WORLD SERVICE OFFICE

FWSLINE

Volume 9, Number 4

November 1994

DO YOU KNOW WHY YOU'RE GETTING THE NEWSLINE?

Because you are *registered*, either as a trusted servant or as a contact for your home group.

And because you took the time to register, you are among the first to hear about new products and what's going on at the World Service Office. You know when staff is reassigned, so you can call and get the right person the first time around. You know when circumstances arise that cause delays in our delivery of service. You know when and where the next world convention will be held, and you're one of the first to get a registration flyer for it--you don't have to worry about events selling out. You know what steps WSO is taking to protect NA's literature and how this might affect you if you want to photocopy something or produce T-shirts for your area's H&I committee.

Wouldn't it be great if everyone--all our groups and trusted servants--had this information? We certainly think so. Even if *every* article isn't of interest to *every* person reading the *Newsline*, most will be. And the *Newsline* is, at the present time, our best way of communicating with the groups.

Please help us in our effort to communicate with the fellowship by encouraging trusted servants and groups to register with the WSO. We keep track of trusted servant information for the following:

Area

ASR, ASC secretary, ASC chairperson, area subcommittee chairs for H&I, PI, literature distribution, phoneline, policy, and outreach;

Regional

RSR, RSR-Alternate and 2nd alternate if any, delegates (from NA communities that have not been seated at WSC), RSC secretary, RSC chairperson, regional committee chairs for H&I, PI, literature distribution, phoneline, policy, and outreach.

Groups may use their GSRs as contacts or any other member who is willing to serve as the contact person. Please use the form on page 2. Trusted servant registration forms can be obtained by calling or writing the WSO.

INTELLECTUAL PROPERTY UPDATE-A MESSAGE FROM THE WSO BOARD OF DIRECTORS

During recent discussions, it became apparent to us that there may be some confusion regarding the copyright status of some NA literature. Specifically, this literature is material that has been copyrighted by the World Service Office but does not fit into the category of "recovery literature" as defined by the Fellowship Intellectual Property Trust. In Article III of the trust instrument, recovery literature is defined as "any Narcotics Anonymous book, booklet, or pamphlet intended primarily for use by individual NA members or for use or distribution within the context of an NA recovery meeting." Discussion has centered around whether or not NA members, groups, or service committees or boards have the authority under the trust to adapt other material for their own needs.

As the WSO Board of Directors, we have a a dual responsibility regarding WSO-copyrighted material. First, as trustees for the FIPT, we must protect all recovery literature from infringement or other misuse on behalf of the

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beneficiary of the trust, the Fellowship of Narcotics Anonymous. Second, as directors of the office, we must safeguard *all* copyrighted NA material from possible infringement or misuse from any and all possible sources. If we do not, then we have in effect allowed such material to enter "public domain," leaving us with limited or no recourse if alterations were made in such material. Considering the fact that this material was developed by NA members for use in Narcotics Anonymous, we do not believe that this is something we can afford to let happen.

We felt it essential to inform you that we will continue to seek to protect all NA copyrighted material, regardless of which category it falls into. If any NA member, group, or service committee wishes to adapt any WSO-copyrighted material, we ask that they contact us for permission prior to such adaptation. Please send requests to:

Permissions
World Service Office, Inc.
PO Box 9999
Van Nuys, CA 91409 USA

AUTOMATED TELEPHONE SERVICE

The long-awaited voice mail system is going on line! We expect it to be operational shortly after this issue of the *Newsline* reaches your mailbox. It will be a standard voice mail system, offering choices to callers so that they may transfer directly to a particular staff member or team. You will be able to leave messages for a team, such as conference services; a department, such as customer service or *The NA Way*, or an individual on their respective "mailboxes." It is our hope that this will improve the speed with which we return calls. Callers who are unsure which staff team or member can handle their request will still have the option of speaking to a receptionist.

UPDATE ON VENDOR PERMITS

Vendors--anyone who wishes to use the fellowship's trademarks on merchandise--need to first gain permission from WSO. We have received many requests, which we have processed, and many more continue to come in.

If you are a registered vendor, we would like to make it clear that WSO is not the entity that should receive a portion of a your proceeds. Some vendors have mistakenly sent "percentage splits" to the WSO. If you have made arrangements with a committee specifying that a percentage of the proceeds goes to the fellowship, that percentage should go to the committee with which you made the arrangements, not the WSO.

It is important to note that WSO is not advocating such arrangements. Our experience has been that they can often become very complicated and controversial. In recent years, we have agreed on a flat fee as payment in these types of vendor relationships.

Also, we would like to point out that just because a vendor has been given permission to use NA's trademarks, it does not mean that WSO--or NA as a whole, for that matter--endorses the vendor's goods or services. Even more importantly, permission from the WSO does not grant vendors the authority to sell merchandise at NA events. This authority rests always and only with the local NA convention or activities committee.

