA 34. Unfortunately, we will not be offering wheelchair or scooter rental opportunities at this convention. For members who may be in need of this support, we suggest that you contact businesses in San Diego or contact the San Diego Convention Bureau. They may be able to provide you with information about wheelchair rentals.

> Registration continues with our approach toward pre-registration. The current requirements at the San Diego Convention Center specify that attendees wear a badge to be in the building, which seems to further support the direction that we have embraced. We know this may be surprising to many, but requiring registration to attend seems to be the only reasonable and responsible thing to do. Wearing and displaying a registration badge for building access seems to be the current trend in many convention centers in various locales. We encourage members to register early. Currently, we have established a fixed capacity for 16,000. We will still have on-site regis-

tration, yet it may be limited with the fixed capacity. We are continuing to push pre-registration; we do not want members to miss the opportunity to celebrate recovery with addicts from throughout our worldwide fellowship. Registration badges afford members the ability to attend the many dances, coffee houses, the convention festival, and guarantee full access to the convention center. We have postcards and posters on the website www.na.org/wcna which can easily be downloaded and printed; we are asking you to share these with members.

WCNA 35

29 August – 1 September 2013 Philadelphia, PA

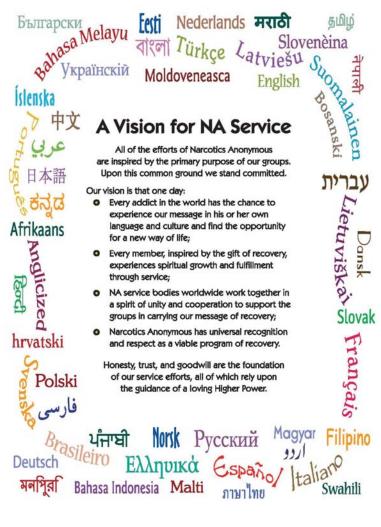


HUMAN RESOURCE PANEL HELLO FROM THE HUMAN RESOURCE PANEL!

It may seem like we just left WSC 2010, but the fact is that we are fast approaching the start of the HRP nominations process for WSC 2012. In March 2011 our preparations will be in place and work will begin on collecting potential candidates

for nomination, through what has come to be known as the RBZ (region, board, zone) process. We will be sending detailed information to all those service bodies able to participate in the process. In an effort to maximize timely distribution and minimize expenses, whenever possible we will be emailing that material to the appropriate regional delegate and zonal forum contacts.

Also, as mandated by conference policy (and outlined in *A Guide to World Services in Narcotics Anonymous*), we will be contacting all of those members who have not submitted or updated their World Pool Information Form in the last three years, asking them to update that information or be removed from consideration in the upcoming WSC 2012 nominations process. The deadline for these WPIF updates will be 31 August 2011, which also marks the start of our



traditional candidate selection process. As usual, at that time we will invite all of those members in the World Pool with eight or more years clean to participate in our nomination process. Currently there are 1,110 members in the World Pool. The World Pool Information Forms are available on our website at www.na.org, or by calling or writing NA World Services.



As previously reported, we have made some changes to some of the resources and processes we use to identify the best nominees for service. For the first time we will be asking the "home region" of any traditional candidate to complete a brief, three-question form so that we might gain a local perspective of the member, in the same way that we ask those service boards who forward RBZ candidates. Also, for

the first time we will be scoring RBZ candidates in the same way we score traditional candidates. This will be separate from and after the traditional scoring process. These two efforts will result in having the same basic information about both pools of candidates, both RBZ and traditional. We are excited by these changes and hopeful that they will further strengthen our ability to provide a list of qualified nominees at WSC 2012.

As always, your input and comments are welcome and we encourage you to contact us at hrp@na.org

CALENDAR FOR 2010-2012

Travel requests (considered by quarter)

November for January–March
February for April–June
May for July–September



Regional motion deadline 1 August 2011

WPIF deadline for updates 31 August 2011

WCNA 34 1-4 September 2011, San Diego, CA

