

naws on news

VOLUME THIRTEEN | ISSUE THREE | JUNE 2019

important dates and announcements

Important Dates and Deadlines link at www.na.org/conference or click here

HRP Deadline 30 September 2019

Don't forget this new deadline for all nominations to the HRP process (individuals and RBZ sources) and World Pool submissions!



"We All Are PR" note cubes and "I Serve" pins available at the webstore or [click here](#)

Updates on all the ways you can get involved can be found on the Service Center page: www.na.org/conference

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Or make copies.



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You can find the complete **NAWS News** here: www.na.org/nawsnews

what can I do? ways to get involved in the work

Projects

Spiritual Principle a Day (SPAD)

Book Project:

The first batch of review and input material is ready. Deadline for this first set is 1 September 2019. Conduct a workshop with your friends, group, or committees: www.na.org/spad.



Training and Tools Project:

Conventions and Events Toolbox: www.na.org/conventions

- Money Management—Final version ready to use
- Currently working on—Contracts and Negotiations
- Up next—Committee Structure and Accountability
- Sign up for next web meeting and project news: conventions@na.org

Local Service Toolbox: www.na.org/toolbox

- Serving in Rural and Isolated Communities—review draft until 31 July (www.na.org/ruralservice)
- Up next—GSR orientation tool
- Sign up for web meetings and project news: toolbox@na.org

Upcoming web meetings

Conference Participants:

10 August, 11:00 am PDT

H&I: 25 September, 4:00 pm PDT

Inmate Step Writing: 13 August, 4:00 pm PDT

Phonelines: 10 September, 4:00 pm PDT

Public Relations: 12 September, 4:00 pm PDT

Zonal FD/PR: 17 August, 10:00 am PDT

Open webinar about online meetings:

14 September, 11:00 am PDT

Visit www.na.org/webinar for more information.

Issue Discussion Topics

This cycle's topics are:

- Attracting Members to Service
- Carrying the NA Message and Making NA Attractive
- Drug Replacement Therapy/Medication Assisted Treatment as It Relates to NA

We always appreciate receiving results of workshops, but your input for the DRT/MAT IDT would be particularly useful at this time.

Workshop resources: www.na.org/idt

Please send your workshop results to worldboard@na.org.

We welcome your ideas and input: worldboard@na.org



UPON THIS COMMON GROUND WE STAND COMMITTED

PLANNING STEPS TOWARD WSC 2020 . . .

The World Board (WB) met face-to-face 1–4 May 2019 in Chatsworth, California. Our meeting centered on hearing updates from current projects, starting the strategic planning process for the 2020–2022 cycle, and beginning the process of WB recommendations for the HRP. We also discussed online meetings based on feedback from those who attended the recent Conference participants web meeting, and we devoted time to aspects of our financial update, as well.

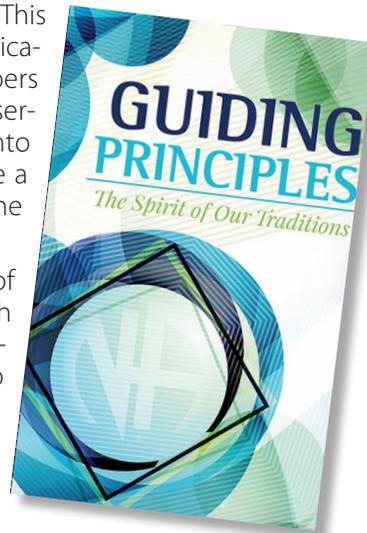
We will highlight the activity of each workgroup and specific items with our workplan in this *NAWS News*. You can find a list of all of our project and WSC-related work, and information on how to get involved on the Service Center page posted on www.na.org/conference.

Click for full-sized version

FISCAL UPDATE

We continue to work on resolving issues in our new accounting software. The challenges that accompany working with inventory management for four currencies, three online stores, and transfers between branches are still very real. We offer our apologies for these difficulties, and we are guardedly optimistic these challenges may be resolved in the near future.

As we reported previously, we have seen a downturn in both literature and contribution income. *Guiding Principles* sales have declined earlier than we anticipated. Do you—and the members in your communities—know that *Guiding Principles* has narrative and questions aimed at the member, groups, and service bodies? This book affords practical application for individual members and those of us who are in service. We are eight months into our fiscal year, and will have a more accurate picture at the end of June.



Why does this matter? All of our revenue, including both literature sales and contributions, supports Fellowship development and translations, and these funds also pay for projects directed by the WSC. As of now, we have the ability to fund the projects for this cycle, and we are fortunate to have 140 operating days in reserve at the time of this writing.

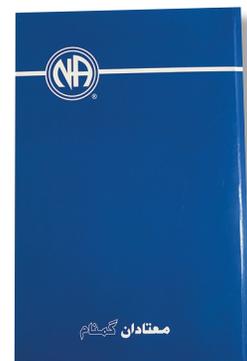
Although the physical audit was completed at WSO Chatsworth last year, reconciling the audit from Iran delays the final audit report each year. We are looking for alternatives to help with this for the future. The *NAWS Annual Report* will be published after the audit is received and approved.

SHIPPING RATES AT WSO EUROPE

Several years ago, we changed the shipping charge for orders over 500 € from 6% to actual costs at WSO Europe. With the majority of orders coming in electronically, this change now requires follow-up and a second invoice. Effective 1 July 2019, the shipping rates for orders over 500 €, processed through WSO Europe, will be 5%. All other shipping rates will remain the same.

IRAN

We mentioned in the previous issue of *NAWS News* that the financial stability in Iran is precarious. The declining and unstable currency in Iran, along with the increasing costs for goods that have to be imported, are affecting our operations in Iran, primarily due to the cost of paper. We are stable at the moment only because we used available funds to pre-order literature, but we have notified the regions that *NAWS* will need to increase the price of literature in Iran at some point.