NA GROUP REGISTRATION AND UPDATE FORM				
Area: Region:				
Meeting day: Time:				
Type of meeting:				
Check if the meeting is open [] or closed []				
Place:				
Address:				
City:				
Neighborhood				
State/province:Postal/Zip				
Country: Does this group offer:				
Wheelchair accessibility? [] yes [] no				
ASL interpreter? [] yes [] no				
Sight-impaired services? [] yes [] no				
The following information is necessary for any				
communication with your group. Please list the information				
for the contact person or group postal box. Check here []				
if this is a postal box used only by your group.				
Group name:				
ASC or contact name:				
Address:				
City:				
State/province:				
Postal code: Country:				
Phone:				
MAIL TO WSO, BOX 9999, VAN NUYS, CA 91409 USA				

STAFF DEVELOPMENT

Phase One of the WSO staff development program is in high gear! All of the activities and training that are currently taking place will eventually be put together as an orientation model for new employees.

Our objectives are to identify ideals that describe the ethical tone and basic philosophy of WSO special workers, their role in the NA Fellowship, and their relationships with service boards, committees, leadership, and individual trusted servants. We will also identify practical methods by which we can improve the effectiveness of our service to the fellowship.

Staff members are attending a series of training sessions which focus on NA as a recovery group, the history of NA, the service structure, and the relationship of service boards and committees to one another and to the WSO. To give you a concrete idea of what these training sessions are like, we recently held one to provide an

overall orientation about NA membership, customs, beliefs, and how the WSO assists in carrying the message. The session was helpful to both addict and nonaddict staff. The addict staff members heard one another's perspectives on NA membership, customs, and beliefs and came to understand the diversity of our fellowship on a deeper level. Nonaddict staff members learned more about what takes place in NA recovery meetings and how NA members view their recovery program. The training session increased everyone's respect for one another, and all the employees who took part felt the training session one of the most valuable ever conducted at WSO.

Phase One of the staff development program will be completed by the end of the calendar year. Staff will have a good, solid understanding of the nature and history of Narcotics Anonymous. Confusion about matters of responsibility and authority will be significantly reduced. All WSO staffers will have a common understanding of what it means to be a special worker.

We will be making use of the WSO self-assessments and evaluations that we did as part of the world services inventory. The results of this process will help us organize future development activities and plans. We will keep you posted as those progress.

We would like to thank those of you who have been affected by periods of limited staff availability. We appreciate your understanding and support of this very important project.

PRODUCT INFORMATION

Solid gold medallions

The WSO board has given the go-ahead to begin contract negotiations with suppliers of medallions in solid gold. Orders for these medallions must be prepaid. At this writing we do not have any more specific information about the length of time required to order or an estimated price; however, this information may be available by the time this issue of the *Newsline* reaches your mailbox. Please call the World Service Office if you have questions.

IN STOCK NOW

Gift edition of It Works: How and Why

Just in time for holiday gift giving! The new boxed gift edition of *It Works: How and Why* comes with a mediumblue textured kivar cover, silvered edges, and a satin bookmark sewn into the binding. This product is currently available only in English. \$15.00

New gold-plated medallions

WSO has new deluxe medallions available. Plated in 22-karat gold, they cost \$10.00 each. We stock eighteenmonth and one to twenty-five year medallions. You can special order twenty-six to forty year medallions, allowing four to six weeks for delivery. These new medallions do not replace the gold/rhodium-plated deluxe medallions.

New key tags

At this year's WSC, the WSO agreed to produce two new key tags. The first, commemorating eighteen months clean, is a gray tag stamped with silver foil. The other key tag honors members who are "clean and serene for multiple years of recovery." It is black and stamped with gold foil. Both are available only in English at this time. The new key tags sell for 28 cents each.

1995 Home Group calendar

Favorite comic strips with Slugg, Denilah, GSR Robert, and the rest of the Home Group folks have been compiled in an all-new 1995 edition of the Home Group calendar. \$5.95.

STAFF CHANGES

Eileen Perez has moved from group services to translations; however, she will continue to handle group services for the Spanish-speaking NA community until a replacement can be found. Steve Lantos is now operations manager for the WSO, directly assisting George Hollahan and Anthony Edmondson, WSO's co-directors. Lee Manchester, formerly editor of the organization, is now serving as communications officer. Marilyn Scott has become the designated safety officer and is responsible for the administration of employee benefits.