NEW IDEAS AND ISSUES NEEDING INPUT

ONLINE MEETINGS AND SERVICE COMMITTEES

We are trying to find ways to discuss and improve the available resources for online meetings. We conducted a brief poll on the recent Conference participants web meeting and informed participants of our plans to have a discussion, open to all members, regarding experiences with online meetings. This web meeting will take place on Saturday, 14 September 2019, at 11:00 am Pacific Daylight Time. We will eblast notice of this webinar, and we are open to ideas about framing this discussion in the meantime. Please send your ideas to wb@na.org.

NAWS does not currently register online meetings as groups, but we do list them in our online meeting-finder tool in order to help members locate them. This practice has been supported by the Conference. The use of online meetings is a growing activity in NA, and it seems like it is time to gather experience and find more effective ways to support this activity. We hope we can all learn from this process, and we hope the web meeting will help us to frame a discussion for WSC 2020.

STRATEGIC PLANNING

We have started our strategic planning process for the 2020–2022 Conference cycle. Initially, we reviewed the Conference participant input from the strengths, weaknesses, opportunities, and threats (SWOT) analysis. We had hoped the SWOT analysis was a simpler approach than the one we took last cycle, and that more delegates would weigh in. Representatives from 56 regions (25 US and 31 non-US) and 1 zonal forum completed the survey. Although this number may be enough to be statistically representative, fewer participated in this SWOT process than participated in the environmental scan last cycle. Thank you very much to those who did send in a SWOT analysis. We look forward to everyone's participation with the next steps of the planning process. If we are to move ideas and planning forward together, it will take all of us participating between Conferences to make progress. We continue to be open to your ideas about how to increase involvement.

We were able to discern common points that indicate a changing environment. Growth of the NA Fellowship is disproportionate around the world. In terms of numbers of weekly meetings, the Fellowship overall has experienced an average growth of 7% every two years over the last ten years. The US, Canada, and Central

America fall far below that average. While we do not believe meeting numbers are the only measurement of our ability to carry the message, it is an indicator. It seems like it is time to have a discussion about what is and is not working well, and what we can all do to help. Another emerging issue is the medicalization of treatment for addiction (DRT/MAT), especially in the US, which continues to grow and challenge us in new ways. The input also highlighted that NA is increasingly multi-cultural, and the demand for translations continues to increase. Those are a few of the highlights of issues we have noticed arising in the SWOT analysis input, yet that list does not capture the entirety of NA's changing environment.

Once we completed our changing environment review, we moved on to trend identification, which is significant because emerging trends are likely to impact our ability to further our Vision. We classified these trends under three categories based on where their effects seem to be most significantly felt: the Fellowship at large, the WSC, and NA World Services. A few of the trends under each category seem most significant, such as the increasing impact of DRT/MAT for the Fellowship. With the WSC, there appears to be a growing disconnect between WSC/NAWS and the Fellowship. For NA World Services, an issue of significance seems to be the imbalance between where our membership and revenue are concentrated as compared to the focus for the use of resources. These trends need to be carefully considered by all of us; the trends are more than words on paper and seem to represent a call to action.

We devoted time at this WB meeting to an analysis looking at opportunities for NA World Services to increase effectiveness in the coming cycle. We see improved collaboration with the WSC helping us to better understand Fellowship growth trends and eventually impact our Fellowship development strategy.

Our messaging needs to resonate with new and future members, igniting a passion for NA and a sense of responsibility for the NA program of recovery. We need to continue to reaffirm the NA message of recovery and the Third Tradition by clarifying the Fellowship's position regarding DRT/MAT. We need to evaluate the translations process and better enable newer language communities to benefit from those with more experience. The WSC is in a process of reevaluating its purpose, focus, and use of resources. And we need to reevaluate the NAWS business model to ensure sustainability. These are simply examples of some of the issues before us that need to be framed and discussed to provide better direction for the future.

A Vision for NA Service

All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups. Upon this common ground we stand committed.

Our vision is that one day:

- Every addict in the world has the chance to experience our message in his or her own language and culture and find the opportunity for a new way of life;
- Every member, inspired by the gift of recovery, experiences spiritual growth and fulfillment through service;
- NA service bodies worldwide work together in a spirit of unity and cooperation to support the groups in carrying our message of recovery;
- Narcotics Anonymous has universal recognition and respect as a viable program of recovery.

Honesty, trust, and goodwill are the foundation of our service efforts, all of which rely upon the guidance of a loving Higher Power.

In June, the Business Plan Group will help to frame the financial and business issues for the next steps in planning. At our July Board meeting, we will take our next steps with developing the 2020–2022 Strategic Plan. We will be framing the second step for Conference participant involvement at this meeting. We know this is not the most interesting issue for many participants, but it is critical to moving forward together. We can make this “our” plan only with participant involvement. We will keep you updated along the way.

2018–2020 ISSUE DISCUSSION TOPICS (IDTs)

Materials for this cycle’s Issue Discussion Topics remain available online at www.na.org/idt. The topics include:

- Attracting Members to Service
- Carrying the NA Message and Making NA Attractive
- Drug Replacement Therapy (DRT) and Medication Assisted Treatment (MAT) as It Relates to NA

Members and service committees are encouraged to engage in these important discussions that came about as a result of the survey in the 2018 CAR.

We especially need the help of Conference participants and others with the DRT/MAT topic. Our initial strategic planning session indicates that the significance of the DRT/MAT issue is not decreasing in any way, and NA as a whole is being affected. WSC 2018 adopted a regional motion that directs the World Board to develop a project plan for WSC 2020 to create or revise one piece of recovery literature to directly address drug replacement therapy (DRT) and medication assisted treatment (MAT) as it relates to NA. The intent of that adopted motion states: “To begin the discussion on how to address DRT/MAT in a piece of recovery literature as it relates to our message and program and have a unified fellowship position.” This is not something the WB can frame alone. We need your ideas and input and results of discussions on this IDT if we are to create a plan that reflects what you want to see in this piece of recovery literature. We must do that by our October meeting, a short four months from now. If we can help with the input-gathering process in any way, please let us know at wb@na.org. Please send in your workshop results!

WORLD SERVICE CONFERENCE PROJECTS AND WORKGROUPS 2018–2020

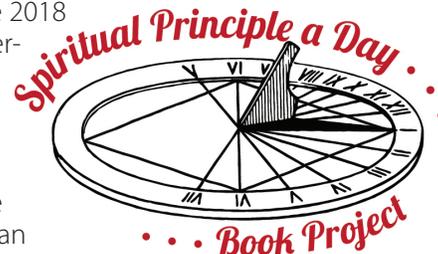
SPIRITUAL PRINCIPLE A DAY (SPAD) MEDITATION BOOK PROJECT

As you may recall, the 2018

World Service Conference approved a project plan to develop a book that explores a spiritual principle on each day of the year. We launched an effort to gather members’

writing at the World Convention in Orlando, Florida, last August. Since then, a Fellowship-wide effort has generously produced raw materials for a spiritual principle a day (SPAD) book. Home groups, service bodies, sponsorship gatherings, events, and individuals have all contributed. We received more than 1,000 pages of advance material on the initial four principles in circulation. Thank you!

We’ve woven this work together to create entries that are truly by addicts, for addicts. The second workgroup meeting in April was dedicated to refining these drafts. The Board discussed the drafts, suggested minor changes, and left plenty for the Fellowship to chew on as they released a batch of 48 entries—twelve on each of four principles: unity, acceptance, surrender, and love—for review and input (R&I).



Unity • Acceptance Surrender • Love

Thanks for taking the time to review the first batch of draft entries developed for the Spiritual Principle a Day Book Project. You can download copies of the Review and Input drafts and a cover memo with some background information from www.na.org/naip. You can also access an electronic version of this form and submit your input online from any connected device. We're grateful for any and all input you're able to share with us. Answer as many or as few questions as you'd like. The anonymous demographic questions at the end are required; they simply help us to know who's participating.

Your input will help us to polish or revise the 48 entries in this batch and compose 318 more based on the advance materials you provide (when it comes!). Thank you again for taking the time to respond by **1 September 2018**. If you'd prefer to submit your input in an email, please send it to worldboard@na.org.

Section 1: UNITY, ACCEPTANCE, SURRENDER, and LOVE

1. Which of the entries on UNITY seem the strongest?

<input type="checkbox"/> Unity, Entry #1	<input type="checkbox"/> Unity, Entry #5	<input type="checkbox"/> Unity, Entry #9
<input type="checkbox"/> Unity, Entry #2	<input type="checkbox"/> Unity, Entry #6	<input type="checkbox"/> Unity, Entry #10
<input type="checkbox"/> Unity, Entry #3	<input type="checkbox"/> Unity, Entry #7	<input type="checkbox"/> Unity, Entry #11
<input type="checkbox"/> Unity, Entry #4	<input type="checkbox"/> Unity, Entry #8	<input type="checkbox"/> Unity, Entry #12

What do you like about these?

2. Which entries on UNITY need improvement?

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<input type="checkbox"/> Unity, Entry #2	<input type="checkbox"/> Unity, Entry #6	<input type="checkbox"/> Unity, Entry #10
<input type="checkbox"/> Unity, Entry #3	<input type="checkbox"/> Unity, Entry #7	<input type="checkbox"/> Unity, Entry #11
<input type="checkbox"/> Unity, Entry #4	<input type="checkbox"/> Unity, Entry #8	<input type="checkbox"/> Unity, Entry #12

How can we make these entries better?

You'll find this first batch of R&I drafts posted at www.na.org/spad. We encourage members to participate in the R&I process and let us know what you think. The deadline for input on this first batch of R&I is **1 September 2019**. Your feedback will help us create a book that truly reflects our Fellowship-wide experience, strength, and hope. We have posted some questions to guide your input, and if you're able to use the online form, that will make it a bit easier for us to compile the results, but we welcome your thoughts in any format. Thanks, in advance, for taking the time to read and respond to these drafts and the other R&I batches to come. This is a two-Conference cycle project; the approval draft will be published in the 2022 *CAR*.

Perhaps the most significant way to contribute to the creation of NA's next proposed book is by submitting your own writing. To generate input, we post quotations on the SPAD page related to spiritual principles that can serve as writing prompts. The prompts have rolling deadlines, so be sure to check back regularly. Visit www.na.org/spad to access online forms from any connected device. Some of the best writing we've received has come via these online forms, the

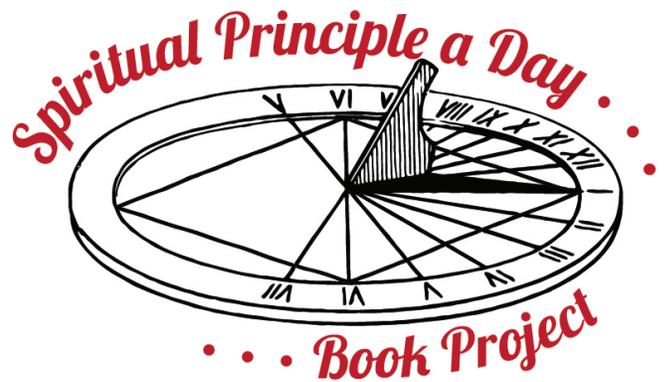
product of anonymous service by members. We sincerely appreciate all of your submissions.