WSO FINANCIAL SUMMARY				
PERIOD	SALES	EXPENSE	NET	
January 1994	469,341	(402,036)	67,305	
February 1994	650,028	(552,042)	97,986	
March 1994	460,146	(486,155)	(26,009)	
April 1994	462,097	(477,306)	(15,209)	
May 1994	468,570	(419,435)	49,135	
June 1994	438,562	(441,192)	(2,630)	
TOTAL YTD 1994	2,948,745	(2,778,166)	170,579	
MONTHLY AVG.'S	SALES	EXPENSE	NET	
1994 YTD months	\$491,458	(463,028)	28,430	
1993 avg. months	\$458,917	(434,239)	24,678	
1992 avg. months	\$406,237	(396,044)	10,193	
1991 avg. months	\$357,328	(378,230)	(20,902)	
1990 avg. months	\$370,665	(401,011)	(30,346)	
1989 avg. months	\$430,504	(418,339)	12,165	
1988 avg. months	\$358,694	(345,069)	13,625	
1987 avg. months	\$278,405	(266,618)	11,787	
1986 avg. months	\$217,415	(201,148)	16,267	
1985 avg. months	\$138,265	(128,124)	10,141	
1984 avg. months	\$69,126	(50,687)	18,439	

Figures reflect combined WSO-Van Nuys, Canada, and Europe income statements for respective periods. "Sales" shows undiscounted total income plus other income. Discounts are included in the figures totaled in the "expense" column. 1992 and 1993 Canada and Europe data were converted into USA dollars each month at rates reflecting market conditions at the time accounts were closed; 1994 data is recorded in USA dollars. The 1993 figures are adjusted to reflect actual year-end closing figures.

WORLD CONVENTION UPDATE

The Twenty-Fourth World Convention of Narcotics Anonymous was the largest and perhaps the most financially successful ever. Although our books haven't been completely reconciled, it appears that we did quite well. We registered over 10,500 people and provided 3,000 members with newcomer packages. Our members occupied rooms in twenty-four hotels. We would like to express our gratitude to and sincere appreciation for the WCNA-24 host committee and the Free State Region. They did an outstanding job in ensuring the success of this convention.

The Twenty-Fifth World Convention of Narcotics Anonymous will be held 14-17 September 1995 at EuroDisney just outside Paris, France. The theme is "A New Vision of Life." The headquarters hotel is the four-star Hotel New York, located on the EuroDisney property just across from the convention center. More moderately priced accommodations are available at the Hotel Cheyenne and the Hotel Santa Fe, both a five- to tenminute walk from the convention center. There are also

cabins available at the Davey Crockett Ranch for the budget-conscious. These cabins sleep up to six people, include complete kitchens, and are a fifteen minute drive from the convention center. We plan to have WCNA-25 flyers available by the beginning of January. We are also researching discounted airfares to Paris.

We have begun inquiries about available facilities for the 1998 world convention. All cities--including those that are not currently part of Zone Six, but would be part of the new Zone Three if our new guidelines are adopted--are being considered. We have begun initial research in Seattle, Vancouver, Calgary, Edmondton, San Francisco, San Diego, Los Angeles, Phoenix, Salt Lake City, Las Vegas, Honolulu, Denver, and Albuquerque. Once we complete our research, we will notify the appropriate regional service committees and invite bids from regions interested in hosting WCNA-27. The final decision on the site for WCNA-25 will not take place until after the 1995 World Service Conference so that the fellowship can vote on the new WCC guidelines.



BAHAMAS

Nassau: 4-6 Nov. 1994; 7th Bahamas Area Convention; Cable Beach; rsvns: (809) 327-8231; info: Celebration-7, PO Box CB 13549, Nassau, Bahamas

INDIA

Maharashtra: 27-29 Jan. 1995; 3rd Bombay Area Convention; Khandala; fax: 0091-492-26-87; info: BACNA-3, PO Box 16489, Bombay, India 400 016

IRELAND

Dublin: 11-13 Nov. 1994; 10th Irish Convention; Hotel Kilkenny; info: Irish Convention, c/o Service Office, 4/5 Eustace Street, Dublin 2

NEW ZEALAND

North Island: 3-5 Feb. 1995; 4th Regional Convention; Oratia; rsvns: (09) 4452665; fax: (09) 3022334; info: Regional Convention, PO Box 6826 Wesley Street, Oratia, Auckland, New Zealand

UNITED STATES

California: 10-12 Mar. 1995; 1st Western States Literature Convention; Huntington Beach; info: (818) 359-0084

Connecticut: 6-8 Jan. 1995; 10th Connecticut Regional Convention; info: CTRCNA-10, PO Box 2121, Middletown, CT 06457

Florida: 3-6 Nov. 1994; 13th Serenity in the Sun Convention; info: (407) 547-0590; PCNA-13, 314 Plymouth Rd, W Palm Beach, FL 33405
2) 10-12 Mar. 1995; 6th Florida Spring Service Break; Miami Beach; rsvns: (800) 327-6363; info: FSSBNA-6, 5122 NW 79 Ave #108, Miami, FL 33166 Georgia: 13-15 Jan. 1995; 7th Peace in Recovery; Augusta; rsvns: (706) 855-8100; info: (706) 860-8784 or (706) 650-9111; Peace in Recovery, PO Box 15863, Augusta, GA 30909