We also encourage members to hold workshops and to submit writing in any language. You'll find everything you need to facilitate a workshop, large or small, on the SPAD page. Follow the "translated materials" link there to access workshop materials in Farsi, French, German, Hebrew, Portuguese, Russian, and Spanish.

Advance material—in whatever form—will have the greatest impact on the book, and it's not constrained by language like R&I. Our commitment to participation from every corner of our global Fellowship means we can be flexible about how world language communities contribute to the book's content. Everyone should feel free to explore any principle and find whatever approaches work best to generate and submit input. The Russian NA community, for example, has been adept at using our online forms. In South Africa, members have used group messaging to discuss spiritual principles and then sent us their most important points or compelling stories. We could not be more delighted. Thank you!



We've got a new book in the making!



compiling our experience with applying spiritual principles in our daily lives

Visit www.na.org/spad for opportunities to submit material online and/or find the materials you can use to host a workshop, large or small.



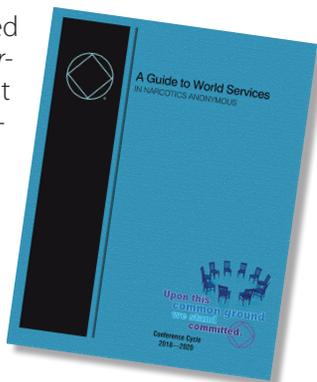
WSC OF THE FUTURE PROJECT

The WSC of the Future Project is tasked with building consensus around a shared understanding of what an effective and sustainable WSC is, strengthening collaboration among zonal forums and between NAWS and zonal forums, collecting and sharing best practices of zonal forums, and providing input to the project plan on role of zones proposed for 2020–2022. The workgroup met once in person and many times via Zoom between the February and May Board meetings.

The workgroup has covered a lot of ground because it has divided into task teams, and there are three separate streams of activity. We'll report on some highlights here.

GWSNA Updates

You will likely see some suggested changes to *A Guide to World Service in NA (GWSNA)* coming out of this project for the 2020 Conference Approval Track material. We would like to update *GWSNA* to reflect current practice better in two respects: First, the WSC is more than just the biennial, face-to-face meeting. The work of the WSC also happens throughout the cycle, but *GWSNA* defines the WSC solely as the event in a number of places. Second, *GWSNA* does not always reflect the expanded forms of communication and collaboration that the Conference utilizes today, such as web meetings and email.



Conference Participants Web Meeting

The next Conference participants web meeting will be focused on WSC of the Future. As mentioned previously, one of the main objectives for this project is to build consensus around a shared understanding of “effective and sustainable” as those terms pertain to the WSC. When we first approached this task, we looked at the Reasons We Gather table, which was put together at WSC 2014, and expanded upon in 2016. We surveyed participants about these reasons, which might also be called functions of the WSC, but after receiving the results of the survey from Conference participants, we didn't really know how to turn that information into a foundation for consensus building.

In the process, we have looked at the Vision and Mission Statements quite a lot. If our vision is where we want to be one day—our horizon—the mission should be an idealized version of our present—the path to walk to get to the hori-

WORLD SERVICE CONFERENCE MISSION STATEMENT

The World Service Conference brings all elements of NA World Services together to further the common welfare of NA. The WSC's mission is to unify NA worldwide by providing an event at which:

- Participants propose and gain fellowship consensus on initiatives that further A Vision for NA Service;
- The fellowship, through an exchange of experience, strength, and hope, collectively expresses itself on matters affecting Narcotics Anonymous as a whole;
- NA groups have a mechanism to guide and direct the activities of NA World Services;
- Participants ensure that the various elements of NA World Services are ultimately responsible to the groups they serve;
- Participants are inspired with the joy of selfless service and the knowledge that our efforts make a difference.

zon. One simple way to ask if we are effective as a body is to ask, “Are we achieving our mission?”

However, the WSC Mission Statement was approved more than 20 years ago, when the Conference functioned very differently. The Mission Statement doesn't seem to fit together with either the Vision Statement or the Reasons We Gather. Community-building and sharing best practices, two of the four main categories in the Reasons We Gather table, aren't reflected at all in the Mission Statement.

We want to talk together about the mission of the WSC at our next Conference participant web meeting. This seems like a great way to begin to build consensus about what *effective* and *sustainable* mean in relation to the WSC. The web meeting is scheduled for 15 June, 11:00 am to 12:30 pm, Pacific Daylight Time.

Zonal Self-assessment Workshop

We are in the process of finalizing a workshop outline for zones to help them reflect on their origins, strengths, needs, and aspirations; to inspire connections and unity within zones and with other zones; and to initiate or contribute to a planning process. We will notify Conference participants and zonal contacts when we have a completed draft. We hope the workshop will help zones think about how to better carry the NA message.

Virtual Meeting of Zones

Another thing we're planning for zones is a virtual meeting. The workgroup came up with this idea as a result of considering how inspiring it is to hear what other zones are doing. We wanted to provide an opportunity for zones to get to know each other better.

We consider our role, as the World Board, to simply to set the table. The meeting would be an informal way for participants from zones to come together and talk, share, and collect best practices. Some zones have already begun connecting with each other virtually, and we've heard nothing but positive feedback about these connections.

This virtual meeting is not about representation or voting. Each zone and Iran could select two people to attend. In most cases, this would probably be the zonal delegate or contact, but that determination is up to the zone.

We are considering the possibility of holding the virtual meeting sometime in September. We will send out more information and a "Doodle poll" about dates and times to zonal delegates, alternates, and contacts.

If the meeting goes well and there is interest in continuing to build relationships among zones, we could schedule regular meetings and help facilitate ongoing communication and collaboration.

Service Material for Zones

In a recent web meeting, we asked Conference participants what they would like to see in a zonal basics resource if we were to draft one. We heard from a number of people that the "basics" model won't work for service material about zones because zones differ so much from one another, and whatever we produce would need to be descriptive not prescriptive.

We completely agree. If we do produce anything, it will be a simple description, inclusive of all zonal forums as they currently function. It may be best to wait, however, until after zones have a chance to meet and do the self-assessment workshop if they choose. The Board is required to present a project plan on the role of zones to WSC 2020, and it may be

prudent to table the question of service material until that project begins.

Global Strategic Planning

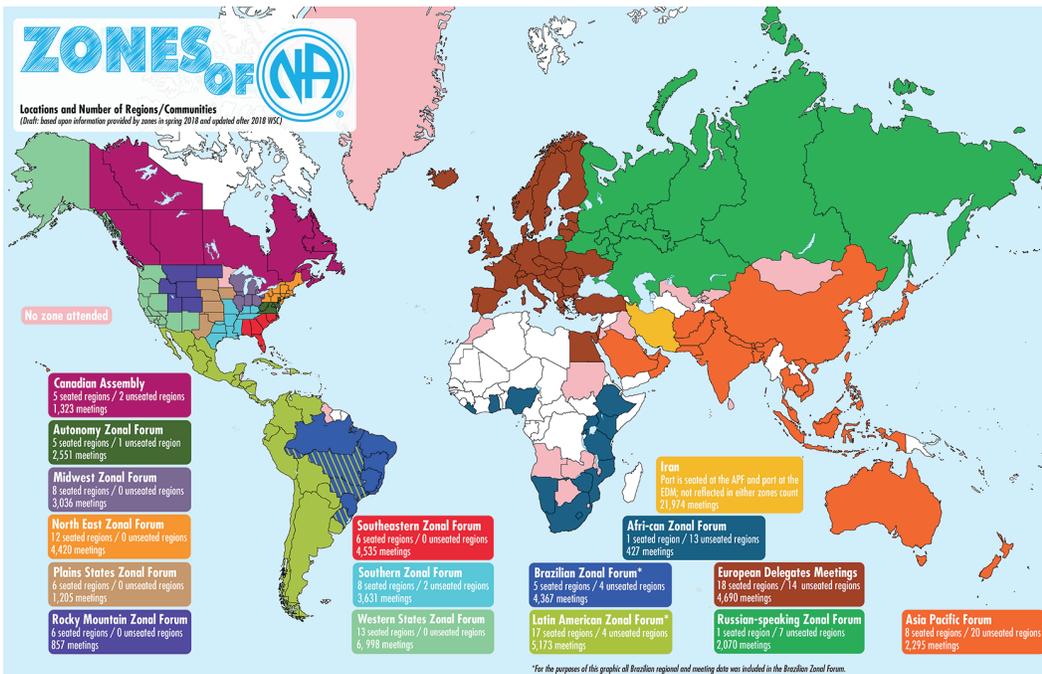
One of the things that the task team rated lowest in the Reasons We Gather survey of Conference participants was global strategic planning. We have talked about ways to raise awareness among members about the NAWS Strategic Plan and the opportunities to provide input to the plan. We've also talked about possibly using a Conference session to gather input for the plan, as well as ways to build on the excitement generated at the Conference around PR and FD in order to encourage local follow up with planning tools.

Ongoing Work

We are still working on input for the future project plan on role of zones. We also have a number of ideas for WSC sessions that may or may not come to pass, given the time limitations at the Conference. We have talked a lot about a tool for participants to use to evaluate the WSC, but we haven't finalized a draft yet.

FELLOWSHIP INTELLECTUAL PROPERTY TRUST (FIPT) OPERATIONAL RULES AND USE POLICY

This ambitious workgroup is currently focused on possible changes to the Use Policy (FIPT Bulletin #1). This document was written long before the advent of the internet and online meetings, and it definitely needs an update to remain a useful resource. We will have a motion to ask permission to review the trust document itself in order to include zonal delegates in Conference decisions that affect the trust and recovery literature. At WSC 2018, zonal delegates were included as voting Conference participants, but the FIPT is one of many policies that have not been updated to reflect



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that change. The changes to the Operational Rules recommended by the group have been accepted by the WB, and our current plans are to talk about all of this during the August CP web meeting.

TRAINING AND TOOLS PROJECT

The Training and Tools Project is focused on two areas of service: a Local Service Toolbox and a Conventions and Events Toolbox. We are organizing web meetings to gather experience and develop tools for each of these areas, and we encourage you to find out more at www.na.org/projects.

Local Service Toolbox

The review draft of the Serving NA in Rural and Isolated Communities service tool is now posted on both the Local Service Toolbox project page and the Rural Service Resources page until the end of July. Those pages can be found here www.na.org/toolbox and here www.na.org/ruralservice. Your thoughts and ideas are welcomed. The Rural Service Resources webpage has also been updated, and the online support meetings for trusted servants in rural or isolated areas have begun. The next of these web meetings will be 19 June at 12:00 pm PDT. Please email ruralservice@na.org if you are interested in joining.



We have begun the work on the next piece for development—a GSR orientation tool—by gathering the locally developed tools that we have and reviewing them for common elements. Once we have a draft of the potential content of the tool, we will schedule web meetings with the members on the Toolbox list.

We are also in the very early stages of work to create a Fellowship Development Basics piece. We were able to facilitate a productive brainstorming of the possible content for this piece during the FD workshop at the recent Florida Service Symposium, and we will be using the input from this workshop as a starting point. If you are involved in this type of service in your community and would like to be involved, please email toolbox@na.org.