Illinois: 10-12 Feb. 1995; 4th Rock River Convention; South Beloit; rsvns: (815) 389- 3481; info: (815) 397-0911; RRCNA-4, PO Box 1891, Rockford, IL 61110

2) 19-20 Nov. 1994; Greater Illinois Regional Mini-Convention; rsvns: (815) 397-9000; info: Greater Illinois Region, PO Box 6326, Peoria, IL 61601 Kansas: 7-9 Apr. 1995; 12th Mid-America Regional Convention; rsvns: (913) 827-8856; info: (913) 823-3854; MARCNA-12, PO Box 242, Salina, KS 67402

Kentucky: 20-22 Jan. 1995; 5th Louisville Area Convention; rsvns: (502) 451-6463; info: LACNA-5, PO Box 37311, Louisville, KY 40233

2) 14-16 Apr. 1995; 9th Kentucky Regional Convention; rsvns: (502) 443-8000; info: KRCNA-9, PO Box 1584, Paducah, KY 42002

Massachusetts: 17-19 Feb. 1995; 3rd Boston Area Convention; rsvns: (800) 228-9290; info: BACNA 3, 398 Columbus Ave. #2, Boston, MA 02116

Michigan: 13-16 Apr. 1995; 3rd Detroit Area Convention; Detroit; rsvns: (800) 228-3000; hotel: (313) 899-0023; info: (313) 361-4214; Speaker Tapes requested (5 yrs. minimum clean time) Send to: DACNA-3, Program Committee, PO Box 241221, Detroit, MI 48224

Missouri: 11-13 Nov. 1994; Show-Me Regional PI Learning Days; Saint Louis; rsvns: (314) 821-6600; info: (314) 381-5965 or (314) 832-5935 Nebraska: 25-26 Feb. 1995; 8th Fremont Area Campout; Lynwood; info: (402) 727-7351; FACNA-8, 99 South Irving, Fremont, NE 68025 New Jersey: 30 Dec. - 1 Jan. 1995; Bergen County Area Convention; rsvns: (800) 832-6663; info: (201) 458-1805; BASCNA, PO Box 118, Lodi, NJ 07644

2) 31 Mar. - 2 Apr. 1995; 1st Capital Area Convention; East Windsor; rsvns: (609) 392-8508; info: Convention Committee, PO Box 741, Trenton, NJ 08604

North Carolina: 13-15 Jan. 1995; Western North Carolina Convention; Ashville; rsvns: (800) HOLIDAY; info: (704) 298-9562

Oregon: 11-13 Nov. 1994; 8th Western States Public Information Learning Days; Portland; info: (503) 224-8345 or (503) 947-4959; PIC-8, PO Box 262, Eugene, OR 97440

2) 25 Feb. 1995; Pacific Cascade Regional H&I Learning Day; Eugene; info: Regional H&I Learning Day, c/o EASC, Box 262, Eugene, OR 97440 3) 19-21 May 1995; 3rd Pacific Cascade Regional Convention; Bend; info: PCRC-3, PO Box 40844, Eugene, OR 97404

Pennsylvania: 18-20 Nov. 1994; 12th Tri-State Area Convention; info: call collect (412) 322-5337; TSRSO, 24 Woodville Ave., Pittsburgh, PA 15220 2) 25-27 Nov. 1994; 5th Annual Bee-Hive Area Birthday Convention; info: (717) 825-6695; BHABCNA-5, PO Box 291, Wilkes-Barre, PA 18703 3) 14-16 Apr. 1995; Greater Philadelphia Regional Convention; rsvns: (800) 822-4200; info: GPRC, PO Box 14170, Philadelphia, PA 19138 South Carolina: 13-15 Feb. 1995; 6th Central Carolina Area Convention; Hilton Head Island; info: (800) 922-6587 or (803) 254-6262

Tennessee: 24-27 Nov. 1994; 12th Volunteer Regional Convention; Knoxville; helpline: (800) 233-1234; info: (615) 483-9427; VRC-12, PO Box 53244, Knoxville, TN 37950

2) 11-12 Feb. 1995; Upper Cumberland Area 3rd Anniversary; Cookeville; info: (615) 498-2885; Anniversary, Cumberland Area, PO Box 164, Rickman, TN 38580

Texas: 14-16 Apr. 1995; 10th Lone Star Regional Convention; Fort Worth; info: (214) 245-8972 or (800) 747-8972; LSRCNA-10, 1510 Randolph # 205, Carrollton, TX 75006