Conventions and Events Tools

Since our previous report, we were able to host two focus groups composed of members with substantial contract and negotiating experience. Using input from those groups and additional input we have received, we are currently working on a draft for the Contracts and Negotiations piece. We look forward to getting the review and input draft out soon. We intend to host more web meetings to collect input on the draft once it is released. Remember that there are already two completed pieces: The Program Committee and Developing the Program and Money Management. Both, along with addenda materials, are available for download at: www.na.org/conventions.



SERVICE DAY: 1 MAY

Our first NA Service Day occurred on 1 May 2019. By WSC decision, this special commemorative day will happen every year. NAWS was invited to attend (via internet) two Service Day events with a focus on Fellowship development. One was held in Kentucky, USA, and the other was the Brazil Forum. There were many service enthusiasts participating in the online meetings. Additionally, NAWS created “I Serve” pins, which sold out quickly, but more are available now at the [webstore](#).

PUBLIC RELATIONS— 2018 MEMBERSHIP SURVEY

The 2018 membership survey was kicked off during the Friday night main meeting at WCNA 37 in Orlando, Florida. We received over 10,000 responses from members in attendance and an additional 18,000 plus responses by mail and online. Thanks to the efforts of our members, we had an unprecedented total number of responses—28,495. We truly appreciate both the willingness of our members to take time to complete this survey and the efforts of our Conference participants to spread the word about the survey in their communities. The survey is used primarily to demonstrate to those outside of NA what we already know—that NA is a credible, viable, and diverse community resource. Most professionals want to see “evidence,” and this survey provides that to those whose work touches the lives of addicts.

Among all the survey respondents around the world, 47% indicated that treatment or a counseling agency influenced them to attend NA. However, for the first time in recent history of this survey, the NA member was the greatest influence to attend NA—at 49%. On one hand, it is great that members are reaching out to addicts, showing that NA can work in others’ lives. On the other hand, this shift might also raise the question of the effectiveness of our relations with treatment and counseling agencies. Since these types of agencies are the ones that most often come into contact with addicts, are we continuing to build relationships with them so that they are aware of NA as a community resource?

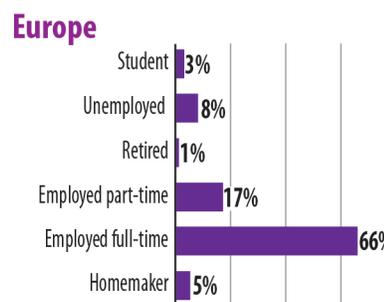
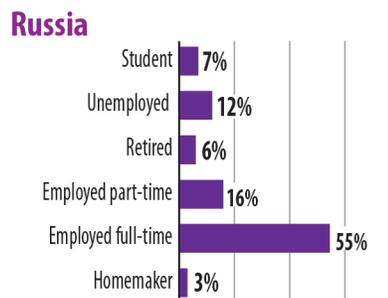
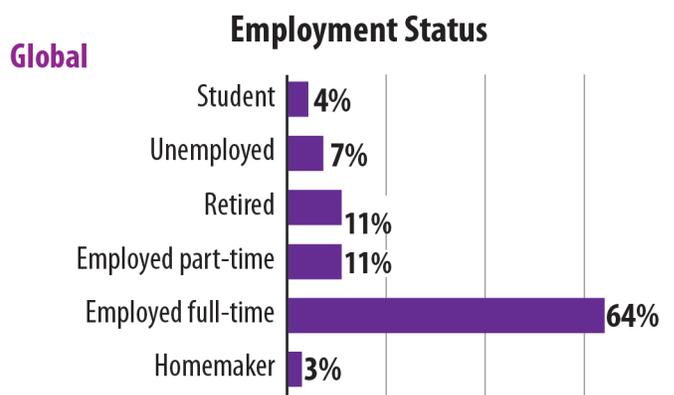
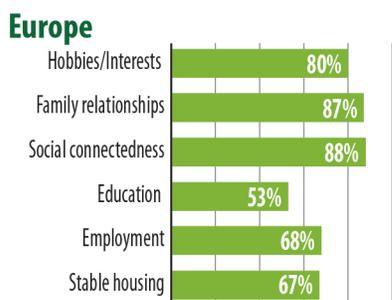
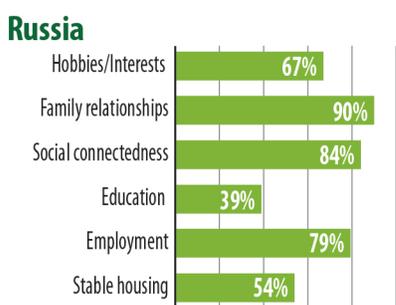
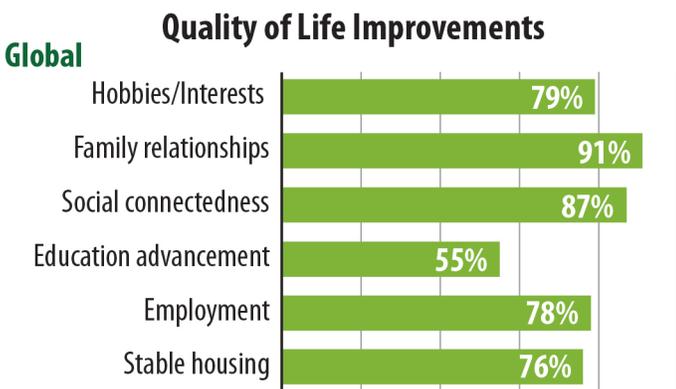
By conducting a global survey in multiple languages, we are able to break out some of the responses by geography. By prior agreement with two zonal forums, we will also be producing additional pamphlets reflecting the results from Europe and Russia. This is the second time we will produce a *European Membership Survey* pamphlet, and it will be the first time we have done so for Russia. The 2,260 members from 27 European countries and 2,671 Russian members who completed the survey are included in the global totals as well as in separate results. These more specific survey results add value to NA communities that are reaching out to professionals to help them become aware of NA as a viable resource for addicts. Professionals in Europe and Russia, understandably, seem more interested with information about NA in their respective parts of the world, and these professionals can also see the global NA data through the *Membership Survey* pamphlet.

Some of the survey questions tend to be more relevant to professionals than members, and are included based on input we received from professionals. Examples of these are the questions about improvement in the quality of life after members find recovery. Although most members may have some sense of this, the details may be interesting. For both the global and Russian responses, improvement in family relationships ranked highest, at over 90%. For Europe, the

highest response category was social connectedness, at 88%. Before coming into recovery, how many of us had any meaningful family relationships or felt connected socially? This question helps us add credibility to the idea that we become productive, responsible members of society.

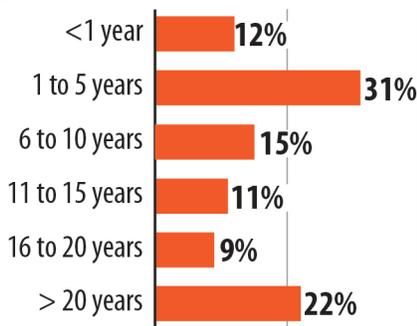
As the graphs illustrate, members experienced improvement in all life areas as a result of being in recovery.

Employment status also seems to be an important measure of recovery to many professionals. For full-time employment, the global responses were 64%, for Europe 55%, and for Russia 66%. This is another factor that helps those outside of NA understand the impact of recovery.

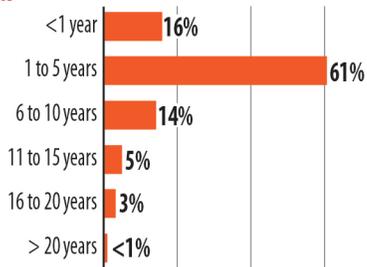


Some professionals seem to have the impression that there is no recovery in NA, but the responses clearly refute that. The average length of cleantime overall was 11.41 years, with 8.86 years the average in Europe, and 4.9 years in Russia. This seems to make sense by the age of the different NA communities. These numbers clearly show that addicts do find recovery in NA—and stay clean. (See Years Clean graphic.)

Global Years Clean



Russia



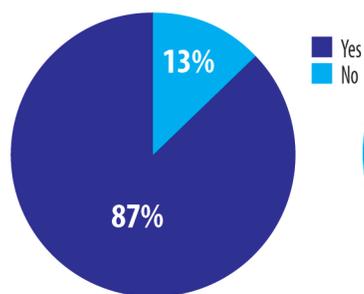
Europe



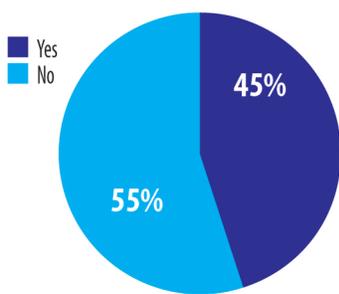
Some of the information we gathered that might be of more interest to us than professionals includes sponsorship and service: 87% of our members say they have a sponsor, and 55% sponsor others; and a rather surprising 95% of respondents say they are involved in service, with the majority (57%) serving at the group level.

We anticipate that the global *Membership Survey* pamphlet will be available in print for members later this summer. We aim to have a PowerPoint presentation on our website soon for members to use in PR presentations. We are truly grateful to the members across the Fellowship who participated; we would not have this great snapshot of NA without your help.

Have a sponsor



Sponsor others



NAWS TRAVEL

All NAWS travel is conducted on behalf of our Fellowship; we are grateful for the opportunity to attend zonal forums, conventions/events, and PR-related events. Our aim is to better fulfill our purpose as outlined in *GWSNA*:

The basic purposes of our world services are communication, coordination, information, and guidance. We provide these services so that our groups and members can more successfully carry the message of recovery and so that our program of recovery can be made more available to addicts everywhere.

ZONAL FORUMS

We attended a few zonal forum meetings between February and May. These were:

- European Delegates Meeting (EDM) in Fuengirola, Malaga, Spain
- Asia Pacific Forum (APF) and Convention in Bali, Indonesia
- Afri-can Zonal Forum (AZF) in Johannesburg, South Africa
- Northeast Zonal Forum (NEZF) in Rochester, New York, USA

Some of the topics discussed at these forums included the current IDTs and projects, strategic planning, PR efforts, literature distribution, and a NAWS update with questions and answers. Both the NEZF and APF are actively involved in planning, with the AZF also starting to create priorities. In conjunction with the AZF, the South African NA community held a literature launch to celebrate new Zulu IPs and the Afrikaans Basic Text. This book has been twenty years in the making, so we send our heartfelt congratulations!

CONVENTIONS AND EVENTS

We also participated in a few conventions and events between February and May. These included:

- Mexico Regional Convention in Monterey, Nuevo León, Mexico
- Mid-Atlantic Regional Learning Conference in Lancaster, Pennsylvania, USA
- Florida Service Symposium in Orlando, Florida, USA

Sessions at these events varied widely depending on the location and needs of the community. Some of the sessions included a PR professional day, the current IDTs and projects, SPAD workshop, NAWS update, local service issues, Twelve Concepts, and review of the draft Mental Health/Mental Illness IP.

PR TRAVEL

We attended the American Society of Addiction Medicine (ASAM) in Orlando, Florida, USA. Our interaction with addiction professionals was well received as compared to 2018. At their 2018 conference, physicians expressed a sense of frustration with the fact that NA is a program of complete abstinence and, as a result, we often are not welcoming to their patients taking DRT/MAT. Attendees at ASAM this year

seemed more hopeful as we explained the current discussions our Fellowship is having on DRT/MAT as they relate to NA, aimed to help members embrace the Third Tradition. In terms of other PR travel, we also participated on a professional panel with California Department of Corrections Sheriffs in Sacramento, California, USA.

STAFF CHANGES

Peggy LaBon, who worked in customer service and accounting, recently retired after 23 years of work at NAWS. Please join us in wishing her well in her next chapter of life.

HUMAN RESOURCE PANEL

Hello from the Human Resource Panel. Since our last report, we continue to work on the items identified in our action plan, and on our nominations process. Like many of you, we are meeting virtually between our face-to-face meetings. That is proving helpful in moving forward with our work.

As we approach the beginning of our nomination process, it is most important that everyone note the upcoming deadlines for HRP nomination at WSC 2020. **The deadline for inclusion is 30 September 2019.**

Conference participants were provided with notifications about our RBZ process in September 2018, and again in March 2019. The notification includes information necessary for submitting an RBZ recommendation to the HRP. If you are a new delegate or did not receive one of those correspondences, please let us know. Here is a link to more details on the RBZ process: www.na.org/?ID=HRP-Info8&ID=HRP-Info8. **Again, the deadline for RBZ submission is 30 September 2019.**

In March 2019, we also contacted World Pool members who have the required cleantime and an interest in serving at the world level. We reminded them of the importance of updating their World Pool information, and of the opportunity to gain an RBZ recommendation. **The deadline for entering the World Pool for HRP consideration this cycle is 30 September 2019.**

This may be the last opportunity we will have to remind everyone about these deadlines. Please let us know if you have any questions, and remember that the HRP webpage at na.org includes lots of relevant information regarding serving at the world level. Here is a link to that page: www.na.org/?ID=HRP-info.

We are happy to report that one zonal forum has sent us their RBZ process guidelines. That is the first set of guidelines we have received, but we hope it will not be the last. We are hoping to use your guidelines and processes to help in creating a resource for service bodies to use as they consider making RBZ recommendations in the future. Most helpful are guidelines that include timelines and decision points for considering RBZ candidates at the regional, zonal, and world levels. Please send any materials to hrp@na.org. Thanks in advance for any submissions.

As reported earlier this cycle, we intend to offer changes to how we administer the World Pool. We believe it would be most efficient if members could update their information as it changes, and not based on a three-year deadline as the policy currently states. We also believe that each pool member has the responsibility of keeping their email address information updated since that is the means of communication we use to contact World Pool members. Recommendations for those changes will likely be a part of the 2020 CAT material.

Finally, and as we reported in the recent Conference participants web meeting, we are investigating the use of e-balloting software to facilitate the WSC elections process. We are hopeful that e-balloting will improve the efficiency of WSC elections. We are looking at technology separate from the e-voting “clickers” currently in use during business sessions at the WSC. The basic requirement of e-balloting would be that Conference participants have internet access to an email account. We understand that some participants may not have access to an email account while attending the WSC, and we are considering alternatives for those few members who face that challenge. We will keep you updated on our efforts.

As always, we welcome any comments or questions. Email us at hrp@na.org.

IMPORTANT DEADLINES & DATES

Travel requests (considered by quarter)
Please send in your requests as early as possible.
15 August for October–December
15 November for January–March

Web meetings and webinars
10 August: Conference Participants Web Meeting, 11:00 am PDT
14 September: Open webinar focused on online meetings, 11:00 am PDT

World Board meetings
24–27 July 2019
2–5 October 2019

Deadlines
1 August: Regional/zonal motions must be received by 1 August, and be in CAR-ready form by 30 August 2019. (Regions/zones are encouraged to send their motions as early as possible.)
1 September: Deadline for input for the first batch of SPAD review and input materials
30 September: Deadline for all candidate submissions to the HRP’s nomination process

e-sub to NAWS News and The NA Way
www.na.org/subscribe

NA WORLD SERVICES PRODUCT NEWS FLASH

ISSUE 38, JUNE 2019

We All Are PR note cube

In celebrating our first worldwide PR Week, this 2.75x2.75x2.75 note cube is available in limited stock to help area, regional, and zonal PR subcommittees plan activities to increase awareness.

ITEM No. 9601 • PRICE: US \$5.50/4.90 €



2018 Versions—Available late July

NA: A Resource in Your Community

ITEM No. 1604 • PRICE: US \$0.42/0.36 €

Membership Survey

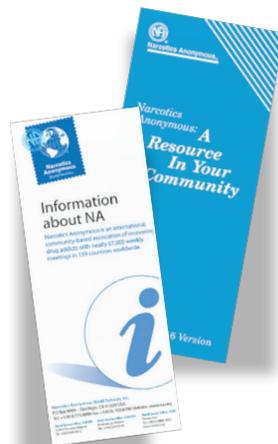
ITEM No. 2301 • PRICE: US \$0.32/0.29 €

European Membership Survey

ITEM No. 2303 • PRICE: US \$0.32/0.29 €

Information about NA

ITEM No. 2302 • PRICE: US \$0.32/0.29 €



eLit

WILL SOON BE AVAILABLE ON Amazon, Google Play, AppStore, and Barnes & Noble

Guiding Principles: The Spirit of Our Traditions

Hungarian Basic Text

<https://www.na.org/?ID=elit>



OUR VISION IS THAT ONE DAY EVERY ADDICT IN THE WORLD HAS THE CHANCE TO EXPERIENCE OUR MESSAGE IN HIS OR HER OWN LANGUAGE AND CULTURE AND FIND THE OPPORTUNITY FOR A NEW WAY OF LIFE.

NAWS

over 70,000 weekly meetings in 144 countries

NAWS | 19737 Nordhoff Place | Chatsworth, CA 91311 | T 818.773.9999 | F 818.700.0700 | www.na.org